

How to Contact Us

1-800-344-4077
For DirectLink self-service 24 hours/day
For billing questions,
call 7 a.m. - 7 p.m., Mon. - Fri. before due date
For quickest response,
call 11 a.m. - 3 p.m., Mon.- Fri.

1-800-344-4077
For gas leaks or odor of gas 24 hours/day
711
For hearing-impaired relay

ColumbiaGasOhio.com
Click on DirectLink e-Services for account information,
online billing and payment services, financial assistance,
and other useful tools.

Billing Options

E-BILL Go paperless! Sign up for one of our e-bill options and view your bill online.
Budget Payment Plan Reduce the impact of higher, unstable natural gas prices by spreading the cost of winter heating more evenly throughout the year. Know how much to expect to pay each month.

Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

Payment Options

Online Pay free by electronic check at our Web site.
ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.
BillMatrix Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail Return coupon below with payment to:
Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510

Gas Meter Information

Actual Reading We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.
Estimated Reading If we are unable to obtain an actual reading, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage in Ccf equal to 100 cubic feet.

Billing & Payment Summary

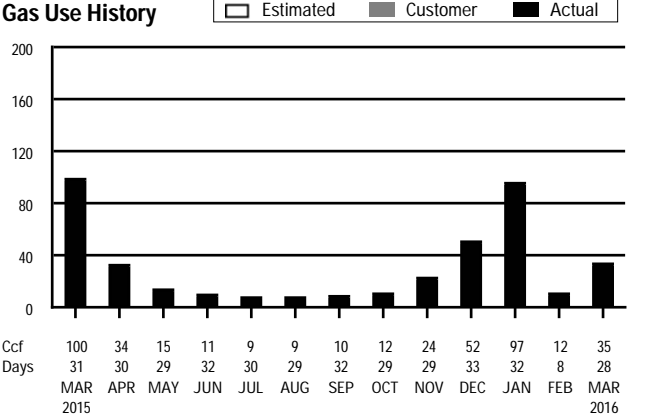
Customer Name			
Initial Service			
Previous Amount Due			\$0.00
Balance on 03/22/2016	=		\$0.00
Charges for Gas Service This Period	+		\$39.20
Amount Due by 04/07/2016		=	\$39.20

Billing & Payment Notes
Foreign language interpreter service is available if you or someone you know prefers to speak with us in a native language. Whether talking with us by phone or in person during a service visit, we will connect you immediately with an interpreter who will work with you and our representative to answer your questions or schedule service. The service is also available 24 hours a day, seven days a week to report emergencies.
If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.
See back of bill for Detail of Charges for Gas Service.

Service Summary

Service Location			
Meter Number			
5341262			
Meter Readings (28 Billing Days)			
Actual Reading on 3/22			767
Actual Reading on 2/23	-		732
Gas Used (Ccf)	=		35

Service Summary Notes
Your next actual meter reading date is 04/21/2016



Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Mar '16	44.8°	1.3
Feb '16	31.5°	1.5
Mar '15	31.2°	3.2

Your Average Monthly Usage is 27 Ccf

Your Total Annual Usage is 320 Ccf

Payment Coupon

Turn Me Over ▶ ▶
for more details about your account

Amount Due by 4/07/2016	\$39.20
-------------------------	---------

Account Number

☐ Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

☐ Check this box and complete the form on the back to make a tax-deductible donation to the HeatShare fuel fund.

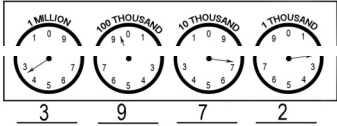
Payment Enclosed \$

Make check payable to:

Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State

Zip code

Home Phone ()

Detail of Charges for Gas Service

Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Standard Choice Offer	\$10.50
Usage Based Charges	\$2.32
Gross Receipts Tax @ 4.987%	\$1.86
Total Charges for Service This Period	\$39.20

Service Charges Notes

Current Charges include gas cost recovery of \$10.50 at the SCO rate of \$0.30010 per Ccf. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution

\$10

\$5

\$1

\$

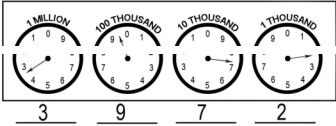
One-Time Contribution

\$

Gas Meter Information (continued)

How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State Zip code

Home Phone ()

Detail of Charges for Gas Service

Columbia Gas of Ohio	
Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Usage Based Charges	\$2.91
Gross Receipts Tax @ 4.987%	\$1.37
Total Charges for Service This Period	\$28.80

Standard Choice Offer (SCO)

Direct Energy Services, LLC	
Gas Supply Cost Incl Sales Tax	\$14.51
Total Charges For Service This Period	\$14.51

As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by Direct Energy Services, LLC. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Direct Energy Services, LLC, Pmb # 51,7385 N State Route 3, Westerville OH 43082, at 1-888-566-9988. If your questions are not resolved after you have called your supplier, you may call the Public Utilittes Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Service Charges Notes

Current Charges include gas supply costs of \$13.50 at the SCO rate of \$0.30010 per Ccf and sales tax of \$1.01. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.

