

FILE

16-253-GA-BTX

From: Alan Ullman [mailto:ahullman@fuse.net]
Sent: Thursday, February 2, 2017 8:42 PM
To: Puco ContactOPSB <contactopsb@puco.ohio.gov>
Subject: Case # 16-0253-GA-BTX

2017 FEB -3 PM 1:10
PUCO

Mr. Asim Z. Haque (% Matt Butler, Outreach Manager, Siting Board)
Chairman, Public Utilities Commission
Commission of Ohio
180 Broad Street
Columbus, Ohio 43215

Dear Mr. Haque:

I attended the public meeting on the Duke Pipeline Request on January 26, 2017, and found it to be an unpleasant and frustrating experience. The parking lot did not have enough spots and many people were driving around unable to find a place to park. The room where the presentation was held was filled beyond capacity during the 6:00 P.M. presentation and many of the attendees had to stand throughout the meeting. There were also many people who were not permitted to enter the room because it was too crowded to accommodate them. The speaker did his presentation but refused to take any questions. He stated there was a room where we could direct our questions to Duke employees. The audience requested that we would like to hear all the questions so that we could learn from each other. The presenter took one question and then was interrupted by a very angry, rude woman, who said the meeting was over and if we had any questions they needed to be addressed individually in another room. She also stated that the audience would not be permitted to stay for the second presentation and we were asked to leave by the Blue Ash police. When I left the presentation I found that the hallway outside was extremely crowded and it was difficult to walk to the other room.

If this was supposed to be a meeting for the public to be informed about proposed changes in the pipeline and have the opportunity to ask questions, it failed miserably. The venue was clearly too small to accommodate the number of people who showed up and Duke employees refused to answer questions following the presentation. It does not make sense to have a presentation in one room and then have the Duke "experts" in another room. Those experts should have been in the presentation room to answer questions and not in a separate room. Nor did I appreciate the rude response from the Duke employee who shut down the meeting. I spoke to some people who said that they did go into the second room to ask questions and were given different answers by different experts to the same questions.

I would contend that the Duke pipeline meeting did not meet the goal of informing the public of the proposed changes in the routes as well as the design of the pipeline. In the audience were several individuals who were engineers or had other technical backgrounds and it would have been nice to learn about their concerns. Instead of giving all of us the information, Duke pursued a divide and conquer strategy that did not permit us to present our concerns as a group. I therefore, respectfully request that Duke be required to hold another public service information meeting, this time in a larger room, with ample parking available, and with presenters who are willing to take questions from the audience.

Very truly yours,

Susan J. Ullman
Blue Ash, Ohio

This is to certify that the information contained herein is accurate and complete, and that the information was delivered in the regular course of business.
Technician AC Date Processed FEB 03 2017