AEP 13-2385-EL-SSO

(1)

P.U.CO TELEPHONE:

I AM WILLARD L. MORAN OF 1924 WONDERLICK ROAD LIMA, OHIO 45805. I HAVE SEVERAL COMPLAINTS TO FILE AGAINST AMERICAN ELECTRIC POWER COMPANY, AND WILL FILE EACH SEPARATELY. MY ACCOUNT NUMBER WITH AEP OHIO IS 074-515-906-0-3. MY HOME PHONE # IS 419-999-1467.

AEP INITIATED A NEW WAY OF DETERMINING FIVE OF THEIR SIX "AEP OHIO CHARGES", THEY ARE: TRANSMISSION SERVICE, DISTRIBUTION SERVICE, RETAIL STABILITY RIDER, DEFERRED ASSET PHASE-IN RIDER, AND PHASE IN RECOVERY RIDER. IN TALKING TO 2 CUSTOMER SERVICE REPS, THEY BOTH CLEARLY STATED THAT THESE 5 FEES ARE NOW DETERMINED BY THE AMOUNT OF ELECTRICITY IN KWH THAT A CUSTOMER USES, AND THAT, THE MORE ELECTRICITY ONE USES, THE HIGHER WILL BE THESE 5 FEES.
* MY COMPLAINT IS THAT THIS IS DISCRIMINATION AGAINST ALL CUSTOMERS WHO
* OWN HOMES THAT ARE TOTAL ELECTRIC, SUCH AS OURS. IT IS ONLY COMMON SENSE THAT CUSTOMERS WHO ARE HEATING THEIR HOMES WITH GAS, WILL USE A LOT LESS ELECTRICITY. EVEN THOSE WITH A GAS WATER HEATER OR A GAS FIREPLACE, OR BOTH, WILL USE LESS ELECTRICITY THAN A TOTAL ELECTRIC HOME. IN BOTH CASES, FEWER KWH USED, RESULTS IN LOWER AEP SERVICE CHARGES. AS AN EXAMPLE, I HAVE A NEIGHBOR WHO HEATS THEIR HOME WITH GAS, AND THEIR DISTRIBUTION SERVICE WAS $19.99 FOR ELECTRICITY USED, AND OURS WAS $84.71, FOR THE SAME BILL DATE OF JANUARY 5, 2016. THEIR TRANSMISSION SERVICE WAS $5.20 FOR THAT SAME BILL DATE, WHILE OURS WAS $25.54, WE'RE PAYING 400% MORE THAN OUR NEIGHBOR FOR DISTRIBUTION, AND NEARLY 500% MORE FOR TRANSMISSION.

PLEASE HAVE AEP IMMEDIATELY STOP THIS TYPE OF DISCRIMINATION.

Willard L. Moran
2-18-16

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