Monthly Contribution

\$10 ☐

\$5 ☐

\$1 ☐

\$

One-Time Contribution

\$

Gas Bill

Residential Service

ATTACHMENT B
CHOICE

Page 1 of 2

Account Number

Statement Date

03/23/2016

1

How to Contact Us

1-800-344-4077

For DirectLink self-service 24 hours/day

For billing questions,
call 7 a.m. - 7 p.m., Mon. - Fri. before due date

For quickest response,
call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4077

For gas leaks or odor of gas 24 hours/day

711

For hearing-impaired relay

ColumbiaGasOhio.com

Click on DirectLink e-Services for account information,
online billing and payment services, financial assistance,
and other useful tools.

Billing Options

E-BILL Go paperless! Sign up for one of our e-bill
options and view your bill online.

Budget Payment Plan Reduce the impact of
higher, unstable natural gas prices by spreading
the cost of winter heating more evenly throughout
the year. Know how much to expect to pay each
month.

Payment Options

Online Pay free by electronic check at our Web
site.

ZipCheck Authorize your bank to pay your bill
automatically each month. Enroll online.

BillMatrix Call 1-866-694-1828 or link from our
Web site to pay by credit/debit card, or e-check.
A convenience fee will apply.

Authorized Payment Centers Call or visit us
online to find a payment center near you. Agents
charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510

Gas Meter Information

Actual Reading We have read the meter. You're
required to provide us access to read the meter at
least once a year or risk shut-off. Please contact
us to make arrangements if access is required.

Estimated Reading If we are unable to obtain an
actual reading, we accurately estimate your
reading based on the history of usage at the
service address and normal temperatures for the
billing period. We verify the reading the next time
we read the meter to make sure you pay only for
the energy you've used.

Gas Usage We measure your gas usage in Ccf
equal to 100 cubic feet.

How to Read the Meter When a pointer is
between two numbers on a dial-type meter, read
the smaller number except when the pointer is
between 9 and 0. Record the reading on the dials
from left to right.

Example:

1 MILLION

1

0

9

100 THOUSAND

2

1

0

10 THOUSAND

1

0

9

1 THOUSAND

9

0

1

100

4

5

0

10

7

5

4

1

3

4

5

0

6

5

4

9

7

5

4

8

2

1

0

7

3

4

5

6

2

1

0

5

1

0

9

4

0

1

0

3

9

0

1

2

8

7

6

1

7

6

5

0

6

5

4

9

2

1

0

8

3

4

5

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

3

2

1

7

2

1

0

6

1

0

9

5

0

1

0

4

9

0

1

3

8

7

6

2

7

6

5

1

6

5

4

0

5

4

3

9

4

3

2

8

</

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Columbia Gas of Ohio	
Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Usage Based Charges	\$1.29
Gross Receipts Tax @ 4.987%	\$1.29
Total Charges for Service This Period	\$27.10

Just Energy	
Gas Supply Cost Incl Sales Tax	\$10.73
Total Charges For Service This Period	\$10.73

As a participant of the Columbia Gas Customer CHOICE Program, your gas is being supplied by Just Energy. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Just Energy, P.O. Box 2210, Buffalo NY 14240-2210, at 1-866-587-8674. If your questions are not resolved after you have called your supplier or Governmental aggregator, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

StateZip code

Home Phone ()

HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution

\$10

☐

\$5

☐

\$1

☐

\$

One-Time Contribution

\$

[illegible]

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Columbia Gas of Ohio	
Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Usage Based Charges	\$8.83
Gross Receipts Tax @ 4.987%	\$1.66
Total Charges for Service This Period	\$35.01

Service Charges Notes
Current billing charges include Direct Energy Services, LLC gas supply cost of \$97.27 and sales tax of \$6.32.

Direct Energy Services, LLC	
Gas Supply Cost Incl Sales Tax	\$103.59
Total Charges For Service This Period	\$103.59

As a participant of the Columbia Gas Customer CHOICE Program, your gas is being supplied by Direct Energy Services, LLC. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Direct Energy Services, LLC, Pmb #51, 7385 N State Route 3, Westerville OH 43085, at 1-888-566-9988. If your questions are not resolved after you have called your supplier or Governmental aggregator, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.

Direct Energy provides more than natural gas. We provide options.

