

FILE

16-0348-6A-CSS

***RDT Investment L.L.C.  
984 Tibbetts Wick Rd.  
Girard, Ohio 44420  
330-539-5537***

February 12, 2016

Public Utilities commission of Ohio  
180 E. Broad St.  
Columbus, Ohio 43215

PUCO

2016 FEB 16 PM 2:21

RECEIVED-COMPLAINT

In this complaint there are 3 problems.

### **Shut off Notice**

- 1.) **I have a disconnect on my residence because of Dominion has me in collection for two properties I do not own.**
- 2.) I continue to receive bills for properties that are not my companies and I have notified Dominion to correct the problem and they continue to ignore my request and now I have two bills that they have taken to collection and they sent me a disconnect notice at my residence. Every time I receive a bill for a property that I do not own I send a letter and I call Dominion and they don't care if I own it or not. One of the bills that Dominion wants me to pay has never been in my company's name. In conversation with Crystal from Dominion stated that a Dawn turned service on in RDT's name on a property that RDT did not own at the time.
- 3.) I have tried to get Dominion to discontinue the sending of a bill on 4 addresses and every time we tried to address this the customer service people would argue that we needed to sign a reversion and list all of the properties and each time we would argue until we called the PUCO so at this time the bills have stopped for this property because after the complaint a rep called that was able to do what we were asking.
- 4.) Crystal from Dominion called after we filed the complaint with the PUCO and after 3 days of researching the 4 accounts she told me that I would receive a refund on all 4 accounts back to too January 2008. See the response to the original complaint and then my response to their response.

Thank you,

David A Thompson

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician \_\_\_\_\_ Date Processed \_\_\_\_\_

**RDT INVESTMENTS LLC**

4709 TALLMADGE RD  
ROOTSTOWN OH 44272-9215

Account Number    Date Prepared    Next Meter Reading  
4 5000 6188 4057    January 21, 2016    02/18 - 02/23/2016

Cycle 10

**Dominion**

For questions about Dominion East Ohio charges call 1-800-362-7557

**Summary of Payment Due**

Past Due Gas Amount  
Current Gas Amount  
**Total Payment Due by February 8, 2016**

298.01  
132.45  
\$430.46

**\*\* THIS IS A SHUT-OFF NOTICE \*\***

pd  
2-11-16  
amt 1087

You are not currently on a payment plan.

**YOUR ACCOUNT IS PAST DUE.** Unless Dominion East Ohio receives your past due payment of \$298.01 in full by February 8, 2016, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you are eligible for and enrolled in one of the payment programs listed on the Terms page.

**If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$86.00 in three equal monthly installments or you need to have a creditworthy guarantor.**

**Payment Methods:** Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with Pulse, Star, NYCE or Accell logo or a Visa, Mastercard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through [www.dom.com](http://www.dom.com). BillMatrix charges a convenience fee of \$1.65 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit [www.dom.com](http://www.dom.com) or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$1.50 for each transaction.

**Energy Assistance:** If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Development Services Agency at 1-800-282-0880 or contact us.

**Medical Certificate:** A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. It will be denied if you fail to pay the amount of a returned check, plus any fees. You can request a medical certification form by calling 1-800-362-7557. A licensed medical professional must sign the form. A medical professional can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days of the shut-off date to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

**RECEIVED**  
JAN 26 2016

BY: \_\_\_\_\_

Please detach and return this coupon with a check made payable to Dominion East Ohio. For mailing address changes, visit Manage Your Account on [dom.com](http://dom.com)

**RDТ INVESTMENTS LLC**

4709 TALLMADGE RD  
ROOTSTOWN OH 44272-9215

Account Number    Date Prepared    Next Meter Reading  
4 5000 6188 4057    January 21, 2016    02/18 - 02/23/2016

Cycle 10

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance from Last Bill	\$74.98
Payment on Dec 29, 2015 - Thank You	74.98 CR
Late Payment Charge	4.47
Transferred from Multiple Accounts	298.01
Gross Receipts Tax (4.6044%)	0.21
<b>Balance</b>	<b>\$302.69</b>

**Current Charges****Dominion East Ohio Distribution Charges**

Basic Service Charge	\$24.83
Usage-Based Charges	
25.5 MCF @ \$2380	6.07
Gross Receipts Tax (4.6044%)	1.42
<b>Total Dominion East Ohio Charges</b>	<b>\$32.32</b>

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Nopec - Nextera Energy Services Charges**

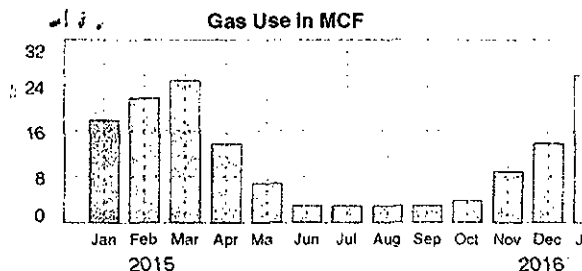
Gas Cost 25.5 McF @ \$3.49	\$89.00
Sales Tax	6.45
<b>Total NOPEC - NEXTERA ENERGY SERVICES</b>	<b>\$95.45</b>

For questions about gas supply costs, contact NOPEC - NEXTERA ENERGY SERVICES at 855-667-3201 or 20455 State Hwy 249, Suite 200 Houston, TX 77070 855-nopec01 or [www.nexteraenergyservices.com](http://www.nexteraenergyservices.com).

<b>Total Current Charges</b>	<b>\$127.77</b>
<b>Total Account Balance</b>	<b>\$430.46</b>

**Monthly Usage Comparison**

Average Daily Temperature	2015	2016
For This Billing Period	28°F	32°F



Avg Monthly Use: 11.0 MCF.

Total Annual Use: 132.1 MCF.

**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
<b>Meter Number</b>	<b>14834373</b>		
Jan 21, 2016	Actual	172.9	
Dec 17, 2015	Actual	147.4	2
<b>MCF Used in 35 Days</b>			<b>2</b>

**PLEASE PAY** Account Balance of \$430.46 by Feb 8, 2016 to Avoid Late Payment Charge of 1.5% per month.**THIS IS A SHUT-OFF NOTICE.**

Unless we receive your past-due amount of \$298.01 by Feb 8, 2016, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call the number listed at the top this bill. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor. If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.



# Public Utilities Commission

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

## Formal Complaint Form

RDT Investment  
Customer Name (Please Print)

210, 214, 216 + 218 Lafayette  
Customer Address

**Against**

Niles Ohio 44446  
City State Zip  
45000 3531 1408 45000 3531 4479  
45000 3531 1338 45000 3531 1446  
Account Number

Dominion GAS  
Utility Company Name

984 Tibbatts Wick Rd  
Customer Service Address (if different from above)  
GERARD, Ohio 44420  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

- #1) I Have tried for year to not get A Bill AND customer service continues to Have my company complete A Reversion Form.
- #2) Dominion will not correct their system to show just the property that RDT owns After giving them A List And they continue to Allow someone Else to Put service in RDT Name.

Please Rush  
↓

[Signature]  
Signature  
330-539-5537  
Customer Telephone Number

- #3) Please Put A Hold on the shut off of of my Gas At 4709 Talmadge Rd for Bills that went to Collection that ARE NOT my Bills or my Property

**RDT Investment, LLC  
984 Tibbetts Wick Rd.  
Girard, Ohio 44420  
330-539-5537**

**January 19, 2016**

**To: PUCO**

**Subject: Case ID: DTHO111315EB**

**I received the letter dated 12-01-2015 in response to my complaint and after I talked to them I totally disagree with their response. I attached their letter.**

**I have two complaints. The first is I have tried for years to have service discontinued on the four town houses that are in the same building. My response is below. My company has paid the minimum bill due because if I did not Dominion would take my company to collections and as we all know collections ruin credit.**

**My second complaint is in 2009 I was in a partnership that was split and that company owned many properties that were divided between the two of us. After the Division of the company I attempted several times to get the list of properties correct with Dominion because I continued to get bills for the properties that I did not own. In March 2, 2011 we finally received a list from Dominion with the correct list of properties BUT with that said I continued to receive bills for properties that I did not own. When I would receive a bill for a property that I did not own we would call and Dominion would not acknowledge that I did not own the property and told Me that I owed the bill. I sent letters in regards to all of the bill that I continued to receive on 11-18-2010, 01-21-2011, 12-08-2010, 03-09-2011 and 02-16-2011. (see attached) As you are aware there are 2 properties that are in collection that are not my properties and I will demand that this is taken off of my credit.**

**In response to the letter dated 12-01-2015**

**My company has made many attempts to stop the bills for 210, 214, 216 & 218 Lafayette Niles, Ohio because the gas at these locations has been shut off since they set the meters 01-23-2008 and because we had no luck in dealing with Dominion we contacted the PUCO. Within 45 minutes from making the complaint Crystal from Dominion called me and we talked for a long period of time and over the next few days Crystal had called me back several times with questions and during those calls she had stated that she could see that there was no usage on any of the four meters and it looked like we would be getting a refund on all four accounts back to 01-23-2008 but she had more checking to do and she would let us know for sure. Crystal had called my office and talked to Ethel in my office and told her that they definitely owe us what was paid back to 01-23-2008 but their billing only goes back three years**

and she did not think they could figure it out how to calculate the refund back that far. Now when I arrived back in my office I had a message to call Crystal and she called me before I could call her and she told me that Dominion does owe us a refund all the way back to 01-23-2008 and that they would process three years back that is in their system and then they would have to manually research the time from 01-23-2008 to when the three years in the system but they would do that but it would just take a little more time. Approximately a week after we talked to Crystal I received a call from a lady that introduced herself as Crystals boss and she stated that we requested service or they inspected the locations and the service was on in the years between now and 01-23-2008 and when I went thru all of the detail for each location with Crystal there was nothing said about us requesting service or a inspection by a Dominion representative.

So you understand this building is and has been gutted with NO FURNACES no plumbing and only a breaker box (no wiring) since 2007 and when we asked in 2007 to remove the meters it was because we were putting a new porch on the front of the building and the old meters were in the way and on 01-23-2008 we asked to have the new meters put back on the new locations but we did not ask for gas because there were no furnaces to have gas and it would be several months before we would need gas. When the meters were set they had a pin in them that was put there by Dominion. Because of the split of the company the building has not changed since then and it is still gutted and there has been no request to turn the gas on.

When We received the 12-01-2015 response I called and talked to Cindi Mack at the PUCO and I was told that I would have to go back to Dominion and discuss the mentioned letter from Dominion and after many failed attempts I was able to reach Crystal and she took the time and reviewed each address and she again verified that there was no gas used at any of the 4 addresses but she said there is nothing she could do on the decision in the letter and below I have listed my dispute by address.

