

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF  
RICHARD KNAPIK,

COMPLAINANT,

CASE No. 14-1770-EL-CSS

v.

OHIO EDISON COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on January 25, 2017

I. SUMMARY

{¶ 1} The Commission dismisses the complaint due to the Complainant's failure to prosecute the complaint.

II. DISCUSSION

{¶ 2} Ohio Edison Company (OE) is a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 4} On October 6, 2014, Richard Knapik (Complainant) filed a complaint against OE. Mr. Knapik alleged that his June electricity bill was exceedingly high and did not correspond with his household's usage. He stated that he paid his bill in order to maintain service, but believed he was overcharged by \$100 and is therefore requesting a credit or refund for that amount.

{¶ 5} On November 4, 2014, OE filed its answer to the complaint. OE noted that the company reversed the charge issued for usage between April 16, 2014 and May 15, 2014, after receiving a call regarding Mr. Knapik's account on May 23, 2014. The company stated it billed Mr. Knapik based on the account's average use for that time period from the year prior. According to the company, it did an actual reading on June 13, 2014, which demonstrated that the reading from May 15, 2014 was actually correct. OE then subsequently charged Mr. Knapik for the actual usage. On June 22, 2014, the company asserted that it removed and tested Mr. Knapik's meter, and found that it had an average accuracy of 100.13 percent. Because the meter was found to be working properly, OE believed its billing was accurate.

{¶ 6} On November 21, 2014, the attorney examiner issued an Entry scheduling a settlement conference for December 17, 2014. On December 9, 2014, the Complainant contacted the offices of the Commission and indicated to the attorney examiner that he would not be attending the settlement conference.

{¶ 7} Thereafter, on December 16, 2014, the attorney examiner issued an Entry directing the Complainant to issue notice by January 15, 2015, as to whether he wished to proceed with the case. The Entry indicated that if Complainant did not respond, the attorney examiner would recommend to the Commission that the complaint be dismissed.

{¶ 8} As the Complainant did not respond to the attorney examiner's Entry, the Commission finds that the complaint should be dismissed for failure to prosecute the complaint.

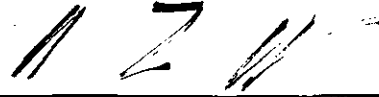
### III. ORDER

{¶ 9} It is, therefore,

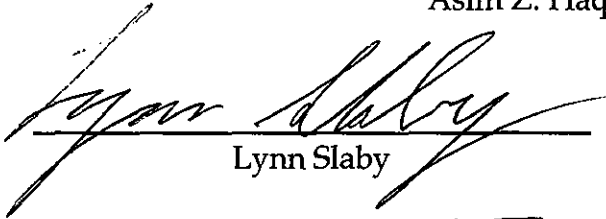
{¶ 10} ORDERED, That the case be dismissed and closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon each party of record.

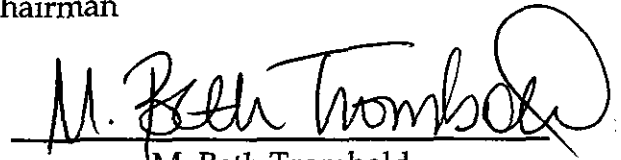
THE PUBLIC UTILITIES COMMISSION OF OHIO



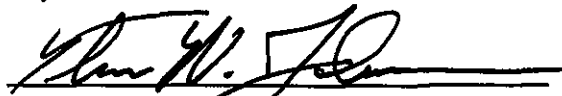
Asim Z. Haque, Chairman



Lynn Slaby



M. Beth Trombold



Thomas W. Johnson

NW/vrm

Entered in the Journal

**JAN 25 2017**



Barcy F. McNeal  
Secretary