If you have questions, need assistance, or want to explore alternative plans, we're here for you at 1-888-566-9988, Monday - Friday, 8:00 a.m. - 8:00 p.m. or Saturday, 8:00 a.m. - 5:00 p.m.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State

Zip code

Home Phone ()

HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Monthly Contribution

\$10

\$5

\$1

\$

One-Time Contribution

\$

How to Contact Us

1-800-344-4077
For DirectLink self-service 24 hours/day
For billing questions,
call 7 a.m. - 7 p.m., Mon. - Fri. before due date
For quickest response,
call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4077
For gas leaks or odor of gas 24 hours/day
711
For hearing-impaired relay

ColumbiaGasOhio.com
Click on DirectLink e-Services for account information,
online billing and payment services, financial assistance,
and other useful tools.

Billing Options

E-BILL Go paperless! Sign up for one of our e-bill options and view your bill online.
Customer CHOICE Purchase your natural gas from an unregulated supplier and have more control over the gas cost portion of your bill, which amounts to nearly two-thirds of your bill. Columbia Gas will still deliver the gas and provide safe, reliable service.

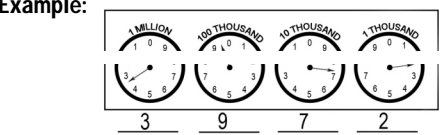
Payment Options

Online Pay free by electronic check at our Web site.
ZipCheck Authorize your bank to pay your bill automatically each month. Enroll online.
BillMatrix Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.
Authorized Payment Centers Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.
Mail Return coupon below with payment to:

Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510

Gas Meter Information

Actual Reading We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.
Estimated Reading If we are unable to obtain an actual reading, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.
Gas Usage We measure your gas usage in Ccf equal to 100 cubic feet.
How to Read the Meter When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.



Billing & Payment Summary

Customer Name		
[REDACTED]		
Budget Payment Plan		
Previous Amount Due on 03/08/2016		\$86.00
Payments Received by 03/04/2016	-	\$86.00
Budget Balance on 03/22/2016	=	\$0.00
Budget Amount This Period	+	\$37.00
Amount Due by 04/07/2016	=	\$37.00

Billing & Payment Notes

Actual Account Status
Begin Balance \$8.19
Payments Recd - \$86.00
Curr Utility Chgs + \$78.05
Ending Balance = \$0.24

Foreign language interpreter service is available if you or someone you know prefers to speak with us in a native language. Whether talking with us by phone or in person during a service visit, we will connect you immediately with an interpreter who will work with you and our representative to answer your questions or schedule service. The service is also available 24 hours a day, seven days a week to report emergencies.

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.

Your budget amount has changed. Your new budget amount reflects unexpected differences in actual temperatures, your usage, or the price of natural gas since our original projections at the start of the Budget year. The new amount will help to keep you on track with your actual account balance.

See back of bill for Detail of Charges for Gas Service.

Service Summary

Service Location		
[REDACTED]		
Meter Number 11016806	Meter Readings (29 Billing Days)	
	Actual Reading on 3/22	5793
	Actual Reading on 2/22 -	5659
	Gas Used (Ccf) =	134

Service Summary Notes

Your next actual meter reading date is **04/21/2016**

Payment Coupon

Turn Me Over ▶ ▶
for more details about your account

Amount Due by 4/07/2016	\$37.00
-------------------------	---------

Payment Enclosed \$ [REDACTED]

- ☐ Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.
- ☐ Check this box and complete the form on the back to make a tax-deductible donation to the HeatShare fuel fund.

COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510

COLUMBIA GAS OF OHIO
P.O. BOX 742510
CINCINNATI, OH 45274-2510

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.pickocc.org.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

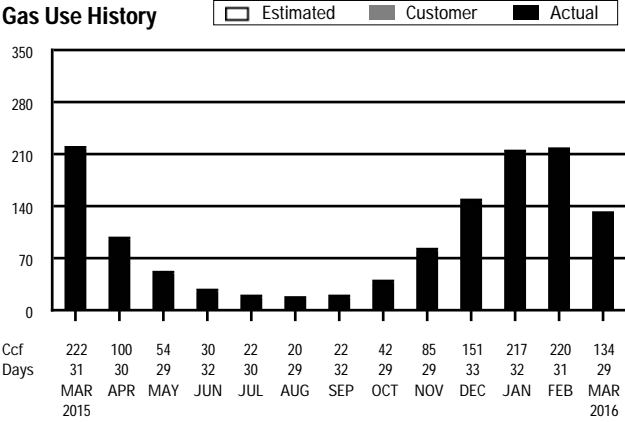
Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.



Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Mar '16	44.8°	4.6
Feb '16	31.5°	7.1
Mar '15	31.2°	7.2

Your Average Monthly Usage is 91 Ccf

Your Total Annual Usage is 1097 Ccf

Detail of Charges for Gas Service

Columbia Gas of Ohio	
Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Usage Based Charges	\$8.65
Gross Receipts Tax @ 4.987%	\$1.65
Total Charges for Service This Period	\$34.82

Standard Choice Offer (SCO)	
Volunteer Energy Services	
Gas Supply Cost Incl Sales Tax	\$43.23
Total Charges For Service This Period	\$43.23

As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by Volunteer Energy Services. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Volunteer Energy Services, 790 A Windmill Dr, Pickerington OH 43147, at 1-800-977-8374. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

HeatShare Contribution

Administered by The Salvation Army through donations from Columbia Gas customers, employees, and matching company contributions, HeatShare provides financial assistance to your neighbors who have no other options to help maintain their natural gas service.

You can contribute to the program monthly by authorizing the amount of your donation to be added to your monthly gas bill. For a one-time donation, simply make your check payable to the HeatShare Fund and return it to Columbia Gas along with your regular gas bill payment. However you choose to contribute, your donation is tax-deductible.

Service Charges Notes

Current Charges include gas supply costs of \$40.21 at the SCO rate of \$0.30010 per Ccf and sales tax of \$3.02. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.

Monthly Contribution

\$10

☐

\$5

☐

\$1

☐

\$

One-Time Contribution

\$

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State

Zip code

Home Phone ()

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.pickocc.org.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Columbia Gas of Ohio	
Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Usage Based Charges	\$1.93
Gross Receipts Tax @ 4.987%	\$1.32
Total Charges for Service This Period	\$27.77

Standard Choice Offer (SCO)

Volunteer Energy Services	
Gas Supply Cost Incl Sales Tax	\$9.68
Total Charges For Service This Period	\$9.68

As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by Volunteer Energy Services. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Volunteer Energy Services, 790 A Windmill Dr, Pickerington OH 43147, at 1-800-977-8374. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State

Zip code

Home Phone ()

How to Contact Us

1-800-344-4077

For DirectLink self-service 24 hours/day

For billing questions,

call 7 a.m. - 7 p.m., Mon. - Fri. before due date

For quickest response,

call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4077

For gas leaks or odor of gas 24 hours/day

711

For hearing-impaired relay

ColumbiaGasOhio.com

Click on DirectLink e-Services for account information,

online billing and payment services, financial assistance,

and other useful tools.

Billing Options

E-BILL

Go paperless! Sign up for one of our e-bill options and view your bill online.

Payment Options

Online

Pay free by electronic check at our Web site.

ZipCheck

Authorize your bank to pay your bill automatically each month. Enroll online.

BillMatrix

Call 1-866-694-1828 or link from our Web site to pay by credit/debit card, or e-check. A convenience fee will apply.

Authorized Payment Centers

Call or visit us online to find a payment center near you. Agents charge a fee for each transaction.

Mail

Return coupon below with payment to:

Columbia Gas of Ohio

P.O. Box 742510

Cincinnati, OH 45274-2510

Gas Meter Information

Actual Reading

We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

Estimated Reading

If we are unable to obtain an actual reading, we accurately estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

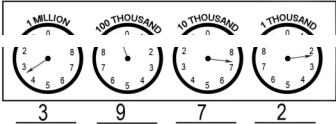
Gas Usage

We measure your gas usage in Ccf equal to 100 cubic feet.

How to Read the Meter

When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

Example:



Billing & Payment Summary

Customer Name			
One - Third Payment Plan			
Payment Plan Balance on 03/22/2016	=		\$0.00
One - Third Payment Plan Amount	+		\$72.01
Amount Due by 04/07/2016	=		\$72.01

Billing & Payment Notes

Actual Account Status

Begin Balance		\$239.43
Payments Recd	-	\$80.00
Curr Utility Chgs	+	\$56.59
Ending Balance	=	\$216.02

Foreign language interpreter service is available if you or someone you know prefers to speak with us in a native language. Whether talking with us by phone or in person during a service visit, we will connect you immediately with an interpreter who will work with you and our representative to answer your questions or schedule service. The service is also available 24 hours a day, seven days a week to report emergencies.

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.

See back of bill for Detail of Charges for Gas Service.

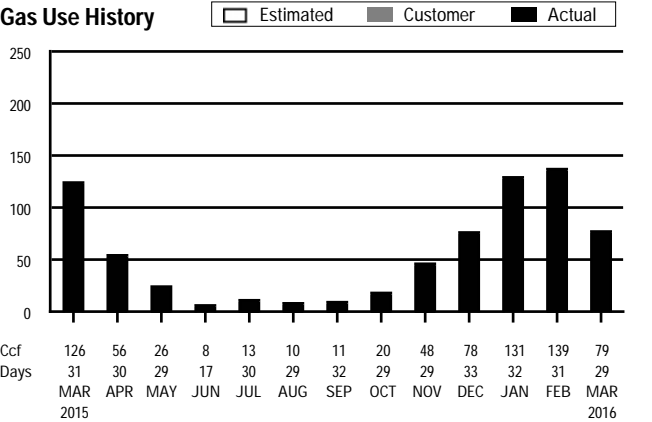
Service Summary

Service Location			
Meter Number			
5914906			
Meter Readings (29 Billing Days)			
Actual Reading on 3/22			3502
Actual Reading on 2/22	-		3423
Gas Used (Ccf)	=		79