### Review of Accounts with Crystal

← 210 Lafayette on 01-23-2008 they show that the meter was set, turned off but not sealed the lock was a pin thru the valve so the gas could not be turned on. She also said in her notes that a Tech had verified that there was a furnace at this address. (so the meter was set and turned off and we did not ask for gas and a Tech verified a furnace when there was no furnace) On 06-29-2011 they say that the active accounts department requested the meter be sealed because of no usage. (Now if they sealed the meter on 06-29-2011 why did they continue to send us the bill and is this statement just so they don't have to go back and manually figure how much they

Account #  
4500035311338

owe me? See attachment listed 210 only show a credit on the statement back to 10-30-2012 with a credit of 833.53 and we received a check for \$1,175.42 with no explanation on how they arrived at that number. I also attached photos that show that there is not only one pin in the meter but there are 2 pins and you can see that the pins were painted when the pipe was painted in 2008. In my eyes this gas is off and not able to be used until we call to turn it on and if the gas would be turned on we could have a real problem inside. I believe that Dominion owes my company a full refund back to 01-23-2008.

Account #  
4500035311408

214 Lafayette on 01-23-2008 they show that the meter was set, turned off but not sealed the lock was a pin thru the valve so the gas could not be turned on. She also said in her notes that a Tech had verified that there was a furnace at this address. (so the meter was set and turned off and we did not ask for gas and a Tech verified a furnace when there was no furnace) On 07-24-2013 they say that the active accounts department requested the meter be sealed because of no usage. (Now if they sealed the meter why did they continue to send us the bill and is this statement just so they don't have to go back and manually figure how much they owe me? See attachment 214 the final statement shows that they went back 3 years in the system and the statement shows a \$833.53 credit but I only received a \$633.60 check. Again it is clear that they were going back all the way back to 01-23-2008 because you can see that they had already processed the three year credit in the system. I should have the refund all the way back to 01-23-2008.

Account #  
4500035311446

216 Lafayette on 01-23-2008 they show that the meter was set, turned off but not sealed the lock was a pin thru the valve so the gas could not be turned on. She also said in her notes that a Tech had verified that there was a furnace at this address. (so the meter was set and turned off and we did not ask for gas and a Tech verified a furnace when there was no furnace) On 07-20-2013 they say that the active accounts department requested the meter be sealed because of no usage. (Now if they sealed the meter why did they continue to send us the bill and is this statement just so they don't have to go back and manually figure how much they owe me? See attachment 216 the final statement shows that they went back 3 years in the system and the statement shows a \$833.53 credit but I only received a \$633.60 check. Again it is clear that they were going back all the way back to 01-23-2008 because you can see that they had already processed the three year credit in the system. I should have the refund all the way back to 01-23-2008.

218 Lafayette on 01-23-2008 they show that the meter was set, turned off but not sealed the lock was a pin thru the valve so the gas could not be turned on. She also

Account #  
6231 1558 0005 H  
4 5000 3531 1429

said in her notes that a Tech had verified that there was a furnace at this address. (so the meter was set and turned off and we did not ask for gas and a Tech verified a furnace when there was no furnace) Her notes state that on 01-14-2011 they called our office because the system was showing off and that the notes said we told them that we would call them when we wanted the gas turned on. (Now if they sealed the meter why did they continue to send us the bill and is this statement just so they don't have to go back and manually figure how much they owe me. On 10-15-2015 Ethel in my office called again to get Dominion to discontinue the bills for all the above addresses and Dominion turned the gas on at 218. I was very upset because there are no appliances in the building and I had no idea where the gas was going. When I discussed this with Crystal she stated that it did not matter because the gas is off. When we received the refund of \$22.45 and we reviewed the final bills they went back 3 years in the system and credited me then charged me \$821.16 which makes no sense.

It is my opinion that they were going to credit my company back to 01-23-2008 and as you can see they did the credits in the system back as far as they could and when they saw how much work it would be to do the manual part they decided not do the manual work and take advantage of me.

Thank you for your help at the PUCO and I would hope that you can help recover the monies that my company has lost because of the lack of communication and the lack of knowledge of the people that work for Dominion Gas.

Thank you,

David A Thompson





**Public Utilities  
Commission**

John Kasich, Governor  
Andre T. Porter, Chairman

**Commissioners**  
Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold  
Thomas W. Johnson

December 02, 2015

RDT Investment, LLC.  
David Thompson  
984 Tibbits Wick Rd  
Girard, OH 44420

CASE ID: DTHO111315EB

Dear Mr. Thompson:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO). Enclosed is the information you requested. Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

Sincerely,

Cindi Mack  
Customer Service Investigator  
Service Monitoring and Enforcement Department

Enclosure

**RECEIVED**  
**DEC 07 2015**

**To: PUCO ContactThePUCO**  
**Subject: CASE ID: DTHO111315EB**  
**Received: 12/1/2015 10:10:12 AM**  
**Message:**

David Thompson  
R D T Investment, L L C  
984 Tibbits Wick Rd  
Girard, OH 44420  
(330) 539-6332

As you know we maintain 3 years of billing records. Upon the customer's insistence that the entire charges from 2007 be removed, we reviewed the service orders related to each individual account.

For informational purposes: The term 'ONS- Off not sealed' signifies an active meter. This meter is ready for the customer to use gas at their convenience with no intervention from Dominion East Ohio. The only time a meter is considered inactive is when the meter is sealed and not readily available for use. Dominion East Ohio would need to intervene and unseal the meter.

210 Lafayette:

1/23/08: Meter Set per customer request. The meter was unsealed and left in an Off Not Sealed 'ONS' state. We verified that there was a Furnace which we left off. A meter in an 'ONS' state is available for use at the customers discretion. This is considered an active account, therefore subject to basic service charges.

6/29/11: We sealed the meter. The order type did not final the account. The customer will be credited for the charges from 6/29/11 forward. A refund check in the amount of \$1,175.42 has been issued.

212 Lafayette: A meter was never set at this premise, therefore no billing.

214 Lafayette:

1/23/08: Meter Set per customer request. Meter was unsealed and left in an Off Not Sealed 'ONS' state. We verified that there was a Furnace which we left off. A meter in an 'ONS' state is available for use at the customers discretion. This is considered an active account, therefore subject to basic service charges

7/24/13: We were at the premise and found the meter was still active -- in an 'ONS' status. We sealed the meter. The account will be credited for the charges from 7/24/13 forward. A refund check in the amount of \$633.60 has been issued.

216 Lafayette:

1/23/08: Meter Set per customer request. Meter was unsealed and left in an Off Not Sealed 'ONS' state. We verified that there was a Furnace which we left off. A meter in an 'ONS' state is available for use at the customers discretion. This is considered an active account, therefore subject to basic service charges.

7/20/13: We were at the premise and found the meter was still active -- in an 'ONS' status. We sealed the meter. The account will be credited for the charges from 7/20/13 forward. A refund check in the amount of \$633.60 has been issued.

218 Lafayette:

1/23/08: Meter Set per customer request. Gas was turned on. Furnace and water heater were left off. Meter was unsealed and left in an Off Not Sealed 'ONS' state. A meter in an 'ONS' state is available for use at the customers discretion. This is considered an active account, therefore subject to basic service charges.

10/15/15: Ethel, assistant, called to shut off service as of 10/16/15. The agent did not recognize the LL reversion and failed to advise the customer to fax in request for turn off. Due to this, we will final as of 10/16/15.

11/12/15: Customer called to stop service. The account has a LL Reversion and was advised to fax request for turn off.

11/16/15: We were at the premise and found the meter was still active – in an 'ONS' status. We sealed the meter.

A refund check in the amount of \$22.45 has been issued.

On 11/13/15, Ethel faxed a written request to cancel the RDT LL Reversion contract for multiple addresses, including the Lafayette addresses mentioned above.

\*\*\*\*\*

Mr. Thompson has been advised of the above, however disputes that the meters were in an Off Not Sealed state and ready for use. The review of the service orders and statute of limitations were explained.

Also, RDT Investments has 2 outstanding debts with DEOG.

#4500042514726 - \$243.83 – 414 Simler St., Hubbard, OH 44425 – service dates 11/20/09 through 4/5/2010

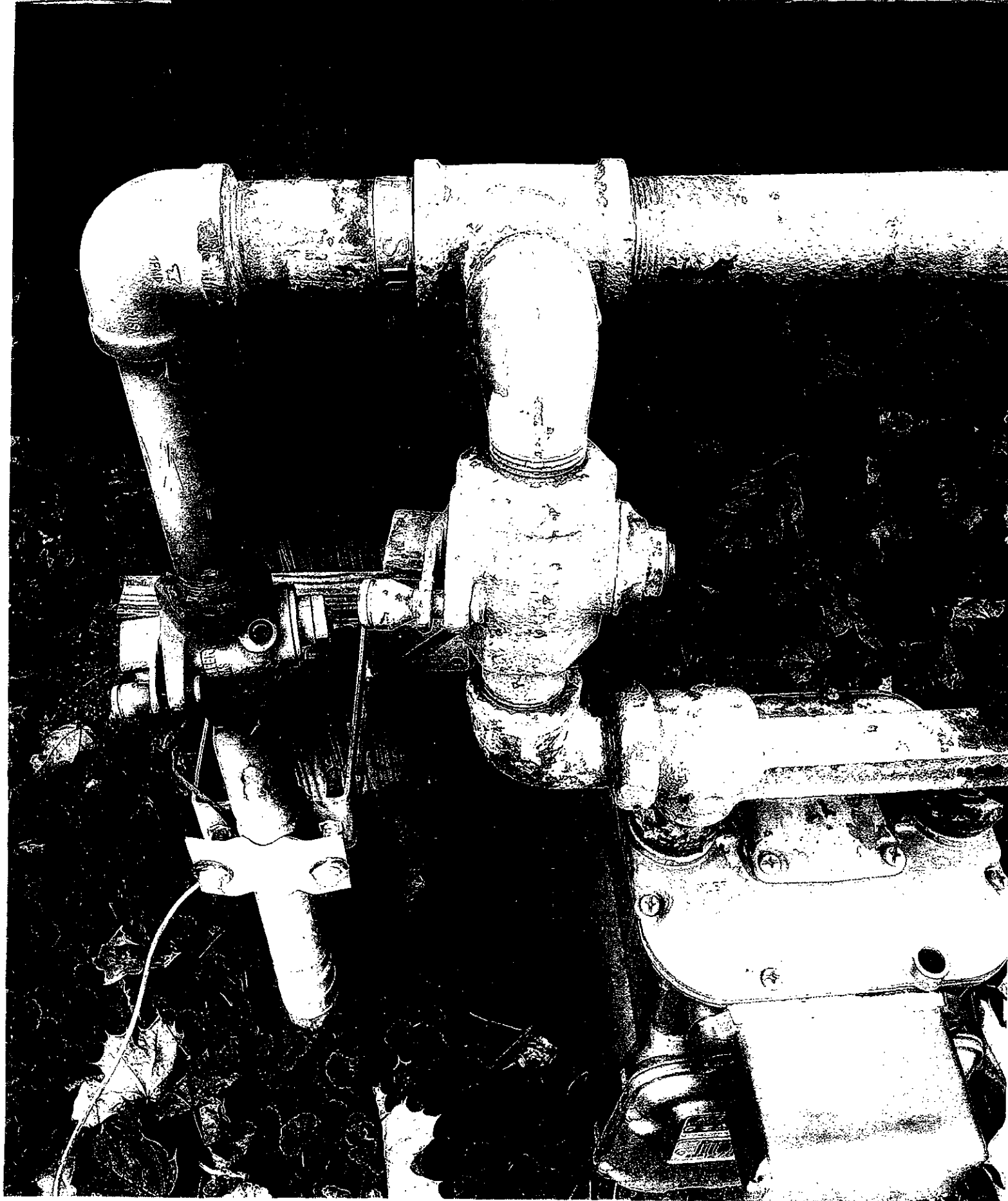
#4500044956592 - \$54.18 – 20 Church St., Hubbard, OH 44425 – service dates 8/16/10 through 1/5/11

These accounts were brought to Mr. Thompson's attention. He advised that these are the responsibility of Lewis and Allen Investments, his brother, Robert Thompson's company. David stated he and Robert were in business together and their companies split. As a courtesy we contacted Lewis and Allen Investments.

