

Original AGG Case Number	Version
09 - 871 -EL-AGG	December 2014

#### RENEWAL APPLICATION FOR ELECTRIC AGGREGATORS/POWER BROKERS

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-10 Corporate Structure). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division; 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may input information directly onto the form. You may also download the form, by saving it to your local disk, for later use.

## A. RENEWAL INFORMATION Applicant's legal name, address, telephone number, PUCO certificate number, and A-1 web site address Legal Name Energy Management Resources of Missouri, Inc. Address 7501 NW Tiffany Springs Parkway, Suite 500 PUCO Certificate # and Date Certified 09-172E / 10/30/2009 Telephone # (816) 883-1000 Web site address (if any) www.emr-energy.com List name, address, telephone number and web site address under which Applicant A-2 will do business in Ohio Legal Name Energy Management Resources of Missouri, Inc. Address 7501 NW Tiffany Springs Parkway, Suite 500 Telephone # (816) 883-1000 Web site address (if any) www.emr-energy.com List all names under which the applicant does business in North America A-3 Energy Management Resources of Missouri, Inc. Energy Management Resources Contact person for regulatory or emergency matters A-4 Name Thomas Maus Title Senior Vice President

Business address 7501 NW Tiffany Springs Parkway, Suite 500
Telephone # (816) 883-1028 Fax # (816) 883-1001

tom.maus@emr-energy.com

E-mail address

	Name Hilary Trumble						
	Title Manager, Admin & Client Services						
	Business address 7501 NW Tiffany Springs Parkway, Suite 500, Kansas City, MO 64153						
		Fax # (816) 883-1001					
	E-mail address htrumble@emr-energy.						
A-6	Applicant's address and toll-free number	for customer service and complaints					
	Customer Service address 7501 NW Tiffany Sprin	gs Parkway, Suite 500, KCMO, 64153					
		Fax # (816) 883-1001					
	E-mail address htrumble@emr-energy.	\					
	and the state of t						
A-7	Applicant's federal employer identification	on number # <u>43-1793529</u>					
A-8	Applicant's form of ownership (check on	e)					
	☐ Sole Proprietorship	□Partnership					
	Limited Liability Partnership (LLP)	☐Limited Liability Company (LLC)					
	☑ Corporation	Other					
	PROVIDE THE FOLLOWING AS SEPARATE	ATTACHMENTS AND LABEL AS INDICATED:					
A-9		tors & Partners" provide the names, titles, plicant's principal officers, directors, partners,					
A-10	structure, including a graphical depiction of	ovide a description of the applicant's corporate of such structure, and a list of all affiliate and or wholesale electricity or natural gas to stomers in North America.					
В.	APPLICANT MANAGERIAL CA	PABILITY AND EXPERIENCE					
	PROVIDE THE FOLLOWING AS SEPARATE	ATTACHMENTS AND LABEL AS INDICATED:					
B-1	the applicant or any affiliated interest o	1," provide a list of all jurisdictions in which f the applicant is, at the date of filing the or otherwise authorized to provide retail or gation services.					
B-2		ide a description of the applicant's experience roviding contracted services, providing billing					

statements, and responding to customer inquiries and complaints in accordance with

Commission rules adopted pursuant to Section 4928.10 of the Revised Code.

Contact person for Commission Staff use in investigating customer complaints

A-5

- B-3 Exhibit B-3 "Disclosure of Liabilities and Investigations," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocation of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational status or ability to provide the services it is seeking to be certified to provide.
- B-4 Disclose whether the applicant, a predecessor of the applicant, or any principal officer of the applicant have ever been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws within the past five years.

  ☑ No ☐ Yes

If yes, provide a separate attachment labeled as **Exhibit B-4 "Disclosure of Consumer Protection Violations"** detailing such violation(s) and providing all relevant documents.

B-5 Disclose whether the applicant or a predecessor of the applicant has had any certification, license, or application to provide retail or wholesale electric service including aggregation service denied, curtailed, suspended, revoked, or cancelled within the past two years.

