

December 16, 2015

Ms. Barcy McNeal, Secretary  
Docketing Division  
Public Utilities Commission of Ohio  
180 E Broad Street, 11<sup>th</sup> Floor  
Columbus, Ohio 43215-3793

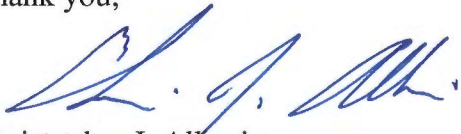
RE: PUCO Case No. 15-1401-GA-ATA: *In the Matter of the Application of Suburban Natural Gas Company for Approval of Revisions to Certain Portions of the Company's Tariff*

Dear Ms. McNeal,

Pursuant to the Commission's Finding and Order in this proceeding entered on December 16, 2015, enclosed for lodging in the records of the Commission please find Section I, Revised Sheet No. 4, Section II, Revised Sheet Nos. 1-2, and Section V, Third Revised Sheet No. 2 for the Suburban Natural Gas Company. In accordance with the Finding and Order, one set of these Revised Tariff Sheets has been filed in this docket. A copy of the set has also been filed in Suburban Natural Gas Company's Tariff Docket, 89-8027-GA-TRF.

Please feel free to contact me with any questions or concerns regarding this submission.

Thank you,



Christopher J. Allwein  
*Attorney for Suburban Natural Gas Company*

Enclosures

only to such parts of the premises as may be the location of Company-owned property.

8. **Customer's Responsibility.** Customer assumes all responsibility for property owned by the customer on customer's side of the point of delivery, generally the outlet side of the curb cock, as well as for the installation of appliances used in connection therewith, and will save Company harmless from and against all claims for injury or damage to persons or property occasioned by or in any way resulting from the customer's use thereof of the property and installed appliances on customer's side of the point of delivery, which are within the control of the customer.
9. **Right-of-Way.** Customer, without reimbursement, will make or procure conveyance to Company of right-of-way satisfactory to it across the property owned or controlled by customer for Company's distribution mains, extensions thereof, or appurtenances necessary or incidental to the supplying of service to customer.
10. **Charges and Payments for Temporary Service.** In addition to regular payments for gas used, the customer shall pay the cost for all material, labor, and all other necessary expense incurred by the Company in supply gas service to the customer at his request for any temporary purpose or use. The Company may, at its option, require that any customer for temporary service shall deposit with the Company, a sum equal to the Company's estimate of the cost to be incurred by it, as above.

After the service has been discontinued and all actual costs determined, any sum deposited by the customer in excess of actual cost shall be refunded to him or, if the costs exceeded the Company's estimate, the customer shall be liable for payment of the excess. It is provided further that if the Company shall elect to leave in place any or all of the facilities provided, constructed, or installed to render such temporary service, a proportional amount of the customer's deposit shall be returned to him or he shall only be charged for the facilities not retained, a proportional share of the total cost.

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ISSUED: December 16, 2015

EFFECTIVE: December 16, 2015

Filed pursuant to the Finding and Order of  
the Public Utilities Commission of Ohio in  
Case No. 15-1401-GA-ATA, dated December 16, 2015

ISSUED BY ANDREW J. SONDERMAN, PRESIDENT

**SECTION II — METERING AND BILLING**

17. **Quantity of Gas Delivered by Meter.** Gas will be measured by a meter installed by the Company, which shall be and remain the property of the Company, Subject to certain exceptions, enumerated below, consumption shall be determined on the basis of the meter registration and bills shall reflect the consumption so registered. Any mistake in reading the registration, however, shall not affect the liability for gas consumed as determined by a corrected reading of the registration.

When the meter is not read the Company may estimate the quantity of gas consumed and render a bill for such quantity.

All meters shall be tested at such intervals and using such methods as may be prescribed from time to time by the Public Utilities Commission of Ohio. The meter shall be removed from the customer's premises for such test and a substitute meter, newly tested, shall be installed in its place. After the meter has been tested and before it is returned to service at the same or a different location, it shall be adjusted to be accurate within three percent (3%) plus or minus.

