Ohio Public Utilities Commission

PUCO USE ONLY – Version 1.07						
Date Received	Case Number	Certification Number				
	15 1550 CA CDC	States and				

15-1550- GA-CRS

CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS SUPPLIERS

Please **type or print** all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit A-16 - Company History*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

SECTION A - APPLICANT INFORMATION AND SERVICES

A-1 Applicant intends to be certified as: (check all that apply) √ Retail Natural Gas Aggregator √ Retail Natural Gas Broker

oker ✓ Retail Natural Gas Marketer

A-2 Applicant information:

Legal NameResidents Energy, LLCAddress520 Broad Street, Newark, NJ 07102

Telephone No. 973-438-3500

Web site Address www.residentsenergy.com

A-3 Applicant information under which applicant will do business in Ohio:

Same as above.

Name Address

Web site Address

Telephone No.

A-4 List all names under which the applicant does business in North America: Residents Energy, LLC

A-5 Contact person for regulatory or emergency matters:

Name	Avi Keilson	Т	Title	Director of Regulatory Affairs
Business A	Address 520 Broad Street, New	wark, NJ 07102		
Telephone	No. 973-438-3920	Fax No. 973-438-1878		Email Address akeilson@genieretail.com

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A-6 Contact person for Commission Staff use in investigating customer complaints:

	Name Wayne Stoughton	Title	VP, Customer	Service & Regulatory
	Business address 20 West Third Street, Suite 10, Jamestown, NY	14701		
	Telephone No. 973-438-7271 Fax No. 716-664-2476		Email Address	wstoughton@genieretail.com
7	Applicant's address and toll-free number for customer	· serv	ice and compl	aints
	Customer service address PO Box 400, Jamestown, NY 14702-040	00		
	Toll-Free Telephone No. 888-828-7374 Fax No. 716-664-24	76	Email Addr	ess contactus@residentsenerg

A-8 Provide "Proof of an Ohio Office and Employee," in accordance with Section 4929.22 of the Ohio Revised Code, by listing name, Ohio office address, telephone number, and Web site address of the designated Ohio Employee

Name	Kegler, Brow	n, Hill & Ritter		Title	Statutory	Agent
Business a	address	65 East State	Street, Columbus, Ohio 43215			
Telephon	e No. 614462	25400	Fax No. 6144642634	Email	Address	n/a

A-9 Applicant's federal employer identification number 272046457

A-10 Applicant's form of ownership: (Check one)

A-

Sole Proprietorship	Partnership
Limited Liability Partnership (LLP)	Limited Liability Company (LLC)
Corporation	Other

A-11 (Check all that apply) Identify each natural gas company service area in which the applicant is currently providing service or intends to provide service, including identification of each customer class that the applicant is currently serving or intends to serve, for example: *residential, small commercial, and/or large commercial/industrial (mercantile) customers.* (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)

\checkmark	Columbia Gas of Ohio	1	Residential	1	Small Commercial	1	Large Commercial / Industrial
\checkmark	Dominion East Ohi	1	Residential	1	Small Commercial	1	Large Commercial / Industrial
\checkmark	Duke Energy Ohi	1	Residential	1	Small Commercial	1	Large Commercial / Industrial
\checkmark	Vectren Energy Delivery of Ohio	1	Residential	1	Small Commercial	✓	Large Commercial / Industrial

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A-12 If applicant or an affiliated interest previously participated in any of Ohio's Natural Gas Choice Programs, for each service area and customer class, provide approximate start date(s) and/or end date(s) that the applicant began delivering and/or ended services.

Residential	Beginning Date of Service	End Date
Small Commercial	Beginning Date of Service	End Date
Large Commercial	Beginning Date of Service	End Date
Industrial	Beginning Date of Service	End Date
nion East Ohio		
Residential	Beginning Date of Service	End Date
] Small Commercial	Beginning Date of Service	End Date
Large Commercial	Beginning Date of Service	End Date
Industrial	Beginning Date of Service	End Date
Residential	Beginning Date of Service	End Date
Small Commercial	Beginning Date of Service	End Date
]Large Commercial	Beginning Date of Service	End Date
Industrial	Beginning Date of Service	End Date
en Energy Delivery (of Ohio	
Residential	Beginning Date of Service	End Date
Small Commercial	Beginning Date of Service	End Date
	Beginning Date of Service	End Date
Large Commercial	2-18-11-18 - 11-1 0-2 0-1 - 1-1	

A-13 If not currently participating in any of Ohio's four Natural Gas Choice Programs, provide the approximate start date that the applicant proposes to begin delivering services:

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✓	Columbia Gas of Ohio	Intended Start Date	December 1, 2016
\checkmark	Dominion East Ohio	Intended Start Date	December 1, 2016
 ✓ 	Duke Energy Ohio	Intended Start Date	December 1, 2016
✓	Vectren Energy Delivery of Ohio	Intended Start Date	December 1, 2016

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- A-14 <u>Exhibit A-14 "Principal Officers, Directors & Partners,</u>" provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.
- A-15 <u>Exhibit A-15 "Corporate Structure</u>," provide a description of the applicant's corporate structure, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale natural gas or electricity to customers in North America.
- A-16 <u>Exhibit A-16 "Company History</u>," provide a concise description of the applicant's company history and principal business interests.
- A-17 <u>Exhibit A-17 "Articles of Incorporation and Bylaws</u>," if applicable, provide the articles of incorporation filed with the state or jurisdiction in which the applicant is incorporated and any amendments thereto.
- A-18 <u>Exhibit A-18 "Secretary of State</u>," provide evidence that the applicant is currently registered with the Ohio Secretary of the State.

SECTION B - APPLICANT MANAGERIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- **B-1** <u>Exhibit B-1 "Jurisdictions of Operation</u>," provide a current list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.
- **B-2** <u>Exhibit B-2 "Experience & Plans</u>," provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4929.22 of the Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.
- **B-3** <u>Exhibit B-3 "Summary of Experience</u>," provide a concise and current summary of the applicant's experience in providing the service(s) for which it is seeking to be certified to provide (e.g., number and types of customers served, utility service areas, volume of gas supplied, etc.).
- **B-4** <u>Exhibit B-4 "Disclosure of Liabilities and Investigations</u>," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocations of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational

status or ability to provide the services it is seeking to be certified to provide.

B-5 <u>Exhibit B-5</u> "Disclosure of Consumer Protection Violations," disclose whether the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant has been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws within the past five years.

If Yes, provide a separate attachment labeled as <u>Exhibit B-5</u> "Disclosure of Consumer Protection <u>Violations</u>," detailing such violation(s) and providing all relevant documents.

- **B-6** Exhibit B-6 "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation," disclose whether the applicant or a predecessor of the applicant has had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, or revoked, or whether the applicant or predecessor has been terminated from any of Ohio's Natural Gas Choice programs, or been in default for failure to deliver natural gas.
 - ☑ No □ Yes

If Yes, provide a separate attachment, labeled as <u>Exhibit B-6</u> "Disclosure of Certification Denial, <u>Curtailment</u>, Suspension, or Revocation," detailing such action(s) and providing all relevant documents.

