



January 27, 2017

**Via Electronic Filing**

Ms. Barcy McNeal, Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street, 13th Floor  
Columbus, OH 43215-0573

Re: CenturyTel of Ohio, Inc. d/b/a CenturyLink  
Case No. 90-5010-TP-TRF and Case No. 17-0227-TP-ATA

Dear Ms. McNeal:

Enclosed for filing is CenturyTel of Ohio, Inc. d/b/a CenturyLink's tariff. This filing proposes to remove the *Returned Check Handling Charge* section from the tariff to the CenturyTel of Ohio, Inc. d/b/a CenturyLink *Non-Bles Price List*. During deregulation, this section was inadvertently left in the tariff.

The following revisions are included in this filing:

Preface, 1st Revised Sheet 1  
Section 3, 3rd Revised Sheet 6

These tariff sheets are filed with a January 27, 2017 issue date and an effective date of March 1, 2017.

If you have any questions regarding this filing, please call me or Mr. Joshua Motzer at (614) 221-5354.

Sincerely,

A handwritten signature in black ink, appearing to read "Zarneisha Dixon".

Zarneisha Dixon

cc: Joshua Motzer, Centurylink

OH 16-11 (CT)

**ZARNEISHA DIXON**  
CenturyLink Regulatory Operations Analyst - Tariffs  
Zarneisha.Dixon@Centurylink.com  
100 CenturyLink Dr.  
Monroe, LA, 71202  
Tel: (318) 340-5938

## EXHIBIT A

CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

Preface

### P.U.C.O. NO. 12 GENERAL EXCHANGE TARIFF

Original Sheet 1

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Issued: April 29, 2011

Effective: May 1, 2011

CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Duane Ring, Vice President  
LaCrosse, Wisconsin

In accordance with Case No.: 90-5010-TP-TRF  
Issued by the Public Utilities Commission of Ohio

## EXHIBIT A

CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Section 3  
Second Revised Sheet 6  
Cancels First Revised Sheet 6

### SERVICE CHARGES

#### 3.6 Restoration Charges

When the service of a customer has been temporarily denied for non-payment in accordance with Section 1.2.9 but the contract has not been terminated or the order to remove service has not been issued and completed, such service will be restored upon payment of \$10.00. In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service.

#### 3.7 Late Payment Charge

A late payment charge of **\$7.00** or **4%**, whichever is greater, applies to each residence customer and **\$11.00** or **4%**, whichever is greater, applies to each business customer when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

(l)  
(l)

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

Agencies of the Federal government are exempt from the Late Payment Charge.

#### 3.8 Returned Check Handling Charge

Current/Max  
Nonrecurring  
Charge

Charge per check returned

\$ 25.00

Issued: May 1, 2015  
CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Bill Hanchey, Vice President  
Wake Forest, North Carolina  
OH 15-07v2 (CT)

Effective: May 1, 2015  
In accordance with Case Nos.: 90-5010-TP-TRF  
and 15-0602-TP-ATA  
Issued by the Public Utilities Commission of Ohio

## **EXHIBIT B**

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

1st Revised Sheet 1  
Cancels Original Sheet 1

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Issued: January 27, 2017

Effective: March 1, 2017

CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Bill Hanchey, Vice President  
Wake Forest, North Carolina  
OH 16-11

In accordance with Case Nos.: 90-5010-TP-TRF  
and 17-0227-TP-ATA  
Issued by the Public Utilities Commission of Ohio

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

SERVICE CHARGES

3.6 Restoration Charges

When the service of a customer has been temporarily denied for non-payment in accordance with Section 1.2.9 but the contract has not been terminated or the order to remove service has not been issued and completed, such service will be restored upon payment of \$10.00. In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service.

3.7 Late Payment Charge

A late payment charge of \$7.00 or 4%, whichever is greater, applies to each residence customer and \$11.00 or 4%, whichever is greater, applies to each business customer when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

Agencies of the Federal government are exempt from the Late Payment Charge.

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Issued: January 27, 2017

Effective: March 1, 2017

CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Bill Hanchey, Vice President  
Wake Forest, North Carolina  
OH 16-11

In accordance with Case Nos.: 90-5010-TP-TRF  
and 17-0227-TP-ATA  
Issued by the Public Utilities Commission of Ohio

## EXHIBIT C

This filing proposes to remove the Returned Check Handling Charge section from the P.U.C.O No. 12 General Exchange Tariff to the CenturyTel of Ohio, Inc. d/b/a CenturyLink *Non-Bles Price List*.

## EXHIBIT D

### **CENTURYTEL OF OHIO, INC. d/b/a CENTURYLINK CUSTOMER NOTICE**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, CenturyTel of Ohio, Inc. d/b/a CenturyLink will send the following bill messages on customer bills beginning January 1, 2017.

