

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of AT&T Ohio) TRF Docket No. 90-5032-TP-TRF
to update tariffed Lifeline provisions) Case No. 16-2191-TP-ATA
)
)
) **NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.**

Name of Registrant(s) AT&T Ohio
DBA(s) of Registrant(s) The Ohio Bell Telephone Company uses the name AT&T Ohio.
Address of Registrant(s) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114
Company Web Address www.att.com
Regulatory Contact Person(s) Maryann H. Mackey Phone 216 822-0086 Fax 216 781-9643
Regulatory Contact Person's Email Address mm4182@att.com
Contact Person for Annual Report Maryann H. Mackey Phone 216 822-0086
Address (if different from above) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114
Consumer Contact Information Maryann H. Mackey Phone 216 822-0086
Address (if different from above) 45 Erieview Plaza; Suite 1600; Cleveland, Ohio 44114
Motion for protective order included with filing? ☐ Yes ☒ No
Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter [4901:1-6 OAC](#)
ction III – Carrier to Carrier is Pursuant to [4901:1-7 OAC](#), and Wireless is Pursuant to [4901:1-6-24 OAC](#).
Section IV – Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA 1-6-14(H) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA 1-6-14(F) (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-14(H) (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(F) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(F)(4) (0 day Notice)	<input type="checkbox"/> TRF 1-6-14(G) (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA 1-6-25(B) (0 day Notice)
Other* To update tariffed Lifeline provisions as directed by the PUCO in Case No. 16-1116-TP-COI to align w the federal Lifeline provisions.			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunication s Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE 1-6-08 * (Auto 30- day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 day)	<input type="checkbox"/> ACE 1-6-08 * (Auto 30 days)	<input type="checkbox"/> ACE 1-6-10 (Auto 30 day)	<input type="checkbox"/> UNC 1-6-09 * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC 1-7-23(B) (Non-Auto)	
Wireless Providers See 4901:1-6-24	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, AT&T Ohio, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Maryann H. Mackey, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

** /s/ Maryann Mackey*

November 8, 2016

Director, Regulatory

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

EXHIBIT A

(D)

(D)

3. LIFELINE ASSISTANCE

A. General

1. Lifeline service shall be a flat rate, monthly, primary access line service with touchtone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. Recurring discount equal to the maximum contribution of federally available assistance will be applied to the customer's monthly service charge;
 - b. Waiver of the Federal Universal Service Fee;
 - c. Waiver of a deposit to establish service;
 - d. Waiver of the applicable service connection charges for establishing service, not more than once per customer at a single address in a twelve month period;
 - e. Free toll restriction and automatic blocking for 900 and 976 calls.

B. Regulations

1. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
 - Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - Supplemental Nutritional Assistance Program (SNAP/food Stamps);
 - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - Supplemental Security Insurance – blind and disabled (SSD);
 - Federal public housing assistance, or Section 8;
 - Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - National School Lunch Program's Free Lunch Program (NSL);
 - Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - General Assistance (including disability assistance (DA)).

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.

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3. Lifeline support is limited to a single subscription per household where household is defined to be any individual or group of individuals who are living together at the same address as one economic unit. For the purposes of this rule, an economic unit consists of all adult individuals contributing to and sharing in the income and expenses of a household.

(N)

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(N)

4. Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

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/1/ Material omitted (B.5) now appears on 7th Revised Sheet 6. See B.5.a.

/2/ Material omitted (B.7) now appears on 7th Revised Sheet 6. See B.7.

Issued: May 31, 2012

Effective: June 1, 2012

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,
Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-12-0004

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

5. Eligibility Certification - Proof of eligibility is required to received Lifeline Assistance. /1/ (T)
- a. Where the Telephone Company is responsible for the initial determination of a subscriber's eligibility, the Telephone Company will provide prospective Lifeline subscribers with certain information and will require certain information from prospective Lifeline subscribers as set forth in 47 C.F.R. 54.410.
- i. Where a prospective Lifeline subscriber seeks to certify based on income eligibility, examples of acceptable income eligibility consistent with the federal requirements in 47 C.F.R. 54.410(b) are as follows: (T)
- State or federal income tax return;
 - Current income statement or W-2 from an employer;
 - Three consecutive months worth of current pay stubs;
 - Social Security statement of benefits;
 - Retirement/Pension statement of benefits; /1/
 - Veteran's Administration Statement of benefits; (N)
 - Unemployment/Worker's Compensation statement of benefits; /1/
 - Any other legal document that would show income (such as a divorce decree or other child support document).
- ii. The Telephone Company shall provide written notification to the customers applying for Lifeline Assistance that it is deemed ineligible for Lifeline Assistance and shall provide an additional 30 days to prove eligibility. /1/
- b. Where a State Agency is responsible for the initial determination of a subscriber's eligibility, that Agency must provide the Telephone Company with a copy of the certification form verifying the prospective Lifeline subscriber's eligibility as set forth in 47 C.F.R. 54.410(e). (N)
- c. The Telephone Company reserves the right to perform a verification audit of a customer receiving Lifeline Assistance. The Telephone Company is permitted to use any reasonable method to verify the continued eligibility. The Telephone Company shall provide written customer notification if an existing customer's Lifeline Assistance is to be terminated due to failure to submit acceptable documentation for continued eligibility for Lifeline Assistance and shall provide the customer an additional thirty days to submit acceptable documentation of continued eligibility or dispute the carrier's findings regarding termination of the Lifeline Assistance. (C)
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/1/ Material formerly appeared on 4th Revised Sheet 4 in this Section.

