

LARGE FILING SEPARATOR SHEET

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REPORT: FCC FORM 481

FILE



200

Federal Regulatory Affairs

2300 N St. NW, Suite 710 Washington DC 20037

www.Frontier.com

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June 12, 2015

BY HAND

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

RECEIVED

JUN 30 2015

**DOCKETING DIVISION
Public Utilities Commission of Ohio**

Re: *ETC Annual Reports and Certifications*, WC Dkt. No. 14-58

Dear Ms. Dortch:

Frontier Communications Corp. hereby files its annual report and certifications as required by Sections 54.313 and 54.422 of the Commission's rules. A copy of this report is also being filed with the Universal Service Administrative Company, each relevant State public service commission in which Frontier operates as an ETC, and relevant authorities and Tribal governments pursuant to Section 54.313(i) of the Commission's rules.¹

Pursuant to 47 C.F.R. § 0.459, Frontier requests confidential treatment for portions of these filings. Specifically, Frontier requests confidential treatment of the detailed reporting of outages lasting longer than 30 minutes in 2014, which includes the location, cause, duration and efforts taken to prevent further outages. This information is competitively sensitive and is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.²

Frontier also requests confidential treatment of its unfulfilled voice and broadband service requests. This information is competitively sensitive as it may provide an indication of where Frontier may target future service expansion. This information is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.

Finally, Frontier requests confidential treatment of its broadband price offerings. While broadband price offerings may be publicly available on a targeted and localized basis, Frontier does not make available a companywide description of its pricing across all markets, which is what this report

¹ 47 C.F.R. § 54.313(i).

² Frontier notes that section 4.2 of the Commission's rules, which governs disruptions of communications service, states that reports of service disruptions are "presumed to be confidential." 47 C.F.R. § 4.2.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SW Date Processed JUL 01 2015

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provides. This information is competitively sensitive as pricing is a key component of broadband competition and is not normally released to the public at this scale; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.³

The non-redacted submissions have been marked as confidential. Frontier requests that the documents marked as confidential be withheld from public inspection. Frontier is also filing a redacted copy of this report for public inspection.

Frontier submits today information for all of its 92 study areas:

State	Study Area Name	SAC
AL	Frontier Comm. of Alabama, Inc.	250306
AL	Frontier Comm. of Lamar County	250301
AL	Frontier of the South - Alabama	250318
AZ	CTC White Mountains	454426
AZ	CTC Mohave (Rural)	452172
AZ	Frontier Comm. of the Southwest, Inc (AZ-Contel)	452302
AZ	Navajo Comm - Arizona	454449
CA	CTC California	542308
CA	CTC Golden St	543402
CA	CTC Tuolumne	544342
CA	Frontier Comm. of the Southwest, Inc (CA-Contel)	541863
CA	Frontier West Coast, Inc (CA)	542344
CA	Global Valley Networks, Inc.	542315
CT	The Southern New England Telephone Company (SNET)	135200
FL	Frontier of the South - Florida	210318
GA	Frontier Comm. of Fairmount	220362
GA	Frontier Comm. of Georgia, Inc.	220387
IA	Frontier Comm. of Iowa, Inc.	351127
ID	CTC Idaho	474427
ID	Frontier Comm. Northwest, Inc (ID-GTE)	472416
IL	CTC Illinois	341183
IL	Frontier Comm. - Schuyler, Inc.	341079
IL	Frontier Comm.- Midland, Inc.	341055
IL	Frontier Comm. of Illinois, Inc.	341038
IL	Frontier Comm. of Lakeside, Inc.	341011
IL	Frontier Comm. of Mt. Pulaski	341061
IL	Frontier Comm. of Orion, Inc.	341067
IL	Frontier Comm. of Prairie, Inc.	341073
IL	Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035
IL	Frontier Comm.-DePue, Inc.	340998
IL	Frontier North, Inc (IL-GTE)	341015
IL	Frontier North, Inc. (IL-Contel)	341036
IN	Frontier Comm. of Indiana, Inc.	320750
IN	Frontier Comm. of Thorntown, Inc.	320828
IN	Frontier Midstates, Inc (IN-Alltel)	323034
IN	Frontier North, Inc (IN-Contel)	320779
IN	Frontier North, Inc (IN-GTE)	320772

³ Frontier notes that section 4.2 of the Commission's rules, which governs disruptions of communications service, states that reports of service disruptions are "presumed to be confidential." 47 C.F.R. § 4.2.

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MI	Frontier Comm. of Michigan, Inc.	310682
MI	Frontier Midstates, Inc (MI-Alltel)	313033
MI	Frontier North, Inc (MI-GTE)	310695
MN	CTC Minnesota-Lakes (Includes MN, ND and SD)	361123
MN	CTC Minnesota-South	367123
MN	Frontier Comm. of Minnesota, Inc.	361367
MS	Frontier Comm. of Mississippi	280460
MT	CTC Montana	484322
NC	Frontier Comm. of the Carolinas, Inc (NC-Contel)	230509
NC	Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479
NE	CTC Nebraska	371128
NM	Navajo Comm - New Mexico	494449
NV	CTC of Nevada - North	554431
NV	CTC of Nevada - South	554432
NV	Frontier Comm. of the Southwest, Inc (NV-Contel)	552302
NY	CTC of NY - Red Hook	154533
NY	CTC of NY - Upstate	154532
NY	CTC of NY - Western Counties	154534
NY	CTC Ogden, Inc.	150110
NY	Frontier Comm. of New York	150100
NY	Frontier Comm. of Sylvan Lake	150128
NY	Frontier Comm.-Ausable Valley	150072
NY	Frontier Comm.-Seneca Gorham	150122
NY	Frontier Telephone of Rochester	150121
OH	Frontier North, Inc (OH-GTE)	300615
OH	Frontier of Michigan, Inc. - Ohio	300682
OR	CTC Oregon	533401
OR	Frontier Comm. Northwest, Inc (OR-GTE)	532416
PA	Commonwealth of PA	170161
PA	Frontier Comm. of Breezewood	170149
PA	Frontier Comm. of Canton, Inc.	170152
PA	Frontier Comm. of Oswayo River	170194
PA	Frontier Comm. of Pennsylvania	170168
PA	Frontier Comm.of Lakewood, Inc	170178
SC	Frontier Comm. of the Carolinas, Inc (SC-Contel)	240526
SC	Frontier Comm. of the Carolinas, Inc (SC-GTE)	240479
TN	CTC Tennessee	294336
TN	CTC Volunteer State	290580
UT	CTC Utah	504429
UT	Navajo Comm - Utah	504449
WA	Frontier Comm. Northwest, Inc (WA-Contel)	522449
WA	Frontier Comm. Northwest, Inc (WA-GTE)	522416
WI	Frontier Comm of St. Croix	330944
WI	Frontier Comm. of Mondovi, Inc.	330912
WI	Frontier Comm. of Viroqua, Inc.	330967
WI	Frontier Comm. of Wisconsin, Inc.	330964
WI	Frontier North, Inc (WI-GTE)	330886
WI	Rhineland Telco - Crandon	330870
WI	Rhineland Telco - Headwaters	330891
WI	Rhineland Telco - Rhineland	330940
WI	Rhineland Telco - Rib Lake	330941
WV	CTC West Virginia - Bluefield	204339
WV	CTC West Virginia - Mountain St.	200271

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WV	CTC West Virginia - St. Marys	204338
WV	Frontier West Virginia, Inc	205050

Please feel free to contact me with any further questions.

Sincerely,

/s/ AJ Burton

AJ Burton
Director of Federal Regulatory Affairs
Frontier Communications
(202) 223-6807

Attachment

cc: Alexander Minard

<010> Study Area Code	300682
<015> Study Area Name	FRONTIER-MI-OH
<020> Program Year	2016
<030> Contact Name: Person USAC should contact with questions about this data	Cassandra Guinness
<035> Contact Telephone Number: Number of the person identified in data line <030>	5857774557 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	cassandra.guinness@ftr.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313 Completion Required	54.422 Completion Required
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<100> Service Quality Improvement Reporting	(complete attached worksheet)	☒	☒
<200> Outage Reporting (voice)	(complete attached worksheet)	☒	☒
<210> ☐ <-- check box if no outages to report		☒	☒
<300> Unfulfilled Service Requests (voice)	0	☒	☒
<310> Detail on Attempts (voice)	300682OH330.pdf (attach descriptive document)	☒	☒
<320> Unfulfilled Service Requests (broadband)	300682OH330.pdf (attach descriptive document)	☒	☒
<330> Detail on Attempts (broadband)	300682OH330.pdf (attach descriptive document)	☒	☒
<400> Number of Complaints per 1,000 customers (voice)		☒	☒
<410> Fixed	2.55	☒	☒
<420> Mobile	0.0	☒	☒
<430> Number of Complaints per 1,000 customers (broadband)		☒	☒
<440> Fixed	0.0	☒	☒
<450> Mobile	0.0	☒	☒
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	☒	☒
<510> 300682OH510.pdf (attached descriptive document)		☒	☒
<600> Functionality in Emergency Situations	(check to indicate certification)	☒	☒
<610> 300682OH610.pdf (attached descriptive document)		☒	☒
<700> Company Price Offerings (voice)	(complete attached worksheet)	☒	☒
<710> Company Price Offerings (broadband)	(complete attached worksheet)	☒	☒
<800> Operating Companies and Affiliates	(complete attached worksheet)	☒	☒
<900> Tribal Land Offerings (Y/N)? ☐ ☒	(if yes, complete attached worksheet)	☒	☒
<1000> Voice Services Rate Comparability Certification	Yes ☐	☒	☒
<1010> 300682OH1010.pdf (attach descriptive document)		☒	☒
<1100> Certify whether terrestrial backhaul options exist (Yes or No) ☒ ☐	(if not, check to indicate certification)	☒	☒
<1110>	(complete attached worksheet)	☒	☒
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	☒	☒

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

<2000> Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	(check to indicate certification)	☒	☒
<2005>	(complete attached worksheet)	☒	☒

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	☒	☒
<3005>	(complete attached worksheet)	☒	☒

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Caesandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	505774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	caesandra.guinness@fz.com

<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) ☒ ☐ (yes / no) ☐ ☐
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If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How much (USF) was used to improve service quality and how support was used to improve service quality	
<116>	How much (USF) was used to improve service coverage and how support was used to improve service coverage	
<117>	How much (USF) was used to improve service capacity and how support was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200) Service Outage Reporting (Voice)
Data Collection Form

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-NI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <03D>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@tr.com

[illegible]

700) Price Offerings including Voice Rate Data
Data Collection Form

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MI-OH
<020>	Program Year	2016
<030>	Contract Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

1/1/2015
7.73

<701>	Residential Local Service Charge Effective Date
<702>	Single State-wide Residential Local Service Charge

[illegible]

710) Broadband Price Offerings
Data Collection Form

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@tr.com

[illegible]

(800) Operating Companies
Data Collection Form

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	585774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Frontier Communications of Michigan Inc
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Frontier Communications of Michigan, Inc

[illegible]

(900) Tribal Lands Reporting Data Collection Form		FCC Form 481 OMB Control No: 3060-0986/OMB Control No: 3060-0819 July 2013	
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<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

<910>	Tribal Land(s) on which ETC Serves	
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<920>	Tribal Government Engagement Obligation	
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Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.	Select Yes or No or Not Applicable
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

(1100) No Terrestrial Backhaul Reporting		FCC Form 481	
Data Collection Form		OMB Control No. 3060-0386/OMB Control No. 3060-0819	
		July 2013	

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-WI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Caesandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	caesandra.guinness@ctr.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

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(1200) Terms and Condition for Lifeline Customers		FCC Form 481 OMB Control No. 3060-9986/OMB Control No. 3060-0819 July 2013	
Data Collection Form			

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-NI-OH
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

300682OR1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220>	Link to Public Website	HTTP	//www.frontier.com/discountprograms/lifelineprogram
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"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	☒
<1222>	Details on the number of minutes provided as part of the plan,	☒
<1223>	Additional charges for toll calls, and rates for each such plan.	☒

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(2000) Price Cap Carrier Additional Documentation
 Data Collection Form
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 30662
 <015> Study Area Name FRONTIER-ML-OR
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness
 <035> Contact Telephone Number - Number of person identified in data line <030> 3037774337 WAC
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@frontier.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)(i)) Yes
 <2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)(ii))
 <2011b> Attachment (47 CFR § 54.313(b)(1)(iii))

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))
 <2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))
 <2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))
 <2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification
 <2018> 5th year Broadband Service Certification
 <2019> Interim Progress Certification

Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

REDACTED FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No.: 3060-0086/OMB Control No.: 3060-0819
July 2013

(3000) Rate Of Return Carrier Additional Documentation Data Collection Form

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-NT-OR
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	585774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(i), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
(3014) If yes, does your company file the RUS annual report

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

(3018) If the response is no on line 3014, Is your company audited?

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MT-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	585774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	CASSANDRA.GUINNESS@ftr.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	300682
<015> Study Area Name	FRONTIER-MI-OH
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	FRONTIER-MI-OH
Signature of Authorized Officer:	CERTIFIED ONLINE Date 05/28/2015
Printed name of Authorized Officer:	Allison Ellis
Title or position of Authorized Officer:	VP Regulatory Affairs
Telephone number of Authorized Officer:	9199413005 ext.
Study Area Code of Reporting Carrier:	300682 Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED FOR PUBLIC INSPECTION

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No: 3060-0986/OMB Control No: 3060-0819 July 2013
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<010> Study Area Code	300682
<015> Study Area Name	FRONTIER-MI -OH
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED FOR PUBLIC INSPECTION

Attachments

FCC Form 481

Line 100 – Service Quality Improvement Reporting
[47 CFR 54.313(a)(1)]

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan.¹

¹ The Public Notice stated, in relevant part:

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

REDACTED FOR PUBLIC INSPECTION

FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

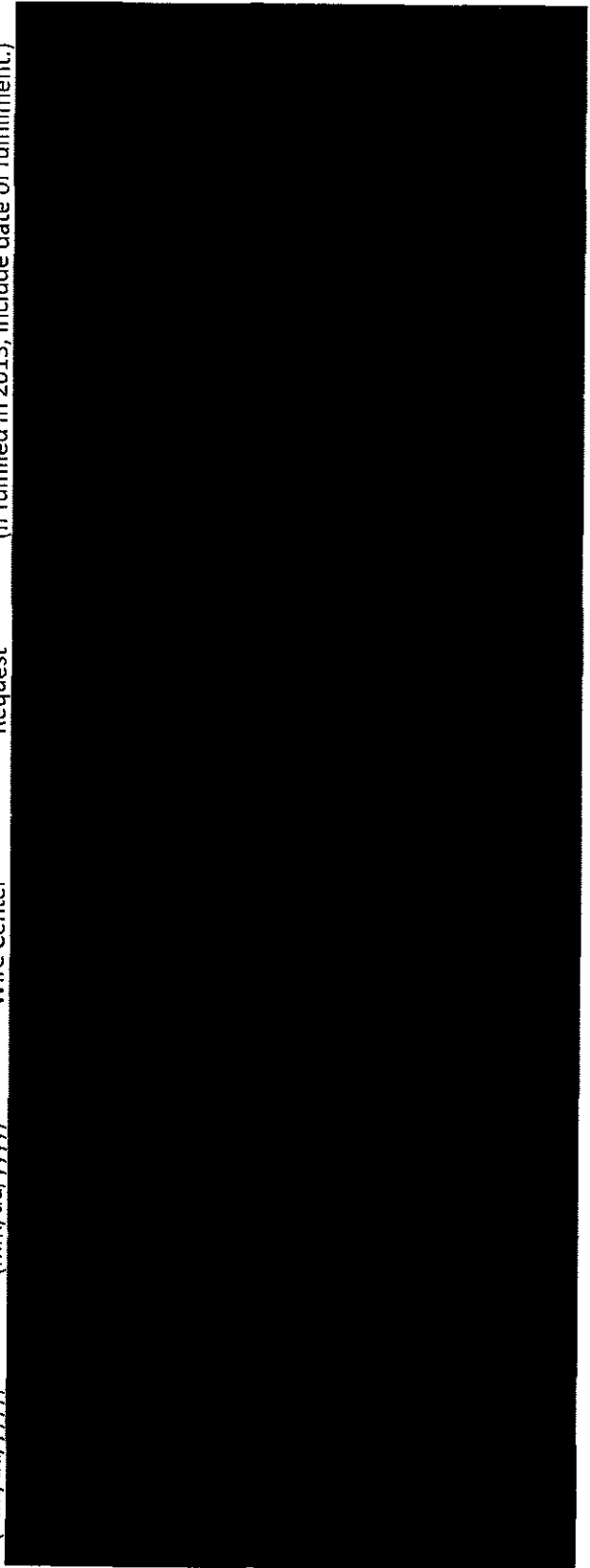
Ohio
300682
Frontier
Communications of
Michigan - Ohio

Study Area Code:

Year: 2014

Study Area Name:

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



Line 510 – Description of Compliance with Service Quality Standards and Consumer Protection:

The Frontier ILEC companies certify that they comply with applicable state and FCC service quality standards. Service quality metrics are monitored and reported on a monthly basis.

Frontier has implemented numerous Consumer Protection measures to protect customer information from improper use and disclosure as well as to protect against fraud. For example, Frontier has implemented Customer Proprietary Network Information (policies and procedures) that are consistent with the FCC's regulations. Frontier regularly trains employees who have access to CPNI on the rules and our procedures for securing accounts and authenticating callers. Frontier also has a comprehensive Identity Theft Protection Program (or Red Flag program) which is consistent with the FTC's guidance on measures to detect and prevent identity theft. All employees are trained on Frontier's Code of Business Conduct and Ethics, which requires employees to protect sensitive customer information from improper use and disclosure. Frontier also has a Data Privacy and Security policy which applies to all employees. Further, Frontier also has implemented a strict third-party qualification protocol to prevent unauthorized charges ("Cramming") from appearing on customer's bills. Frontier also follows a "First Call" resolution policy, which aims to resolve customer complaints about unauthorized charges in one call, without referral to any third party. In addition to the foregoing, Frontier, has implemented customary IT security measures to protect our network and customer information.

Frontier certifies compliance with Ohio state consumer protection rules; Ohio Administrative Code 4901:1-6.

The Ohio state consumer protection rules are available at:

<http://codes.ohio.gov/oac/4901%3A1-6>

Row 610 - Description of Functionality in Emergency Situations

In December 2013, the FCC adopted new rules to promote 911 resiliency, and it has requested initial certification of substantial progress towards meeting these new requirements by October 15, 2015. See DA 14-1664. Frontier is currently in the process of ensuring that its back-up power, circuit auditing, and network monitoring practices comply with these new rules and anticipates that it will be able to provide the necessary certification by October 15, 2015.

As Frontier works to ensure compliance with these new rules, Frontier's past procedures are described below, and they represent the minimum level of functionality of Frontier's network in emergency situations. Again, Frontier anticipates it will comply with the FCC's initial certification by October 15, 2015.

The Frontier ILEC companies certify that they follow best practices that are designed to allow them to remain functional in an emergency situation through the use of back-up power to ensure functionality in the event of a limited commercial power failure. Frontier's policy is that at sites where there is a generator, it will also have batteries capable of providing three-to-four hours of backup power. Sites that are provisioned to allow portable generators typically have up to eight hours of battery backup power available. Frontier adheres to formal maintenance and testing schedules of batteries and generators based on the GTE practices, the Bell standard and manufacturer standards. Batteries are load tested routinely. On site generators are tested monthly with an annual "blackout" test also incorporated. Routine maintenance occurs regularly throughout the year. Portable generators are load tested once a year along with performing the manufacturer recommended maintenance.

The Frontier ILEC companies' network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations. Frontier audits its circuits in order to provide redundancy in its network where feasible for use in re-routing traffic when facilities are damaged.

(700) Price Offerings including Voice Rate Data
Data Collection Form
FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3050-0819
July 2013

<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-NI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinnees
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinnees@tr.com

1/1/2015	7.73
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	Residential Local Service Charge Effective Date	Single State-wide Residential Local Service Charge
<701>		
<702>		

<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form
FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300662
<015>	Study Area Name	FRONTIER-MI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@fr.com

<711>	<a1>	<a2>	<b1>	<b2>	<c1>	<d1>	<d2>	<d3>	<d8>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}

[illegible]

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-9986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	306682			
<015>	Study Area Name	FRONTIER-MT-OH			
<020>	Program Year	2016			
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness			
<035>	Contact Telephone Number - Number of person identified in data line <030>	585774557 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com			
<810>	Reporting Carrier	Frontier Communications of Michigan Inc			
<811>	Holding Company	Frontier Communications Corporation			
<812>	Operating Company	Frontier Communications of Michigan, Inc			
<813>					
	Affiliates		SAC	Doing Business As Company or Brand Designation	
	Frontier Comm. of Alabama, Inc.		250306	Frontier Communications of Alabama, LLC	
	Frontier Comm. of Lamar County		250301	Frontier Communications of Lamar County, LLC	
	Frontier of the South - Alabama		250318	Frontier Communications of the South, LLC	
	CTC White Mountains		454426	Frontier Communications of the White Mountains	
	Citizens Utilities Rural Company		452172	Frontier Citizens Utilities Rural	
	Frontier Comm. of the Southwest, Inc (AZ-Contel)		452302	Frontier Communications of the Southwest Inc.	
	Navajo Comm - Arizona		454449	Frontier Navajo Communications / Frontier Navajo Communications Company	
	CTC California		542308	Frontier Communications of California	
	CTC California (Golden St)		543402	Frontier Communications of California	
	CTC California (Tuolumne)		544342	Frontier Communications of California	
	Frontier Comm. of the Southwest, Inc (CA-Contel)		541863	Frontier Communications of the Southwest Inc.	
	CTC California (West Coast)		542344	Frontier Communications of California	
	CTC-California (Global Valley)		542315	Frontier Communications of California	
	Frontier of the South - Florida		210318	Frontier Communications of the South, LLC	
	Frontier Comm. of Fairmount		220362	Frontier Communications of Fairmount LLC	
	Frontier Comm. of Georgia, Inc.		220387	Frontier Communications of Georgia LLC	
	Frontier Comm. of Iowa, Inc.		351127	Frontier Communications of Iowa, LLC	
	CTC Idaho		474427	Frontier Communications of Idaho	
	Frontier Comm. Northwest, Inc (ID-CFE)		472416	Frontier Communications Northwest Inc.	
	CTC Illinois		341183	Frontier Citizens Communications of Illinois	
	Frontier Comm. - Schuyler, Inc.		341079	Frontier Communications - Schuyler, Inc.	
	Frontier Comm.- Midland, Inc.		341055	Frontier Communications - Midland, Inc.	
	Frontier Comm. of Illinois, Inc.		341038	Frontier Communications of Illinois, Inc.	

REDACTED FOR PUBLIC INSPECTION

(800) Operating Companies Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
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<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MT-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Frontier Communications of Michigan Inc
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Frontier Communications of Michigan, Inc

<813>	<a1>	Affiliates	<a2>	SAC	Doing Business As Company or Brand Designation
		Frontier Comm. of Lakeside, Inc.	341011		Frontier Communications of Lakeside, Inc.
		Frontier Comm. of Mt. Pulaski	341061		Frontier Communications of Mt. Pulaski, Inc.
		Frontier Comm. of Orion, Inc.	341067		Frontier Communications of Orion, Inc.
		Frontier Comm. of Prairie, Inc.	341073		Frontier Communications - Prairie, Inc.
		Frontier Comm. of the Carolinas, Inc (IL-Alltel)	343035		Frontier Communications of the Carolinas LLC
		Frontier Comm.-DePue, Inc.	340998		Frontier Communications of DePue, Inc.
		Frontier North, Inc (IL-GTE)	341015		Frontier North Inc.
		Frontier North, Inc. (IL-Contel)	341036		Frontier North Inc.
		Frontier Comm. of Indiana, Inc.	320750		Frontier Communications of Indiana LLC
		Frontier Comm. of Thorntown, Inc.	320828		Frontier Communications of Thorntown LLC
		Frontier Midstates, Inc (IN-Alltel)	323034		Frontier Midstates Inc.
		Frontier North, Inc (IN-Contel)	320779		Frontier North Inc.
		Frontier North, Inc (IN-GTE)	320772		Frontier North Inc.
		Frontier Comm. of Michigan, Inc.	310682		Frontier Communications of Michigan, Inc.
		Frontier Midstates, Inc (MI-Alltel)	313033		Frontier Midstates Inc.
		Frontier North, Inc (MI-GTE)	310695		Frontier North Inc.
		CTC Minnesota-Lakes	361123		Frontier Citizens Communications of Minnesota
		CTC Minnesota-South	367123		Frontier Citizens Communications of Minnesota
		Frontier Comm. of Minnesota, Inc.	361367		Frontier Communications of Minnesota, Inc.
		Frontier Comm. of Mississippi	280460		Frontier Communications of Mississippi LLC
		CTC Montana	484322		Frontier Communications of Montana
		Frontier Comm. of the Carolinas, Inc (NC-Contel)	230609		Frontier Communications of the Carolinas LLC
		Frontier Comm. of the Carolinas, Inc (NC-GTE)	230479		Frontier Communications of the Carolinas LLC

(800) Operating Companies Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
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<010>	Study Area Code	300682
<015>	Study Area Name	FRONTIER-MI-OH
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com
<810>	Reporting Carrier	Frontier Communications of Michigan Inc
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Frontier Communications of Michigan, Inc

<813>	<81>	<82>	<83>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	CTC Nebraska	371128	Frontier Communications of Nebraska
	Navajo Comm - New Mexico	494459	Frontier Navajo Communications / Frontier Navajo Communications Company
	CTC of Nevada - North	554431	Frontier Communications of Nevada
	CTC of Nevada - South	554432	Frontier Communications of Nevada
	Frontier Comm. of the Southwest, Inc (NV-Contel)	552302	Frontier Communications of the Southwest Inc.
	CTC of NY - Red Hook	154533	Frontier Communications of New York
	CTC of NY - Upstate	154532	Frontier Communications of New York
	CTC of NY - Western Counties	154534	Frontier Communications of New York
	CTC Ogden, Inc.	150110	Frontier Ogden Telephone Company
	Frontier Comm. of New York	150100	Frontier Communications of New York, Inc.
	Frontier Comm. of Sylvan Lake	150128	Frontier Communications of Sylvan Lake, Inc.
	Frontier Comm.-Ausable Valley	150072	Frontier Communications of Ausable Valley, Inc.
	Frontier Comm.-Seneca Gorham	150122	Frontier Communications of Seneca-Gorham, Inc.
	Frontier Telephone of Rochester	150121	Frontier Telephone of Rochester, Inc.
	Frontier North, Inc (OH-GTE)	300635	Frontier North Inc.
	Frontier of Michigan, Inc. - Ohio	300682	Frontier Communications of Michigan, Inc.
	CTC Oregon	533401	Frontier Communications of Oregon
	Frontier Comm. Northwest, Inc (OR-GTE)	532416	Frontier Communications Northwest Inc.
	Commonwealth of PA	170161	Frontier Communications Commonwealth Telephone Company
	Frontier Comm. of Breezewood	170149	Frontier Communications of Breezewood, LLC
	Frontier Comm. of Canton, Inc.	170152	Frontier Communications of Canton, LLC
	Frontier Comm. of Oswayo River	170194	Frontier Communications of Oswayo River LLC
	Frontier Comm. of Pennsylvania	170168	Frontier Communications of Pennsylvania, LLC

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	306682			
<015>	Study Area Name	FRONTIER-MT-OH			
<020>	Program Year	2016			
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness			
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com			
<810>	Reporting Carrier	Frontier Communications of Michigan Inc			
<811>	Holding Company	Frontier Communications Corporation			
<812>	Operating Company	Frontier Communications of Michigan, Inc			
<813>					
	Affiliates		SAC		Doing Business As Company or Brand Designation
	Frontier Comm. of Lakewood, Inc		170178		Frontier Communications of Lakewood, LLC
	Frontier Comm. of the Carolinas, Inc (SC-Contel)		240526		Frontier Communications of the Carolinas LLC
	Frontier Comm. of the Carolinas, Inc (SC-GTE)		240479		Frontier Communications of the Carolinas LLC
	CTC Tennessee		294336		Frontier Communications of Tennessee
	CTC Volunteer State		290580		Frontier Communications of the Volunteer State
	CTC Utah		504429		Frontier Communications of Utah
	Navajo Comm - Utah		504449		Frontier Navajo Communications / Frontier Navajo Communications Company
	Frontier Comm. Northwest, Inc (WA-Contel)		522449		Frontier Communications Northwest Inc.
	Frontier Comm. Northwest, Inc (WA-GTE)		522416		Frontier Communications Northwest Inc.
	Frontier Comm of St. Croix		330944		Frontier Communications - St. Croix LLC
	Frontier Comm. of Mondovi, Inc.		330912		Frontier Communications of Mondovi LLC
	Frontier Comm. of Viroqua, Inc.		330967		Frontier Communications of Viroqua LLC
	Frontier Comm. of Wisconsin, Inc.		330964		Frontier Communications of Wisconsin LLC
	Frontier North, Inc (WI-GTE)		330886		Frontier North Inc.
	Rhineland Telco - Crandon		330870		Frontier Rhineland Telephone Company
	Rhineland Telco - Headwaters		330891		Frontier Rhineland Telephone Company
	Rhineland Telco - Rhineland		330940		Frontier Rhineland Telephone Company
	Rhineland Telco - Rib Lake		330941		Rib Lake Telecom, Inc.
	CTC West Virginia - Bluefield		204339		Frontier Communications of West Virginia
	CTC West Virginia - Mountain St.		200271		Frontier Communications of West Virginia
	CTC West Virginia - St. Marys		204338		Frontier Communications of West Virginia
	Frontier West Virginia, Inc		205050		Frontier West Virginia Inc.
	The Southern New England Telephone Company		135200		Frontier Communications of Connecticut

Line 1010 – Voice Services Rate Comparability Compliance

Voice Services Rate Comparability Compliance

The price of Frontier's fixed voice service for each exchange included within this Frontier study area, as listed on Line 703c of this Form 481 report, is below the FCC's reasonable comparability benchmark for voice services of \$47.48 based on the results of the 2015 Urban Rate Survey for fixed Voice and Broadband services released by the Wireline Competition Bureau on April 16, 2015 (WC Docket No. 10-90).

Line 1210 – Terms and Conditions of Voice Telephony Lifeline Plans

P.U.C.O. No. 5

BASIC LOCAL EXCHANGE SERVICE TARIFF
BASIC TELEPHONE ASSISTANCE

1. LIFELINE

Frontier Communications of Michigan, Inc. shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. Frontier's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42, *et. al*) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.

(C)

(C)

(D)

(D)

Issued: June 21, 2012

Effective: June 21, 2012

In compliance with The Public Utilities Commission of Ohio
Case No. 90-5009-TP-TRF
Kenneth Mason
Vice President, Government and Regulatory Affairs

Frontier Communications of Michigan, Inc.

**1st Revised Sheet No. 12
Cancels Original Sheet No. 12**

P.U.C.O. No. 5

**BASIC LOCAL EXCHANGE SERVICE TARIFF
BASIC TELEPHONE ASSISTANCE (Continued)**

(D)

(D)

Issued: June 21, 2012

Effective: June 21, 2012

**In compliance with The Public Utilities Commission of Ohio
Case No. 90-5009-TP-TRF
Kenneth Mason
Vice President, Government and Regulatory Affairs**

Frontier Communications of Michigan, Inc.

**1st Revised Sheet No. 13
Cancels Original Sheet No. 13**

P.U.C.O. No. 5

BASIC LOCAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE (Continued)

(D)

(D)

Issued: June 21, 2012

Effective: June 21, 2012

**In compliance with The Public Utilities Commission of Ohio
Case No. 90-5009-TP-TRF
Kenneth Mason
Vice President, Government and Regulatory Affairs**

Frontier Communications of Michigan, Inc.

**1st Revised Sheet No. 14
Cancels Original Sheet No. 14**

P.U.C.O. No. 5

BASIC LOCAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE (Continued)

(D)

(D)

Issued: June 21, 2012

Effective: June 21, 2012

**In compliance with The Public Utilities Commission of Ohio
Case No. 90-5009-TP-TRF
Kenneth Mason
Vice President, Government and Regulatory Affairs**

Frontier Communications of Michigan, Inc.

**1st Revised Sheet No. 15
Cancels Original Sheet No. 15**

P.U.C.O. No. 5

BASIC LOCAL EXCHANGE SERVICE TARIFF

BASIC TELEPHONE ASSISTANCE (Continued)

(D)

(D)

Issued: June 21, 2012

Effective: June 21, 2012

**In compliance with The Public Utilities Commission of Ohio
Case No. 90-5009-TP-TRF
Kenneth Mason
Vice President, Government and Regulatory Affairs**

<010>	Study Area Code	300615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name: Person USAC should contact with questions about this data	Cassandra Guinness
<035>	Contact Telephone Number: Number of the person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	cassandra.guinness@ftr.com

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100>	Service Quality Improvement Reporting (complete attached worksheet)	☒	☒
<200>	Outage Reporting (voice) (complete attached worksheet)	☒	☒
<210>	☐ <-- check box if no outages to report	☒	☒
<300>	Unfulfilled Service Requests (voice) 0	☒	☒
<310>	Detail on Attempts (voice) (attach descriptive document)	☐	☒
<320>	Unfulfilled Service Requests (broadband)	☒	☒
<330>	Detail on Attempts (broadband) 300615OH330.pdf (attach descriptive document)	☒	☒
<400>	Number of Complaints per 1,000 customers (voice)	☒	☒
<410>	Fixed 1.19	☒	☒
<420>	Mobile 0.0	☒	☒
<430>	Number of Complaints per 1,000 customers (broadband)	☒	☒
<440>	Fixed 0.02	☒	☒
<450>	Mobile 0.0	☒	☒
<500>	Service Quality Standards & Consumer Protection Rules Compliance (check to indicate certification)	☒	☒
<510>	300615OH510.pdf (attach descriptive document)	☒	☒
<600>	Functionality in Emergency Situations (check to indicate certification)	☒	☒
<610>	300615OH610.pdf (attach descriptive document)	☒	☒
<700>	Company Price Offerings (voice) (complete attached worksheet)	☒	☒
<710>	Company Price Offerings (broadband) (complete attached worksheet)	☒	☒
<800>	Operating Companies and Affiliates (complete attached worksheet)	☒	☒
<900>	Tribal Land Offerings (Y/N)? ☐ ☒ (if yes, complete attached worksheet)	☒	☒
<1000>	Voice Services Rate Comparability Certification Yes ☐ (attach descriptive document)	☒	☒
<1010>	300615OH1010.pdf (attach descriptive document)	☒	☒
<1100>	Certify whether terrestrial backhaul options exist (Yes or No) ☒ ☐ (if not, check to indicate certification)	☒	☒
<1110>	(complete attached worksheet)	☒	☒
<1200>	Terms and Condition for Lifeline Customers (complete attached worksheet)	☒	☒
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	☒	☒
<2005>	(complete attached worksheet)	☒	☒
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	☒	☒
<3005>	(complete attached worksheet)	☒	☒

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	300615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Caesandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	caesandra.guinness@ftr.com

<110>	Has your company received its ETC certification from the FCC?	☒ (yes) ☐ (no)
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	☐ (yes) ☐ (no)

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

(200) Service Outage Reporting (Voice)
Data Collection Form

<010>	Study Area Code	300615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@trc.com

[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

<010>	Study Area Code	300615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@fr.com

1/1/2015	
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<701>	Residential Local Service Charge Effective Date
<702>	Single State-wide Residential Local Service Charge

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0985 / OMB Control No. 3060-0819
July 2013

<01D> Study Area Code 300615
 <01S> Study Area Name Frontier North, Inc.
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data Cassandra Guinness
 <035> Contact Telephone Number - Number of person identified in data line <030> 5857774557 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> cassandra.guinness@ftr.com

<01>	<02>	<03>	<04>	<05>	<06>	<07>	<08>	<09>	<10>	<11>	<12>	<13>	<14>	<15>	<16>	<17>	<18>	<19>	<20>	<21>	<22>	<23>	<24>	<25>	<26>	<27>	<28>	<29>	<30>	<31>	<32>	<33>	<34>	<35>	<36>	<37>	<38>	<39>	<40>	<41>	<42>	<43>	<44>	<45>	<46>	<47>	<48>	<49>	<50>	<51>	<52>	<53>	<54>	<55>	<56>	<57>	<58>	<59>	<60>	<61>	<62>	<63>	<64>	<65>	<66>	<67>	<68>	<69>	<70>	<71>	<72>	<73>	<74>	<75>	<76>	<77>	<78>	<79>	<80>	<81>	<82>	<83>	<84>	<85>	<86>	<87>	<88>	<89>	<90>	<91>	<92>	<93>	<94>	<95>	<96>	<97>	<98>	<99>	<100>	<101>	<102>	<103>	<104>	<105>	<106>	<107>	<108>	<109>	<110>	<111>	<112>	<113>	<114>	<115>	<116>	<117>	<118>	<119>	<120>	<121>	<122>	<123>	<124>	<125>	<126>	<127>	<128>	<129>	<130>	<131>	<132>	<133>	<134>	<135>	<136>	<137>	<138>	<139>	<140>	<141>	<142>	<143>	<144>	<145>	<146>	<147>	<148>	<149>	<150>	<151>	<152>	<153>	<154>	<155>	<156>	<157>	<158>	<159>	<160>	<161>	<162>	<163>	<164>	<165>	<166>	<167>	<168>	<169>	<170>	<171>	<172>	<173>	<174>	<175>	<176>	<177>	<178>	<179>	<180>	<181>	<182>	<183>	<184>	<185>	<186>	<187>	<188>	<189>	<190>	<191>	<192>	<193>	<194>	<195>	<196>	<197>	<198>	<199>	<200>	<201>	<202>	<203>	<204>	<205>	<206>	<207>	<208>	<209>	<210>	<211>	<212>	<213>	<214>	<215>	<216>	<217>	<218>	<219>	<220>	<221>	<222>	<223>	<224>	<225>	<226>	<227>	<228>	<229>	<230>	<231>	<232>	<233>	<234>	<235>	<236>	<237>	<238>	<239>	<240>	<241>	<242>	<243>	<244>	<245>	<246>	<247>	<248>	<249>	<250>	<251>	<252>	<253>	<254>	<255>	<256>	<257>	<258>	<259>	<260>	<261>	<262>	<263>	<264>	<265>	<266>	<267>	<268>	<269>	<270>	<271>	<272>	<273>	<274>	<275>	<276>	<277>	<278>	<279>	<280>	<281>	<282>	<283>	<284>	<285>	<286>	<287>	<288>	<289>	<290>	<291>	<292>	<293>	<294>	<295>	<296>	<297>	<298>	<299>	<300>	<301>	<302>	<303>	<304>	<305>	<306>	<307>	<308>	<309>	<310>	<311>	<312>	<313>	<314>	<315>	<316>	<317>	<318>	<319>	<320>	<321>	<322>	<323>	<324>	<325>	<326>	<327>	<328>	<329>	<330>	<331>	<332>	<333>	<334>	<335>	<336>	<337>	<338>	<339>	<340>	<341>	<342>	<343>	<344>	<345>	<346>	<347>	<348>	<349>	<350>	<351>	<352>	<353>	<354>	<355>	<356>	<357>	<358>	<359>	<360>	<361>	<362>	<363>	<364>	<365>	<366>	<367>	<368>	<369>	<370>	<371>	<372>	<373>	<374>	<375>	<376>	<377>	<378>	<379>	<380>	<381>	<382>	<383>	<384>	<385>	<386>	<387>	<388>	<389>	<390>	<391>	<392>	<393>	<394>	<395>	<396>	<397>	<398>	<399>	<400>	<401>	<402>	<403>	<404>	<405>	<406>	<407>	<408>	<409>	<410>	<411>	<412>	<413>	<414>	<415>	<416>	<417>	<418>	<419>	<420>	<421>	<422>	<423>	<424>	<425>	<426>	<427>	<428>	<429>	<430>	<431>	<432>	<433>	<434>	<435>	<436>	<437>	<438>	<439>	<440>	<441>	<442>	<443>	<444>	<445>	<446>	<447>	<448>	<449>	<450>	<451>	<452>	<453>	<454>	<455>	<456>	<457>	<458>	<459>	<460>	<461>	<462>	<463>	<464>	<465>	<466>	<467>	<468>	<469>	<470>	<471>	<472>	<473>	<474>	<475>	<476>	<477>	<478>	<479>	<480>	<481>	<482>	<483>	<484>	<485>	<486>	<487>	<488>	<489>	<490>	<491>	<492>	<493>	<494>	<495>	<496>	<497>	<498>	<499>	<500>	<501>	<502>	<503>	<504>	<505>	<506>	<507>	<508>	<509>	<510>	<511>	<512>	<513>	<514>	<515>	<516>	<517>	<518>	<519>	<520>	<521>	<522>	<523>	<524>	<525>	<526>	<527>	<528>	<529>	<530>	<531>	<532>	<533>	<534>	<535>	<536>	<537>	<538>	<539>	<540>	<541>	<542>	<543>	<544>	<545>	<546>	<547>	<548>	<549>	<550>	<551>	<552>	<553>	<554>	<555>	<556>	<557>	<558>	<559>	<560>	<561>	<562>	<563>	<564>	<565>	<566>	<567>	<568>	<569>	<570>	<571>	<572>	<573>	<574>	<575>	<576>	<577>	<578>	<579>	<580>	<581>	<582>	<583>	<584>	<585>	<586>	<587>	<588>	<589>	<590>	<591>	<592>	<593>	<594>	<595>	<596>	<597>	<598>	<599>	<600>	<601>	<602>	<603>	<604>	<605>	<606>	<607>	<608>	<609>	<610>	<611>	<612>	<613>	<614>	<615>	<616>	<617>	<618>	<619>	<620>	<621>	<622>	<623>	<624>	<625>	<626>	<627>	<628>	<629>	<630>	<631>	<632>	<633>	<634>	<635>	<636>	<637>	<638>	<639>	<640>	<641>	<642>	<643>	<644>	<645>	<646>	<647>	<648>	<649>	<650>	<651>	<652>	<653>	<654>	<655>	<656>	<657>	<658>	<659>	<660>	<661>	<662>	<663>	<664>	<665>	<666>	<667>	<668>	<669>	<670>	<671>	<672>	<673>	<674>	<675>	<676>	<677>	<678>	<679>	<680>	<681>	<682>	<683>	<684>	<685>	<686>	<687>	<688>	<689>	<690>	<691>	<692>	<693>	<694>	<695>	<696>	<697>	<698>	<699>	<700>	<701>	<702>	<703>	<704>	<705>	<706>	<707>	<708>	<709>	<710>	<711>	<712>	<713>	<714>	<715>	<716>	<717>	<718>	<719>	<720>	<721>	<722>	<723>	<724>	<725>	<726>	<727>	<728>	<729>	<730>	<731>	<732>	<733>	<734>	<735>	<736>	<737>	<738>	<739>	<740>	<741>	<742>	<743>	<744>	<745>	<746>	<747>	<748>	<749>	<750>	<751>	<752>	<753>	<754>	<755>	<756>	<757>	<758>	<759>	<760>	<761>	<762>	<763>	<764>	<765>	<766>	<767>	<768>	<769>	<770>	<771>	<772>	<773>	<774>	<775>	<776>	<777>	<778>	<779>	<780>	<781>	<782>	<783>	<784>	<785>	<786>	<787>	<788>	<789>	<790>	<791>	<792>	<793>	<794>	<795>	<796>	<797>	<798>	<799>	<800>	<801>	<802>	<803>	<804>	<805>	<806>	<807>	<808>	<809>	<810>	<811>	<812>	<813>	<814>	<815>	<816>	<817>	<818>	<819>	<820>	<821>	<822>	<823>	<824>	<825>	<826>	<827>	<828>	<829>	<830>	<831>	<832>	<833>	<834>	<835>	<836>	<837>	<838>	<839>	<840>	<841>	<842>	<843>	<844>	<845>	<846>	<847>	<848>	<849>	<850>	<851>	<852>	<853>	<854>	<855>	<856>	<857>	<858>	<859>	<860>	<861>	<862>	<863>	<864>	<865>	<866>	<867>	<868>	<869>	<870>	<871>	<872>	<873>	<874>	<875>	<876>	<877>	<878>	<879>	<880>	<881>	<882>	<883>	<884>	<885>	<886>	<887>	<888>	<889>	<890>	<891>	<892>	<893>	<894>	<895>	<896>	<897>	<898>	<899>	<900>	<901>	<902>	<903>	<904>	<905>	<906>	<907>	<908>	<909>	<910>	<911>	<912>	<913>	<914>	<915>	<916>	<917>	<918>	<919>	<920>	<921>	<922>	<923>	<924>	<925>	<926>	<927>	<928>	<929>	<930>	<931>	<932>	<933>	<934>	<935>	<936>	<937>	<938>	<939>	<940>	<941>	<942>	<943>	<944>	<945>	<946>	<947>	<948>	<949>	<950>	<951>	<952>	<953>	<954>	<955>	<956>	<957>	<958>	<959>	<960>	<961>	<962>	<963>	<964>	<965>	<966>	<967>	<968>	<969>	<970>	<971>	<972>	<973>	<974>	<975>	<976>	<977>	<978>	<979>	<980>	<981>	<982>	<983>	<984>	<985>	<986>	<987>	<988>	<989>	<990>	<991>	<992>	<993>	<994>	<995>	<996>	<997>	<998>	<999>	<1000>	<1001>	<1002>	<1003>	<1004>	<1005>	<1006>	<1007>	<1008>	<1009>	<1010>	<1011>	<1012>	<1013>	<1014>	<1015>	<1016>	<1017>	<1018>	<1019>	<1020>	<1021>	<1022>	<1023>	<1024>	<1025>	<1026>	<1027>	<1028>	<1029>	<1030>	<1031>	<1032>	<1033>	<1034>	<1035>	<1036>	<1037>	<1038>	<1039>	<1040>	<1041>	<1042>	<1043>	<1044>	<1045>	<1046>	<1047>	<1048>	<1049>	<1050>	<1051>	<1052>	<1053>	<1054>	<1055>	<1056>	<1057>	<1058>	<1059>	<1060>	<1061>	<1062>	<1063>	<1064>	<1065>	<1066>	<1067>	<1068>	<1069>	<1070>	<1071>	<1072>	<1073>	<1074>	<1075>	<1076>	<1077>	<1078>	<1079>	<1080>	<1081>	<1082>	<1083>	<1084>	<1085>	<1086>	<1087>	<1088>	<1089>	<1090>	<1091>	<1092>	<1093>	<1094>	<1095>	<1096>	<1097>	<1098>	<1099>	<1100>	<1101>	<1102>	<1103>	<1104>	<1105>	<1106>	<1107>	<1108>	<1109>	<1110>	<1111>	<1112>	<1113>	<1114>	<1115>	<1116>	<1117>	<1118>	<1119>	<1120>	<1121>	<1122>	<1123>	&
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(800) Operating Companies
Data Collection Form

<010>	Study Area Code	300615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@frt.com
<810>	Reporting Carrier	Frontier North Inc
<811>	Holding Company	Frontier Communications Corporation
<812>	Operating Company	Frontier North Inc

[illegible]

**[900] Tribal Lands Reporting
Data Collection Form**

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If your company serves Tribal lands, please select (Yes, No, NA) for each of these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

[illegible]

(1100) No Terrestrial Backhaul Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
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<010>	Study Area Code	306515
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

REDACTED FOR PUBLIC INSPECTION

(1200) Terms and Condition for Lifeline Customers		FCC Form 481	
Lifeline		OMB Control No. 3060-0985/OMB Control No. 3060-0819	
Data Collection Form		July 2013	

<010>	Study Area Code	300615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	9857794557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cagrandra.guinness@tr.com

3006150H1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP //www.frontier.com/discountprograms/lifelineprogram

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

☒

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

☒

<1222> Details on the number of minutes provided as part of the plan,

☒

<1223> Additional charges for toll calls, and rates for each such plan.