#### CenturyLink of Ohio Residential Notice - Removal of Returned Check Charge from Tariff

**RESIDENCE:** Subject to approval by the Public Utilities Commission of Ohio (PUCO), effective March 1, 2017, the Returned Check Charge assessed by your local service provider when payment is rejected by the customer's banking institution will be located in the CenturyTel of Ohio, Inc. d/b/a CenturyLink *Non-Bles Price List* which may be found at [www.centurylink.com/tariffs](http://www.centurylink.com/tariffs). No action is required of you. The amount of the charge is not changing at this time. You will be notified of any changes in the future. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

Residential customers: 17112  
Bill Message #: 1252116

#### CenturyLink of Ohio Business Notice - Removal of Returned Check Charge from Tariff

**BUSINESS:** Subject to approval by the Public Utilities Commission of Ohio (PUCO), effective March 1, 2017, the Returned Check Charge assessed by your local service provider when payment is rejected by the customer's banking institution will be located in the CenturyTel of Ohio, Inc. d/b/a CenturyLink *Non-Bles Price List* which may be found at [www.centurylink.com/tariffs](http://www.centurylink.com/tariffs). No action is required of you. The amount of the charge is not changing at this time. You will be notified of any changes in the future. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

Business customers: 8401  
Bill Message #: 1252216

CUSTOMER NOTICE AFFIDAVIT

STATE OF: LOUISIANA

SS:

PARISH OF: OUACHITA

AFFIDAVIT

I, Ashley B. Douglas, am an authorized agent of the applicant corporation, CenturyTel of Ohio, Inc. d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill message beginning January 1, 2017 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

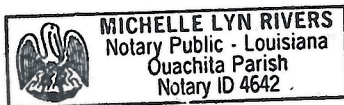
Executed on December 28, 2016, Monroe, LA 71203

  
Ashley Douglas  
Tariff Analyst

12-28-16  
Date

Subscribed and sworn to before me this 28<sup>th</sup> day of  
December, 2016

  
Michelle Lyn Rivers  
Notary Public  
State of Louisiana



My Appointment Expires: at death

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 9-2-2015)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings.  
It does not replace or supersede Commission rules in any way.

In the Matter of the Application of CenturyTel of Ohio, Inc. ) TRF Docket No. 90-5010-TP-TRF  
d/b/a CenturyLink to remove Returned Check Charge from ) Case No. 17-0227-TP-ATA  
Tariff to Non-Bles Price List. )  
)

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) CenturyTel of Ohio, Inc.  
DBA(s) of Registrant(s) CenturyLink  
Address of Registrant(s) 100 CenturyLink Drive, Monroe, LA 71203  
Company Web Address [www.centurylink.com/tariffs](http://www.centurylink.com/tariffs)  
Regulatory Contact Person(s) Josh Motzer Phone 614-221-5354 Fax 614-224-3902  
Regulatory Contact Person's Email Address [Josh.Motzer@CenturyLink.com](mailto:Josh.Motzer@CenturyLink.com)  
Contact Person for Annual Report Ken Buchan Phone 318-362-1538  
Address (if different from above) \_\_\_\_\_  
Consumer Contact Information Donna Powell Phone 800-788-3500  
Address (if different from above) \_\_\_\_\_  
Motion for protective order included with filing? ☐ Yes ☒ No  
Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter [4901:1-6](#) OAC.  
Section III – Carrier to Carrier is Pursuant to [4901:1-7](#) OAC, and Wireless is Pursuant to [4901:1-6-24](#) OAC.  
Section IV – Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <input type="checkbox"/> <b>Other</b> (explain below)	<input checked="" type="checkbox"/> <b>For Profit ILEC</b>	<input type="checkbox"/> <b>Not For Profit ILEC</b>	<input type="checkbox"/> <b>CLEC</b>
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <a href="#">1-6-14(F)</a> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <a href="#">1-6-14(F)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(F)(4)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(G)</a> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <a href="#">1-6-14 (C)(1)(c)</a> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <a href="#">1-6-08(G)</a> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <a href="#">1-6-25(B)</a> (0 day Notice)
<b>Other*</b>	<b>X</b>		

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30- day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 day)	<input type="checkbox"/> UNC <a href="#">1-6-09</a> * (Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

## Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

## Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	<input type="checkbox"/> ATA <a href="#">1-3-04</a> (Auto 30 days)	
<b>Wireless Providers</b> See <a href="#">4901:1-6-24</a>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

#### Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

---

**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, CenturyLink, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

- ☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
- ☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on January 24, 2017 at Monroe, Louisiana

\*/s/ , Regulatory Operations Analyst

January 24, 2017

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**VERIFICATION**

I, Zaneisha Dixon verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*/s/ , Regulatory Operations Analyst

January 24, 2017

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio**  
**Attention: Docketing Division**  
**180 East Broad Street, Columbus, OH 43215-3793**  
**Or**

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**1/27/2017 5:05:40 PM**

**in**

**Case No(s). 17-0227-TP-ATA**

Summary: Tariff This filing proposes to remove the  
Returned Check Handling Charge section from the tariff to the CenturyTel of Ohio, Inc. d/b/a  
CenturyLink  
Non-Bles Price List. electronically filed by Mrs. Zarneisha Dixon on behalf of CenturyTel of  
Ohio, Inc. d/b/a CenturyLink