



April 29, 2016

VIA ELECTRONIC FILING

Public Utilities Commission of Ohio
Docketing Division
13th Floor
180 East Broad Street
Columbus, Ohio 43215-3793

Re: Renaissance Power & Gas, Inc. Application for Certification to Provide Competitive Retail Electric Service
Docket No.: 16-0738-EL-CRS – Revised Application Materials

Dear Docketing Division,

Pursuant to the request received via electronic mail from PUCO Staff, Renaissance Power & Gas, Inc. (“Renaissance”), hereby submits a revised Application page to reflect the correct email addresses for Items A-5, A-6, and A-7, and the revised proposed contract.

Please direct any correspondence and communication regarding this submission to the undersigned.

Respectfully Submitted,

Kira S. Bryers

Kira S. Bryers
Compliance Consultant
Customized Energy Solutions
Phone: 267-238-4785
Email: kbryers@ces-ltd.com

On behalf of Renaissance Power & Gas, Inc.

A-5 Contact person for regulatory or emergency matters

Name Maureen Bird
Title Director
Business address 4040 S. Eastern Ave., #320, Las Vegas, NV 89119
Telephone # (702) 979-1278 Fax # (702) 979-1278
E-mail address m.bird@renpowandgas.com

A-6 Contact person for Commission Staff use in investigating customer complaints

Name Maureen Bird
Title Director
Business address 4040 S. Eastern Ave., #320, Las Vegas, NV 89119
Telephone # (702) 979-1278 Fax # (702) 979-1278
E-mail address m.bird@renpowandgas.com

A-7 Applicant's address and toll-free number for customer service and complaints

Customer Service address 6539 Harrison Ave., Ste. 1014, Cincinnati, OH 45247
Toll-free Telephone # (888) 811-0877 Fax # (702) 979-1278
E-mail address customerservice@renpowandgas.com

A-8 Applicant's federal employer identification number # 452287445

A-9 Applicant's form of ownership (check one)

- Sole Proprietorship
- Partnership
- Limited Liability Partnership (LLP)
- Limited Liability Company (LLC)
- Corporation
- Other _____

A-10 (Check all that apply) Identify each electric distribution utility certified territory in which the applicant intends to provide service, including identification of each customer class that the applicant intends to serve, for example, residential, small commercial, mercantile commercial, and industrial. (A mercantile customer, as defined in (A) (19) of Section 4928.01 of the Revised Code, is a commercial customer who consumes more than 700,000 kWh/year or is part of a national account in one or more states).

- First Energy**
 - Ohio Edison
 - Toledo Edison
 - Cleveland Electric Illuminating
 - Duke Energy**
 - American Electric Power**
 - Ohio Power
- | | | | |
|--------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |
| <input type="checkbox"/> Residential | <input type="checkbox"/> Commercial | <input type="checkbox"/> Mercantile | <input type="checkbox"/> Industrial |



**ENERGY
SALES AGREEMENT**
Combined Residential & Small Non-Residential Service

Customer or Business Name:		Date:	
Telephone:	Contact:	Utility Name: (Circle all that Apply)	Duke Electric
Service Address:	City:	State:	ZIP:
Billing Address: (If different than above)	City:	State:	ZIP:
Duke Electric Account #:			
Account Name: (If different than above)	Service/Rate Class:	Rep ID:	

CUSTOMER DISCLOSURE STATEMENT

Initial Where Applicable	Green Electric Variable Rate	Fixed Rate Electric
Price	Green Electric Variable Price shall reflect the cost of electricity obtained from all sources, including energy, capacity, settlement, ancillaries, as well as related transmission and distribution charges, other market related factors, and applicable taxes, fees and Seller's costs, expenses and margins. Customer Initial _____	Fixed Rate of \$0.104 per kWh. Customer Initial _____ Green Option Fixed Rate of \$0.109 per kWh. Customer Initial _____
Length of Agreement and end date	The initial term of this agreement shall be 30 days. For more details, see Sect. 2 Term below.	The initial term of this agreement shall be 12 months. For more details, see Sect. 2 Term below.
Rescinding Agreement	Residential customer may rescind by calling the toll free number above within 7 business days of receipt of sales agreement.	
Early Termination Fee	No early termination fee for variable service.	The early termination fee shall be \$100 unless customer moves outside of Renaissance Power & Gas, Inc. service territory or into a territory where Renaissance Power & Gas, Inc. charges a different rate than agreed herein.
Late payment fee and calculation	1.5% per month on overdue balances.	
Provisions for Renewal	After Initial Term, unless otherwise agreed to, this Agreement will automatically renew on a month to month basis at a variable rate methodology until terminated by either party. See Sect. 2 Term below.	
Guaranteed Savings	This agreement does not offer guaranteed savings below the utility price over a period of One month or 12 months.	
Green Energy Product	7% of the electricity provided by Renaissance Power & Gas, Inc. under this agreement shall be derived from renewable energy sources. Both the Green Option Electricity and Natural Gas Products are 100% carbon neutral.	
Start of Agreement	This agreement shall commence as of the date customer's notice regarding the change of Customer's provider to Renaissance Power & Gas is deemed effective by the EDU.	

