

COLUMBUS I CLEVELAND CINCINNATI-DAYTON

BRICKER & ECKLER LLP 100 South Third Street Columbus, OH 43215-4291 MAIN: 614.227.2300 FAX: 614.227.2390

www.bricker.com info@bricker.com

Dane Stinson 614.227.4854 dstinson@bricker.com Ms. Barcy F. McNeal Docketing Division Public Utilities Commission of Ohio 180 E. Broad Street Columbus, OH 43215

Re: Case 16-1115-TP-COI
Case 16-1116-TP-COI
Nova Telephone Company

Dear Ms. McNeal:

Attached is a redacted version of Nova Telephone Company's Federal Communications Commission's Form 481-Carrier Annual Report and the 5-Year Build-out Progress Report. These reports are redacted because they contain certain confidential and proprietary information. Pursuant to Rule 4901-1-24(D) of the Ohio Administrative Code, a motion for protective order has been filed and two copies of the confidential version of this report are being submitted under seal.

Please contact me directly with any questions.

Very truly yours,

BRICKER & ECKLER

**Enclosures** 

FCC For	m 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2017
<030>	Contact Name: Person USAC should contact with questions about this data	Kimberly Starr
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9036630099 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	kim@kclenterprises.net
	Form Type	54.313 and 54.422

FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013	300644	THE NOVA TEL CO	2017	Kimberly Starr	9036630099 ext.	kim@kclenterprises.net	(yes / no ) O	(yes/no)	In company is a soft to have a service quality with the service capacity in th
(100) Service Quality Improvement Reporting Data Collection Form	<010> Study Area Code		<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	<110> Has your company received its ETC certification from the FCC?		If your answer to Line <111> is yes, please file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F. R. § 54.313(a). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  And set at the wire center level or census block as appropriate.  And set at the wire center level or census block as appropriate.  How much (USF) was used to improve service (USF) support was used to improve service capacity and how support was used to improve service coverage and how support was used to improve service capacity and they much (USF) was used to improve service capacity and they support was used to improve service capacity and they prior calendar year.  In the prior calendar year.

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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Page 3

<015> Study Area Name					300044	ì					
	ea Name				THE NOVA TEL CO	L CO					
<020> Program Year	Year				2017						
	Contact Name - Person USAC should contact regarding this data	C should contac	t regarding this	data	Kimberly Starr	arr					
ŀ	Contact Telephone Number - Number of person identified in data line <030>	- Number of pe	rson identified	in data line <03	10> 9036630099 ext.	ext.					ļ
1	Contact Email Address - Email Address of person identified in data line <030>	ail Address of pe	rson identified	in data line <0		kim@kclenterprises.net					
1	For the prior calendar year, were there any reportable voice service outages?	ar, were there	any reportal	le voice servi	ce outages?	No			1		
<220> <3>	\$15	<	\$2	<b>\$</b>	<c1></c1>	<c2></c2>	>	<e></e>	\$	<8>	ę
S S	8	Outage Start Outage Start Date Time	0	Outage End Time	Number of Customers Affected	1	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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Page 4

Data Collection Form	July 2013.
Andry Chudu Area Cada	300644
2015/ Study Area Name	THE NOVA TEL CO
<020> Program Year	2017
<030> Contact Name - Person USAC should contact regarding this data	Kimberly Starr
<035> Contact Telephone Number - Number of person identified in data line <030>	9036630099 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	kim@kclenterprises.net
<300> Unfulfilled service request (voice)	
<310> Detail on attempts (voice)	
Nan	Name of Attached Document
<320> Unfulfilled service request (broadband)	
20 P. Danell on advanced Phenodelecud	
SSOUNDERFINES (Droadoard)	Name of Attached Document

<del> </del>	The state of the s
(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
i	July 2013
A STATE OF THE STA	

<010>	Study Area Code	140644	
<015>	Study Area Name	THE NOVA TEL. CO	
<020>	Program Year	2917	
<030>	Contact Name - Person USAC should c	ontact regarding this data Kitherly Start	*******
<035>	Contact Telephone Number - Number <030>	of person identified in data line	
<039>	Contact Email Address - Email Address <030>	of person identified in data line kan-kelantuspriseset	
<400>	Select from the drop-down list to indic voice complaints (zero or greater) for v calendar year for each service area in v any facilities you own, operate, lease, o	oice telephony service in the prior which you are designated an ETC for	
<410>	Complaints per 1000 customers for fix	ed voice	
<420>	Complaints per 1000 customers for mo	bbile voice	
<430>	Select from the drop-down list to indic end-user customer complaints (zero or the prior calendar year for each service an ETC for any facilities you own, oper	greater) for broadband service in a service in a service in a service in which you are designated	
<440>	Complaints per 1000 customers for fix	ed broadband	
<450>	Complaints per 1000 customers for mo	bile broadband	

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	390644	
<015>	Study Area Name	THE NOVA TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Kimberly Starr	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3036530099 ext	
<039>	Contact Email Address · Email Address of person identified in data line <030>	kiewkolenterprises met	
<500>	Certify compliance with applicable service quality standards and consumer pro	etection rules yes	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	300644 oh 510. pdf les Compliance	,

	unctionality in Emergency Situations offection Form	-p-g-company	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	700644	
<015>	Study Area Name	THE HOVA TEL CO	
<020>	Program Year	2017	
<030>	Contact Name - Person USAC should contact regarding this data	Kimberly Starr	
<035>	Contact Telephone Number - Number of person identified in data line <030>	9036630039 ext	
<039>	Contact Email Address - Email Address of person identified in data line <030>	kim#kolenterprises.net	
<600>	Certify compliance regarding ability to function in emergency situations	Yes	·
<610>	Descriptive document for Functionality in Emergency Situations	300644oh610 pdf	

Page 8

Usage Allowance Action Taken When Limit Reached (select )							!			į	
Usage Allowance Ac (GB)											
Broadband Service - Upload Speed (Mbps)											
cal.> Broadband Service - Download Speed (Mbps)											
CC>			ped	3							
State Regulated			See attached	uorkabaat	אסו עפו וכבו						
<a2> Exchange (ILEC)</a2>											
State											

G) W 11		HCC Form 481. OMB Control No. 306 July 2013	HCC Form 481.  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
	200044		
<015> Study Area Name	THE NOVA TEL CO		
<020> Program Year	2017		
<030> Contact Name - Person USAC should contact regarding this data	Kimberly Starr		
<035> Contact Telephone Number - Number of person identified in data line <030>	9036630099 ext		
l I	kim@kclenterprises.net	es.net	
<810> Reporting Carrier The Nova Telephone Company, Inc.			
Operating Company			
	-		
<813>			
Affiliates		SAC Doing Business As Company or Brand Designation	r Brand Designation

(1000) Voi	(1000) Voice and Broadband Service Rate Comparability	ECC Form 481
Data Colle	Data Collection Form	ONB Control No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	300644
	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kimberly Starr
<035>	Contact Telephone Number - Number of person identified in data line <030>	9036630099 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kim@kclenterprises.net
<1000>	Voice services rate comparability certification	Yes
<1010>	300 Attach detailed description for voice services rate comparability compliance	300644obl010.pdf
		Name of Attached Document
<1020>	Ye Broadband comparability certification	Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	300 Attach detailed description for broadband comparability compliance	300644oh1030.pdf

## REDACTED -- FOR PUBLIC INSPECTION

Name of Attached Document

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300644	THE NOVA TEL CO	2017	Kimberly Starr	y gudebauugg ext.	kim@kclenterprises.net
<010> Study Area Code	<015> Study Area Name	<020> Program Year	<030> Contact Name - Person USAC should contact regarding this data	<035> Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030> kim@kclenterprises.net
<010>	<015>	<020>	<b>030</b>	<035>	<039>

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Inc	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification 47 CFR § $54.313(b)(1)(i)$ - Note that for the July 1 2016 certification, this applies to Round 2 recipients of Incremental		
,	Support		
<2011>	Std Year Certification 47 CFR 9 54.515(0)(1)(1) - Note that for the July 1 2016 certification, this applies to Round 1 recipients of Incremental Support		
<202>	Recipient certifies, representing year two after filing a notice of		
	acceptance of funding pursuant to 54.51.6(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for		
	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year two-		
	54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year	Name of Attached Document Listing	
<2025A>	two - 54.513(b)(z)(ii). Round 2 recipients only. Round 1 or Round 2 Recipient of Incremental Support?		
1		Nome of Attached Document Litting	
<20258>	Attach geocoded Information for Phase I milestone reports (Routin 1 for year three and Round 2 for year two) - Connect America Fund , WC	Required Information	
	DOCKET 10-30, hepoil and Older, I co 13-	, L	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

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FCC Form 481 OMB Centricl No. 3060-0986/OMB Central No. 3060-0819 July 2013			Name of Attached Document Listing Required Information	Name of Attached Document Listing Required Information					
(2000) Price Cap Carrier Additional Documentation (Continued)  Data Collection Foirm Including Rote-of-Return Corriers offiliated with Price Cap Local Exchange Carriers	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} 16> Certification support used to build broadband Connect America Phase II Reporting {47 CFR § 54.313(e)}	(> Connect America Fund Phase II recipient?	Attach information for Phase II - 54.313(e)(1) - list of geocoded locations already meeting the 54.309 public interest obligations at the end of calendar year 2015 and total amount of Phase II support, if any, the price	cap carrier used for capital expenditures in 2015. Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(2)(ii)	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(2)(v)				Recipient certifies that it offered broadband meeting the requisite public interest obligations specified in §54.309 to 100% of its supported locations in the state on December 31, 2020 - 54.313(e)(6)
(2000) Price Cap Carr Data Collection Form Including Rate-of-Ret	<b>Pric</b> <2016> <b>Conne</b>	<2017A>	<2017B>	<2018>	<2019>	<2020>	<2021>	<2026>	<2027>

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FCC Form 481 OMB Control No. 3060-0386/OMB Control No. 3060-0819

(3005) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

July 2013

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<010>         Study Area Code           <015>         Study Area Name           <020>         Program Year           <030>         Contact Name - P           <035>         Contact Leiphor	me Person USAC shound Number - Num	300644 THE NOVA TEL CO 2017 Kimberly Starr 903630099 ext.
Sont	<039> Contact Email Address - Email Address of person identified in data line <030>	

### Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

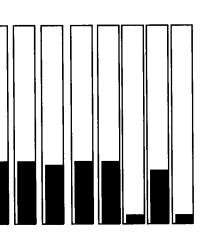
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



Name of Attached Document Listing Required Information

### **Froadband Experiment**

Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served anchor institutions, and provide a list of locations where broadband has been deployed.

### est Obligations - FCC 14-98 (paragraphs 26-29, 78)

ess Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 400

ent certifies that it is offering broadband to the identified locations meeting the requisite public gations consistent with the category for which they were selected, including broadband speed, ge capacity, and rates that are reasonably comparable to rates for comparable offerings in urban

### Anchor Institutions - FCC 14-98 (paragraph 79)

participants must provide the number, names, and addresses of community anchor institutions to rewly deployed broadband service in the preceding calendar year. On this line, please respond new community anchors, no – no new anchors) to indicate whether this list will be provided.

### 3A, please provide a response for 4003B.

de the number, names and addresses ty anchor institutions to which the wly began providing access to ervice in the preceding calendar year.

ata usage allowances available in the

graphic area.

Name of Attached Document Listing Required Information

Deployment Locations – FCC 14-98 (para	agraph 80)	
th a list of geocoded locations to band has been deployed as of the nediately preceding the July 1st filing the FCC Form 481.	Name of Attached Document Listing Required Information	
th evidence demonstrating that the neeting the relevant public service or the identified locations. Materials t detail the pricing, offered broadband	Name of Attached Document Listing Required Information	

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	300644
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<039>	Contact Email Address - Email Address of person identified in data line <030>	kim@kclenterprises.net

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.			
Name of Reporting Carrier:			
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/22/2016		
Printed name of Authorized Officer: Charles Mattingly	,		
Title or position of Authorized Officer: President			
Telephone number of Authorized Officer: 9036630099 ext.			
Study Area Code of Reporting Carrier:	Filing Due Date for this form:		

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	300644
<015>	Study Area Name	THE NOVA TEL CO
<020>	Program Year	2017
<030>	Contact Name - Person USAC should contact regarding this data	Kimberly Starr
<035>	Contact Telephone Number - Number of person identified in data line <030>	9036630099 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	kim@kclenterprises.net

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent) <u>KCL Enterprises</u> , <u>Inc.</u> also certify that I am an officer of the reporting carrier; my responsil agent; and, to the best of my knowledge, the reports and data provide	Is authorized to submit the information reported on behalf of the reporting carrier. bilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ded to the authorized agent is accurate.
Name of Authorized Agent: KCL Enterprises, Inc.	
Name of Reporting Carrier: THE NOVA TEL CO	
Signature of Authorized Officer:	, Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 300644	Filing Due Date for this form: 07/01/2016

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification	on of Agent Authorized	to File Annual Reports for CAF or	LI Recipients on Behalf	of Reporting Carrier
	Ū	·		
, as agent for the reporting carrier, certify the data reported herein based on data pr	that I am authorized to sub ovided by the reporting car	omit the annual reports for universal sen rrier; and, to the best of my knowledge, t	rice support recipients on be he information reported he	ehalf of the reporting carrier; I have provided rein is accurate.
Name of Reporting Carrier: Th	IE NOVA TEL CO			
Name of Authorized Agent Firm:	KCL Enterpr	ises, Inc.	····	
Signature of Authorized Agent or Employee	of Agent:		···	Date: 06/22/2016
Name of Authorized Agent Employee:	Kimberl	y Starr		
Fitle or position of Authorized Agent or Emp	oloyee of Agent Operat:	ions Manager		
Telephone number of Authorized Agent or	Employee of Agent: 9036	630099 ext		
Study Area Code of Reporting Carrier:	300644	Filing Due Date for this form:	07/01/2016	
Persons willfully making false statement	ents on this form can be punis	hed by fine or forfeiture under the Communic 18 of the United States Code, 18 U.S.C.		§ 502, 503(b), or fine or imprisonment under Title

Attachments

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<010>	<010> Study Area Code	300644
<015>	<015> Study Area Name	THE NOVA TEL CO
<020>	<020> Program Year	2017
<030>	<030> Contact Name - Person USAC should contact regarding this data	Kimberly Starr
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 9036630099 ext.	9036630099 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030>	kim@kclenterprises.net

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2016 16.8

	d Fees													-
	Total per line Rates and Fees													
Mandatory Extended Area	Service Charge													
	State Universal Service Fee													
le le	State Subscriber Line Charge													
Residential Loc	Service Rate			,										
(455) CDT	Rate Type										ļ			
<835	SAC (CETC)													
GB>	Exchange (ILEC)	652	736							ļ				
<a1>&gt;</a1>	State	НО	Ю	-		-		<del>                                     </del>						T

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FCC Form 481. OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013						te	<2p><2p>	Broadband Service - Broadband Speed         Usage Allowance         Usage Allowance           Download Speed         Upload Speed (Mbps) (GB)         Action Taken           (Mbps)         When Limit Reached {select}											
	300644	THE NOVA TEL CO	2017	Kimberly Starr	9036630099 ext.	kim@kclenterprises.net	2000	Total Rates Broadband Service - and Fees Download Speed (Mbps)											
							V	State Regulated Fees											
				d contact regarding t	per of person identifi	ess of person identif	40	Residential Rate											
(710) Broadband Price Offerings  Data Collection form	Code	Name	ar	Contact Name - Person USAC should contact regarding this data	Contact Telephone Number - Number of person identified in data line <030>	<039> Contact Email Address - Email Address of person identified in data line <030>	(41) (42) (41) (402)	Exchange (ILEC)											
adband Pric ection Form	Study Area Code	Study Area Name	Program Year			Contact Em	\$		НО										
(710) Bro Data Coll	<010>	<015>	<020>	<030>	<035>	<039>	<711>												

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YEAR COMPLETTED COMPANY SAC

WIRE CENTER 3 WIRE CENTER 4 **WIRE CENTER 5** WIRE CENTER 6 WIRE CENTER 7 WIRE CENTER 8

WIRE CENTER 2 WIRE CENTER 1

NOVA TELEPHONE COMPANY

300644

2016

Growth **Popluation Square Miles** CE

### REDACTED -- FOR PUBLIC INSPECTION

WIRE CENTER 10 WIRE CENTER 9

SAC YEAR FILED

Square Miles Population

Year 5

Year 4

Year 3

Year 2

Year 1

300644 2016

Planned GS Investment
Planned COE Investment
Planned Cable & Wire Investment

Total Planned Investment

Affected Area (square miles) Affected Population USF HCL Received USF ICLS Received Total USF High Cost Received

	% Area							
	sqns %							•
	Affected Affected Population Area (Sq. Mi.)							
	Affected Population							
	Total Planned Investment							
	Planned Cable & Wire Investment							
	Planned Central Office Investment							
	Planned Planned General Support Central Office Investment Investment							1
	Total Population							
NOVAOH 2016	Total Square Mileage							
WIRE CENTER YEAR FILED		Year 1	Year 2	Year 3	Year 4	Year 5	Total	

300644 NOVAOH 2016

	% Area	
	% Subs % Area	•
	Affected Affected Population Area (Sq. Mi.)	
	Affected Population	
	Total Planned Investment	
	Planned Cable & Wire Investment	
	Planned Central Office Investment	
	Planned Planned General Support Central Office Investment Investment	
	Total Population	
300644 NOVAOH (RUGGLES) 2016	Total Square Mileage	
SAC WIRE CENTER YEAR FILED	Year 1 Year 2 Year 3 Year 4 Year 5	

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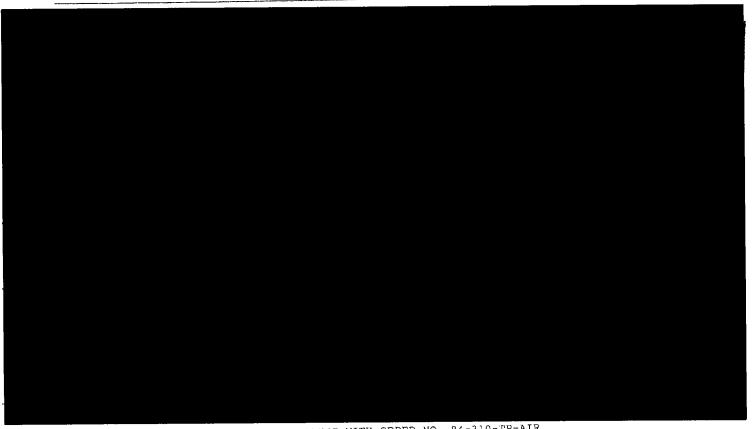
	% Area						
	sqns %						
	Affected Affected Population Area (Sq. Mi.) % Subs % Area						
	Affected Population						
	Total Planned Investment						
	Planned Cable & Wire Investment						
	Planned Central Office Investment						
	Planned Planned General Support Central Office Investment Investment						
	Total Population						
300644 NOVAOH (SULLIVAN) 2016	Total Square Mileage						
SAC WIRE CENTER YEAR FILED		Year 1	Year 2	Year 3	Year 4	Year 5	Total

### **NOVA EXCHANGE MAP**

THE NOVA TELEPHONE COMPANY

SECTION NO. 1 ORIGINAL SHEET NO. 3

P.U.C.O. NO. 4 LOCAL EXCHANGE TARIFF



IN ACCORDANCE WITH ORDER NO. 84-310-TP-AIR
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO
Richard Ringler, President
Nova, Ohio

Entire study area capable of 10 meg down, or greater for all census blocks.

Study Area Code: 300644

### Response to Line 510 – Service Quality Standards and Consumer Protection Rules

<u>Surpass PUC minimum service quality standards</u> – The Nova Telephone Company ("filer") hereby certifies that tis voice service surpasses the minimum standards required by the Public Utilities Commission of Ohio ("PUCO") for eligible telecommunications carriers. Over the history of the Filer's provision of voice services to its customer, it has consistently exceeded those minimum standards.

<u>Publically available rates, terms and conditions</u> – Once more, the Filer's rates, terms and conditions for voice service are publically available through OCC approved local exchange tariffs.

<u>Protection of consumer information</u> – The filer complies with the Federal Communications Commission consumer Proprietary Network Information ("CPNI") rules (47 C.F.R. Sections 64.2001- 64.2011). The compliance is assured through certification for CPNI compliance by March 1<sup>st</sup> of each year, in addition to its own internal company procedures. The Filer also complies with all consumer protection rules applicable by State Law.

Broadband service rates, quality service standards — The Filer offers wholesale broadband to an unaffiliated third party, rather than retail to its end users. It assures the third party that it provides speeds associated with service plans purchased through its interstate tariff. For example, for lines that subscribe at speeds are based on a "best effort" basis, due to the fact there are several aspects of the broadband network, outside of the Filer's control, that can effect throughput speeds. The interstate tariffs are publically available for rates, terms and conditions. Once more the Filer has internal procedures to assure that quality of service to broadband customer exceeds expectations. Therefore, although there are no current broadband service quality standards and consumer protection rules, the Filer discloses its rates, terms and conditions of service to its customers. Lastly, the Filer complies with applicable Federal and State customer protection standards for all business in Ohio.

Study Area Code: 300644

### Response to Line 610 - Ability to Function in Emergency Situation for Voice and Broadband

The Nova Telephone Company ("Filer") certifies that it is able to function in emergency situation as set forth in both Federal and State Regulations.

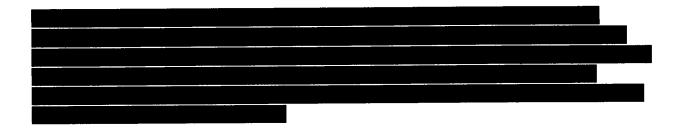
<u>Power</u> – The Filer's network is designed to remain functional in emergency situations where no external power is available. In such cases, the Filer has eight hours of battery backup power for its wire center and filed electronic locations. The Wire Center is also equipped with backup power generators and automatic transfer switches. In addition, the Filler has access to mobile backup generators in case of backup power failure.

Routing and Spikes – The Filer has alternate routes configured in each of its local switch to assure that when the primary routes are down, traffic is re-routed to alternate routes and facilities. In Addition, the Filer has overflow routes where traffic spikes may compromise the primary route traffic flows.

<u>Procedures for voice and data</u> – The Filer has internal procedures for emergency situation which includes emergency operations planning. Such procedures and network infrastructure utilized for emergency situations is offered as such for both voice and broadband services.

Study Area Code: 300644

Response to Line 1010 – Voice Services Rate Comparability



Study Area Code: 300644

Response to Line 1030 – Broadband Comparability Compliance

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SECTION 2 Original Sheet No. 2

### P.U.C.O. NO. 5 General Exchange

### BASIC TELEPHONE ASSISTANCE

### II. LIFELINE/LINK UP REQUIREMENTS

### A. General

- 1. Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service or any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:
  - (a) A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
  - (b) Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
  - (c) Free blocking of toll service, 900 service and 976 service;
  - (d) A waiver of the federal universal service fund end user charge;
  - (e) A waiver of the telephone company's service deposit requirement.

### B. Regulations

- Lifeline Assistance is available to residential customers who are currently
  participating in one of the following federal or state low-income assistance
  programs that limit assistance based on household income:
  - (a) Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
  - (b) Supplemental Nutritional Assistance Program (SNAP/food Stamps);
  - (c) Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
  - (d) Supplemental Security Insurance blind and disabled (SSDI);
  - (e) Federal public housing assistance, or Section 8;
  - (f) Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);

ISSUED: March 31, 2011

SECTION 2 Original Sheet No. 3

### P.U.C.O. NO. 5 General Exchange

### II. LIFELINE/LINK UP REQUIREMENTS (Con't)

- (g) National School Lunch Program's Free Lunch Program (NSL);
- (h) Temporary Assistance for Needy Families (TANF/Ohio Works); or
- (i) General Assistance (including disability assistance (DA).
- 2. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
- 3. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section ## B.1., above; identifying the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income Section ## B.5.a-g for examples of income documentation.
- 4. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
- 5. Consistent with federal law, examples of acceptable income documentation includes the following:
  - (a) State or federal income tax return;
  - (b) Current income statement or W-2 from an employer;
  - (c) Three consecutive months of current pay stubs;
  - (d) Social security statement of benefits;
  - (e) Retirement/Pension statement of benefits;
  - (f) Unemployment/Workmen's Compensation statement of benefits;
  - (g) Any other legal document that would show current income (such as a divorce decree or child support document).

EFFECTIVE: October 21, 2011

SECTION 2 Original Sheet No. 4

### P.U.C.O. NO. 5 General Exchange

### II. LIFELINE/LINK UP REQUIREMENTS (Con't)

- 6. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.
- 7. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11 of the Administrative Code.
- 8. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
- 9. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The Lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
- 10. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54410.

### C. Enrollment Process

- 1. Existing Customers
- 2. New Customers

### D. Income Eligibility

- 1. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section ## B.5.a-g.
- 2. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established Lifeline.

EFFECTIVE: October 21, 2011

SECTION 2 Original Sheet No. 5

### P.U.C.O. NO. 5 General Exchange

### II. LIFELINE/LINK UP REQUIREMENTS (Con't)

- 3. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the company's determination. Such notice shall be given at least 30 days prior to the date the company intends to terminate the Lifeline benefits.
- 4. Written notification must include: 1) the earliest date termination of Lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
- 5. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

### E. Verification for Continued Eligibility

- 1. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of Lifeline benefits would occur; 2) the reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the Telephone Company; and 4) a statement explaining who customers may contact in the event of a dispute.
- 2. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will ....

EFFECTIVE: October 21, 2011

Response to Line 3010

The Nova Telephone Company

Study Area Code: 300644

### Milestone Certification

Pursuant to 47 C.F. R. 54.202 (a) Nova Telephone Company ("Filer") provides this certification that is taking reasonable steps to provide upon reasonable request broadband speeds of at least 4 Mbps downstream / 1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol and usage capacity that is reasonably comparable to offerings in urban areas as determined in an annual survey as specified in Public Notice DA 15-471, and that requested for such services are met within a reasonable amount of time. Details for how the Filer is meeting tis obligations for meeting its goals and required obligations are specified within the FCC Form 481 annual filling.

Response to Line 3012

**The Nova Telephone Company** 

Study Area Code: 300644

### **Anchor Institutions**

Pursuant to 47 C.F. R. 54.313 (f)(1)(ii) Nova Telephone Company ("Filer") provides this document that contains the numbers, names and addresses of community anchor institutions to which the ETC newly began providing access to broadband services in the preceding calendar year:

Filer did not begin providing access to broadband service to any community anchor institutions in the preceding calendar year.

### Date 6/20/2016

Name of companies covered by this Certification: The Nova Telephone Company of Ohio

I, Charles Mattingly, certify that I am an officer of The Nova Telephone Company (Nova). Nova is not an RUS borrower. Once more, Nova's calendar year 2015 accounting is not subject to an audit but will be reviewed by a certified public accountant. The review has not yet been completed. Currently, Nova has engaged with a CPA to complete a review of its calendar year 2015 accounting and wasn't completed in time for this filing. Therefore, I hereby certify that, notwithstanding a completed review by the CPA, the submitted financials for Nova, in accordance with FCC rule 477 C. F. R. Section 54.313 (f)(s) are accurate to the best of my knowledge.

Name of Signatory: Charles Mattingly

Title of Signatory: President, The Nova Telephone Company of Ohio

(3005a) Operating Report for Privately-Held Rate of Return Carriers	3	FCC Form 481	
Balance Sheet - Data Collection Form	0	OMB Control No. 3060-0986	
Page 1 of 3	nr T	July 2013	
<010> Study Area Code	V	<010>	300644
<015> Study Area Name	<u> </u>	<015> The Nova Telephone Company	
<020> Program Year	_	<020>	2017
<030> Contact Name - Person USAC should contact regarding this data	V	<030> Kimberly Starr	
<035> Contact Telephone Number - Number of person identified in data line <030>	•	<035> <b>903-663-0099</b>	
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>		<039> kim@kclenterprises.net	
Cipror provision of cipals company		Filed as audited single company	
Lines as reviewed single conjugate to		C Cilcumstantial Control of the Company	
Filed as reviewed consolidated company		בוופס מאמתונים מסוואם	
Filed as subsidiary of reviewed consolidated company		Filed as subsidiary of audited consolidated company	lidated company
	CERTIFICATION	NOI	
We hereby certify that the entries in this report are in accordance with the accounts and other	r records of the s	are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.	rest of our knowledge and belief.
Signature	Date		
	PART A. BALANCE SHEET	CE SHEET	h
BALANCE	BALANCE END	THE AND STOCKHOLDERS' FOLLIT	BALANCE END DIJITY PRIOR YEAR OF PERIOD
ASSETS PRIOR YEAR	OF PERIOD	LIABILITES AND STOCKHOLDERS	
CURRENT ASSETS	0	뾔	
1. Cash and Equivalents		7	
2. Cash-RUS Construction Fund		Т	
3. Affiliates:			
a. Telecom, Accounts Receivable		28. Customer Deposits	
b. Other Accounts Receivable		29. Current Mat. L/T Debt	
c. Notes Receivable		30.   Current Mat. L/T Debt-Rur. Dev.	
4 Non-Affiliates		<ol> <li>Current MatCapital Leases</li> </ol>	
1		32. Income Taxes Accrued	
h Other Accounts Receivable		33. Other Taxes Accrued	
c Notes Bereivahle		34. Other Current Liabilities	
5. Interest and Dividends Receivable		1.	
1	1	ڧ	
		36. Funded Debt-RUS Notes	
1		Ī	
Τ		Г	
-		1	
10. Total Current Assets (1 min 3)		Ι	
		Τ	
了		Ţ	
11. Investment in Affiliated Companies		Τ	
a. Kurai Development			
12 Other Investments			1
b. Nonrural Development	O	OTHER LIAB. & DEF. CREDITS	
13. Nonregulated Investments		47. Other Long-Term Liabilities	
1			
15. Deferred Charges			
П		50. Total Other Liabilities and Deferred Credits (47 thru 49)	. (47 thru 49)
17. Total Noncurrent Assets (11 thru 16)	w	ቜΓ	
듸		52. Additional Pald-in-Capital	
- 1		Ι	
19. Property Held for Future Ose		Ι.	
1		56. Patronage Capital Credits	
Ι.		57. Retained Earnings or Margins	
Ш		58. Total Equity (51 thru 57)	
24. TOTAL ASSETS (10+17+23)		59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	5+50+58)

### (3005b) Operating Report for Privately-Held Rate of Return Carriers Balance Sheet - Data Collection Form Page 2 of 3

FCC Form 481 OMB Control No. 3060-0986 July 2013

<0.10> Study Area Code
 <0.15> Study Area Name
 <0.20> Poggan Year
 <0.30> Contact Name Person USAC should contact regarding this data
 <0.35> Contact Telephone Number - Number of person identified in data line <0.30>
 <0.30> Contact Telephone Email Address - Email Address of person identified in data line <0.30>

300644	<015> The Nova Telephone Company	2017	Kimberly Starr	6600-299-206
<010>	<015>	<020>	<030>	ne <030> <035>

<039> kim@kclenterprises.net

	Wall	PRIOR YEAR	THIS YEAR
-	Local Network Services Revenues		
7	Network Access Services Revenues		
m	Long Distance Network Services Revenues		
4	Carrier Billing and Collection Revenues		
si	Miscellaneous Revenues		
و ا	Uncollectible Revenues		
7.	Net Operating Revenues (1 thru 5 less 6)		
∞i	Plant Specific Operations Expense		
6	Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		
10.	Depreciation Expense		
11.	Amortization Expense		
12.	Customer Operations Expense		
13.	Corporate Operations Expense		
14.	Total Operating Expenses (8 thru 13)		
12	Operating Income or Margins (7 less 14)		
16.	Other Operating Income and Expenses		
17.	State and Local Taxes		
84	Federal Income Taxes		
5	Other Taxes		
2	Total Operating Taxes (17+18+19)		
17	Net Operating Income or Margins (15+16-20)		
2	interest on Funded Debt		
33	interest Expense - Capital Leases		
4	Other Interest Expense		
12	Allowance for Funds Used During Construction		
26	Total Fixed Charges (22+23+24-25)		
2.	Nonoperating Net Income		
28	Extraordinary Items		
29	Jurisdictional Differences		
S	Nonreeulated Net Income		
5	Total Net Income or margins (21+27+28+29+30-26)		
:	Total Taxes Raced on Income		
1 2	Total races are desired in the control of the contr		
3 3	Mircaliante Credit Variation Date		
;   x	Divident Delared (Common)		
98	Dividends Declared (Preferred)		
2	Other Debits Vear-to-Date		
8	Transfers to Patronage Capital		
g	Retained Farnines or Mareins end-of-Period ([31+33+34]-(35+36+37+38])		
9	Patronage Capital Beginning-of-Year		
4	Transfers to Patronage Capital		
2	Patronaee Capital Credits Retired		
4	Patronace Carital End-of-Vear (40+41-42)		
;	Annual Date Control Damage		
<b>#</b>	Anitual Delo Service For Formation Services (1912) and 1917 (1		
į į	LUTTECH TOTAL TOTA		
į į	Updraing Accrual Ratio [Lat-z.r.z.o]// /		
÷	1157 (31+20)/26		
48	DSCR [(31+26+10+11)/44]		

<010> Study Area Code

<015> Study Area Name

<0202 Program Year</p>
 <0305 Contact Name - Person USAC should contact regarding this data</p>
 <035> Contact Telephone Number - Number of person identified in data line <030>
 <039> Contact Telephone Email Address - Email Address of person identified in data line <030>

FCC Form 481 OMB Control No. 3060-0986 July 2013 <015> The Nova Telephone Company <030> Kimberly Starr <020>

300644

<010>

<035> **903-663-0099** <039> <u>kim@kclenterprises.net</u>

PART C. STATEMENTS OF CASH FLOWS	quivalents plus RUS Construction Fund)	CASH FLOWS FROM OPERATING ACTIVITIES		Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities				Changes in Operating Assets and Liabilities	unts Receivable	rials and Inventory	syments and Deferred Charges	r Current Assets	unts Payable	nce Billings & Payments	r Current Liabilities	y Operations	CASH FLOWS FROM FINANCING ACTIVITIES	s Receivable	s Payable	omer Deposits	ong Term Debt (Including Current Maturities)	r Liabilities & Deferred Credits	Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		dits Retired		y Financing Activities	CASH FLOWS FROM INVESTING ACTIVITIES	operty, Plant & Equipment)	15	iurisdictional Differences		y Investing Activities	Cash	
	Beginning Cash (Cash and Equivalents plus RUS Constru		Net Income	Adjustments to Re	Add: Depreciation	Add: Amortization	Other (Explain)		Decrease/(Increase) in Accounts Receivable	Decrease/(Increase) in Materials and Inventory	Decrease/(Increase) in Prepayments and Deferred Charges	Decrease/(Increase) in Other Current Assets	Increase/(Decrease) in Accounts Payable	Increase/(Decrease) in Advance Billings & Payments	Increase/(Decrease) in Other Current Liabilities	Net Cash Provided/(Used) by Operations		Decrease/(Increase) in Notes Receivable	Increase/(Decrease) in Notes Payable	Increase/(Decrease) in Customer Deposits		Increase/(Decrease) in Other Liabilities & Deferred Credits	Increase/(Decrease) in Capital Stock, Paid-in Capital, Mer	Less: Payment of Dividends	Less: Patronage Capital Credits Retired	Other (Explain)	Net Cash Provided/(Used) by Financing Activities		Net Capital Expenditures (Property, Plant & Equipment)	Other Long-Term Investments	Other Noncurrent Assets & Jurisdictional Differences	Other (Explain)	Net Cash Provided/(Used) by Investing Activities	Net Increase/(Decrease) in Cash	Ending Cash
	1		2.		e,	4	s.		9	7.	∞i	6	10	11	12.	13.		14	15.	16.	17.	18.	19.	20.	21.	22.	23.		24.	25.	56.	27.	28.	29.	30.

### **AFFIDAVIT**

STATE OF
COUNTY OF Gregg )
BEFORE ME, the undersigned authority, appeared <u>Charles Mattingly, Jr.</u> , who deposed and stated:
1. My name is <u>Charles Mattingly, Jr.</u> . I am employed by <u>The Nova Telephone Company</u> as its <u>President</u> . I am an officer of <u>The Nova Telephone Company</u> and am authorized to give this affidavit on behalf of <u>The Nova Telephone Company</u> . This affidavit is being given to support the Public Utility Commission of Ohio certification as required by 47 C.F.R § 54.314.
2. <u>Charles Mattingly, Jr.</u> hereby certifies that it has used all federal high-cost and CAF support it received in the preceding calendar year <u>and</u> will use all such support it receives in the new calendar year only for the provision, maintenance, and upgrading of facilities capable of delivering voice and broadband services to homes, businesses and community anchor institutions for which the support is intended, regardless of the rule under which that support is provided.
FURTHER THE AFFIANT SAYETH NOT.
SUBSCRIBED AND SWORN TO BEFORE ME this 22 day of June, 2016.  NOTARY PUBLIC
My Commission Expires: 9/27/2017 (Notary Seal)  KIMBERLY STARR NOTARY PUBLIC COMMISSION EXPIRES: 09-27-2017

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

6/29/2016 4:38:50 PM

in

Case No(s). 16-1115-TP-COI, 16-1116-TP-COI

Summary: Text The Nova Telephone Company - Public Version of FCC Form 481 electronically filed by Teresa Orahood on behalf of Dane Stinson