Service Summary Notes

Your next actual meter reading date is 04/21/2016

Gas Use History



Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Mar '16	44.8°	2.7
Feb '16	31.5°	4.5
Mar '15	31.2°	4.1

Your Average Monthly Usage is 52 Ccf

Your Total Annual Usage is 619 Ccf

Payment Coupon

Turn Me Over ▶ ▶

for more details about your account

Amount Due by 4/07/2016	\$72.01
Payment Enclosed	\$.

☐ Is your contact information on the back incorrect? Check this box and detail the correction on the reverse side.

Make check payable to:

COLUMBIA GAS

P O BOX 742510

CINCINNATI OH 45274-2510

COLUMBIA GAS OF OHIO
P.O. BOX 742510
CINCINNATI, OH 45274-2510

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.pickocc.org.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Columbia Gas of Ohio	
Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Usage Based Charges	\$5.10
Gross Receipts Tax @ 4.987%	\$1.48
Total Charges for Service This Period	\$31.10

Standard Choice Offer (SCO)

Nextera Energy Services	
Gas Supply Cost Incl Sales Tax	\$25.49
Total Charges For Service This Period	\$25.49

As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by Nextera Energy Services. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Nextera Energy Services, 20455 Sh 249 Suite 200, Houston TX 77070, at 1-855-500-0921. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State

Zip code

Home Phone ()

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.pickocc.org.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Columbia Gas of Ohio	
Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Usage Based Charges	\$8.72
Gross Receipts Tax @ 4.987%	\$1.66
Total Charges for Service This Period	\$34.90

Standard Choice Offer (SCO)

DTE Energy Supply	
Gas Supply Cost Incl Sales Tax	\$43.55
Total Charges For Service This Period	\$43.55

As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by DTE Energy Supply. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact DTE Energy Supply, 414 S. Main St. Suite 200, Ann Arbor MI 48104, at 1-866-807-2209. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumer's Counsel (OCC) toll free number(s) listed under Legal Notices in the left column of your bill.

Additional Account Information

Home Performance Solutions

We can help you reduce your use of natural gas by as much as 30%.

For a \$50 audit fee, a trained Home Energy Auditor analyzes your home from top to bottom identifying ways to help save you money and make your home more comfortable all year. PLUS, you will be qualified to receive discounts on recommended upgrades!

Schedule your Home Energy Audit today 1-877-644-6674

Some restrictions apply. Available on a first-come, first-served basis.

More information available at ColumbiaGasOhio.com/HPS

Service Charges Notes

Current Charges include gas supply costs of \$40.51 at the SCO rate of \$0.30010 per Ccf and sales tax of \$3.04. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State

Zip code

Home Phone ()

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.puco.ohio.gov. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at http://www.pickocc.org.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Standard Choice Offer	\$56.42
Usage Based Charges	\$12.46
Gross Receipts Tax @ 4.987%	\$4.66
Total Charges for Service This Period	\$98.06

Service Charges Notes

***Current Charges** include gas cost recovery of \$56.42 at the SCO rate of \$0.30010 per Ccf. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.*

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

StateZip code

Home Phone ()

Legal Notices

Public Utilities Commission of Ohio If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Standard Choice Offer	\$13.80
Usage Based Charges	\$3.05
Gross Receipts Tax @ 4.987%	\$2.06
Total Charges for Service This Period	\$43.43

Service Charges Notes

Current Charges include gas cost recovery of \$13.80 at the SCO rate of \$0.30010 per Ccf. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

StateZip code

Home Phone ()

How to Contact Us

1-800-344-4077
For DirectLink self-service 24 hours/day
For billing questions,
call 7 a.m. - 7 p.m., Mon. - Fri. before due date
For quickest response,
call 11 a.m. - 3 p.m., Mon.- Fri.

1-800-344-4077
For gas leaks or odor of gas 24 hours/day

711
For hearing-impaired relay

ColumbiaGasOhio.com
Click on DirectLink e-Services for account information,
online billing and payment services, financial assistance,
and other useful tools.

Payment Options

BillMatrix Call 1-866-694-1828 or link from our
Web site to pay by credit/debit card, or e-check.
A convenience fee will apply.

Authorized Payment Centers Call or visit us
online to find a payment center near you. Agents
charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510

Gas Meter Information

Actual Reading We have read the meter. You're
required to provide us access to read the meter at
least once a year or risk shut-off. Please contact
us to make arrangements if access is required.

