THE BISON JACOBSON FIRM LLC

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October 10, 2016

VIA ELECTRONIC SUBMISSION

Director of Administration Public Utilities Commission of Ohio 180 E. Broad St. Columbus, OH 43215-3793 (614) 466-3016

Re: TIME CLOCK SOLUTIONS, LLC Carrier Certification – ACE/CTS

Dear Sir/Madam:

Attached please find for filing TIME CLOCK SOLUTIONS, LLC's Telecommunications Filing Form, Telecommunications Supplemental Application Form for Carrier Certification, Telecommunications Retail Service Offering Form, and required exhibits.

Also attached for filing is a Motion for Protective Order seeking protection for confidential information contained in Exhibit I to the application (cross referenced in Exhibit J). As such, please see the separate, confidential filing of these documents.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted,

Harlann Dison

Barbara Bison Jacobson, Esq. Attorney for TIME CLOCK SOLUTIONS, LLC

Enclosures cc: William Werner

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

)			
)			
)	Case No.		TP-ACE
)			
)))))) Case No)))) Case No)

MOTION FOR A PROTECTIVE ORDER

Pursuant to Ohio Administrative Code Chapter 4901-1-02(E), TIME CLOCK SOLUTIONS, LLC (hereinafter "TIME CLOCK") respectfully requests that the Ohio Public Utilities Commission ("Commission") enter an Order to protect the confidentiality of its financial information submitted as **Exhibit I** (cross referenced in Exhibit J) to its Application for a Certificate of Public Convenience and Necessity to provide Interexchange Services in the State of Ohio.

TIME CLOCK SOLUTIONS, LLC is a privately held limited liability company and its financial statements are not part of the public record in any jurisdiction. Further, TIME CLOCK submits that its financial information constitutes trade secretes under Ohio law, the disclosure of such information would be detrimental to TIME CLOCK in the competitive telecommunications market as competitors may obtain sensitive financial and business plan information, and non-disclosure of its financial information is consistent with Title 49 of the Ohio Code. Accordingly, TIME CLOCK requests the Commission treat **Exhibit I** as confidential and not disclose the financial information or any information contained therein to any person not responsible for reviewing its application.

Respectfully submitted,

TIME CLOCK SOLUTIONS, LLC

Bv:

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Barbara Bison Jacobson, Esq The Bison Jacobson Firm LVC 2199 Victory Parkway Cincinnati, Ohio 45206 Telephone: (513) 898-0668 Facsimile: (513) 297-7958 Email: bbjacobson@bisonjacobson.com

Dated: 01+ 10, 2016

Its Attorney

The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 9-2-2015)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

TII To	the Matter of the Application of ME CLOCK SOLUTIONS, LLC Provide Resold Interexchange S oughout the State of Ohio			RF Docket No. 9 ase No OTE: Unless you ha LANK.	 -TP- a Case #, leave t	he "Case No" fields
	Name of Registrant(s): DBA(s) of Registrant(s):	TIME CLOCK SOLUTION	NS, LLC			
	Address of Registrant(s): Company Web Address:	7969 NW 2 ND St, Suite 489	9, Miami, Flo	rida 33126		
	Regulatory Contact Person(s):	William Werner, Chief Ope Phone: (855) 753-0941 Op Fax: (419) 932-6977	<u> </u>	er		

Regulatory Contact Person's Email Ad	dress: William@yourtimeclocksolution.com	
Contact Person for Annual Report:	William Werner, Chief Operating Officer	Phone: (855) 753-0941
Address (if different from above):		
Consumer Contact Information:	John Meyers, Vice President – Operations	Phone: (855) 753-0941
Address (if different from above)		

Motion for protective order included with filing? X Yes No Motion for waiver(s) filed affecting this case? Yes No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter <u>4901:1-6 OAC</u> Section III – Carrier to Carrier is Pursuant to <u>4901:1-7</u> OAC, and Wireless is Pursuant to <u>4901:1-6-24</u> OAC. Section IV – Attestation