On 11/16/15: We spoke with the controllers of Lewis and Allen Investments, CeCe Puhak and Cherly Mild. Per their request copies of the final bills to Lewis and Allen Investments. Payment has not yet been received.

We will allow 30 days for payment. If payment is not received the balances will be moved to RDT Investments active accounts.

210





**Dominion**

Dominion East Ohio  
MRP Department  
P.O. Box 26666  
Richmond, VA 23261

828564

PAGE: 1 of 1

DATE: December 1, 2015  
CHECK NUMBER: 828564  
AMOUNT PAID: \$1,175.42



00228 CKS ZA 15336 - 0000828564 NNNNNNNNNN 3365100002002 X676A3 C  
RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120



Account Number	Description	Amount Paid
4500035311338	REFUND CREDIT BALANCE	\$1,175.42
	210 LAFAYETTE AVE	
	NILES OH 44446-3109	
	TOTALS	\$1,175.42

RECEIVED  
DEC 01 2015

PLEASE DETACH BEFORE DEPOSITING CHECK



**Dominion**

PAY **RDT INVESTMENTS LLC**  
TO THE  
ORDER OF:

CHECK  
NUMBER 828564

50-937  
213

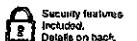
December 1, 2015

\*\*\* VOID AFTER 90 DAYS \*\*\*

Account No: 4500035311338

CHECK AMOUNT  
**\$1,175.42**

EXACTLY \*\*\*\*\*1,175 DOLLARS AND 42 CENTS



JPMorgan Chase Bank, N.A.  
Syracuse, NY

DOMINION EAST OHIO

*R. Scott Ritz*

Authorized Signature

828564 021309379

601892391

210 LAFAYETTE AVE  
VILES OH 44446-3109

Account Number	Date Prepared
1 5000 3531 1338	November 13, 2015

Cycle 21

For questions about Dominion East Ohio charges call 1-800-362-7557

### Credits and Charges Since Your Last Bill

Balance from Last Bill	\$25.97
Late Payment Charge Allowed	0.37 CR
Cancel Billing	859.11 CR
Gross Receipts Tax Credit (4.6044%)	0.02 CR
<b>Balance</b>	<b>\$833.53 CR</b>

## Current Charges

### **Dominion East Ohio Distribution Charges**

<b>Total Dominion East Ohio Charges</b>	<b>0.00</b>
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For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

Total OHIO NATURAL GAS Charges	0.00
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For questions about gas supply costs, contact OHIO NATURAL GAS (acct# 10816) at 1-888-466-4427 or Po Box 14657 Cleveland, Ohio 44114 or [www.onlyong.com](http://www.onlyong.com).

<b>Total Account Balance</b>	<b>\$833.53 CR</b>
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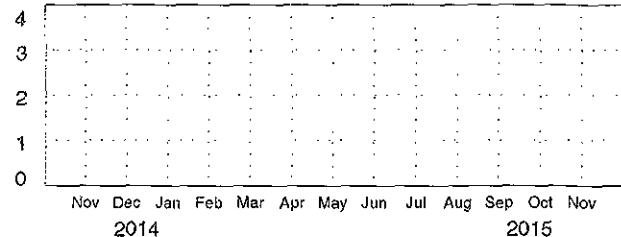
This is your Final Bill.

Shows 633.53 Credit  
Reviewed OK for  
\$1,175.42

### Monthly Usage Comparison

Average Daily Temperature	<u>2014</u>	<u>2015</u>
For This Billing Period	36°F	0°F

### Gas Use in MCF



### Billing Period and Meter Readings

<u>Date</u>	<u>Read Type</u>	<u>Reading Difference</u>
Meter Number	11278752	
Oct 30, 2012	Estimate	.0
Oct 30, 2012	Actual	.0
MCF Used in 0 Days		0.0

**No Payment Due**

### Need to Locate an Authorized Payment Center?

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Account Number 4 5000 3531 1338

**NO PAYMENT DUE**

## Large Print and Braille Bills Available

Dominion offers an additional page with its monthly bills that displays the previous balance, payment received, amount of gas used, current charges and the amount due, all in larger type. We can arrange to send bills in Braille, too. To receive these free services, please call us at the number listed at the top of your bill.

\* 000000125

$I=0100$



125.2 MB 0.436

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120



DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

01450003531133800

**RDT INVESTMENTS LLC**

215 LAFAYETTE AVE  
NILES OH 44446-3109

Account Number 4 5000 3531 1338  
Date Prepared November 2, 2015

Next Meter Reading  
12/02 - 12/07/2015

For questions about Dominion East Ohio charges call 1-800-362-7557



**Dominion**



Per Done 11/13/15 -  
Do NOT Pay these - He  
talked to the PUCO 11/13/15 -  
Case # Dtho 11/13/15 EB

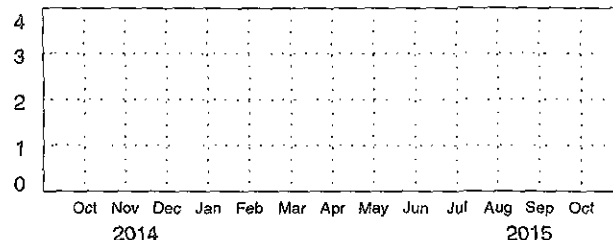
\$25.97  
25.97 CR  
\$0.00  
\$24.83  
1.14  
\$25.97  
all us at 1-800-362-7557.  
0.00  
NATURAL GAS (acct#  
rd, Ohio 44114 or

\$25.97  
\$25.97

**Monthly Usage Comparison**

Average Daily Temperature 2014 2015  
For This Billing Period 50°F 52°F

**Gas Use in MCF**



**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	11278752		
Nov 2, 2015	Actual	.0	
Oct 2, 2015	Actual	.0	
MCF Used in 31 Days			0.0

RECEIVED  
NOV 10 2015

**PLEASE PAY** Account Balance of \$25.97 by Nov 19, 2015 to Avoid Late Payment Charge of 1.5% per month.

**Need to Locate an Authorized Payment Center?**

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion East Ohio. For mailing address changes, visit Manage Your Account on [dom.com](http://dom.com)

**PLEASE PAY BY** Nov 19, 2015 **Account No.** 4 5000 3531 1338

**\$25.97**

Account Balance

Amount Enclosed

21

**Filters and Heating System Inspections**

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more efficiently and could save you money. Keep your heating running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed.

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

0145000353113380000000002597000000025973

214







**Dominion**

Dominion East Ohio  
MRP Department  
P.O. Box 26666  
Richmond, VA 23261

828565

PAGE: 1 of 1

DATE: December 1, 2015  
CHECK NUMBER: 828565  
AMOUNT PAID: \$633.60



00229 CKS ZA 15336 - 0000626565 NNNNNNNNNNN 3365100002002 X696A1 C  
RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120



Account Number	Description	Amount Paid
4500035311408	REFUND CREDIT BALANCE	\$633.60
	214 LAFAYETTE AVE	
	NILES OH 44446-3109	
	<b>TOTALS</b>	<b>\$633.60</b>

**RECEIVED**  
DEC 01 2015

PLEASE DETACH BEFORE DEPOSITING CHECK



**Dominion**

PAY **RDT INVESTMENTS LLC**  
TO THE  
ORDER OF:

CHECK  
NUMBER **828565**

50-937  
213

December 1, 2015

\*\*\* VOID AFTER 90 DAYS \*\*\*

Account No: 4500035311408

CHECK AMOUNT

**\$633.60**

EXACTLY \*\*\*\*\*633 DOLLARS AND 60 CENTS

Security features  
Included.  
Details on back.

JPMorgan Chase Bank, N.A.  
Syracuse, NY

DOMINION EAST OHIO

Authorized Signature

828565 021309379

601892391

**RDT INVESTMENTS LLC**

214 LAFAYETTE AVE  
NILES OH 44446-3109

Account Number Date Prepared  
1 5000 3531 1408 November 25, 2015

Cycle 21

For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance from Last Bill \$833.53 CR  
**Balance \$833.53 CR**

**Current Charges**
**Dominion East Ohio Distribution Charges**

Basic Service Charges \$191.13  
Gross Receipts Tax (4.6044%) 8.80  
**Total Dominion East Ohio Charges \$199.93**

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Total OHIO NATURAL GAS Charges 0.00**

For questions about gas supply costs, contact OHIO NATURAL GAS (acct# 10813) at 1-888-466-4427 or Po Box 14657 Cleveland, Ohio 44114 or www.onlyong.com.

**Total Current Charges \$199.93**

**Total Account Balance \$633.60 CR**

This is your Final Bill.

**RECEIVED**  
DEC 10 2015

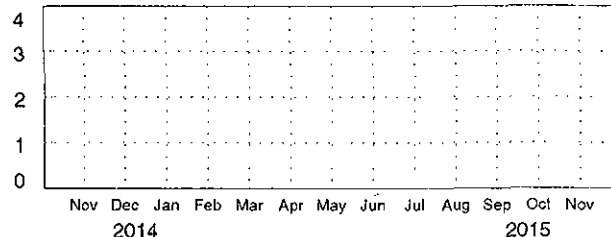


**Dominion®**


**Monthly Usage Comparison**

Average Daily Temperature	2014	2015
For This Billing Period	36°F	45°F

Gas Use in MCF


**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	11278754		
Jul 24, 2013	Actual	.5	
Oct 30, 2012	Actual	.5	
MCF Used in 267 Days			0.0

No Payment Due

**Need to Locate an Authorized Payment Center?**

Go to www.dom.com and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Account Number 4 5000 3531 1408

**NO PAYMENT DUE**

21 600

# 000000080

I=0100



80 2 AB 0.413

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

**Large Print and Braille Bills Available**

Dominion offers an additional page with its monthly bills that displays the previous balance, payment received, amount of gas used, current charges and the amount due, all in larger type. We can arrange to send bills in Braille, too. To receive these free services, please call us at the number listed at the top of your bill.



DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

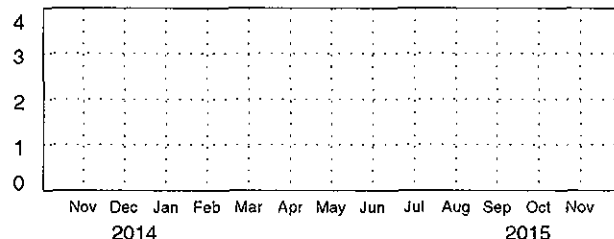
0145000353114080000000019993000000000007

Cycle 21



# Dominion®

NOV 28 2015



<u>Date</u>	<u>Read Type</u>	<u>Reading</u>	<u>Difference</u>
<b>Meter Number</b>	<b>11278754</b>		
Oct 30, 2012	Estimate	.5	
Oct 30, 2012	Actual	.5	
<b>MCF Used in 0 Days</b>			<b>0.0</b>

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Dominion offers an additional page with its monthly bills that displays the previous balance, payment received, amount of gas used, current charges and the amount due, all in larger type. We can arrange to send bills in Braille, too. To receive these free services, please call us at the number listed at the top of your bill.

21

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

[illegible]

DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

014500035311408000000000000000000000000000000000000

**RDT INVESTMENTS LLC**

214 LAFAYETTE AVE  
NILES OH 44446-3109

Account Number 4 5000 3531 1408 Date Prepared November 2, 2015 Next Meter Reading 12/02 - 12/07/2015

Cycle 21



**Dominion**



For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

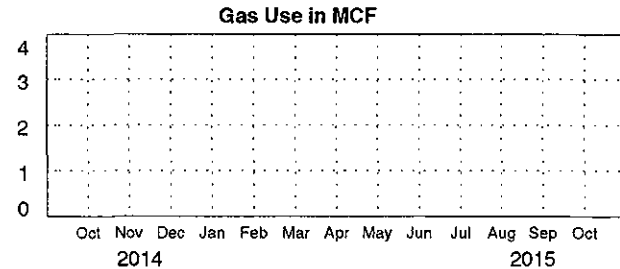
Per Note 11-13-15  
Do Not Pay these - I de  
talked to the  
PUCO 11/13/15 -  
Case # Dtho 111315EB

\$25.97  
25.97 CR  
\$0.00  
\$24.83  
1.14  
\$25.97  
ll us at 1-800-362-7557.  
0.00  
NATURAL GAS (acct#  
d, Ohio 44114 or

\$25.97  
\$25.97

**Monthly Usage Comparison**

Average Daily Temperature 2014 2015  
For This Billing Period 50°F 52°F



**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	11278754		
Nov 2, 2015	Actual	.5	
Oct 2, 2015	Actual	.5	
MCF Used in 31 Days			0.0

**PLEASE PAY** Account Balance of \$25.97 by Nov 19, 2015 to Avoid Late Payment Charge of 1.5% per month.

**Need to Locate an Authorized Payment Center?**

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion East Ohio. For mailing address changes, visit [Manage Your Account on dom.com](http://Manage Your Account on dom.com)

**PLEASE PAY BY** Nov 19, 2015 **Account No.** 4 5000 3531 1408

**\$25.97**

Account Balance

Amount Enclosed

**Filters and Heating System Inspections**

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more efficiently and could save you money. Keep your heating running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed.



DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

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216





**Dominion**

Dominion East Ohio  
MRP Department  
P.O. Box 26666  
Richmond, VA 23261

828566

PAGE: 1 of 1

DATE: December 1, 2015  
CHECK NUMBER: 828566  
AMOUNT PAID: \$633.60



00230 CKS ZA 15336 - 0000828566 NNNNNNNNNNN 3365100002002 X696A1 C  
RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120



Account Number	Description	Amount Paid
4500035311446	REFUND CREDIT BALANCE	\$633.60
	216 LAFAYETTE AVE	
	NILES OH 44446-3109	
	<b>TOTALS</b>	<b>\$633.60</b>

**RECEIVED**  
DEC 01 2015

PLEASE DETACH BEFORE DEPOSITING CHECK



**Dominion**

PAY RDT INVESTMENTS LLC  
TO THE  
ORDER OF:

CHECK  
NUMBER 828566

50-937  
213

December 1, 2015

\*\*\* VOID AFTER 90 DAYS \*\*\*

Account No: 4500035311446

CHECK AMOUNT  
**\$633.60**

EXACTLY \*\*\*\*\*633 DOLLARS AND 60 CENTS



JPMorgan Chase Bank, N.A.  
Syracuse, NY

DOMINION EAST OHIO

*[Signature]*

Authorized Signature

⑈828566⑈ ⑆021309379⑆

601892391⑈

**RDT INVESTMENTS LLC**21<sup>st</sup> LAFAYETTE AVE  
NILES OH 44446-3109Account Number Date Prepared  
4 5000 3531 1446 November 25, 2015

Cycle 21

For questions about Dominion East Ohio charges call 1-800-362-7557

**Dominion®**

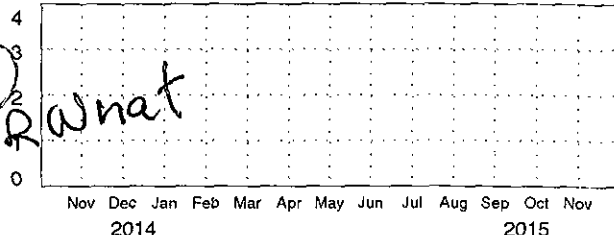
Page 1

**Credits and Charges Since Your Last Bill**Balance from Last Bill \$833.53 CR  
**Balance** \$833.53 CR**Current Charges****Dominion East Ohio Distribution Charges**Basic Service Charges \$191.13  
Gross Receipts Tax (4.6044%) 8.80  
**Total Dominion East Ohio Charges** \$199.93

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Total OHIO NATURAL GAS Charges**For questions about gas supply costs, contact OHIO NATURAL GAS (acct# 47284) at 1-888-466-4427 or Po Box 14657 Cleveland, Ohio 44114 or [www.onlyong.com](http://www.onlyong.com).  
**Total Current Charges** \$199.93  
**Total Account Balance** \$633.60 CR**Total Current Charges****Total Account Balance**

This is your Final Bill.

**Monthly Usage Comparison**Average Daily Temperature 2014 2015  
For This Billing Period 36°F 44°F**Gas Use in MCF****Billing Period and Meter Readings**

Date	Meter Number	Read Type	Reading	Difference
Jul 20, 2013	11278758	Actual	.0	
Oct 30, 2012		Actual	.0	
<b>MCF Used in 263 Days</b>				<b>0.0</b>

was told I will get  
credit Back to 1.08

**No Payment Due****Need to Locate an Authorized Payment Center?**Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Account Number 4 5000 3531 1446

**NO PAYMENT DUE**

21 600

**Large Print and Braille Bills Available**

Dominion offers an additional page with its monthly bills that displays the previous balance, payment received, amount of gas used, current charges and the amount due, all in larger type. We can arrange to send bills in Braille, too. To receive these free services, please call us at the number listed at the top of your bill.

DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

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# RDT INVESTMENTS LLC

216 LAFAYETTE AVE  
NILES OH 44446-3109

Account Number Date Prepared  
4 5000 3531 1446 November 16, 2015

Cycle 21



**Dominion**

Page 1



For questions about Dominion East Ohio charges call 1-800-362-7557

## Credits and Charges Since Your Last Bill

Ba		\$25.97
Lat	Ether - Per Dave	0.37 CR
Ca	If no checks rec'd	859.11 CR
Gr		0.02 CR
Ba	from Dominion on	\$833.53 CR
Ca		
Do		
To	Lafayette, call Crystal	0.00
For	to ask where checks	0.00
For	are.	
172		
vw		
For		
Thi		

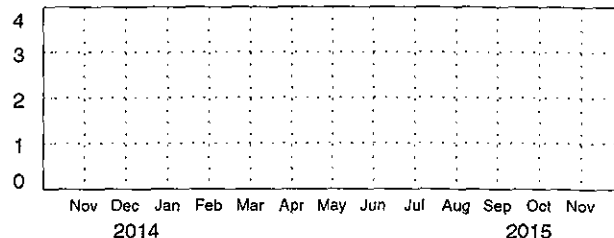
RURAL GAS (acct# Ohio 44114 or)

\$833.53 CR

## Monthly Usage Comparison

Average Daily Temperature	2014	2015
For This Billing Period	36°F	0°F

## Gas Use in MCF



## Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	11278758		
Oct 30, 2012	Estimate	.0	
Oct 30, 2012	Actual	.0	
MCF Used in 0 Days			0.0

## Due Payment Due

## Need to Locate an Authorized Payment Center?

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Account Number 4 5000 3531 1446

NO PAYMENT DUE

21

# 000000743

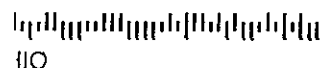


743 2 AB 0.413

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

## Large Print and Braille Bills Available

Dominion offers an additional page with its bill that displays the previous balance, amount of gas used, current amount due, all in larger type. And bills in Braille, too. To request large print or Braille bills, please call us at the top of your bill.



1-6785

014500035311446000000000

RECEIVED  
NOV 16 2012

Handwritten notes: "Dominion", "Union", "went to credit", "going back to", "11/16/12", "check - 11/16/12"



**RDT INVESTMENTS LLC**216 LAFAYETTE AVE  
NILES OH 44446-3109

Account Number 4 5000 3531 1446 Date Prepared November 2, 2015 Next Meter Reading 12/02 - 12/07/2015

Cycle 21

**Dominion®**

Page 1



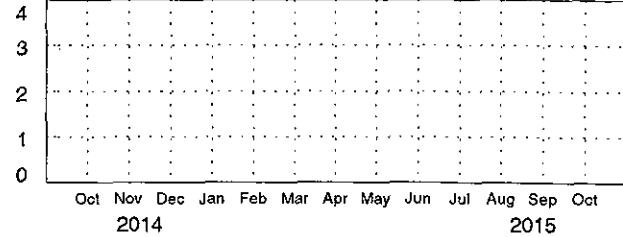
For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**\$25.97  
25.97 CR  
\$0.00\$24.83  
1.14  
\$25.97

Call us at 1-800-362-7557.