Estimated Reading During the months we don't
read the meter, we accurately estimate your
reading based on the history of usage at the
service address and normal temperatures for the
billing period. We verify the reading the next time
we read the meter to make sure you pay only for
the energy you've used.

Gas Usage We measure your gas usage in Ccf
equal to 100 cubic feet.

How to Read the Meter When a pointer is
between two numbers on a dial-type meter, read
the smaller number except when the pointer is
between 9 and 0. Record the reading on the dials
from left to right.

Example:

1 MILLION
1 0 0 0 0
3

100 THOUSAND
0 1 0 0 0
9

10 THOUSAND
1 0 0 0 0
7

1 THOUSAND
0 0 0 1 0
2

Legal Notices

Public Utilities Commission of Ohio If your
complaint is not resolved after you have called
Columbia Gas of Ohio, or for general utility
information, residential and business customers
may contact the Public Utilities Commission of
Ohio (PUCO) for assistance at 1-800-686-7826 (toll
free) from 8 a.m. to 5 p.m. weekdays, or at
http://www.puco.ohio.gov. Hearing or speech
impaired customers may contact the PUCO via 7-
1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio
Consumers' Counsel (OCC) represents residential
utility customers in matters before the PUCO. The
OCC can be contacted at 1-877-742-5622 (toll free)
from 8 a.m. to 5 p.m. weekdays, or at
http://www.pickocc.org.

Billing & Payment Summary

Customer Name		
Final Service		
Previous Amount Due on 03/17/2016		\$100.57
Payments Received by 03/23/2016		\$0.00
Balance on 03/23/2016	=	\$100.57
Charges for Gas Service This Period	+	\$50.76
Amount Due by 04/11/2016	=	\$151.33

Billing & Payment Notes

If we receive your payment
for the current total Amount
Due by the due date shown
on this bill, you will avoid a
late payment charge of
1.50%.

You may be eligible to
participate in the final
service Post PIPP Plan. If
you pay your Post PIPP
payment in full monthly, you
will receive credits applied
to your actual account
balance. To learn more
about the Post PIPP plan,
please contact us at 1-800-
344-4077.

See back of bill for Detail of
Charges for Gas Service.

Service Summary

Service Location		
Meter Number		
4972704	Meter Readings (21 Billing Days)	
	Estimated Reading on 3/23	312
	Actual Reading on 3/ 2	- 247
	Gas Used (Ccf)	= 65

Service Summary Notes

Payment Coupon

Turn Me Over ▶ ▶
for more details about
your account

Amount Due by 4/11/2016	\$151.33
-------------------------	----------

Account Number

Payment Enclosed \$

☐ Is your contact information
on the back incorrect?
Check this box and detail the
correction on the reverse
side.

Make check payable to:

COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510

COLUMBIA GAS OF OHIO
P.O. BOX 742510
CINCINNATI, OH 45274-2510

Legal Notices (continued)

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Detail of Charges for Gas Service

Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$6.71
Standard Choice Offer	\$19.51
Usage Based Charges	\$4.32
Gross Receipts Tax @ 4.987%	\$2.41
Total Charges for Service This Period	\$50.76

Service Charges Notes

Current Charges include gas cost recovery of \$19.51 at the SCO rate of \$0.30010 per Ccf. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

Address

City

State

Zip code

Home Phone ()

How to Contact Us

1-800-344-4077
For DirectLink self-service 24 hours/day
For billing questions,
call 7 a.m. - 7 p.m., Mon. - Fri. before due date
For quickest response,
call 11 a.m. - 3 p.m., Mon. - Fri.

1-800-344-4077
For gas leaks or odor of gas 24 hours/day
711
For hearing-impaired relay

ColumbiaGasOhio.com
Click on DirectLink e-Services for account information,
online billing and payment services, financial assistance,
and other useful tools.

Billing Options

E-BILL Go paperless! Sign up for one of our e-bill
options and view your bill online.
Extended Payment Plans Special payment
arrangements and energy assistance are
available, if eligible.

Payment Options

Online Pay free by electronic check at our Web
site.
ZipCheck Authorize your bank to pay your bill
automatically each month. Enroll online.

BillMatrix Call 1-866-694-1828 or link from our
Web site to pay by credit/debit card, or e-check.
A convenience fee will apply.
Authorized Payment Centers Call or visit us
online to find a payment center near you. Agents
charge a fee for each transaction.

Mail Return coupon below with payment to:

Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510

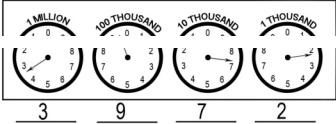
Gas Meter Information

Actual Reading We have read the meter. You're
required to provide us access to read the meter at
least once a year or risk shut-off. Please contact
us to make arrangements if access is required.
Estimated Reading If we are unable to obtain an
actual reading, we accurately estimate your
reading based on the history of usage at the
service address and normal temperatures for the
billing period. We verify the reading the next time
we read the meter to make sure you pay only for
the energy you've used.

