



May 18, 2016
Via Web Filing

Ms. Betty McCauley, Commission Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215

**RE: Application of Transfer of Customers of TNCI Operating Company, LLC to
Matrix Telecom, LLC
Case No. 16-1119-TP-AMT**

Dear Ms. McCauley:

Enclosed for filing please find the original of the above-referenced filing and application submitted on behalf of TNCI Operating Company, LLC ("TNCI OpCo") and Matrix Telecom, LLC ("Matrix"), pursuant to the planned transfer of customers from TNCI OpCo to Matrix.

Please be advised Matrix Telecom, Inc. notified the Commission of the Company's conversion to a limited liability company and change in name to Matrix Telecom, LLC by Application dated May 4, 2016, Case No. 16-0948-TP-ACN. This name change filing has not yet been approved by the Commission.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Thomas M. Forte

Thomas M. Forte
Consultant to Matrix Telecom, LLC

cc: Alex Valencia (Via E-Mail) - Matrix
file: Matrix - Ohio - Other
tms: OHx1602

Enclosures
TF/mw

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Transfer of
Customers of TNCI Operating Company, LLC
to Matrix Telecom, LLC

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TRF Docket No. 90-9309-TP-TRF

Case No. 16 - 1119 - TP - AMT

NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

Name of Registrant(s) Matrix Telecom, LLC

DBA(s) of Registrant(s) d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a Excel

Telecommunications d/b/a VarTec Telecom d/b/a Clear Choice Communications

Address of Registrant(s) 433 East Las Colinas Blvd., Suite 500, Irving, TX 75039

Company Web Address www.matrixbt.com

Regulatory Contact Person(s) Alex Valencia

Phone 972-910-1720

Fax 972-910-1490

Regulatory Contact Person's Email Address avalencia@impacttelecom.com

Contact Person for Annual Report Same as above

Phone 972-910-1720

Address (if different from above) _____

Consumer Contact Information Alex Valencia

Phone 972-910-1720

Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input type="checkbox"/> Other (explain below)	<input type="checkbox"/> For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)(0 day)</u>
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain) _____			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> *(Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> *(Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input checked="" type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Matrix Telecom, LLC, and am authorized to make this statement on its behalf.

/s/ Thomas M. Forte, Consultant
(Name)

Please Check ALL that apply:

☐ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 18, 2016 at (Location) Maitland, Florida

*(Signature and Title) /s/ Thomas M. Forte, Consultant (Date) May 18, 2016

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Thomas M. Forte, Consultant verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) /s/ Thomas M. Forte, Consultant (Date) May 18, 2016

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Matrix Telecom, LLC

TNCI Operating Company, LLC

Exhibit A

Description of Transaction

**BEFORE THE
PUBLIC UTILITIES COMMISSION OF OHIO**

PETITION FOR LEAVE TO TRANSFER CUSTOMERS

of

TNCI OPERATING COMPANY, LLC

to

**MATRIX TELECOM, LLC.
(Formerly known as Matrix Telecom, Inc.)**

TNCI Operating Company, LLC ("TNCI OpCo") and Matrix Telecom, LLC ("Matrix") hereby seek approval of the planned transfer of customers from TNCI OpCo to Matrix. Following the anticipated March 1, 2016 transfer, TNCI OpCo will no longer operate and a request to cancel their authority will be filed with the Commission upon approval of this merger filing.

I. THE PARTIES

TNCI OpCo is a Delaware limited liability company formed on January 9, 2013. Its principal offices are located at 114 E. Haley Street, Suite 1, Santa Barbara, California 93101. The company was authorized to provide competitive local exchange services and interexchange services on June 7, 2013 in Case 13-1149-TP-ATC. TNCI OpCo currently offers local, interexchange and wholesale service within the state of Ohio. TNCI OpCo is a wholly owned subsidiary of TNCI Impact, LLC.

