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# BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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In the Matter of the Commission's Investigation Into Telephone Numbering And Number Assignment Procedures.

Case No. 10-884-TP-UNC

MCIMETRO ACCESS TRANSMISSION SERVICES LLC
D/B/A VERIZON ACCESS TRANSMISSION SERVICES'
REQUEST FOR REVIEW OF A DECISION OF THE POOLING ADMINISTRATOR

MCImetro Access Transmission Services d/b/a Verizon Access Transmission Services ("Verizon") respectfully requests pursuant to 47 C.F.R. § 52.15(g)(3)(iv) that the Public Utilities Commission of Ohio ("Commission") review and overturn a decision of the number Pooling Administrator ("PA") that denied Verizon's request for numbering resources to meet a specific customer request that Verizon could not fulfill using its existing numbering resources.

On April 14, 2016, Verizon<sup>1</sup> filed a request with the PA seeking two Thousand Blocks of telephone numbers in the Reynoldsburg rate center in order to meet a customer request for a contiguous range of 1,500 direct inward dialing numbers ("DID"). *See* Exhibit 1, which is a true and correct copy of Verizon's Thousands-Block Application Form, Months to Exhaust and Utilization Certification Work Sheet, and the PA's denial thereof. Verizon's existing numbering inventory does not contain a contiguous range of numbers available to meet this customer need.

The PA denied Verizon's request on April 14, 2016 because the Federal Communications Commission ("FCC") requires a months-to-exhaust ("MTE") of six months or fewer, but Verizon's current MTE in one of the two Thousand Blocks in the Reynoldsburg rate center is

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<sup>&</sup>lt;sup>1</sup> The application was filed in the name of Verizon's predecessor, Intermedia Communications Inc.

6.868 months (Verizon's MTE in the remaining Thousand Block is under six months). *Id.* In addition, Verizon's utilization level of 65.3% fell short of the FCC's required 75% threshold. *Id.* 

A state commission may overturn the PA's decision based on the state commission's determination that the carrier has demonstrated a verifiable need for the requested numbering resources and has exhausted all other available remedies. See 47 C.F.R. § 52.15(g)(4). Similarly, the FCC has held that "a carrier should be able to get additional numbering resources when there is a verifiable need due to the carrier's inability to satisfy a specific customer request." See Third Report and Order and Second Order on Reconsideration, In the Matter of Numbering Resource Optimization; Implementation of the Local Competition Provisions of the Telecommunications Act of 1996; Telephone Number Portability, 17 FCC Rcd 252 (rel. Dec. 28, 2001) at ¶ 64. State commissions are permitted to grant such requests provided they are for customers seeking contiguous blocks of numbers, rather than "vanity numbers" id., and this Commission has routinely granted such requests upon a showing that the customer has a legitimate need for the requested contiguous numbers. See, e.g., In the Matter of the Commission's Consideration of Telephone Safety Valve Requests and Other Number Resource Related Filings, Case No. 10-884-TP-UNC (Entry dated February 26, 2013, granting Verizon's request to overturn the PA's decision denying the assignment of a single thousands-block of telephone numbers in the Akron rate center.)

In this case, Verizon's customer, McGraw Hill Education ("McGraw Hill"), requires 1,500 contiguous DID numbers in Reynoldsburg, Ohio because it is deploying a new enterprise PBX solution. See Exhibit 2, which is a true and correct copy of McGraw Hill's letter explaining its business needs. McGraw Hill requires a new range of numbers because the DID

numbers for its current site overlap with its enterprise dialing plan. *Id.* Moreover, once the company transitions to Verizon's call center solution, its agents using the new solution, who do not have DID numbers today, will require them. *Id.* McGraw Hill will suffer significant harm if the PA's decision is not overturned, because its service agents will not be able receive calls. *Id.* 

For the foregoing reasons, Verizon respectfully requests that the Commission overturn the PA's decision and direct the PA to grant Verizon's request for two Thousand Blocks in the Reynoldsburg rate center to satisfy McGraw Hill's need for 1,500 contiguous DIDs.