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 14-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
А	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type	For Profit ILEC	Not For Profit ILEC	
Change terms & conditions of existing BLES	ATA <u>1-6-14(H)</u> (Auto 30 days)	ATA <u>1-6-14(H)</u> (Auto 30 days)	ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	ATA <u>1-6-14(1)</u> (Auto 30 days)	ATA <u>1-6-14(1)</u> (Auto 30 days)	ATA <u>1-6-14(1)</u> (Auto 30 days)
Revisions to BLES Cap.	☐ ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	[] ZTA <u>1-6-14(H)</u> (0 day Notice)	$ \begin{bmatrix} \Box & ZTA & \underline{1-6-14(H)} \\ (0 \text{ day Notice}) \end{bmatrix} $	[] ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	☐ ZTA <u>1-6-27(C)</u> (0 day Notice)	ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	TRF <u>1-6-14(F)</u> (0 day Notice)	$\Box \text{ TRF } \underline{1-6-14(F)(4)} \\ (0 \text{ day Notice})$	TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	BLS <u>1-6-14</u> (<u>C)(1)(c)</u> (Auto 30 days)		
Change in boundary	ACB <u>1-6-32</u> (Auto 14 days)	ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			□ TRF <u>1-6-08(G)(</u> 0 day)
BLES withdrawal			☐ ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain)			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
15-day Notice				
30-day Notice				
Date Notice Sent:				

Section I – Part III – IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
IOS				

Section II - Part I - Carrier Certification - Pursuant to	o Chapter <u>4901:1-6-08, 09 & 10 OAC</u>
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Certification	ILEC (Out of Torritorn)	CLEC	Carrier's Not Offering BLES	CESTC	CETC
* See Supplemental	Territory)	ACE <u>1-6-08</u>	ACE <u>1-6-08</u>	ACE 1-6-10	UNC1-6-09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ПЕС	CLEC	Carrier's Not Offering BLES
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u>	ACN <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u>	ACO <u>1-6-29(E)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Merger *	AMT <u>1-6-29(E)</u>	AMT <u>1-6-29(E)</u>	☐ CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u>	ATC <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)
Transaction for transfer or lease of property, plant or business *	☐ ATR <u>1-6-29(B)</u>	ATR <u>1-6-29(B)</u>	CIO <u>1-6-29(C)</u>
	(Auto 30 days)	(Auto 30 days)	(0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-29 Filing Requirements on the Commission's</u> <u>Web Page</u> for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>
to an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>
Request for Arbitration	(Non-Auto)	(Non-Auto)
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u>	ATA <u>1-7-14</u>
Introduce of change c-t-c service tarms,	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or	05
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	UNC 1-7-23(E	
Attachment, Conduit Occupancy and	(Non-Auto)	
Rights-of-Way.		
	RCC	□ NAG
Wireless Providers See <u>4901:1-6-24</u>	[Registration &	[Interconnection Agreement or Amendment]
	Change in (Auto 90 days)	

Section IV - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT **Compliance** with Commission Rules

I am an officer/agent of the applicant Limited Liability Company. TIME CLOCK SOLUTIONS, LLC, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

- \boxtimes I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.
- \boxtimes I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7. Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) , 2016 at (Location) Miami, FL *Signature and ln, Chief Operating Officer (Date) 9.14. 2016 Title

 * This affidavit is required for every toriff-affectung filmg . It may be sugned by coursel or on officer of the applicant, or an indukorized agent of the applicant,

VERIFICATION

1. William Wemer, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the compission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Х

*William Werner, Chief Operating Officer

0-14,2016 (Date)

*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

> Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793 Or Make such filing electronically as directed in Case No 06-900-AU-WVR

The Public Utilities Commission of Ohio TELECOMMUNICATIONS SUPPLEMENTAL APPLICATION FORM for CARRIER CERTIFICATION

(Effective: 01/20/2011)

(Pursuant to Case No. 10-1010-TP-ORD) NOTE: This SUPPLEMENTAL form must be used WITH the TELECOMMUNICATIONS FILING FORM for ROUTINE PROCEEDINGS.

