

Notice of Change

December 7, 2015

Ms. Barcy F. McNeal Chief, Docketing Division Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793

Dear Ms. McNeal:

Santanna Natural Gas Corporation d/b/a Santanna Energy Services has this day filed with the Commission notification of change in the contact person for investigating customer complaints and the contact person for customer service in accordance with OAC Rules 4901:1-24-11 and 4901:1-27-11.

Contact Person for investigating customer complaints:

Dennise Hasan Quality Assurance Supervisor 425 Quadrangle Dr. Ste.200 Bolingbrook, IL 60440

Direct #: 630-789-6022 Ext. 253

Fax #: 866-531-3951

E-mail: hasan@ses4energy.com

Contact Person for customer service:

Denise Robles Customer Service Supervisor 425 Quadrangle Dr. Ste. 200 Bolingbrook, IL 60440

Direct #: 630-789-6022 Ext. 244

Fax #: 877-887-5099

E-mail: robles@ses4energy.com

Please contact me directly with any questions.

Sincerely,

Chris Tessler

Manager of Power and Natural Gas Operations

Direct: 512-346-2500 ext. 278 ctessler@ses4energy.com

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Case No(s). 11-5948-EL-CRS, 10-1283-GA-CRS

Summary: Notification Notification of change in the contact person for investigating customer complaints and the contact person for customer service electronically filed by Mrs. Manivone B Vorabouth on behalf of Santanna Natural Gas Corporation dba Santanna Energy Services