Matrix is a Texas limited liability company formed on December 28, 2015. Its principal offices are located in 433 East Las Colinas Boulevard, Irving, Texas 75039. The company was authorized to provide interexchange and local exchange telecommunication services on May 5, 2005 in Case No. 08-534-TP-ACN, Certificate No. 90-9309. The Company revised its certificate for authority to provide competitive local exchange service on September 14, 2012 in Case 12-2340-TP-CAN. Matrix currently offers presubscribed interexchange and local services in Ohio. Matrix is a wholly owned subsidiary of TNCI Impact, LLC.

II. THE TRANSACTION

The customers of TNCI OpCo will be transferred to Matrix beginning on or about March 1, 2016. Ohio customers of TNCI OpCo are tentatively set to transfer to Matrix effective July 1, 2016, pending Commission approval. Following the transaction, these customers will be served by Matrix. Matrix will revise its tariffs to incorporate the applicable transferred services upon completion of the transfer. TNCI OpCo will cease to operate after that point in time and a request to cancel its authority will be filed with the Commission at that time. Upon completion of the transfer, Matrix will still be a wholly owned subsidiary of TNCI Impact, LLC.

Exhibit C contains an overview of the pre and post corporate structure of TNCI Impact, LLC once the transfer and merger is completed.

III. CUSTOMER IMPACT

The transition to Matrix will be virtually transparent to most customers. TNCI OpCo's customers will not incur any charges as a result of the change in service provider to Matrix.

Written notice of the proposed transfer was provided to TNCI OpCo's customers on or about January 28, 2016. The customer notification advised customers of the following: (1) the pending change of their interexchange service carrier selection to Matrix; (2) there will be no interruption of their service; (3) either there will be no change to rates, terms or conditions of service; (4) there will be no charges associated with their change to Matrix as their interexchange carrier; (5) they have the option to select a different service provider if they prefer, with no penalty from TNCI OpCo. The notification also included the toll free numbers which customers may call for more information. A copy of the customer notification is attached as Exhibit D.

IV. CONTACT INFORMATION

Correspondence with regard to this filing should be sent to:

Thomas M. Forte
Consultant to the TNCI Impact, LLC, Matrix
Telecom, LLC and TNCI Operating Company, LLC
Technologies Management, Inc.
2600 Maitland Center Parkway, Suite 300
Maitland, FL 32751
Telephone: 407-740-3001
Facsimile: 407-740-0613
Email: tforte@tminc.com

with a copy sent to

Alex Valencia
Vice President - Government Affairs & Compliance
Impact Telecom
433 East Las Colinas Blvd.
Suite 500
Irving, TX 75039
Telephone: 972-910-1720
Facsimile: 972-910-1490
Email: avalencia@impacttelecom.com

V. PUBLIC INTEREST STATEMENT

The proposed customer transfer is an internal corporate reorganization that will reduce costs and provide enhanced operational and economic efficiencies for Matrix. The resulting savings will provide greater opportunities to improve the services available to its customers. Consequently, granting this Application is consistent with the public interest.


WHEREFORE, for the reasons stated above, Matrix Telecom, LLC and TNCI Operating Company, LLC submit that the public interest, convenience and necessity would be furthered by a grant of this Petition and respectfully request approval of the customer base transfer between Matrix and TNCI OpCo as requested herein.

STATE OF TEXAS


COUNTY OF DALLAS

VERIFICATION

I, Robert Beaty, hereby declare, under penalty of perjury, that I am Chief Executive Officer of TNCI Impact, LLC the parent company of both Matrix Telecom, Inc., Matrix Telecom, LLC and TNCI Operating Company, LLC, that I am authorized to make this verification on behalf of the named companies; that I have read the foregoing Petition; and that the facts stated therein are true and correct to the best of my knowledge, information and belief.