Customer and Renaissance Power & Gas, Inc. have caused this Agreement to be executed as of the date noted above on the first page of this Agreement, by individuals authorized to bind each party, and Customer has reviewed all of the terms herein.

RENAISSANCE POWER & GAS

Customer Name:

By:

Print Name

Print Name - INCLUDE TITLE FOR BUSINESS CUSTOMERS

Title: AUTHORIZED REPRESENTATIVE

Signature

Signature

TERMS & CONDITIONS

AGREEMENT TO SELL AND PURCHASE ENERGY - This is an Agreement between Renaissance Power & Gas, Inc. ("Renaissance Power & Gas" or Seller) and the undersigned customer ("Customer") under which Customer shall initiate electric and/or natural gas ("energy") service and begin enrollment with Renaissance Power & Gas (the "Agreement"). Subject to the terms and conditions of this Agreement, Renaissance Power & Gas agrees to sell and facilitate delivery, and Customer agrees to purchase and accept the quantity of energy, as estimated by Renaissance Power & Gas, necessary to meet Customer's requirements based upon consumption data obtained by Renaissance Power & Gas or the delivery schedule of the Electric Distribution Utility (the "EDU"). The amount of energy delivered under this Agreement is subject to change based upon data reflecting Customer's consumption obtained by Renaissance Power & Gas or by the EDU's delivery schedule. The EDU will continue to deliver the energy supplied by Renaissance Power & Gas. The EDU may charge a switching fee to Customer.

TERM - This Agreement shall commence as of the date Customer's notice regarding the change of Customer's provider to Renaissance Power & Gas is deemed effective by the EDU, and shall continue on a month to month basis or for 12 months as specified above. Upon completion of the Initial Term, this Agreement will automatically renew on a month-to-month basis. Renaissance Power & Gas, Inc. may renew this Agreement without Customer's affirmative consent, even when there is a change in the rate or other terms and

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conditions. If the EDU rejects Customer from enrollment, Renaissance Power & Gas, Inc. shall notify Customer within five (5) business days from the EDU's notification of rejection that Customer will not be enrolled or enrollment will be delayed, along with the reasons for the rejection or delay.

PRICE – The price for all energy sold under this Agreement does not include but shall be subject to all applicable taxes. Utility will invoice Customer monthly for energy delivered under this Agreement, as measured by the EDU, and Customer will pay each invoice in full within 30 days of the invoice date or be subject to a late payment charge per the Utility Policy. If Customer fails to pay each invoice in full within 30 days of the invoice date, then, in addition to any other remedies that it may have, Renaissance Power & Gas may terminate this Agreement upon 15 days written notice to Customer. For fixed price service if usage in any month exceeds the level of usage in the same month in the previous year by ten percent or more ("Base Load"), the Customer, at Renaissance Power & Gas' option, may be charged a variable price for all usage in excess of the Base Load and the fixed price for usage up to the Base Load. If the usage in any month falls by ten percent or more of the Base Load, the Customer will be charged the fixed price for all usage and shall be charged for hedging, cash out costs or balancing costs if on a 12 month Fixed Term. Customer has the right to request from Renaissance Power & Gas, Inc., twice within a twelve (12) month period, up to twenty-four (24) months of Customer's payment history without charge.

SWITCHING FEE – Customer should be aware that the utility may charge a switching fee to change from or back to the utility.

BILLING - Customer may receive a single bill for both commodity and delivery costs from either Renaissance Power & Gas or the EDU, or each of the EDU and Renaissance Power & Gas may invoice Customer separately. Failure to make full payment of Renaissance Power & Gas charges due on any consolidated bill prepared by the EDU for Renaissance Power & Gas or meet any agreed-upon payment arrangements will be grounds for Renaissance Power & Gas, Inc. to terminate this Agreement with at least fourteen (14) calendar days' notice. Customer payments remitted in response to a consolidated bill shall be prorated (when so required) in accordance with procedures adopted by the Public Utilities Commission of Ohio. A fee may be charged by the EDU for all returned payments.

