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FEB 19 2015
Service Monitoring & Enforcement Department

14-297-EL-SSD

As per our phone conversation with Michael of PUCO 2/16/15 we are voicing our complaint of the rate hike asked by First Energy. We are elderly on a fixed income of which we didn't receive a raise this year on Social Security. It is our understanding that they have an abundance of energy yet they want to pass the raise onto us "the consumers" what kind of "nonsense" is that?

Please pass this complaint to the appropriate parties

-DOCKETS IN DIV
2016 FEB 19 PM 3:02

JUC

Thank you

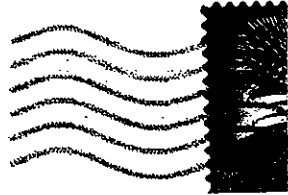
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Attn: IAD
Utilities Commission of Ohio
180 E. Broad St.
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