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2014 50°F 2015 52°F

**Gas Use in MCF****Billing Period and Meter Readings**

Date	Meter Number	Read Type	Reading	Difference
Nov 2, 2015	11278758	Actual	.0	
Oct 2, 2015		Actual	.0	
<b>MCF Used in 31 Days</b>				<b>0.0</b>

**PLEASE PAY** Account Balance of \$25.97 by Nov 19, 2015 to Avoid Late Payment Charge of 1.5% per month.**Need to Locate an Authorized Payment Center?**Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.Please detach and return this coupon with a check made payable to Dominion East Ohio. For mailing address changes, visit Manage Your Account on [dom.com](http://dom.com)**PLEASE PAY BY** Nov 19, 2015 **Account No.** 4 5000 3531 1446**\$25.97**

Account Balance

Amount Enclosed

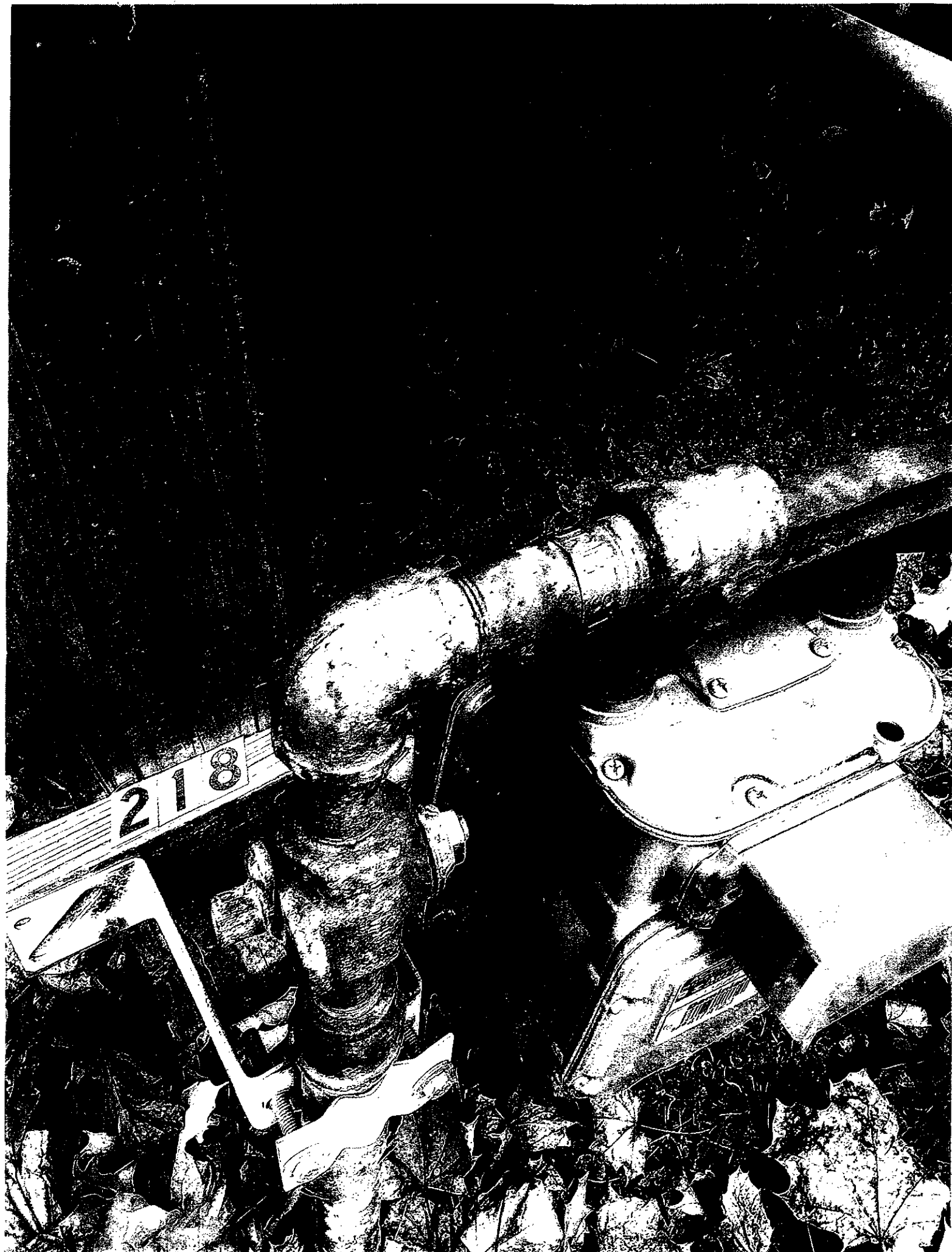
**Filters and Heating System Inspections**

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more efficiently and could save you money. Keep your heating running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed.

21

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

01450003531144600000000025970000000025970



**Dominion**

Dominion East Ohio  
MRP Department  
P.O. Box 26666  
Richmond, VA 23261

828567

PAGE: 1 of 1

DATE: December 1, 2015  
CHECK NUMBER: 828567  
AMOUNT PAID: \$22.45



00231 CKS ZA 15336 - 0000828567 NNNNNNNNNNN 3365100002002 XL96A1 C  
RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120



Account Number	Description	Amount Paid
4500035311479	REFUND CREDIT BALANCE	\$22.45
	218 LAFAYETTE AVE	
	NILES OH 44448-3109	
	<b>TOTALS</b>	<b>\$22.45</b>

**RECEIVED**  
DEC 01 2015

PLEASE DETACH BEFORE DEPOSITING CHECK

**Dominion**

PAY **RDT INVESTMENTS LLC**  
TO THE  
ORDER OF:

CHECK  
NUMBER 828567

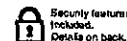
50-937  
213

December 1, 2015

\*\*\* VOID AFTER 90 DAYS \*\*\*

Account No: 4500035311479

CHECK AMOUNT

**\$22.45****EXACTLY \*\*\*\*\*22 DOLLARS AND 45 CENTS**

Security features  
included.  
Details on back.

JPMorgan Chase Bank, N.A.  
Syracuse, NY.

DOMINION EAST OHIO

*[Signature]*

Authorized Signature

⑈828567⑈ ⑆021309379⑆

601892391⑈

**RDT INVESTMENTS LLC**

218 LAFAYETTE AVE  
NILES OH 44446-3109

Account Number Date Prepared  
4 5000 3531 1479 November 25, 2015

Cycle 21



**Dominion**

Page 1



For questions about Dominion East Ohio charges call 1-800-362-7557

**Credits and Charges Since Your Last Bill**

Balance from Last Bill \$881.41 CR  
**Balance \$881.41 CR**

**Current Charges**
**Dominion East Ohio Distribution Charges**

Basic Service Charges \$821.16  
Gross Receipts Tax (4.6044%) 37.80  
**Total Dominion East Ohio Charges \$858.96**

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**Total OHIO NATURAL GAS Charges 0.00**

For questions about gas supply costs, contact OHIO NATURAL GAS (acct# 40799) at 1-888-466-4427 or Po Box 14657 Cleveland, Ohio 44114 or [www.onlyong.com](http://www.onlyong.com).

**Total Current Charges \$858.96**  
**Total Account Balance \$22.45 CR**

This is your Final Bill.

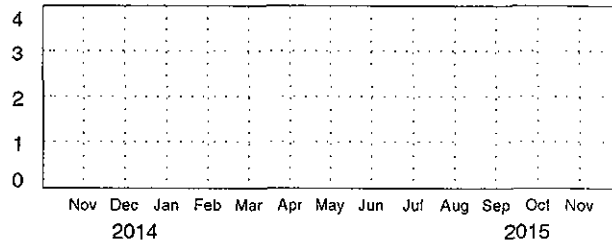
**RECEIVED**  
DEC 10 2015

Shows Credit  
\$881.41 then  
\$858.96 Charge

**Monthly Usage Comparison**

Average Daily Temperature 2014 2015  
For This Billing Period 36°F 48°F

Gas Use in MCF


**Billing Period and Meter Readings**

Date	Read Type	Reading	Difference
Meter Number	14174123		
Oct 16, 2015	Actual	.0	
Oct 30, 2012	Actual	.0	
MCF Used in 1,081 Days			0.0

Why

No Payment Due

**Need to Locate an Authorized Payment Center?**

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Account Number 4 5000 3531 1479

**NO PAYMENT DUE**

21 600

**Large Print and Braille Bills Available**

Dominion offers an additional page with its monthly bills that displays the previous balance, payment received, amount of gas used, current charges and the amount due, all in larger type. We can arrange to send bills in Braille, too. To receive these free services, please call us at the number listed at the top of your bill.

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

01450003531147900000000085896000000000009

Cycle 21



# Dominion®

For questions about Dominion East Ohio charges call 1-800-362-7557

**This is your Final Bill.**

RECEIVED  
NOV 24 2015

<u>Date</u>	<u>Read Type</u>	<u>Reading</u>	<u>Difference</u>
<b>Meter Number</b>	<b>14174123</b>		
Oct 30, 2012	Actual	.0	
Oct 30, 2012	Actual	.0	
<b>MCF Used in 0 Days</b>			<b>0.0</b>

### Need to Locate an Authorized Payment Center?

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

**NO PAYMENT DUE**

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Dominion offers an additional page with its monthly bills that displays the previous balance, payment received, amount of gas used, current charges and the amount due, all in larger type. We can arrange to send bills in Braille, too. To receive these free services, please call us at the number listed at the top of your bill.

21

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#      0000000056      I=0100
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561 MB 0.436  
RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120



DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

014500035311479000000000000000000000000000000

Cycle 21



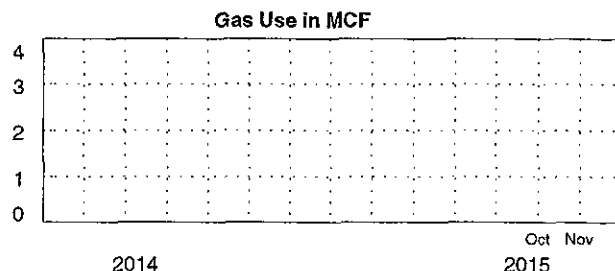
# Dominion®

### Credits and Charges Since Your Last Bill

### Current Charges

0.00

Average Daily Temperature For This Billing Period	<u>2014</u>	<u>2015</u> 0°F
--	-------------	--------------------



<u>Date</u>	<u>Read Type</u>	<u>Reading</u>	<u>Difference</u>
<b>Meter Number</b>	<b>14174123</b>		
Oct 16, 2015	Estimate	.0	
Oct 16, 2015	Actual	.0	
<b>MCF Used in 0 Days</b>			<b>0.0</b>

**No Payment Due**

MAY 20 2015

### Need to Locate an Authorized Payment Center?

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Account Number	4 5000 6649 6820
----------------	------------------

**NO PAYMENT DUE**

21

## Large Print and Braille Bills Available

Dominion offers an additional page with its monthly bills that displays the previous balance, payment received, amount of gas used, current charges and the amount due, all in larger type. We can arrange to send bills in Braille, too. To receive these free services, please call us at the number listed at the top of your bill.