SERVICE – Renaissance Power & Gas will establish an energy transportation program for Customer with its EDU in accordance with the EDU's procedures. This may require Customer to enter into a transportation agreement under EDU's transportation service agreement. Renaissance Power & Gas will act on Customer's behalf to provide coordination functions hereunder, including, but not limited to nominating, scheduling and balancing. Renaissance Power & Gas will supply Customer's full requirements for energy at all facilities listed in this Agreement on a firm basis, and will be responsible for any penalties imposed by the EDU for failure to deliver. Customer agrees to purchase all its energy requirements from Renaissance Power & Gas on a firm basis.

CONSUMER PROTECTION - The services provided by Renaissance Power & Gas to Customer are governed by the terms and conditions of this Agreement. Customer may obtain additional information by contacting Renaissance Power & Gas at 1-888-811-0877 or the Public Utilities Commission of Ohio ("PUCO") at 1-800-686-7826 toll free, from 8 am to 5 pm weekdays, or through its website at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service)

COVENANTS AND RIGHTS (RESIDENTIAL AND SMALL COMMERCIAL) - i) Customer may rescind Renaissance Power & Gas, Inc.'s enrollment without penalty within seven (7) calendar days following the postmark date on the EDU's confirmation notice; ii) Customer has the right to terminate this Agreement without penalty if Customer moves outside Renaissance Power & Gas, Inc.'s service territory or into an area where Renaissance Power & Gas, Inc. charges a different rate; iii) should a complaint or dispute arise at any time during the Contract Term of this Agreement and the complaint is not resolved after Customer has called Renaissance Power & Gas, Inc. and/or their EDU, or for general utility information, Customer may contact the Public Utilities Commission of Ohio ("PUCO") for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m., weekdays, or at <http://www.puco.ohio.gov>; hearing or speech impaired customers may contact PUCO via 7-1-1 (Ohio Relay Service); iv) Renaissance Power & Gas, Inc. is prohibited from disclosing Customer's Social Security Number and/or Account Number(s) without Customer's consent except for Renaissance Power & Gas, Inc.'s own collections and credit reporting, participation in programs funded by the universal service fund as detailed in Section 4928.52 of the Revised Code, or assigning this Agreement to another CRES; v) If Customer switches back to the EDU, Customer may or may not be served under the same rates, terms and conditions that apply to other customers served by the EDU; vi) Renaissance Power & Gas, Inc. does not offer budget billing for the generation portion of Customer's invoice; vii) Failure to pay EDU charges may result in Customer's disconnection from service in accordance with the terms of the EDU tariff; and (viii) If, due to a change in market conditions, Renaissance Power & Gas, Inc. wishes to lower the price per kilowatt hour charged to Customer under this Agreement, Renaissance Power & Gas, Inc. may do so without consent provided there are no changes to the terms and conditions of the Agreement.

CANCELLATION - Customer acknowledges that in the event of a cancellation or termination of this Agreement, it may take up to 10 weeks for Customer to return to the EDU for commodity supply service, and Customer is liable for all Renaissance Power & Gas charges until Customer's switch to the EDU or another supplier is effective. A final bill will be rendered within 45 days after the final scheduled meter reading by the EDU or if access is unavailable, an estimate of usage will be used for the final bill, which will be trued-up when the final meter reading is provided.

WARRANTY- This Agreement, including any enrollment form and applicable attachments, as written makes up the entire Agreement between Customer and Renaissance Power & Gas. Renaissance Power & Gas makes no representations or warranties other than those expressly set forth in this Agreement, and Renaissance Power & Gas expressly disclaims all other warranties, express or implied, including merchantability and fitness for a particular use.

FORCE MAJEURE – In the event that either party is rendered unable, wholly or in part, to perform that party's obligations under this Agreement due to events not reasonably anticipated or within either party's control, such as, but not limited to, acts of God, curtailment by Customer's EDU or Renaissance Power & Gas' transportation capacity, or Customer's EDU appropriation of energy, etc, the Parties agree that such non-performance shall be excused for the duration of the event which caused it. Should the parties have cause to claim force majeure, the claiming party will notify the other party, in writing, of the cause(s) of such event, the anticipated duration of non-performance and the remedies being taken to eliminate the cause. Financial obligations relating to payment for or delivery of energy under this Agreement cannot be cause for claiming force majeure and obligations cannot be excused as a result of a force majeure event.

LIABILITY - The remedy in any claim or suit by Customer against Renaissance Power & Gas will be solely limited to direct actual damages (which will not exceed the amount of Customer's single largest monthly invoice amount in the immediately preceding 12 months). All other remedies at law or in equity are hereby waived. In no event will either Renaissance Power & Gas or Customer be liable for consequential, incidental, indirect, special or punitive damages. These limitations apply without regard to the cause of any liability or damages. There are no third-party beneficiaries to this Agreement.