Gas Usage We measure your gas usage in Ccf
equal to 100 cubic feet.

How to Read the Meter When a pointer is
between two numbers on a dial-type meter, read
the smaller number except when the pointer is
between 9 and 0. Record the reading on the dials
from left to right.

Example:



Billing & Payment Summary

Customer Name		
[REDACTED]		
Previous Amount Due on 03/08/2016		\$130.47
Payments Received by 03/22/2016		\$0.00
Late Payment Fee	+	\$1.96
Balance on 03/22/2016	=	\$132.43
Charges for Gas Service This Period	+	\$78.15
Amount Due Immediately	=	\$130.47
Amount Due By 04/07/2016	=	\$80.11

Billing & Payment Notes

Foreign language interpreter
service is available if you or
someone you know prefers
to speak with us in a native
language. Whether talking
with us by phone or in
person during a service visit,
we will connect you
immediately with an
interpreter who will work
with you and our
representative to answer
your questions or schedule
service. The service is also
available 24 hours a day,
seven days a week to report
emergencies.
If we receive your payment
for the current total Amount
Due by the due date shown
on this bill, you will avoid a
late payment charge of
1.50%.
See back of bill for Detail of
Charges for Gas Service.

***** TERMINATION NOTICE *****

Your account is past-due. To avoid disconnection of service at [REDACTED]
[REDACTED] scheduled on or after April 8, 2016, you must pay \$130.47 in full or provide a payment
receipt number. Partial payment will not protect you from shut-off unless you arrange one of the
payment plans listed below in advance, if eligible. You can make a payment, report a payment
receipt number, or arrange a payment plan by calling 1-800-344-4077, or online at
ColumbiaGasOhio.com.

PAYMENT PLANS

You might be eligible for one of the following payment plans:

- One-ninth Payment Plan - A nine-month budget bill, which includes one-ninth of past-
due amount each month. The plan estimates usage for the nine-month period and may
be adjusted periodically.
- One-sixth Payment Plan - Current bill plus one-sixth of the past-due amount monthly.
- Winter Heating Season Plan - One-third of your total bill, including the past due
amount.
- Percent of Income Payment Plan Plus (PIPP PLUS) - Pay 6% of your total monthly
household income or \$10, whichever is greater, and receive credits for paying on-time
and in full.
- Graduate Percent of Income Payment Plan Plus (Graduate PIPP Plus) - Pay PIPP Plus
installment amount plus budget bill divided by two for 12 months, and receive credits
for paying on-time and in full.

To enroll in a payment plan, call 1-800-344-4077 or visit us online at ColumbiaGasOhio.com.

PAYMENTS

We do not accept payment by cash or personal check at your home. However, you can choose
from the following payment options:

- Pay by credit/debit card or an electronic check by calling BillMatrix, one of the
industry's most secure electronic transaction environments, at 1-866-694-1828 or visit
us online at ColumbiaGasOhio.com. Please note, fees do apply.
- Use our one-time payment feature online at ColumbiaGasOhio.com. You need to
register your account on our Web site or login using your existing user information.
No additional charges apply.
- Pay in-person at an authorized payment center. Visit ColumbiaGasOhio.com to find a
list of authorized payment locations near you. Payment made at an authorized agent
Monday-Friday will be noted on your account the same day. We can not guarantee
that a payment made at an unauthorized location will be received on time. Please
note, these payment locations do charge an additional fee.

To stop termination of your service, you must pay the total past-due amount and you should
report your payment receipt number by calling 1-800-344-4077 prior to your scheduled shut-off
date. If you made a one-time payment through our Web site before 10 p.m. on the business day
prior to the scheduled shut-off date, a payment number will automatically post to your account.

Payment Coupon

Turn Me Over ▶ ▶
for more details about
your account

Amount Due by 4/07/2016	\$210.58
-------------------------	----------

Payment Enclosed

\$ [REDACTED]

☐ Is your contact information
on the back incorrect?
Check this box and detail the
correction on the reverse
side.

Make check payable to:

COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510

COLUMBIA GAS OF OHIO
P.O. BOX 742510
CINCINNATI, OH 45274-2510

Legal Notices

Public Utilities Commission of Ohio If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called Columbia Gas of Ohio, or for general utility information , residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities - A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customer-owned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments) Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

Safety Tips

Gas Odor If you smell the distinctive odor of gas:

1. Leave the building immediately. Leave the door open, and don't use any electricity, matches or cordless phone.
2. Call 1-800-344-4077 away from the area and wait for our service crew to arrive.

Call Before You Dig Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Employee Identification All of our employees and authorized meter readers and contractors carry photo ID. If someone claims to represent the gas company, ask to see identification. Call the police if you see suspicious activity.