SECTION C - APPLICANT FINANCIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- C-1 <u>Exhibit C-1 "Annual Reports</u>," provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information, labeled as Exhibit C-1, or indicate that Exhibit C-1 is not applicable and why.
- C-2 <u>Exhibit C-2 "SEC Filings</u>," provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 whether the applicant is not required to file with the SEC and why.
- C-3 <u>Exhibit C-3 "Financial Statements</u>," provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer-certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer-certified financial statements covering the life of the business.
- C-4 <u>Exhibit C-4 "Financial Arrangements</u>," provide copies of the applicant's current financial arrangements to conduct competitive retail natural gas service (CRNGS) as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.)
- C-5 <u>Exhibit C-5 "Forecasted Financial Statements</u>," provide two years of forecasted financial statements (balance sheet, income statement, and cash flow statement) for the applicant's CRNGS operation, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer.

- C-6 <u>Exhibit C-6 "Credit Rating</u>," provide a statement disclosing the applicant's current credit rating as reported by two of the following organizations: Duff & Phelps, Dun and Bradstreet Information Services, Fitch IBCA, Moody's Investors Service, Standard & Poors, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant.
- C-7 <u>Exhibit C-7 "Credit Report</u>," provide a copy of the applicant's current credit report from Experion, Dun and Bradstreet, or a similar organization.
- C-8 <u>Exhibit C-8 "Bankruptcy Information</u>," provide a list and description of any reorganizations, protection from creditors, or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or since applicant last filed for certification.
- C-9 <u>Exhibit C-9 "Merger Information</u>," provide a statement describing any dissolution or merger or acquisition of the applicant within the five most recent years preceding the application, or at any time as a participant in the Ohio Natural Gas Choice programs.

SECTION D – APPLICANT TECHNICAL CAPABILITY

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- **D-1** Exhibit D-1 "Operations," provide a current written description of the operational nature of the applicant's business. Please include whether the applicant's operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and the provision of retail ancillary services, as well as other services used to supply natural gas to the natural gas company city gate for retail customers.
- **D-2** Exhibit D-2 "Operations Expertise," given the operational nature of the applicant's business, provide evidence of the applicant's current experience and technical expertise in performing such operations.
- **D-3** <u>Exhibit D-3 "Key Technical Personnel</u>," provide the names, titles, email addresses, telephone numbers, and background of key personnel involved in the operational aspects of the applicant's current business.

Applicant Signature and Title

Sworn and subscribed before me this

'L A.K

Signature of official administering oath

- Poes read day of November Month 2015

NDA A. KARCin NotARy **Print Name and Title**

My commission expires on

2/16/14

LINDA A. KARCIC Notary Public, State of New Jersey My Commission Expires February 16, 2016

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180 East Broad Street • Columbus, OH 43215-3793 • (614) 466-3016 • www.PUCO.ohio.gov The Public Utilities Commission of Ohio is an Equal Opportunity Employer and Service Provider

THES COMMAN S SOLON	The Public Utilit Competitive Re				on of (Dhio
	(V	fidavit F Version 1	-			
In the Matter of the A	pplication of)				
RESIDENTS ENERGY, LLC	2)	Case No.	15	_ 1550	-GA-CRS
for a Certificate or Re	enewal Certificate to Provide)	Case No.	10	" 1000	-OA-CRS
Competitive Retail Na	itural Gas Service in Ohio.)				
County of Essex						

State of New Jersey

Alan Schwab

[Affiant], being duly sworn/affirmed, hereby states that:

- (1) The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.
- (2) The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
- (3) The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.
- (4) Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
- (5) Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.
- (6) Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
- (7) Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.
- (8) Affiant further sayeth naught.

Affiant Signature & Title

Sworn and subscribed before me this

LINDA A. KARCIC Notary Public, State of New Jersey My Commission Expires

February 16, 2016

Signature of Official Administering Oath

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Pres 7 600

the day of November Month 2015

Year

LINDS A. KARCK - NOTARY Print Name and Title

My commission expires on

5

2/16/16

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Exhibit A-14 "Principal Officers, Directors & Partners"

Provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.

Michael Stein, CEO, 520 Broad Street, Newark, NJ 07102, 973-438-3018

Alan Schwab, President & COO, 520 Broad Street, Newark, NJ 07102, 974-438-4343

Terrence Stronz, CFO, 20 West 3rd Street, Suite 10, Jamestown, NY 14701, 973-438-7263

Avi Goldin, EVP, 520 Broad Street, Newark, NJ 07102, 973-438-4075

Joyce Mason, Secretary, 520 Broad Street, Newark, NJ 07102, 973-438-4466

Exhibit A-15 "Corporate Structure"

Provide a description of the applicant's corporate structure, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale natural gas or electricity to customers in North America.

The applicant is a wholly-owned subsidiary of IDT Energy, Inc. which in turn is a wholly-owned subsidiary of Genie Retail Energy, Inc. which is a wholly-owned subsidiary of Genie Energy International Corporation which is owned almost entirely by Genie Energy Ltd., a publicly traded company.

See graphical description of Applicant's corporate structure, attached.

Affiliates that supply retail or wholesale electricity or natural gas to customers in North America:

IDT Energy, Inc., - immediate parent of applicant - is a retail supplier of electricity and/or natural gas to customers in NY, NJ, PA, MD, DC and IL.

Evergreen Gas & Electric, LLC - affiliate of applicant - is licensed as a retail electricity and natural gas supplier in NY but is not currently active.

Diversegy, LLC – affiliate of applicant – broker of electricity and natural gas to commercial customers in numerous jurisdictions throughout the US. Licensed as an Aggregator/Broker of both electricity and natural gas in Ohio under license numbers 12-605E(2) and 12-279G(2).

EPIQ Energy, LLC – affiliate of applicant - broker of electricity and natural gas to residential and small commercial customers in numerous jurisdictions throughout the US. Licensed as an Aggregator/Broker of both electricity and natural gas in Ohio under license numbers 13-713E(2) and 13-315G(2).

Exhibit A-16 "Company History"

Provide a concise description of the applicant's company history and principal business interests.

The applicant was formed in the State of New York on March 4, 2010, under the name New Energy Services, LLC. The New York Public Service Commission ("NYPSC") deemed it eligible to serve as a natural gas supplier (ESCO) on April 2, 2010. Sometime thereafter it began serving natural gas customers in the ConEdison and Keyspan territories in New York City. On July 26, 2011, the NYPSC deemed the Company eligible to serve as an electricity supplier.

On April 26, 2011, the applicant received its natural gas supplier license from the NJ Board of Public Utilities ("NJBPU"). It began serving natural gas customers in the PSE&G territory of New Jersey sometime thereafter.

The founders of the applicant then decided that they did not wish to pursue growth and they allowed the customers to migrate back to the utilities and/or other suppliers.