/2/ Material formerly appeared on 4th Revised Sheet 5 in this Section.

3. LIFELINE ASSISTANCE (cont'd)

B. Regulations (cont'd)

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|----|--|------------|
| 6. | Eligibility Re-certification - The Telephone Company will annually recertify all Lifeline subscribers consistent with the federal requirements in 47 C.F.R. 54.410(f). | (N)
(N) |
| 7. | All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements in 47 C.F.R. 54. | /1/
/1/ |

/1/ Material formerly appeared on 4th Revised Sheet 4 in this Section.

Issued: May 31, 2012

Effective: June 1, 2012

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated October 27, 2010,
Case No. 10-1010-TP-ORD.

By Thomas C. Pelto, President, Cleveland, Ohio

ATT TN OT-12-0004

EXHIBIT B

PART 4 - Exchange Access Services
SECTION 4 - Telephone Assistance Programs

4th Revised Sheet 1
Cancels 3rd Revised Sheet 1

1. LIFELINE ASSISTANCE

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A. General

1. Lifeline service shall be a flat rate, monthly, primary access line service with touchtone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
 - a. Recurring discount equal to the maximum contribution of federally available assistance will be applied to the customer's monthly service charge;
 - b. Waiver of the Federal Universal Service Fee;
 - c. Waiver of a deposit to establish service;
 - d. Waiver of the applicable service connection charges for establishing service, not more than once per customer at a single address in a twelve month period;
 - e. Free toll restriction and automatic blocking for 900 and 976 calls.

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2. Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

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B. Regulations

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1. Lifeline Assistance is available to residential customers who qualify as a low-income consumer pursuant to 47 C.F.R. 54.409, as it may be revised in the future.
2. A customer is not eligible for Lifeline Assistance if he or she is already receiving Lifeline service or if there is anyone else in the customer's household, as defined in C.F.R. 54.400(h), subscribed to a Lifeline service.
3. Initial Subscriber Eligibility Determination and Certification

The Company will ensure that Lifeline subscribers are eligible to receive Lifeline services consistent with the federal requirements set forth in 47 C.F.R 54.410.
4. Subscriber Eligibility Re-certification

The Company will annually recertify all Lifeline subscribers consistent with the federal requirements in 47 C.F.R. 54.410(f).
5. All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements in 47 C.F.R. 54.

(N)

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/1/ Material formerly appeared on 5th Revised Sheet 3.

(N)

/2/ Material formerly appeared on 5th Revised Sheet 4.

(N)

Issued: November 8, 2016

Effective: December 2, 2016

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated November 3, 2016, Case No. 16-1116-TP-COI.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-16-0005

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/1/ Material now appears on 4th Revised Sheet 1.

(N)

Issued: November 8, 2016

Effective: December 2, 2016

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated November 3, 2016,
Case No. 16-1116-TP-COI.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-16-0005

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/1/ Material now appears on 4th Revised Sheet 1.

(N)

Issued: November 8, 2016

Effective: December 2, 2016

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated November 3, 2016,
Case No. 16-1116-TP-COI.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-16-0005

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Issued: November 8, 2016

Effective: December 2, 2016

In accordance with an Order issued by the Public Utilities Commission of Ohio, dated November 3, 2016, Case No. 16-1116-TP-COI.

By Adam Grzybicki, President, Cleveland, Ohio

ATT TN OT-16-0005

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EXHIBIT C

AT&T Ohio hereby revises Part 4, Section 4 of its AT&T Ohio Tariff P.U.C.O. Tariff No. 20, pursuant to the 11.3.2016 Entry in Case No. 16-1116-TP-COI directing ETCs to update their tariffs consistent with the eligibility and certification/re-certifications provisions set forth in the FCC's Third Report and Order, Further Report and Order, and Reconsideration, WC Docket No. 11-42 et al., rel. April 27, 2016 (Third Report and Order).

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

11/8/2016 3:53:50 PM

in

Case No(s). 90-5032-TP-TRF, 16-2191-TP-ATA

Summary: Tariff to revise Lifeline provisions electronically filed by Maryann Mackey on behalf of AT&T Ohio