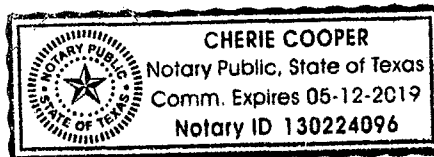

Robert Beaty
Chief Executive Officer
TNCI Impact, LLC

Sworn to and subscribed before me this 30th day of March, 2016


Notary Public

My Commission expires:

5/12/2019



Matrix Telecom, LLC

TNCI Operating Company, LLC

Exhibit B

Certification from Ohio Secretary of State



DATE	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
02/02/2016	201603202948	Conversion Within SOS Records (CVS)	99.00	100.00	0.00	0.00	0.00

Receipt

This is not a bill. Please do not remit payment.

ALEX VALENCIA
433 E. LAS COLINAS BLVD., SUITE 500
IRVING, TX 75039

**STATE OF OHIO
CERTIFICATE**

**Ohio Secretary of State, Jon Husted
814250**

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

MATRIX TELECOM, LLC

and, that said business records show the filing and recording of:

Document(s)

Conversion Within SOS Records

Effective Date: 02/01/2016

CHANGE BUSINESS TYPE FOR. PROFIT LIM. LIAB. CO.

Document No(s):

201603202948



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio this
2nd day of February, A.D. 2016.

Jon Husted
Ohio Secretary of State



DATE	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
04/04/2016	201609500612	FICTITIOUS NAME REGISTRATION (NFO)	39.00	0.00	0.00	0.00	0.00

Receipt

This is not a bill. Please do not remit payment.

MATRIX TELECOM, LLC
ALEX VALENCIA
433 E. LAS COLINAS BLVD., SUITE 500
IRVING, TX 75039

**STATE OF OHIO
CERTIFICATE**

Ohio Secretary of State, Jon Husted
3886687

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

MATRIX BUSINESS TECHNOLOGIES

and, that said business records show the filing and recording of:

Document(s) _____

FICTITIOUS NAME REGISTRATION

Effective Date: 04/01/2016

Document No(s):

201609500612

Expiration Date: 04/01/2021

MATRIX TELECOM, LLC
433 E. LAS COLINAS BLVD.
SUITE 500
IRVING, TX 75039



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio this
4th day of April, A.D. 2016.

Jon Husted

Ohio Secretary of State



DATE	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
04/04/2016	201609500610	FICTITIOUS NAME REGISTRATION (NFO)	39.00	0.00	0.00	0.00	0.00

Receipt

This is not a bill. Please do not remit payment.

MATRIX TELECOM, LLC
ALEX VALENCIA
433 E. LAS COLINAS BLVD., SUITE 500
IRVING, TX 75039

**STATE OF OHIO
CERTIFICATE**

**Ohio Secretary of State, Jon Husted
3886686**

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

EXCEL TELECOMMUNICATION

and, that said business records show the filing and recording of:

Document(s)

FICTITIOUS NAME REGISTRATION

Effective Date: 04/01/2016

Document No(s):

201609500610

Expiration Date: 04/01/2021

MATRIX TELECOM, LLC
433 E. LAS COLINAS BLVD.
SUITE 500
IRVING, TX 75039



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio this
4th day of April, A.D. 2016.

Jon Husted

Ohio Secretary of State



DATE	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
04/04/2016	201609500608	FICTITIOUS NAME REGISTRATION (NFO)	39.00	0.00	0.00	0.00	0.00

Receipt

This is not a bill. Please do not remit payment.

MATRIX TELECOM, LLC
ALEX VALENCIA
433 E. LAS COLINAS BLVD., SUITE 500
IRVING, TX 75039

**STATE OF OHIO
CERTIFICATE**

**Ohio Secretary of State, Jon Husted
3886685**

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

VARTEC TELECOM

and, that said business records show the filing and recording of:

Document(s)

FICTITIOUS NAME REGISTRATION

Effective Date: 04/01/2016

Document No(s):

201609500608

Expiration Date: 04/01/2021

MATRIX TELECOM, LLC
433 E. LAS COLINAS BLVD.
SUITE 500
IRVING, TX 75039



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio this
4th day of April, A.D. 2016.

