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December 16, 2015

**VIA DIS**

Renee J. Jenkins, Secretary  
Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street  
Columbus, Ohio 43215-3793

**Re: Case No. 15-1988-TP-ATR; In the Matter of the Application of First Communications, LLC to Acquire Certain Assets and Customers of Comcast Phone of Ohio, LLC**

Dear Ms. Jenkins:

Please find attached for filing with the Commission in the above-referenced proceeding the Affidavit of Sandi R. Murphy regarding the delivery of notices to customers affected by First Communications, LLC's proposed acquisition of customers of Comcast Phone of Ohio, LLC as discussed in the Application.

Please acknowledge receipt and acceptance of this filing. Should you have any questions concerning this filing, please do not hesitate to contact the undersigned.

Respectfully submitted,



Catherine Wang

Danielle Burt

Counsel for First Communications, LLC

**AFFIDAVIT**

STATE OF OHIO

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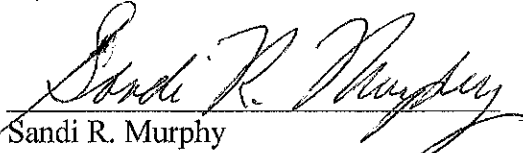
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COUNTY OF SUMMIT

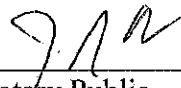
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I, Sandi R. Murphy, state that I am Senior Vice President and General Counsel of First Communications, LLC and that I am authorized to make this statement on its behalf. I attest that customer notices accompanying this filing were sent to affected customers by direct mail on November 25, 2015, in accordance with Rule 4901:1-6-7, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 15, 2015 at Akron, Ohio  
(Date) (Location)

  
Sandi R. Murphy  
Senior Vice President and General Counsel  
First Communications, LLC

Subscribed and sworn to before me this 15th date of December, 2015.

  
\_\_\_\_\_  
Notary Public

My Commission Expires:  
Does NOT expire.



November 23, 2015

Dear Valued CIMCO Customer:

We are excited to announce that First Communications, LLC soon will become your telecommunications services provider, pursuant to an agreement between First Communications and your current provider, CIMCO, A Division of Comcast Business Services ("CIMCO").<sup>1</sup> The transfer to First Communications will occur on or after January 1, 2016, subject to the satisfaction of certain regulatory requirements. First Communications is committed to earning and keeping your business and will assure that you continue to receive the same great service and dedication to your telecommunications needs as you currently receive.

**Your transition from CIMCO to First Communications requires no action on your part.**

This change will be completely seamless, and you do not need to do anything in order for it to occur. Following the transfer to First Communications, you will continue to receive telecommunications services with the same features and at the same rates, terms and conditions as you currently enjoy. Any changes to your service following the transaction will be made in compliance with your contract, service terms and applicable federal and state legal and regulatory requirements. We do not anticipate that this transition to First Communications will cause you to incur any carrier change charges, but if you do, First Communications will pay them.

It is important that you be aware of the following information. You are responsible for continued payment of your monthly recurring and usage charges. If, for any reason, you should choose another provider for your telecommunications services you will need to contact that provider directly to arrange for the change before First Communications becomes your provider.<sup>2</sup> Otherwise, your telecommunications service(s) will automatically be transferred without service interruption from CIMCO to First Communications. If you paid a deposit or prepayment, it will be transferred to your First Communications account. In addition, if you have a preferred carrier freeze on your account, it will be lifted to make the transfer and you will need to contact your local service provider to arrange a new freeze.

Headquartered in both Chicago, Illinois and Akron, Ohio, First Communications has been providing voice, data networking and managed services to the business community since 1998. At First Communications our commitment to customer service crosses all levels of our organization: from the associate who answers customer calls in our Akron-based Care and Repair Center; to the certified engineers in our Chicago-based Network Management Center who, around the clock, proactively monitor customer networks; to the Account Managers who

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<sup>1</sup> "CIMCO" is the trade name of the applicable Comcast Phone affiliate operating in your state, and an indirect, wholly-owned subsidiary of Comcast Corporation.

<sup>2</sup> Generally, you can find a list of alternative providers in the telephone book or from your state public utility regulatory agency. Please note that your right to switch providers is subject to the terms of your existing contract or service order. In addition, you may incur service initiation fees from a new provider such as service order, installation and other similar charges associated with establishing a new service account.

make it their business to know our customers. It is our dedication to customers that makes First Communications a trusted partner.

If you would like more information about the transaction or the transfer of your telecommunications services from CIMCO to First Communications, please call First Communications Vice President of Customer Engagement, Jamie Rowlands, at 1-800-344-3983. Prior to the transfer, you may also continue to contact CIMCO with any questions or concerns you may have about your current services.

We at First Communications look forward to serving you.

Sincerely,

Margi Shaw  
President  
First Communications

Jay Dirkmaat  
Vice President  
Comcast Business Services

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**12/16/2015 4:04:37 PM**

**in**

**Case No(s). 15-1988-TP-ATR**

Summary: Affidavit Affidavit - In the Matter of the Application of First Communications, LLC to Acquire Certain Assets and Customers of Comcast Phone of Ohio, LLC electronically filed by Ms. Danielle Burt on behalf of First Communications, LLC