

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

|                                     |   |                         |
|-------------------------------------|---|-------------------------|
| In the Matter of the Complaint of   | ) |                         |
| Lisa Settles,                       | ) |                         |
|                                     | ) |                         |
| Complainant,                        | ) |                         |
|                                     | ) |                         |
| v.                                  | ) | Case No. 14-1240-EL-CSS |
|                                     | ) |                         |
| The Dayton Power and Light Company, | ) |                         |
|                                     | ) |                         |
| Respondent.                         | ) |                         |

ENTRY

The attorney examiner finds:

- (1) On July 11, 2014, Lisa Settles (Ms. Settles or Complainant) filed a complaint against The Dayton Power and Light Company (DP&L), alleging overcharging on her 2014 bills. She added that after DP&L replaced her meter, her bills dropped to \$80 per month from \$500-\$700 per month. Complainant seeks a refund of her overpayments.
- (2) DP&L filed its answer on July 25, 2014, essentially denying Complainant's allegations.
- (3) After receipt of DP&L's answer, the attorney examiner scheduled several settlement conferences, including a December 16, 2014 conference, for which Ms. Settles requested a continuance because of an unexpected change of residence, and a March 2, 2015 settlement conference, for which Ms. Settles indicated that car problems prevented her from traveling to the conference.
- (4) Accordingly, the attorney examiner issued Entries on March 31, 2015, and July 8, 2015, scheduling settlement conferences for May 27, 2015, and July 30, 2015, respectively. Ms. Settles did not attend or otherwise participate in either rescheduled settlement conference, nor did she contact the attorney examiner afterwards regarding her absences. The attorney examiner notes that the March 31, 2015, and July 8,

2015 Entries were served on Complainant at her address at 207 East Walnut Street, New Paris, Ohio, and neither entry was returned to the Commission as undeliverable.

- (5) On September 9, 2015, Complainant left a voice mail message for the attorney examiner, asserting that the matter still has not been resolved. Therefore, given that no settlement conference has yet taken place, Complainant is directed to file with the Commission, no later than September 23, 2015, a pleading that identifies three dates that she will attend a settlement conference at the offices of the Commission during normal business hours.
- (6) Failure by the Complainant to file, by September 23, 2015, a pleading that identifies three dates that she will attend a settlement conference in Columbus, will result in the attorney examiner recommending the Commission dismiss the complaint for lack of prosecution.

It is, therefore,

ORDERED, That no later than September 23, 2015, Complainant file a pleading that identifies three dates that she can attend a settlement conference in Columbus. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/James Lynn

---

By: James M. Lynn  
Attorney Examiner

SEF/sc

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**9/11/2015 3:57:51 PM**

**in**

**Case No(s). 14-1240-EL-CSS**

Summary: Attorney Examiner Entry directing Complainant to file a pleading no later than 09/23/2015 identifying three dates that she can attend a settlement conference in Columbus. - electronically filed by Sandra Coffey on behalf of James Lynn, Attorney Examiner, Public Utilities Commission of Ohio