Jon Husted

Ohio Secretary of State



DATE	DOCUMENT ID	DESCRIPTION	FILING	EXPED	PENALTY	CERT	COPY
04/04/2016	201609500606	FICTITIOUS NAME REGISTRATION (NFO)	39.00	0.00	0.00	0.00	0.00

Receipt

This is not a bill. Please do not remit payment.

MATRIX TELECOM, LLC
ALEX VALENCIA
433 E. LAS COLINAS BLVD., SUITE 500
IRVING, TX 75039

**STATE OF OHIO
CERTIFICATE**

**Ohio Secretary of State, Jon Husted
3886684**

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

CLEAR CHOICE COMMUNICATIONS

and, that said business records show the filing and recording of:

Document(s)

FICTITIOUS NAME REGISTRATION

Effective Date: 04/01/2016

Document No(s):

201609500606

Expiration Date: 04/01/2021

MATRIX TELECOM, LLC
433 E. LAS COLINAS BLVD.
SUITE 500
IRVING, TX 75039



United States of America
State of Ohio
Office of the Secretary of State

Witness my hand and the seal of the
Secretary of State at Columbus, Ohio this
4th day of April, A.D. 2016.

Jon Husted

Ohio Secretary of State

Matrix Telecom, LLC

TNCI Operating Company, LLC

Exhibit C

List of Officers and Key Management Employees

Name	Title
Bob Beaty	President and Chief Executive Officer

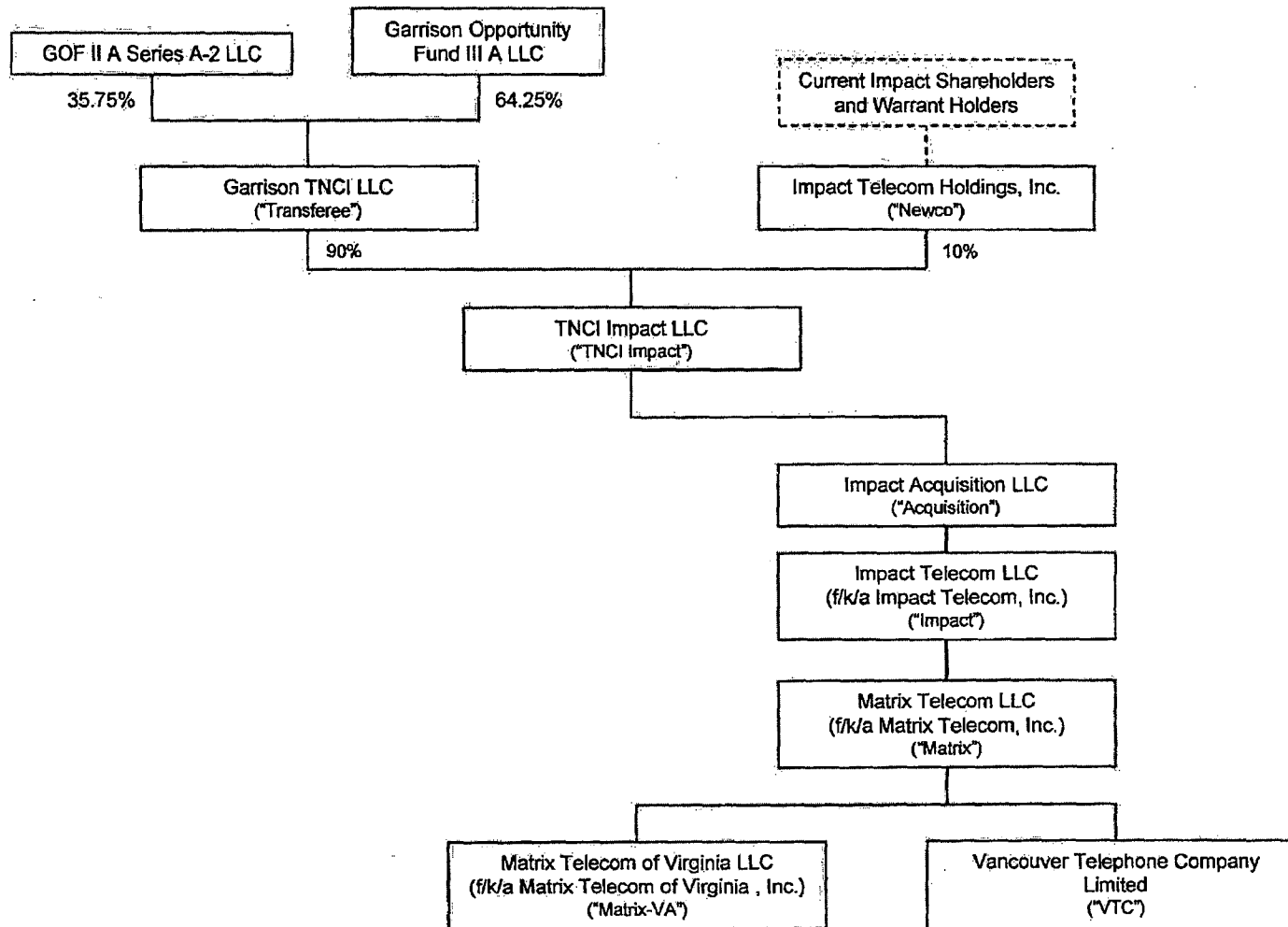
Matrix Telecom, LLC

TNCI Operating Company, LLC

Exhibit D

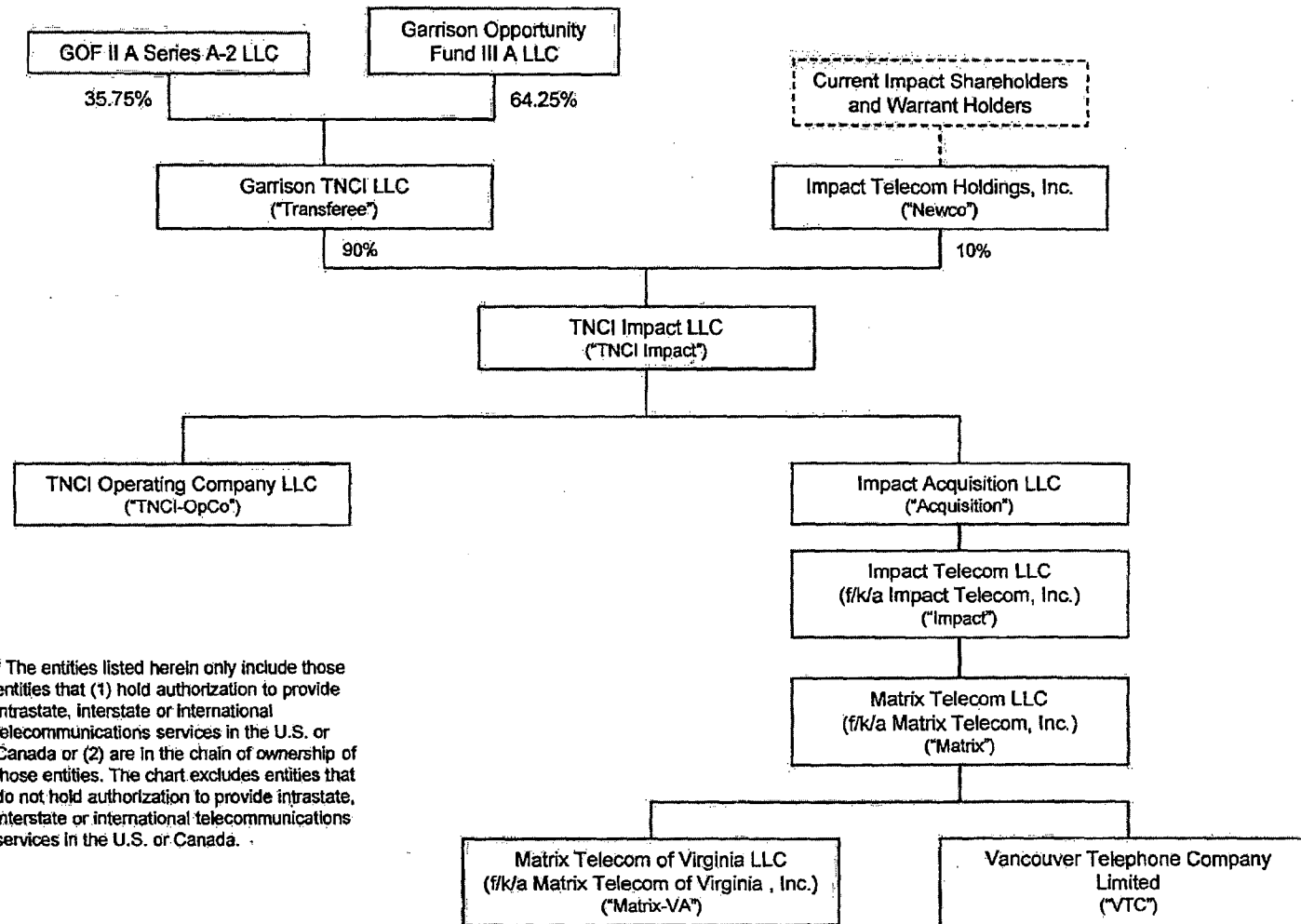
Pre and Post Corporate Structure of TNCI Impact, LLC

