



## Public Utilities Commission

John R. Kasich, Governor  
Andre T. Porter, Chairman

Commissioners

Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold  
Thomas W. Johnson

January 22, 2016

Marc Allen Robinson  
2580 Nona Rd  
Columbus, Ohio 43207

Case No. 16-0135-EL-CSS

Dear Mr. Robinson:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against American Electric Power Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary  
Tanowa Troupe, Acting Secretary  
Felecia D. Burdett, Acting Secretary

Enclosure  
BFM/memo

This is to certify that the images appearing are an  
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