

Public Utilities Commission

Asim Z. Haque, Chairman

Commissioners

Lynn Slaby M. Beth Trombold Thomas W. Johnson Vacant

FILE

May 27, 2016

Mr. Don Habegger P.O. Box 325 Toledo, OH 43697

Case No. 16-1208-EL-CSS

Dear Mr. Habegger:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Toledo Edison Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Sender

Barcy F. McNeal, Secretary Tanowa Troupe, Acting Secretary Felecia D. Burdett, Acting Secretary

Enclosure FDB/sm

180 East Broad Street

Columbus, Ohio 43215-3793

This is to cartafy that the istration with a (614) 466-3016 accurate and complete reproduction with a converse of business. document delivered in the regular coarse of business. Technician ______ Date Processed MAY 2 7 2016