Post-Closing Organizational Structure of Impact and TNCI OpCo



Unless otherwise indicated all ownership percentages are 100%.

Organizational Structure of Impact and TNCI OpCo*



Unless otherwise indicated all ownership percentages are 100%.

Matrix Telecom, Inc.

TNCI Operating Company, LLC

Exhibit E

Customer Notification



January 28, 2016

Dear Valued Customer,

Matrix Telecom, Inc. dba Impact Telecom ("Impact Telecom") and TNCI Operating Company, LLC ("TNCI") are pleased to announce that Impact Telecom and TNCI will be merging companies. As a result of the merger, your telecommunications services will now be provided under the brand name Impact Telecom. The anticipated date of merger of TNCI into Impact Telecom is expected to be completed on or after March 1, 2016, subject to the necessary regulatory approvals.

Please note that you are not required to do anything to retain your current services. There will be no cost to you because Impact Telecom will be responsible for any carrier change charges resulting from the merger, nor will the merger change your current service plan or your rates, service features, telephone number, or terms and conditions. Rest assured that this transition will be seamless. You will simply continue to receive the same services that you enjoy today under your TNCI plan.

We have a legal requirement to inform you that you have the right to select a different local service provider or preferred long distance carrier, if one is available. If you have placed a preferred carrier freeze on your account, the freeze will continue to remain in place. If you have a local service provider other than TNCI and choose to change to a different preferred long distance carrier, you may first need to lift any freeze you may have placed on your account by calling your local service provider.

Impact Telecom is dedicated to earning and keeping your business. We are confident that this transaction will strengthen the quality of service you receive today. As always, for help with any customer service, billing issue, or complaint, we will assist you at our customer service toll-free number (888) 411-1175, before, during, and after the merger.

Sincerely,

TNCI OPERATING COMPANY, LLC.

and

MATRIX TELECOM, INC. DBA IMPACT TELECOM

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/18/2016 12:29:32 PM

in

Case No(s). 16-1119-TP-AMT

Summary: Application of Transfer of Customers of TNCI Operating Company, LLC to Matrix Telecom, LLC electronically filed by Ms. Mary Ann E. Wall on behalf of Matrix Telecom, Inc.