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

014500066496820000000000000000000000000000?

R.D.T. Investments, L.L.C.  
PO Box 157  
Vienna, Ohio 44473

Phone: 330-539-5537  
Fax: 330-539-0524

This was Faxed  
10-15-2010 and 2-16-11

**FAX**

To:

Vicki

From: David A. Thompson

Fax:

1888-542-6794

Pages:

Phone:

Date:

Re:

CC:

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

• Comments:

Attached is the List of Properties  
owned By RdT NO other  
Addresses Are to Revert Back to  
RDT other then this List.  
The Attached Bill IS NOT one of  
my Properties And I will not  
Pay It.

David A Thompson

*2nd  
time fax  
to  
866-452-3940*

**R.D.T. INVESTMENTS, L.L.C.  
972 YOUNGSTOWN-KINGSVILLE ROAD  
POST OFFICE BOX 157  
VIENNA, OH 44473**

**PHONE 330-539-6332 \*  
FAX 330-539-0524**

February 16, 2011

Dominion Gas Co.  
FAX # 866-452-3940

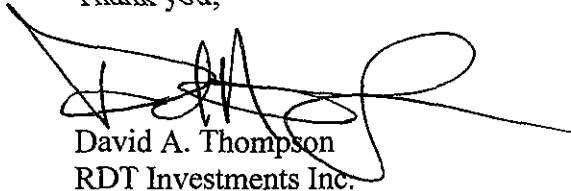
Could someone please fax or e-mail me a list of all residences/locations listed under the name of:

RDT INVESTMENTS  
P O BOX 157  
972 YOUNGSTOWN KINGSVILLE RD.  
VIENNA, OH 44473

Please send me the ones listed now and the ones with the landlord reversal on them.

If you have any questions, please give me a call.

Thank you,

  
David A. Thompson  
RDT Investments Inc.

e-mail to: [emahan@gibsonagency.com](mailto:emahan@gibsonagency.com) and a copy to  
[dthompson@gibsonagency.com](mailto:dthompson@gibsonagency.com)

*2-18-11  
5 pages*

*\* Can someone  
please call me to  
let me know you  
received this fax &  
will be sending  
a list - Thank You*

*Also Attached is a list that we faxed  
you back in October - These are the only  
ones to be listed under RDT - Thanks*





# Agreement - Automatic Transfer

Dominion East Ohio

Complete this agreement and return it to:  
Dominion East Ohio  
P. O. Box 5759  
Cleveland, OH 44101-0759

Or, fax it to 1-866-452-3940

## Landlord Information

Name RDT Investment LLC

Home Address

Mailing Address

984 Tibbatts Wick Rd Girard, Ohio 44420

Home Phone

330-539-

Work Phone

330-539-

## Fill in the Following Required Information:

Social Security Number

Employer

DBA (doing business as - Company Name)

RDT Investment

Tax ID Number

30-0136107

**WHEREAS:** RDT Investment LLC hereinafter referred to as "Landlord" is the owner or rental agent of rental units (the location of said units are indicated on the list enclosed with this application) receiving service from Dominion East Ohio and:

**WHEREAS:** Landlord wishes to maintain continuous gas service at such locations during periods when such units are unoccupied:

**NOW, THEREFORE,** in consideration of mutual agreements herein:

- Landlord agrees to be responsible for the payment of all gas service rendered during such periods when the services is in the Landlord's name. Delinquency of Landlord's bill could result in termination of this agreement. Dominion East Ohio will notify the Landlord in writing of such action. In such event, Dominion East Ohio may refuse to provide this automatic transfer service to the Landlord in the future.
- Landlord agrees to provide Dominion East Ohio, upon request, the forwarding address of all prior tenants, if Landlord has such forwarding addresses.
- Dominion East Ohio agrees to continue its service at such locations and to transfer the billing for interim periods when such premises are unoccupied to Landlord in accordance with this agreement.
- It is mutually understood and agreed that sole purpose of this agreement is to maintain continuity of service at rental property of Landlord in the event departing tenant orders Dominion East Ohio to discontinue service.
- It is further mutually understood that this agreement does not cover discontinuance of service resulting from lack of identification or credit references, failure to pay bad debt or security deposit at time of tenant turn on, or non-payment of gas billings: i.e., if tenant is delinquent in paying his/her gas bills, service may be discontinued without notice to the Landlord. This agreement does not extend the obligations of Dominion East Ohio to Landlord beyond those provided by law.
- The Landlord agrees to promptly notify Dominion East Ohio, in writing to:  
Dominion East Ohio, P. O. Box 5759, Cleveland, OH 44101-0759, or, fax it to 1-866-452-3940, when he/she wishes to terminate this agreement. If Landlord sells the property or ceases to operate the covered rental units, he/she shall immediately notify Dominion East Ohio, in writing, and advise it of the name and address of the new owner. In addition, any request for turn-off of gas service at a specific rental unit, whether temporary or permanent, must also be in writing.

Landlord Signature (Required)

Date

10-15-10

Dominion East Ohio

Date

**Addresses to be Automatically Transferred** (Please list every address serviced by a separate meter.)

Landlord Name

RDT Investment LLC

Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1220 N Rd NE	1	WARREN, Ohio 44483	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	2	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	3	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	4	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	5	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	6	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	7	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	8	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	9	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	10	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	11	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
" "	12	" "	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
921 South St		Niles, Ohio 44446	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
519 Cherry St		Niles, Ohio 44446	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
540 Fenton St		Niles, Ohio 44446	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1145 Highland Ave		GIRARD, Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1147 Highland Ave		GIRARD, Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1149 Highland Ave		GIRARD Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1151 Highland Ave		GIRARD Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1135 Highland Ave		GIRARD Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1137 Highland Ave		GIRARD Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1139 Highland Ave		GIRARD Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
1141 Highland Ave		GIRARD, Ohio 44420	
Street Address	Apt/Unit/Floor	City/State/Zip	Office Use Only
541 Pearl St.		Niles, Ohio 44446	

Landlord Name

RdT Investment LLC

[illegible]

**R.D.T. INVESTMENTS, L.L.C.**  
**972 YOUNGSTOWN-KINGSVILLE ROAD**  
**POST OFFICE BOX 157**  
**VIENNA, OH 44473**  
**PHONE 330-539-6332**  
**FAX 330-539-0524**

*Gave Dave Ciprus  
all of these  
1-21-11 - as there  
was a claim  
(water damage) on  
Jerry Dr.*

January 21, 2011

**RE: Scenerio with Dominion concerning Church St. and Jerry Dr.**

12/29/2010

David Thompson received a voice mail message from Dominion regarding 20 Church St. He gave me the message and asked me to contact Dominion and tell them that this property is not ours along with Jerry Drive.

12/29/2010

I (Ethel Mahan) called Dominion (800-362-7557) and told them to take 20 Church St. out of our name. She told me that someone needed to get into the address and turn off the service. I told her, once again, it is not our property to call and talk to Bob Thompson. She said that they wanted to turn off service and I said that we could not approve it because IT is not our property. She then asked me if we could be there to let them in to turn off service. She was redundant. She said it was still in RDT name...that we needed to turn off gas and cancel landowners rollover. Told her again to call Bob Thompson because he would be the one to let them in not us. She (Carla) said that she would call Bob. She was setting up disconnect for 1/5/11. She said for us to call back on Thursday which would have been 1/3/2011..to see if the account was corrected.

1/10/11 12:00 noon

Called Dominion as we got another bill for this in RDT. Left message to call me..

1/10/11 2:39 PM

Called again...

1/12/11

Called and spoke to Gina...She said the 20 Church St. is out of our name and the landlord reverse is cancelled. I also asked her to check on Jerry Drive...She said it is out of RDT name also and all is correct now...

# R. D. T. INVESTMENTS L.L.C.

20 CHURCH ST  
HUBBARD OH 44425-2014

Account Number 1 5000 4495 6592 Date Prepared January 5, 2011



**Dominion**

For questions about Dominion East Ohio charges call 1-800-362-7557.

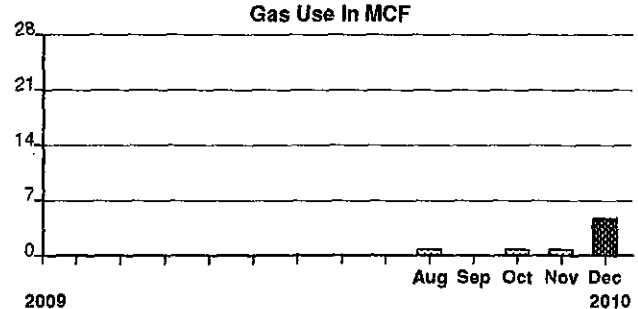
## Credits And Charges Since Your Last Bill

Balance from last bill	\$7.76 CR
<b>Balance</b>	<b>\$7.76 CR</b>
<b>Current Charges</b>	
<b>Dominion East Ohio Distribution Charges</b>	
Basic Monthly Charge	\$19.63
Usage-Based Charges	
5.0 MCF @ \$2.3500	11.75
Gross Receipts Tax (4.6044%)	1.44
<b>Total Dominion East Ohio Charges</b>	<b>\$32.82</b>
For questions about Dominion East Ohio charges, call us at 1-800-362-7557.	
<b>VECTREN SOURCE Charges</b>	
<b>Standard Choice Offer (SCO)</b>	
Gas Cost 5.0 MCF @ \$5.467	\$27.34
Sales Tax	1.78
<b>Total VECTREN SOURCE Charges</b>	<b>\$29.12</b>
For questions about gas supply costs, contact VECTREN SOURCE at 1-866-306-8136 or P.O. Box 3037 Evansville, IN 47730-3037 or www.vectrensource.com.	
<b>Total Current Charges</b>	<b>\$61.94</b>
<b>Total Account Balance</b>	<b>\$54.18</b>

This is your Final Bill.

## Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2010  
24°F



Average monthly use: 1.5 MCF.  
Total annual use: 7.7 MCF.

## Billing Period And Meter Readings

Date	Meter Number	Read Type	Reading	Difference
Jan 5, 2011	11388090	Actual	196.4	
Dec 2, 2010		Remote	191.4	5.0
<b>MCF Used in 34 Days</b>				<b>5.0</b>

**RECEIVED**

JAN 10 2011

**Please Pay** Account Balance of \$54.18 by January 21, 2011

## It's Our Pleasure to Serve You

All of us at Dominion East Ohio thank you for your business. You could choose another form of energy, but you put your trust in us to deliver economical, clean-burning natural gas to your home or business. We're committed to doing everything we can to honor that trust.