In the Matter of the Application of TIME CLOCK SOLUTIONS, LLC To Provide Resold Interexchange Services throughout the State of Ohio)) Case))	No TP
DBA(s) of Registrant(s)	CLOCK SOLUTIONS, LLC	
Address of Registrant(s) 7969 N	W 2ND ST., SUITE 489, Miami, Florida 331	26
Motion for protective order included Motion for waiver(s) filed affecting th	with filing? ⊠ Yes ⊟ No iis case? ⊟ Yes ⊠ No [Note: waive	r(s) tolls any automatic timeframe]
List of Required Exhibits		
Tariffs: (Include all that apply)		
Interexchange Tariff	Local Tariff	CESTC Tariff
	Carrier-to-Carrier (Access) Tariff	
Description of Services	NOTE: All Facilities-Based ca	arriers must file an Access Tariff
Service provisioned via Resale	Service provisioned via Facilities	Both Resold and Facilities-based
Description of Proposed Services	Statement about the provision of CTS services	Description of the general geographic area served
Explanation of how the proposed services in the proposed market area are in the public interest.	Description of the class of customer applicant intends to serve	rs (e.g., residence, business) that the
Business Requirements		
Evidence of Registration with:	Ohio Department of Taxation	Ohio Secretary of State ¹ & Certificate of Good Standing
Documentation attesting to the applic	cant's financial viability, including the	following:
An executive Summary describing th	e applicant's current financial condition,	liquidity, and capital resources. Describe

- internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application.
- Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions
- Documentation to support the applicant's cash and funding sources.

Documentation attesting to the applicant's managerial ability and corporate structure, including the following:

- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area
- List of names, addresses, and phone numbers of officers and directors, or partners.
- Documentation indicating the applicant's corporate structure and ownership

¹ Certification from Ohio Secretary of State (domestic or foreign corporation, authorized use of fictitious name, etc.), and Certificate of Good Standing is required.

Information regarding any similar operatio	ns in other states.			
If this company has been previously certil	fied in the State of Ohio, include th	nat certification number		
Verification that the applicant will follow fed applicable.	eral communications commission	(FCC) accounting requirements, if		
Documentation attesting to the applicant's	proposed interactions with othe	er Carriers		
Explanation as to whether rates are derive	d through (check all applicable):			
interconnection agreement	🗌 retail tarıffs	🗌 resale tariffs		
Explanation as to which service areas com	pany currently has an approved ir	nterconnection or resale agreement.		
A notarized affidavit accompanied by bona fide letters requesting negotiation pursuant to Sections 251 and 252 of the Telecommunications Act of 1996 and a proposed timeline for construction, interconnection, and offering of services to end users.				
Documentation attesting to the applicant's	proposed interactions with Cus	tomers		
A sample copy of the customer bill and disc	connection notice the applicant pla	ans to utilize.		
Provide a copy of any customer application	form required in order to establis	h residential service, if applicable.		
For CLECs, List of Ohio ILEC Exchanges t (Use spreadsheet from: <u>http://www.puc.sta</u>		<u>c_id=357</u>)		
If Mirroring the entire ILEC local service are local exchange areas, the CLEC shall spec				

Affidavit
I am an authorized representative of the applicant Limited Liability Company, TIME CLOCK SOLUTIONS, LLC, and I am authorized to make this statement on its behalf. I attest that I have utilized the Telecommunications Supplemental Application Form for Carrier
Certification provided by the Commission, and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct.
Executed on this 14 day of represented at Miami, FL.
William Werner, Chief Operating Officer (Date) (Date) 2016

The Public Utilities Commission of Ohio TELECOMMUNICATIONS RETAIL SERVICE OFFERING FORM For Non-BLES Carriers Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TI

Per the Commission's 01/19/2011 "Implementation Order" in Case No. 10-1010-TP-ORD (Effective: 01/20/2011)

Company Name TIME CLOCK SOLUTIONS, LLC

Company Address 7969 NW 2nd St., Suite 489, Miami, FL 33126

Company Web Address <u>www.timeclocksolution.com</u>

Regulatory Contact Person William Werner, COO Phone (855) 753-0941, option 4 Fax (419) 932-6977

Regulatory Contact Person's Email Address William@yourtimeclocksolution.com

Contact Person for Annual Report William Werner, COO Phone (855) 753-0941, option 4 Fax (419) 932-6977

Consumer Contact Information John Meyers Phone (855-753-0941 Fax (419) 932-6977

TRF Docket No. <u>- - TP-TRF</u>

I. Company Type (Check all applicable):□ Non-BLES CLEC☑ IXC

Other (explain)_____

II. Services offered (Check all applicable):

- □ Toll services (intrastate)
- Local Exchange Service (i.e., residential or business bundles)
- Other (explain) <u>1+ Dialing, Calling Cards, Data Services, Directory Assistance, and Operator Services</u>

III. Tariffed Provisions/Services (To the extent offered, check all applicable and attach tariff

pages):

- □ Toll Presubscription
- □ Intrastate Special and Switched Access Services to Carriers (facilities-based local carriers only)*
- □ N-1-1 Service
- Dele Attachment and Conduit Occupancy
- Pay Telephone Access Lines
- □ Inmate Operator Service
- □ Telephone Relay Service

*Access service tariffs shall be maintained separately and are subject to the Commission's carrier-tocarrier rules found in Chapter 4901:1-7, Ohio Administrative Code.