On August 7, 2012, all of the membership interests in the applicant were purchased by IDT Energy, Inc. ("IDTE"), a Delaware corporation headquartered in Newark, New Jersey.

In March of 2013, IDTE changed the name of the applicant to Residents Energy, LLC, and its headquarters address to Newark, New Jersey. On March 21, 2013, The New York Public Service Commission issued a new Eligibility Letter acknowledging the applicant's name change.

On April 23, 2014, the New Jersey Board of Public Utilities issued Electric Power Supplier and Gas Supplier Licenses to the applicant as Residents Energy, LLC.

The Pennsylvania Public Utility Commission granted the applicant a license to serve as a Natural Gas Supplier on November 13, 2014 and a license to serve as an Electric Generation Supplier on December 18, 2014.

After completion of the application process and the appropriate EDI testing, the applicant began serving electric and natural gas customers in the majority of the New York utility territories during the 4th Quarter of 2014.

The applicant began serving electric and natural gas customers in some of the utility territories in New Jersey and Pennsylvania during the first half of 2015.

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Exhibit A-17 "Articles of Incorporation and Bylaws"

Provide the articles of incorporation filed with the state or jurisdiction in which the applicant is incorporated and any amendments thereto.

Copies of the applicant's Articles of Organization and amendments thereto, are attached. As a limited liability company, the applicant does not have Bylaws.

State of New York Department of State } ss:

I hereby certify, that NEW ENERGY SERVICES LLC a NEW YORK Limited Liability Company filed Articles of Organization pursuant to the Limited Liability Company Law on 03/04/2010, and that the Limited Liability Company is existing so far as shown by the records of the Department.

* * *

WITNESS my hand and the official seal of the Department of State at the City of Albany, this 06th day of April two thousand and ten.

2 6 6 8 8 9 9 9 9 First Deputy Secretary of State Ċ≉j 化化化 化化化 * -16: \$ \$ 8 3 03

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STATE OF NEW YORK

DEPARTMENT OF STATE

I hereby certify that the annexed copy has been compared with the original document in the custody of the Secretary of State and that the same is a true copy of said original.

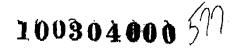


WITNESS my hand and official seal of the Department of State, at the City of Albany, on April 8, 2010.

0

Daniel E. Shapiro First Deputy Secretary of State

Rev. 06/07



OPALID: 794385

New York State Department of Slate Division of Corporations, State Records and Uniform Commercial Code Albany, NY 12231

(This form must be printed or typed in black ink)

ARTICLES OF ORGANIZATION OF

<u>New Energy Services LLC</u> (Insert name of Limited Liability Company)

Under Section 203 of the Limited Liability Company Law

FIRST: The name of the limited liability company is: <u>New Energy Services LLC</u>

SECOND: The county, within this state, in which the office of the limited liability company is to be located is: <u>New York</u>

THIRD: The Secretary of State is designated as agent of the limited liability company upon whom process against it may be served. The address within or without this state to which the Secretary of State shall mail a copy of any process against the limited liability company served upon him or her is:

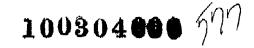
Stillwater Capital Partners, Inc.

<u>41 Madison Avenue</u> <u>29th Floor</u> New York, NY 10010 USA

<u>Abe Dweck</u> (signature of organizer) <u>Abe Dweck</u> (print or type name of organizer)

100304000577

OPALID: 794385



ARTICLES OF ORGANIZATION OF

<u>New Energy Services LLC</u> (Insert name of Limited Liability Company)

Under Section 203 of the Limited Liability Company Law

Filed by: <u>Abe Dweck</u> (Name)

> <u>41 Madison Avenue</u> <u>29th Floor</u> (Mailing address)

New York, NY 10010 USA (City, State, Zip code, and Country)

Note: This online form was prepared by the NYS Department of State and the NYS Governor's Office of Regulatory Reform for filing articles of organization for a domestic limited liability company. It does not contain all option provisions under the law. You are not required to use this from. You may draft you own form or use forms available at legal stationery stores. The Department of State recommends that legal documents be prepared under the guidance of an attorney. The certificate must be submitted with filing fee.

ST/ Dep	ATE OF NEW YORK ARTMENT OF STATE	-•
FILED	MAR 0 4 2010	

TAX \$ BY:

2010 MAR -4 PH 12:57

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CORPORATION SERVICE COMPANY

www.cscglobal.com

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CSC- Wilmington Suite 400 2711 Centerville Road Wilmington, DE 19808 800-927-9800 302-636-5454 (Fax)

Matter# Project Id :	Not Provided :	Order# Order Date	332114-5 08/30/2012			
F	Entity Name :	NEW ENERGY SERVICE	ES LLC			
J	Jurisdiction :	NY-Department of State				
Request for : File date :		Domestic Change of Agent Filing 09/28/2012				
F	Result :	Filed				

Ordered by JILLIAN WALSH at GENIE ENERGY LTD.

Thank you for using CSC. For real-time 24 hour access to the status of any order placed with CSC, access our website at www.cscglobal.com.

If you have any questions concerning this order or CSCGlobal, please feel free to contact us.

[^]la Snook ↓ok@cscinfo.com

The responsibility for verification of the files and determination of the information therein lies with the filing officer; we accept no liability for errors or omissions.

N. Y. S. DEPARTMENT OF STATE DIVISION OF CORPORATIONS AND STATE RECORDS	ALBANY, NY 12231-0001
FILING RECEIPT	·
ENTITY NAME: NEW ENERGY SERVICES, LLC	***************************************
DOCUMENT TYPE: CHANGE (DOM LLC) PROCESS REG.AGENT	COUNTY: NEWY
FILED:09/28/2012 DURATION:******** CASH#:12092800016	
FILER:	
JOYCE MASON GENIE ENERGY LTD. 550 BROAD ST., 17TH FLR. NEWARK, NJ 07102	
ADDRESS FOR PROCESS:	
CORPORATION SERVICE COMPANY 80 STATE STREET ALBANY, NY 12207-2543	
REGISTERED AGENT:	
CORPORATION SERVICE COMPANY 80 STATE STREET ALBANY, NY 12207-2543	

			*********	====	
SERVICE COMPANY:	CORPORATION	SERVICE	COMPANY	- 45	SERVICE CODE: 45

FEES	30.00	PAYMENTS	30.00
FILING	30.00	CASH	0.00
TAX	0.00	CHECK	0.00
ERT	0.00	CHARGE	0.00
- COPIES	0.00	DRAWDOWN	30.00
HANDLING	0.00	OPAL	0.00
		REFUND	0.00
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332114JBA		DOS-1025	(04/2007)

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New York State Department of State Division of Corporations, State Records and Uniform Commercial Code One Commerce Plaza, 99 Washington Avenue Albany, NY 12231 www.dos.ny.gov

CERTIFICATE OF CHANGE

OF

New Energy Services LLC

(Insert Name of Domestic Limited Liability Company)

Under Section 211-A of the Limited Liability Company Law

FIRST: The name of the limited liability company is:

New Energy Services LLC

If the name of the limited liability company has been changed, the name under which it was organized is:

SECOND: The date of filing of the articles of organization is: March 24, 2010

THIRD: The change(s) effected hereby are: [Check appropriate statement(s)]

1. The county location, within this state, in which the office of the limited liability company is located, is changed to:

2. The address to which the Secretary of State shall forward copies of process accepted on behalf of the limited liability company is changed to read in its entirety as follows: Corporation Service Company, 80 State Street, Albany, NY 12207-2543

3. The limited liability company hereby: [check one]

Designates Corporation Service Company
 as its registered agent upon whom process against the limited liability company may be served.
 The street address of the registered agent is:
 80 State Street, Albany, NY 12207-2543

- Changes the designation of its registered agent to: The street address of the registered agent is: 80 State Street, Albany, NY 12207-2543
- Changes the address of its registered agent to: 80 State Street, Albany, NY 12207-2543

Revokes the authority of its registered agent.