If you have a question, please call the number listed on the top of this bill. Our customer information phone hours are 7 a.m. to 7 p.m., Monday through Friday. If you have an emergency, you can call us anytime, day or night. (It is an emergency when you smell gas or when all of your gas appliances are out.)

**ENERGYSHARE:** Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

**PLEASE PAY BY** Jan 21, 2011 **Account No.** 4 5000 4495 6592

**FINAL BILL**

**\$54.18**

Account Balance

Amount Enclosed

## Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please sign in or register in Manage Your Account at [www.dom.com](http://www.dom.com), call us at 1-800-362-7557, or write us at P.O. Box 5759, Cleveland, OH 44101-0759.

\*\*\*\*\*AUTO\*\*5-DIGIT 44473  
045161 01 AV 0.332 T#000180

R. D. T. INVESTMENTS L.L.C.  
PO BOX 157  
VIENNA OH 44473-0157



DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785



01450004495659200000000006194000000054181

11:30 AM

Talked to Gina at Dominion 1-12-11

Will not get billed again  
She said it is out of RDT name  
Dand and name is cancelled

45,622

**R.D.T. INVESTMENTS, L.L.C.  
972 YOUNGSTOWN-KINGSVILLE ROAD  
POST OFFICE BOX 157  
VIENNA, OH 44473**

**PHONE 330-539-6332  
FAX 330-539-0524**

**November 18, 2010**

**Dominion East Ohio  
P. O. Box 26785  
Richmond, VA 23261-6785**

**RE: Acct. # 4 5000 4295 6737  
Acct. # 4 5000 4457 6507  
Acct.# 4 5000 3486 5073**

**To Whom It May Concern:**

**The above account numbers are "not" an R. D. T. Investments Account. They belong to a company of Lewis & Allen. Also Lewis & Allen are "not" at P.O. Box 157.**

**Please change these accounts immediately so that we are not getting billed for these properties...And correct the address to Lewis & Allen's address. (I do not have their present address).**

**Thank you for your help in this matter.**

**Sincerely,**

  
**David A. Thompson  
R.D.T. Investments, President**

**dt/em**

126 W PARK AVE  
HUBBARD OH 44425-1473



**Dominion**

Account Number 5000 4295 6737 Date Prepared November 5, 2010

Next Meter Reading 12/02 - 12/07/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid a estimate-enter a read between 12/03 & 5 p.m. on 12/07/2010 at www.dom.com.

**Credits And Charges Since Your Last Bill**

Balance from last bill \$32.43  
Payment on Oct 29, 2010 - Thank You 32.43 CR  
Balance \$0.00

**Current Charges**

**Dominion East Ohio Distribution Charges**

Basic Monthly Charge \$18.77  
Usage-Based Charges 4.2 MCF @ \$2.2690 9.53  
Gross Receipts Tax (4.6044%) 1.30  
Total Dominion East Ohio Charges \$29.60

For questions about Dominion East Ohio charges, call 1-800-362-7557.

**HESS CORPORATION Charges**

Standard Choice Offer (SCO) \$21.16  
Gas Cost 4.2 MCF @ \$5.037 1.38  
Sales Tax \$22.54

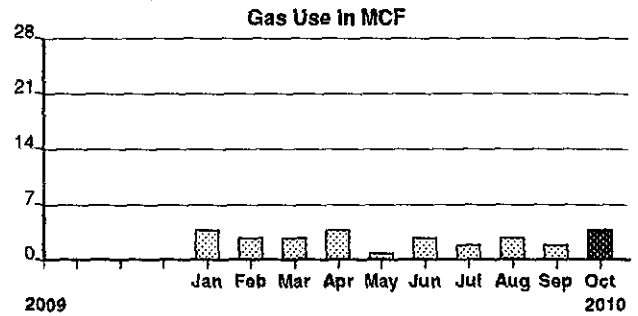
**Total HESS CORPORATION Charges**

For questions about gas supply costs, contact HESS CORPORATION at 1-800-511-2587 or One Hess Plaza Woodbridge, NJ 07095 or www.hess.com.

Total Current Charges \$52.14  
Total Account Balance \$52.14

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period 2010 50°F



Average monthly use: 2.7 MCF.  
Total annual use: 27.0 MCF.

**Billing Period And Meter Readings**

Date	Meter Number	Read Type	Reading	Difference
Nov 3, 2010	13650190	Estimate	298.9	
Oct 4, 2010		Remote	294.7	4.2
MCF Used in 30 Days				4.2

Please Pay Account Balance of \$52.14 by Nov 23, 2010 to Avoid Late Payment Charge of 1.5% per month.

**Need to Locate an Authorized Payment Center?**

Go to www.dom.com and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44119.

**RECEIVED**  
NOV 15 2010

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

EASE PAY BY Nov 23, 2010 Account No. 4 5000 4295 6737

\$52.14

Account Balance

Amount Enclosed

**Change in Rate Design**

With this bill, customers on Energy Choice Transportation Service - Residential will see an increase in the Basic Monthly Charge to \$17.58, plus applicable riders, and the elimination of the volumetric base transportation rate, as approved in Case No. 09-654-GA-UNC by the Public Utilities Commission of Ohio.

\*\*\*\*\*AUTO\*\*SCH 3-DIGIT 444  
043740 02 AT 0.479 T#000191

R. D. T. INVESTMENTS L.L.C.  
C/O LEWIS & ALLEN  
PO BOX 157  
VIENNA OH 44473-0157



DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785



0145000429567370000000005214000000052145

*NOT RDT  
NOT PD. 157  
Please Change  
now Lewis & Allen  
Change & Bill them*



118 W PARK AVE  
HUBBARD OH 44425-1473

Account Number 5000 4457 6507 Date Prepared November 5, 2010 Next Meter Reading 12/02 - 12/07/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid a estimate-enter a read between 12/03 & 5 p.m. on 12/07/2010 at www.dom.com.

**Credits And Charges Since Your Last Bill**

Balance from last bill \$52.24  
Payment on Oct 29, 2010 - Thank You 52.24 CR  
Balance \$0.00

**Current Charges****Dominion East Ohio Distribution Charges**

Basic Monthly Charge \$18.77  
Usage-Based Charges 9.75  
4.3 MCF @ \$2.2674 1.31  
Gross Receipts Tax (4.6044%)  
**Total Dominion East Ohio Charges \$29.83**

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

**DTE ENERGY SUPPLY Charges**

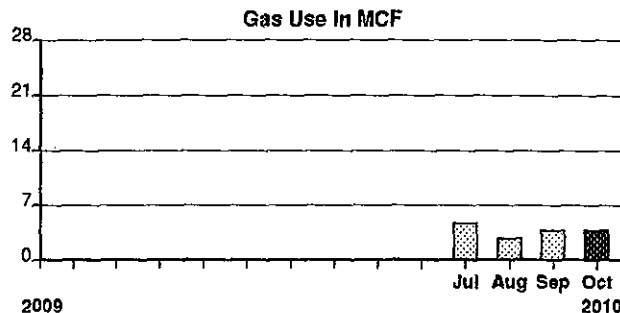
**Standard Choice Offer (SCO)**  
Gas Cost 4.3 MCF @ \$5.037 \$21.66  
Sales Tax 1.41  
**Total DTE ENERGY SUPPLY Charges \$23.07**

For questions about gas supply costs, contact DTE ENERGY SUPPLY at 1-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 48104.

**Total Current Charges \$52.90**  
**Total Account Balance \$52.90**

**Monthly Usage Comparison**

Average Daily Temperature For This Billing Period **2010 50°F**



Average monthly use: 4.1 MCF.  
Total annual use: 16.3 MCF.

**Billing Period And Meter Readings**

Date	Read Type	Reading	Difference
Meter Number 18022862			
Nov 3, 2010	Estimate	41.8	
Oct 4, 2010	Remote	37.5	4.3
<b>MCF Used in 30 Days</b>			<b>4.3</b>

**Please Pay Account Balance of \$52.90 by Nov 23, 2010 to Avoid Late Payment Charge of 1.5% per month.**

**Need to Locate an Authorized Payment Center?**

Go to [www.dom.com](http://www.dom.com) and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

**PLEASE PAY BY** Nov 23, 2010 **Account No.** 4 5000 4457 6507

**\$52.90**

Account Balance

Amount Enclosed

**Change in Rate Design**

With this bill, customers on Energy Choice Transportation Service - Residential will see an increase in the Basic Monthly Charge to \$17.58, plus applicable riders, and the elimination of the volumetric base transportation rate, as approved in Case No. 09-654-GA-UNC by the Public Utilities Commission of Ohio.

\*\*\*\*\*AUTO\*\*SCH 3-DIGIT 444  
043740 02 AT 0.479 T#000191

R. D. T. INVESTMENTS L.L.C.  
C/O LEWIS & ALLEN  
PO BOX 157  
VIENNA OH 44473-0157

DOMINION EAST OHIO  
PO BOX 26785  
RICHMOND VA 23261-6785

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**Dominion®****Payment Programs for Eligible Customers**

**Budget Payment Plan** - Levels monthly payment by averaging gas usage over the past 12 months, then adjusted for current rates. Plan reviewed periodically so that customers only pay for what they owe.

**Budget Plus** - Pay a special budget amount, plus one of 12 equal payments of the past-due amount.

**Current Plus** - Pay current charges and make one of six equal payments of the past-due amount.

**One-Third Winter Heating Plan** - Pay one-third of the account balance if current charges include gas used between November 1 and April 15.

**One-Ninth Plan** - Pay a special budget amount, plus one of nine equal payments of the past-due amount.

**PIPP Plus** - This program allows income eligible residential customers to pay 6% of their monthly gross household income or \$10, whichever is greater. It replaces the Percentage of Income Payment Plan (PIPP). Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

**Graduate PIPP Plus** - A special plan for customers no longer enrolled in PIPP Plus. Monthly amount is the average of the most recent PIPP Plus amount and budget billing amount. It replaces the PIPP Repayment Plan.

**Explanation of Billing Terms** (The following items will not appear on every bill.)

**Basic Monthly Charge** - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

**Credit Billing** - A credit issued to the account when a correction is needed on past charges.

**R - Credit**

**Estimated Gas Bill** - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be provided when your meter is read or you may enter your own meter reading online at [www.dom.com](http://www.dom.com).

**Gas Cost** - The price charged to cover the cost of natural gas.

**Gas Usage Charge** - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

**Gross Receipts Tax** - Ohio tax levied on public utilities.

**Investigation Fee** - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

**Late Payment Charge** - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

**CF** - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

**Meter Test Fee** - Fee charged for a meter test performed at the customer's request.

**Miscellaneous Charge(s)** - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

**Monthly Service Charge** - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

**Monthly Variable Rate (MVR)** - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

**Reconnection Fee** - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

**Reset Read** - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or billing adjustment.

**Returned Payment Fee** - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

**Security Deposit Installment** - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments. A 3% rate of interest is paid if the full deposit is held for 180 days or longer.

