

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Mardi Morantz,)	
)	
Complainant,)	
)	
v.)	Case No. 15-1929-TP-CSS
)	
AT&T Ohio,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) Pursuant to R.C. 4927.21, the Commission has authority to consider written complaints filed against a telephone company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the telephone company that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- (2) The Ohio Bell Telephone Company d/b/a AT&T Ohio (AT&T) is a telephone company as defined in R.C. 4905.03 and, as such, is subject to the jurisdiction of this Commission.
- (3) On November 18, 2015, Complainant, Mardi Morantz, filed a complaint against Respondent, AT&T. The complaint alleges that Respondent breached a three-year agreement for telephone and internet service that she entered into with AT&T in May 2013.
- (4) AT&T filed its answer on December 9, 2015. In its answer, AT&T admits some and denies other of the allegations of the complaint and also asserts several affirmative defenses.
- (5) On March 8, 2016, the parties jointly filed a motion to dismiss the complaint without prejudice, stating that the parties have reached a settlement of all issues in this proceeding.

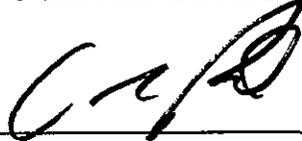
- (6) The Commission finds that the parties' joint motion to dismiss without prejudice is reasonable and should be granted. Accordingly, the complaint should be dismissed.

It is, therefore,

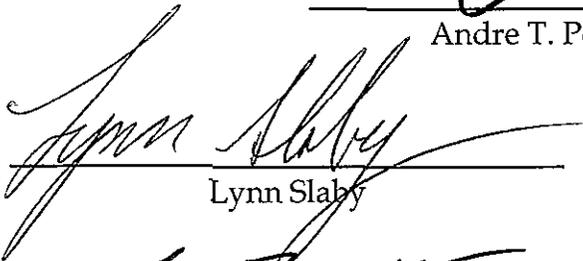
ORDERED, That this complaint be dismissed without prejudice and closed of record. It is, further,

ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

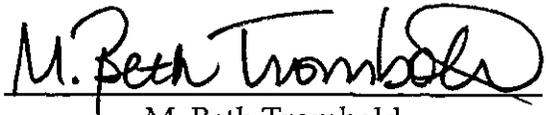
THE PUBLIC UTILITIES COMMISSION OF OHIO



Andre T. Porter, Chairman



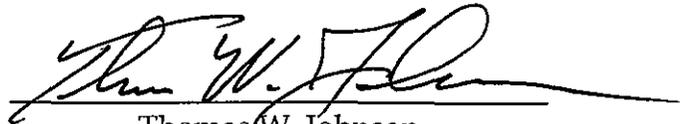
Lynn Slaby



M. Beth Trombold



Asim Z. Haque

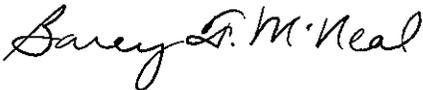


Thomas W. Johnson

DEF/dah

Entered in the Journal

MAR 3 1 2016



Barcy F. McNeal
Secretary