DOS-1359-f-I (Rev. 06/12)

Page 1 of 2

Х	لمسيد
	(Signaty a
) aycanton
-	(Type or print name)
	Joyce Maon

Capacity of signer	(Check appropriate box):
--------------------	--------------------------

🗌 Member

🗌 Manager

Authorized Person

CERTIFICATE OF CHANGE OF

(Insert Name of Domestic Limited Liability Company)

Under Section 211-A of the Limited Liability Company Law

Filed by: (Nome)

(Mailing address)

(City, State and ZIP code)

NOTE: This form was prepared by the New York State Department of State for filing a certificate of change by a domestic limited liability company. You are not required to use this form. You may draft your own form or use forms available at legal supply stores. The Department of State recommends that legal documents be prepared under the guidance of an attorney. The certificate must be submitted with a \$30 filing fee made payable to the Department of State.

(For office use only)

DOS-1359-14 (Rev. 06/12)

Page 2 of 2

N. Y. S. DEPARTMENT OF STATE DIVISION OF CORPORATIONS AND STATE RECORDS

ALBANY, NY 12231-0001

FILING RECEIPT

ENTITY NAME: RESIDENTS ENERGY, LLC

DOCUMENT TYPE: AMENDMENT (DOM LLC) NAME

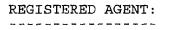
COUNTY: NEWY

FILED:03/13/2013 DURATION:******** CASH#:130313000377 FILM #:130313000344

FILER: -----GENIE ENERGY LTD 550 BROAD ST 17TH FLR

NEWARK, NJ 07102

ADDRESS FOR PROCESS:





SERVICE CO	MPANY: CORPORAT	ION SERVICE COMPANY	- 45 SERVICE	CODE: 45
FEES	120.00		PAYMENTS	120.00
FILING TAX CERT COPIES HANDLING	60.00 0.00 0.00 10.00 50.00		CASH CHECK CHARGE DRAWDOWN OPAL REFUND	$\begin{array}{c} 0.00\\ 0.00\\ 0.00\\ 120.00\\ 0.00\\ 0.00\\ 0.00\end{array}$
566995JBA		C= 3 = > = = = = = = = = = = = = = = = =	DOS-102	5 (04/2007)

STATE OF NEW YORK

DEPARTMENT OF STATE

I hereby certify that the annexed copy has been compared with the original document in the custody of the Secretary of State and that the same is a true copy of said original.



WITNESS my hand and official seal of the Department of State, at the City of Albany, on March 13, 2013.

0

Daniel E. Shapiro First Deputy Secretary of State

Rev. 06/07

130313000344

New York State Department of State Division of Corporations, State Records and Uniform Commercial Code One Commerce Plaza, 99 Washington Avenue Albany, NY 12231 www.dos.ny.gov

CERTIFICATE OF AMENDMENT OF ARTICLES OF ORGANIZATION OF

NEW ENERGY SERVICES, LLC

(Insert Name of Domestic Limited Liability Company)

Under Section 211 of the Limited Liability Company Law

FIRST: The name of the limited liability company is:

NEW ENERGY SERVICES, LLC

If the name of the limited liability company has been changed, the name under which it was organized is:

SECOND: The date of filing of the articles of organization is: MARCH 4, 2010

THIRD: The amendment effected by this certificate of amendment is as follows: (Set forth each amendment in a separate paragraph providing the subject matter and full text of each amended paragraph. For example, an amendment changing the name of the limited liability company would read as follows: Paragraph *First* of the Articles of Organization relating to the limited liability company name is hereby amended to read as follows: *First: The name of the limited liability company name* is hereby amended to read as follows: *First: The name of the limited liability company name* is hereby amended to read as follows: *First: The name of the limited liability company name* is hereby amended to read as follows: *First: The name of the limited liability company is*... (new name) ...)

Paragraph First of the Articles of Organization relating to

the limited lability company name

is hereby amended to read as follows: First: The name of the limited liability company is: Residents Energy, LLC

DOS-1358-f-I (Rev. 06/12)

130313000 344

X /s/ Joyce Mason

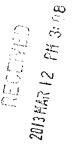
(Signature)

Capacity of signer (Check appropriate box):

Member

Joyce Mason (Type or print name)

X Authorized Person



CERTIFICATE OF AMENDMENT OF ARTICLES OF ORGANIZATION OF

NEW ENERGY SERVICES, LLC

(Insert Name of Domestic Limited Liability Company)

Under Section 211 of the Limited Liability Company Law

Filed by	Genie Energy Ltd.	STATE OF NEW YORK DEPARTMENT OF STATE
67 :1 Hd	(Name) <u>550 Broad St., 17th Flr.</u> (Mailing address) <u>Newark, NJ 07102</u> (City, State and Zip code)	FILED MAR 1 3 2013 TAX S BY:
HAR 13		•

NGH: This form was prepared by the New York State Department of State for filing a certificate of amendment of a domestic limited liability company. It does not contain all optional provisions under the law. You are not required to use this form. You may draft your own form or use forms available at legal supply stores. The Department of State recommends that legal documents be prepared under the guidance of an attorney. The certificate must be submitted with a \$60 filing fee made payable to the Department of State.

(For office use only.)