Part IV. – Attestation Carrier hereby attests to its compliance with pertinent entries and orders issued by the Commission.

I am an officer/agent of TIME CLOCK SOLUTIONS, LLC, and am authorized to make statements on its behalf.

I understand that Telephone companies have certain responsibilities to its customers under the Telecommunications Rules (Ohio Adm. Code 4901:1-6). These responsibilities include: warm line service; not committing unfair or deceptive acts and practices; truth in billing requirements; and slamming and preferred carrier freeze requirements. We will comply with the rules of the state of Ohio and understand that non-compliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.

lens William Werner, Chief Operating Officer

10-4-14 (Date)

LIST OF EXHIBITS

- EXHIBIT A Description of Proposed Services
- EXHIBIT B Description of the proposed Market area
- EXHIBIT C Guidebook of Rates, Terms and Conditions
- EXHIBIT D Explanation of How Proposed Market Area is in the Public Interest
- EXHIBIT E Description of Class of Customers Served
- EXHIBIT F Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio.
- EXHIBIT G Certificate from Ohio Secretary of State and Certificate of Good Standing
- EXHIBIT H Summary describing TIME CLOCK SOLUTIONS, LLC's current financial condition, liquidity, and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application
- EXHIBIT I Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on a certain geographical area(s) or information in other jurisdictions.
- EXHIBIT J Documentation to support the applicant's cash and funding sources
- EXHIBIT K Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering(s) and proposed service area.
- EXHIBIT L List of names, addresses, and phone numbers of officers and directors, or partners
- EXHIBIT M Documentation indicating the Applicant's corporate structure and ownership
- EXHIBIT N Information regarding any similar operations in other states
- EXHIBIT O A sample copy of the customer bill and disconnection notice the applicant plans to utilize

EXHIBIT A – Description of Proposed Services

TIME CLOCK SOLUTIONS, LLC by this Application seeks authority to provide resold interexchange telecommunications services to the public by initially reselling services obtained from and utilizing facilities provided by facilities-based carriers. TIME CLOCK SOLUTIONS, LLC may provide intrastate exchange telecommunications services including:

1. Interexchange (switched and dedicated services):

- A. 1+ and 101XXXX outbound dialing;
- B. 800/888 toll-free inbound dialing;
- C. Calling cards; and
- D. Data services
- E. Directory Assistance
- F. Operator Services

EXHIBIT B - Description of the proposed Market Area

Applicant intends to provide services on a statewide basis.

GUIDEBOOK OF RATES, TERMS AND CONDITIONS

Use of Services

- A. The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations.
- B. The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- C. The use of the Company's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- D. The Company's services are available for use 24 hours per day, 7 days per week.
- E. The Company does not transmit messages, but the services may be used for that purpose.
- F. The Company's services may be denied for nonpayment in compliance with Ohio MTSS Rule 17.
- G. Customers shall not use the service provided for any unlawful purpose.
- H. The Customer shall immediately notify the Company of any unauthorized use of services.

Liability of the Company

- A. The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- B. No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- C. Unless caused by the negligence or willful misconduct of the company, its liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for the long distance call for the period during which the call was affected.
- D. Unless caused by the negligence or willful misconduct of the company, it shall not be liable for any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer.
- E. The Company shall not be liable for any indirect, special, incidental, or consequential damages including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- F. The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- G. Approval of limitation of liability language by the PUCO does not constitute a determination by the Commission that the limitation of liability imposed by the Company should be upheld in a court of law. Approval by the Commission merely recognizes that since it is a court's responsibility to adjudicate negligence and consequent damage claims, it is also the court's responsibility to determine the validity of the exculpatory clause.

Cancellation or Interruption of Services

A. Cancellation or interruption of services practices will be in accordance with the Minimum Telephone Service Standards, Section 4901:1-5-17.

