

FILE

Cincinnati Bell energy

Cincinnati Bell Energy uses its name under a license agreement with Cincinnati Bell, Inc.

1055 Washington Blvd., 7th Floor
Stamford, CT 06901

September 30, 2015

Ms. Barcy F. McNeal, Secretary
Public Utilities Commission of Ohio
180 E. Broad St., 11th Floor
Columbus, OH 43215-3793

PUCO

2015 OCT -5 PM 2:50

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Re: Case No. 11-2410-GA-CRS
Cincinnati Bell Energy, LLC

Dear Ms. McNeal:


Cincinnati Bell Energy, LLC would like to update Section A-6 of its Renewal Application as a Competitive Retail Electric Service Provider. The contact person for Commission Staff use in investigating customer complaints is:

Kim Silvera
Director of Compliance
1055 Washington Blvd., 7th Floor, Stamford, CT 06901
(203) 883-7867
compliance@criusenergy.com

In the future please send all customers complaints to compliance@criusenergy.com.

Thank you for your consideration.

Sincerely yours,


Barbara A. Clay
EVP & General Counsel

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Technician JK Date Processed OCT 05 2015