

FILE

①

February 29, 2016

RECEIVED-DOCKETING DIV

2016 MAR -2 PM 4:01

14-1693-EL-RDR

PUCO
180 East Broad Street
Columbus, Ohio 43215

PUCO

Dear Sirs,

I am writing to you today regarding the rate hike that AEP, etc plans to invoke upon all of us in the near future. Please don't allow this rate hike.

I am so upset that AEP wants a rate increase. I have kept manual records on my readings for the past six years. As you know they base their billing on the amount of usage for any period of time, but they determine when the meter is read and if you use over a certain amount of electric. They cheat at times on when they read your meter and it is not always based on a 30 day period as it should be.

12/15/11 - 1/18/11 34 days

12/15/12 - 1/18/12 34 days

12/14/13 - 1/17/13 34 days

12/16/14 1/20/14 35 days

12/11/15 - 1/16/15 37 days

12/11/16 - 1/18/16 39 days

As you know the extra days included in these billings can add up to more usage for a 30 day period. When our usage is up the rate goes up so they are contributing to the usage by the length of days in the monthly billing period.

Now they want us to pay \$4.99 a month for protection from wind damage, etc that might damage the lines connected to our house. This is another extortion as you well know that in a year or two they will raise that rate even higher. And I understand this is thru an insurance company, not AEP. We as consumers are held hostage as to what we have to pay to stay warm.

I have been reading articles that a new method of electric energy is by using a natural resource that is readily available which is sand. Where does this all end for us who struggle to survive. My electric bill is one of the highest monthly bills I have to pay just to stay warm.

Please do not allow the rates to go up. They expand and we have to pay for it.

Alta Hill

Mrs. Alta Hill
1230 Polkhollow Road
Chillicothe, Ohio

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician RC Date Processed MAR 02 2016