

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Aaron)	
and Kristine Sieftring,)	
)	
Complainants,)	
)	
v.)	Case No. 15-1856-TP-CSS
)	
Frontier Communications, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) Pursuant to R.C. 4927.21, the Commission has authority to consider written complaints filed against a telephone company by any person or corporation regarding any rate, practice, or service relating to any service furnished by the telephone company that is unjust, unreasonable, unjustly discriminatory, or in violation of or noncompliance with any provision of R.C. 4927.01 to 4927.20 or rule or order adopted or issued under those sections.
- (2) Frontier Communications, Inc. (Frontier) is a telephone company as defined in R.C. 4905.03 and, as such, is subject to the jurisdiction of this Commission.
- (3) Aaron and Kristine Sieftring (Complainants) are customers of Frontier. On November 2, 2015, they filed a complaint against Frontier to request a boundary change to obtain high speed Internet service from CenturyTel of Ohio, Inc. d/b/a CenturyLink (CenturyLink). The Complainants alleged that they live near a telephone exchange boundary and are surrounded by CenturyLink customers. The Complainants believe that CenturyLink offers a faster, more reliable Internet service. The Complainants, therefore, requested that the boundary be changed to include them in CenturyLink's service territory.

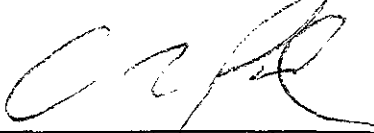
- (4) On November 24, 2015, the Complainants filed a letter expressing an agreement to extend the time for Frontier to answer the complaint.
- (5) On January 21, 2016, the Complainants filed a letter stating that the issue has been resolved and that they wish to dismiss the complaint.
- (6) The Complainants have stated good cause to dismiss the complaint. Accordingly, the complaint should be dismissed without prejudice.

It is, therefore,

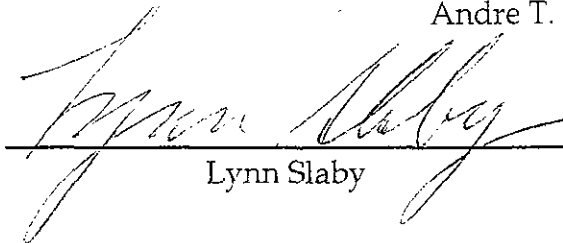
ORDERED, That, in accordance with finding (6), the complaint be dismissed without prejudice. It is, further,

ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.


THE PUBLIC UTILITIES COMMISSION OF OHIO



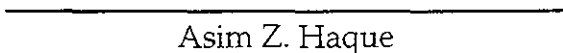
Andre T. Porter, Chairman



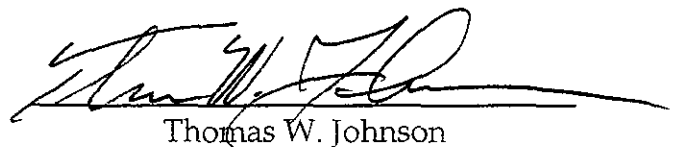
Lynn Slaby



M. Beth Trombold



Asim Z. Haque

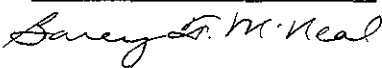


Thomas W. Johnson

LDJ/vrm

Entered in the Journal

FEB 24 2016



Barcy F. McNeal
Secretary