

FILE

1/16/93-EL-RD\*

From: webmaster@puc.state.oh.us  
 To: PUCO ContactThePUCO  
 Subject: PUCO CONTACT FORM: 104626  
 Received: 1/20/2016 3:30:47 PM  
 Message:  
 WEB ID: 104626 AT:01-20-2016 at 03:30 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. Joe Thompson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 318 Schwalm Ave. N.E.
- Canton , Ohio 44704
- USA

PHONE INFORMATION:

- Home: (330) 452-7217
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jjt61@att.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Joe J. Thompson
- Service address: 318 Schwalm Ave. N.E. Canton, Ohio 44704
- Service phone: (330) 452-7217
- Account Number: 070-126-405-0-9

COMPLAINT DESCRIPTION:

How can you PUCO who are supposed to protect the citizens and consumers of the state of Ohio. When all you continually do is to allow AEP and Dominion to not only presumably set the prices of their services, but after deregulation the pricing indexes allow them to continually increase the amount of our bills, by allowing every imaginable rider and rate hike imaginable. It is almost comedic to see some of these riders ensuring that the utility companies are failsafe in profiting. It now cost more for us to now get the electricity service to us, than we actually use. This is contemptible and smells of lobbyist infused cronyism, especially when oil and gas prices are at an all time low. I know you have and are experts at making excuses for these actions, but it is a disgrace when an organization

RECEIVED-POCKET MAIL  
 This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
 Technician ASW Date Processed 1/29/16

2016 JAN 29 AM 9:06

PUCO

like yourselves are allowed to let utility companies to continually ask for and get all or most of the proposals for increases and never give anyone the chance to preview or challenge your decision before 'rubber stamping' their request saving face by curtailing some of the outrageous request constantly being made by the utility companies, making them millions in creatively hidden profits while our incomes either shrink or are stationary for decades and actually decrease because of continually increased prices. There is absolutely no excuse for this 'greed'. The game is 'fixed' in favor of the utilities and you sirs and madams are unfortunately the dealers. This is not the democracy that most of us veterans fought for (the ability to be driven into poverty at the hands of greedy profiteers in the utility and gas and oil industries). Disgraceful!!