☑No ☐Yes

If yes, provide a separate attachment labeled as **Exhibit B-5** "**Disclosure of Certification Denial, Curtailment, Suspension, or Revocation**" detailing such action(s) and providing all relevant documents.

#### C. FINANCIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED:

- C-1 <u>Exhibit C-1 "Annual Reports,"</u> provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information in Exhibit C-1 or indicate that Exhibit C-1 is not applicable and why.
- C-2 Exhibit C-2 "SEC Filings," provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 that the applicant is not required to file with the SEC and why.
- C-3 Exhibit C-3 "Financial Statements," provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer certified financial statements covering the life of the business.

- C-4 <u>Exhibit C-4 "Financial Arrangements,"</u> provide copies of the applicant's financial arrangements to conduct CRES as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.).
- C-5 Exhibit C-5 "Forecasted Financial Statements," provide two years of forecasted financial statements (balance sheet, income statement, and cash flow statement) for the applicant's CRES operation along with a list of assumptions, and the name, address, email address, and telephone number of the preparer.
- C-6 Exhibit C-6 "Credit Rating," provide a statement disclosing the applicant's credit rating as reported by two of the following organizations: Duff & Phelps, Dun and Bradstreet Information Services, Fitch IBCA, Moody's Investors Service, Standard & Poors, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant.
- C-7 <u>Exhibit C-7 "Credit Report,"</u> provide a copy of the applicant's credit report from Experion, Dun and Bradstreet or a similar organization.
- C-8 Exhibit C-8 "Bankruptey Information," provide a list and description of any reorganizations, protection from creditors or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.
- C-9 Exhibit C-9 "Merger Information," provide a statement describing any dissolution or merger or acquisition of the applicant within the five most recent years preceding the application.

Soutor Vice The Side of Signature of Applicant & Title

## <u>AFFIDAVIT</u>

State of Misaourl	
	Kanaa Ciry ss. (Town)
County of PLATTE	
County of PLANTE	<del>_</del> ·
THOMAS MAUS	_, Affiant, being duly sworn/affirmed according to law, deposes and says that:
·	ENERGY HOWAGEMENT
He/She is the Sr. Vice 1	RESIDENT (Office of Affiant) of Resources of Missouri, In (Name of Applicant);

That he/she is authorized to and does make this affidavit for said Applicant,

- 1. The Applicant herein, attests under penalty of false statement that all statements made in the application for certification renewal are true and complete and that it will amend its application while the application is pending if any substantial changes occur regarding the information provided in the application.
- 2. The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Division (A) of Section 4905.10. Division (A) of Section 4911.18, and Division (F) of Section 4928.06 of the Revised Code.
- 3. The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
- 4. The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
- 5. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
- 6. The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- 7. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 8. The Applicant herein, attests that it will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio. (Only applicable if pertains to the services the Applicant is offering)

11. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the renewal application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating customer complaints.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.

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Sovier ice President	
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#### Exhibit A-9 Principal Officers, Directors and Partners

President Darrel Palmer 22752 Serenity Lane Nisswa, MN 56468 816-883-1012

Senior Vice President Thomas Maus 254 Hwy 33 North Cloquet, MN 55720 816-883-1028 Vice President Sales and Marketing

Mr. Palmer and Mr. Maus are directors of the corporation

#### **Exhibit A-10 Corporate Structure**

Parent
Energy Management Resources Inc.
Incorporated in State of Minnesota

100 percent owned subsidiary Energy Management Resources of Missouri Inc. Incorporated in **S**tate of Delaware



### **Exhibit B-1 Jurisdictions of Operation**

Licensed in Illinois
Licensed in Maryland
Licensed in Massachusetts
Licensed in New Jersey
Licensed in Ohio
Licensed in Pennsylvania
Registered in Delaware
Registered in Missouri
Registered in Minnesota
Registered in New York

#### Exhibit B-2 Experience and Plans

EMR has experience requesting client quotes, managing power, and working with suppliers serving the Ohio energy market including: Duke Energy, Sempra Energy Solutions, First Energy Solutions, Constellation New Energy, and Direct Energy.

