

**Calloway, Philip**

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**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Monday, February 08, 2016 11:59 AM  
**To:** Puco Docketing  
**Subject:** Docketing  
**Attachments:** 350255.pdf

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2016

Re: Terry Traugh  
366 Heritage Ave  
Canal Fulton, OH 44614

Docketing Case No.: 14-1297-EL-SSO

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV.  
2016 FEB -8 PM 1:00  
PUCO

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Technician AN Date Processed FEB 08 2016

From: webmaster@puc.state.oh.us  
To: PUCO ContactThePUCO  
Subject: PUCO CONTACT FORM: 104917  
Received: 2/5/2016 6:10:55 PM  
Message:  
WEB ID: 104917 AT:02-05-2016 at 06:10 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Terry Traugh

CONTACT SENDER ? Yes

MAILING ADDRESS:

- *(NO CITY?)* , Ohio *(NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: tltraugh53@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Terry Traugh
- Service address: 366Heritage Ave
- *(no service phone number provided?)*
- Account Number: 110 113 145 020

COMMENT DESCRIPTION:

Rent and have Ohio Edison. Very expensive, Heat Pump not efficient, you let them charge to much and there are fees for everything. This whole thing is a scam and you allow it to happen. You deregulate but the charges are higher and higher. One bill one charge reasonable rate. Wow that was hard to think of. You allow them to keep increasing so they can make even more money. Do something about this. We can't afford this terrible service and ask that you either send a message or maybe just take over and charge fair for this. Thanks for nothing Don't let them increase any charges and have them lower them and get ride of all the other unless charges. Do your job.