Credit Allowance

- A. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- B. No credit is allowed in the event that service must be interrupted in order to provide routine service quality or related investigations.
- C. Credit for failure of service shall be allowed only when such failure is caused by or occurs due to causes within the control of the Company or in the event that the Company is entitled to a credit for the failure of the facilities of the Company's Underlying Carrier used to furnish service.
- D. Credit for interruption shall commence after the Customer notifies the Company of the interruption or when the Company becomes aware thereof, and ceases when service has been restored.
- E. For purposes of credit computation, every month shall be considered to have 720 hours.
- F. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- G. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = <u>A</u> x B 720 "A" - outage time in hours "B" - monthly charge for affected activity

Restoration of Service

A. The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

Payment and Billing

A. Payment and billing practices will be in compliance with the Minimum Telephone Service Standards, Section 4901:1-5-15, 4901:1-5-17 and 4901:1-5-13.

Computation of Charges

- A. The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. All calls are measured in increments. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- B. Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. The vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.
- C. Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

Level of Service

A. Customer can expect end to end network availability of not less than 99% at all times for all services.

Billing Entity Conditions

A. When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

RATES

<u>1+ Dialing</u>

Option 1:

\$0.05 per minute (Continental US)

A \$6.99 per month per number service charge applies. Billed in one minute increments

Option 2:

\$14.95 per month per line, unlimited long distance (Continental US)

ı.

Directory Assistance

\$1.25 per call, up to two numbers given per call

Returned Check Charge

\$25.00

EXHIBIT D – Explanation of how the proposed services in the proposed market area are in the public interest

Granting this application will promote the public interest by increasing competition in the provision of telecommunications services in Ohio.

TIME CLOCK SOLUTIONS, LLC will provide customers high quality, cost effective telecommunications service, with an emphasis on customer service. In addition to driving prices closer to costs, thereby ensuring just and reasonable rates and competition also promotes efficiency in the delivery of services and in the development of new services. These very real benefits work to maximize the public interest by providing continuing incentives for carriers to reduce costs, while simultaneously promoting the availability of potentially desirable services.

EXHIBIT E– Description of the class of customers (e.g., residence, business) that the applicant intends to serve

TIME CLOCK SOLUTIONS, LLC intends to serve business and residential customers.

EXHIBIT F Statement affirming that the registrant has notified the Ohio Department of Taxation of its intent to conduct operations as a telephone utility in the State of Ohio

See Attached

TIME CLOCK SOLUTIONS, LLC 7969 NW 2nd St, Suite 489 Miami, FL 33126 (855) 753-0941

October 3, 2016

Ohio Department of Taxation c/o Public Utility Section 21st Floor 30 East Broad Street Columbus, OH 43215-3793 (800) 282-1780

RE: TIME CLOCK SOLUTIONS, LLC

Dear Sir/Madam:

Please be advised that the above referenced corporation intends to provide telecommunications service in the State of Ohio after receiving approval of its application filed with the Public Utilities Commission of Ohio.

Sincerely, Vanee Witt

Managing Member TIME CLOCK SOLUTIONS, LLC

OH IXC Letter

EXHBIT G- Certification from Ohio Secretary of State and Certificate of Good Standing