**Standard Choice Offer (SCO)** - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

**Standard Service Offer (SSO)** - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

**Transportation Charges / Usage-Based Charges** - Cover costs associated with delivering gas to the meter, including all applicable riders and fees. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

R. D. T. INVESTMENTS L.L.C.  
C/O LEWIS & ALLEN  
PO BOX 157  
VIENNA OH 44473-0157



Dominion®

November 09, 2010

\*\*\*\*\*AUTO\*\*SCH 3-DIGIT 444  
003040 01 AT 0.354 T#000012  
R. D. T. INVESTMENTS L.L.C.  
PO BOX 157  
VIENNA OH 44473-0157

*NOT RDT  
Not P.O. 157*

**ACCOUNT NO:**

4500034865073

**SERVICE ADDRESS:**

890 JERRY DR  
HUBBARD OH 44425-3801

**METER NO:** 13546851

*Now  
Lewis & Allen*

*change &  
Bill them!*

**Subject: We Need To Check Our Metering Equipment**

Dominion East Ohio needs to check the metering equipment at the above service address. We need your help to complete this task.

- If we need to **change the dials** on the meter, your gas service will remain on as we perform the work.
- If we must **change the meter**, we will need to turn off your gas service for a brief time. After the meter is changed, we will check the gas lines and appliances to make sure your service is safe.

Please contact us to arrange a day to check and possibly change the metering equipment. Call our office at **(800)362-7557** Monday through Friday from 7:00 a.m. through 7:00 p.m.

Sincerely,

Customer Service Center  
Dominion East Ohio

lmr002

**Ethel Mahan**

---

**From:** David A. Thompson [dthompson@gibsonagency.com]

**Sent:** Thursday, November 12, 2015 11:08 AM

**To:** Ethel Mahan

**Subject:** Re: DOMINION

**Attachments:** image001.jpg

It is clear that they did not go out because the meters are on the outside.

DO I HAVE NEW BILLS?

David A Thompson  
Gibson Insurance Agency LLC.  
330.539.6332

On Nov 12, 2015, at 10:52 AM, Ethel Mahan <emahan@gibsonagency.com> wrote:

<image001.jpg>

4 5000 3531 1338 210 LAFAYETTE  
4 5000 3531 1408 214 LAFAYETTE  
4 5000 3531 1446 216 LAFAYETTE  
4 5000 3531 1479 218 LAFAYETTE

I SPOKE TO FELICIA AND FAY ON 10/15/2015 TO SHUT OFF SERVICES...SHE SAID AT THAT TIME WE WOULD ONLY BE BILLED FROM OCT 2 TO OCT 16<sup>TH</sup>...

BUT SINCE THEY COULD NOT GET IN AND NO ONE WAS THERE TO LET THEM IN....IT DID NOT GET SHUT OFF....SO THEY BILLED US AGAIN...

I SPOKE TO DENISE TODAY AT DOMINION.....800-362-7557...SHE SAID THEY COULD BE THERE TOMORROW BETWEEN 8 AND 12...COULD NOT GIVE US ANY BETTER TIME FRAME...IF NO ONE IS THERE IT WOULD NOT BE SHUT OFF....I TOLD HER ITS RIDICULOUS THAT SOMEONE HAS TO SIT IN THE DRIVEWAY WAITING FOR THEM FOR 4 HOURS!!!! SHE ALSO SAID THAT THEY REQUIRE THE WATER TO BE ON AND ELECTRIC BE ON TO DO THIS...I TOLD HER THAT NO ONE LIVES THERE...IT IS UNDER CONSTRUCTION.....SHE JUST SAID (AND NOT VERY NICELY!)...." I TOLD YOU WHAT THE REQUIREMENTS ARE"....

END OF CONVERSATION:.... DAVE...I DON'T KNOW WHAT MORE I COULD TELL THEM....I ASK HER IF WE HAVE TO PAY THIS NEW BILL AND SHE SAID "YES..YOU ARE RESPONSIBLE FOR THIS MONTH'S..

IN NOT KNOWING WHAT THE SITUATION IS AT THESES BUILDING ...HOW DO "I" TELL THEM IF IT'S ON THE INSIDE OR OUTSIDE????? CAUSE I DON'T KNOW THAT!!!

**JUST LET ME KNOW....I WILL DO WHATEVER I CAN TO GET THIS DONE....IF YOU NEED ME CALL ME!!**

11/17/2015

November 12, 2015

RDT INVESTMENTS LLC  
984 TIBBETTS WICK RD  
GIRARD OH 44420-1120

**ACCOUNT NO:**  
4500035311338  
**SERVICE ADDRESS:**  
210 LAFAYETTE AVE  
NILES OH 44446-3109

**Subject: Request For Landlord Reversion Agreement**

Save your valuable time and prevent possible damage to your property.

Dominion East Ohio offers a plan to qualified landlords that will eliminate the necessity of calling our company to maintain service without interruption when a tenant moves and the tenant requests that the service be discontinued.

The Landlord Reversion Agreement, when completed and returned, assures that service will be transferred into the landlord's name, service continued and the bill mailed to the address specified (excluding some conditions as outlined in Item 6 of the contract).

Please read the attached Agreement carefully and mail it to Dominion East Ohio at the address listed on the form, or fax it to 1-855-241-0381.

Sincerely,

Customer Service Center  
Dominion East Ohio

lca371

Every time I Tried to Shut  
off the Bills this is the Form that Dominion  
Rep would Send me. As you can see  
the Date that this Form was Faxed And  
After Arguing with more then one Rep we  
Called the PUCO, the Phone Conversation And  
the Notes in 218 Lafayette Reflect the Incompetency  
of the Dominion Representatives.

**LANDLORD REVERSION AGREEMENT**

Page 1 of 2

Return with page 2 in return envelope  
with address showing in window or  
fax to 1-855-241-0381.

Landlord's Name \_\_\_\_\_ Telephone No. Work \_\_\_\_\_  
Home Address \_\_\_\_\_ Telephone No. Home \_\_\_\_\_  
Mailing Address \_\_\_\_\_  
Email Address \_\_\_\_\_

Fill in the following required information:

Social Security Number \_\_\_\_\_ Employer \_\_\_\_\_  
DBA (doing business as - Company name) \_\_\_\_\_  
Tax ID Number: \_\_\_\_\_

**WHEREAS:** \_\_\_\_\_ hereinafter referred to as "Landlord" is the property owner or authorized agent for the property owner (the location of said units are indicated on the list enclosed with this application) receiving service from Dominion East Ohio and:

**WHEREAS:** Landlord wishes to receive uninterrupted service from Dominion East Ohio whenever a departing tenant, who is also the Dominion East Ohio customer of record, requests that service be discontinued.

**NOW, THEREFORE,** in consideration of mutual agreements herein:

1. Dominion East Ohio agrees that it will continue service to the Landlord's property whenever a departing tenant has requested discontinuation of service. Dominion East Ohio will transfer service into the Landlord's name in accordance with the provisions of this Agreement, during interim periods between occupancy of the property. Bills will be sent to the Landlord's mailing address as noted on the Agreement.
2. Landlord agrees to be responsible for the payment of all gas service rendered during such periods when the service is in the Landlord's name.
3. Delinquency in Landlord's payment of service while in Landlord's name may result in termination of this Agreement, after Landlord is notified of such pending termination in writing. Such delinquency may also preclude Landlord from entering into a future Landlord Reversion Agreement with Dominion East Ohio. Landlord will continue to be responsible for the delinquency until it is paid in full.
4. In the event that Dominion East Ohio cannot gain access from the departing tenant, Landlord agrees to cooperate with Dominion East Ohio to provide it with access to Landlord's property to read the meter.
5. Upon request, Landlord agrees to provide Dominion East Ohio with the forwarding address of prior tenants.
6. **It is further mutually understood that this agreement does not cover discontinuance of service resulting from tenant's lack of identification or credit references, tenant's failure to pay bad debt or security deposit at time of tenant turn on, or tenant's non-payment of gas billings. This Agreement does not extend, nor does it waive, the obligations or rights of Dominion East Ohio to Landlord beyond those provided by law.**
7. The Landlord agrees to give (5) days written notice to Dominion East Ohio, when he/she wishes to do any of the following:
  - a. Change landlord contact information.
  - b. Terminate the Landlord Reversion Agreement.
  - c. **Sell the property or cease to operate the covered rental units. Landlord must advise Dominion East Ohio of the name and address of the new owner to avoid further liability for bills at the address(es) listed in this Agreement.**
  - d. Request turn-off of gas service at a specific rental unit whether temporary or permanent.
8. Written notice may be sent by ordinary mail or faxed to 1-855-241-0381.  
This Agreement covers the property or properties listed on the attached form, and will become effective on

DATE \_\_\_\_\_

LANDLORD'S SIGNATURE REQUIRED

DATE

Dominion East Ohio

lca371

DOMINION EAST OHIO  
P.O. BOX 5759  
CLEVELAND, OHIO 44101

**LANDLORD REVERSION AGREEMENT**

Page 2 of 2

RDT INVESTMENT  
RDT INVESTMENT  
984 TIBBETTS WICK RD  
GIRARD, OH 44420

Return with page 1 in return envelope  
with address showing in window or  
fax to 1-855-241-0381.

**PLEASE LIST EVERY ADDRESS  
SERVICED BY A SEPARATE  
METER.**

Landlord  
Phone number: \_\_\_\_\_

Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only
Apt. #	Unit #	Address	City	Office Use Only

lca371

DOMINION EAST OHIO  
P.O. BOX 5759  
CLEVELAND, OHIO 44101

**RDT Investments, LLC.**  
**PO Box 157**  
**Vienna, OH 44473**  
**(330)539-6332**

July 26, 2010

Dominion East Ohio Energy

Effective immediately, please change the billing address on the following addresses/account numbers from:

P. O. Box 123 Vienna, OH 44473

To:

P. O. Box 157 Vienna, OH 44473

Our phone number should be 330-539-6332.

The addresses and account numbers are as follows:

921 South St	4-5000-4031-7224
210 Lafayette	4-5000-3531-1338
214 Lafayette	4-5000-3531-1408
216 Lafayette	4-5000-3531-1446
218 Lafayette	4-5000-3531-1479
1220 N. Road Apt 11	4-5000-4125-9954
1220 N. Road Apt 1	9-4219-0044-2190
1220 N. Road Apt 3	4-5000-3218-1495
1200 N. Road Apt 1	9-4219-0044-2186
1137 N. Highland	4-5000-4113-4005
1147 N. Highland	4-5000-4171-6355
1151 N. Highland	4-5000-4242-1575

If you have any questions, please contact us at the above number.

Sincerely,

David Thompson