DOS-1358-f-l (Rev. 06/12)

CUSTOMER REF. #

566995 JBH

Page 2 of 2

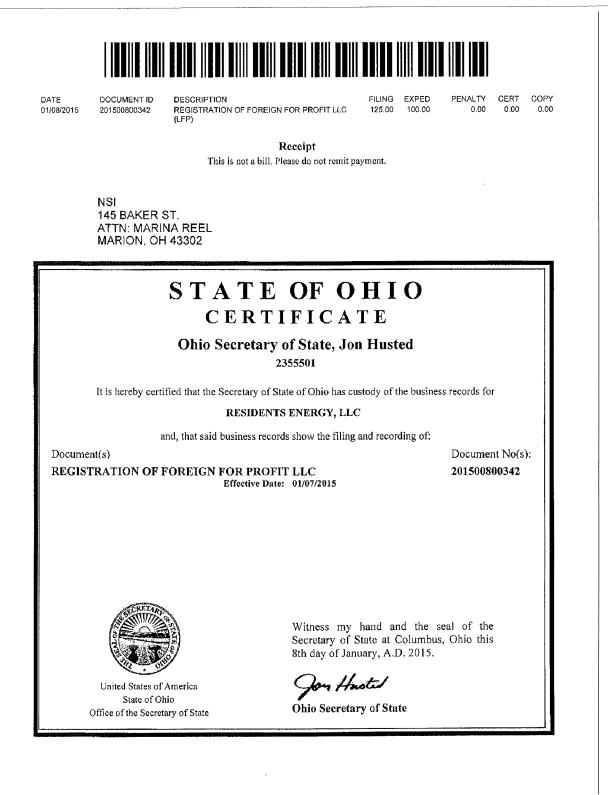
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Exhibit A-18 "Secretary of State"

Provide evidence that the applicant has registered with the Ohio Secretary of the State.

Copy of Certificate from Secretary of State, attached.



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Central Ohio: (61	tary of State 4) 466-3910 08-FILE (767-3453) Statu:gov	Regular Filing (no P.O. Bex 670 Columbus, OH 45 Expedite Filing (T time requires an P.O. Bax 1390 Columbus, OH 45	1216 wo-business day proce additionsi \$109.00).	ts ing
	jistration of a Fore ited Liability Comp Filing Fee: \$125			
 Registration of a Foreign For-Profit Li Liability Company (106-LFA) ORC 1705 	nited (2) 🗌	Registration of a Fo Limited Liability Con (106-LFA) ORG 1705	oreign Nonprofit mpany	
Jurisdiction of Formation NEW YORK Date of Formation 03/04/2010		diction of Formation of Formation		
RESIDENTS ENERGY, LLC Name under which the foreign limited liability urisdiction of formation) is:	company desires to transact b	usiness in Ohio (if di	fferent from its name	
Name must include one of the following words or abl	veviations: "limited liability company,"	"limited," "LLC," "L.L.C.,"	+ • • • • • • • • • • • • • • • • • • •	RECEIVE
The address to which interested persons may agreement, bylaws, or other charter docume	y direct requests for coples of th ts of the company is:	ne limited liability cor		1318-50 0
C/O MINI RIVERA				
Name				- 1
1430 BROADWAY, SUITE 1615				
Mailing Address		·		-
NEW YORK City		NY State	I0018 ZIP Code	

Doc ID -->

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company may be served in the state	appoints the following as its ag of Ohio. The name and comp	gent upon whom process lete address of the agen	against the limited liability t is
CSC-Lawyers Incorporating Servi			
Name			
To March Depart Owners, Swite 1900	·····		
50 West Broad Street, Suite 1800 Mailing Address	, 		
		-	
Columbus		Ohio State	43215 ZIP Code
City The limited liability company irrevoc	ably consents to service of pro-	cess on the agent listed	above as long as
b. an agent is c. the agent c	not appointed, or appointed but the authority of annot be found or served after	that agent has been revo the exercise of reasonal	sked, or Ne diligence.
By signing and submitting this form has the requisite authority to execut Required Must be signed by an	to the Ohio Secretary of State, this document.		certifies that he or she
authorized representative.			
If authorized representative	By (if applicable)		
is an individual, then they	······		
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Exhibit B-1 "Jurisdictions of Operation"

Provide a list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail natural gas service or retail/wholesale electric services.

Residents Energy, LLC 520 Broad Street Newark, NJ 07102

State	License Type	License No.	Commodity
NY	ESCO	Letter dated 3/21/13	Electric/Gas
NJ	TPS	ESL-0155	Electric
NJ	TPS	GSL-0137	Gas
ΡΑ	NGS	A-2014-2432600	Gas
PA	EGS	A-2014-2433184	Electric

IDT Energy, Inc. 520 Broad Street Newark, NJ 07102

State	License Type	License No.	Commodity
NY	ESCO	Letter dated 9/8/04	Electric/Gas
NJ	TPS	ESL-0081	Electric
NJ	TPS	GSL-0090	Gas
MD	Electric Supplier	IR-1747	Electric
MD	Gas Supplier	IR-1745	Gas
ΡΑ	EGS	A-2009-2134623	Electric
PA	NGS	A-2009-2119279	Gas
IL	ARES	12-0428	Electric
DC	Electric Supplier	Order No. 16840	Electric
DC	Gas Supplier	Order No. 17245	Gas

Evergreen Gas & Electric, LLC 520 Broad Street Newark, NJ 07102

State License Type Lice	ense No. Commodity
NY ESCO Letter date	ed 1/28/13 Electric/Gas

EXHIBIT B-1 – "Jurisdictions of Operation" (cont.)

Diversegy, LLC 5080 Spectrum Drive, Ste. 600W Addison, TX 75001

State	License Type	License No.	Commodity
DC	Broker	Order No. 17118	Electric
DE	Electricity Broker	Order No. 8572	Electric
IL	ABC	12-0581	Electric/Gas
MA	Electricity Broker	EB-282	Electric
MD	Broker	IR-2986	Electric
MD	Broker	IR- 3095	Gas
NH	Natural Gas Aggregation	DM 14-093	Gas
NH	Electric Aggregation	DM 14-092	Electric
NJ	Energy Agent	EA-0225	Electric/Gas
NJ	Private Aggregator	PA-0131	Electric/Gas
NJ	Energy Consultant	EC-0063	Electric/Gas
ОН	Aggregator/Broker	12-605E(2)	Electric
OH	Aggregator/Broker	12-279G(2)	Gas
ΡΑ	Broker	A-2013-2365762	Electric
RI	Gas Marketer	Docket No. 2379(E3)	Gas
RI	Power Producer	Docket D-96-6 (V6)	Electric

Epiq Energy, LLC 5080 Spectrum Drive, Ste. 600W Addison, TX 75001

State	License Type	License No.	Commodity
DC	Broker	Order No. 17434	Electric/Gas
IL	ABC	13-0382	Electric
MD	Electric Supply	IR-3272	Electric
MD	Gas Supply	IR-3271	Gas
NH	Electric Aggregator	DM-15-077	Electric
NH	Natural Gas Aggregator	DM-15-076	Gas
NJ	Energy Agent	EA-0291	Electric/Gas
NJ	Private Aggregator	PA-0156	Electric/Gas
NJ	Energy Consultant	EC-0090	Electric/Gas
ОН	Aggregator/Broker	13-713E(2)	Electric
OH	Aggregator/Broker	13-315G(2)	Gas
РА	NGS	A-2014-2407023	Gas
PA	EGS	A-2014-2405358	Electric

Exhibit B-2 "Experience & Plans"

Provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4929.22 of the Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.

The applicant's parent company, IDT Energy, Inc. ("IDTE"), has been an active retail energy supplier since 2004, and currently serves more than 350,000 electric and natural gas meters in five states and in the District of Columbia. The applicant has only recently re-entered the New York and New Jersey utility markets, after a two-year hiatus, under the new ownership of IDTE, and with the new name, Residents Energy, LLC. The applicant has also recently entered the Pennsylvania market. As a wholly-owned subsidiary of IDTE, the applicant will leverage the considerable experience of IDTE's executive leadership team, and its dedicated back-office operations staff, as it develops its brand.