(2000) Price Cap Carrier Additional Documentation
 Data Collection Form
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code 30015
 <015> Study Area Name FRONTIER NORTH, INC.
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data CASSANDRA GUINNESS
 <035> Contact Telephone Number - Number of person identified in data line <030> 3637774357 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> CASSANDRA.GUINNESS@FTEL.COM

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1)i) Yes

<2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)ii)

<2011b> Attachment (47 CFR § 54.313(b)(1)iii)

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))

<2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))

<2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))

<2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification

<2018> 5th year Broadband Service Certification

<2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

REDACTED FOR PUBLIC INSPECTION

FD-302 (Rev. 4-81)
OMB Control No. 3060-0386/OMB Control No. 3060-0819
July 2013

(3000) Name Of Return Carrier Additional Documentation
Data Collection Form

<01b> Study Area Code 300615
<01s> Study Area Name Frontier North, Inc.
<02b> Program Year 2016
<03b> Contact Name - Person USAC should contact regarding this data Cassandra Guinness
<03s> Contact Telephone Number - Number of person identified in data line <03b> 583774557 ext.
<03s> Contact Email Address - Email Address of person identified in data line <03b> cassandra.guinness@ftr.com

CHECK the boxes below to note compliance on its five year service quality plan pursuant to 47 CFR § 54.313(f)(2) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(i). The carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
(3014) If yes, does your company file the RUS annual report

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

(3018) If the response is no on line 3014, is your company audited?

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3025 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3025 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,
(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

(300) Rate Of Return Carrier Additional Documentation (Continued)

Data Collection Form

REDACTED FOR PUBLIC INSPECTION

FC Form 483
OMB Control No. 3060-0586/OMB Control No. 3060-0819
JULY 2013

<010>	Study Area Code	100615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	CASSANDRA.GUINNESS@FTL.COM

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service (TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	300615
<015> Study Area Name	Frontier North, Inc.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: Frontier North, Inc.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 05/28/2015
Printed name of Authorized Officer: Allison Ellis	
Title or position of Authorized Officer: VP Regulatory Affairs	
Telephone number of Authorized Officer: 9199413005 ext.	
Study Area Code of Reporting Carrier: 300615	Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED FOR PUBLIC INSPECTION

Certification - Agent / Carrier Data Collection Form	FCC Form 451 OMB Control No. 3060-0936/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	300615
<015> Study Area Name	Frontier North, Inc.
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035> Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@ftr.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED FOR PUBLIC INSPECTION

Attachments

FCC Form 481

Line 100 – Service Quality Improvement Reporting
[47 CFR 54.313(a)(1)]

In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan.¹

¹ The Public Notice stated, in relevant part:

We now grant a waiver of this requirement for price cap ETCs for an additional year. Because the Bureau just finalized the Connect America Cost Model, and price cap carriers have not yet had the opportunity to make a state-level commitment for Connect America Phase II, we find that it is not in the public interest to require price cap ETCs to file new five-year plans in 2014 for the same reason as last year: they do not yet know which areas they will be serving in the future.

(200) Service Outage Reporting (Voice)
Data Collection Form

<010>	Study Area Code	300615
<015>	Study Area Name	Frontier North, Inc.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Cassandra Guinness
<035>	Contact Telephone Number - Number of person identified in data line <030>	5857774557 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cassandra.guinness@tr.com

[illegible]

REDACTED FOR PUBLIC INSPECTION

FCC Form 481

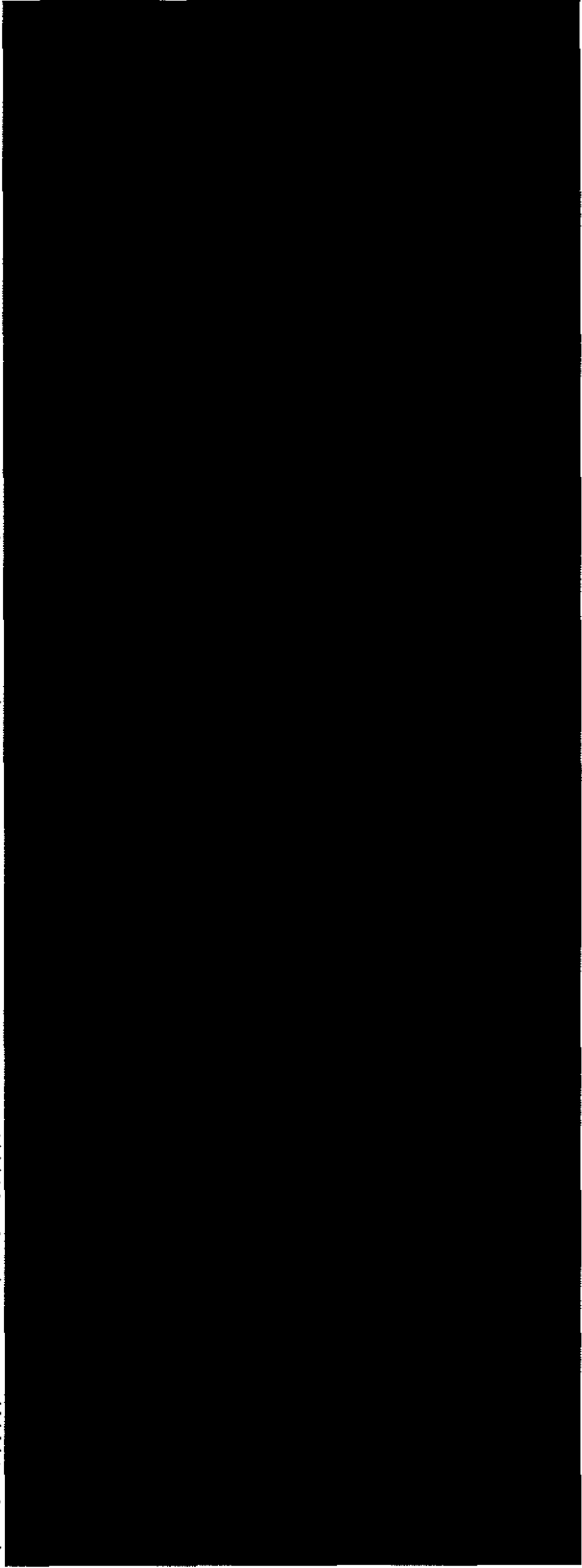
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



REDACTED FOR PUBLIC INSPECTION

FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

Study Area Code:

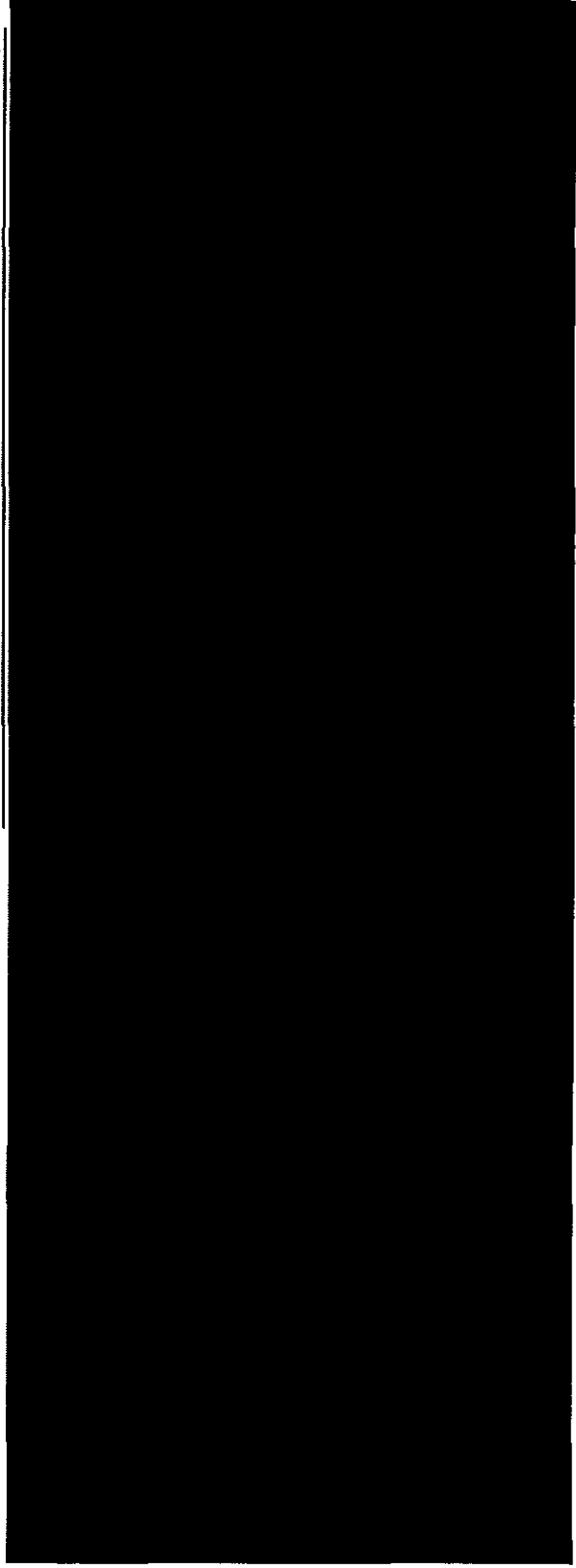
Study Area Name:

Ohio
300615
GTE Ohio

Year:

2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



REDACTED FOR PUBLIC INSPECTION

FCC Form 481

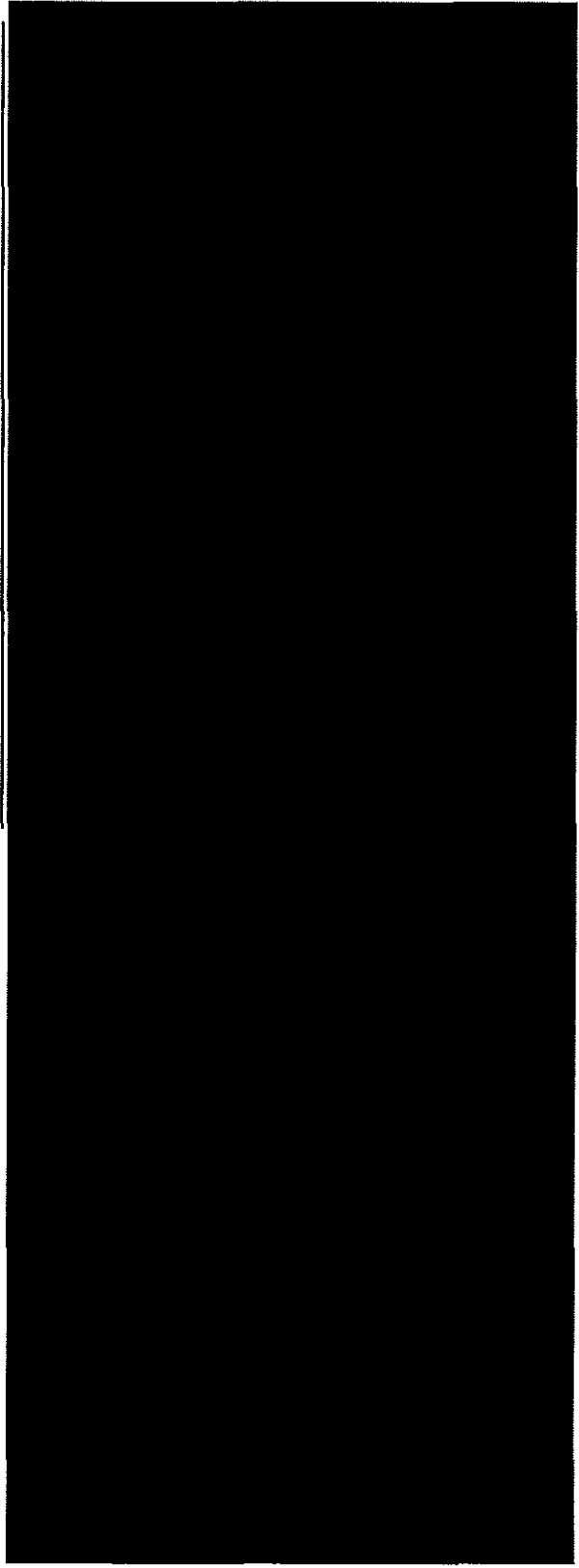
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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FCC Form 481

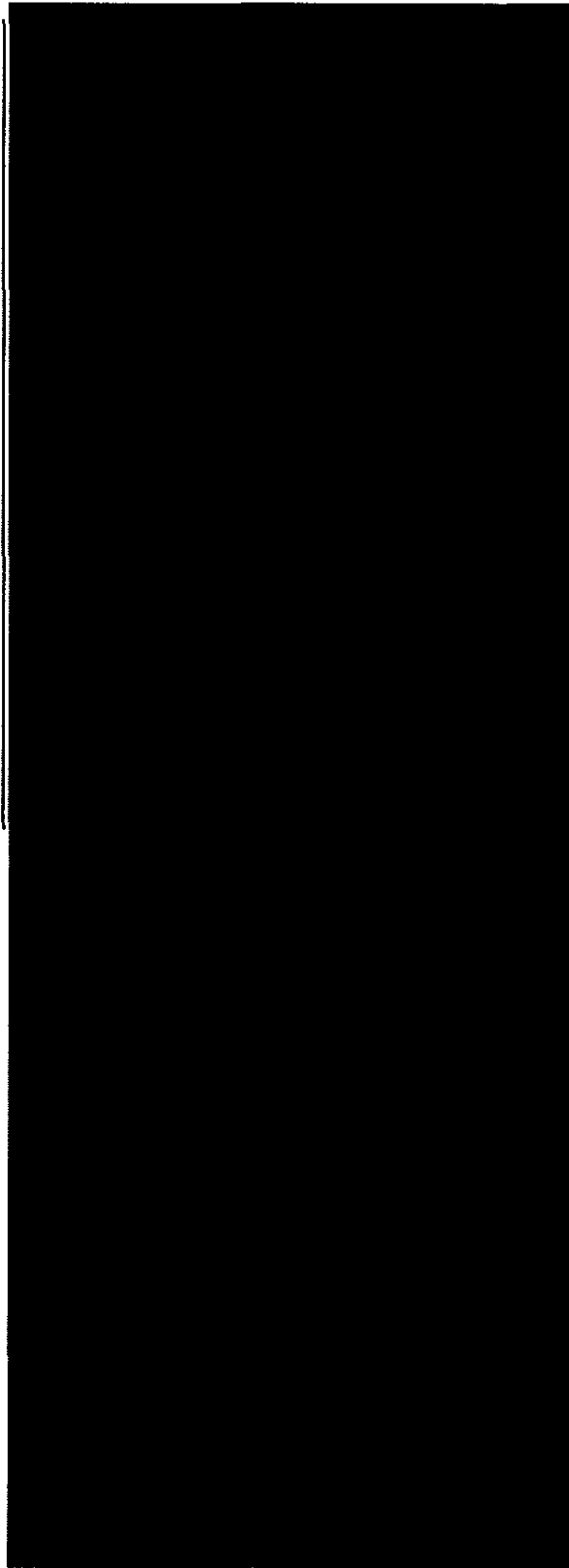
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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FCC Form 481

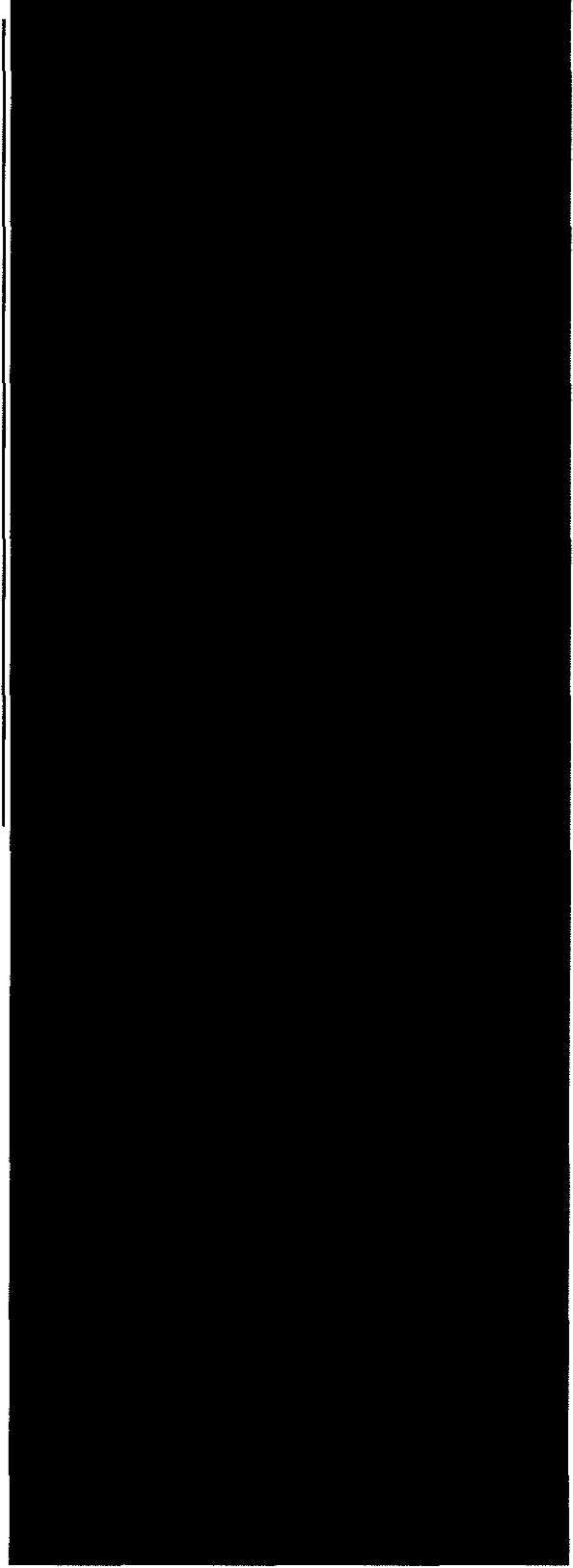
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



REDACTED FOR PUBLIC INSPECTION

FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

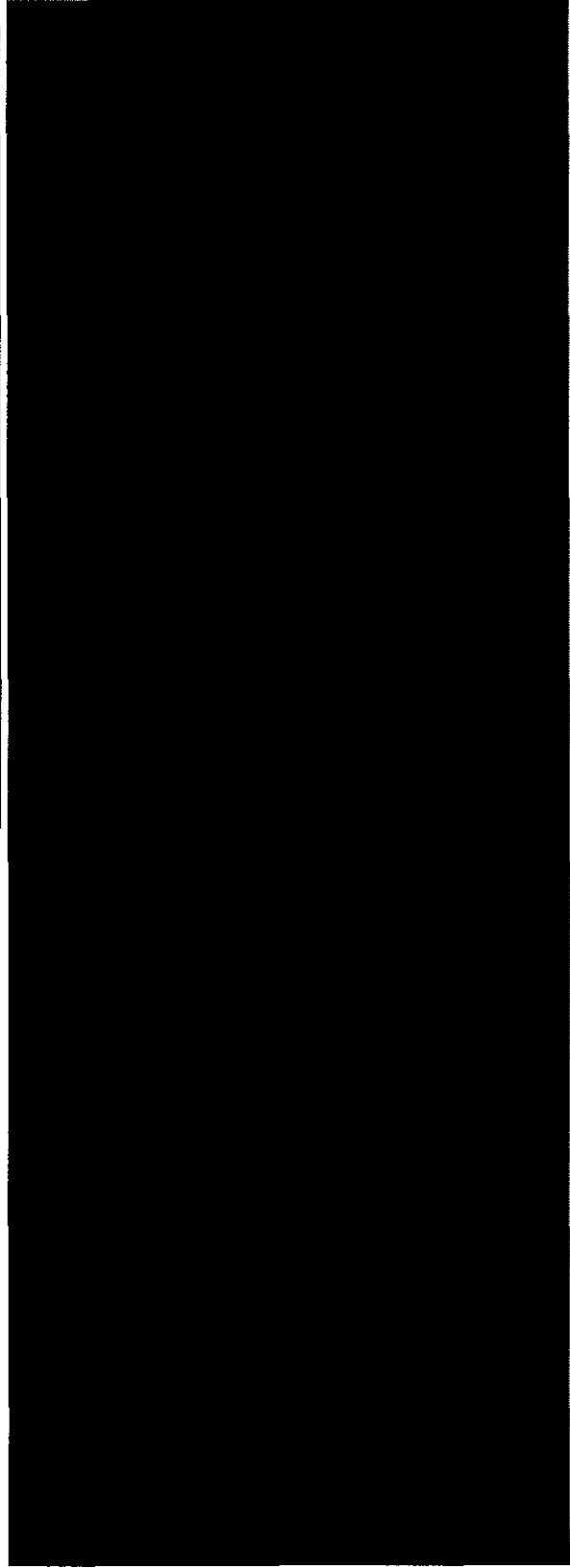
Study Area Code:

Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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FCC Form 481

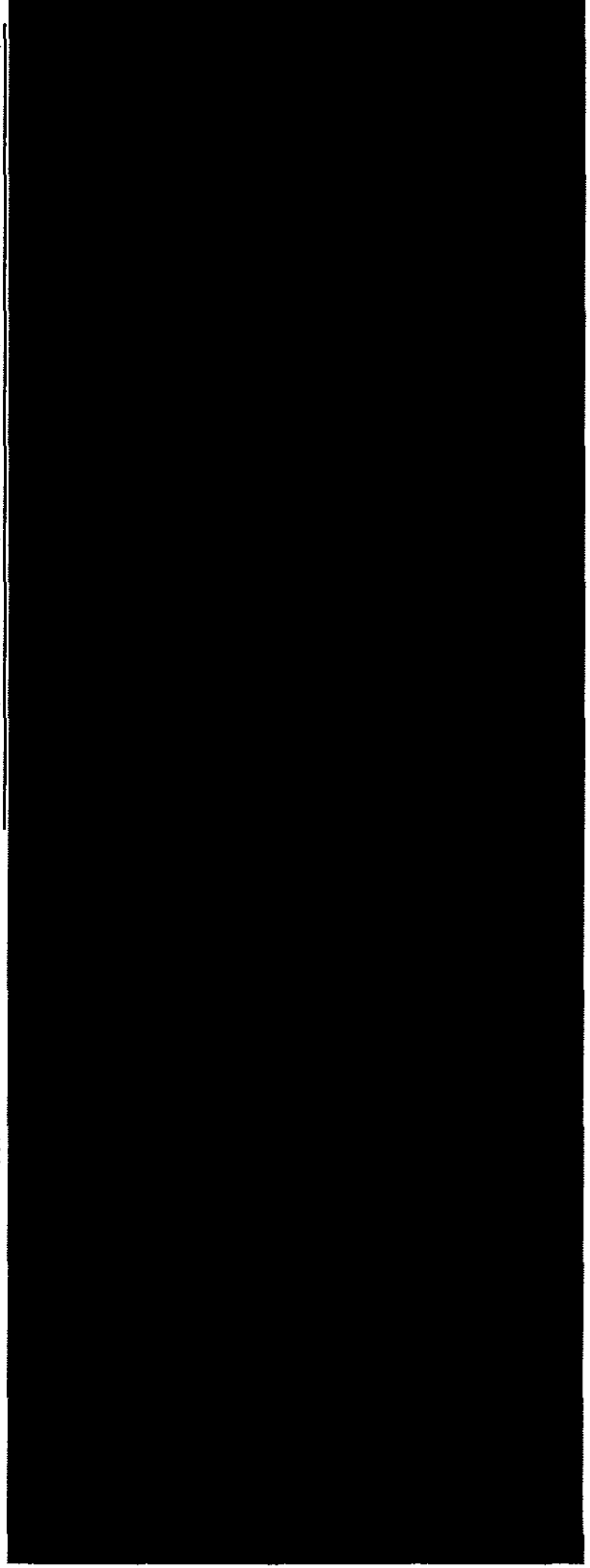
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



REDACTED FOR PUBLIC INSPECTION

FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

Study Area Code:

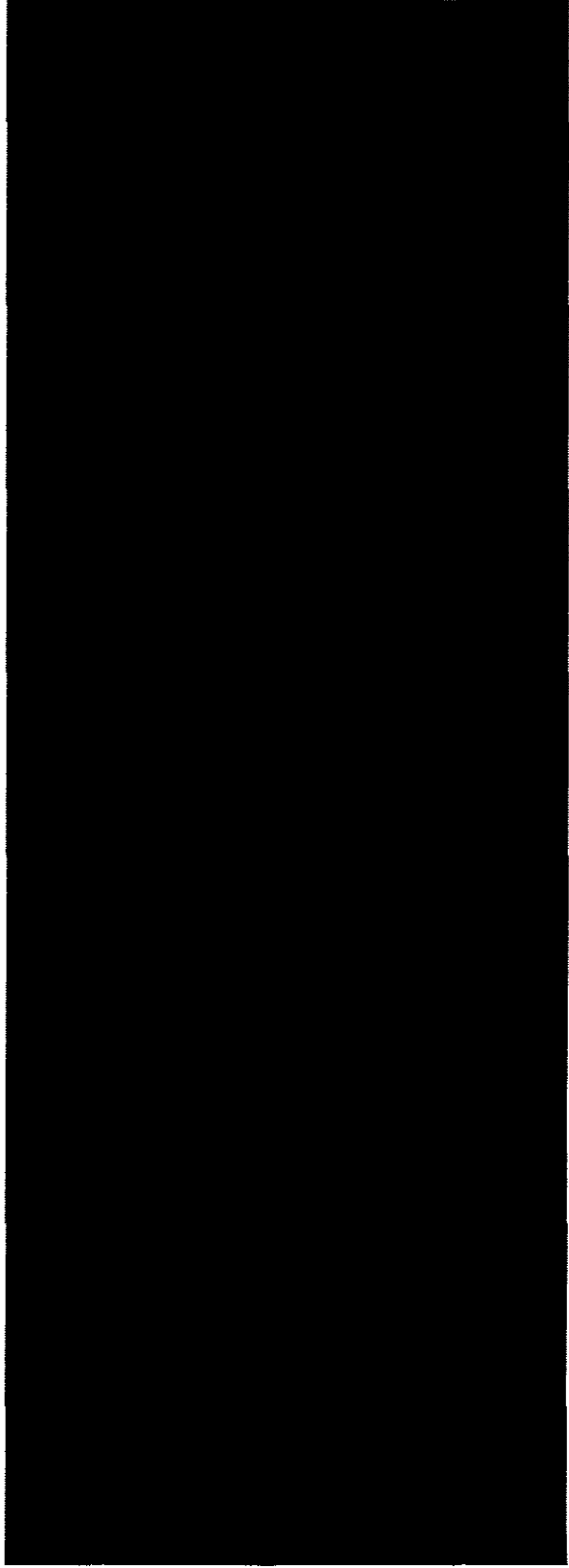
Study Area Name:

Ohio
300615
GTE Ohio

Year:

2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

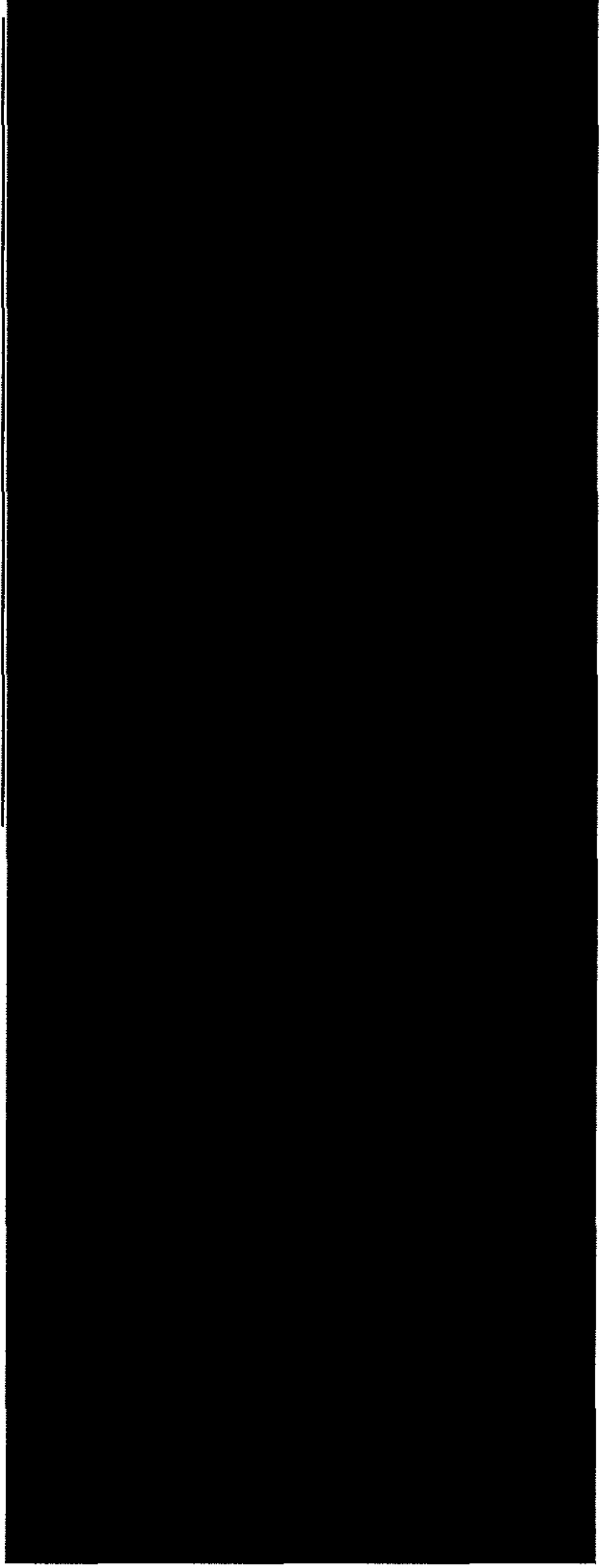
Study Area Code:

Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

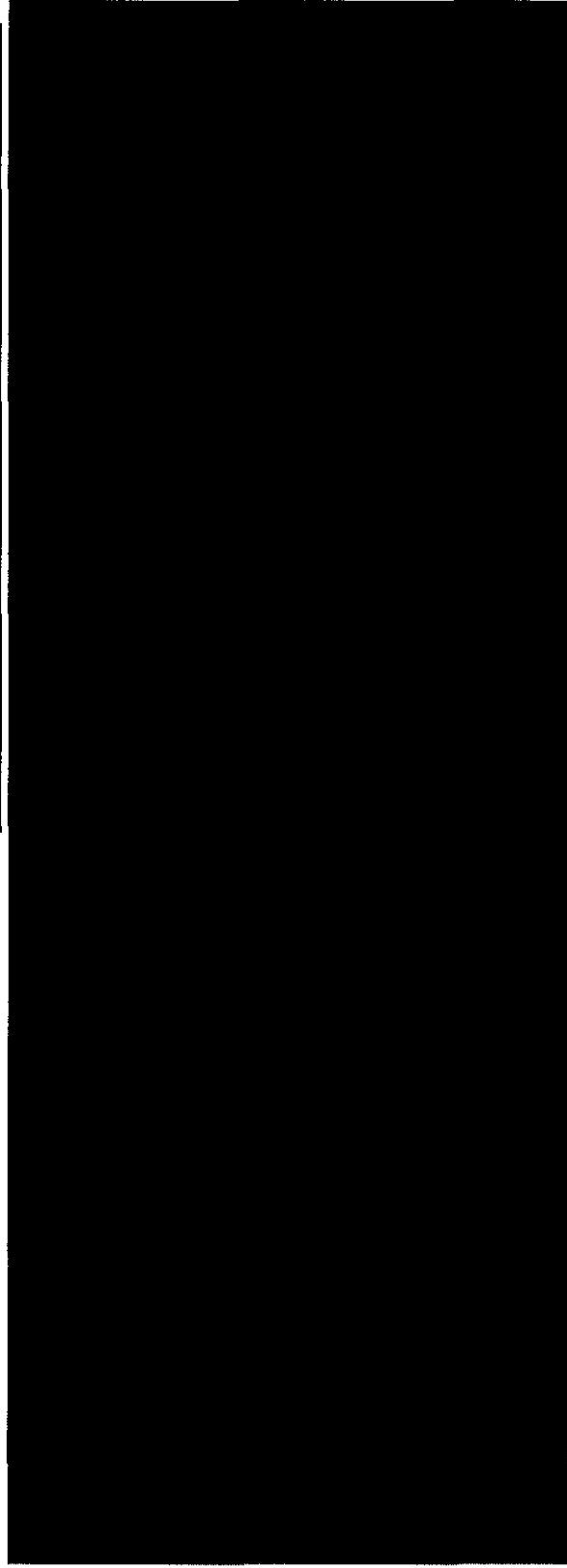
Study Area Code:

Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



REDACTED FOR PUBLIC INSPECTION

FCC Form 481

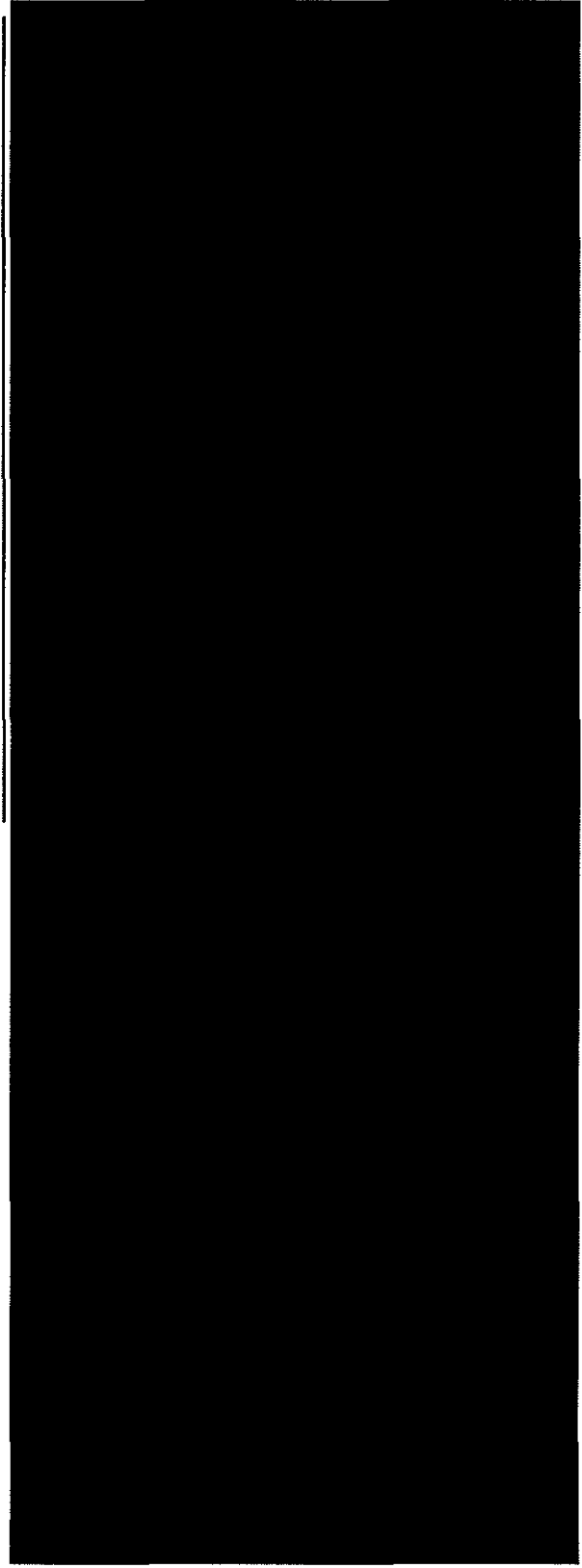
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



REDACTED FOR PUBLIC INSPECTION

FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

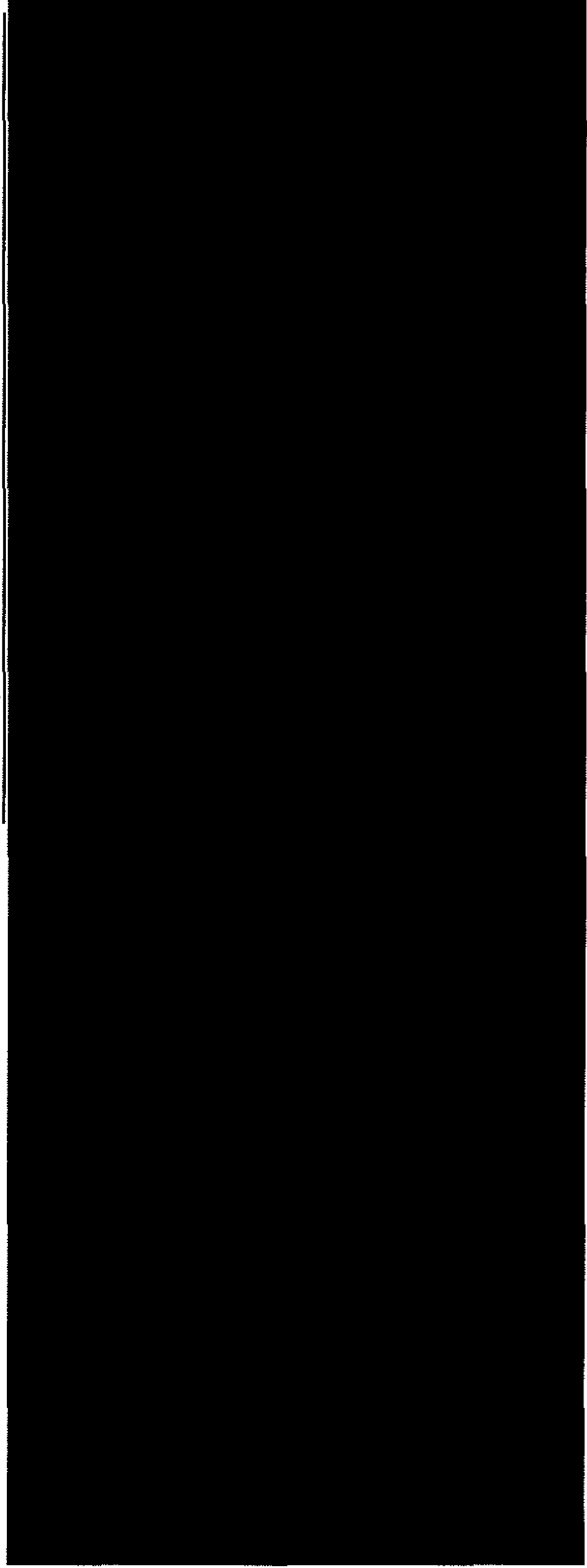
Study Area Code:

Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

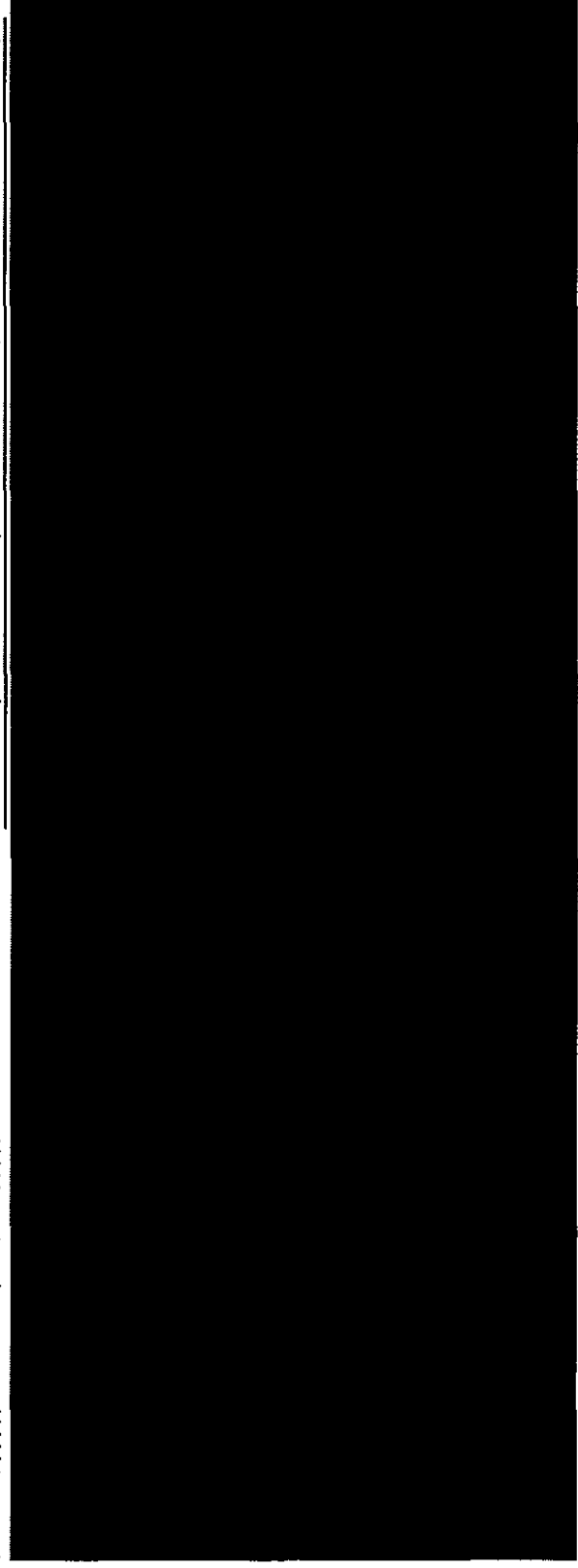
Study Area Code:

Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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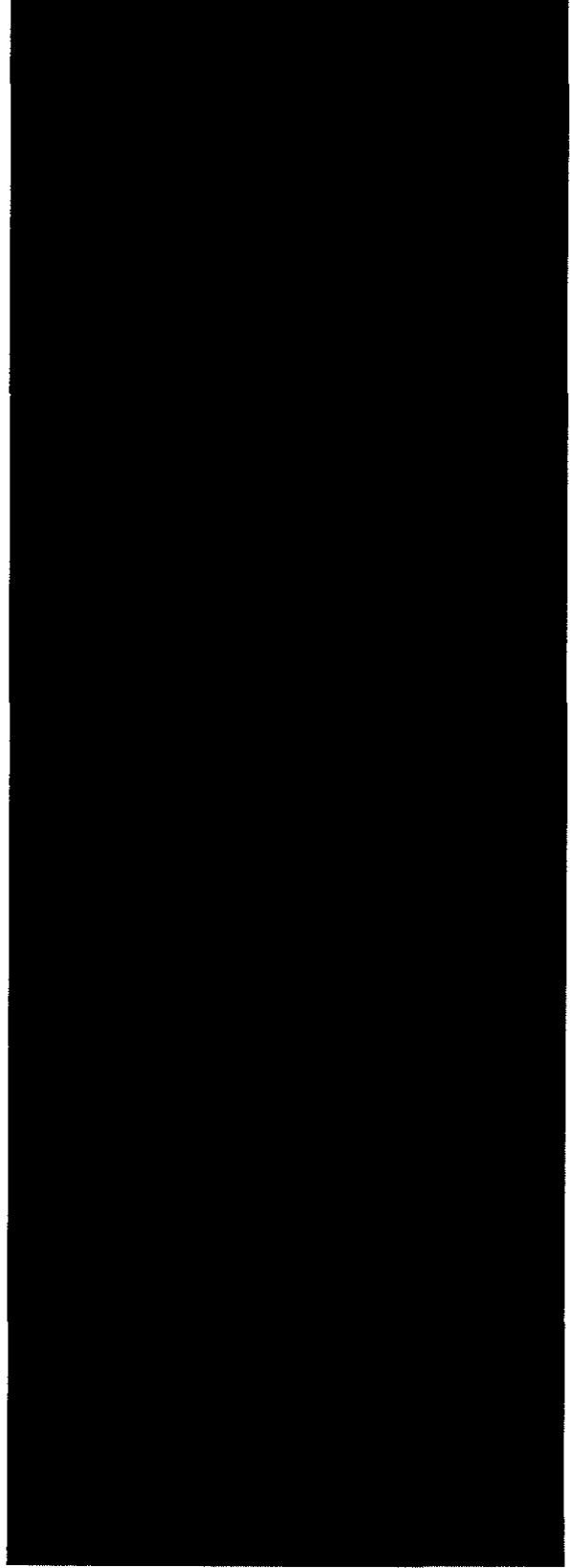
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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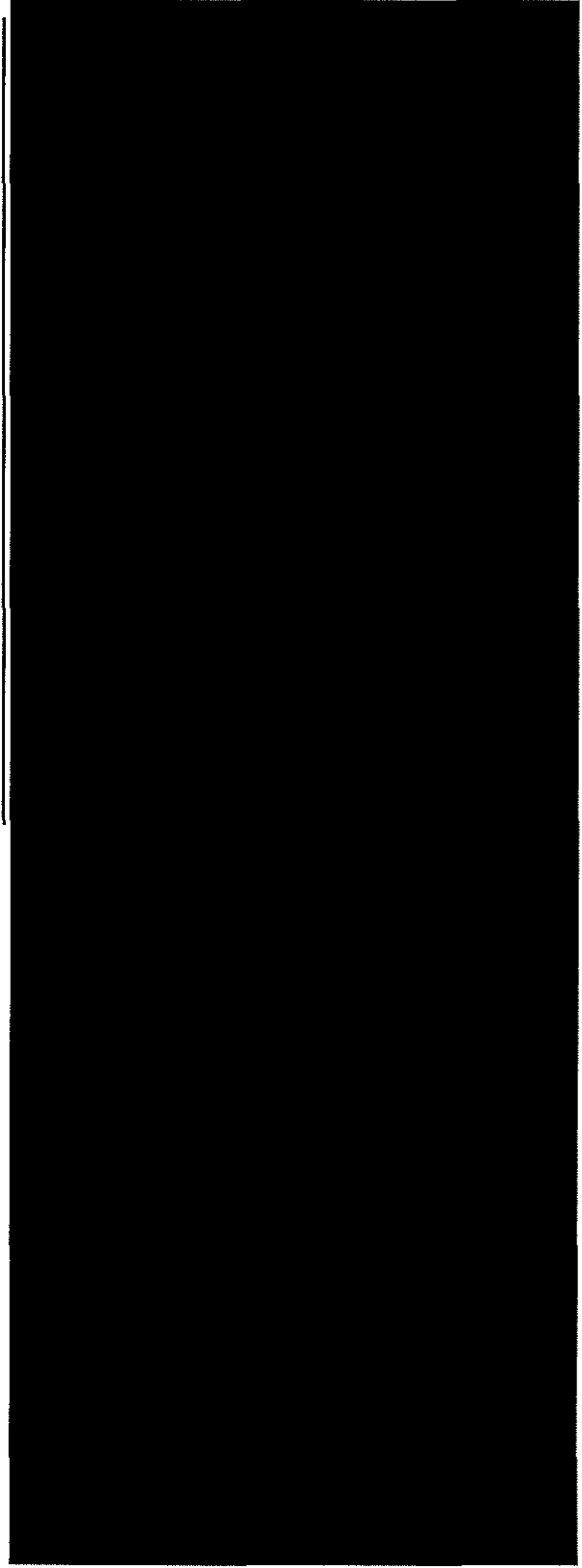
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
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Ohio
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GTE Ohio

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FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

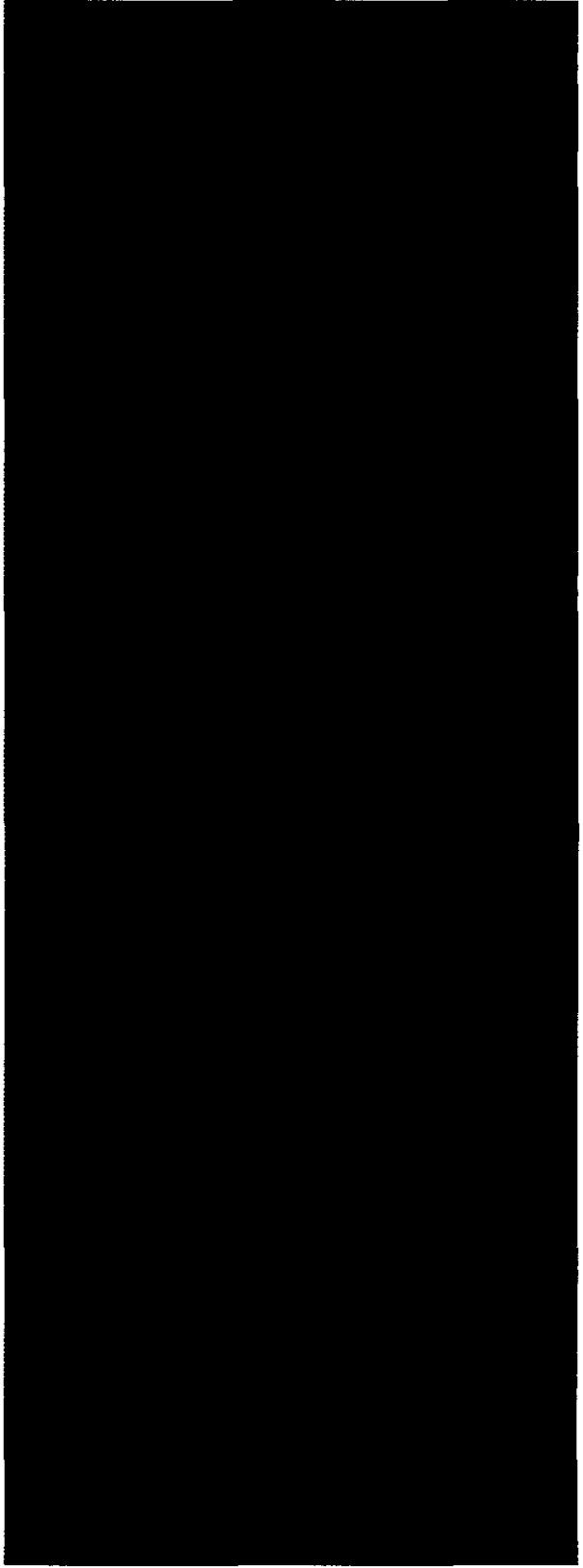
State:
Study Area Code:
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Ohio
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GTE Ohio

Year:

2014

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Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



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FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

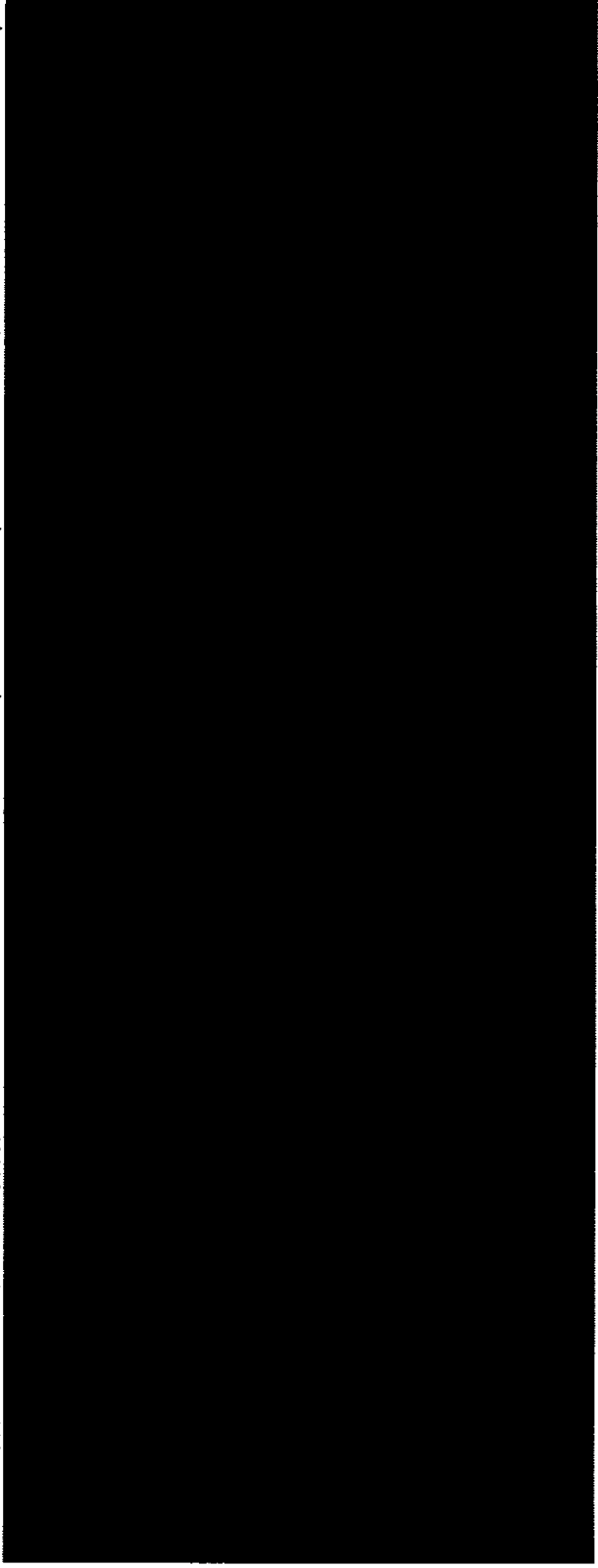
Study Area Code:

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300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
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FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

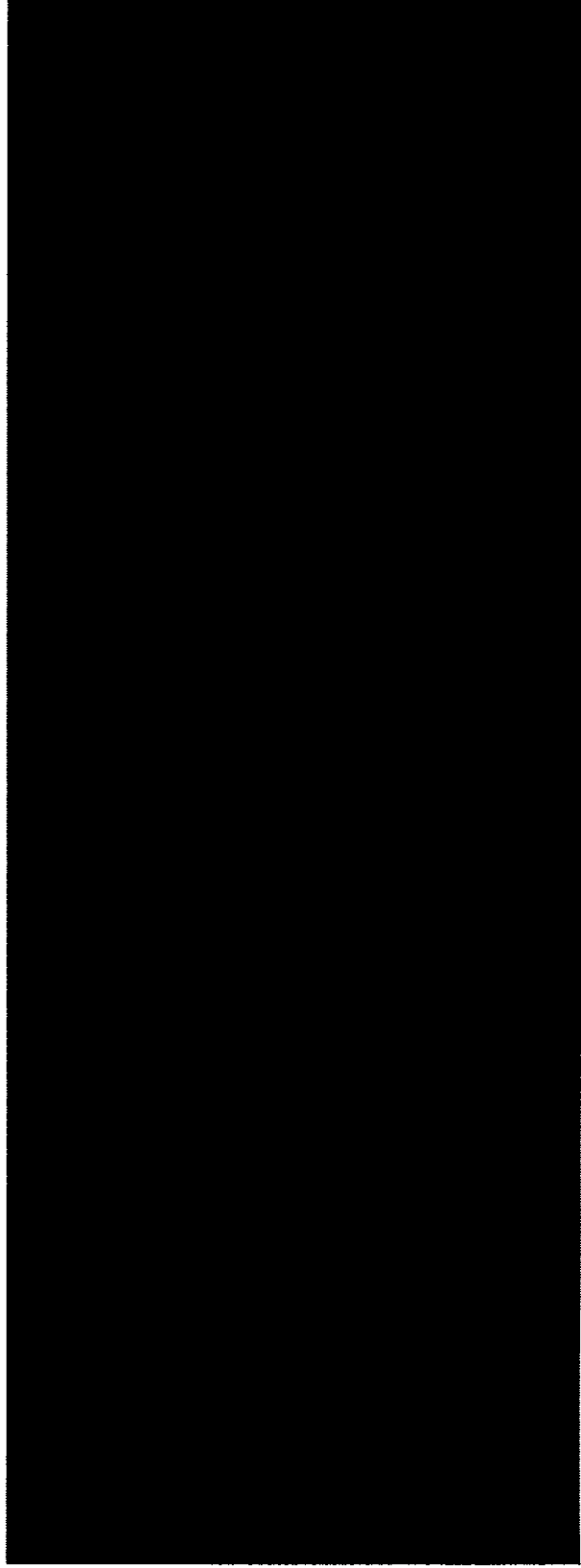
State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year:

2014

(A)	(B)	(C)	(D)	(E)
Date of Potential Customer's Request (mm/dd/yyyy)	Date When the Request was Considered Unfulfilled (mm/dd/yyyy)	Name of Exchange/ Wire Center	Description of Service Request	How Service Fulfillment was Attempted/Reason for Unfulfillment (If fulfilled in 2013, include date of fulfillment.)



REDACTED FOR PUBLIC INSPECTION

FCC Form 481

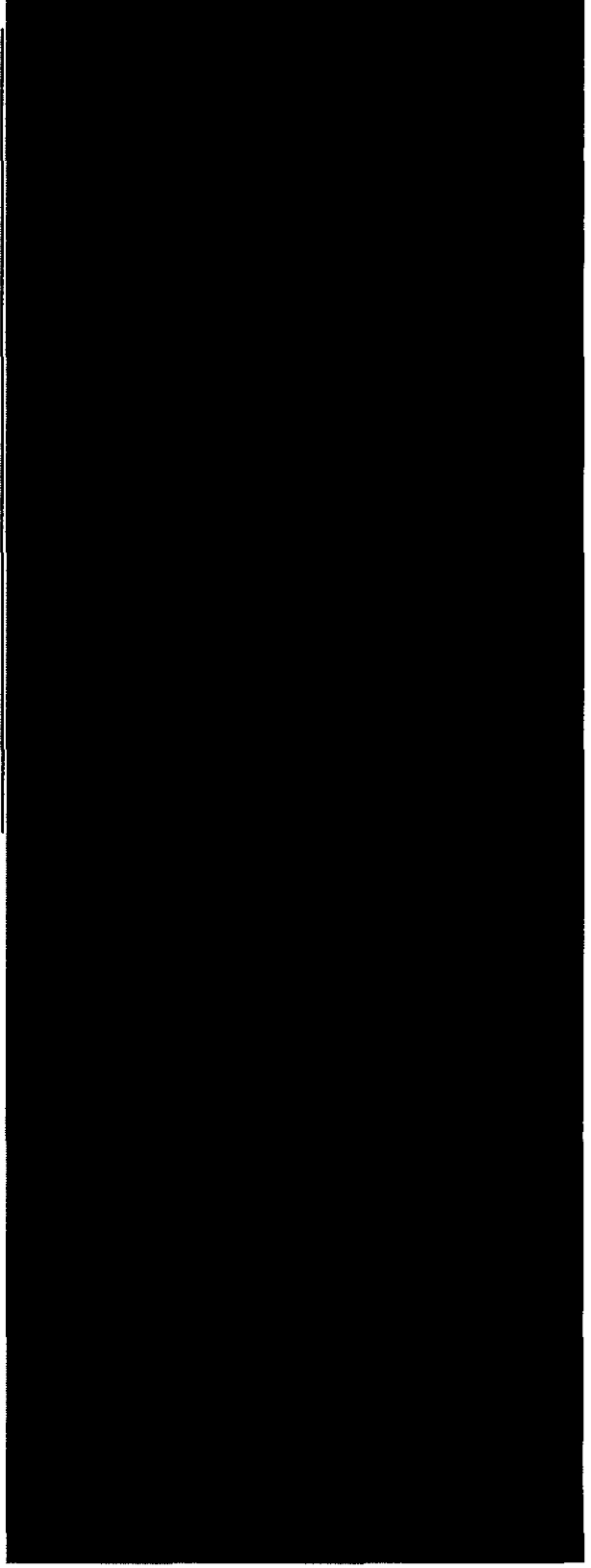
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

(A)	(B)	(C)	(D)	(E)
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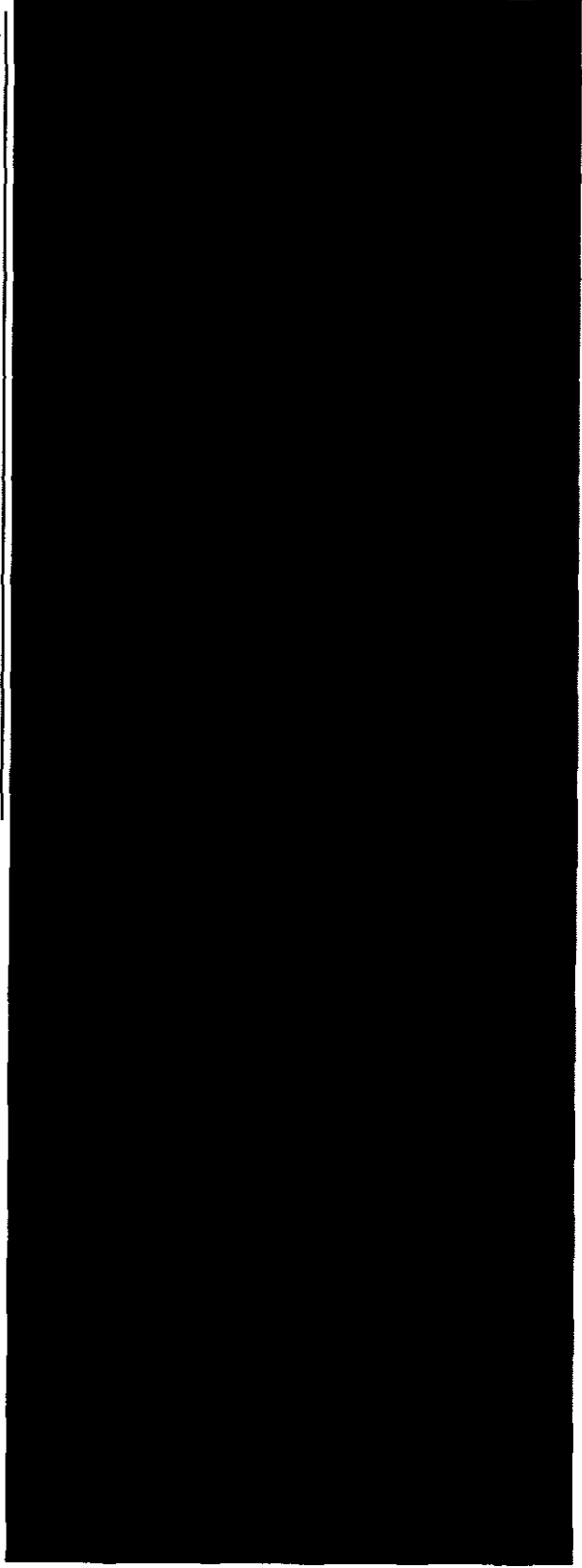
Study Area Name:

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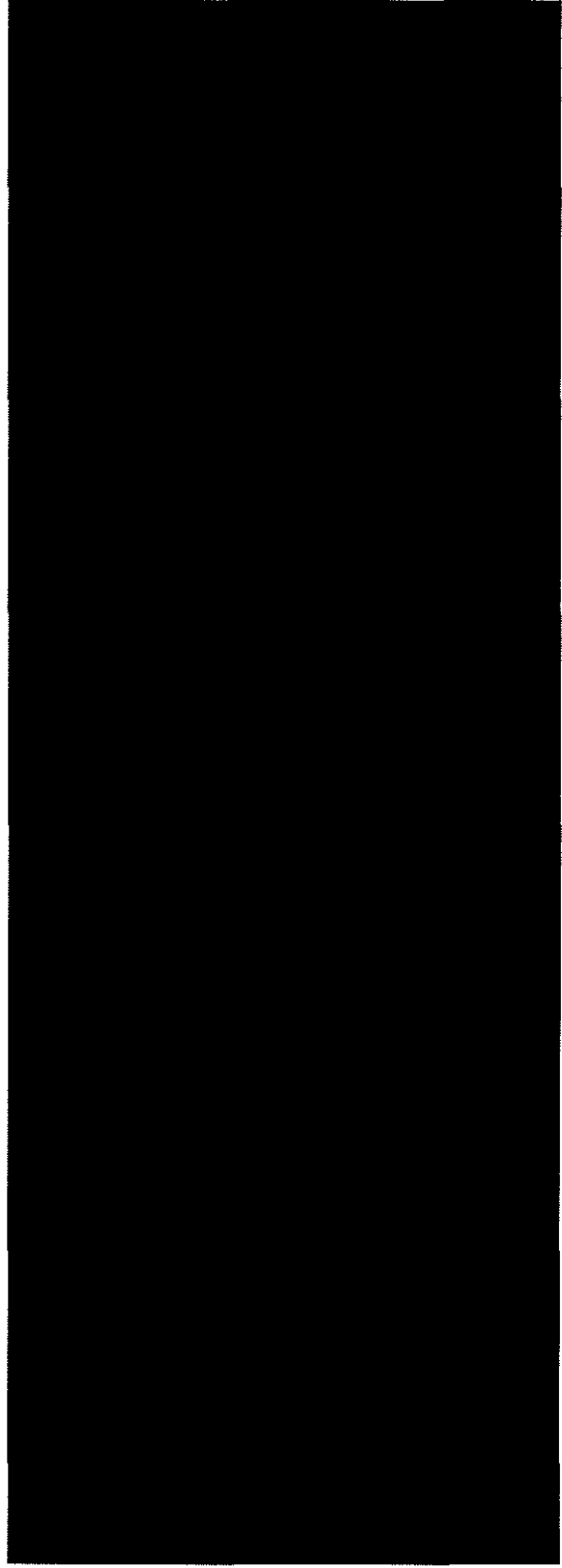
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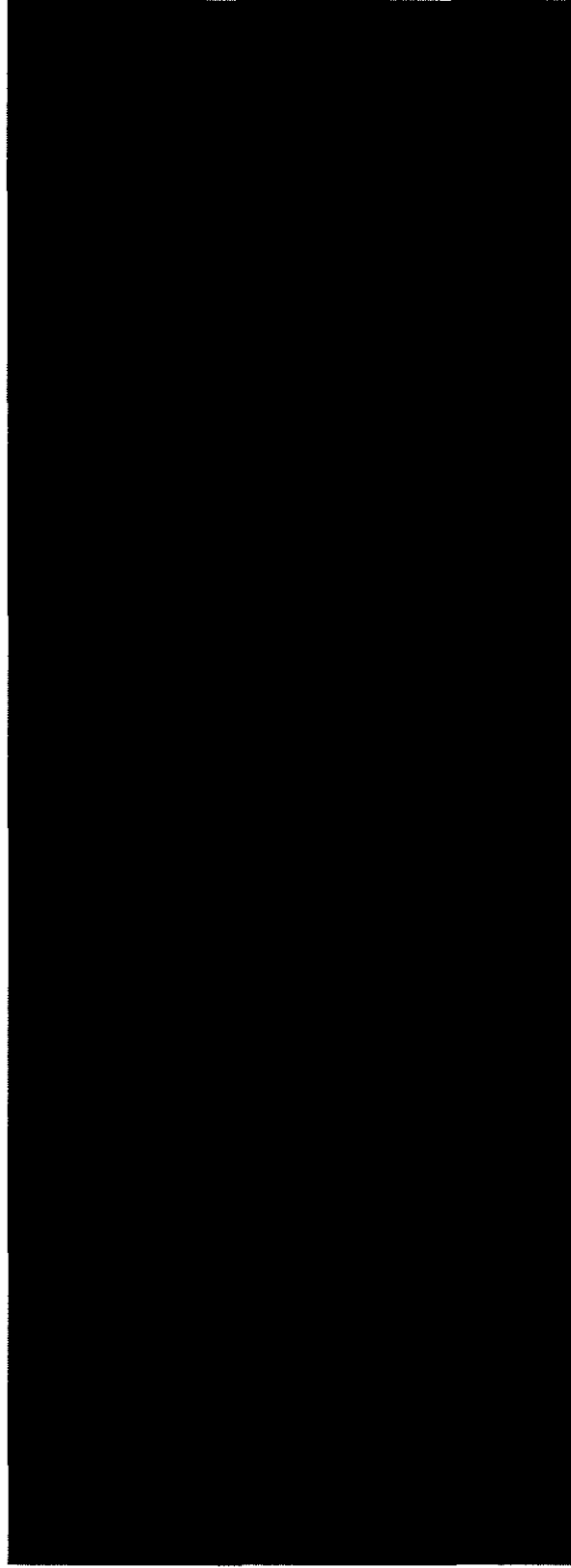
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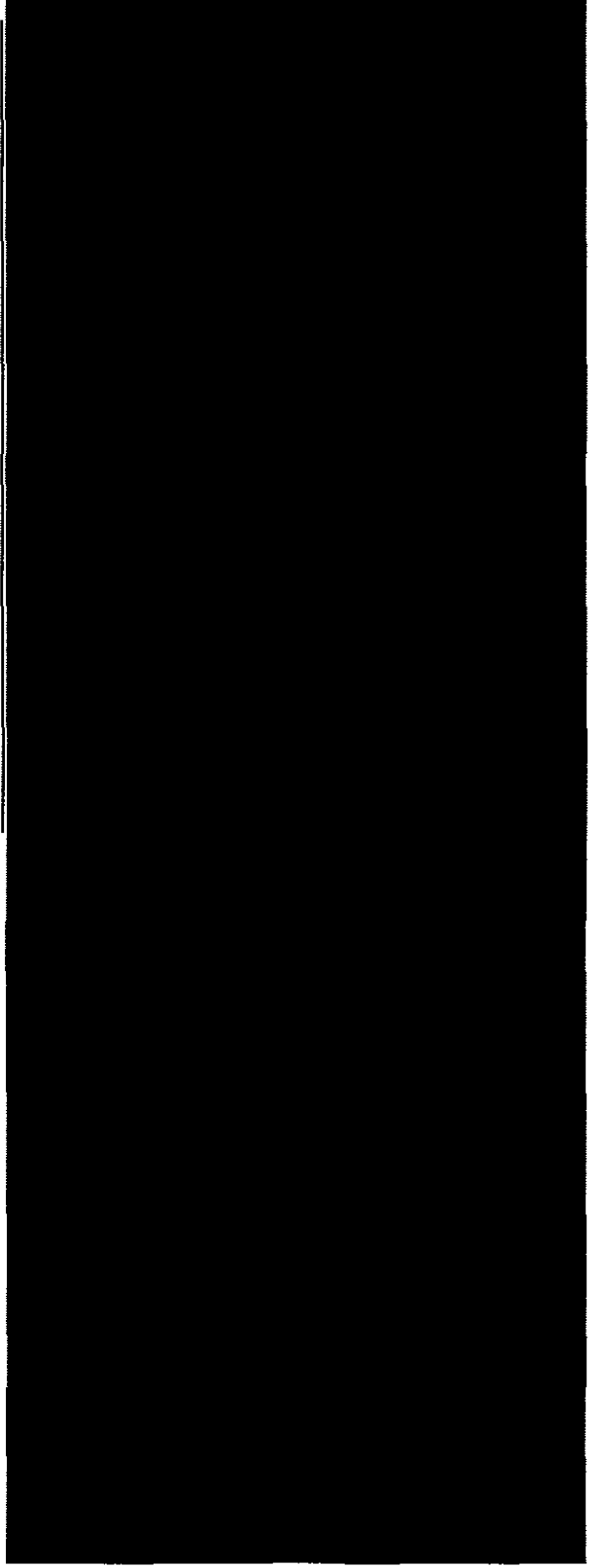
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(E)