The Company shall also test the meter at any time, at the request of the customer, in accordance with Ohio Revised Code Section 4933.09 and using the method prescribed by Rule 4901:1-13-04 of the Ohio Administrative Code. Such test shall be performed in the presence of the customer or customer representative if requested. The test will be performed with a certified and sealed meter prover.

A meter registering between three percent (3%) fast and three percent (3%) slow shall be deemed for all purposes to be registering correctly and resealed. The date of the testing will be stamped on the meter. If the meter is tested at the customer's request and found to be registering correctly, Customer shall pay the Meter Test Charge contained in SECTION V, Third Revised Sheet No. 2. In accordance with Rule 4901:1-13-04 of the Ohio Administrative Code, Customer will be informed at the time the test is requested that the Meter Test Charge may be applicable.

During any period that incorrect registration can be established, the meter readings and bills based thereon shall be adjusted by the Company to the satisfaction of the customer on the basis of all available information concerning the use of gas by the customer. If,

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as the result of such adjustment, overpayments are shown to have occurred, the Company shall reimburse the customer in the amount of such overpayments. The Company shall continue to supply gas to the customer and the customer shall pay the amounts billed, pending the adjustment.

18. **Backbilling.** The Company's policy on backbilling shall comply with Rule 4901:1-1304 of the Administrative Code and Section 4933.28 of the Ohio Revised Code.
19. **Billing Periods.** Bills shall be rendered regularly at monthly intervals. Non-receipt of bills by customer does not release or diminish the obligation of customer with respect to payment thereof.

Meters are ordinarily read at monthly intervals but may be read more or less frequently at Company's option; however, each meter will be read at least once in a twelve (12) month period.

20. **Payment of Bills.** Bills shall be paid by the customer at any office of the Company during its regular office hours or to any one of the Company's authorized collecting agents during the regular office hours of such agent. Any remittance received by mail at any office of the Company bearing U.S. Postal Office cancellation date corresponding with or previous to the last date for the net payment will be accepted by the Company as within the net payment period.
21. **Removal of Service by Company.** At the option of the Company, the Company shall have the right to shut off the gas and to remove its property from the customer's premises and the Company shall have the further right, independent of, or concurrent with, the right to shut off, to demand immediate payment for all gas theretofore, delivered to the customer and not paid for, which amount shall become due and payable immediately upon such demand, when the customer vacates the

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Miscellaneous Charges:

The following charges shall apply to all classes of customers:

(a) Reconnection Charge. If a service is reconnected after disconnection, a charge of twenty dollars (\$20.00) shall be assessed.

(b) Dishonored Check Charge. Whenever a customer pays a bill by check and the check is returned to Company by the customer's financial institution for lack of sufficient funds in the customer's account, there may be a dishonored check charge assessed for each check returned. Such customer shall be charged thirty dollars (\$30.00) for processing the dishonored check.

(c) Late Payment Charge. If a bill payment is not received by the Company offices or by the Company's authorized agent on or before the specified payment date, which shall be fourteen (14) days after the mailing of the bill, a one-time additional amount of five percent (5%) of the amount of the bill will become due and payable as part of the customer's total obligation. This provision is not applicable to: (1) unpaid account balances existing prior to the effective date of this rule and regulation; or (2) unpaid account balances of customers enrolled in payment plans pursuant to Ohio Administrative Code, Section 4901:1-18-04.

(d) Meter Test Charge. When a meter is tested at the customer's request and the results of the test demonstrate that the meter is accurate within a tolerance of plus or minus three percent (3%), the Company will assess a meter test charge of thirty-five dollars (\$35.00) to recover the cost of the removal and meter test, in accordance with Ohio Revised Code Section 4933.09. If the meter tested is not found to be accurate, there shall be no charge for the removal and test.

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**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 15-1401-GA-UNC, 89-8027-GA-TRF**

Summary: Tariff Application for Approval of Revisions to Certain Portions of the Company's Tariff electronically filed by Mr. Christopher J. Allwein on behalf of Suburban Natural Gas Company