

FILE



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Mississauga, Ontario L5T 2E6

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July 14, 2015

Secretary, Barcy F. McNeal  
Public Utilities Commission of Ohio  
180 E. Broad Street  
Columbus, OH 43215-3793

**Re: Commerce Energy, Inc. – Case No. 02-1828-GA-CRS – Material Change Notice**

Dear Barcy F. McNeal:

Pursuant to Chapter 4901:1-27-11(8) Certification of Governmental Aggregators and Retail Natural Gas Suppliers of the Ohio Administrative Code, Commerce Energy, Inc. is notifying the Public Utilities Commission of Ohio of some material changes to business operations.

Enclosed with this letter are the following updated sections of the Certification Application Competitive Retail Natural Gas Suppliers:

- A-5 Contact Person for regulatory or emergency matters
- A-6 Contact Person for Commission Staff use in investigating customer complaints.
- A-7 Applicant's address and toll-free number for customer service and complaints
- A-8 Proof of an Ohio Office and Employee

Commerce Energy is submitting this information solely to inform you about a change in previously reported information and respectfully ask that you update your records with the included information.

Should you have any questions or need additional information, please contact me by telephone at (217) 899-2537 or via electronic mail at [ciannello@justenergy.com](mailto:ciannello@justenergy.com).

Sincerely,

Charles C. S. Iannello  
Vice President, US Regulatory

Enclosure

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
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# ***The Public Utilities Commission of Ohio***

## **RETAIL NATURAL GAS SUPPLIER/GOVERNMENTAL AGGREGATOR FILING COVER FORM POST INITIAL CERTIFICATION**

In the Matter of the Application of )  
 ) Case No.02-1828-GA- CRS  
 )  
to: )

Name of Applicant: Commerce Energy, Inc.  
Applicant's address: 6345 Dixie Road, Suite 200, Mississauga, ON, L5T 2E6 Canada  
Contact Person or Counsel: Charles Iannello Telephone number: (217) 899-2537

Mark the reason for filing this form, application, and supporting information. Check only one of the six main categories. Use separate copies of this form for each type of application.

1. ☐ Certification Renewal Application (to be filed 30 to 120 days prior to expiration of current certificate) per Rules 4901:1-27-09 and 4901:1-27-04 of the Ohio Administrative Code.
2. ☐ Notification of Material Change in Business (to be filed in the initial or most recent certification docket and within 30 days of the material change occurring) per Rule 4901:1-27-10 of the Ohio Administrative Code. Please check the following material change(s) that is(are) involved with this filing:
  - ☐ Change in ownership of five percent or more
  - ☐ Affiliation with public utility or change in affiliation with a public utility in this state
  - ☐ Retirement or other long-term changes to supply sources
  - ☐ Revocation, restriction, or termination of interconnection or service agreement with pipeline company or natural gas company
  - ☐ Fall of bond rating below BBB-
  - ☐ Fall of bond rating below Baa3
  - ☐ Filed or intend to file for some form of bankruptcy
  - ☐ Receipt of judgment, finding, or ruling that could affect fitness or ability to provide service
  - ☒ Other (please describe): Customer Service & Complaints change notification
3. ☐ Certificate Transfer Application per Rule 4901:1-27-11 of the Ohio Administrative Code.
4. ☐ Abandonment Application (to be filed at least 90 days prior the effective date of the abandonment) per Rule 4901:1-27-11 of the Ohio Administrative Code. Please indicate which of the following two situations applies to the proposed abandonment:
  - ☐ Seek to abandon operations with no existing customers [
  - ☐ Seek to abandon operations with existing customers
5. ☐ Name/Address/Telephone Change ☐ Regulatory Contact Change (See Item 3 above if ownership has changed.)
6. ☐ Other application (please describe):



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Date Received	Renewal Certification Number	ORIGINAL CRS Case Number
		02 - 1828 - GA-CRS

## **RENEWAL CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS SUPPLIERS**

Please type or print all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit A-16 - Company History*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

**This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.**

### **SECTION A - APPLICANT INFORMATION AND SERVICES**

**A-1 Applicant intends to renew its certificate as: (check all that apply)**

☐ Retail Natural Gas Aggregator    ☐ Retail Natural Gas Broker    ☐ Retail Natural Gas Marketer

**A-2 Applicant information:**

Legal Name

Address

Telephone No.

Web site Address

Current PUCO Certificate No.

Effective Dates

**A-3 Applicant information under which applicant will do business in Ohio:**

Name

Address

Web site Address

Telephone No.

**A-4 List all names under which the applicant does business in North America:**

**A-5 Contact person for regulatory or emergency matters:**

Name    John Patrick Keegan

Title    Manager, Regulatory Affairs

Business Address    5251 Westheimer Rd., Suite 1000, Houston, TX 77056

Telephone No.    614-307-7838

Fax No.

Email Address    jKeegan@justenergy.com

**A-6 Contact person for Commission Staff use in investigating customer complaints:**

Name Vanessa Anesetti-Parra Title Sr. Manager, Compliance & Regulatory Admin  
Business address 6345 Dixie Road, Suite 200, Mississauga, Ontario, L5T 2E6 OH\_customerfeedback@justenergy.com  
Telephone No. (905) 795-3574 Fax No. (905) 670-4585 Email Address OH\_customerfeedback@justenergy.com

**A-7 Applicant's address and toll-free number for customer service and complaints**

Customer service address P.O. Box 2210 Buffalo, New York 14240-2210  
Toll-Free Telephone No. 8665878674 Fax No. 9055646069 Email Address OH\_customerfeedback@justenergy.com

**A-8 Provide "Proof of an Ohio Office and Employee," in accordance with Section 4929.22 of the Ohio Revised Code, by listing name, Ohio office address, telephone number, and Web site address of the designated Ohio Employee**

Name John Patrick Keegan Title Manager, Regulatory Affairs  
Business address 1309 Olentangy River Road, Columbus, Ohio 43212  
Telephone No. 614-307-7838 Fax No. Email Address jKeegan@justenergy.com

**A-9 Applicant's federal employer identification number**

**A-10 Applicant's form of ownership: (Check one)**

- |  |  |
|--|--|
| <input type="checkbox"/> Sole Proprietorship                 | <input type="checkbox"/> Partnership                     |
| <input type="checkbox"/> Limited Liability Partnership (LLP) | <input type="checkbox"/> Limited Liability Company (LLC) |
| <input type="checkbox"/> Corporation                         | <input type="checkbox"/> Other                           |

**A-11 (Check all that apply) Identify each natural gas company service area in which the applicant is currently providing service or intends to provide service, including identification of each customer class that the applicant is currently serving or intends to serve, for example: *residential, small commercial, and/or large commercial/industrial (mercantile) customers*. (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)**