

FILE

Cincinnati Bell energy

Cincinnati Bell Energy, LLC is a subsidiary of Cincrus Energy, LLC

Aleksandra Petunova, Paralegal
535 Connecticut Avenue, 6th Floor
Norwalk, CT 06854

October 27, 2016

Ms. Barcy F. McNeal, Secretary
Public Utilities Commission of Ohio
180 E. Broad St., 11th Floor
Columbus, OH 43215-3793

PUCO

2016 NOV -3 AM 11:44

Re: Case Nos. ¹³ 11-105-EL-CRS and 11-2410-GA-CRS
Cincinnati Bell Energy, LLC

Dear Ms. McNeal:

Cincinnati Bell Energy, LLC would like to update Sections A- 2 and A-7 of its Applications as a Competitive Retail Electric Service Provider and Competitive Retail Natural Gas Service Provider.

1. The contact person for Commission Staff use in investigating customer complaints is:

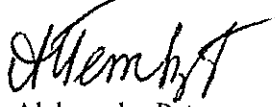
Barbara Clay
Chief Legal Officer
535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854
(203) 663-5079
compliance@cirusenergy.com

2. Cincinnati Bell Energy, LLC's address and facsimile number for customer service and complaints are:

535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854
855-718-4239

If you have any questions, please contact me at 203-883-7676 or apetunova@cirusenergy.com.

Sincerely,

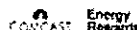

Aleksandra Petunova
Paralegal

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THE CIRIUS ENERGY FAMILY OF BRANDS



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