Respectfully submitted,

Barth E. Royer

Barth E. Royer, LLC

2740 East Main Street

Bexley, Ohio 43209

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Attorney for

MCImetro Access Transmission Services d/b/a Verizon Access Transmission Services

# Exhibit 1

## TBPAG Attachment 1 - January 12, 2015

## Thousands-Block Application Form - Part 1A

Tracking

614-

Number:

**REYNOLDSBG-**OH-915304

Individual Block

Request

Type of

✓ New

Change 1

Disconnect

Application:

# GENERAL APPLICATION INFORMATION

### 1.1 Contact Information:

# **Block Applicant:**

Company Name:

INTERMEDIA COMMUNICATIONS INC. - OH

Headquarters 22001 Loudoun County Parkway

Address:

City, State,

Zip:

Ashburn, VA, 20147

Contact

Name:

**Godfrey Chisanga** 

Contact

Address:

2400 N Glenville Dr

City, State,

Richardson, TX, 75082

Zip:

Phone: 972- Fax: 972-729-

E-mail: godfrey.chisanga@verizonbusiness.com

729-5103 <u>5156</u>

Pooling Administrator: "

Contact

Name:

**Agnes Rom** 

Contact

1800 Sutter St

Address: City, State,

**Concord, CA, 94520** 

Zip:

Phone:

925-363-7650

Fax: 925-363-7681

E-mail: agnes.rom@neustar.biz

1.2 General Information:
Check one : No LRN needed LRN needed iii
NPA: 614 LATA: 324 OCN: iv 7836 Parent Company's OCN 7229
Number of Thousands-Blocks Requested: 2
Switch Identification (Switching Entity/POI): V CLMBOH11X6Z
Rate Center: VI REYNOLDSBG
1.3 Dates:
Date of Application: vii _ Requested Block Effective Date: viii 04/14/2016
By selecting this checkbox, I acknowledge that I am requesting the earliest possible effective date the Administrator can grant. Please note that this only applies to a reduction in the Administrator's processing time, however the request will still be processed in the order received.
Request Expedited Treatment? (See Section 8.6) Yes No  Expedited Explanation:
1.4 Type of Service Provider Requesting the Thousands-Block :
a) Type of Service Provider : CAP OR CLEC (LEC, IXC, CMRS, Other)
b) Primary type of service Blocks to be used for: Wireline
c) Thousands-Block(s) (NXX-X) assignment preference (Optional) non-contaminated contiguous blocks
d) Thousands-Block(s) (NXX-X) that are undesirable for this assignment, if any non contiguous blocks are not desirable
e) If requesting a code for LRN purposes, indicate which block(s) you will be keeping (the remainder of the blocks will be given to the pool)
1.5 Type of Request:
Initial block for rate center: YesIf Yes, attach evidence of authorization and proof of capability to provide service within 60 days.
Growth block for rate center: Yes X If Yes, attach months to exhaust

By selecting this checkbox, I acknowledge that I am willing to accept a block in red and explicitly understand that the underlying CO code may not yet be activated in the PSTN and loaded in the NPAC on the block effective date.

Type of change (Mark all that	apply)	
OCN: Intra-compar	ny <sup>ix</sup> Switching Id I	art 1B
OCN: Inter-compar	y x Effective Date	
Change block: YesI	f Yes, list NPA-NXX-X _	
1.6 Block Return:		
a) Is this block Contaminate	d: Yes or No	
b) If Yes how many TNs are	NOT available for assign	nment :
c) Have all new Intra SP por	ts been completed in the	NPAC: Yes or No
d) Has this block been prote	cted from further assignment	ent: Yes or No
Disconnect block : Yes	If Yes, list NPA-NXX	-X
Remarks:		
I hereby certify that the above accurate to the best of my kno accordance with the Thousand ATIS-0300066 available on the contacting inc@atis.org as of the contacting income.	wledge and that this appli s-Block (NXX-X) Poolin te ATIS web site (http://w	cation has been prepared in g Administration Guidelines ww.atis.org/inc) or by
Godfrey Chisanga	Snr Network Engineer	<u>04/14/2016</u>
Signature of Block Applicant	Title	Date

### Instructions for filling out each Section of the Part 1A form:

Section 1.1 Contact information requires that Service Providers supply under "Block Applicant" the company name, company headquarters address, a contact within the company, an address where the contact person may be reached, in addition to the correct phone, fax, and e-mail address. The Pooling Administrator section also requires the Service Provider to fill in the Pooling Administrator's name, address, phone, fax and e-mail.

Section 1.2 Service Providers who need a thousands-block assignment or for an Location Routing Number (LRN) are required to fill in this section. If needed for an LRN, a CO Code Application needs to also be submitted to the PA. The Service Provider should supply the Numbering Plan Area (NPA); the Local Access Transport Area (LATA), which is a three-digit number that can be found in the iconectiv<sup>TM</sup>