MEASUREMENT - Both parties agree hereto to accept for purposes of accounting for quantity, quality and measurement as those reported by the EDU.

DISPUTE RESOLUTION - In the event of a billing dispute or a disagreement involving Renaissance Power & Gas' service hereunder, the parties will use their best efforts to resolve the dispute. Customer should contact Renaissance Power & Gas by telephone or in writing as provided above. If Customer's complaint is not resolved after contacting Renaissance Power & Gas, Inc. and/or the EDU, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio ("PUCO") by calling 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio Relay Service) The customer must pay the bill in full, except for the specific disputed amount, during the pendency of the dispute. The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 or <http://www.pickoc.org>.

ASSIGNMENT- Customer may at any time assign its interests in and obligations under this Agreement to another Party ("Assignee") with i) the express written consent of Renaissance Power & Gas, Inc. and ii) Satisfactory credit approval of the Assignee by Renaissance Power & Gas, Inc. Renaissance Power & Gas may sell, transfer, pledge, or assign the accounts, revenues, or proceeds hereof, in connection with any financial agreement and may assign this Agreement to another energy supplier, energy services company or other entity as authorized by the Public Utilities Commission of Ohio.

REGULATORY CHANGES - This Agreement is subject to present and future legislation, orders, rules, regulations or decisions of a duly constituted governmental authority having jurisdiction over this Agreement or the services to be provided hereunder.

CREDIT – Renaissance Power & Gas, Inc. shall establish reasonable and nondiscriminatory creditworthiness standards and may require a deposit or other reasonable demonstration of creditworthiness from the Customer as a condition of providing service. Utilizing commercially reasonable standards to assess Customer's creditworthiness, should Renaissance Power & Gas, Inc. decide it necessary to require a deposit from Customer, the deposit shall act as sufficient evidence of Customer's creditworthiness to initiate service and will be refunded in full, without interest, upon i) Satisfactory payment in full of all outstanding invoices, ii) Satisfactory completion and termination of this Agreement, and/or iii) Customer cancellation of the Agreement within the Rescission Period. Should the Customer cancel the contract during the Rescission Period, the deposit shall be returned to the Customer within seven (7) business days. The Rescission Period shall be defined, as applicable to Residential and Small Commercial Customers, as seven (7) calendar days following a confirmation notice from the EDU. Customer shall be provided with a receipt for any deposit within ten (10) business days of the date the deposit is collected. The deposit shall be applied to the Customer's final bill and any excess shall be refunded to Customer upon termination of service.

RENAISSANCE POWER & GAS CONTACT INFORMATION - Customer may contact Renaissance Power & Gas' Service Contact Center at 1-888-811-0877, Monday through Friday 8:00 a.m. - 5:00 p.m. EST (contact center hours subject to change) or write to Renaissance Power & Gas, Inc., 6539 Harrison Ave., Ste. 1014, Cincinnati, OH 45247. You may also contact the Public Utilities Commission of Ohio ("PUCO") for inquiries regarding the competitive retail energy market at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>; hearing or speech impaired customers may contact the Public Utilities Commission of Ohio via 7-1-1 (Ohio Relay Service).

Emergency Service; Emergency Service Contacts. In the event of a gas leak, electric power outage or other emergency, please use the following toll-free numbers to directly contact your utility, 24 hours a day, 7 days a week: Duke Energy Ohio, 1-800-543-5599 (Electric Problems); 1-800-634-4300 (Gas Problems).

CHOICE OF LAWS - Venue for any lawsuit brought to enforce any term or condition of this Agreement or to construe the terms hereof shall lie exclusively in Ohio. This Agreement shall be construed under and shall be governed by the laws of Ohio without regard to the application of its conflicts of law principles.

PARTIES BOUND - This Agreement is binding upon the parties hereto and their respective successors and legal assigns. This Agreement must be signed and executed by both Parties to be valid.

CONFIDENTIALITY- Customer agrees that for so long as this Agreement remains in effect and for a period of 2 years following termination of this Agreement, this Agreement and all pricing provided there under is commercially sensitive and shall not, unless required by law, be disclosed to any third party, or any Customer employee without a need to know, without the prior written consent of Renaissance Power & Gas.

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6539 Harrison Avenue, Suite #1014 Cincinnati, OH 45247

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 16-0738-EL-CRS

Summary: Amended Application Revised CRES Application Materials of Renaissance Power & Gas, Inc. electronically filed by Miss Kira S Bryers on behalf of Renaissance Power & Gas, Inc.