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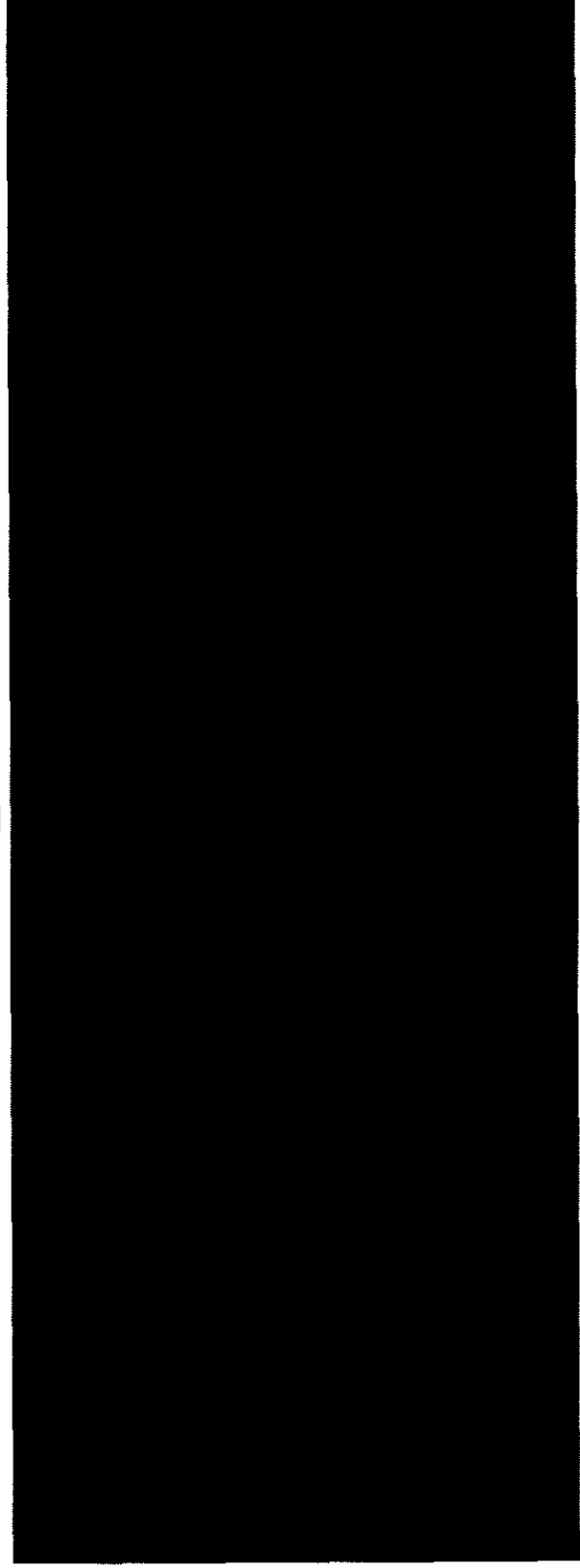
Name of Exchange/
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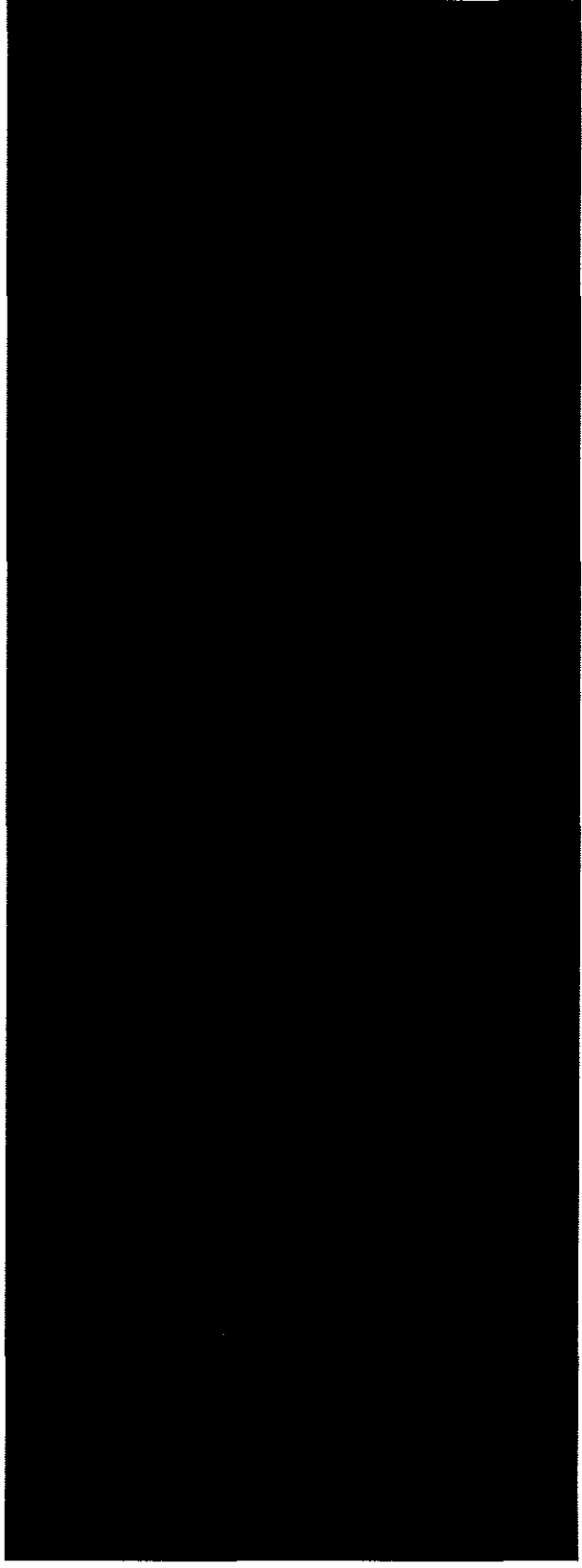
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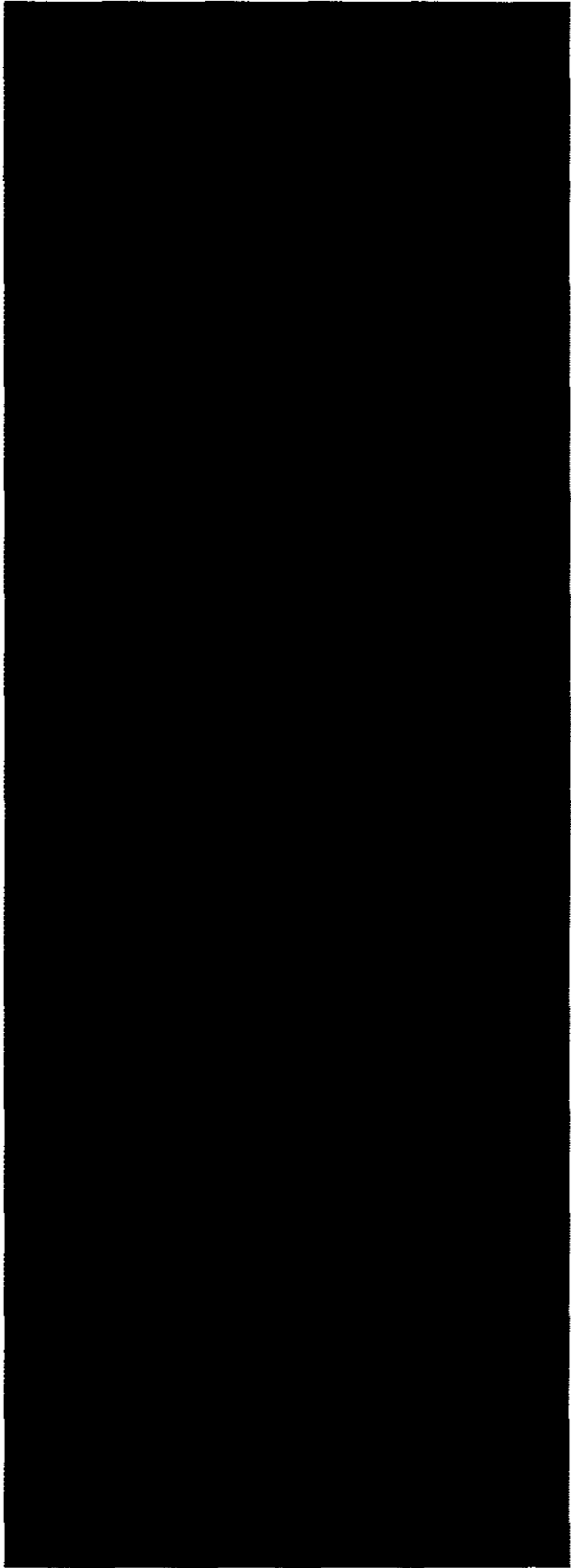
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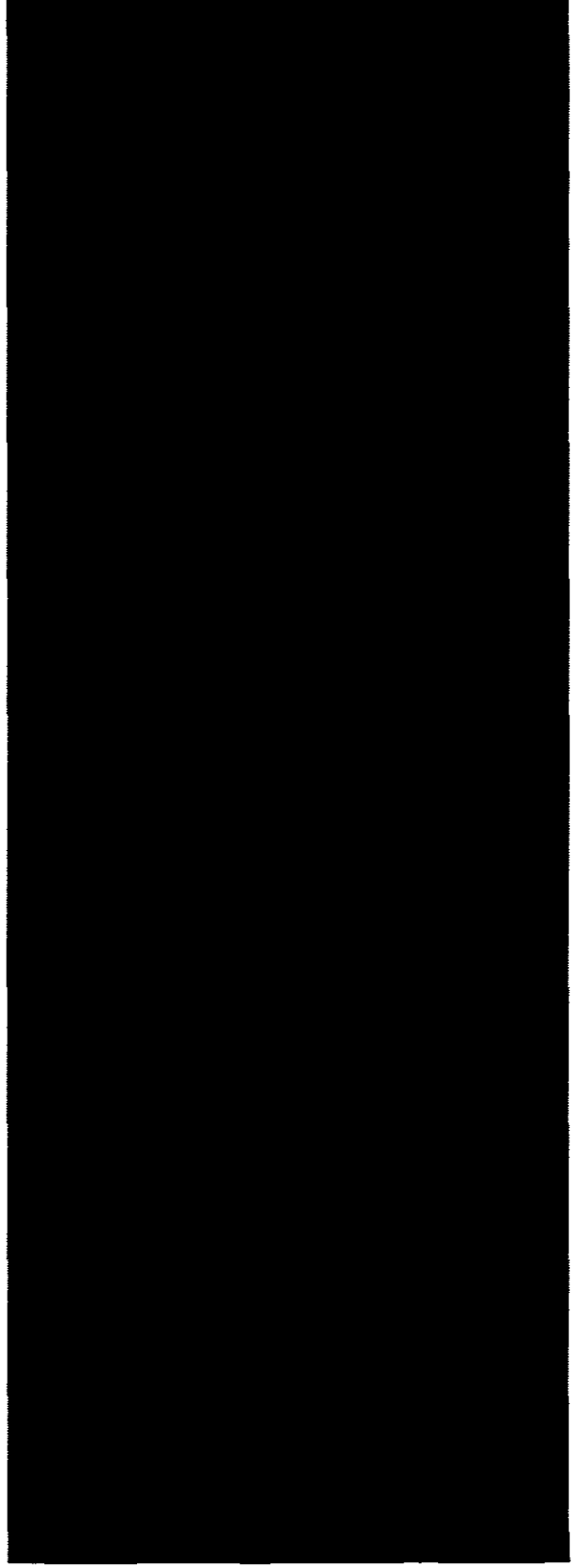
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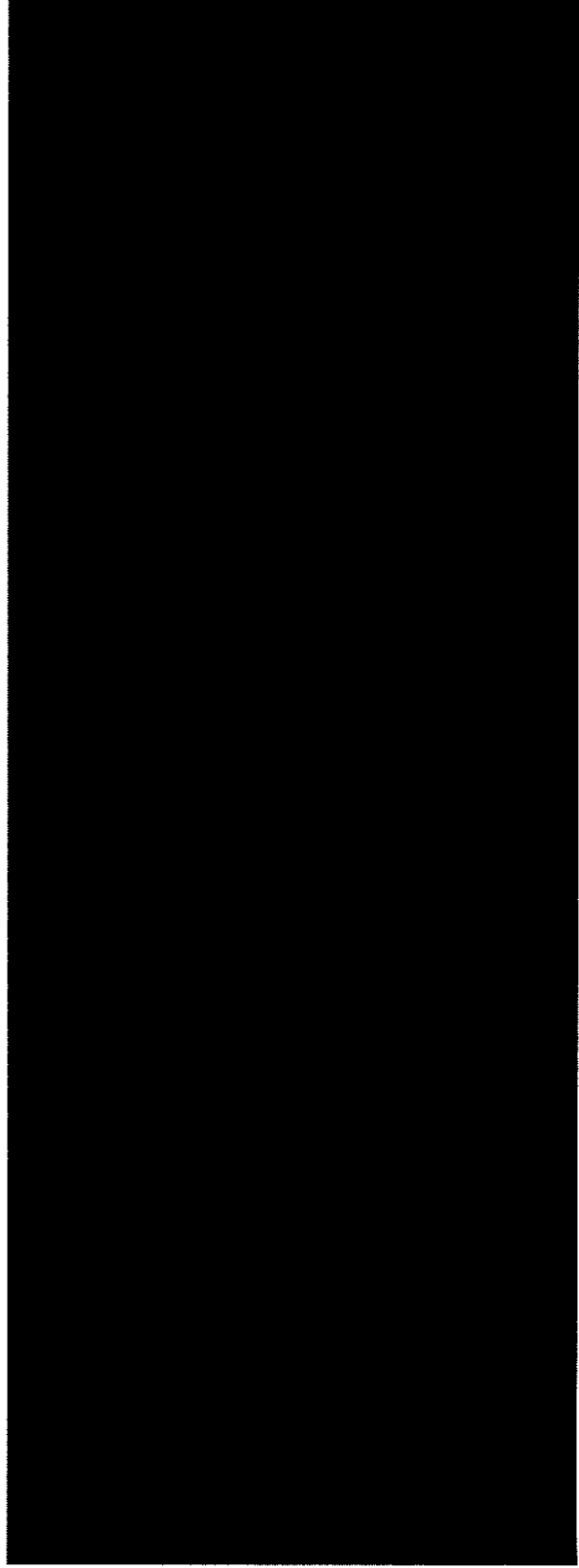
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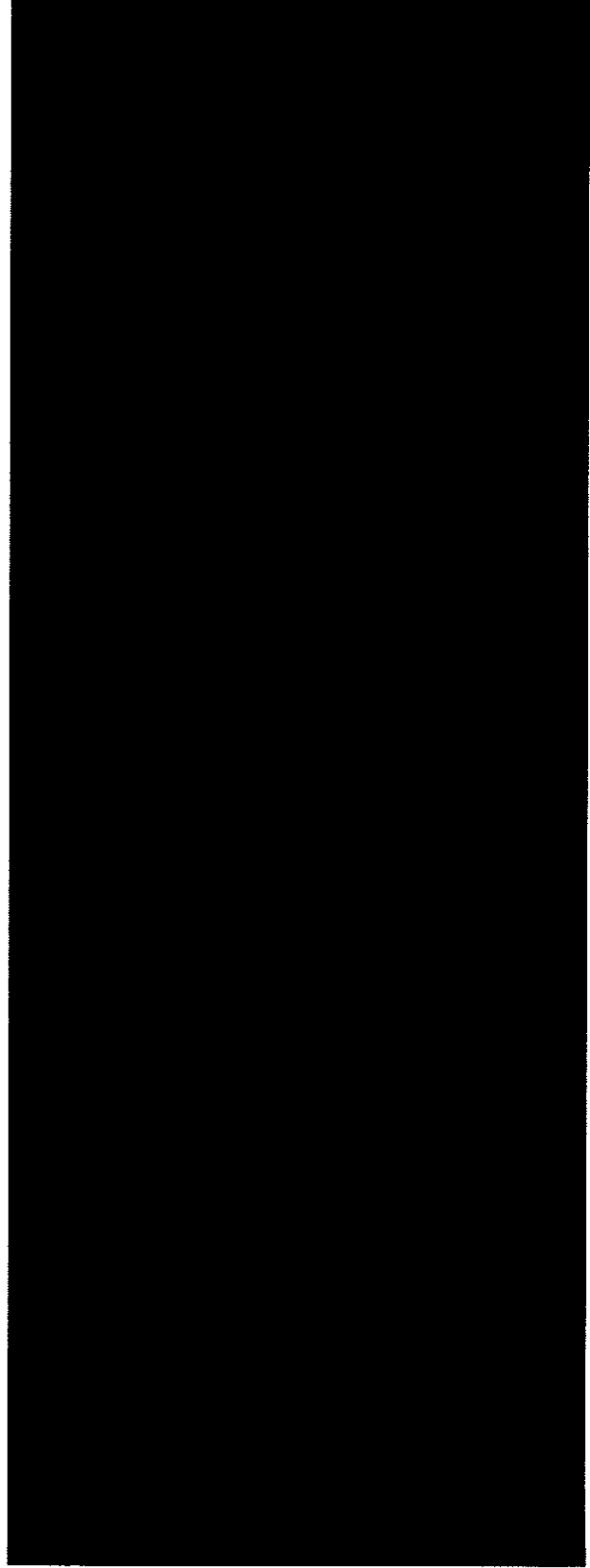
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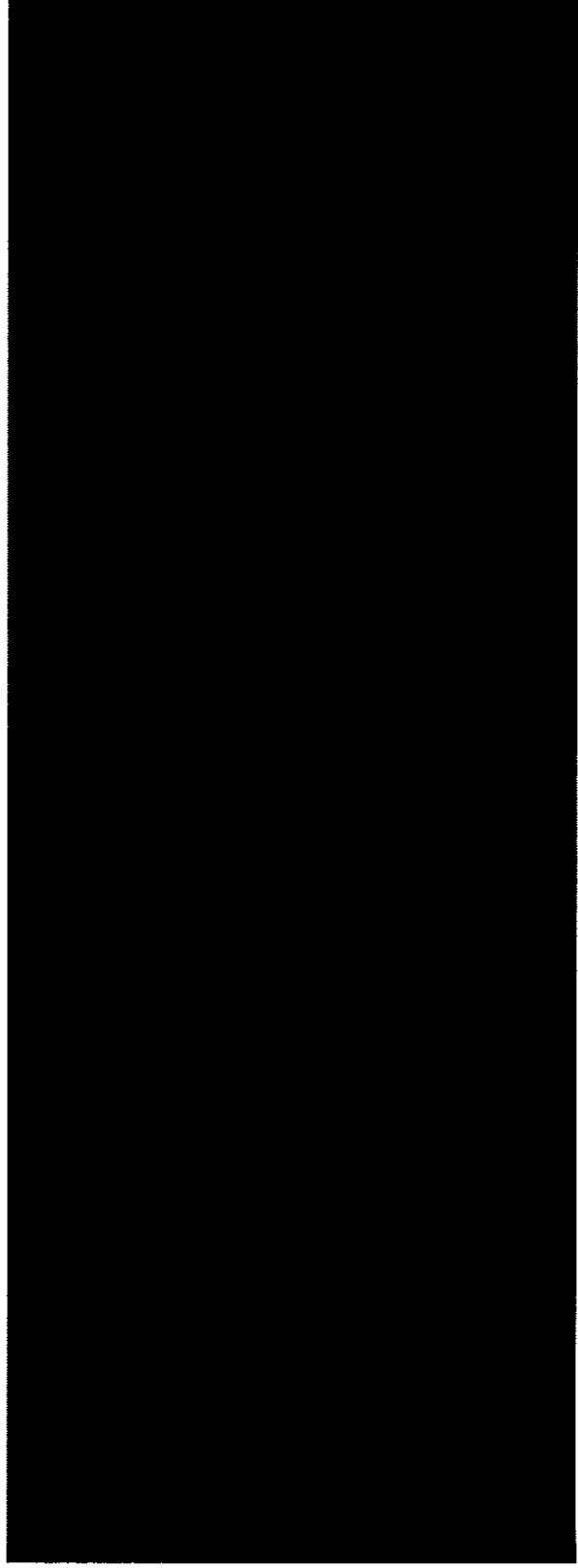
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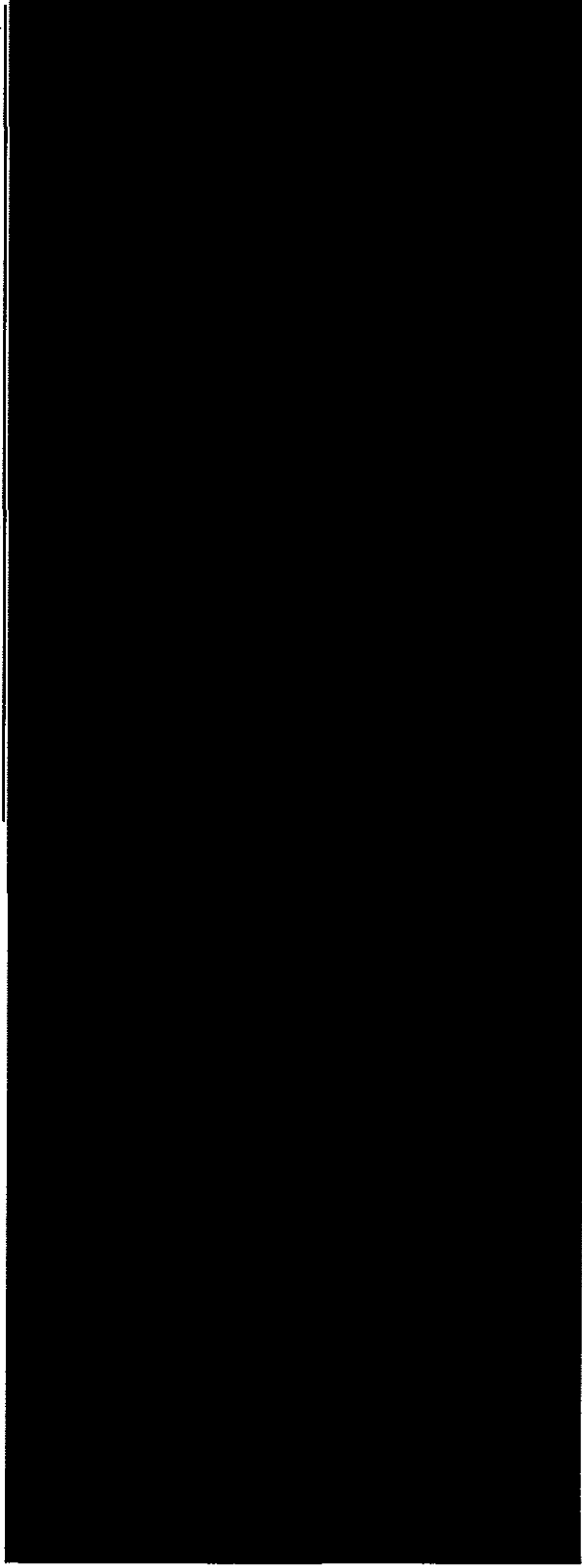
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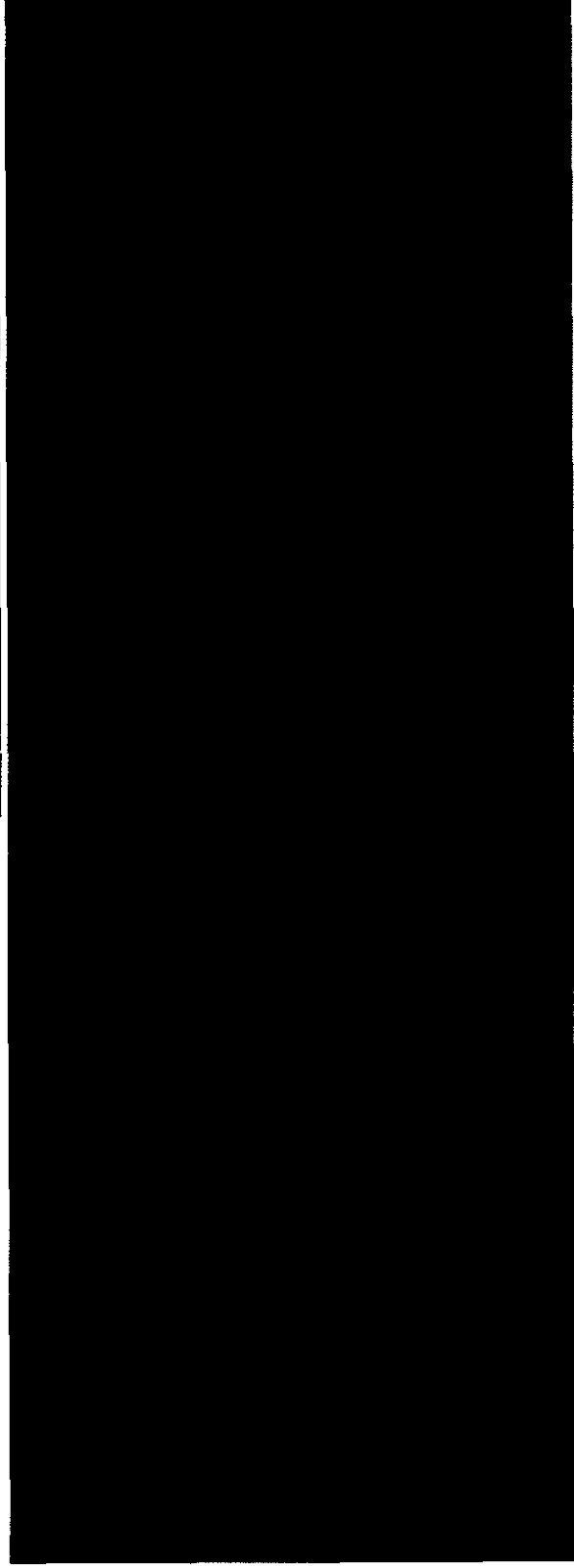
Description of Service