See Attached

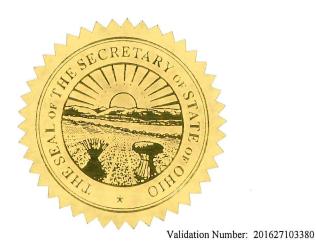
Jon Hastel	JON HUSTED OHIO SECRETARY OF ST Toll Free: (877) SOS-FILE (877-767-3453) Central Ohio: (614) 466-3910 www.OhioSecretaryofState.gov busserv@OhioSecretaryofState.gov File online or for more information: www.OHE		Mail this form to one of the following: Regular Filing (non expedite) P.O. Box 670 Columbus, OH 43216 Expedite Filing (Two business day processing time. Requires an additional \$100.00) P.O. Box 1390 Columbus, OH 43216
	<u> </u>	n of a Foreign bility Company	
		Fee: \$99	-
CHECK ONLY ONE (1) BOX	Form Mu	ist Be Typed	AM 11: 48
(1) Registration of a Fore Liability Company (106-LFA) ORC 1705	eign For-Profit Limited		
-	Florida	Jurisdiction of	Formation
Jurisdiction of Formation	rionua		
Date of Formation	03/19/2014	Date of Forma	ation
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Date of Formation	03/19/2014 npany in its jurisdiction of form IONS, LLC n limited liability company desi llowing words or abbreviations: "limited ted persons may direct reques charter documents of the comp	Date of Forma ation res to transact business in ed liability company," "limited," "L	n Ohio (if different from its name in its
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Incorp Services. Inc.	
Name	
9435 Waterstone Boulevard. Suite 1	40
Mailing Address	
Cincinnati	Ohio 45249
City	State ZIP Code
ne authority of the agent continues, a. an agent is b. an agent is	ably consents to service of process on the agent listed above as long as , and to service of process upon the Ohio Secretary of State if: not appointed, or appointed but the authority of that agent has been revoked, or annot be found or served after the exercise of reasonable diligence.
y signing and submitting this form t as the requisite authority to execute	to the Ohio Secretary of State, the rindersigned hereby certifies that he or sh
equired	× Jan M
lust be signed by an uthorized representative.	Signature
	Managing Member
authorized representative an individual, then they	By (if applicable)
nust sign in the "signature"	Vance Witt
ox and print their name the "Print Name" box,	Print Name
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uthorized representative f the business entity just sign in the "By" box	By (if applicable)
nd print their name in the Print Name" box.	Print Name
	Signature
	By (if applicable)
	By (if applicable)

UNITED STATES OF AMERICA STATE OF OHIO OFFICE OF THE SECRETARY OF STATE

I, Jon Husted, do hereby certify that I am the duly elected, qualified and present acting Secretary of State for the State of Ohio, and as such have custody of the records of Ohio and Foreign business entities; that said records show TIME CLOCK SOLUTIONS, LLC, Florida For Profit Limited Liability Company, Registration No. 3944826, was organized within the State of Ohio on September 27, 2016, is currently in FULL FORCE AND EFFECT upon the records of this office.



Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 28th day of September, A.D. 2016.

Ohio Secretary of State

EXHIBIT H- Summary describing TIME CLOCK SOLUTIONS, LLC's current financial condition, liquidity and capital resources. Describe internally generated sources of cash and external funds available to support the applicant's operations that are the subject of this certification application

See Exhibit I

EXHIBIT I - Copy of financial statements (actual and pro forma income statement and a balance sheet). Indicate if financial statements are based on (a) certain geographical area(s) or information in other jurisdictions

Filed Separately Under Seal with Motion for Protective Order

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EXHIBIT J-Documentation to support the applicant's cash and funding sources

and the second second

See Exhibit I

EXHIBIT K- Documentation attesting to the applicant's technical and managerial expertise relative to the proposed service offering (s) and proposed service area

See attached biographical information



William D. Werner

William has been in the Telecommunication industry since the early days of Sprint PCS. During which time he has successfully navigated corporate structure to be a member of the Corporate Account Managers to specifically concentrate on fortune 100 companies. He has managed large groups of Master Agents throughout the country for one of the leading Master Agents for what is now Verizon. William has and is currently consulting (Telecom Expense Management) for many companies.

- Managed a \$18,000,000 block of MCI business
- Increased sales to \$21,000.00 in 8 Months
- Managed Sales Associates
- Several awards for Outstanding Sales Achievement.
- Leadership Roundtable

EDUCATION

- Davis College
- Major: Sales & Marketing
- Real Estate Certificate



John P. Meyers

Results-oriented Executive with over 23 years' experience in operations and 9 years' in the telecommunication industry. Solid background in operations in wholesale market segments. Extensive direct and indirect leadership experience. Diverse executive management background with expertise in organization. A forward thinking executive with excellent vision, leadership and negotiation skills. Strong written and verbal skills.

- Solid track record reducing costs and employing performance optimization plans in a wide range of situations.
- Created models and benchmarks that have been used by other firms across the U.S.

Education

- Associate's degree in Engineering from Niagara County Community College.
- Bachelor's degree in Business with a concentration in Finance from the University at Buffalo.
- MBA with a concentration in Manufacturing and Operations Management from the University at Buffalo.

