Ohio | Public Utilities Commission
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M. Beth Trombold
Thomas W. Johnson

May 10, 2016

Ms. Kate E. Russell-Bedinghaus
Attorney
1077 Celestial Steet
Suite 110
Cincinnati, Ohio 45202-1629

Case No. 16-1037-TP-CSS

Dear Ms. Russell-Bedinghaus:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Windstream Ohio LLC, Windstream Nuvox Ohio, LLC, and Windstream Communications, LLC. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa M Troupe

Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Felecia D. Burdett, Acting Secretary

Enclosure
TMT/pjc

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
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