

Ohio-Material Change Notification

Case No. 11-5948-EL-CRS

Case No. 10-1283-GA-CRS

October 12, 2016**Via e-docket**

Ms. Barcy F. McNeal
Chief, Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215-3793

Dear Ms. McNeal:

Santanna Natural Gas Corporation d/b/a Santanna Energy Services has this day filed a material change notification with the Commission in accordance with OAC 4901:1-24-11 and OAC 4901:1-27-11. Ms. Denise Robles was responsible for our customer service issues in Ohio. Please update customer service issues contact with the following:

Remove:**Denise Robles, Customer Service Supervisor**

425 Quadrangle Dr., Ste.200
Bolingbrook, IL 60440
Phone: 630-789-6022 ext. 244
Fax: 866-531-3951
robles@ses4energy.com

Add:**Michael Aro, Quality Assurance Supervisor**

425 Quadrangle Dr., Ste.200
Bolingbrook, IL 60440
Phone: 630-789-6022 ext. 253
Fax: 866-531-3951
maro@ses4energy.com

If you have questions regarding this matter, please do not hesitate to contact me.

Sincerely,

**Chris Tessler, Manager of Power and Natural Gas Operations**

Direct: 512-346-2500 ext. 278

EMAIL: ctessler@ses4energy.com***Premium Service and Competitive Prices***

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in

Case No(s). 10-1283-GA-CRS, 11-5948-EL-CRS

Summary: Notice Notification of change in the contact person for investigating customer complaints. electronically filed by Mrs. Manivone Bae Vorabouth on behalf of Vorabouth, Manivone B Mrs.