

# Public Utilities Commission

John R. Kasich, Governor  
Andre T. Porter, Chairman

## Commissioners

Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold  
Thomas W. Johnson

May 10, 2016

Ms. Kate E. Russell-Bedinghaus  
Attorney  
1077 Celestial Steet  
Suite 110  
Cincinnati, Ohio 45202-1629

Case No. 16-1037-TP-CSS

Dear Ms. Russell-Bedinghaus:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Windstream Ohio LLC, Windstream Nuvox Ohio, LLC, and Windstream Communications, LLC. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barry F. McNeal Secretary

Barcy F. McNeal, Secretary  
Tanowa Troupe, Acting Secretary  
Felecia D. Burdett, Acting Secretary

Enclosure  
TMT/pjc

180 East Broad Street  
Columbus, Ohio 43215-3793

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