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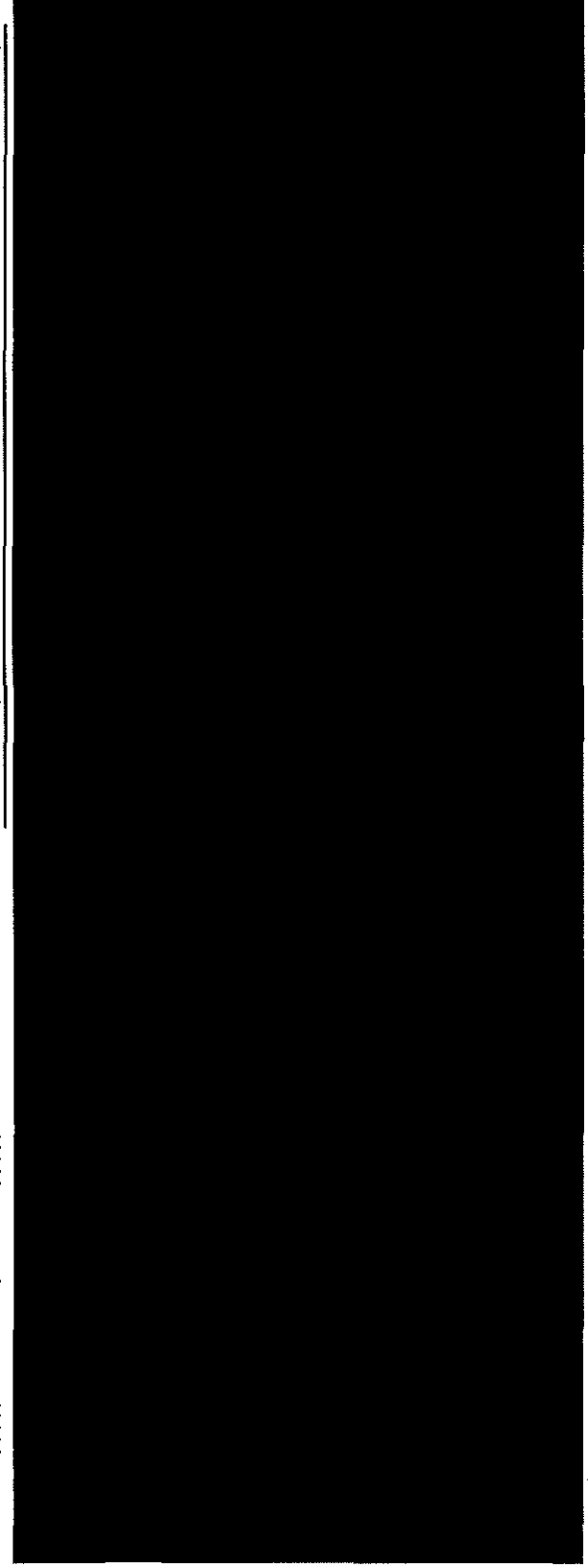
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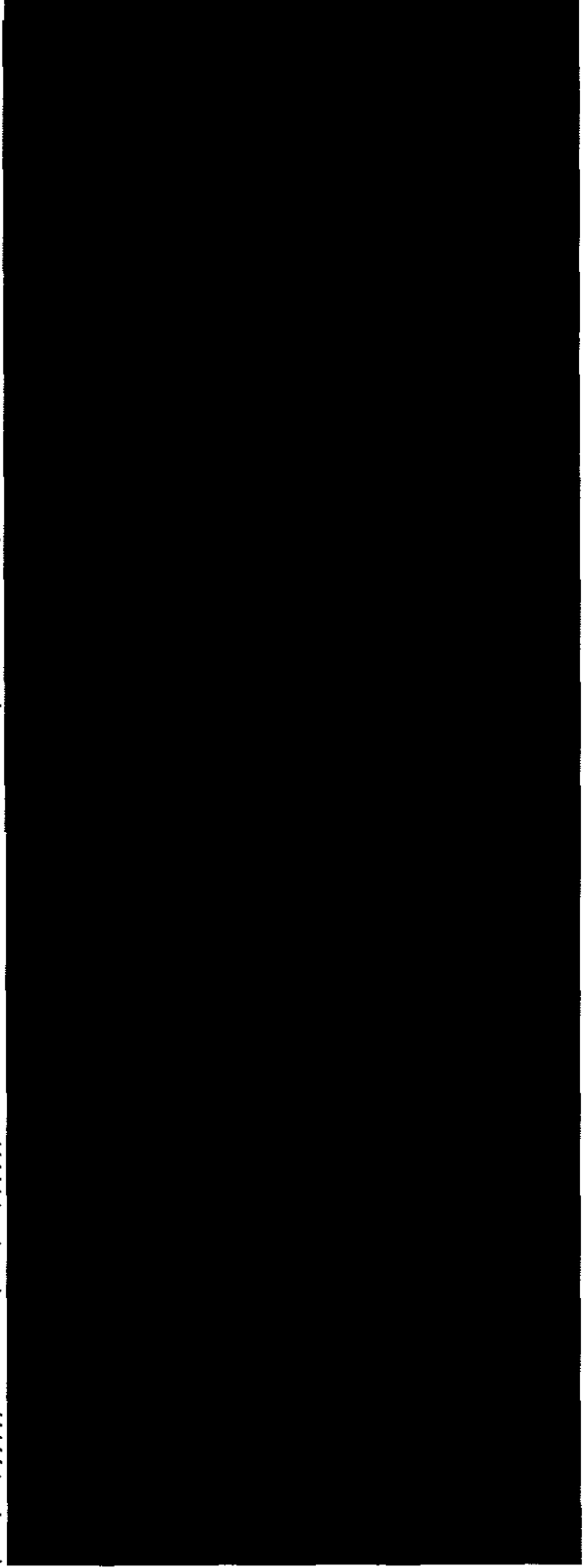
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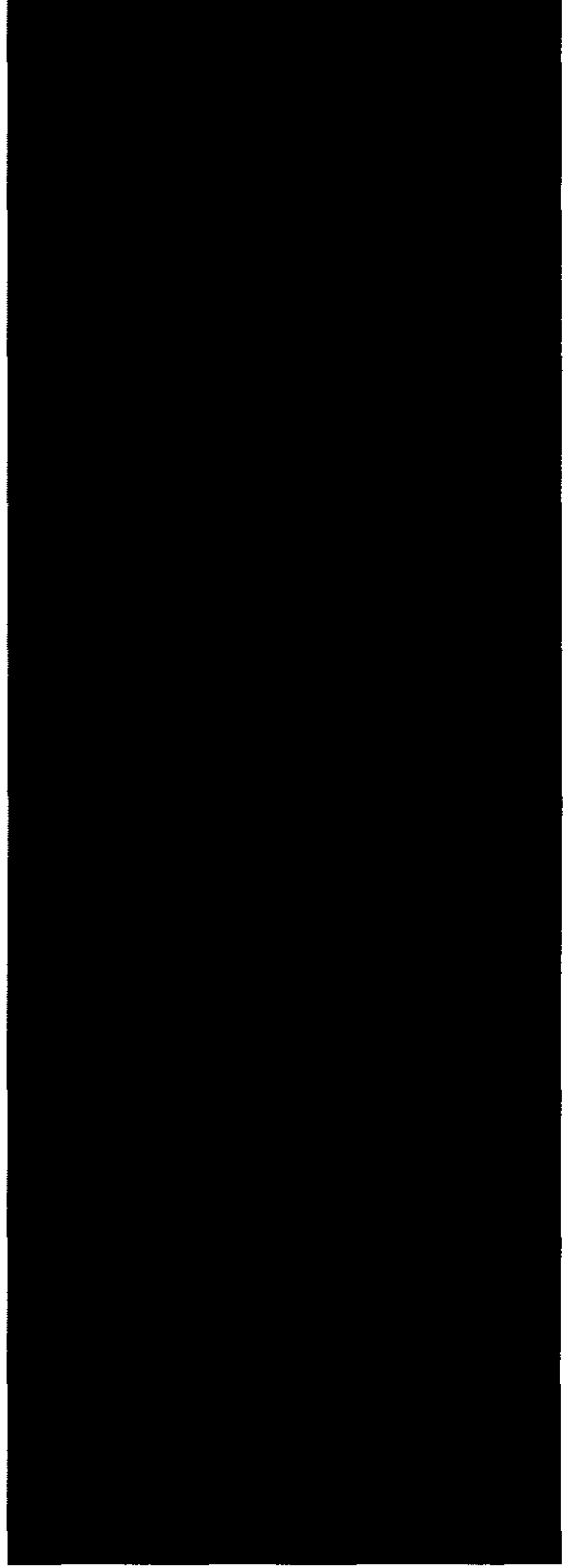
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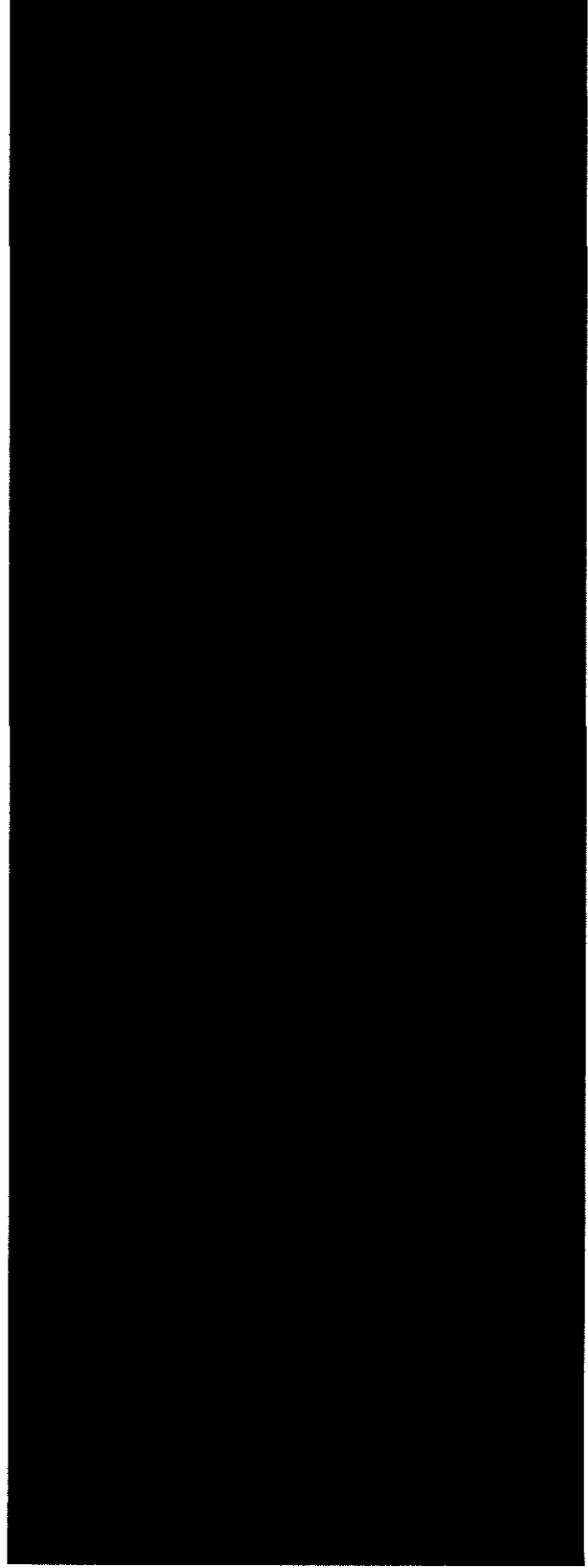
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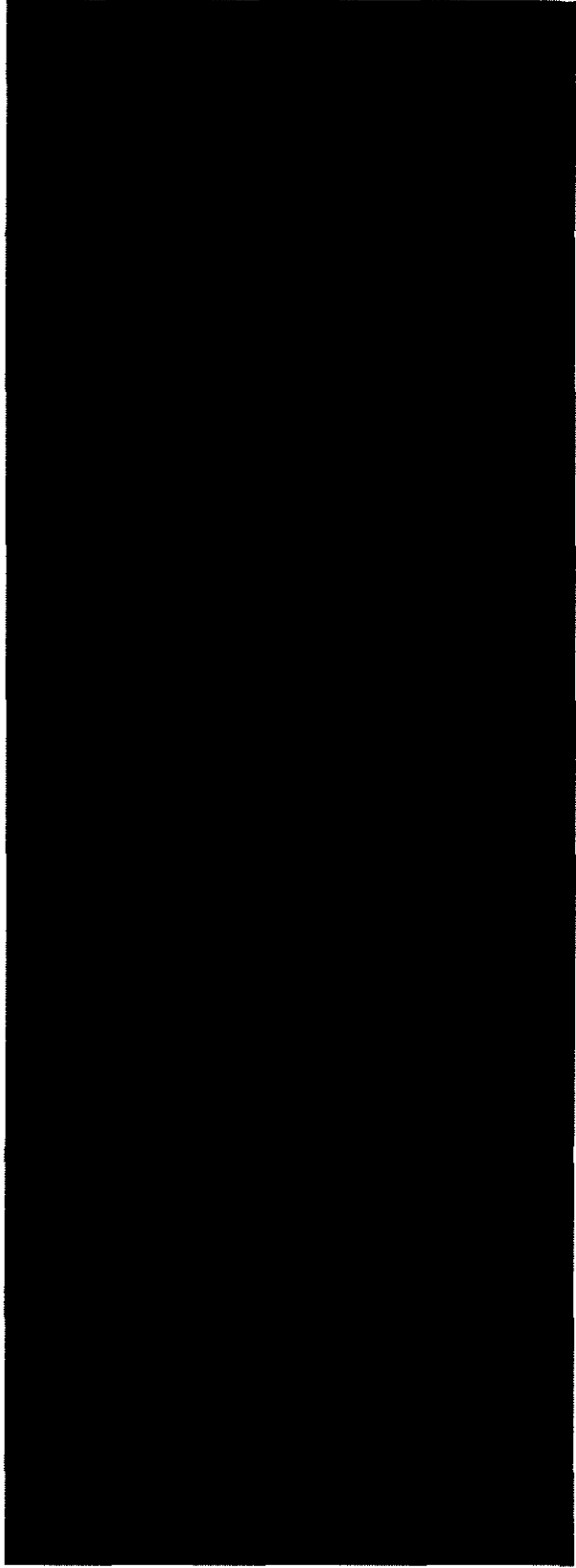
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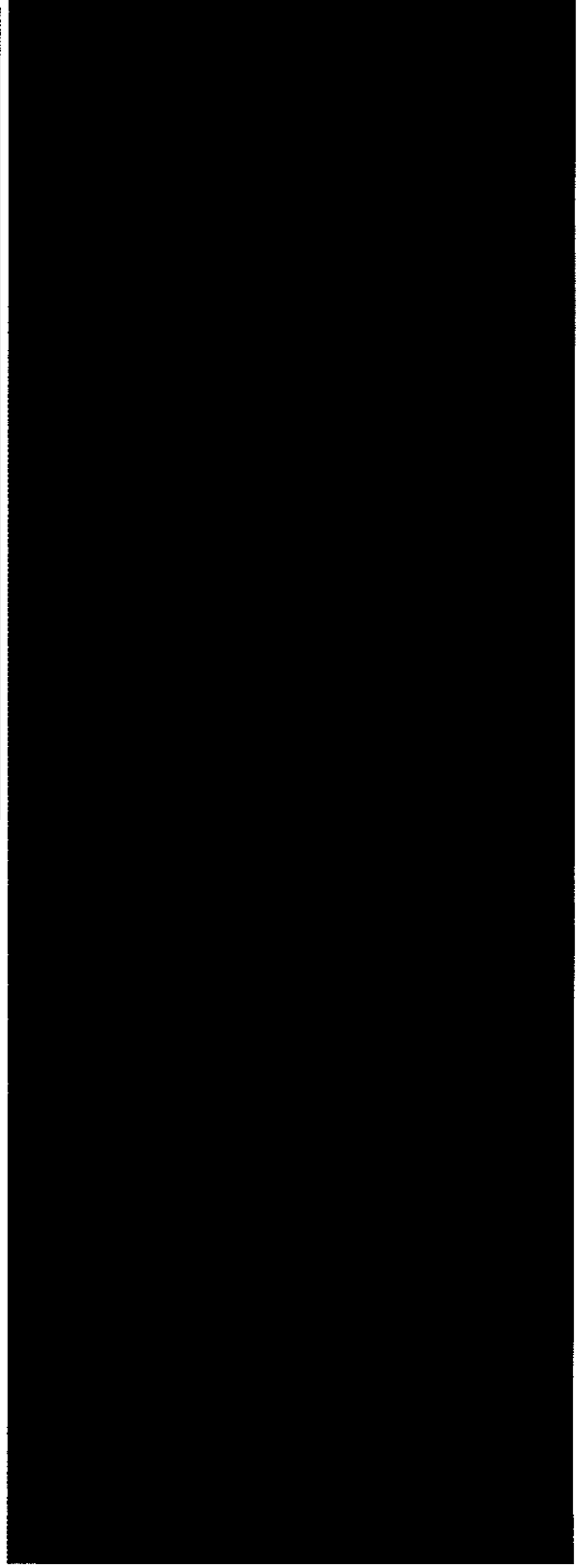
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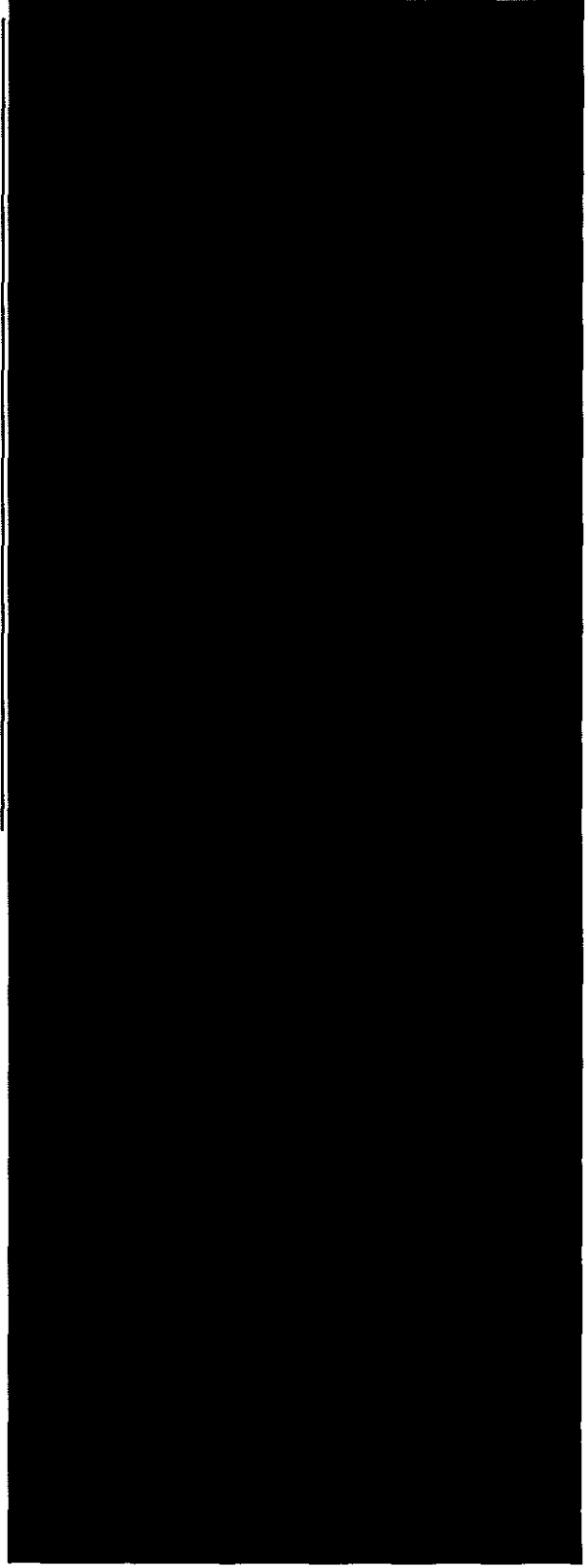
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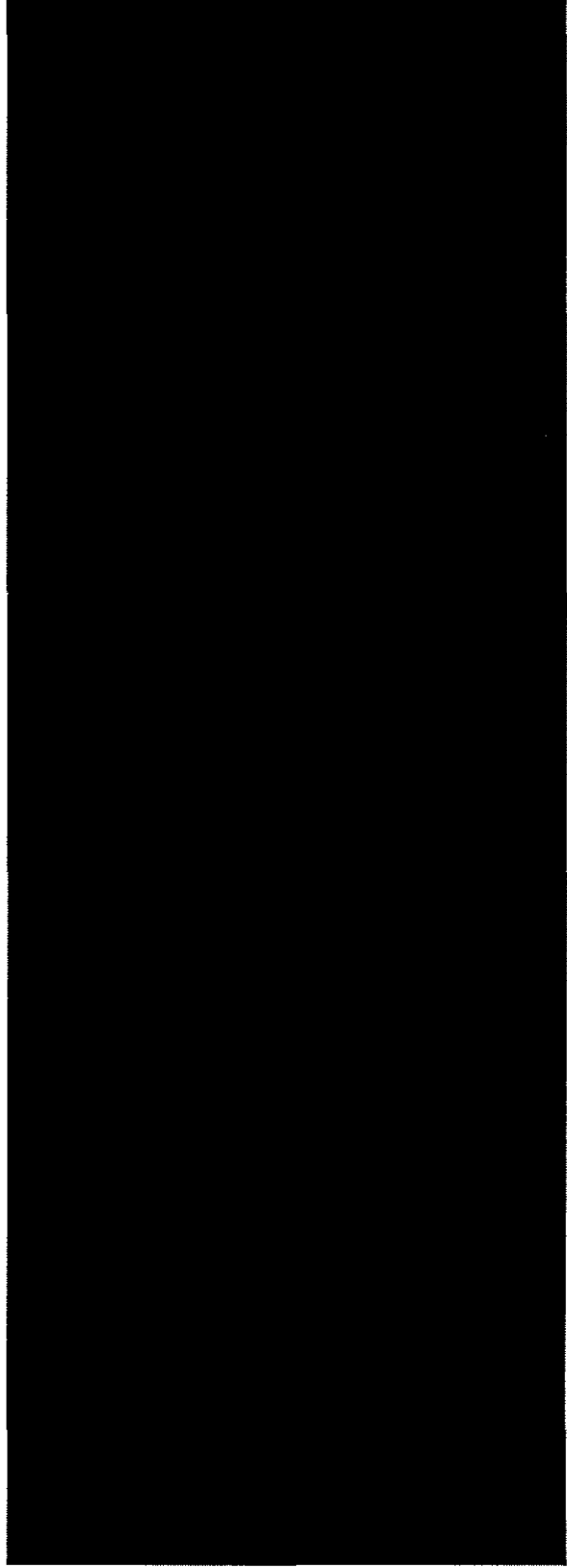
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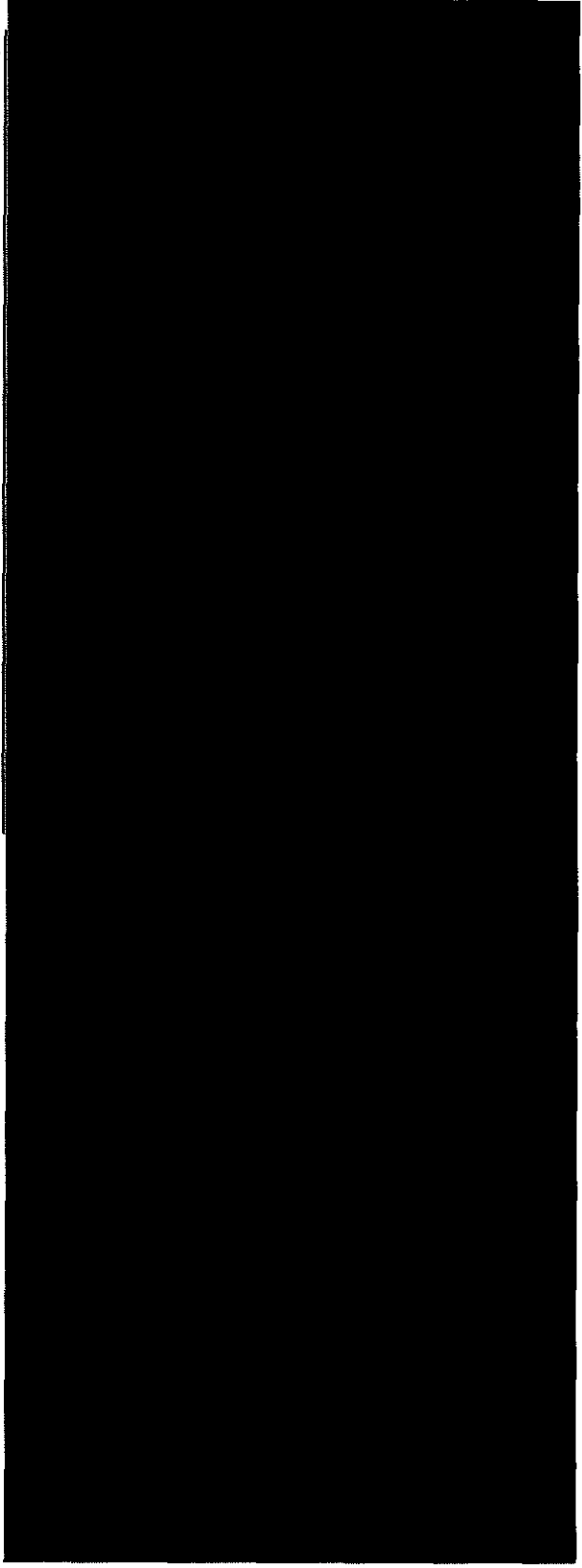
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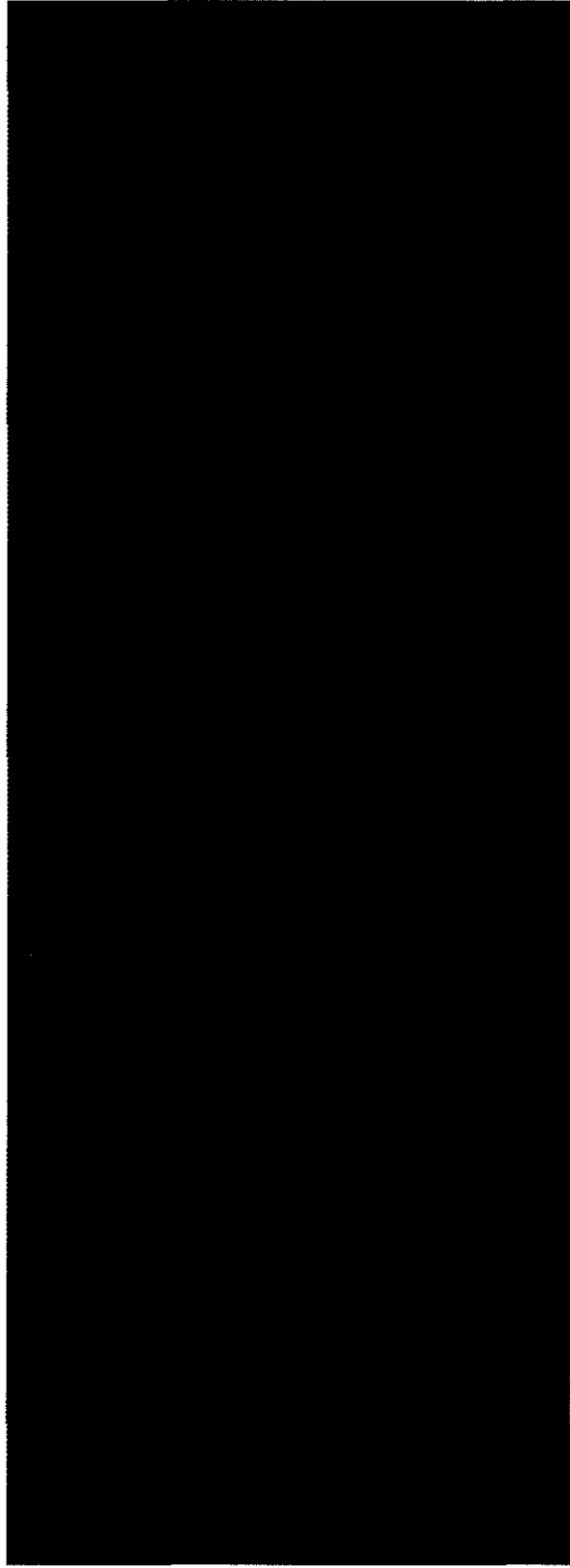
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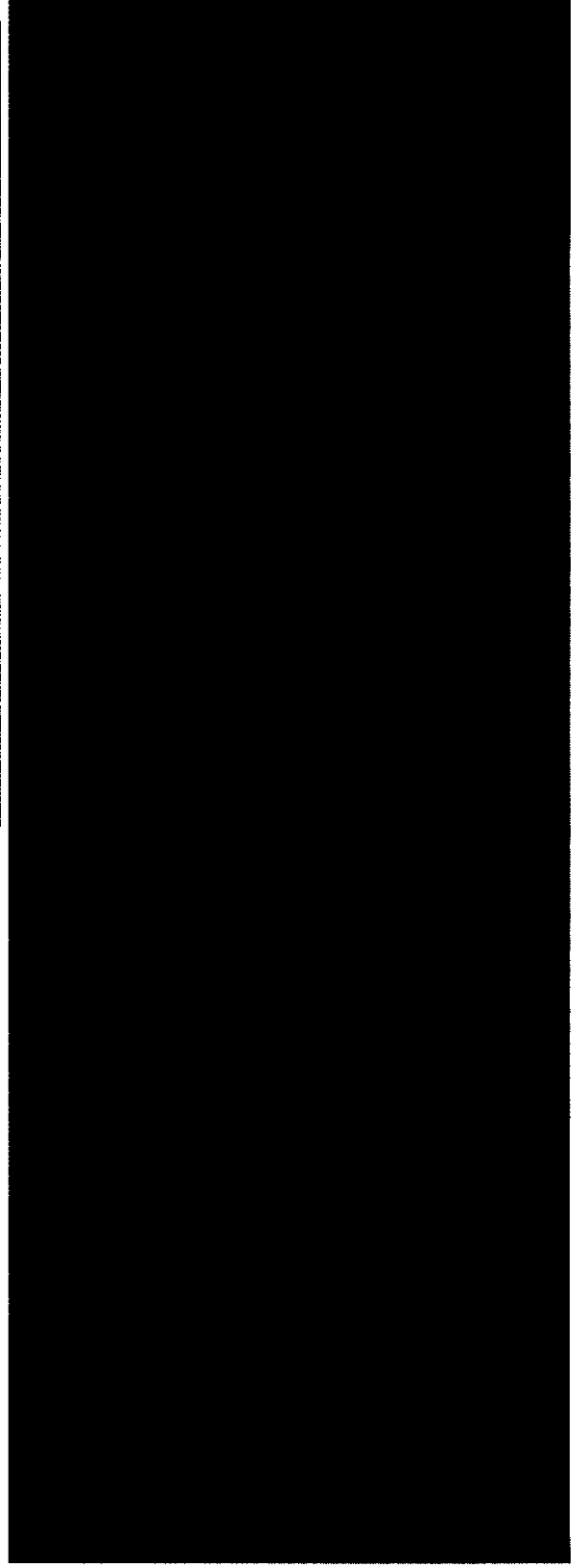
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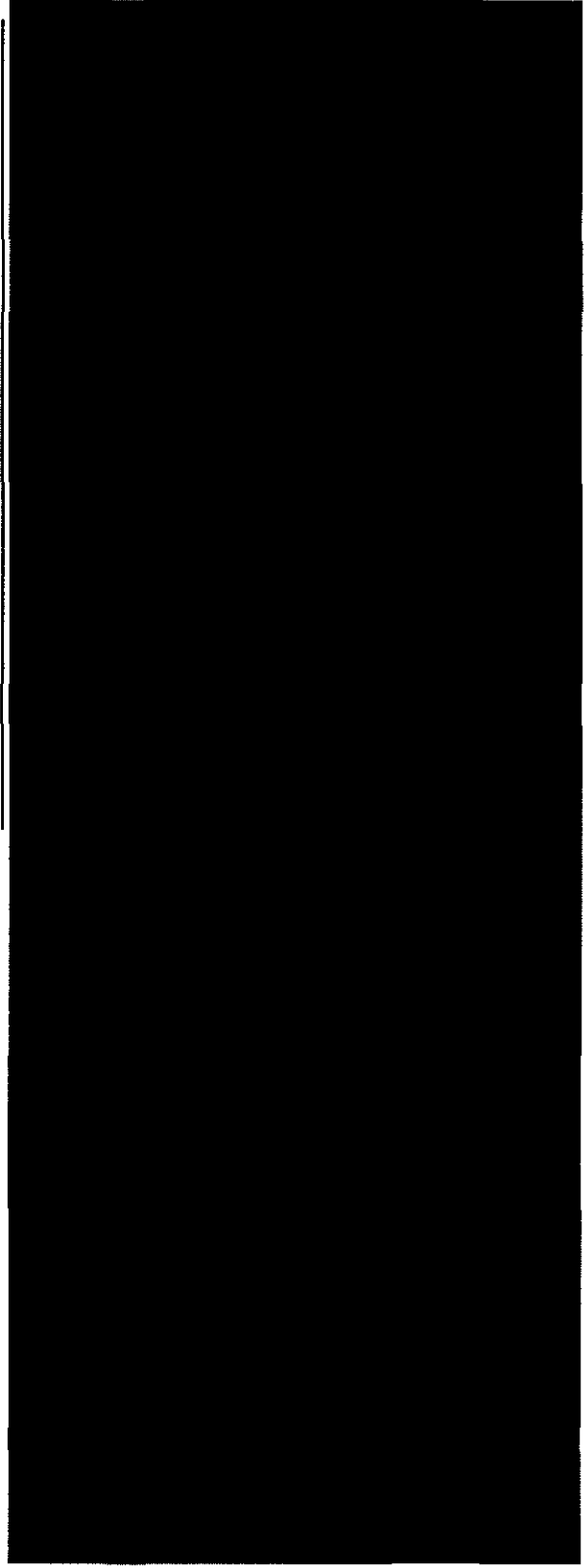
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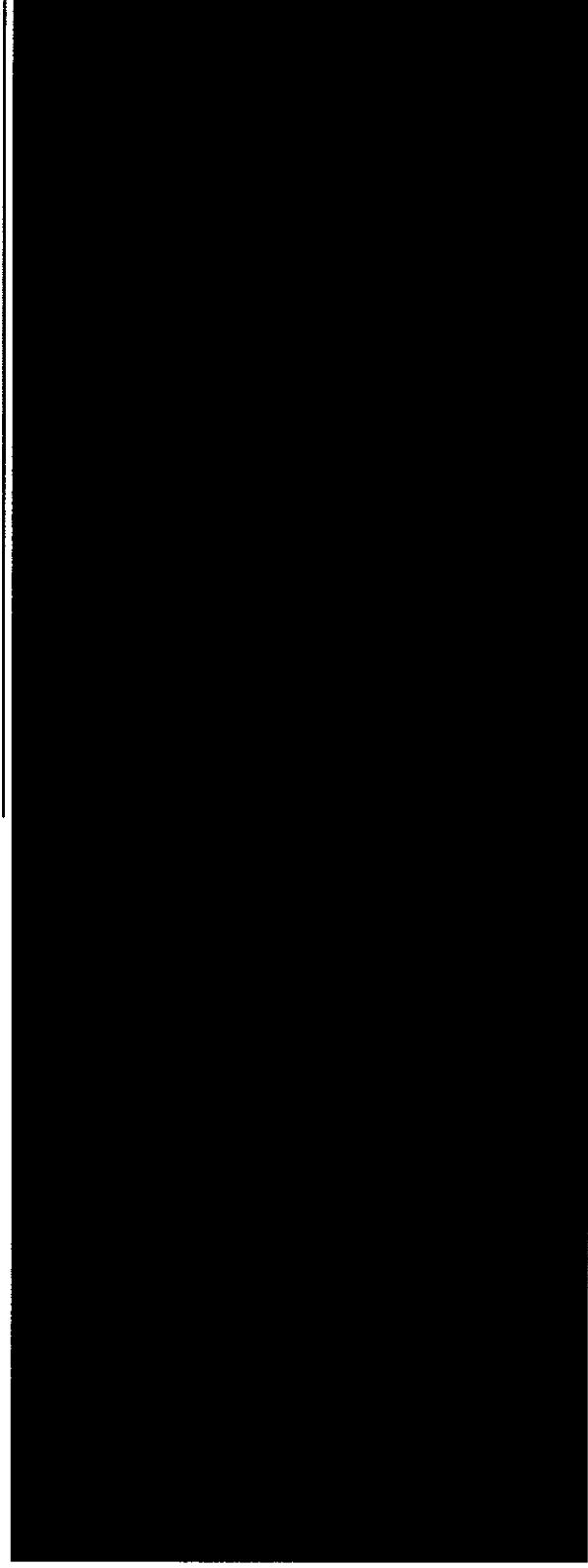
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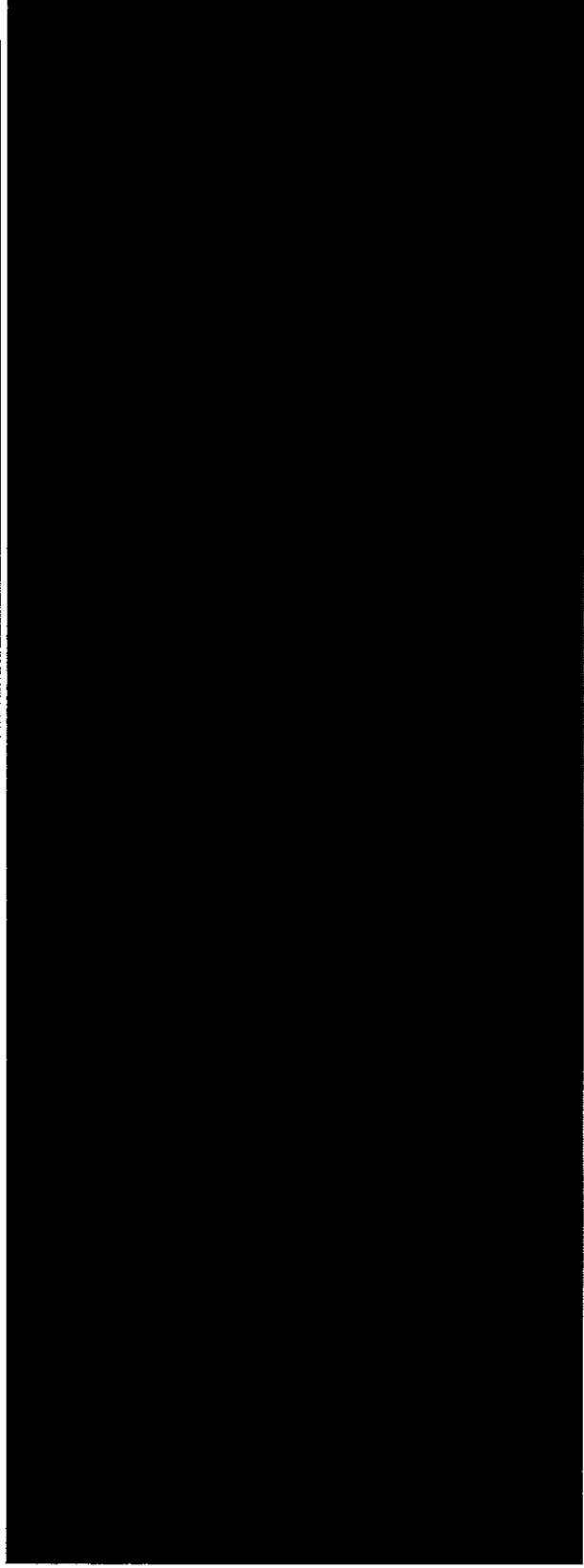
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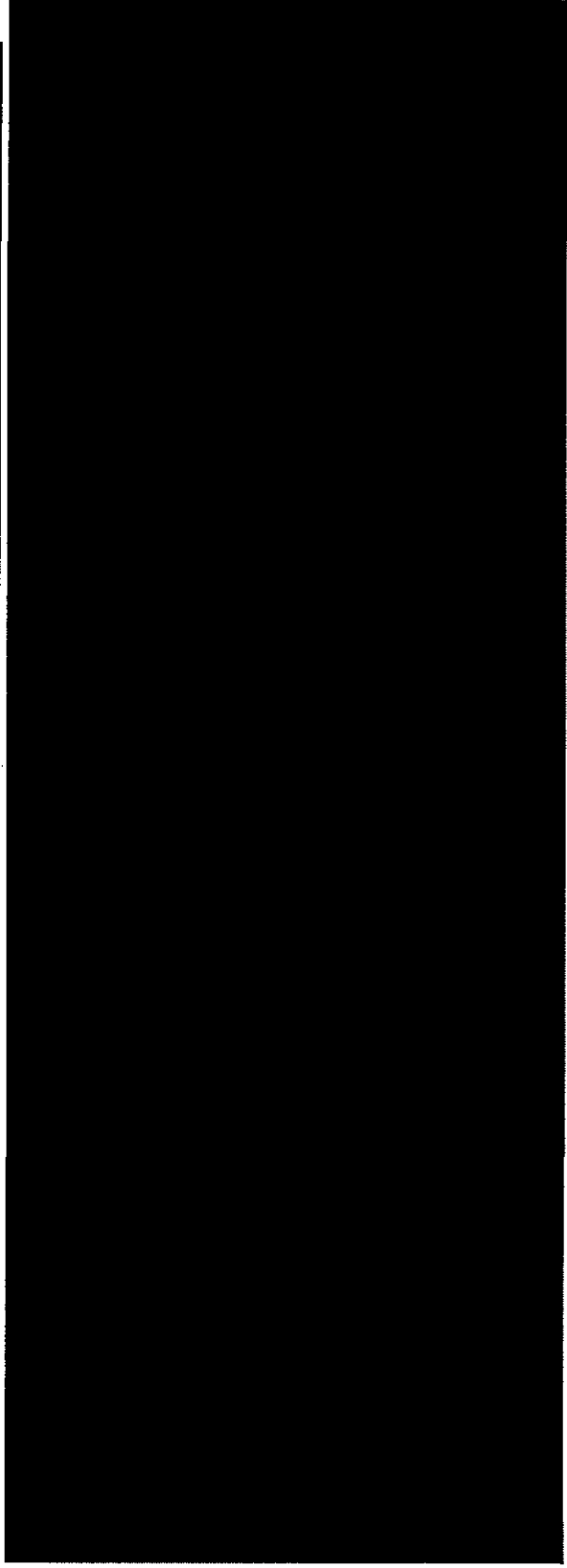
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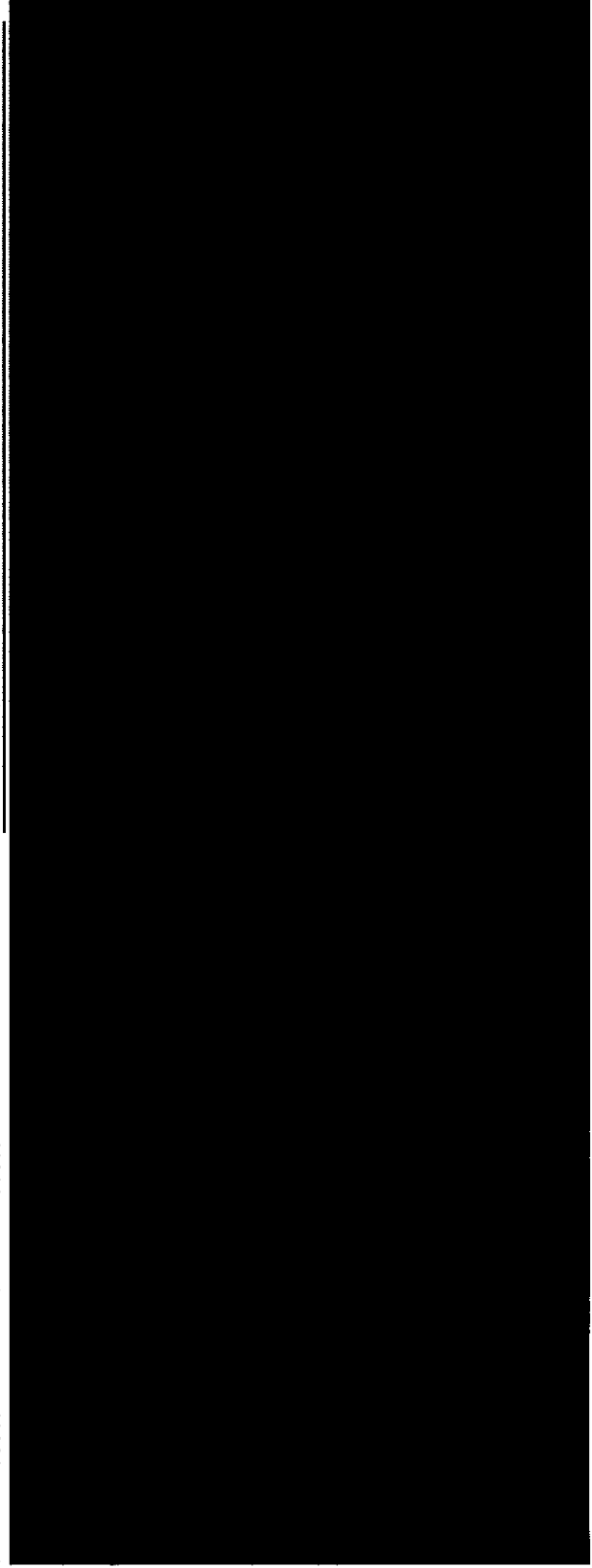
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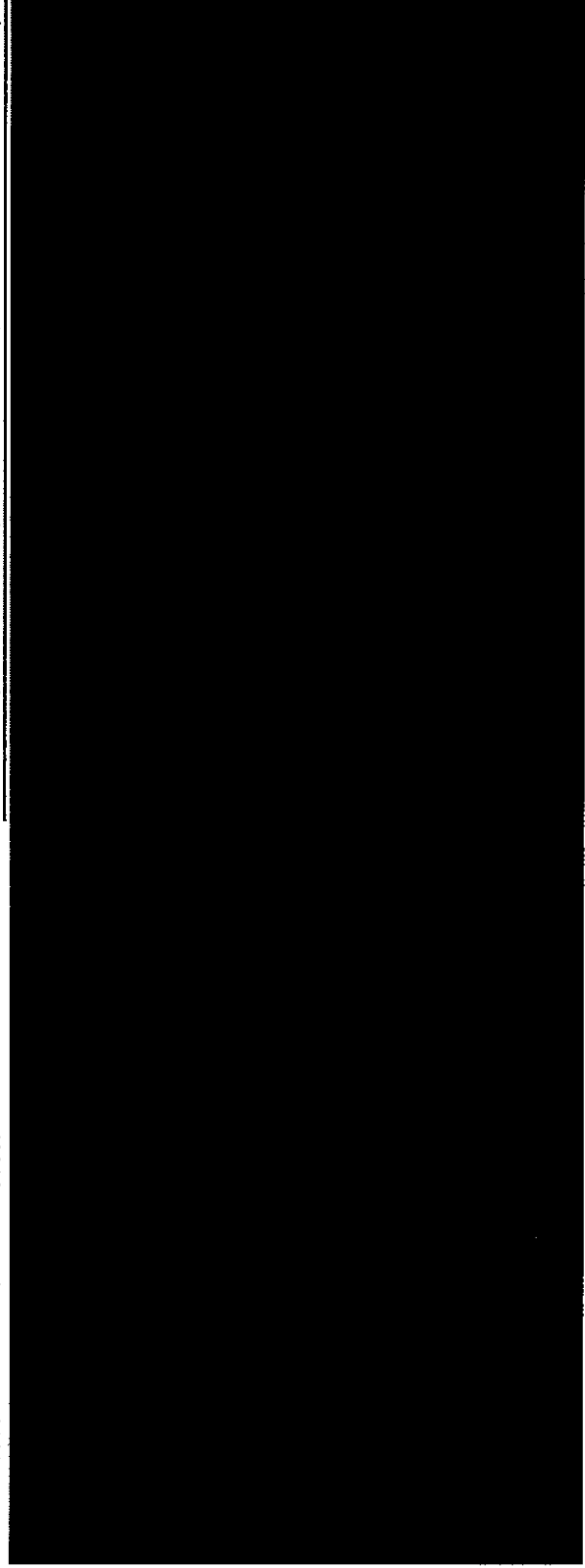
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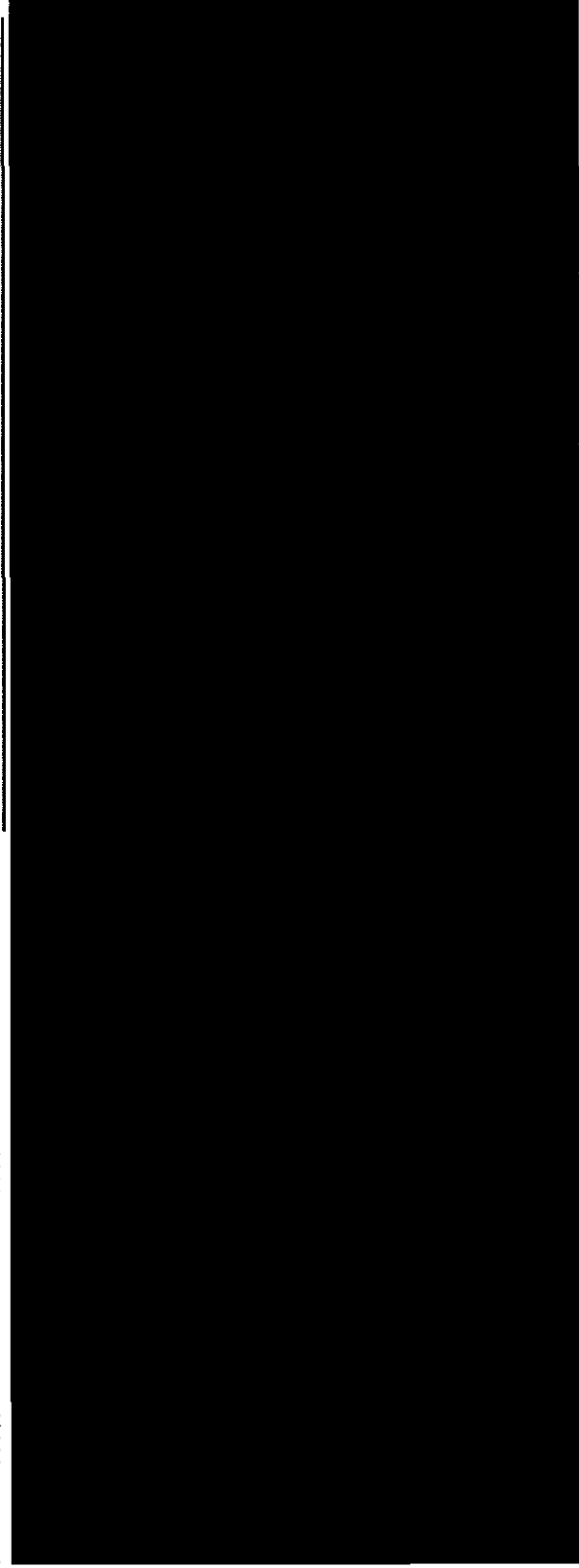
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FCC Form 481

Line 330 - Unfulfilled Broadband Service Requests Resolution

State:

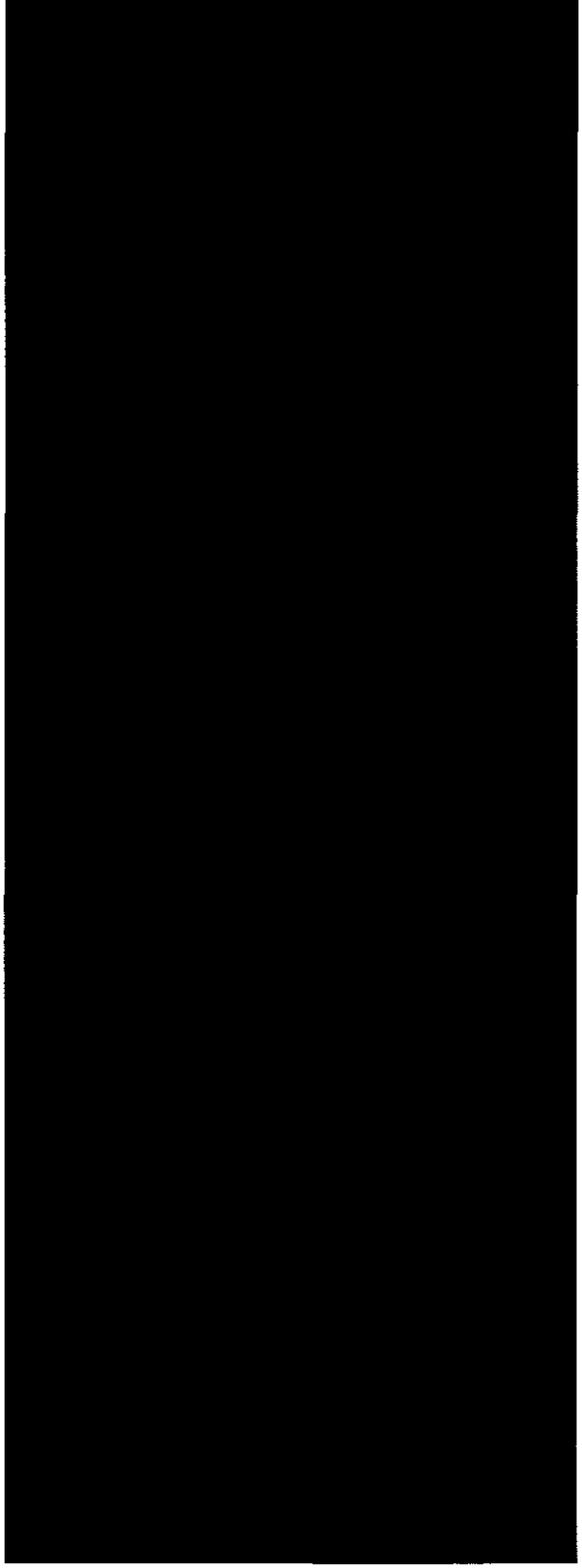
Study Area Code:

Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

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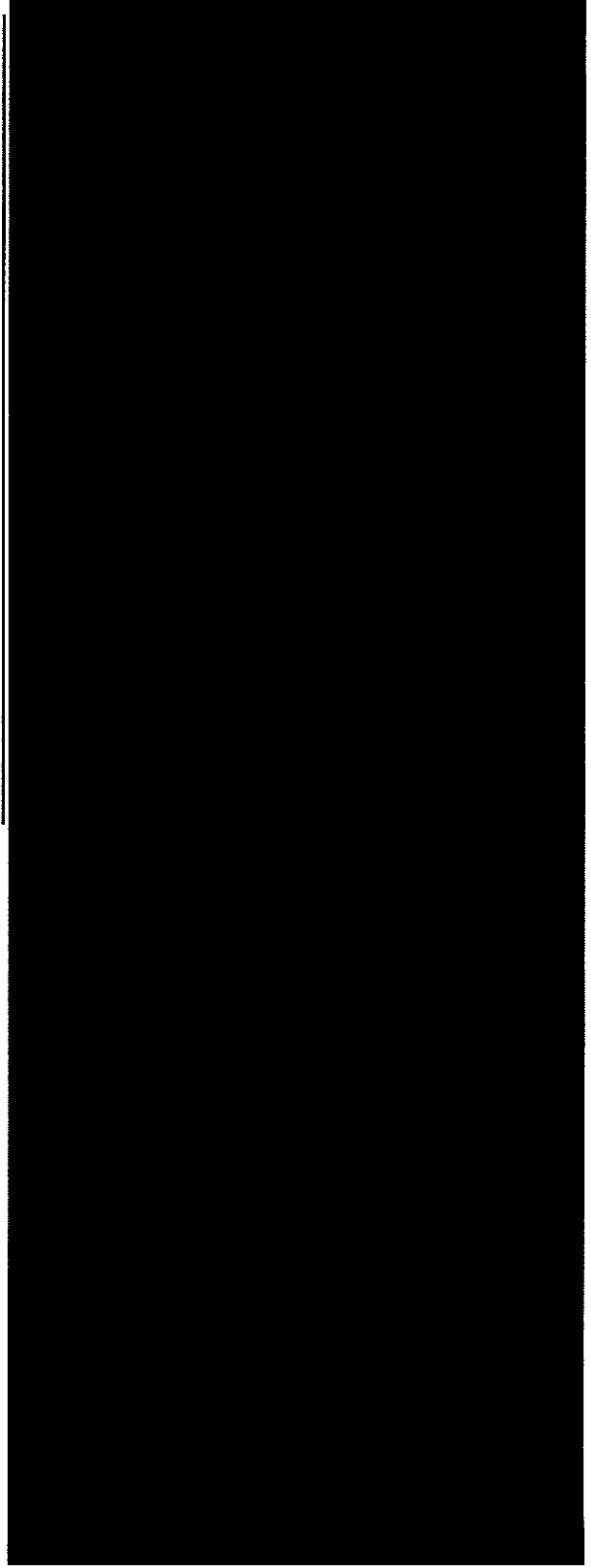
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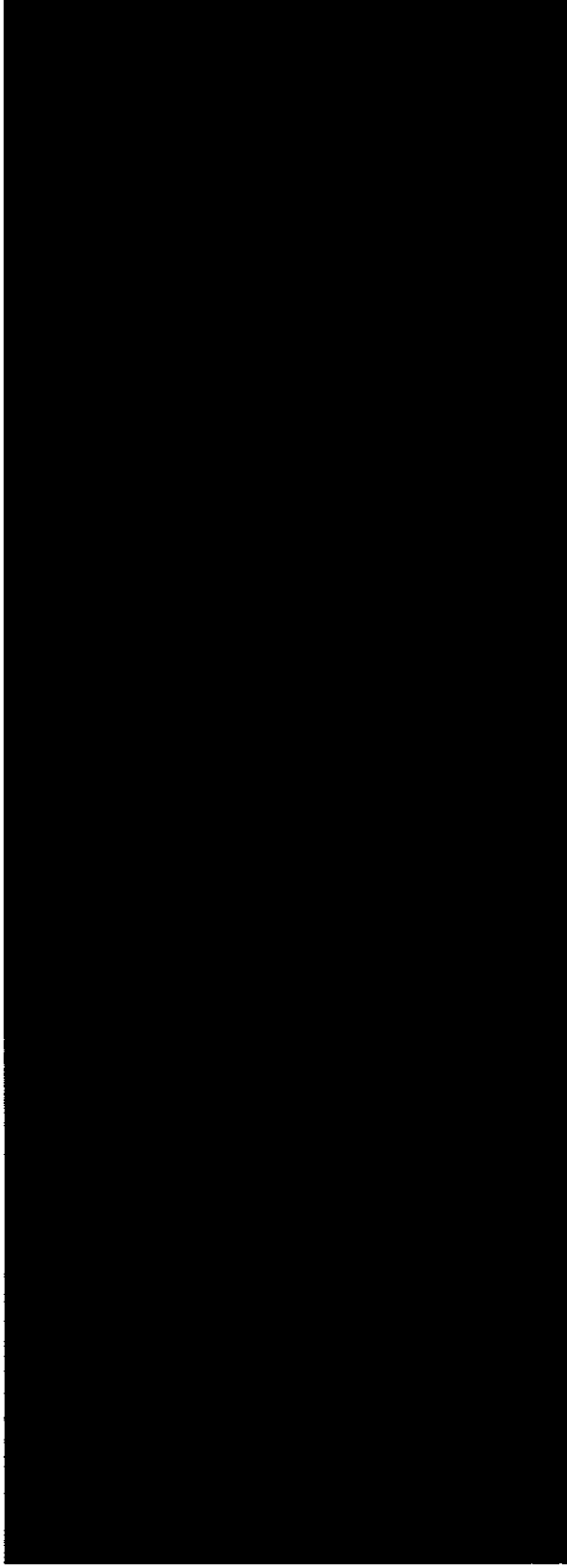
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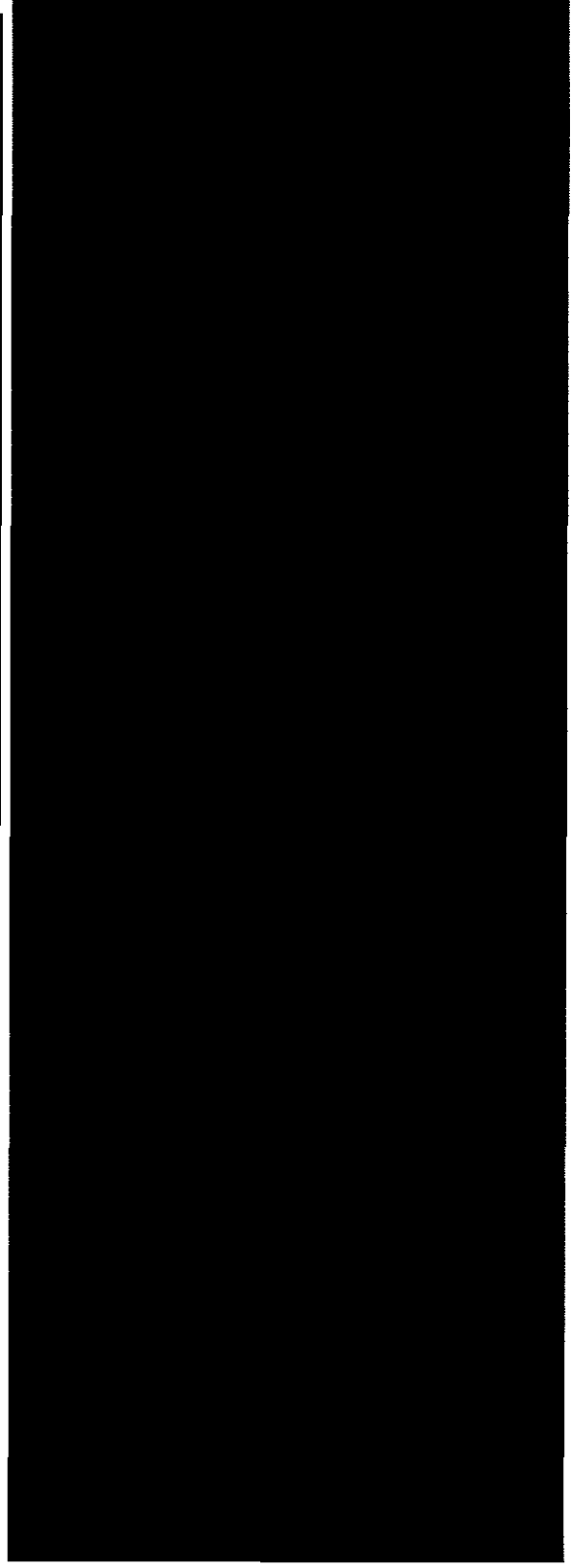
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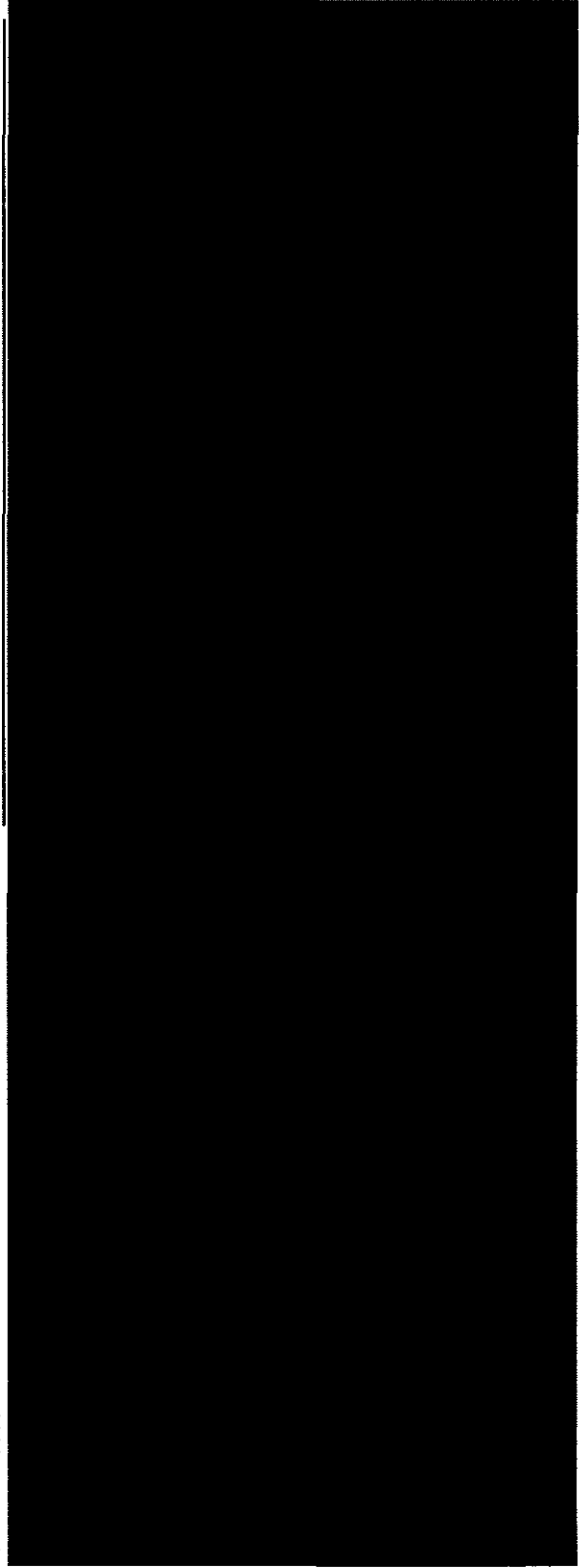
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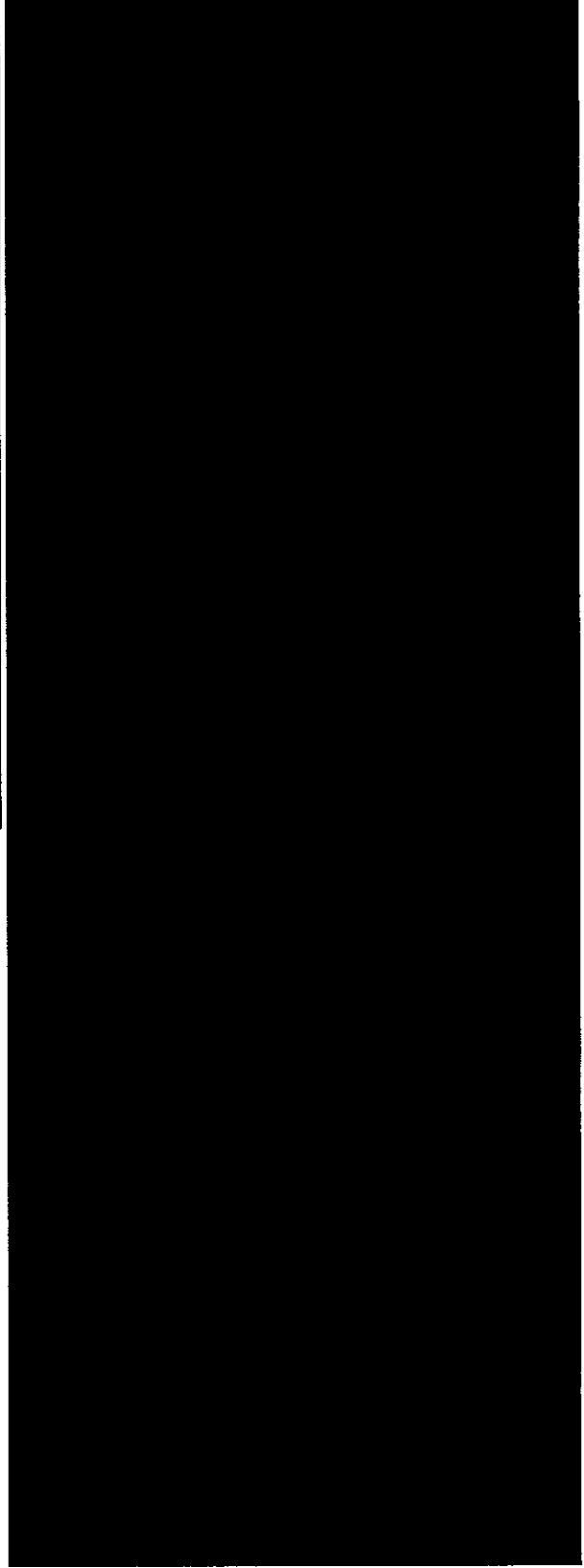
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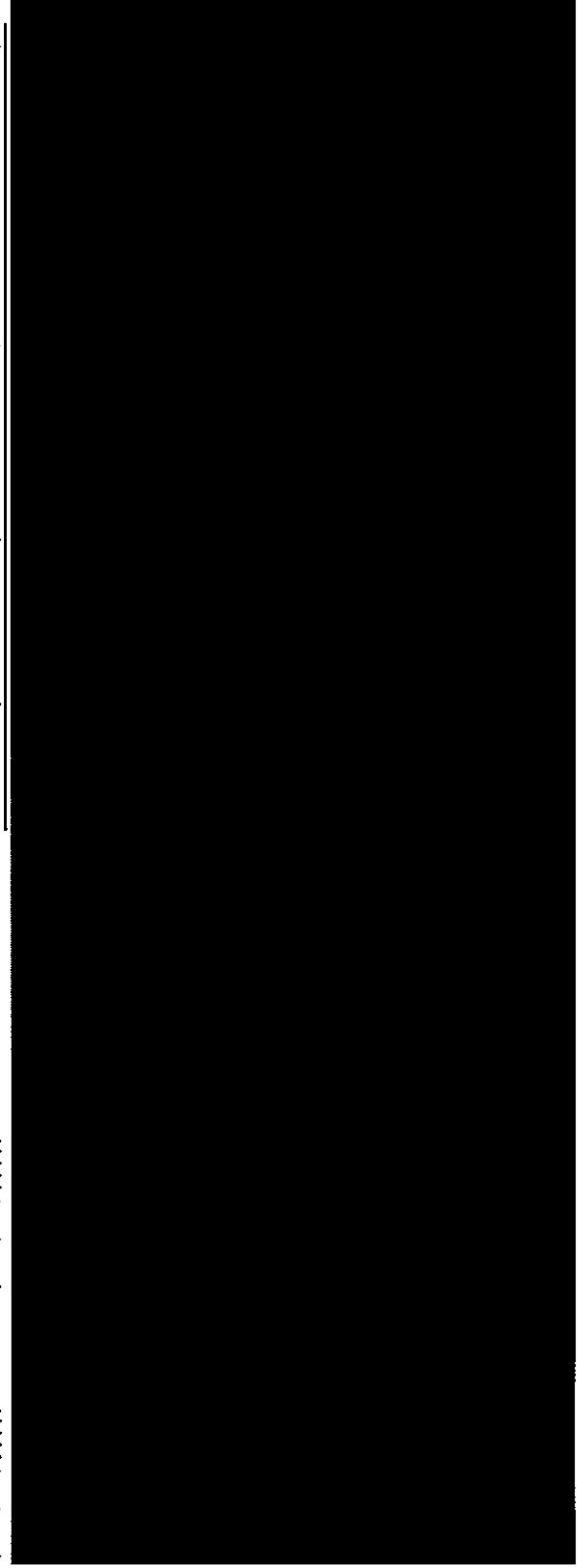
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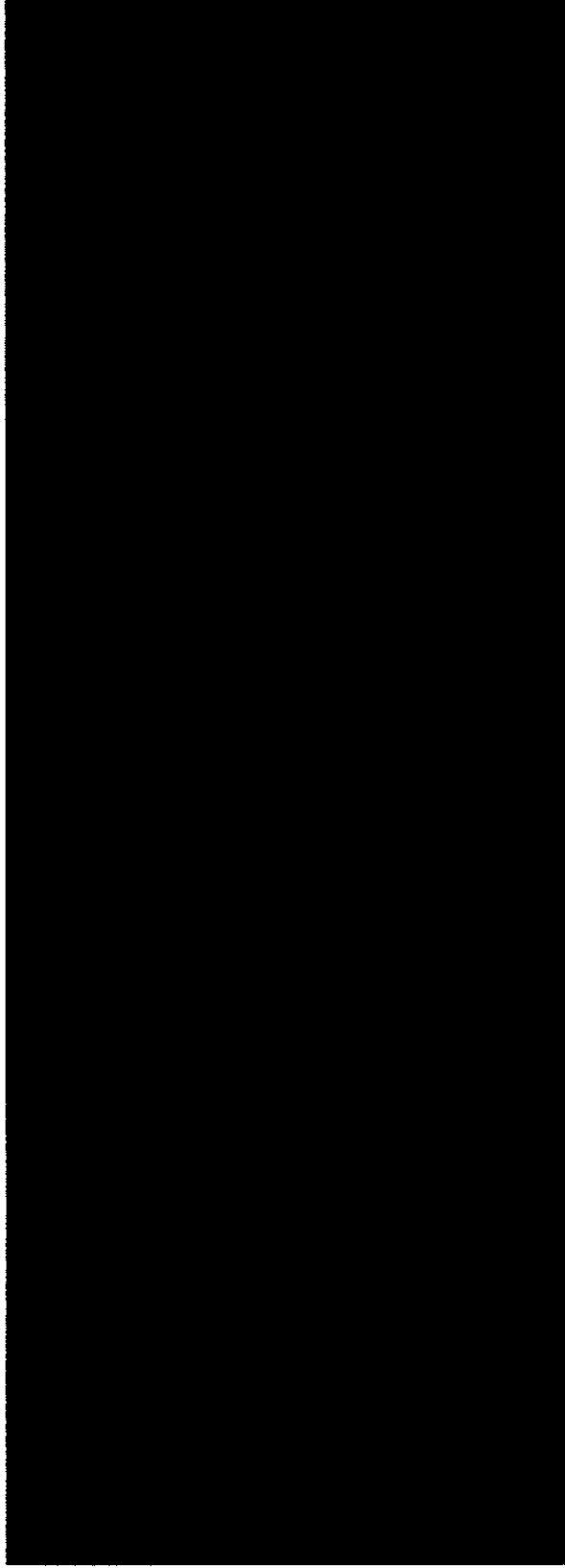
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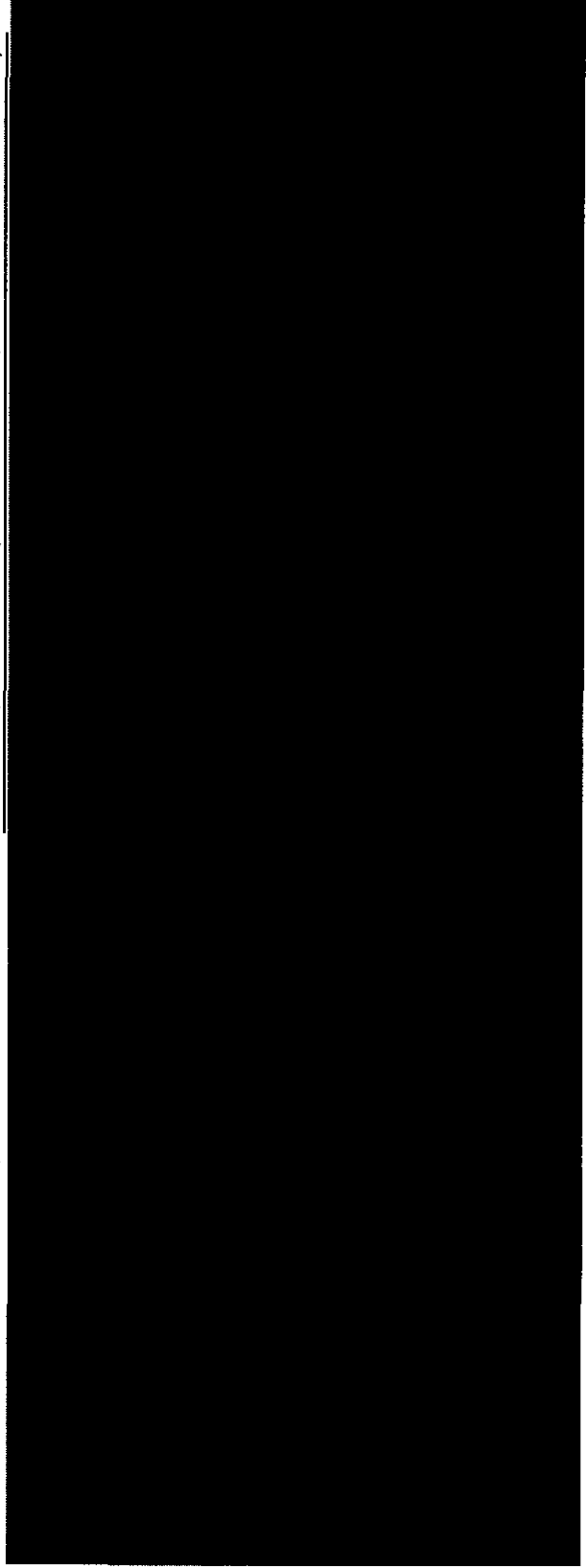
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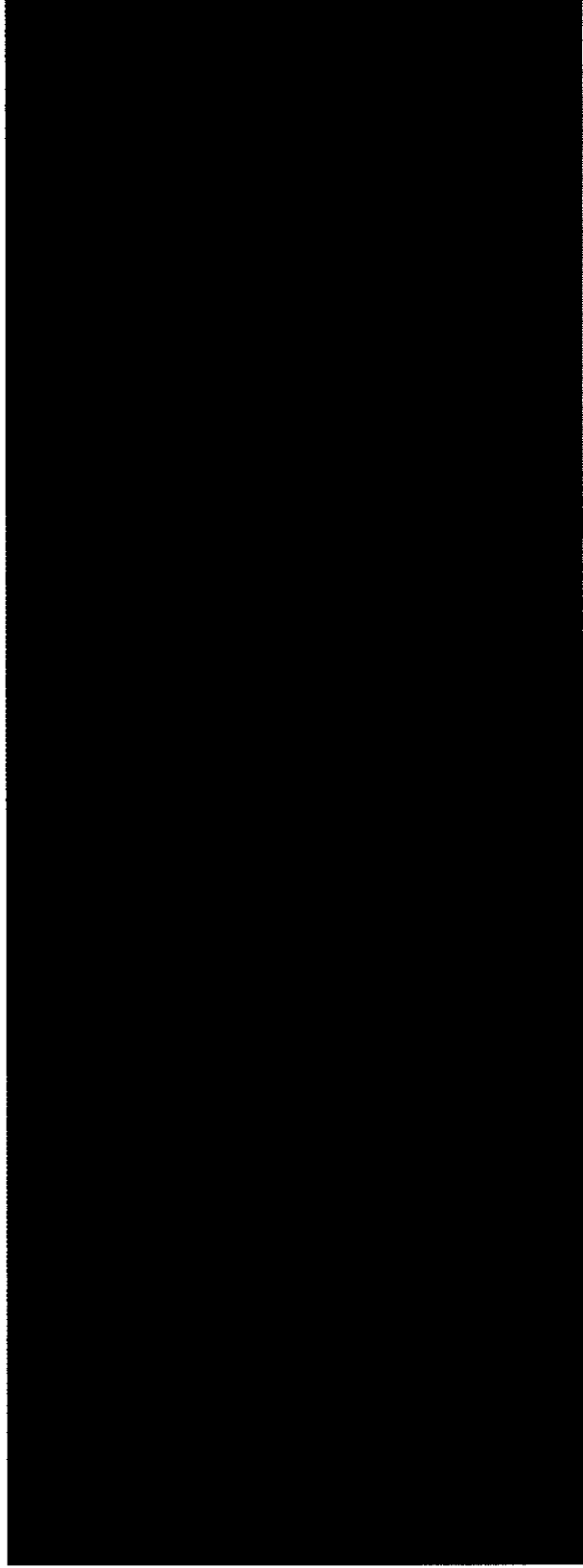
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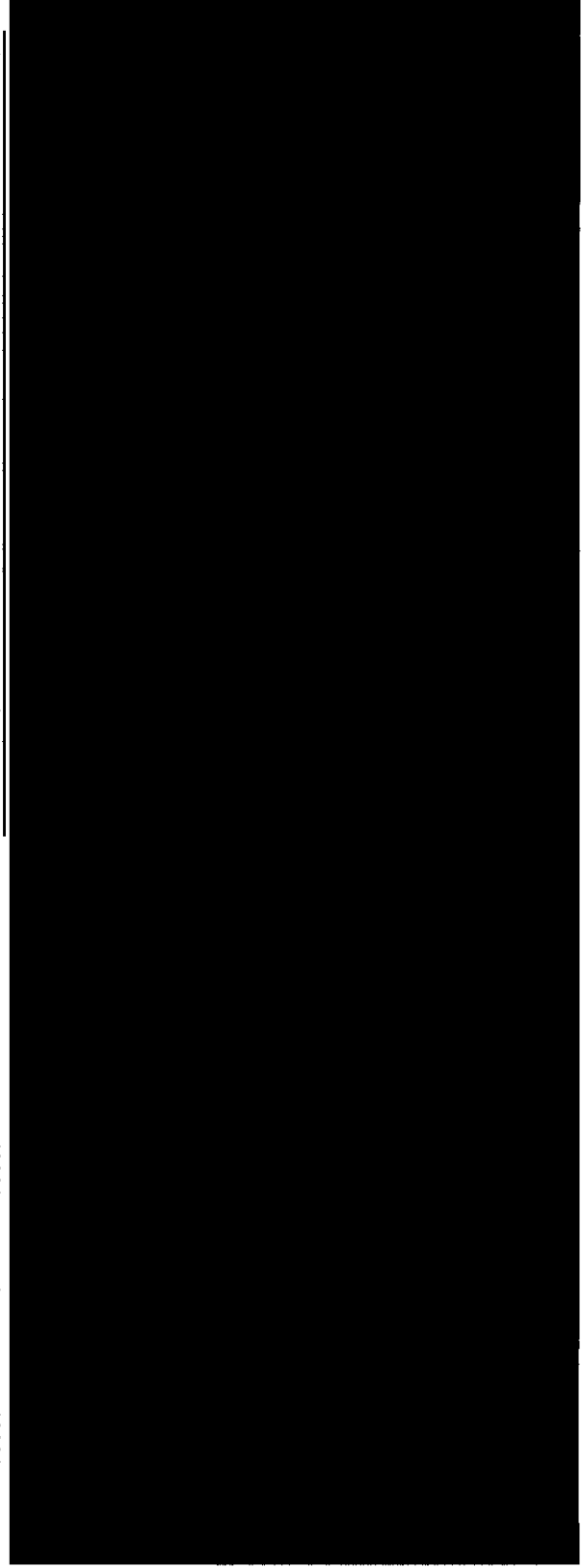
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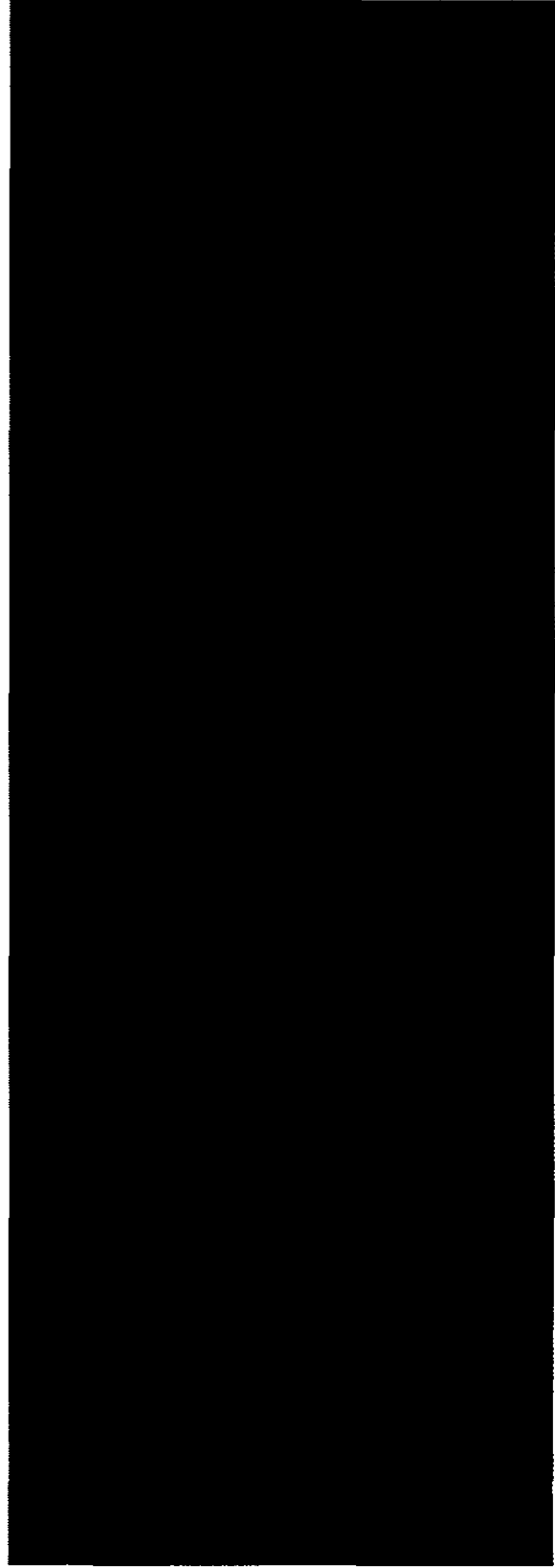
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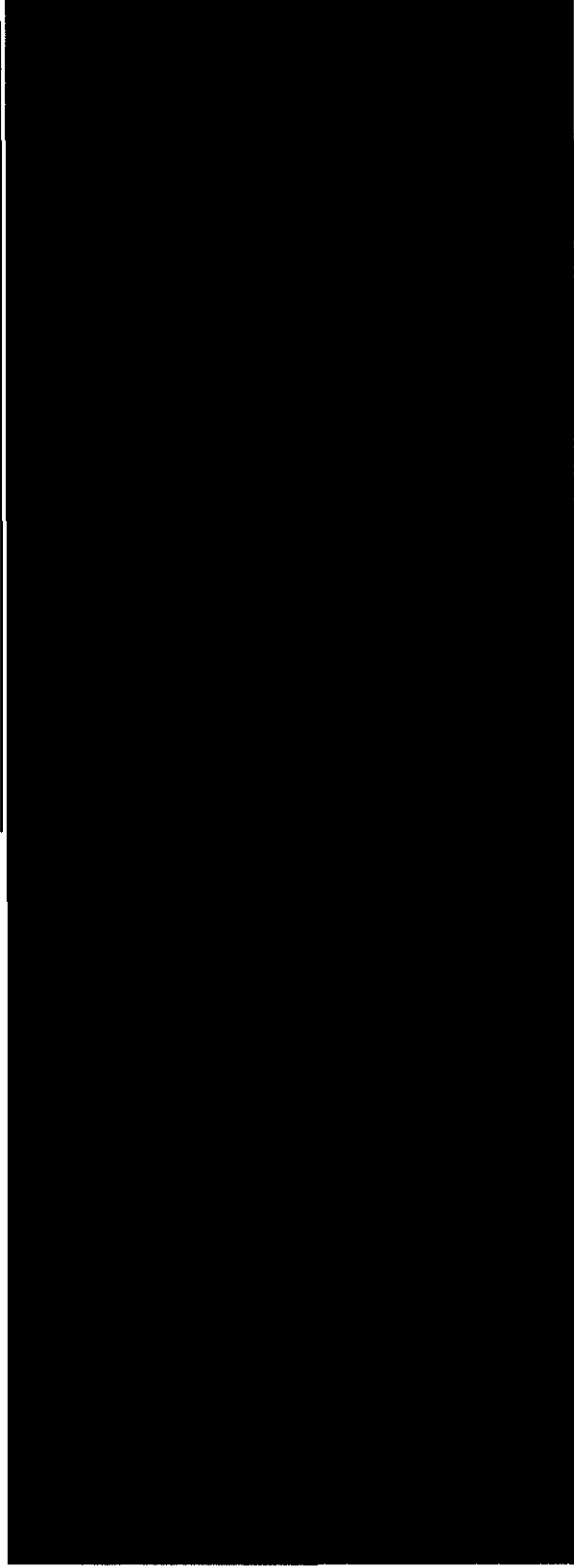
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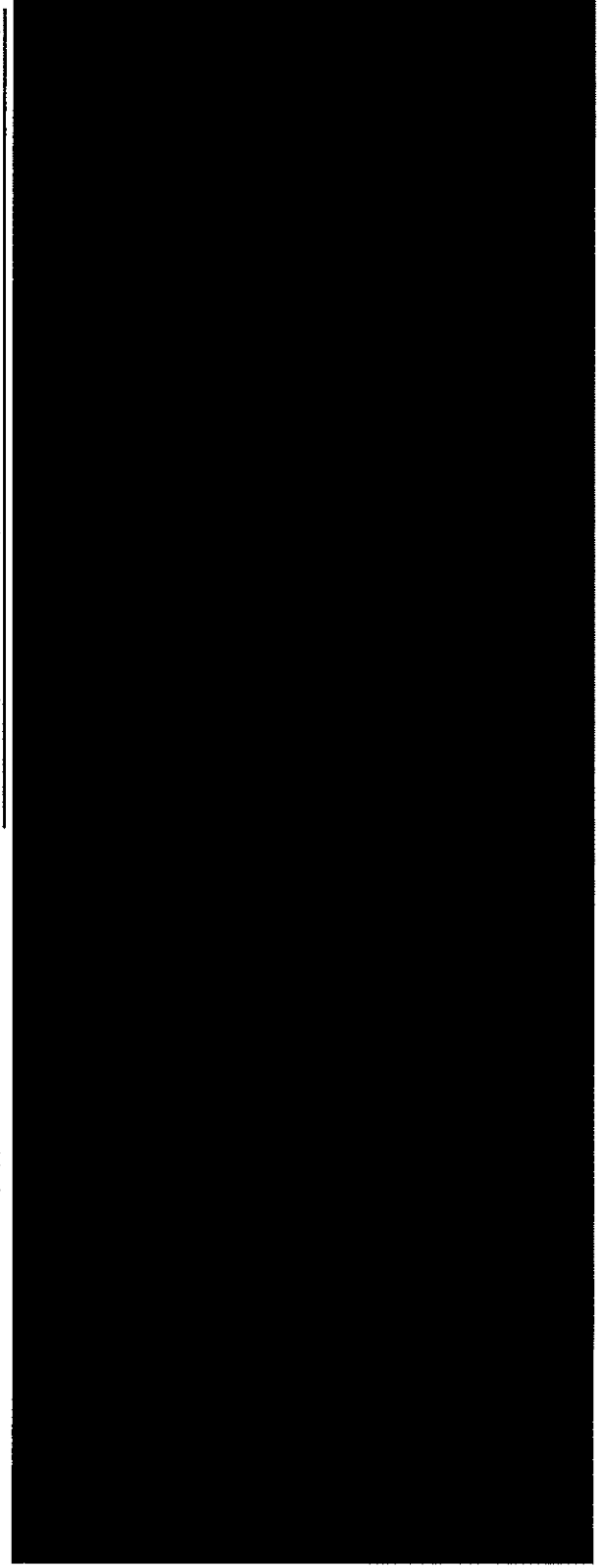
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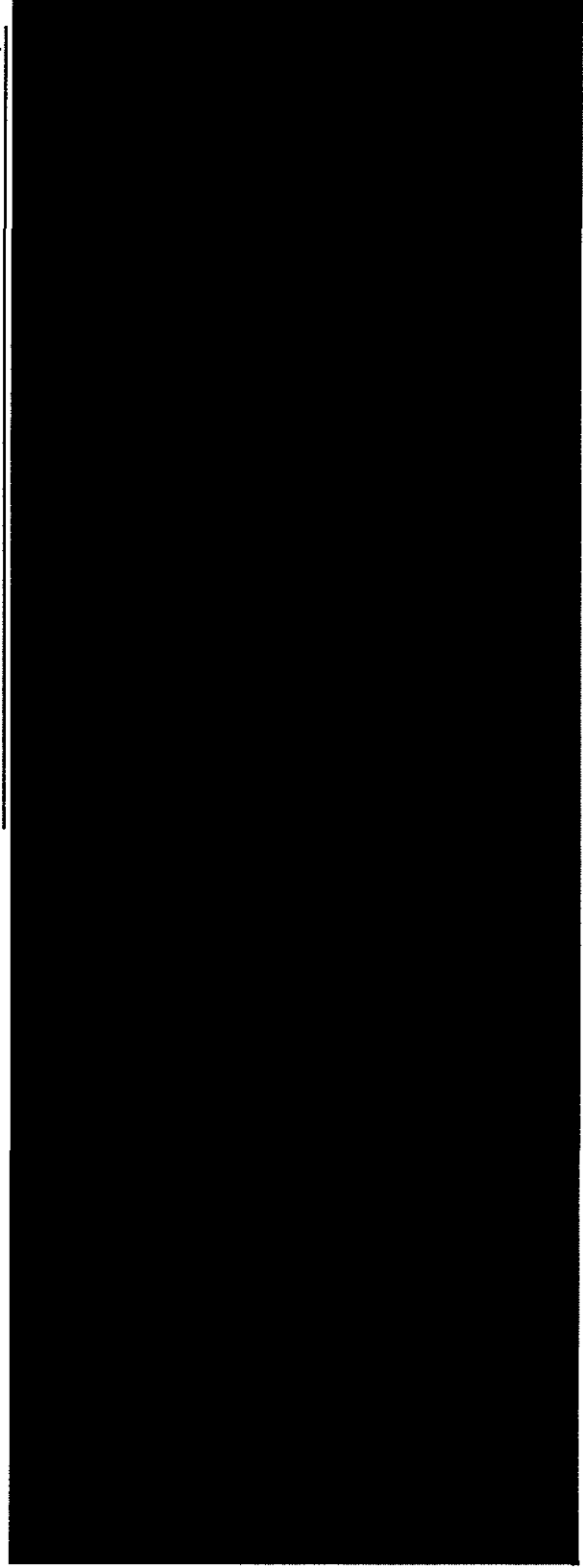
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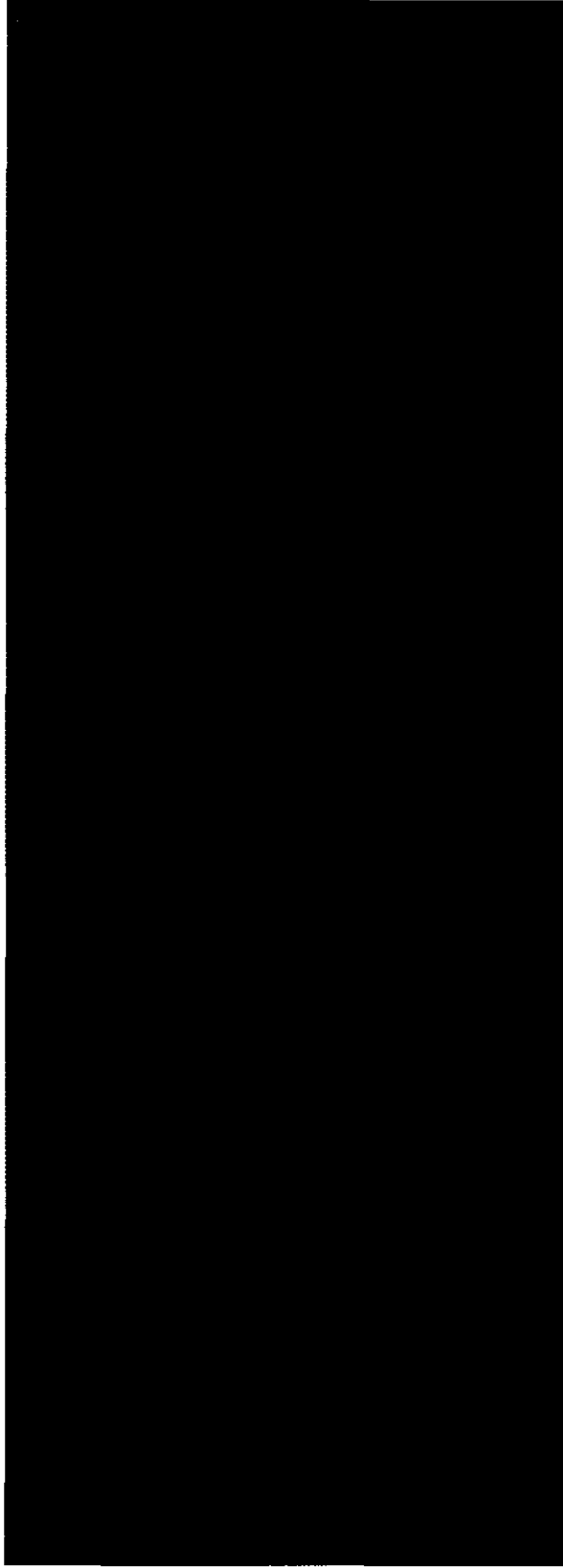
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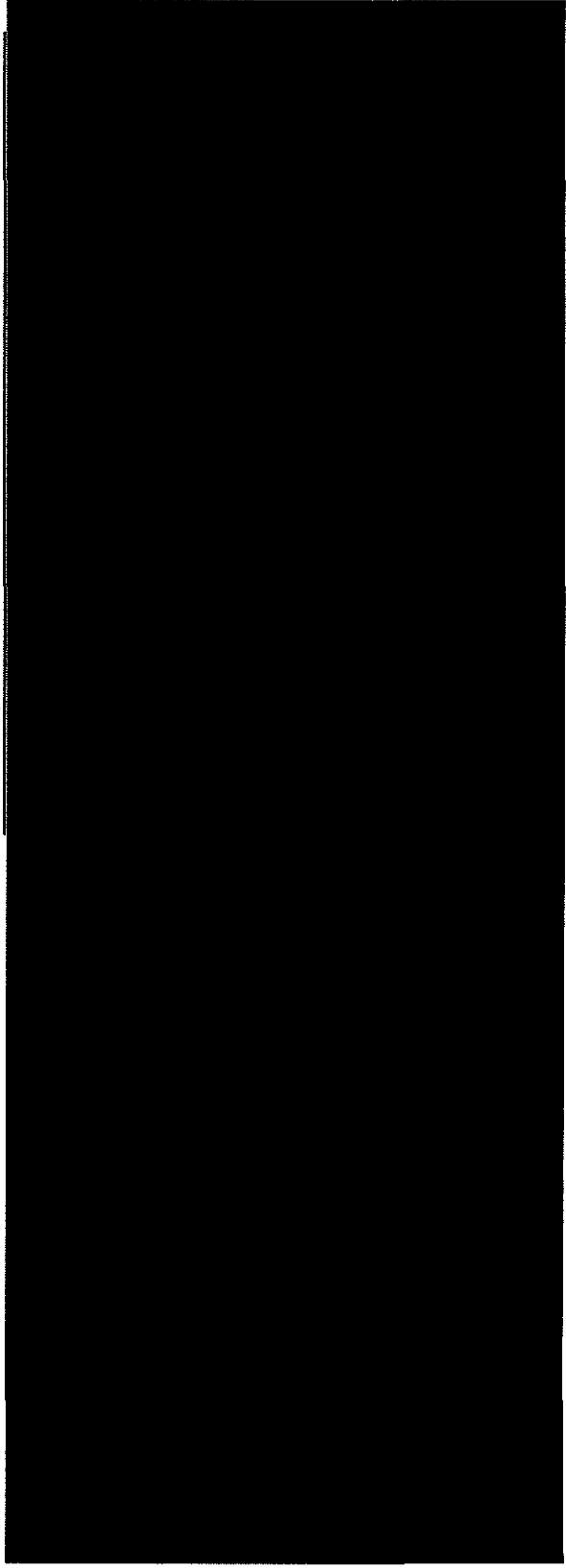
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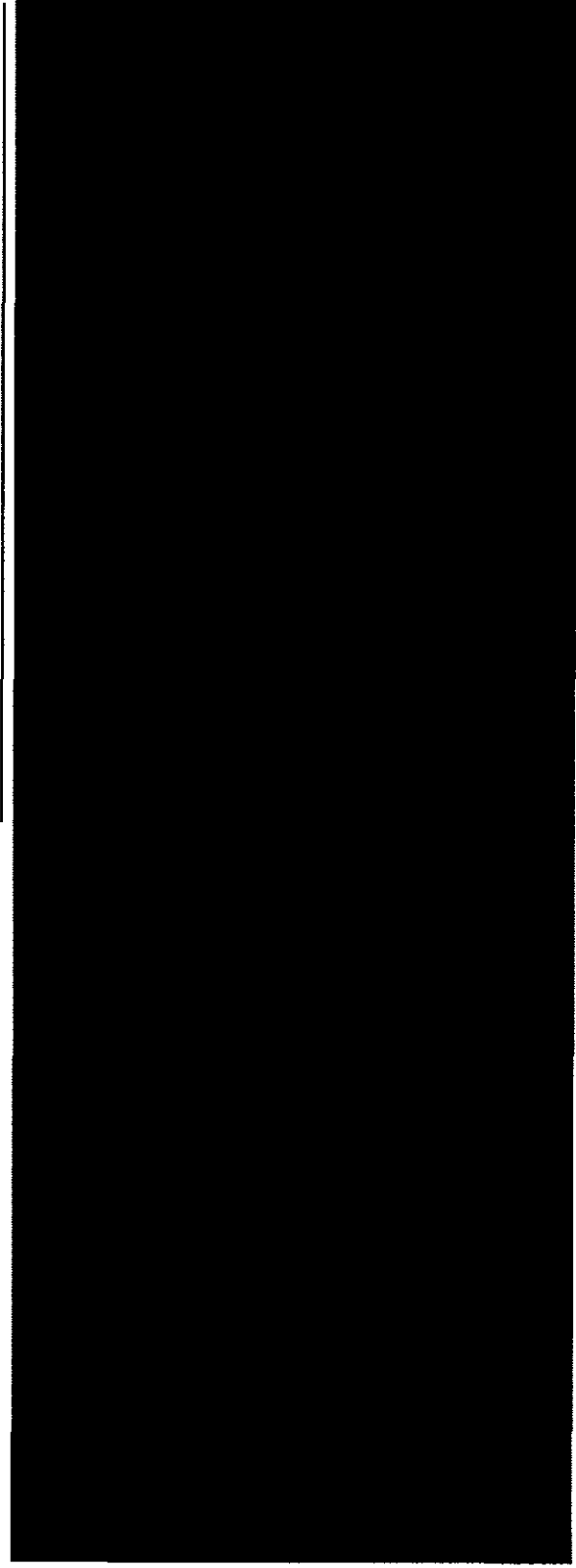
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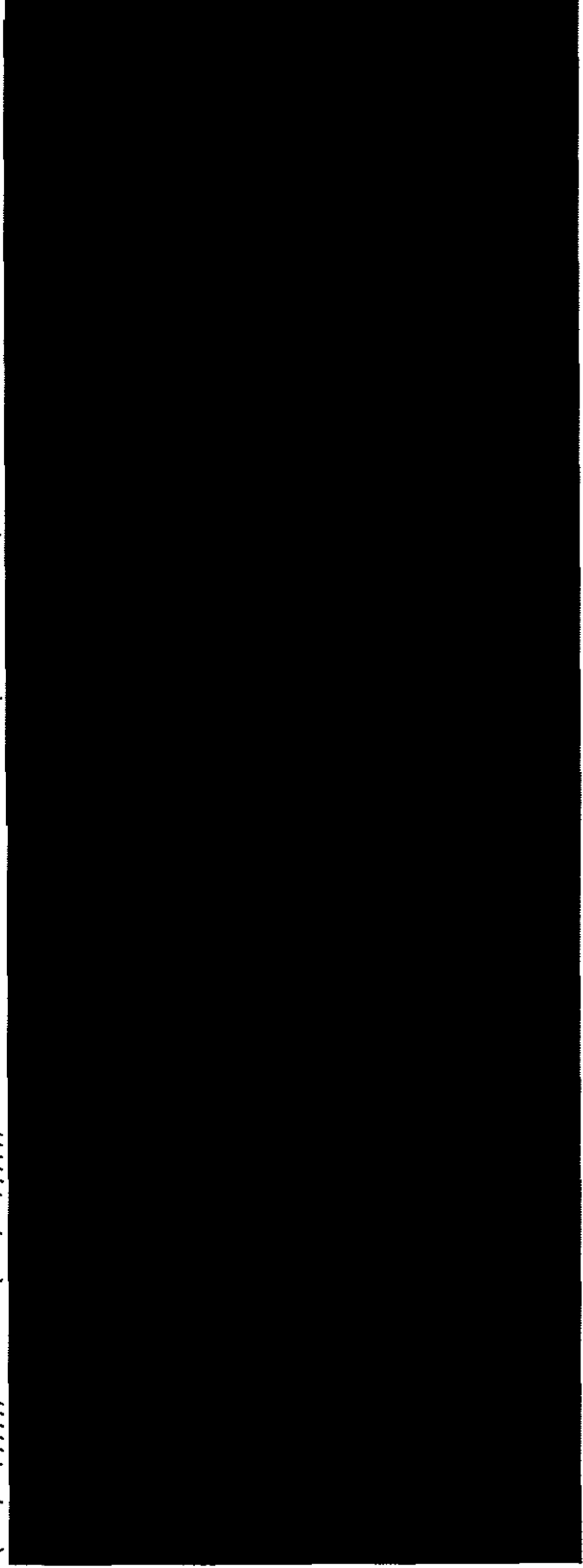
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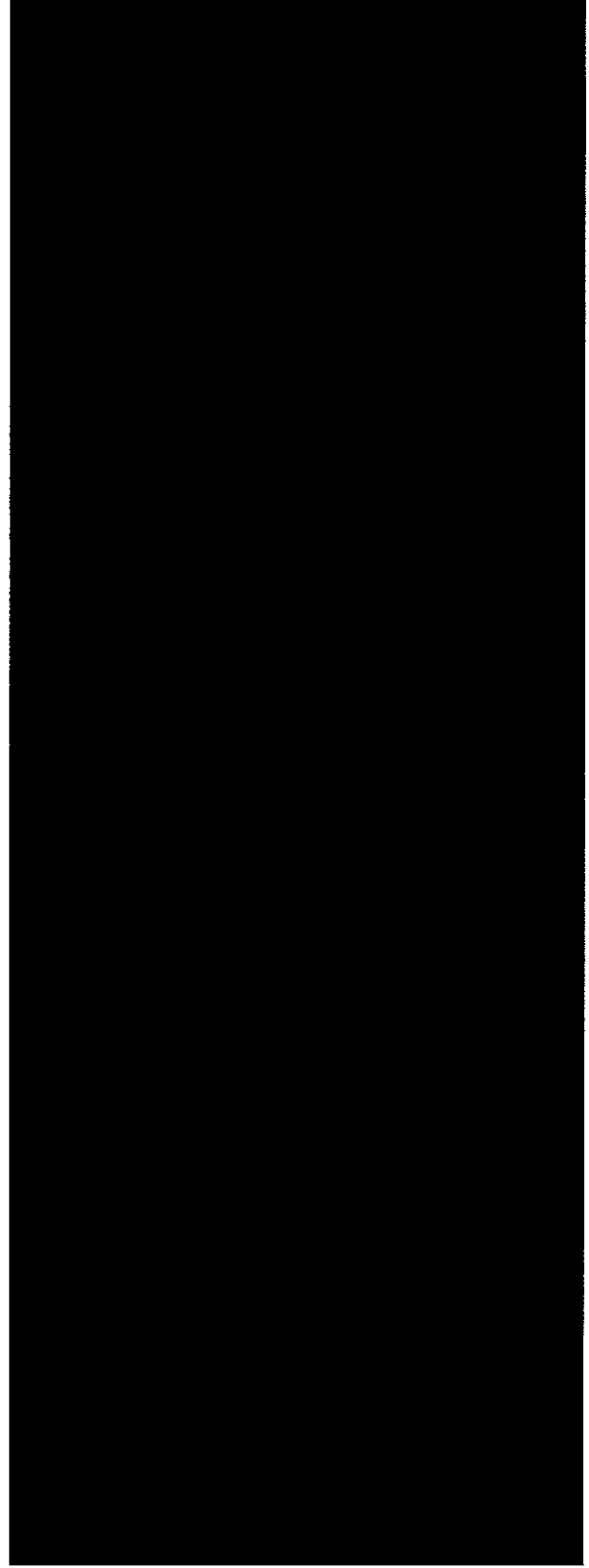
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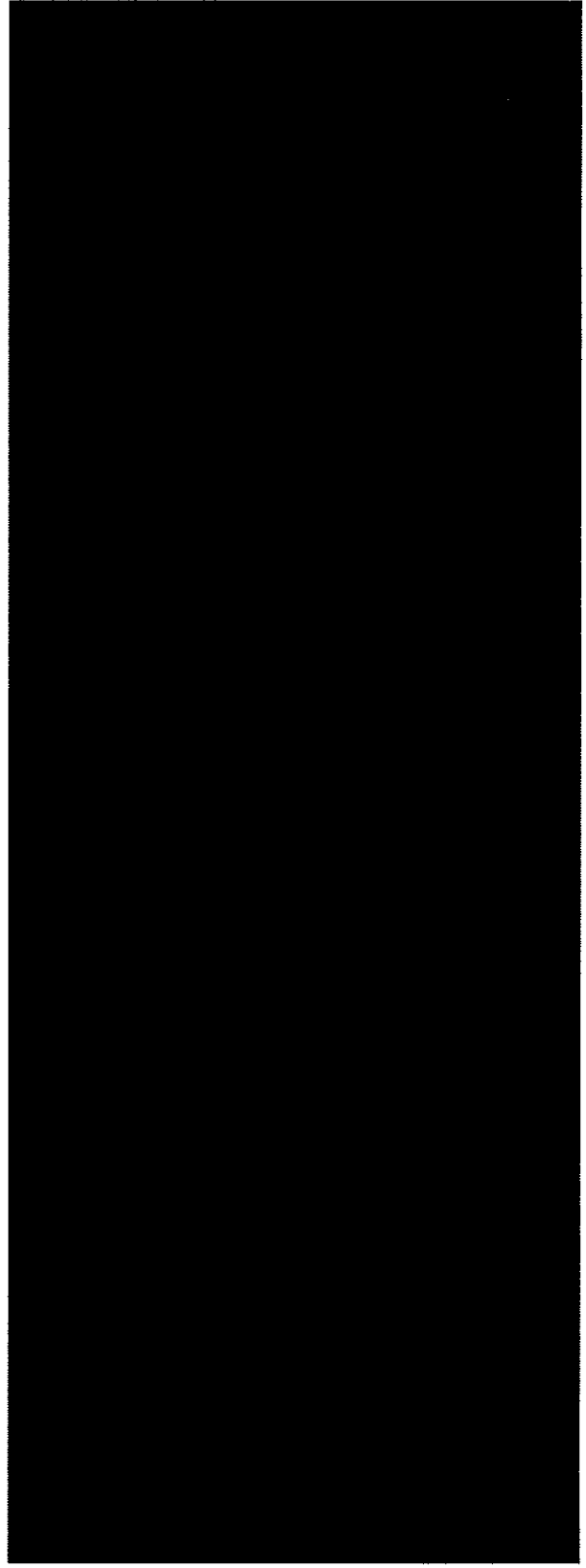
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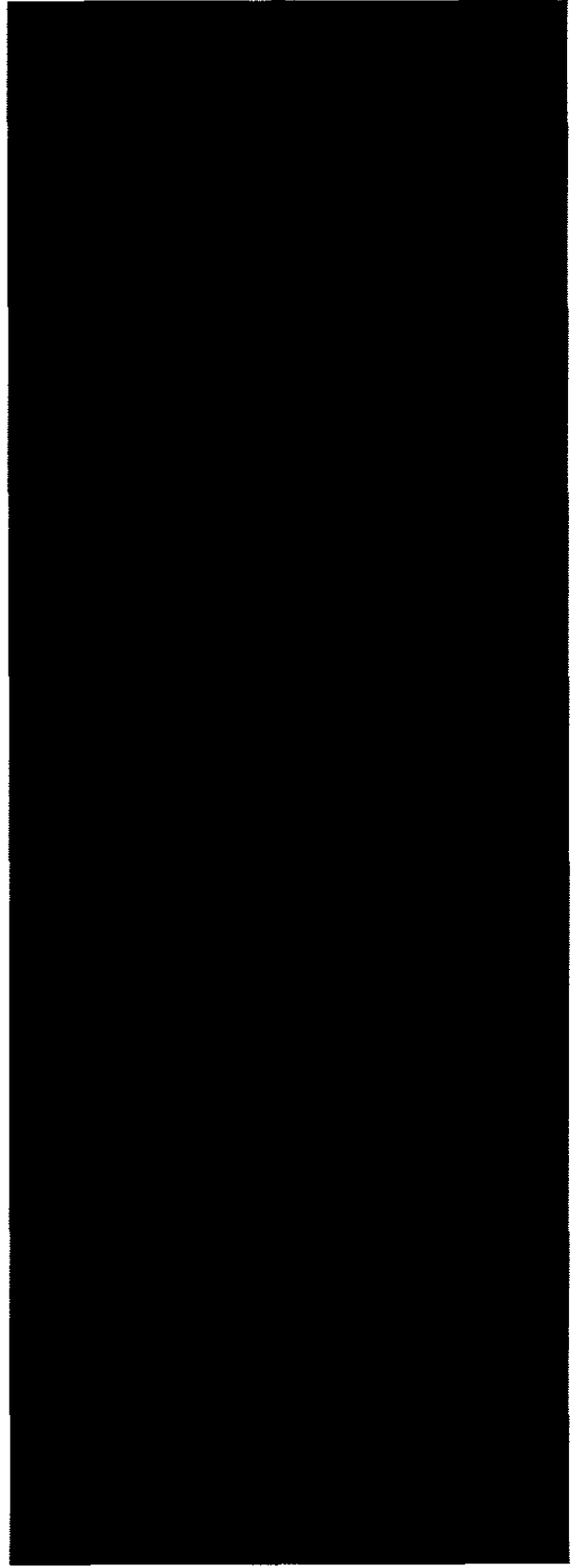
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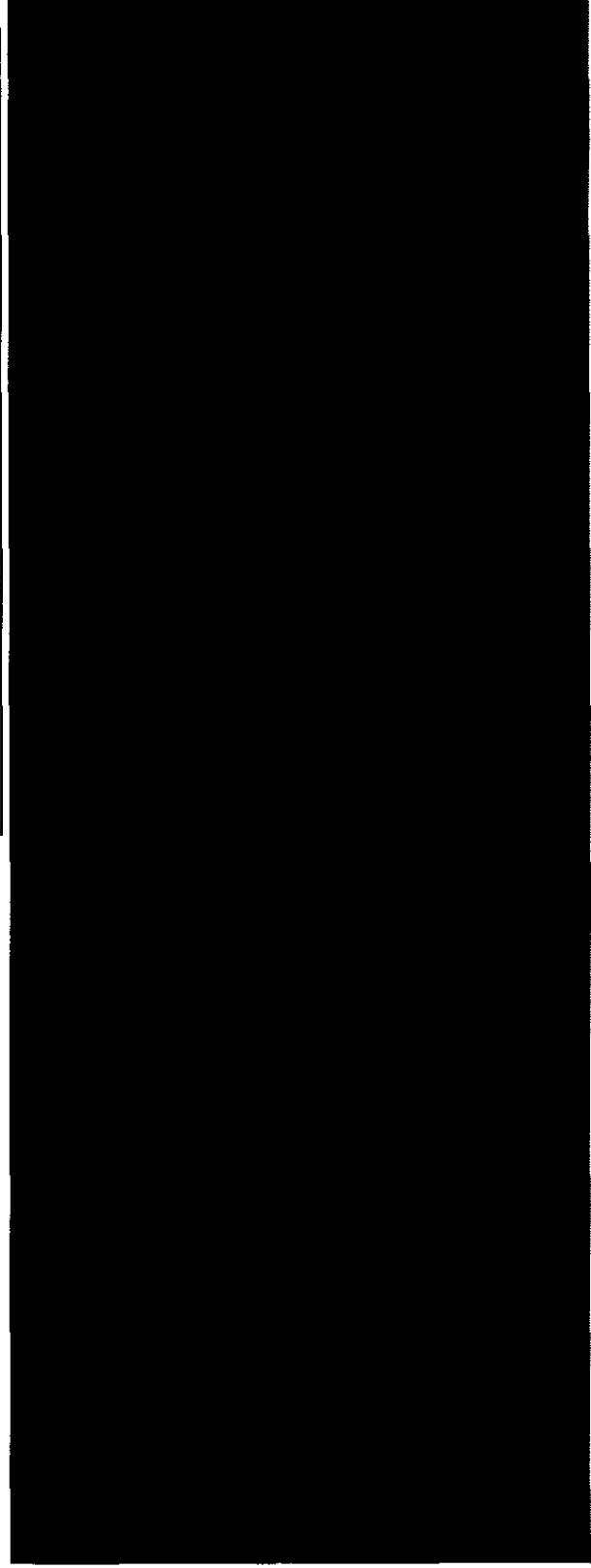
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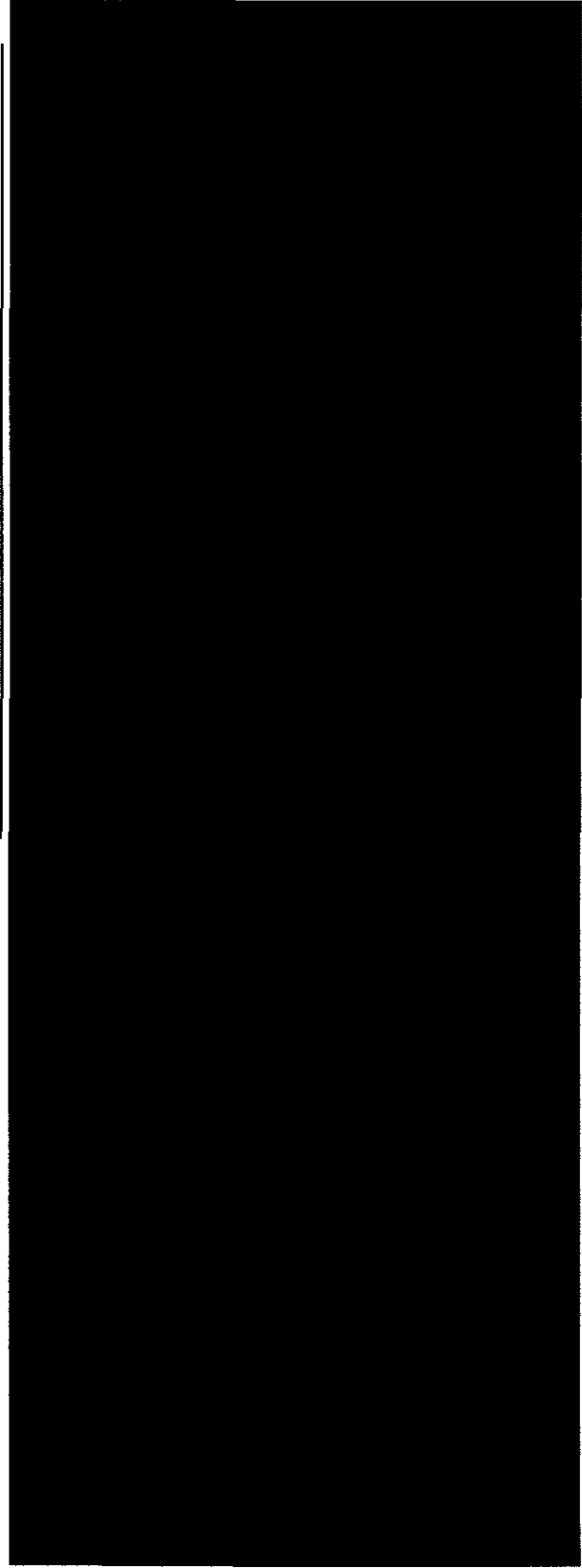
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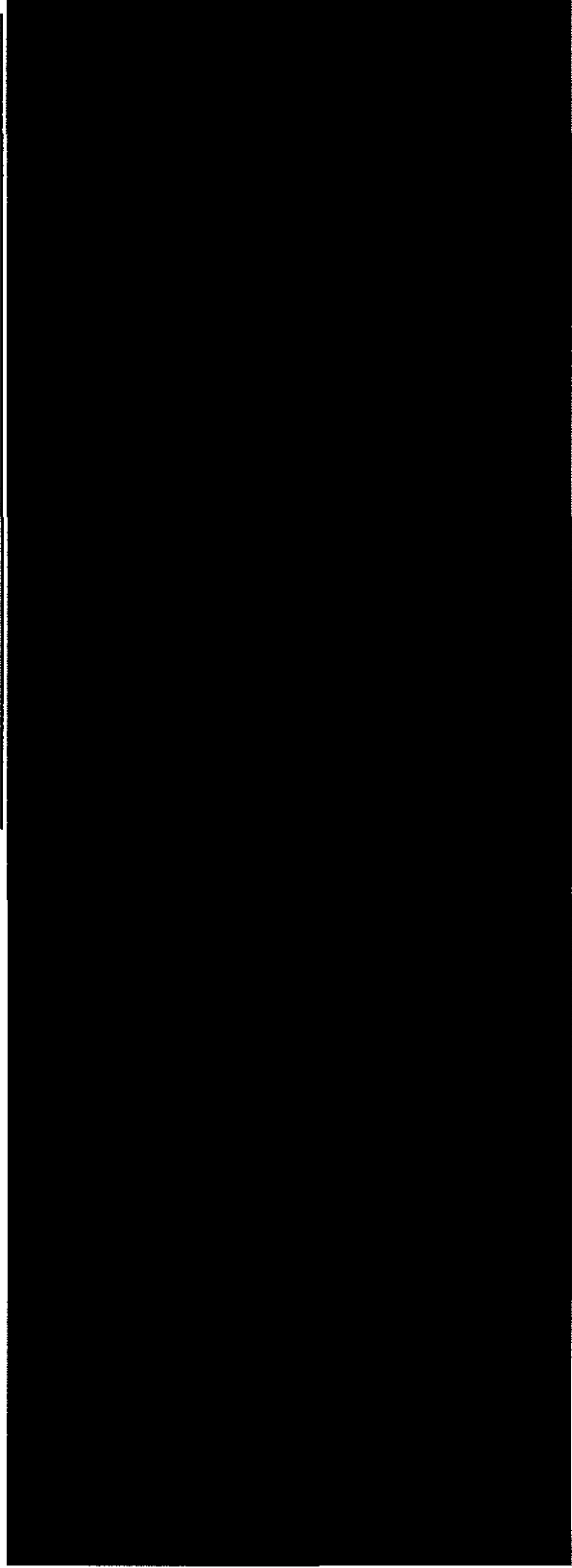
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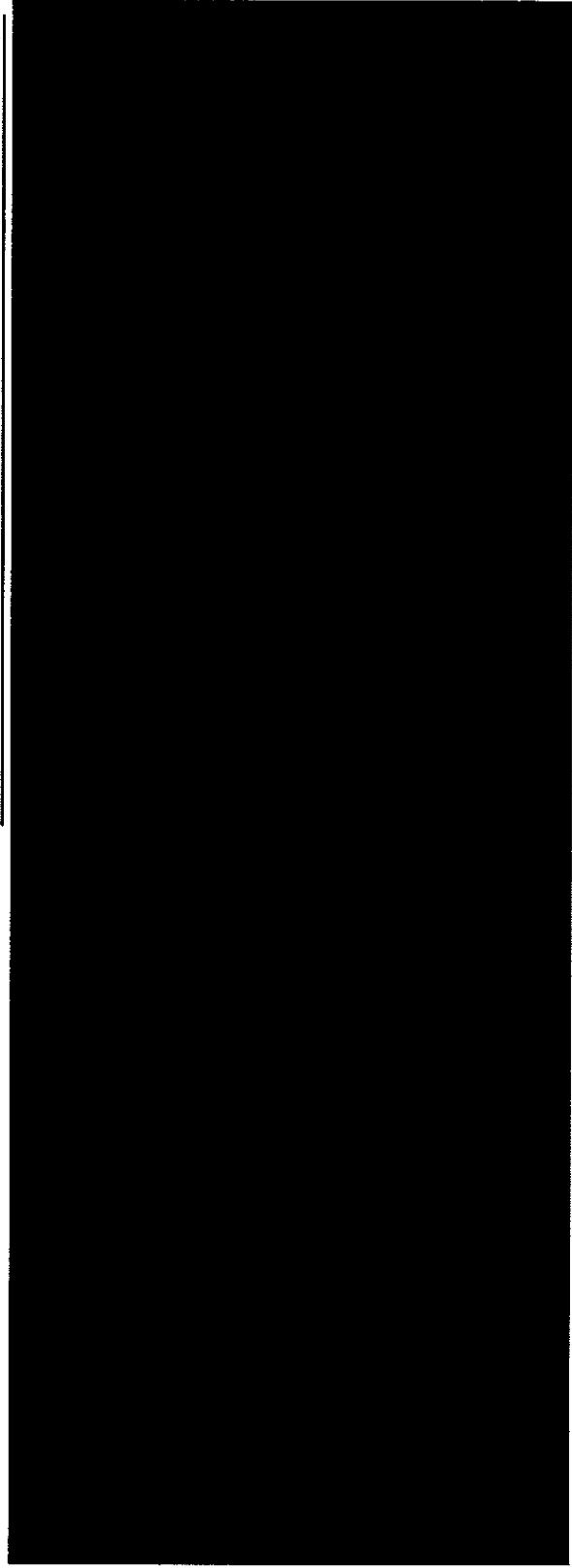
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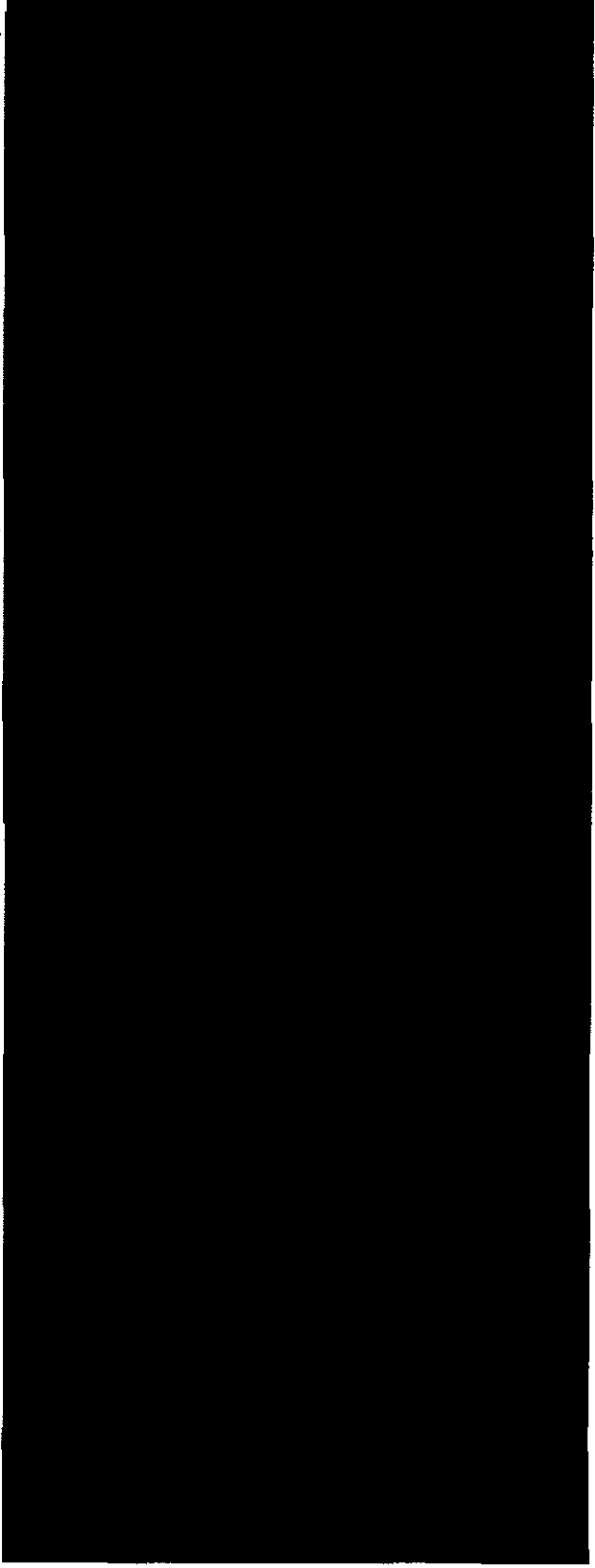
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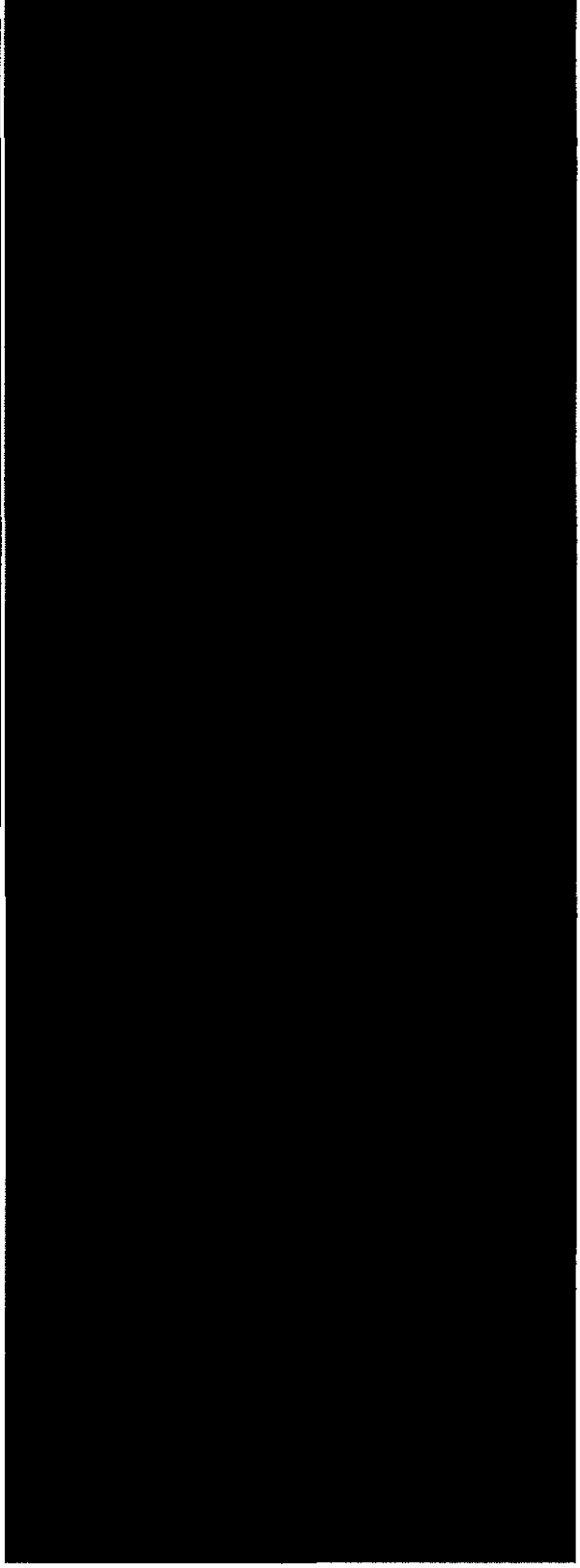
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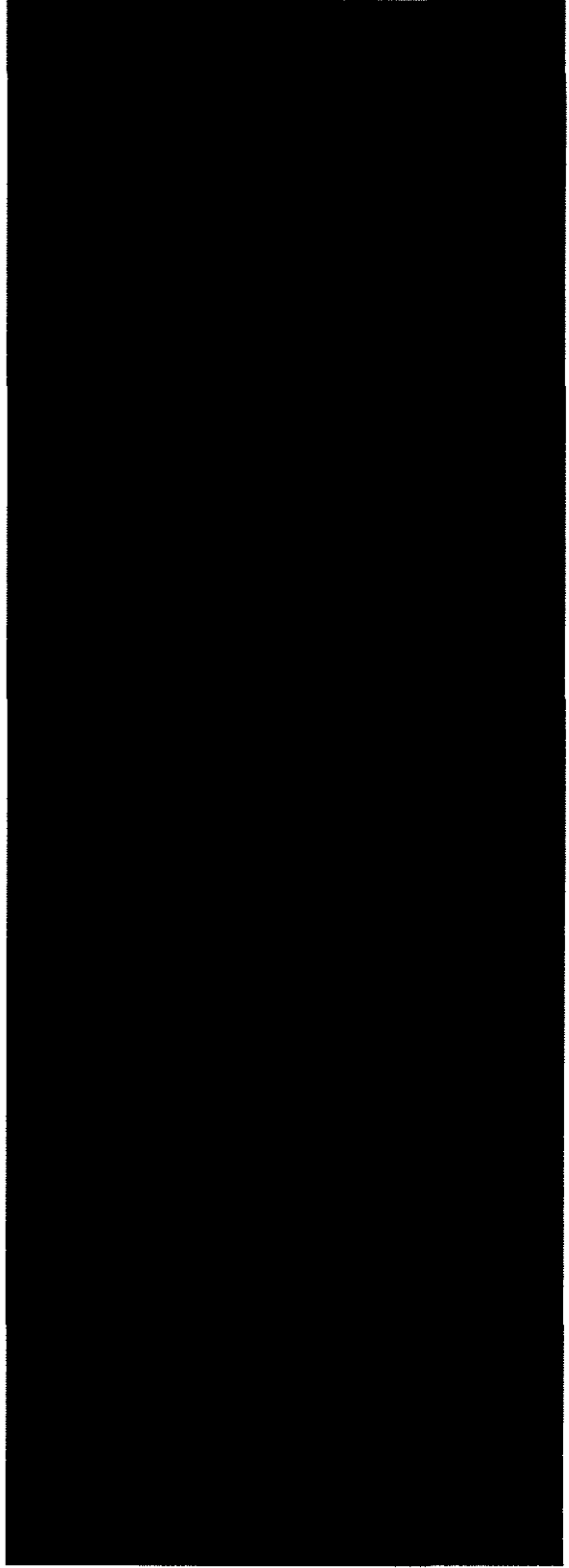
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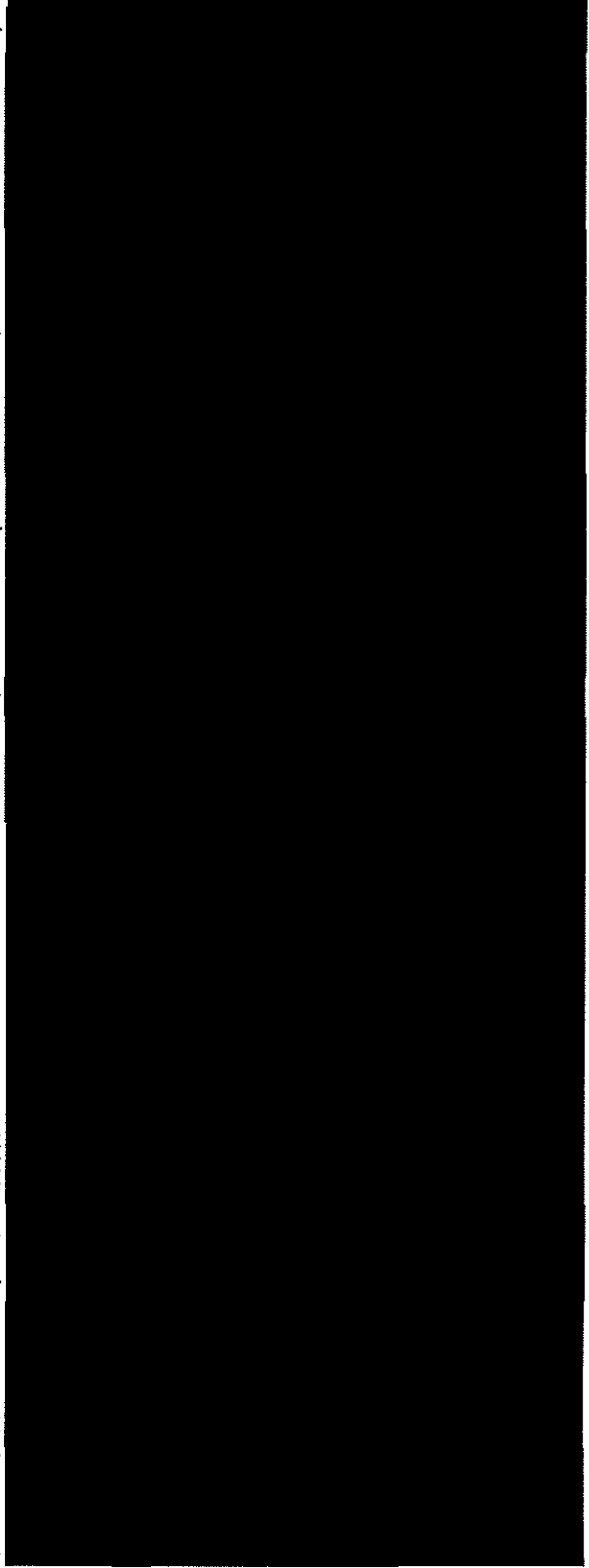
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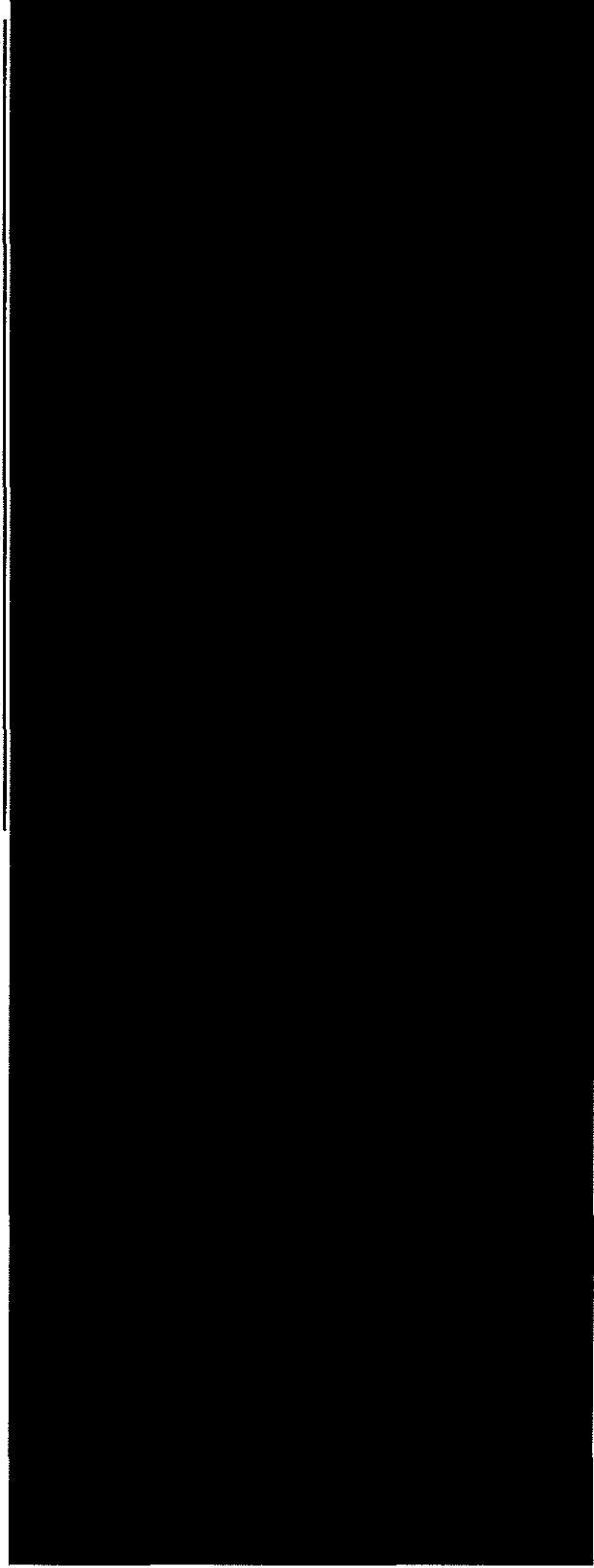
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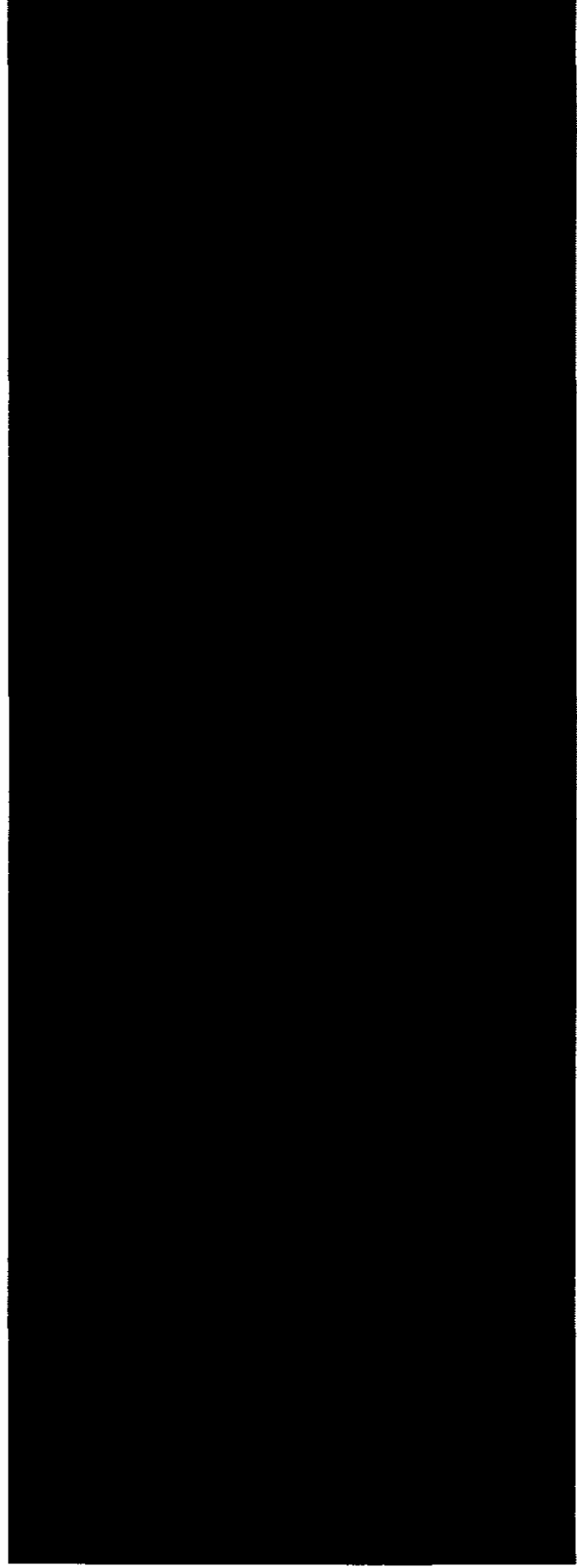
Line 330 - Unfulfilled Broadband Service Requests Resolution