- LERG<sup>TM</sup> Routing Guide. The Operating Company Number (OCN) assigned to the service provider and the OCN its parent company. An OCN is a four-character alphanumeric assigned by iconectiv Telecom Routing Administration (TRA). In addition, the number of thousands-blocks requested should be supplied. The Switch Identification as well as the city or wire center name, rate center, rate center sub zone, homing tandem and CLLI<sup>TM</sup> tandem of the facilities based provider xi. Explanations of these terms may be found in the footnotes.
- Section 1.3 The date the Service Provider completes the application should be entered in this section, as well as the Effective Date of the requested thousands-block.
- Section 1.4 Service Providers should indicate their type, e.g., local exchange carrier, competitive local exchange carrier, interexchange carrier, CMRS. The also indicate the primary type of business in which the numbering resource is to be used. Service Providers also may indicate their preference for a particular thousands-block, e.g., 321-9XXX, or indicate any thousands-blocks that may be undesirable, e.g., 321-6XXX.
- Section 1.5 Service Providers indicate the type of request. Initial requests are for first applications for thousands-blocks in a rate center, growth for additional thousands-blocks in a rate center in which the applicant already has numbering resources, and provide the required evidence as ordered by the FCC.
- Section 1.6 Service Providers must indicate the updated/current information in regards to contaminated TNs on the block they are returning to the pool. Blocks with over 10% contamination (101 TNs or more) shall not be returned to the pool unless they meet criteria outlined in section 9.1.2 of these Guidelines. If the block being returned is over 10% contaminated the PA shall seek a new block holder. If question c and/or d have a response of No, the request for return shall be denied.

The thousands-block applicant certifies veracity of this form by signing their name, and providing their title and date.

## Footnotes:

i Identify the type of change(s) in Section 1.5.

ii The Pool Administrator is available to assist in completing these forms.

iii A CO Code application will also need to be submitted to the PA.

iv Operating Company Number (OCN) assignments must uniquely identify the applicant. Relative to CO Code assignments, NECA-assigned Company Codes may be used as OCNs. Companies with no prior CO Code or Company Code assignments should contact NECA (800 524-1020) to be assigned a Company Code(s). Since multiple OCNs and/or Company Codes may be associated with a given company, companies with prior assignments should direct questions regarding appropriate OCN usage to (TRA) (732-699-6700).

<sup>&</sup>lt;sup>v</sup> This is an eleven-character descriptor of the switch provided by the owning entity for the purpose of routing calls. This is the 11 character CLLI<sup>TM</sup> code of the switch /POI.

vi Rate Center name must be a tariffed Rate Center.

vii Acknowledgment and indication of disposition of this application will be provided to applicant within seven calendar days from the date of receipt of this application. An incomplete form may result in delays in processing this request.

Part1 A Page 5 of 5

viii Please ensure that the NPA-NXX of the LRN to be associated with this block(s) is/will be active in the PSTN prior to the effective date of the block(s).

ix Select if you are the current Block Holder.

x Select if you are <u>not</u> the current Block Holder

xi LERG Routing Guide, and CLLI are trademarks of Telcordia Technologies, Inc. dba iconectiv

Appendix 3

January 12, 2015

MONTHS TO EXHAUST and UTILIZATION CERTIFICATION WORK SHEET - TN Level<sup>1</sup> (Thousands-Block Number Pooling Growth Block Request)

Tracking Number: 614-REYNOLDSBG-OH-915304

Date: Thursday, April

OCN:7836

Company Name: INTERMEDIA **COMMUNICATIONS INC. - OH** 

14, 2016

Rate Center: **REYNOLDSBG** 

List all Codes NPA(s)-NXX(s) and Blocks NPA(s)-NXX-X(s)<sup>2</sup>:[614-328]-4,[614-490]-3,A,[614-<u>986]-3</u>

Name of Block Applicant: Godfrey

Signature: Godfrey Chisanga

Chisanga

Title: Snr Network Engineer

Telephone No.: <u>972-729-5103-</u>

FAX No.:

972-729-5156

E-Mail: godfrey.chisanga@verizonbusiness.com

A. Available Numbers: 923

B. Assigned Numbers: 1959

C. Total Numbering Resources:3000

D. Quantity of numbers activated in the past 90 days (increments of 1,000 or 10,000) and excluded from the Utilization calculation <sup>3</sup>:0

List

Excluded

Code(s) or

Block(s):

Month #1 #2 #3 #4 #5 #6 #7 #8 #9 #10 #11 #12

E. Growth History - Previous 6 months <sup>4</sup>	<u>4</u>	<u>4</u>	4	<u>3</u>	<u>5</u>	<u>150</u>						
F. Forecast - Next 12 months <sup>5</sup>	<u>1500</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>36</u>

G. Average Monthly Forecast (Sum of months # 1-6 (Part F above) divided by 6):280.0

H. Months to Exhaust<sup>6</sup>

Numbers Available for Assignment to Customers(A)

Average Monthly Forecast(G)

	Block Requested	Available Numbers	Months To Exhaust
	1	923	3.296
	2	1923	6.868
I.			
Utilization <sup>7</sup>	Assigned Numbers(B)	X 100 = 65.3	3

Total Numbering Resources(C)-Excluded Numbers(D)

Explanation:		

<sup>&</sup>lt;sup>1</sup>A copy of this worksheet is required to be submitted to the Pooling Administrator when requesting additional numbering resources in a rate center. For auditing purposes, the applicant must retain a copy of this document.