The plan is for the applicant to market its products to Ohio customers through a variety of channels including direct mail, internet advertising, and the use of both in-house and outside telemarketing and door-to-door marketing teams. Outside marketing vendors will be cautiously selected after a substantial vetting process. The individual sales agents hired by the vendors for door-to-door marketing will be subjected to criminal background checks. All sales agents will be required to be properly trained before they will be permitted to participate in any marketing campaigns on behalf of the applicant. Lists for telemarketing campaigns will be appropriately scrubbed against the "do-not-call" registry. Marketing activities of all outside vendors will be heavily monitored by an in-house Quality Assurance team and an inspector in the field. Misrepresentations of the Commission's rules, will not be tolerated.

The enrollment of Ohio customers will be done in accordance with the rules set forth in 4901:1-29-06. Door-to-door sales will be validated by third-party verifications made after the sales agent leaves the premises of the customer. Hard copies of the terms and conditions will be provided to the customer at the time of sale, or electronic copies when permitted. Telephonic enrollments will also be validated by third-party verifications and the written terms and conditions will sent to the customer thereafter. The applicant's website will be set-up to accept internet enrollments as well.

With respect to customer billing, the applicant does not intend to bill its customers directly. Rather, customers will be billed by their local utility companies, pursuant to Commissionapproved tariffs, for both the utility's delivery charges and the applicant's supply charges. EDI communications between the applicant and the utilities will be handled by an outside, experienced EDI provider.

With respect to customer inquiries and complaints, the applicant will initially leverage the existing knowledgeable in-house Customer Service team of IDTE, based in IDTE's satellite facility in Jamestown, New York. There are currently more than forty representatives on staff

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and they take calls from 7:30 am to 7:30 pm seven days per week. There are representatives on staff who are fluent in Spanish. Additional staff will be added as needed to accommodate growth. Every effort will be made to resolve all customer complaints in the most expeditious and amicable manner.

Exhibit B-3 "Summary of Experience"

Provide a concise and current summary of the applicant's experience in providing the service(s) for which it is seeking to be certified to provide (e.g. number and types of customers served, utility service areas, volume of gas supplied, etc.).

As described in Exhibit A-14, the applicant's initial experience is no longer relevant because the company is now under new ownership and leadership and has only recently re-entered the market after a hiatus of more than two years. Of greater relevance however, is the experience of IDT Energy, Inc. ("IDTE"), the applicant's parent company. IDTE has been an active participant in the retail energy marketplace for more than a decade. From its beginnings as a New York ESCO, IDTE expanded into gas and electric markets in New Jersey, Pennsylvania, Maryland, the District of Columbia and Illinois. Throughout, IDTE's customer base has been primarily residential and small commercial. As of the close of 2014, IDTE was servicing more than 234,000 electric meters and 129,000 gas meters. IDTE's leadership team intends to replicate many of the positive things it has learned over the last decade as it grows the applicant into a respectable market force in the Ohio electric and gas markets.

Exhibit B-4 "Disclosure of Liabilities and Investigations"

Provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocations of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational status or ability to provide the services it is seeking to be certified to provide.

There are no existing, pending or past rulings, judgments, contingent liabilities, revocation of authority, regulatory investigations or other matters against, or relating directly to, the applicant. However, the applicant's parent company, IDT Energy, Inc. ("IDTE") has been involved in the following matters.

IDTE has been named as a defendant in three putative class action lawsuits. IDTE maintains that the lawsuits have no merit and is vigorously defending each of them. The three lawsuits are as follows:

<u>McLaughlin v. IDT Energy, Inc.</u> – US District Court EDNY- Case No: 14-cv-4107 <u>Ferrare v. IDT Energy, Inc.</u> – US District Court EDPA – Case No: 2:14-cv-04658-AB <u>Aks v. IDT Energy, Inc.</u> – Superior Court of NJ - Docket No. L-04936-14

Pennsylvania PUC Docket No. M-2013-2314312

In 2013, the Bureau of Investigation and Enforcement (I&E) of the Pennsylvania Public Utility Commission (PAPUC) conducted an informal investigation into twenty-one consumer complaints against IDTE that had been brought to the PAPUC's Bureau of Consumer Services. All of the complaints related to marketing contacts initiated by IDTE's independent, third-party sales agents.

IDTE fully cooperated with I&E throughout the course of the investigation and the parties negotiated the terms of a settlement agreement. In the settlement agreement IDTE admitted no wrongdoing, but agreed to pay a civil settlement amount of \$39,000.00, to take certain corrective actions and revise its operating procedures, and to comply with additional reporting requirements during the following year.

The settlement agreement, with some modifications, was approved by the PAPUC in an order issued on October 17, 2013. The full text of the settlement agreement and the order can be accessed online at:

http://www.puc.state.pa.us/about_puc/consolidated_case_view.aspx?Docket=M-2013-2314312

Pennsylvania PUC Docket No. C-2014-2427657

In June 2014, in the wake of the much publicized winter "Polar Vortex" price spikes on the wholesale electric markets and the resultant increase in rates to customers on variable rate products, the Pennsylvania Attorney General's Office ("AG") and the Acting Consumer Advocate ("OCA") filed separate Joint Complaints against five energy suppliers who were

selling variable rate products in Pennsylvania, including IDTE. IDTE maintains that it did nothing illegal or inappropriate. Hearings in the matter commenced in February 2015. On August 4, 2015, the parties submitted a Joint Petition for Approval of Settlement to the Administrative Law Judges for their consideration and approval. A copy of the Petition can be viewed at http://www.puc.state.pa.us//pcdocs/1375153.pdf.

Exhibit C-1 "Annual Reports"

Provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information in Exhibit C-1 or indicate that Exhibit C-1 is not applicable and why.

As a limited liability company (LLC), the applicant does not have shareholders and thus, no Annual Report to Shareholders. Furthermore, since the applicant has only been actively marketing for a few months, the applicant has nothing similar to an annual shareholder report to provide at this time.

Exhibit C-2 "SEC Filings"

Provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 that the applicant is not required to file with the SEC and why.

The applicant is not a publicly traded company and is therefore not required to make SEC filings. The applicant's ultimate parent company, Genie Energy Ltd., is publicly traded on the NYSE and has more than \$150 million in assets. All of the financial information of the applicant is consolidated into Genie Energy Ltd.'s financial reports. The 10-K for 2014 can be accessed at http://genie.com/investors/annual-reports/.

Exhibit C-3 "Financial Statements"

Provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer-certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer-certified financial statements covering the life of the business.

Documentation submitted in connection with this Exhibit will be filed under seal pursuant to Ohio Admin. Code 4901:1-27-08(A).