Failure to pay charges for optional, non-regulated products or services that appear on your bill may result in the loss of those products and services.

ADDITIONAL FEES -- It is your responsibility to pay any bill not in dispute by the due date. Also, you will be charged additional fees:

- If our representative visits your home for payment or termination, you will be required to pay a \$5.50 collection fee.
- To reconnect service after it has been shut-off, you will be required to pay a \$52.00 reconnection fee in addition to the past-due amount. A \$113.00 security deposit or a creditworthy guarantor may also be required. If service is disconnected for 10 business days or less, reconnection will be scheduled by close of the next business day. Service that has been disconnected more than 10 business days will be reconnected within three business days after receipt of the full required payment.

ENERGY ASSISTANCE -- If you meet income requirements, you might qualify for financial aid or weatherization services through the Home Energy Assistance Program (HEAP). To learn more, call the Ohio Department of Development, Office of Community Services, at **1-800-282-0880** Monday - Friday, 7:30 a.m. - 5:00 p.m., visit http://www.development.ohio.gov/is/is_heap.htm or go to our Web site at **ColumbiaGasOhio.com**.

MEDICAL CERTIFICATE - If you or a member of your household has a serious medical condition, a Medical Certificate can delay the disconnection of service for 30 days. Columbia Gas can fax a medical certification form to your licensed health care professional, who must complete, sign and return it to Columbia Gas prior to the shut-off date. Initial certification may be made by telephone if written certification is forwarded to Columbia Gas within seven days. If the service has been disconnected, Columbia Gas must receive the form within 21 days for the restoration of service to the same residence. Be sure to give your doctor or qualified health care provider permission to release your medical information to us.

Customers who utilize a Medical Certificate must enter into a payment plan prior to the end of the medical certificate period or be subject to disconnection. Medical Certificates may be renewed two additional times and may not exceed 90 days per household in a 12-month period.

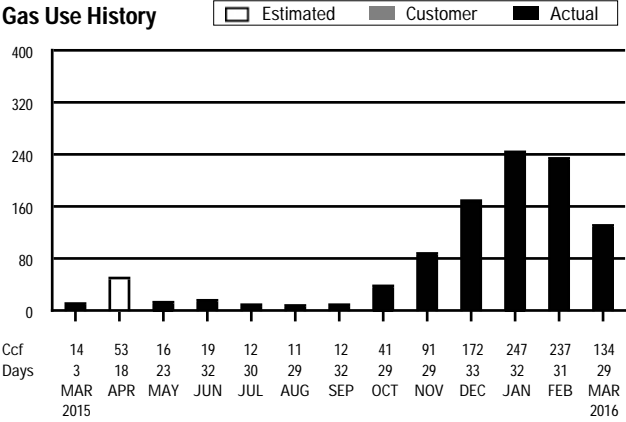
If you have made your payment, please accept our thanks and disregard this notice.

For any questions or inquiries, call 1-800-344-4077. Our hours of operation are Monday - Friday 7:00 a.m. - 7:00 p.m.

Service Summary

Service Location			Service Summary Notes
[REDACTED]			Your next actual meter reading date is 04/21/2016
Meter Number	Meter Readings (29 Billing Days)		
N456190	Actual Reading on 3/22	4101	
	Actual Reading on 2/22	3967	
Gas Used (Ccf)	=	134	

Gas Use History



Daily Comparisons

Month	Avg Daily Temp	Avg Daily Usage
Mar '16	44.8°	4.6
Feb '16	31.5°	7.6
Mar '15	31.2°	4.7

Your Average Monthly Usage is 87 Ccf

Your Total Annual Usage is 1045 Ccf

Contact Information Corrections

If this mailing address or phone number are incorrect, please make the necessary corrections on the lines below.

[REDACTED]

Address

City

State Zip code

Home Phone ()



Service Charges Notes

Current Charges include gas supply costs of \$40.21 at the SCO rate of \$0.30010 per Ccf and sales tax of \$3.02. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.29 divided by 10.

Constellation Energy Gas Choice

As a participant of the Columbia Gas Standard Choice Offer Program,

TTTTCTTTTAAAGGATGGTG
 GCGGACGTTTCTTGTTCCTC
 CCGTCCGGAATTCTTCTTCTT
 CTCTGCTTCTTTTCAAGGCTT
 CGCTTTCTTCTTCTTCTTCTT
 CCTTTCTTCTTCTTCTTCTT
 TTTTCTTCTTCTTCTTCTT
 TTTTCTTCTTCTTCTTCTT

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

3/25/2016 3:02:33 PM

in

Case No(s). 16-0650-GA-UNC

Summary: Application for Revised Bill Formats ATTACHMENT B electronically filed by Cheryl A MacDonald on behalf of Columbia Gas of Ohio, Inc.