EXHIBIT L- List of names, addresses, and phone numbers of officers and directors, or partners

Members:

Vance Witt, Managing Member

All the above referenced Officers and Directors can be reached at the Business Address of:

7969 NW 2nd St., Suite 489 Miami, FL 33126 (877) 654-1536 (Phone)

EXHIBIT M- Documentation indicating the Applicant's corporate structure and ownership

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Applicant is a Florida Limited Liability Company Applicant's ownership is as follows:

Name and percentage owned

Time Clock Solutions Holdings, LLC 100%

EXHIBIT N- Information regarding any similar operations in other states

The Applicant has not been previously certified in the State of Ohio. TIME CLOCK SOLUTIONS, LCC is in the process of applying for authorization in New York to provide interexchange service. Applicant has not been denied authority for any of the services for which it seeks authority in this Application.

EXHIBIT O– A sample copy of the customer bill and disconnection notice the applicant plans to utilize

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See Attached

Sample Bill

Customer: [Insert Customer's Name] Address: [Insert Address]

Account No.: [Insert account number or phone number]

Billing Date	Billing Period	Date Due

TIME CLOCK SOLUTIONS, LLC 7969 NW 2ND St., Ste. 489

7969 NW 2ND St., Ste. 489 Miami, FL 33126 FOR BILLING INQUIRIES: 1-XXX-XXX-XXXX FOR SERVICE INQUIRIES: 1-XXX-XXX-XXXX

Description	Rate	Quantity	Amount
Current Month's Charges			
Credits applied to account:			
Unpaid charges from previous bill:			
Late payments:			
Charges for regulated competitive service:			
Non-Recurring, fractional or nonbasic service			
charges:			
Charges for nonregulated services or products:			
Taxes and surcharges: [include summary]			
9-1-1 charges:			
An itemization of toll charges is attached.			
Total Due \$			·

Please remit this bill via U.S. Mail to the address listed on this invoice.

If your complaint is not resolved after you have called TIME CLOCK SOLUTIONOS, LLC, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit <u>www.pickocc.org</u>.

ITEMIZATION OF CHARGES

Itemization of charges:

• Toll charge per call –

Itemization of toll service charges:

Date and time of placement	Destination (City, State)	Telephone Number Called	Total Charge per call (e.g., day, night /	Duration of Call	Total Toll Charges
			weekend, calling card)		

Please note: Nonpayment of toll charges may result in the disconnection of toll service and may be subject to collection actions but will not result in the disconnection of local service.

RESIDENTIAL DISCONNECTION NOTICE

TIME CLOCK SOLUTIONS, LLC

October 5, 2016

Customer Name Address 1 Address 2 City, State, Zip Account Number: xxxxxxx Amount Past Due: \$xxxx.xx

This will serve as notice that TIME CLOCK SOLUTIONS, LLC intends to disconnect your long distance telephone service. TIME CLOCK SOLUTIONS, LLC has decided to take this action, because it has not received payment for services since [insert date]. The total amount past due is [insert amount]. Failure to pay the amount required at the company's office or to one of its authorized agents by [insert date] may result in the disconnection of toll services. Payments to an unauthorized payment agent may result in the untimely or improper crediting of your account.

The reasons for disconnection of service are [insert reasons]. In order to avoid the disconnection, the subscriber must take the following action [insert action taken and amount of payment to be made which is not greater than past due balance, not including nonregulated services]. The earliest date when disconnection will occur is [insert date].

Please note that the total amount due for toll charges is [insert figure]. [If applicable – The total amount due for nonregulated charges is [insert figure]. However, nonpayment of nonregulated charges cannot result in the disconnection of local service or regulated toll service.]

If you wish to contact TIME CLOCK SOLUTIONS, LLC to discuss your account, please call or send all correspondence to:

John Meyers, Customer Service Manager TIME CLOCK SOLUTIONS, LLC 7969 NW 2nd St, Suite 489 Miami, FL 33126

Phone: (855) 753-0941 Hours: 8:00 a.m. to 5:00 p.m. EST

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called TIME CLOCK SOLUTIONS, LLC, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TTY toll free at 1-800-686-1570 from 8:00 a.m. to 5:00 p.m. weekdays, or visit www.puco.ohio.gov.

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit <u>www.pickocc.org</u>.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/10/2016 11:18:15 AM

in

Case No(s). 16-2002-TP-ACE

Summary: Application Telecommunications Filing Form, Supplemental Application For for Carrier Certification, Retail Service Offering Form, and required Exhibits. electronically filed by Lance Steinhart on behalf of TIME CLOCK SOLUTIONS, LLC