Exhibit C-4 "Financial Arrangements"

Provide copies of the applicant's current financial arrangements to conduct competitive retail natural gas service (CRNGS) as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.).

Documentation submitted in connection with this Exhibit will be filed under seal pursuant to Ohio Admin. Code 4901:1-27-08(A).

Exhibit C-5 "Forecasted Financial Statements"

Provide two years of forecasted financial statements (balance sheet, income statement, and cash flow statement) for the applicant's CRNGS operation, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer.

Documentation submitted in connection with this Exhibit will be filed under seal pursuant to Ohio Admin. Code 4901:1-27-08(A).

Exhibit C-6 "Credit Rating"

Provide a statement disclosing the applicant's credit rating as reported by two of the following organizations: Duff & Phelps, Dun and Bradstreet Information Services, Fitch IBCA, Moody's Investors Service, Standard & Poors, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant.

Please see the attachment to Exhibit C-7.

Exhibit C-7 "Credit Report"

Provide a copy of the applicant's current credit report from Experian, Dun and Bradstreet or a similar organization.

Please see the attached.

Experian

Experian Business Credit

CreditScoreSM Report

as of: 07/15/15 12:15 ET

Address	550 Broad St Newark, NJ 07102-4531 United States	Business Type: Experian File Established: Experian Years on File:	Corporation January 2012 3 Years
Experian BIN:	955160928	Years in Business:	More than 3 Years
Agent:	Illinois Corporation Service C	Filing Data Provided by:	New York
Agent Address:	801 Adlai Stevenson Drive Springfield,	Date of Incorporation:	03/22/2013
Family Linkage:			
Ultimate Parent	Residents Energy, LLC 550 Broad St Newark, NJ		
Branches / Alternative Locations	Residents Energy, LLC 550 Broad St Newark, NJ United States		
		UCC Filings:	9
This location does not yet have an estimated Days		X Businesses Scoring Worse:	26%
Beyond Terms (DBT), or a Payment Trend Indicator. This			2070

is often the result of too few Payment Tradelines.

X Businesses Scoring Worse:	26%
✓ Bankruptcies:	0
✓ Liens	0
✓ Judgments Filed:	0
✓ Collections:	0

Credit Summary



Key Score Factors:

• Nor of active commercial accts within the last 12 mos.

· Number of commercial accounts with net 1-30 days term.

· Number of recently active commercial accounts.

· Number of commercial accounts including commercial leases.

Recommended Action: Medium Risk

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The objective of the Credit Ranking Score is to predict payment behavior. High Risk means that there is a significant probability of delinquent payment. Low Risk means that there is a good probability of on-time payment.

Experian

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CreditScoreSM Report

as of: 07/15/15 16:30 ET

This location does not yet have an estimated Days Beyond Terms (DBT), or a Payment Trend Indicator. This is often the result of too few Payment Tradelines.		✗ Businesses Scoring Worse: ✓ Bankruptcies:	29% 0
Parent / Headquarters	Genie Energy Limited Newark, NJ United States	UCC Filings:	1
Family Linkage: Utimate Parent	Genie Energy Limited Newark, NJ United States	Business Type: Experian File Established: Experian Years on File: Years in Business:	Corporation August 2005 10 Years 11 Years
Phone: Website: Experian <mark>BIN:</mark>	973-438-4167 idtenergy.com 962980684	NAICS Code:	221210-Natural Gas Distribution 221100-Electric Power Generation, Transmission And Distribution 221000-Utilities
Address:	550 Broad St Newark Newark, NJ 07102 United States	SIC Code:	4925-Petroleum Production 4911-Electric Services 4939-Combination Utilities, Nec



The objective of the Credit Ranking Score is to predict payment behavior. High Risk means that there is a significant probability of delinquent payment. Low Risk means that there is a good probability of on-time payment.

Key Score Factors:

· Nor of active commercial accts within the last 12 mos.

Number of commercial accounts with net 1-30 days term.
Number of recently active commercial accounts.

· Number of commercial accounts including commercial leases.

Recommended Action: Medium Risk

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Exhibit C-8 "Bankruptcy Information"

Provide a list and description of any reorganizations, protection from creditors or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or since the applicant last filed for certification.

The applicant has no such reorganizations or bankruptcies to report.

C-9 "Merger Information"

Provide a statement describing any dissolution or merger or acquisition of the applicant within the five most recent years preceding the application, or at any time as a participant in the Ohio Natural Gas Choice programs.

The applicant was formed in the State of New York on March 4, 2010, under the name New Energy Services, LLC. On August 7, 2012, the founding members of the applicant - an individual and two irrevocable family trusts - sold all of their membership interests in the Company to IDT Energy, Inc. ("IDTE"), a Delaware corporation headquartered in Newark, New Jersey. The applicant did not have any active customers at the time of its acquisition.

In March of 2013, IDTE changed the name of the applicant to Residents Energy, LLC, and its headquarters address to Newark, New Jersey.

Exhibit D-1 "Operations"

Provide a current written description of the operational nature of the applicant's business. Please include whether the applicant's operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and the provision of retail ancillary services as well as other services used to supply natural gas to the natural gas company city gate to retail customers.

The applicant's business is the supply of electricity and natural gas to residential and small commercial customers. The applicant is currently supplying electricity and natural gas to customers in New York State, New Jersey and Pennsylvania.

The applicant's parent company, IDT Energy, Inc. ("IDTE"), has had a long-standing Key Supplier Agreement in place with BP Energy which covers the activities of the applicant as well. IDTE serves as the applicant's agent for nominations and delivery and also handles balancing for the applicant. The applicant has its own contractual relationships with several pipelines including Texas Eastern, Transcontinental Gas Pipeline (Transco), Tennessee Gas Pipeline, National Fuel supply Corp and Columbia Gas Pipeline.

Exhibit D-2 "Operations Expertise"

Given the operational nature of the applicant's business, provide evidence of the applicant's current experience and technical expertise in performing such operations.

As described in Exhibits A-14, B-3 and D-1, the applicant is a wholly-owned subsidiary of IDT Energy, Inc. ("IDTE"). IDTE has been an active participant in the retail energy marketplace for more than a decade. From its beginnings as a New York ESCO, IDTE expanded into gas and electric markets in New Jersey, Pennsylvania, Maryland, the District of Columbia and Illinois. Throughout, IDTE's customer base has been primarily residential and small commercial. IDTE's leadership team intends to replicate many of the positive things it has learned over the last decade as it grows the applicant into a respectable market force in the Ohio electric and gas markets. The applicant will initially rely on the marketing vendors, EDI vendor and back-office staff, utilized by IDTE and will expand its resources as it becomes necessary.

Exhibit D-3 "Key Technical Personnel"

Provide the names, titles, e-mail addresses, telephone numbers, and the background of key personnel involved in the operational aspects of the applicant's current business.