<sup>&</sup>lt;sup>2</sup>Report on all resources for the requested geographic area, including newly acquired blocks/codes.

<sup>&</sup>lt;sup>3</sup>Quantity of numbers activated in the past 90 days is based on blocks and/or codes received from the administrator and shall be reported in increments of 1,000 or 10,000 TNs (e. g.: 2 blocks received=2,000 and 1 code received=10,000).

<sup>&</sup>lt;sup>4</sup>Net change in TNs no longer available for assignment in each previous month, starting with the most distant month as Month #1, and Month #6 as the current month.

<sup>&</sup>lt;sup>5</sup>Forecast of TNs needed in each following month, starting with the most recent month as Month #1.

<sup>6</sup>To be assigned an additional thousands-block (NXX-X) for growth, "Months to Exhaust" must be less than or equal to 6 months. (FCC 00-104, section 52.15 (g) (3) (iii)).

<sup>&</sup>lt;sup>7</sup>Newly acquired numbers may be excluded from the Utilization calculation (FCC 00104, section 52.15 (g)(3)(ii))

January 12, 2015

Attachment 3

# ATIS-0300066.at3 Pooling Administrator's Response/Confirmation

Tracking Number:	614- REYNOLDSBG 915304	i-OH-	
Date of Application:	04/14/2016	Effective Date:	
Date of Receipt:	04/14/2016	Date of Response:	04/14/2016
Service Provider Name:	INTERMEDIA	COMMUNICATIONS INC	:. <b>- O</b> H
(iconectiv TM LERG TM Routing Guide ) OCN:	7836		
Parent Company OCN:	7229		
NPAC SOA SPID :			
Pooling Administrator C Agnes Rom		ntion: Phone:	925-363-7650
Signature of Pooling Ad	<del></del>	i none.	320-000-7000
Agnes Rom		Fax:	925-363-7681
Name (print)		•	
Email:	:	agnes.rom@neustar.biz	
NPA-NXX or NPA-NXX-X:		Block Assigned:  Block Reserved:  Block Reservation  Expiration Date:  Block/Code	-
		Modified:	<u></u> .
		Block/Code Disconnected:	
Block Contaminate	d(Yes or No):		
If Yes, enter the nur contaminated:	mber of TNs		
		CI MROH11Y67	

TBPAG Part 3

	Switch Identification(Switch	
	Entity/POI): 1	
	Rate Center:	REYNOLDSBG
X	Form Complete, request denied.	
	Explanation:	
	this request for a new block is deni State Waiver from the appropriate s if you are in disagreement with the	nd/or Utilization requirements, therefore ied. You may proceed with requesting a state commission using this Part 3 denial. disposition of this request, please refer to (-X) Pooling Administration Guldelines for
	Request withdrawn.	
	Explanation:	
	Assignment activity suspended by	the administrator.
	Explanation:	
Rer	marks:	

This is an eleven-character descriptor provided by the owning entity for the purpose of routing calls. This must be the CLLI TM Location Identification code of the switching entity/POI shown on the Part 1A form (LERG ROUTING Guide and CLLI are trademarks of Telcordia Technologies, Inc. dba iconectiv)

# Exhibit 2



To Whom It May Concern,

We are in dire need of a continuous block of 1,500 DID numbers to support our Customer Service business located at:

MHE Education 860 Taylor Station Rd. Blacklick, OH 43004

- ✓ We require a new block of 1500 DID numbers due to a new enterprise PBX solution being deployed at the site. The current site's DID numbers overlap within the enterprise dialing plan. Due to this overlap, we require a new DID range. We will disconnect the existing DID's and PRI's from ATT once the migration is complete. The additional DID requirement and low % utilization are due to a customer service call center. The agents are currently on our Avaya PBX and these agents do not currently have DID numbers. We're in the process of migrating our call center solution to Verizon OVC and this new cloud solution requires each agent to have a DID number in order to receive incoming customer calls.
- Quantity and any specific number restrictions with justifications? We require 1500 continuous DID telephone numbers
- Any supporting negative impacts to the business if the petition for numbers is not approved? All of our customer service agents will be unable to receive calls that generate revenue to our business via the new Verizon OVC Call Center solution.
- ✓ Digit requirements: NPA-NXX-xx- the two digits represented by XX cannot be 01, 04,05,07,08,10,13,15,16,18,21,26,29,30,35,36,42,50,55,58,57,59,60,62,64,66,68,69,74,82,8
   4,85,86,89 or 93 because they are in use already.

Thank you for your consideration

David Mann

Director Global Network Services