As an independently owned energy management services company, EMR brings cumulative energy expertise to the client in the form of risk management, market analysis, strategic sourcing and logistics, and data management. Each member of the EMR executive leadership team has more than 30 years experience in the energy industry. EMR support staff brings an average of 15 years of energy industry experience.

In compliance with Ohio Administrative Code Chapter 4928.10 of the Revised Code, EMR, through its marketing efforts, employs the practice of contacting the customer directly to discuss the menu of EMR services needed to meet the energy requirements of the customer. Our team of energy experts walks the customer through a professional energy procurement process that provides the lowest price possible and still meet the energy needs of the customer. As an example of one of EMR's services, letters of agency are obtained from interested clients in order to retrieve their utility usage data. From that data, EMR can formulate requests for quotes from potential suppliers.

EMR contracts with each of the certified suppliers and requests an RFQ on behalf of the client based on their usage data. EMR provides the client with a recommendation and contracts with the supplier on the client's behalf when the quote has been accepted by the client.

EMR reviews energy contracts from certified suppliers, provides invoice review, and responds to customers' inquiries and complaints.

Independently owned Energy Management Services company Energy Management Services is our core business Providing Energy Management Services for over 20 years Not affiliated with any Marketer/Producer/Utility Experienced energy staff (Avg. 15+ years)

#### Exhibit B-2 Experience and Plans (Continued)

All new Customer Inquiries may be directed to:

Darrell Soule, Regional Marketing Account Manager 800-657-9952 7501 NW Tiffany Springs Parkway, Suite 500, Kansas City, MO 64153.

All Existing Customer Inquiries/Complaints may be directed to:

Hilary Trumble, Manager of Client Services
800-657-9952
7501 NW Tiffany Springs Parkway, Suite 500, Kansas City, MO 64153.

Complaints will be handled in accordance with Ohio Administrative Code Chapter 4901:1-21-08 and generally be responded to within 24 hours of receipt. Public Utility Commission contact information will be provided to any customer requesting this information. For the avoidance of doubt, EMR has reviewed Ohio Administrative Code Chapter 4901:1-21 and its plans in Ohio for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints, as applicable, and are expecting to comply with applicable requirements of Chapter 4901:1-21 and any other applicable chapters of the Ohio Administrative Code.

#### Exhibit B-3 Disclosure of Liabilities and Investigations

EMR as of this filing date is not involved in any proceeding that would affect its ability to provide consulting services to any potential client in Ohio. EMR has no history of any client or regulatory agency having any proceedings against it.

#### **Exhibit C-1 Annual Reports**

The company does not have annual reports to shareholders for 2013 and 2014. EMR is a private, closely-held corporation whose owners are involved in the day-to-day affairs of the business. Accordingly, other than financial statements provided in Exhibit C-3, preparing an annual report with the information that would typically be contained in an annual report to shareholders is not necessary for EMR's business or shareholders because of their involvement with the business.

## **Exhibit C-2 SEC Filings**

EMR made no SEC filings as the corporate stock is not publicly traded.

## **Exhibit C-3 Financial Statements**

This Exhibit contains confidential and proprietary information and is being submitted under seal.

TRADE SECRET

### **Exhibit C-4 Financial Arrangements**

Not Applicable

**Exhibit C-5 Forecasted Financial Statements** 

This Exhibit contains confidential and proprietary information and is being submitted under seal.

TRADE SECRET

### **Exhibit C-6 Credit Rating**

EMR has not issued any mortgage bonds and does not have any credit rating issued by the agencies listed in the commission's request.

**Exhibit C-7 Credit Report** 

Please find attached a recent credit report from Experian.



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#### Energy Management Resources Of Missouri

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### **Exhibit C-8 Bankruptcy Information**

EMR and its affiliates have not done any reorganization or filed for bankruptcy.

## **Exhibit C-9 Merger Information**

There has not been any dissolution, merger or acquisition activity by the corporation during the last 5 years.

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

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in

Case No(s). 09-0871-EL-AGG

Summary: Application Renewal Application for Electric Aggregators/Power Brokers electronically filed by Mr. Stephen M Howard on behalf of Energy Management Resources of Missouri, Inc.