Michael Stein, CEO <u>mstein@genieretail.com</u> 973-438-3018

Michael Stein recently assumed the role of CEO of Genie Retail Energy, Inc. and its subsidiaries, IDT Energy, Inc. and Residents Energy, LLC. Previously, he served as Executive Vice President of Operations and then Senior Vice President of Operations of Genie Energy Ltd. Prior to assuming responsibility for the energy related initiatives, Mr. Stein was Senior Vice President of Business Development of IDT Telecom and was an analyst at Belstar Investment Management. He holds a BA in Psychology from Yeshiva University.

Alan Schwab, President and Chief Operating Officer

aschwab@genieretail.com 973-438-4343

Alan Schwab is the President and Chief Operating Officer (COO) of Genie Retail Energy, Inc. and its subsidiaries, Residents Energy, LLC and IDT Energy, Inc. As President and COO, Alan is responsible for the day-to-day operations of the businesses including sales, operations, compliance, customer service and technology. Under his leadership, IDT Energy expanded its customer base into the New Jersey, Pennsylvania, Maryland, Illinois and District of Columbia markets and Residents Energy began its operations in the New York utility markets.

Prior to his foray into energy, Alan excelled in a succession of senior operations positions at IDT Corporation beginning at IDT Telecom, which he joined in 1996. As SVP at IDT Telecom, Alan managed the routing, provisioning and switching translations for IDT's global telecommunications network.

Alan subsequently was named COO of IDT Capital, the division of IDT responsible for new business initiatives and incubation. In that capacity, he directed the development of over a dozen successful start-ups, including IDT Energy.

Alan holds an MBA from Barry University in Miami, Florida.

Terrence P. Stronz, Chief Financial Officer <u>tstronz@genieretail.com</u> 973-438-7263 Terry is an experienced finance and accounting executive with over 25 years of professional accounting experience. As Chief Financial Officer of Genie Retail Energy, Inc., and its subsidiaries, Residents Energy, LLC and IDT Energy, Inc., Terry is responsible for the companies' financial reporting, budgeting and forecasting, analytical review and financial relationships with suppliers and lenders.

Terry has been in his current position since 2005. He has helped to guide the businesses through a period of rapid growth and expansion, from revenues of approximately \$12 million in 2005 to \$200 million today. Previously, Terry served as Chief Financial Officer for North American Energy, Inc., a New York based energy retailer acquired by IDT Energy.

Terry's career includes twenty years with Buffamante Whipple Buttafaro, P.C., (BWB), one of the leading public accounting firms in New York State.

At BWB, Terry was responsible for providing high-quality, timely counsel to companies in a range of industries. His consulting practice focused on advising clients with regard to profit enhancement, tax planning, negotiations with taxing authorities and costing systems. In this capacity, Terry's industry focus included oil and gas, steel fabricators and various manufacturing companies. His responsibilities at BWB also included a central role in administration as director of human resources. He also led the firm's office in Jamestown, New York and served on BWB's executive and compensation committees.

Throughout his career, Terry has contributed to his community in board and executive roles for a number of civic organizations. He is currently a member of the Chautauqua Region Community Foundation, where he serves on the investment committee. Terry is also a Director and Treasurer of the Moon Brook Country Club. His former civic involvement included service as a board member and executive of the Jamestown Area YMCA, Director and Treasurer of the Chautauqua Region Multiple Sclerosis Society and as a volunteer at the Jamestown YMCA Youth Basketball Program.

Terry is a Certified Public Accountant and earned a BA in business administration with a concentration in accounting from Saint Bonaventure University.

Brad Martin, VP of Marketing <u>bmartin@genieretail.com</u> 973-438-3184

Brad Martin is Vice President of Marketing for Genie Retail Energy, Inc. and its subsidiaries, Residents Energy, LLC and IDT Energy, Inc. He is responsible for the companies' marketing

and customer acquisition strategy, including on- and off-line media plans, media partner development and new consumer offers.

Brad previously served as Senior Director of Marketing Programs at RCN Telecommunications, where he managed marketing, product development, sales, customer care, project management and back office operations. Brad rose through the leadership ranks in RCN's marketing group while serving various senior positions, earning the CEO's Award for Marketing Performance in 2005.

Prior to joining RCN, Brad was Marketing Director at SmartServ Online and i3 Mobile, both developers of mobile telephony applications. During his tenure he successfully launched applications with every major wireless carrier in North America.

Brad established his marketing career at Columbia House, Co. where he directed product management, business development and customer acquisition programs for one of the largest consumer software and video gaming clubs in North America.

Brad graduated with a Bachelor of Science in Marketing and Management Information Systems from Yeshiva University in New York.

Wayne Stoughton, VP – Customer Service and Regulatory Compliance wstoughton@genieretail.com 973-438-7271

Wayne Stoughton is an experienced energy executive with over 25 years of industry experience in senior operational positions. Throughout his career, Wayne has been a leading proponent of retail energy deregulation and competition, and has been extensively involved in a wide range of related regulatory and public policy issues.

As Vice President of Customer Service and Regulatory Compliance for Genie Retail Energy, Inc. and its subsidiaries, Residents Energy, LLC and IDT Energy, Inc., Wayne develops and manages quality control procedures and reporting methodologies, identifies and engages subcontractors, and oversees the customer service call center in Jamestown, New York, including management of the center's staff. The center handles all inbound and outbound customer-related calls.

Wayne is an active participant in the National Energy Marketers Association's Northeast Region Advocacy Team on Electric and Gas Policy. Wayne has also been an active party to many utility rate cases and energy-related New York Public Service Commission regulatory initiatives, where he has worked to promote energy competition. During his career, Wayne has served on numerous development committees of the EDI (electronic data interchange) protocol in New York State.

Wayne's prior industry experience included his supervision of the drilling and production of natural gas and oil at nearly 1,000 wells in the Appalachian Basin. He was also responsible for pipeline gathering system design and installation.

Wayne holds a B.S. in Business Management from the University of Phoenix.

Darryl Streed, VP – Natural Gas Supply <u>dstreed@genieretail.com</u> 973-438-7259

Darryl Streed is Vice President of Natural Gas Supply for Genie Retail Energy, Inc. and its subsidiaries, Residents Energy, LLC and IDT Energy, Inc. Darry's career in the gas industry started in 1993 when he began selling natural gas for North American Energy to commercial and industrial customers in the Western New York area in 1993. In 1997, Darryl was promoted to Vice President and given the responsibility of purchasing the commodity and managing all operations of transport of the commodity. In 2005, after IDT Energy's acquisition of North American Energy, Darryl became Vice President of Natural Gas Supply at IDT Energy. He and his staff manage the pipelines and space that Residents Energy and IDT Energy use to transport the commodity to their customers. His group manages all storage accounts, both injections and withdrawals. He is also in charge of all pricing for the natural gas side of the businesses along with reconciling all invoices. He continues to foster relationships with utilities and pipelines. He has been a participant in the New York PSC's Reliability Board for the last several years.

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Summary: Application In the matter of the application for Certification as a Competitive Retail Natural Gas Aggregator, Retail Natural Gas Broker and Retail Natural Gas Marketer electronically filed by Ms. Margeaux Kimbrough on behalf of RESIDENTS ENERGY LLC