

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)	
Jimmie Steagall,)	
)	
Complainant,)	
)	
v.)	Case No. 15-837-EL-CSS
)	
Duke Energy Ohio, Inc.,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- (2) Duke Energy Ohio, Inc. (Duke or Respondent) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.
- (3) On April 27, 2015, Complainant, Jimmie Steagall, filed a complaint alleging that Respondent failed to acknowledge Complainant's request to cancel service and, instead, was attempting to have Complainant pay for service he did not use.
- (4) Duke filed its answer on May 15, 2015, which denied any wrongdoing by the company as alleged in the complaint and set forth several affirmative defenses.
- (5) A prehearing settlement conference was held on August 11, 2015. The parties continued working towards a settlement thereafter.

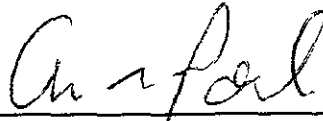
- (6) On October 29, 2015, the parties filed a joint motion to dismiss the complaint with prejudice, indicating that the parties have reached a settlement of all issues in this proceeding.
- (7) The Commission finds that the parties' joint motion to dismiss with prejudice is reasonable and should be granted. Accordingly, the complaint should be dismissed.

It is, therefore,

ORDERED, That this complaint be dismissed with prejudice and closed of record. It is, further,

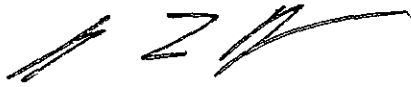
ORDERED, That a copy of this Entry be served upon all interested parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

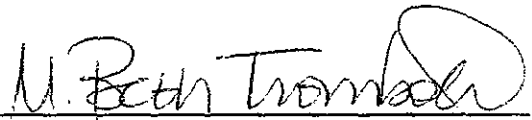


Andre T. Porter, Chairman

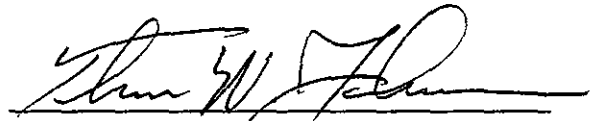
Lynn Slaby



Asim Z. Haque



M. Beth Trombold

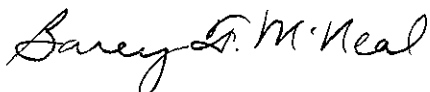


Thomas W. Johnson

DEF/dah

Entered in the Journal

DEC 02 2015



Barcy F. McNeal
Secretary