



July 1, 2016

**Via Electronic Filing**

Ms. Barcy McNeal, Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street, 13th Floor  
Columbus, OH 43215-0573

Re: CenturyTel of Ohio, Inc. d/b/a CenturyLink  
Case No. 90-5010-TP-TRF and Case No. 16-1491-TP-ATA

Ms. Barcy McNeal:

Enclosed for filing is CenturyTel of Ohio, Inc. d/b/a CenturyLink's tariff to simplify terms and conditions for customer deposits and interest. Due to changes in state regulations, we are no longer required to pay interest on customer deposits. CenturyLink will discontinue applying interest on deposits held and returned to customers as of August 1, 2016. Interest will be paid through July 31, 2016 on all deposits currently held. Customers have been notified of CenturyLink's intention to discontinue applying interest on deposits. CenturyLink's current deposit requirements are not changing. The proposed changes governing deposit requirements are for standardization and consistency across CenturyLink's Incumbent Local Exchange Carriers.

The following revisions are included in this filing:

Section 1, Sheet 15  
Section 1, Sheet 15.1

These tariff sheet(s) are filed with a July 1, 2016 issue date and an effective date of August 1, 2016.

If you have any questions regarding this filing, please call me or Mr. Joshua Motzer at (614) 221-5354.

Sincerely,

A handwritten signature in black ink, appearing to read "Zaneisha Dixon".

Zaneisha Dixon

cc: Joshua Motzer, Centurylink

OH 16-06(CT)

**ZARNEISHA DIXON**  
CenturyLink Regulatory Operations Analyst - Tariffs  
Zarneisha.Dixon@Centurylink.com  
100 CenturyLink Dr.  
Monroe, LA, 71202  
Tel: (318) 340-5938

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 9-2-2015)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings.  
It does not replace or supersede Commission rules in any way.

In the Matter of the Application of CenturyTel of Ohio, Inc. )  
d/b/a CenturyLink to eliminate interest deposits. )

TRF Docket No. 90-5010-TP-TRF

Case No. 16- 1491-**TP**- ATA

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) CenturyTel of Ohio, Inc.

DBA(s) of Registrant(s) CenturyLink

Address of Registrant(s) 100 CenturyLink Drive, Monroe, LA 71203

Company Web Address [www.centurylink.com/tariffs](http://www.centurylink.com/tariffs)

Regulatory Contact Person(s) Josh Motzer

Phone 614-221-5354

Fax 614-224-3902

Regulatory Contact Person's Email Address [Josh.Motzer@CenturyLink.com](mailto:Josh.Motzer@CenturyLink.com)

Contact Person for Annual Report Ken Buchan

Phone 318-362-1538

Address (if different from above)

Consumer Contact Information Donna Powell

Phone 800-788-3500

Address (if different from above)

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter [4901:1-6](#) OAC.

Section III – Carrier to Carrier is Pursuant to [4901:1-7](#) OAC, and Wireless is Pursuant to [4901:1-6-24](#) OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <input type="checkbox"/> <b>Other</b> (explain below)	<input checked="" type="checkbox"/> <b>For Profit ILEC</b>	<input type="checkbox"/> <b>Not For Profit ILEC</b>	<input type="checkbox"/> <b>CLEC</b>
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <a href="#">1-6-14(F)</a> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <a href="#">1-6-14(F)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(F)(4)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(G)</a> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <a href="#">1-6-14 (C)(1)(c)</a> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <a href="#">1-6-08(G)</a> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <a href="#">1-6-25(B)</a> (0 day Notice)
<b>Other*</b>			

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30- day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 day)	<input type="checkbox"/> UNC <a href="#">1-6-09</a> * (Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

## Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

## Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	<input type="checkbox"/> ATA <a href="#">1-3-04</a> (Auto 30 days)	
<b>Wireless Providers</b> See <a href="#">4901:1-6-24</a>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

#### Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, CenturyLink, and am authorized to make this statement on its behalf.


Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on July 1, 2016 at Monroe, Louisiana


\*/s/  , Regulatory Operations Analyst July 1, 2016

- This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

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**VERIFICATION**

I, Zarneisha Dixon verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*/s/  , Regulatory Operations Analyst July 1, 2016

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio**  
**Attention: Docketing Division**  
**180 East Broad Street, Columbus, OH 43215-3793**  
**Or**  
***Make such filing electronically as directed in Case No 06-900-AU-WVR***

# EXHIBIT A

CenturyTel of Ohio, Inc.  
d/b/a CenturyLink

Section 1

P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Original Sheet 15

## GENERAL REGULATIONS

### 1.4 Customer Relations

#### 1.4.1 Deposits

- a. The Telephone Company may, in order to safeguard its interest or those of an Interexchange Carrier (IXC) for whom the Telephone Company is an authorized agent, may require an applicant or a customer to make a suitable deposit to be held by the Telephone Company or IXC or provide a third party guarantor in lieu of a deposit as a guarantee of the payment of telephone service charges. The Telephone Company must inform the applicant or customer of all options available for meeting the requirements.

Local exchange service shall be provided to local service applicants who are able to meet the deposit requirements for local service regardless of whether the applicant is able to meet the deposit requirements for the provisioning of toll service.

- b. The deposit amounts shall not exceed the requirements set forth in Ohio Administrative Code 4901:1-6-12.

#### 1.4.2 Thirty-day Month

For the purpose of computing charges for equipment, facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty days.

#### 1.4.3 Payment for Service

The customer is required to pay all charges for service and equipment in accordance with the Company's billing and collection practices. The customer will be held responsible for all charges for telephone service rendered in connection with local and long distance messages placed from his station and in connection with toll messages received at his station on which the charges have been reversed with the consent of a person at the called station.

#### 1.4.4 Allowance for Temporary Denial

When service is restored after temporary denial, the Company will make a pro rata allowance at the schedule rate for the service denied for the entire period of denial except that in cases where service is restored on or before the day following denial, no allowance will be made.

#### 1.4.5 Establishment of Credit

The company will require the applicant to satisfactorily establish financial responsibility by meeting the criteria established by the Company. When deposits are required, the Company will apply them based on the "individual service history method". This method involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit. .

Issued: April 29, 2011

Effective: May 1, 2011

CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Duane Ring, Vice President  
LaCrosse, Wisconsin

In accordance with Case No.: 90-5010-TP-TRF  
Issued by the Public Utilities Commission of Ohio

## **EXHIBIT B**

GENERAL REGULATIONS

1.4 Customer Relations

1.4.1 Deposits

- a. **The Company may require an applicant or a customer to make a suitable cash deposit to be held by the Company as a guarantee of the payment of charges for service. The fact that a deposit has been made neither relieves the applicant nor the customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor constitutes a waiver or modification of the regulations of the Company providing for the discontinuance of service for nonpayment of any sums due the Company for service rendered.**
- b. **Applicants or customers who request service in a location where the Company believes, in its sole discretion, the equipment may be subject to loss or damage through theft, vandalism or other reasons involving a responsibility on the part of the customer will be required to make a suitable deposit to cover that potential loss or damage, such deposit not to exceed the value of the equipment furnished.**
- c. **The amount of deposit, if applicable, will be determined in accordance with the Company's policies.**
- d. **Deposits, if applicable, will be refunded or applied, in accordance with the Company's policies.**
- e. **The Company does not apply interest on deposit amounts that it holds or upon the return of deposit amounts to the applicant or customer.**

(C)

(C)

1.4.2 Thirty-day Month

For the purpose of computing charges for equipment, facilities, and services, except for allowances for interruptions in service, every month shall be considered to have thirty days.

(M)

(M)

(M) Material previously found now appears on Sheet 15.1 of this section.

Issued: July 1, 2016

Effective: August 1, 2016

CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Bill Hanchey, Vice President  
Wake Forest, North Carolina  
16-06

In accordance with Case Nos.: 90-5010-TP-TRF  
and 16-1491-TP-ZTA  
Issued by the Public Utilities Commission of Ohio



P.U.C.O. NO. 12  
GENERAL EXCHANGE TARIFF

Original Sheet 15.1

GENERAL REGULATIONS

1.4 Customer Relations

1.4.3 Payment for Service

The customer is required to pay all charges for service and equipment in accordance with the Company's billing and collection practices. The customer will be held responsible for all charges for telephone service rendered in connection with local and long distance messages placed from his station and in connection with toll messages received at his station on which the charges have been reversed with the consent of a person at the called station.

1.4.4. Allowance for Temporary Denial

When service is restored after temporary denial, the Company will make a pro rata allowance at the schedule rate for the service denied for the entire period of denial except that in cases where service is restored on or before the day following denial, no allowance will be made.

1.4.5 Establishment of Credit

The company will require the applicant to satisfactorily establish financial responsibility by meeting the criteria established by the Company. When deposits are required, the Company will apply them based on the "individual service history method". This method involves calculating the amount of the deposit based on the known or estimated service history of the individual who is being assessed a deposit.

(M)

(M)

(M) Material previously appeared on Sheet 15 of this section.

Issued: July 1, 2016

Effective: August 1, 2016

CenturyTel of Ohio, Inc. d/b/a CenturyLink  
By Bill Hanchey, Vice President  
Wake Forest, North Carolina

In accordance with Case Nos.: 90-5010-TP-TRF  
and 16-1491-TP-ZTA  
Issued by the Public Utilities Commission of Ohio

## EXHIBIT C

This filing simplifies terms and conditions for customer deposits and interest. Due to changes in state regulations, we are no longer required to pay interest on customer deposits. CenturyLink will discontinue applying interest on deposits held and returned to customers as of August 1, 2016. Interest will be paid through July 31, 2016 on all deposits currently held. Customers have been notified of CenturyLink's intention to discontinue applying interest on deposits. CenturyLink's current deposit requirements are not changing. The proposed changes governing deposit requirements are for standardization and consistency across CenturyLink's Incumbent Local Exchange Carriers.

## **EXHIBIT D**

**CENTURYTEL OF OHIO, INC. d/b/a CENTURYLINK  
CUSTOMER NOTICE**

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, CenturyTel of Ohio, Inc. d/b/a CenturyLink will send the following bill messages on customer bills beginning June 1, 2016.

*Effective August 1, 2016, CenturyLink will no longer apply interest to deposits currently being held or that are requested by CenturyLink in the future. Deposits currently held by CenturyLink will receive a final interest calculation and associated credit on their August 2016 invoice, if applicable. If you have any questions, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs--we value you as our customer.*

CUSTOMER NOTICE AFFIDAVIT

STATE OF: LOUISIANA

SS:

COUNTY OF: OUACHITA

AFFIDAVIT

I, Zarneisha W. Dixon, am an authorized agent of the applicant corporation, CenturyTel of Ohio, Inc. d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill message beginning June 1, 2016 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on June 29, 2016, Monroe, LA 71203

Zarneisha W. Dixon

Subscribed and sworn to before me this

June 29, 2016

(Date)



Michelle Lyn Rivers

Notary Public

My Commission Expires: Lifetime

Notary Public State of Louisiana

Michelle Rivers

My Appt. Exp. Lifetime

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**7/1/2016 9:39:03 AM**

**in**

**Case No(s). 16-1491-TP-ATA**

Summary: Tariff Elimination of Interest on Deposits electronically filed by Mrs. Zarneisha Dixon on behalf of CenturyTel of Ohio, Inc d/b/a CenturyLinik and Mrs. Zarneisha Dixon