

From: [Matt Jones](#)
To: [Puco Docketing](#)
Subject: case #151594AUOI
Date: Friday, December 23, 2016 1:44:27 PM

To Whom It May Concern,

I respectfully request that Columbus & Central Ohio Systems ("CCOS") be subject to the PUCO for charging well above what a similarly-situated default customer in the City of Columbus. I currently own 2 homes in the same community that are sub-metered by CCOS and are renting them out.

I lived under the sub-metering jurisdiction of Columbus & Central Ohio Systems for 3 years as a family of 2 and had an average bill of \$50 per month over that 3 year period. I have since moved and have paid on average \$30 per month (\$90 per quarter) in the City of Columbus without a sub-metering company. Some of my neighbors during the timeframe I lived under CCOS complained about their water bill and later found out that the CCOS had never installed a water meter at their property. There was no way to track how much water they had actually been using so CCOS was just billing them whatever amount they so chose. CCOS eventually installed a meter after they complained.

The Columbus & Central Ohio Systems is a related party to the development company, Village Communities, and so the contract between the homeowner's association and Columbus & Central Ohio Systems extends for 20 years and is very unfairly written in favor of CCOS (too expensive to break). CCOS also does not have any risk of loss because the homeowner's association must pay any resident's past due bills. The CCOS needs to have some kind of oversight in order to protect the residents in the communities they serve because CCOS is able to charge whatever they want with total impunity. The information on the community is as follows:

Neighborhood: The Preserve at Albany Woods
My Properties: 2579 Ashley Meadow Dr, Columbus, OH 43219
2541 Ashley Meadow Dr, Columbus, OH 43219

If you have any questions or would like to discuss further, please let me know.

Kind regards,
Matt Jones
614-301-0942

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Case No(s). 15-1594-AU-COI

Summary: Public Comment concerning sub-metering by Columbus & Central Ohio Systems filed on behalf of concerned consumer, Matt Jones electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff