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## SURESHOT DIRECTIONAL BORING, INC.

September 8, 2016

Chairman Asim Z. Haque  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

Case no. 16-395-EL-SSO

Dear Chairman Haque:

On behalf of Sureshot Directional Boring, I am pleased to write this letter in support of Dayton Power and Light.

Sureshot is a directional boring and hydrovac excavation company located in Lancaster, Ohio. We have extensive experience with boring all types of utility lines, trenching, utility locating and excavation. We work with multiple types of utility lines including electric, sewer, water, cable, and telephone.

We have been a contracted partner of DP&L's for nearly 10 years. We provide DP&L with excavation services for planned capital improvements being made to the system as well as emergency repairs such as pole replacements. DP&L's use of Sureshot helps support our company's Ohio employment of approximately 20 people.

At Sureshot, we experience first-hand DP&L's quality approach to the utility business. They place an emphasis on efficient work processes, cost-effectiveness and safety. In storm restoration events, DP&L and Sureshot continually work together to learn how we can more efficiently restore service to customers. Most recently, we refined our process for emergency excavation in preparation for needed pole replacements, making sure the excavation was completed during the night and ready for the new pole first thing in the morning.

As I mentioned above, we see the quality work that DP&L does on an ongoing basis and we appreciate being a valuable part of DP&L's operations.

Sincerely,



Thomas Donahue  
Sureshot Directional Boring, Inc  
President



## OFFICE OF EMERGENCY MANAGEMENT

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Chairman Asim Z. Haque  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

Case no. 16-395-EL-SSO

Dear Chairman Haque:

I'm offering this letter of support for Dayton Power and Light on behalf of the Montgomery County Office of Emergency Management (MCOEM).

Our office is responsible for developing plans and programs that prepare Montgomery County and its communities to effectively prevent, respond to, and recover from a wide range of emergencies and disasters. To fulfill this responsibility, we coordinate with local emergency relief agencies, local governments, state agencies, and local utilities.

Since most potential emergency situations involve a disruption to electric service, MCOEM has developed a strong working relationship with DP&L. The company has established a single point of contact for us, Georgene Dawson, so that we can easily communicate with one another while we prepare and respond to situations. As a normal matter of course, Georgene and I coordinate with one another ahead of time as to preparations and plans. Then, once an emergency situation occurs, DP&L and MCOEM share valuable information back and forth so that we can help ensure the safety of the citizens of Montgomery County during times of need.

Based on this experience, it is clear to me that DP&L places a high priority on quickly restoring service in a safe and efficient manner. Their dedicated employees work around the clock and often in challenging working conditions. They take real pride in getting the lights back on for all of us in the Miami Valley. For the emergency responders in Montgomery County, DP&L is a valued and trusted partner.

Thank you for allowing me to share my perspective.

Jeffrey Jordan, Director  
Montgomery County  
Office of Emergency Management

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Summary: Public Comment in support filed on behalf of various consumers electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff