

From: webmaster@puc.state.oh.us
 To: PUCO ContactThePUCO
 Subject: PUCO CONTACT FORM: 107243
 Received: 6/3/2016 2:56:10 PM
 Message:
 WEB ID: 107243 AT:06-03-2016 at 02:56 PM

15-168-EL-CSS

Related Case Number:

TYPE: Complaint

NAME: Mr. Michael Dane

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1268 South High Street
- #9
- Columbus , Ohio 43206
- USA

PHONE INFORMATION:

- Home: 6145976638
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mdane203@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: P.U.CO. & A.E.P. DBA Ohio Power
- Name on account: Michael Dane
- Service address: 1268 South High Street #9, Columbus, Ohio 43206
- Service phone: (614)597-6638
- Account Number: !!!!!!!!!

COMPLAINT DESCRIPTION:

There is 2 issues that needs to addressed. First off, there has been a issue with A.E.P. dating back approximately 11 months. They seem to have a serious issue fulfilling their commitments that they purposed themselves. They stated that they would provide the documents I requested pertaining a account that was opened up from 5/2009-9/2009. Here it is June 3, 2016, considering the fact that they said they would provide at a PUCO hearing on 12/02/2015. The

2nd issue is with P.U.C.O.. There are a few issues that P.U.C.O. has been unable to fulfill. I had submitted a statement via this very same website. The submission reference number is 106387. The submission was made on 4/11/16. There was suppose to have been a return call, but almost 7 weeks later and there has been no contact made whatsoever. Definitely looks like there is a few issues of inappropriate business conduct.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/9/2016 9:39:39 AM

in

Case No(s). 15-1638-EL-CSS

Summary: Correspondence pertaining to complaint case with additional information filed by complainant, Michael Dane electronically filed by Ms. Donielle M Hunter on behalf of PUCO Staff