

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Bonnie K.)	
Bishop,)	
)	
Complainant,)	
)	
v.)	Case No. 15-1294-EL-CSS
)	
Duke Energy Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) For the reasons set forth below, the Commission grants the joint motion to dismiss this case with prejudice.
- (2) Duke Energy Ohio, Inc. (Duke or the Company) is an electric distribution utility (EDU) as defined in R.C. 4928.01(A)(6) and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.
- (3) Generally, pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- (4) On July 13, 2015, Bonnie K. Bishop (Complainant) filed a complaint against Duke. Complainant alleges that Duke subjected her property to multiple surges a day for a five-week period, which resulted in, among other things, damages to her appliances. Further, Complainant alleges she made Duke aware of the problem and the Company failed to properly address it.
- (5) On August 3, 2015, Duke filed its answer to the complaint. Duke denies the allegations and asserts it is not responsible for

the surges and that it properly addressed the issue with the Complainant.

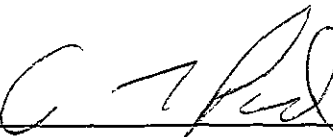
- (6) A settlement conference was held on October 6, 2015.
- (7) On November 4, 2015, a joint motion to dismiss the complaint was filed. The parties state they resolved the issues and reached a settlement; therefore, they request that the Commission dismiss the case with prejudice.
- (8) Based on the foregoing, the Commission finds the joint motion to dismiss this case with prejudice is reasonable and should be granted.


It is, therefore,

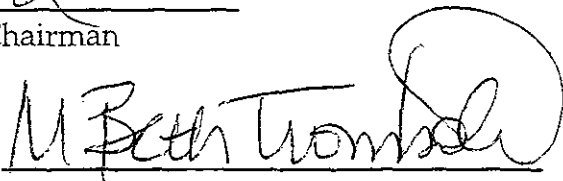
ORDERED, That the joint motion to dismiss this case be granted and this case be dismissed and closed as a matter of record, with prejudice. It is, further,

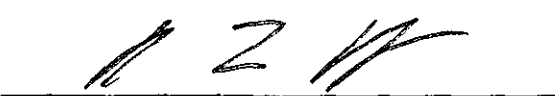
ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO


Andre T. Porter, Chairman


Lynn Slaby

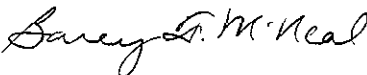

M. Beth Trombold


Asim Z. Haque


Thomas W. Johnson

NW/vrm
Entered in the Journal

DEC 09 2015


Barcy F. McNeal

Barcy F. McNeal
Secretary