Commissioners Lynn Slaby M. Beth Trombold Thomas W. Johnson M. Howard Petricoff

PUBLIC UTILITIES COMMISSION OF OHIO

Certified as a Competitive Retail Electric Service Provider

RENEWAL Certificate Number: 00-5E (9)

Issued Pursuant to Case Number(s):

00-1758-EL-CRS

A certificate as a Competitive Retail Electric Service Provider is hereby granted to Direct Energy Business, LLC whose office or principal place of business is located at 1001 Liberty Ave, Suite 1200 Pittsburgh, PA 15222 to provide power marketer services within the State of Ohio effective November 1, 2016

The certification of competitive retail electric suppliers is governed by Section 4901:1-24-(01-13) of the Ohio Administrative Code, Section 4901:1-21-(01-15) of the Ohio Administrative Code, and Section 4928.08 of the Ohio Revised Code.

> This Certificate is revocable if all of the conditions set forth in the aforementioned case(s) are not met.

Subject to all rules and regulations of the Commission, now existing or hereafter promulgated.

Witness the seal of the Commission affixed at Columbus, Ohio.

Dated: November 4, 2016

By Order of

PUBLIC UTILITIES COMMISSION OF OHIO

Barcy F. McNeal, Secretary

Tanowa M. Troupe, Acting Secretary

Felecia D. Burdett, Acting Secretary

Certificate Expires: November 1, 2018

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician _Date Processed

CRES AUTOMATIC CASE ACTION FORM

Date: 11-4-16 Case Number: 00-1758-EL-CRS Company Name and Company Name d/b/a: Direct Energy Business, LLC Company Address: 1001 Liberty Ave, Suite 1200 Company City/State/Zip: Pittsburgh PA 15222 Regulatory Contact: Teresa Ringenbach Regulatory Email: teresa.ringenbach@directenergy.com Regulatory Phone: 614-220-4369 Renewal **Action Needed:** Issue Certificate Number to: Effective Date of Certificate: Certificate Expires: Renew Certificate Number from: 00-005E (8) to: 00-005E (9) Effective Date of Certificate: 11-1-16 Certificate Expires: 11-1-18 Certified To Provide the Following Services: Retail Generation Aggregation Power Marketer **Power Broker** Governmental Aggregation Revise Certificate Number: to (check all applicable): Reflect name change from: to Reflect address change from: to **Correct Administrative Error:** Reflect Change of Ownership to: Cancel Certificate Number: Protect Un-redacted copies until: Close Case File, Case Withdrawn at Applicant's Request Close Case File

11/4/2016

CASE NUMBER:

00-1758-EL-CRS

CASE DESCRIPTION:

DIRECT ENERGY BUSINESS LLC

DATE OF SERVICE:

11/4/2016

DOCUMENT SIGNED ON: NOV 0 4 2018

Sign Here:

APPLICANT

NONE

PARTY OF RECORD

ATTORNEY

DIRECT ENERGY

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DIRECT ENERGY BUSINESS LLC SR MGR OF GOV'T

& REG AFFAIRS

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ATTORNEY

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ATTORNEY

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11/4/2016

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