State:
Study Area Code:
Study Area Name:

Ohio
300615
GTE Ohio

Year: 2014

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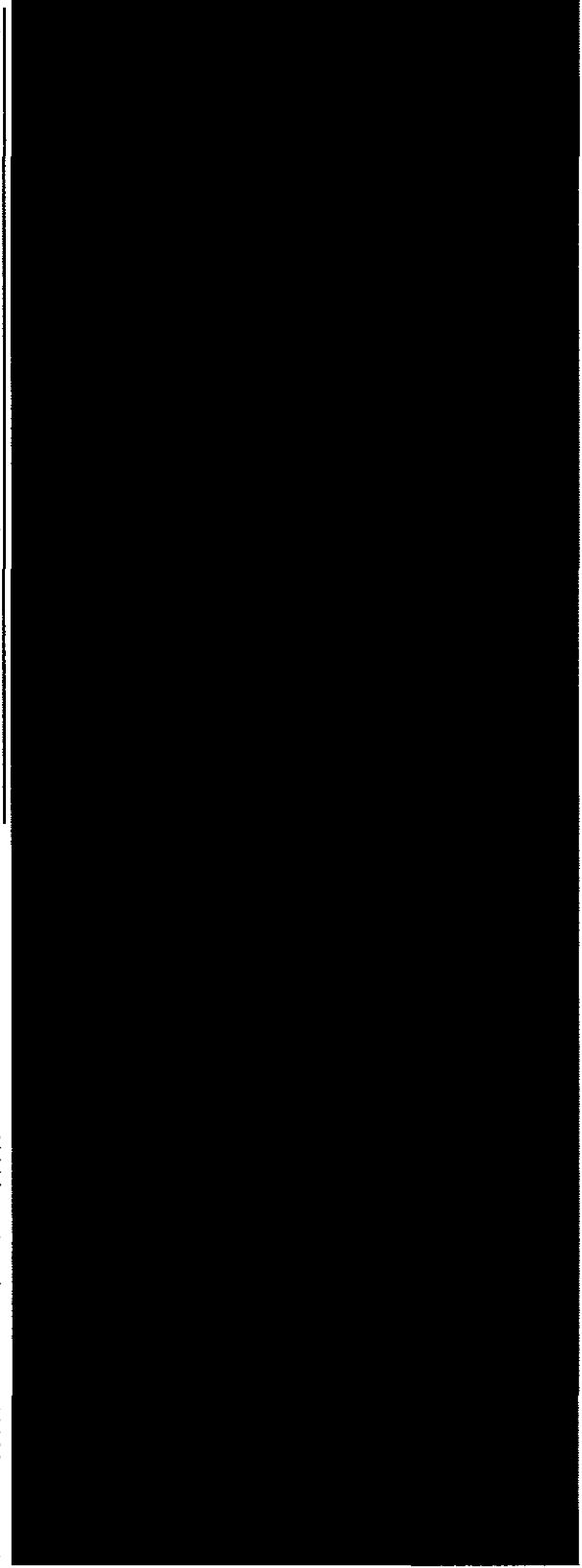
Ohio
300615
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(A)

(B)

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(D)

(E)

Date When the Request

was Considered

Unfulfilled

(mm/dd/yyyy)

Date of Potential

Customer's Request

(mm/dd/yyyy)

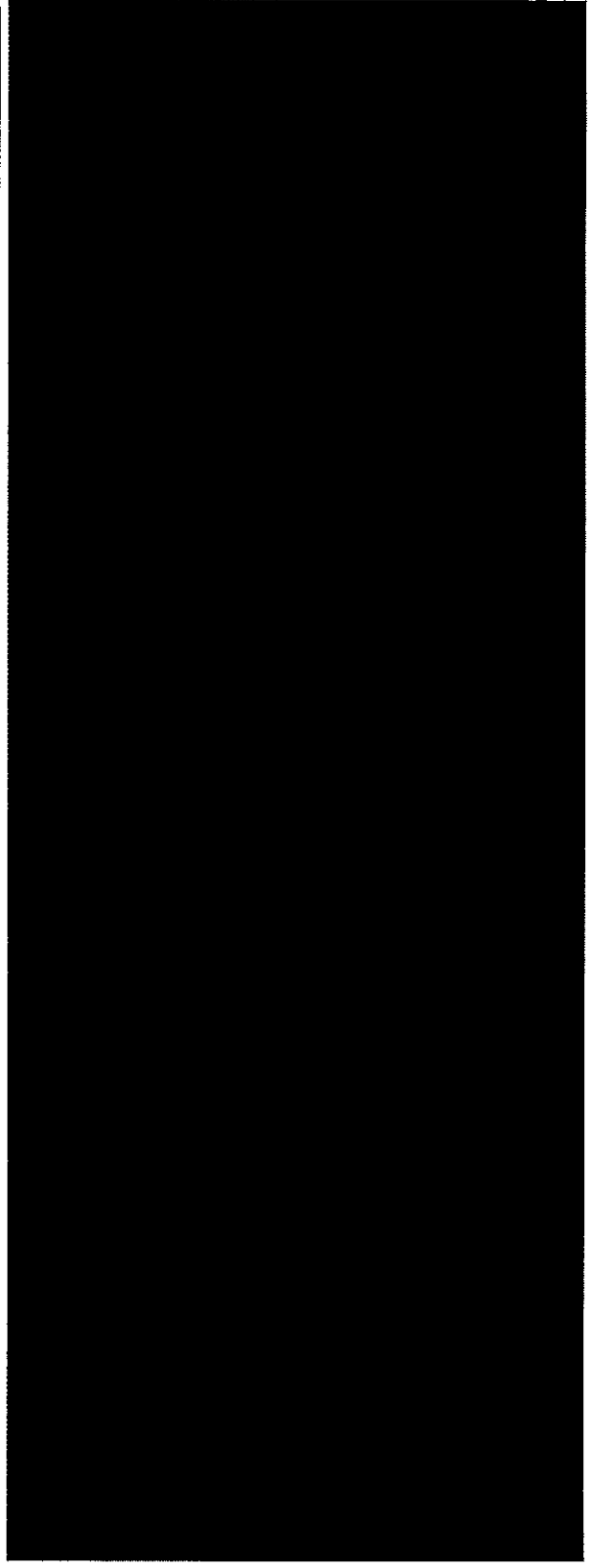
Name of Exchange/
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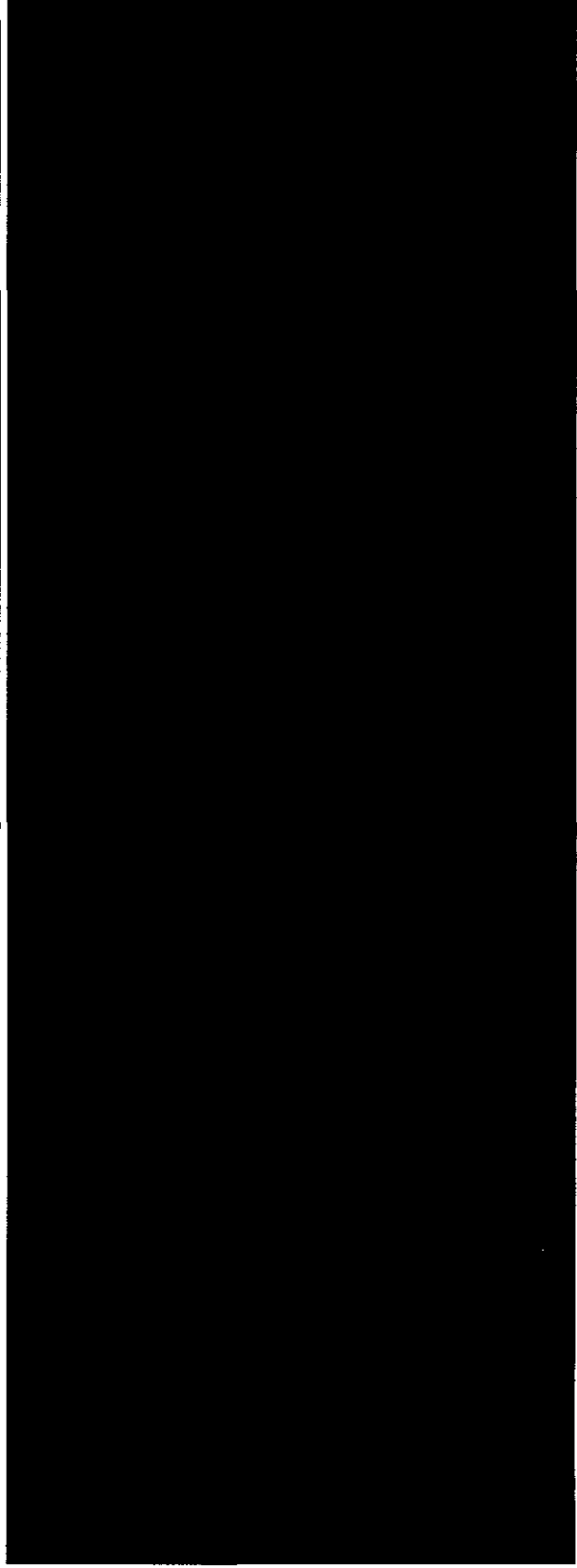
Study Area Name:

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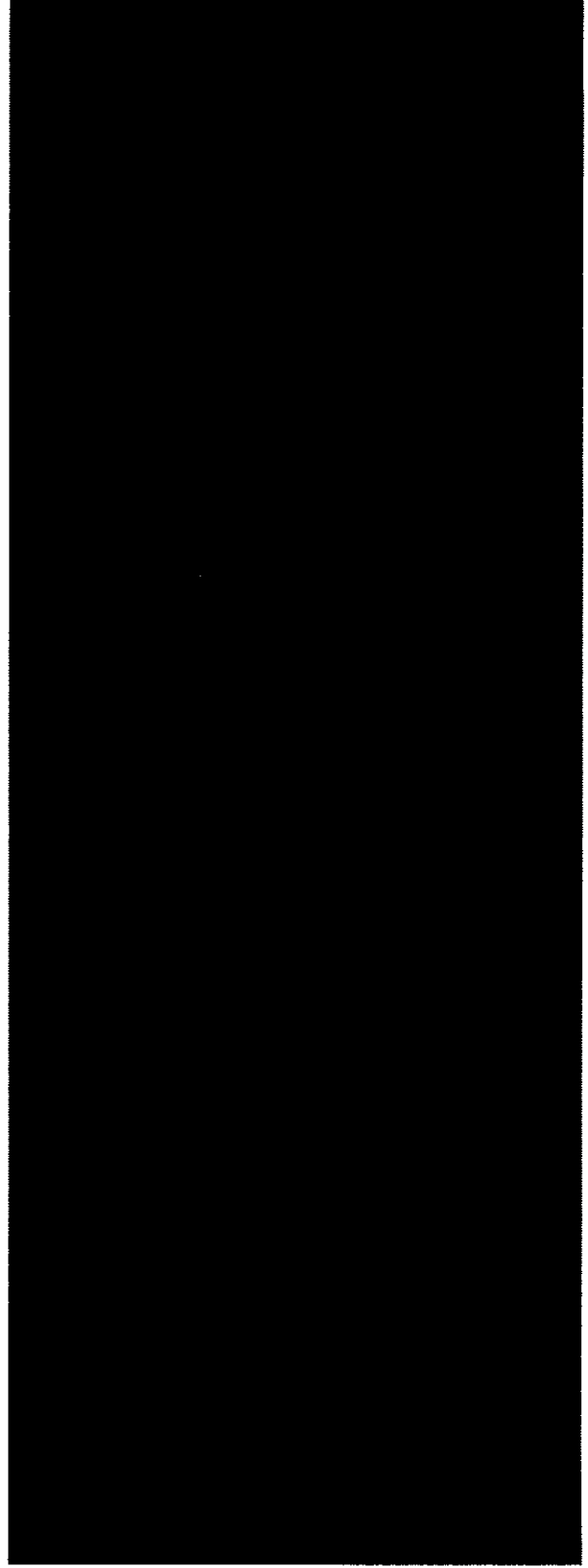
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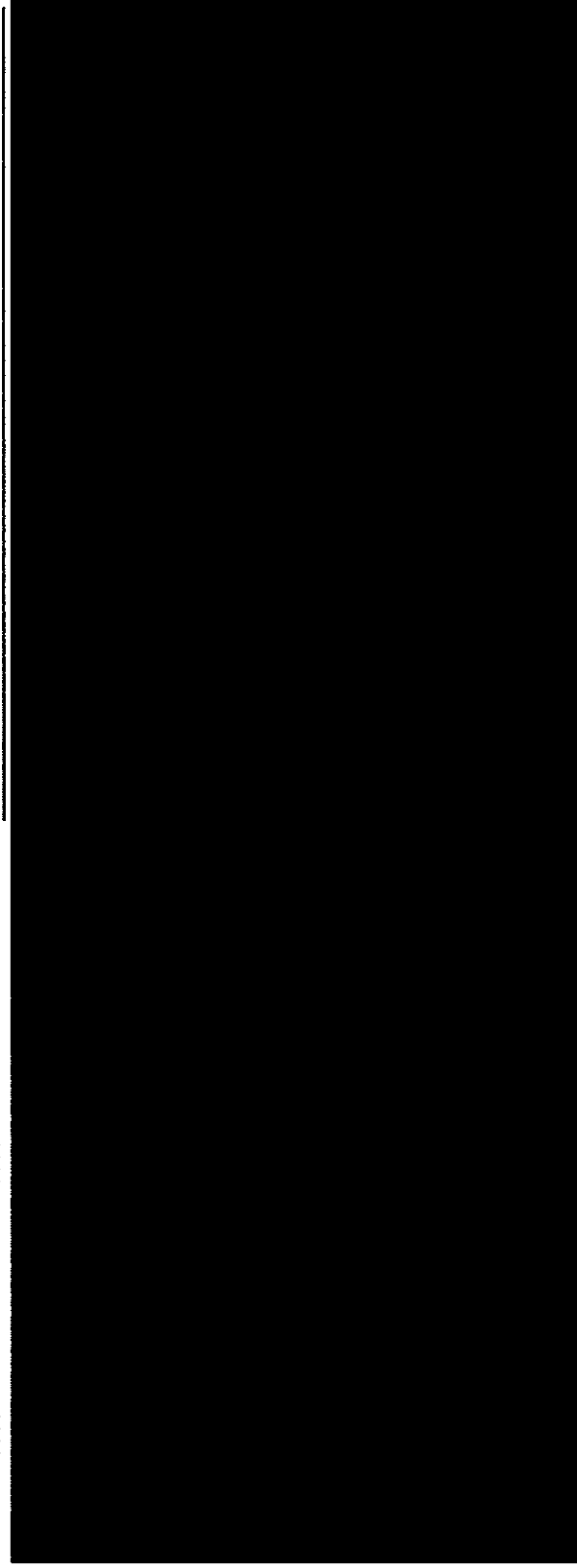
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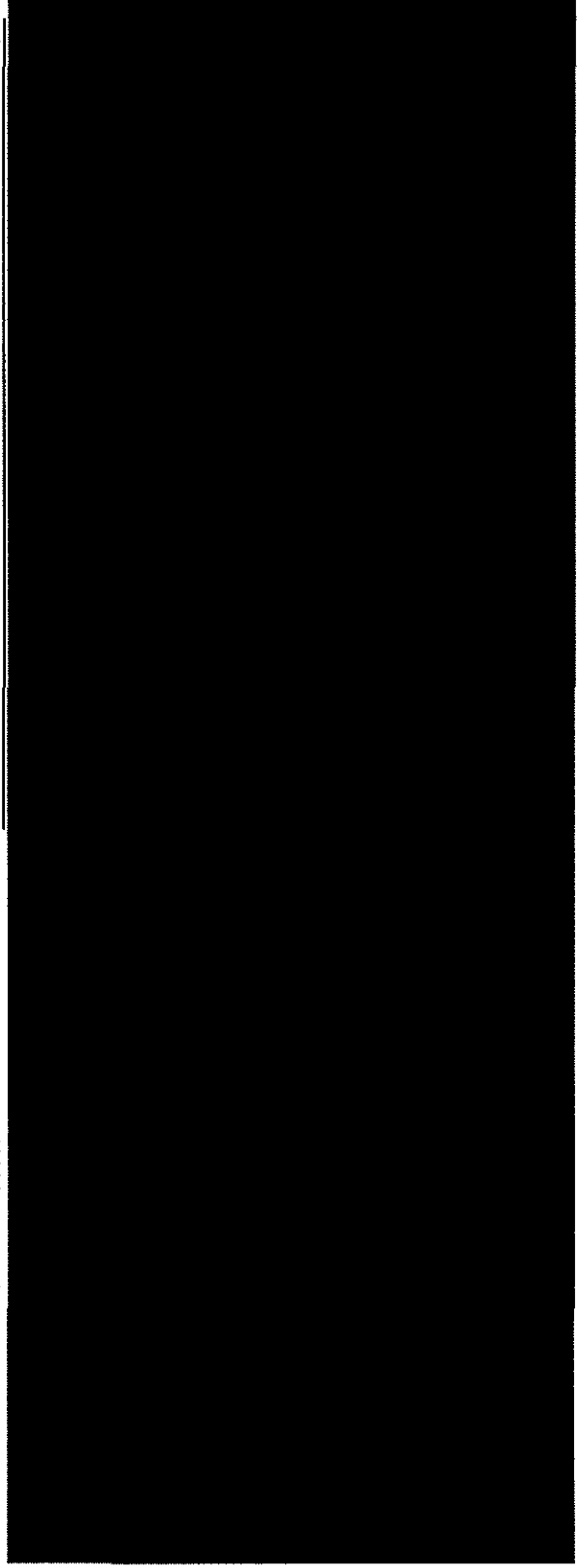
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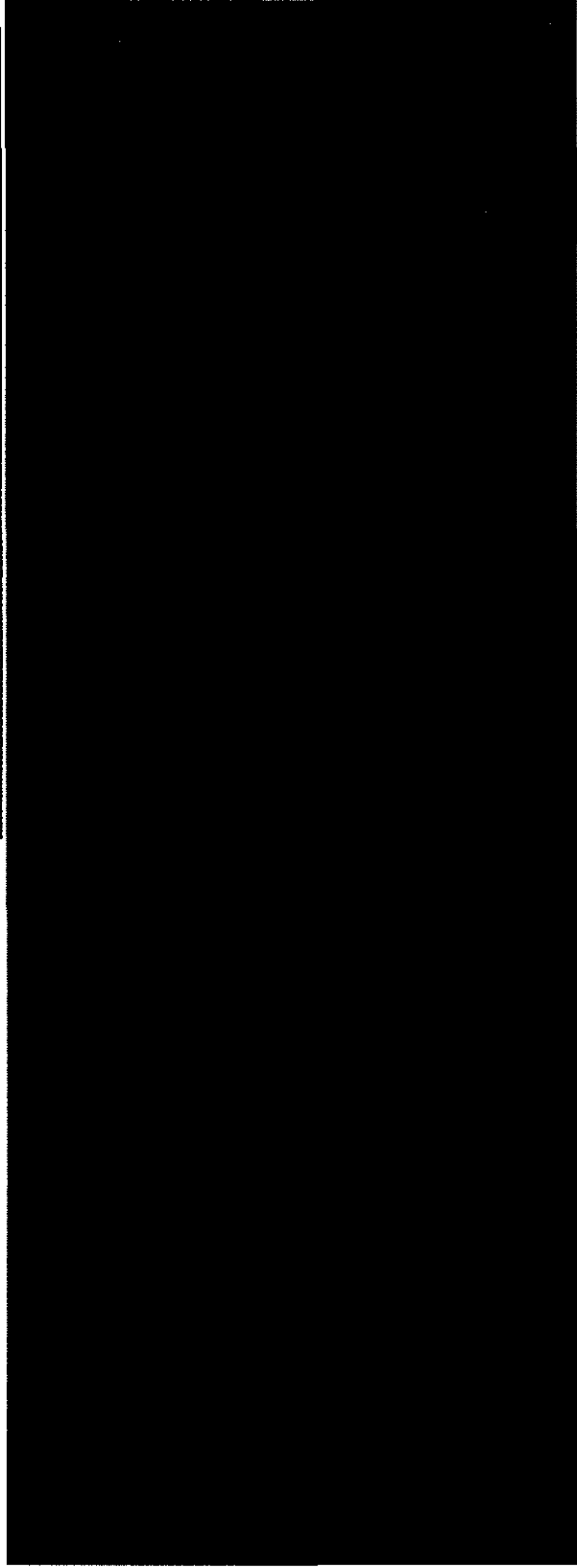
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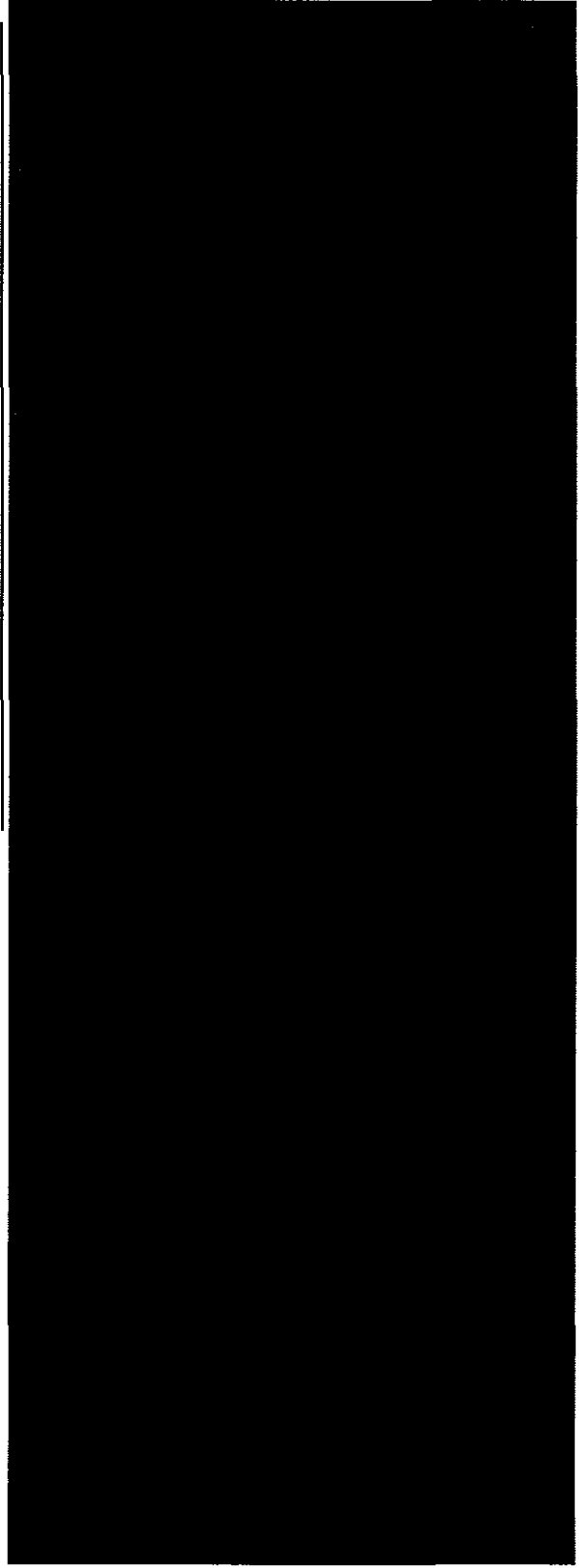
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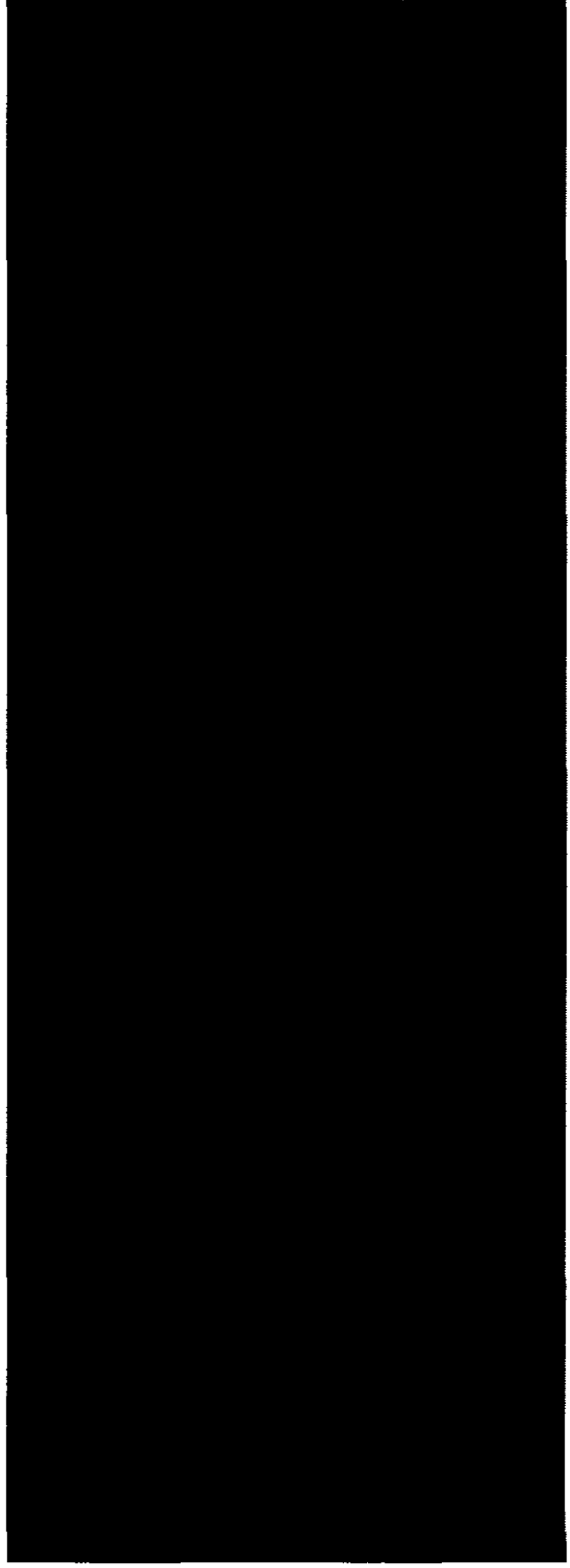
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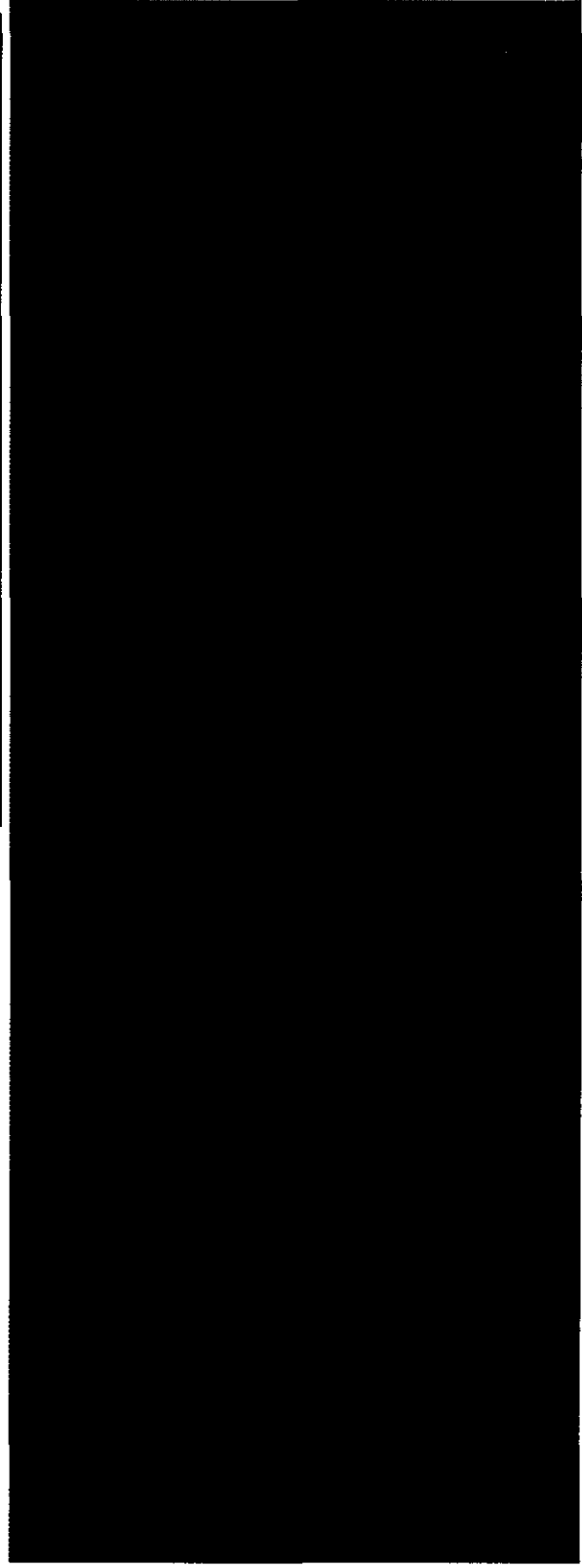
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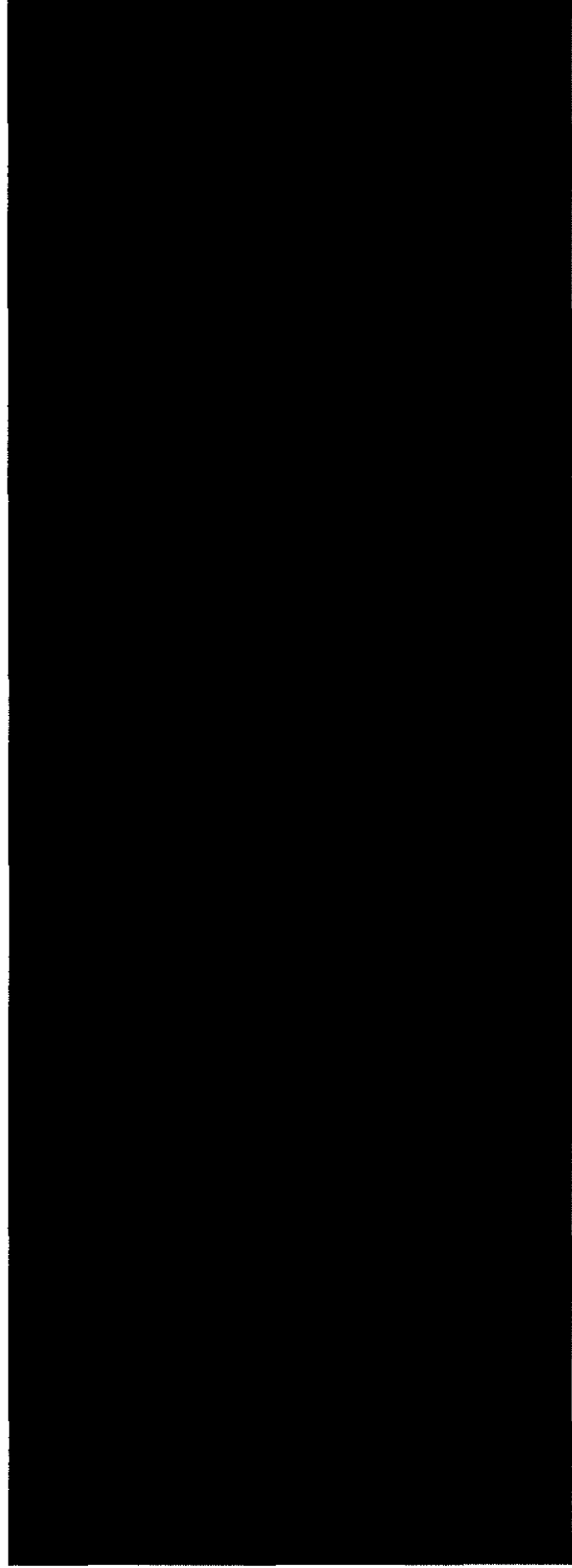
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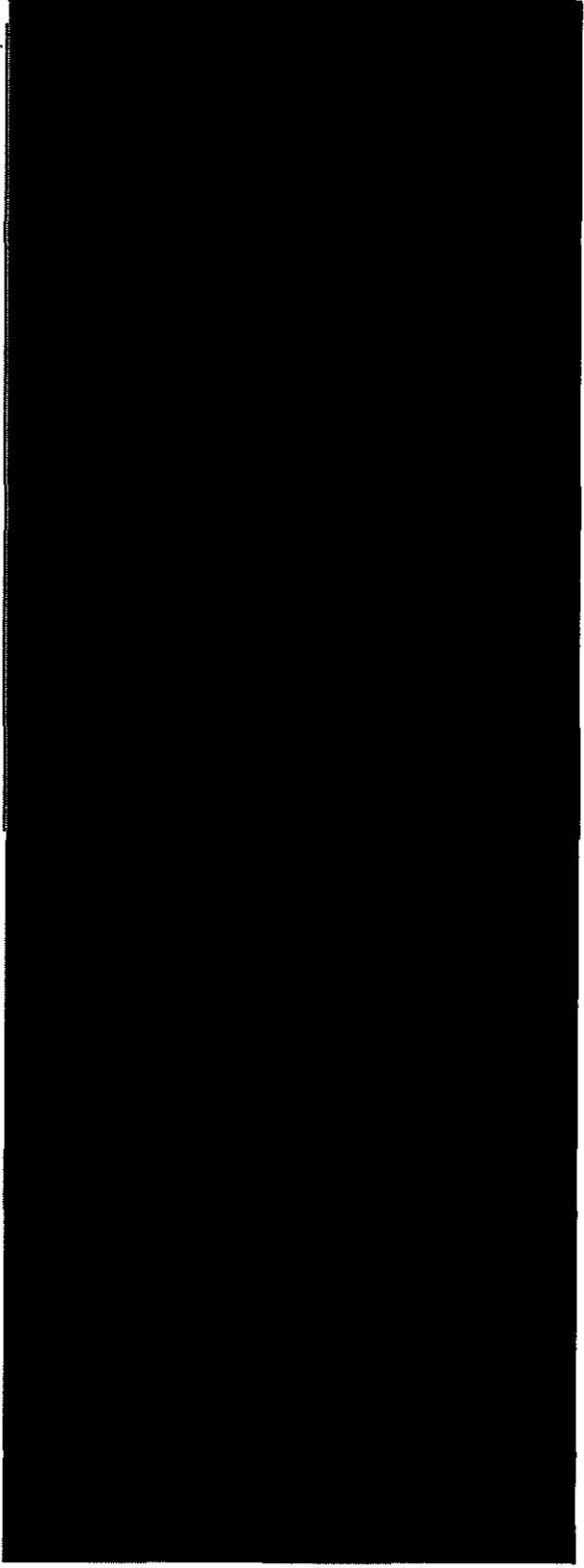
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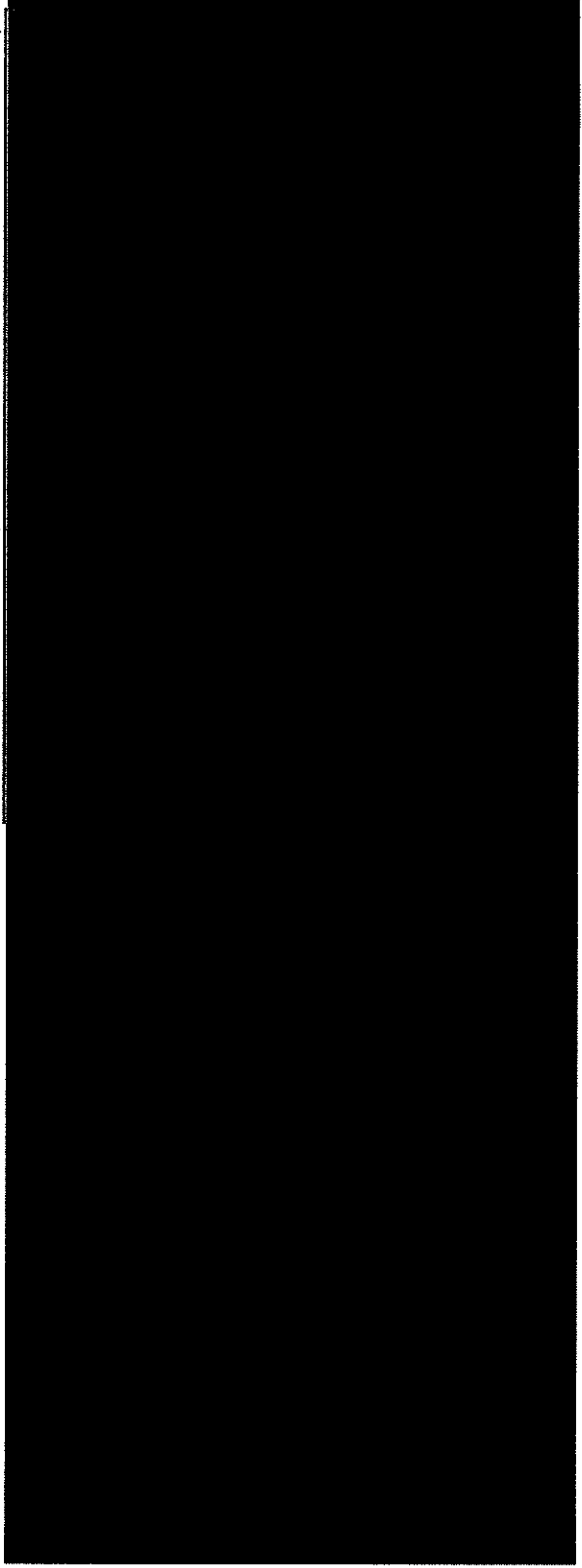
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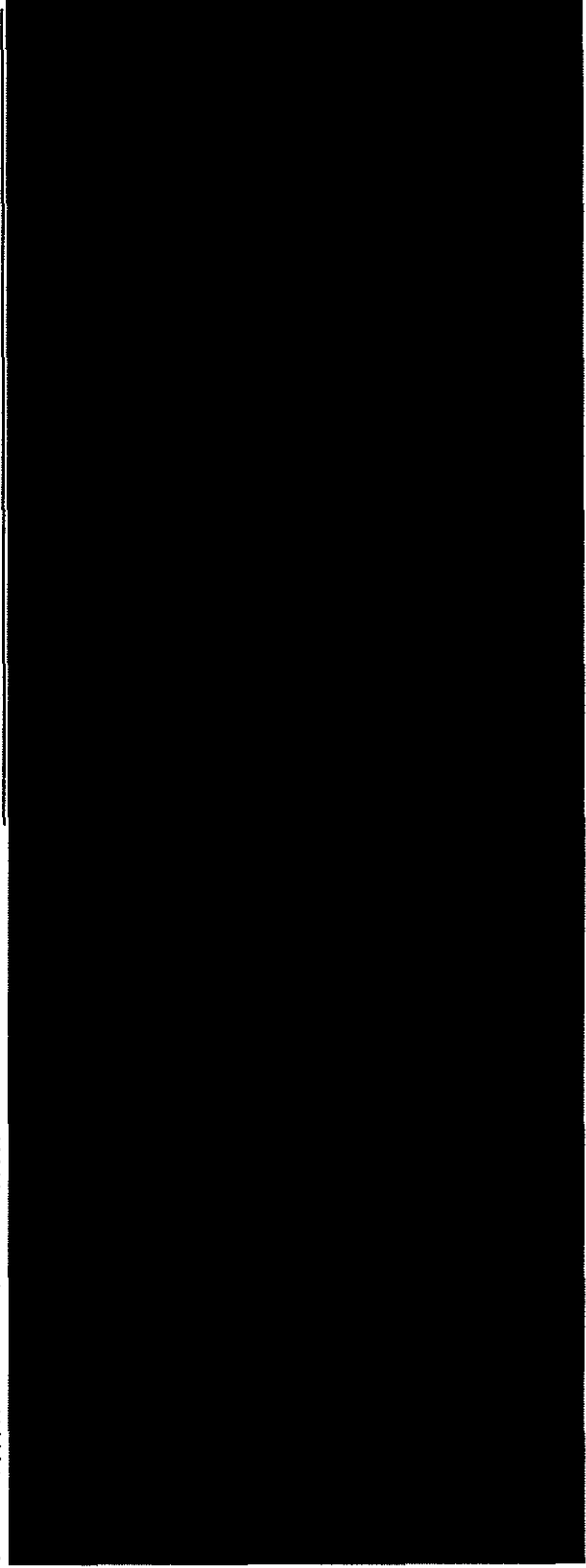
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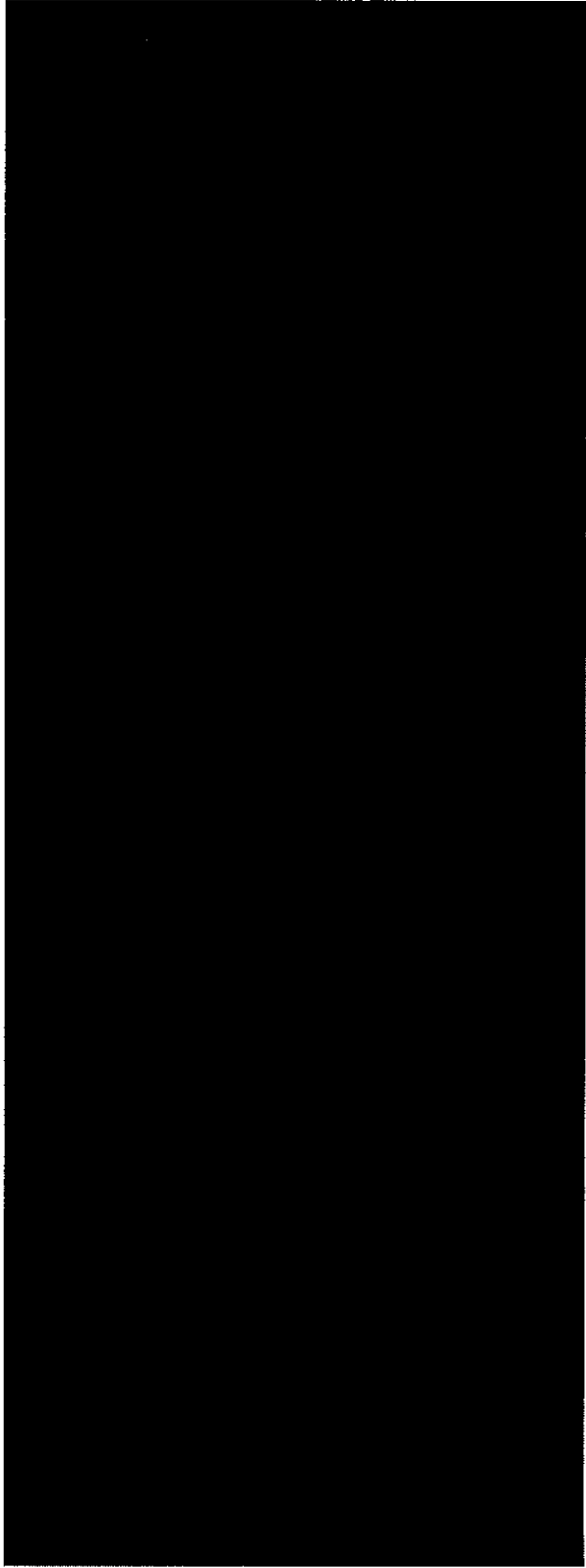
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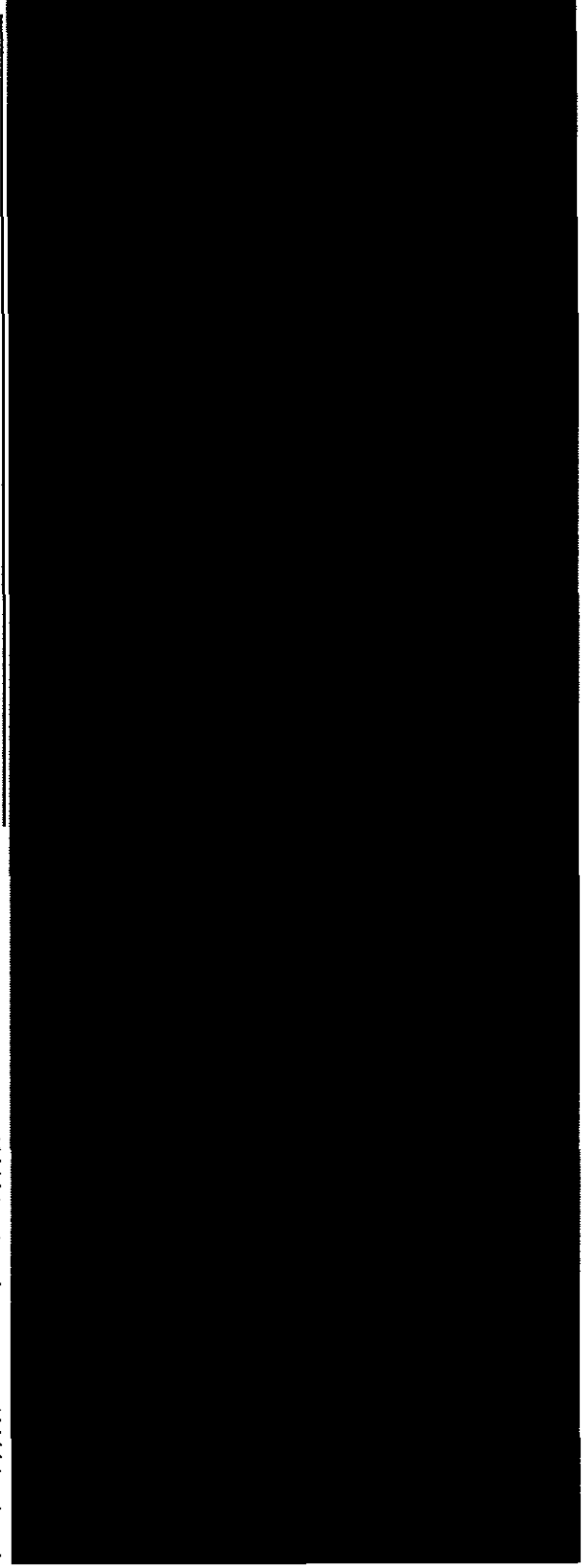
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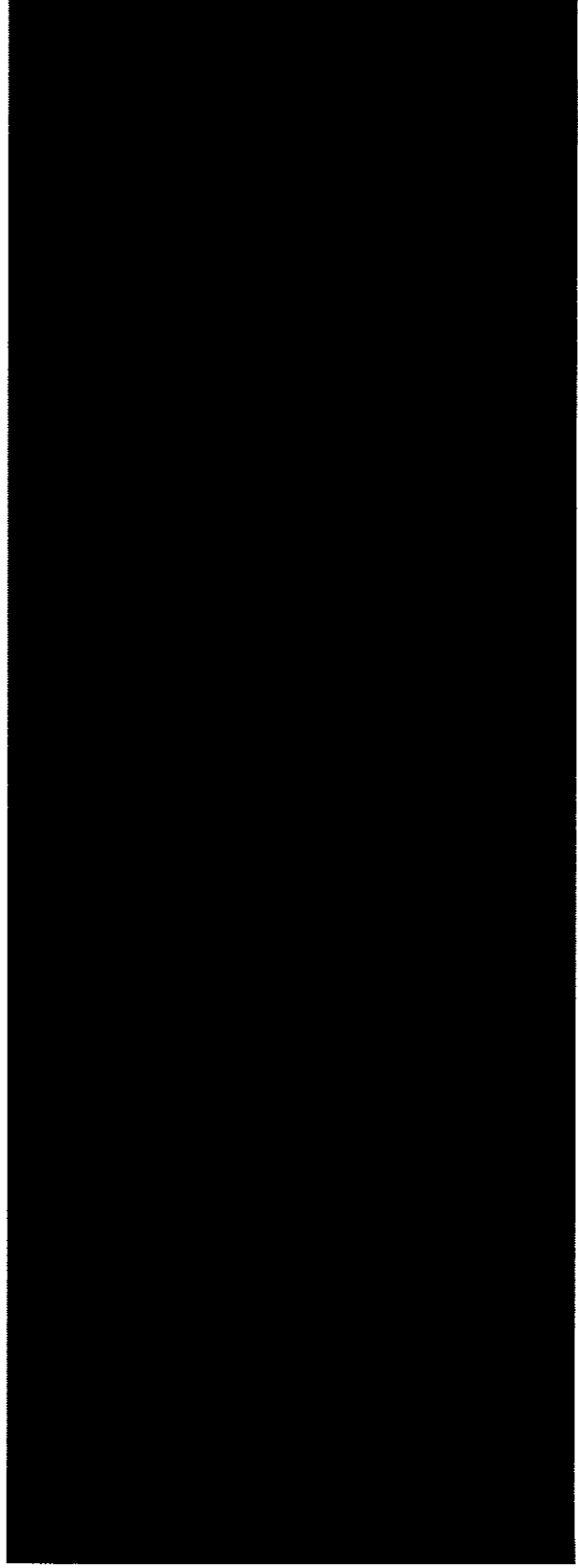
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(A)

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(E)

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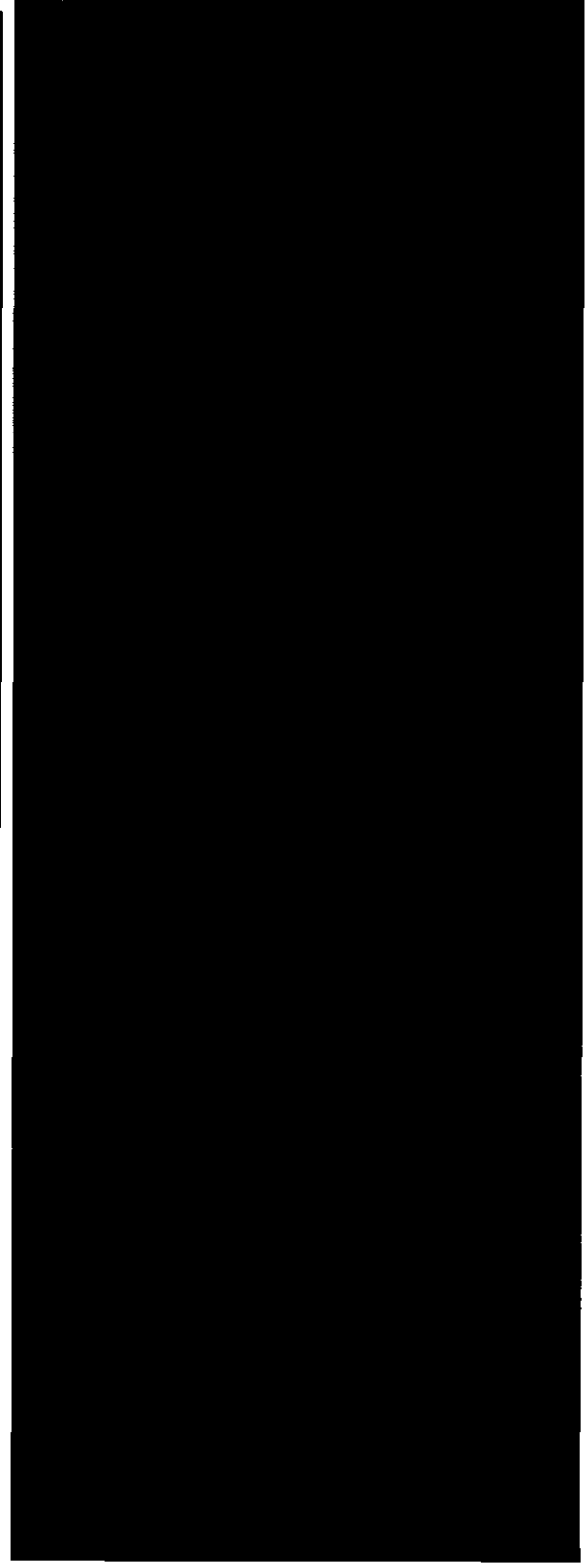
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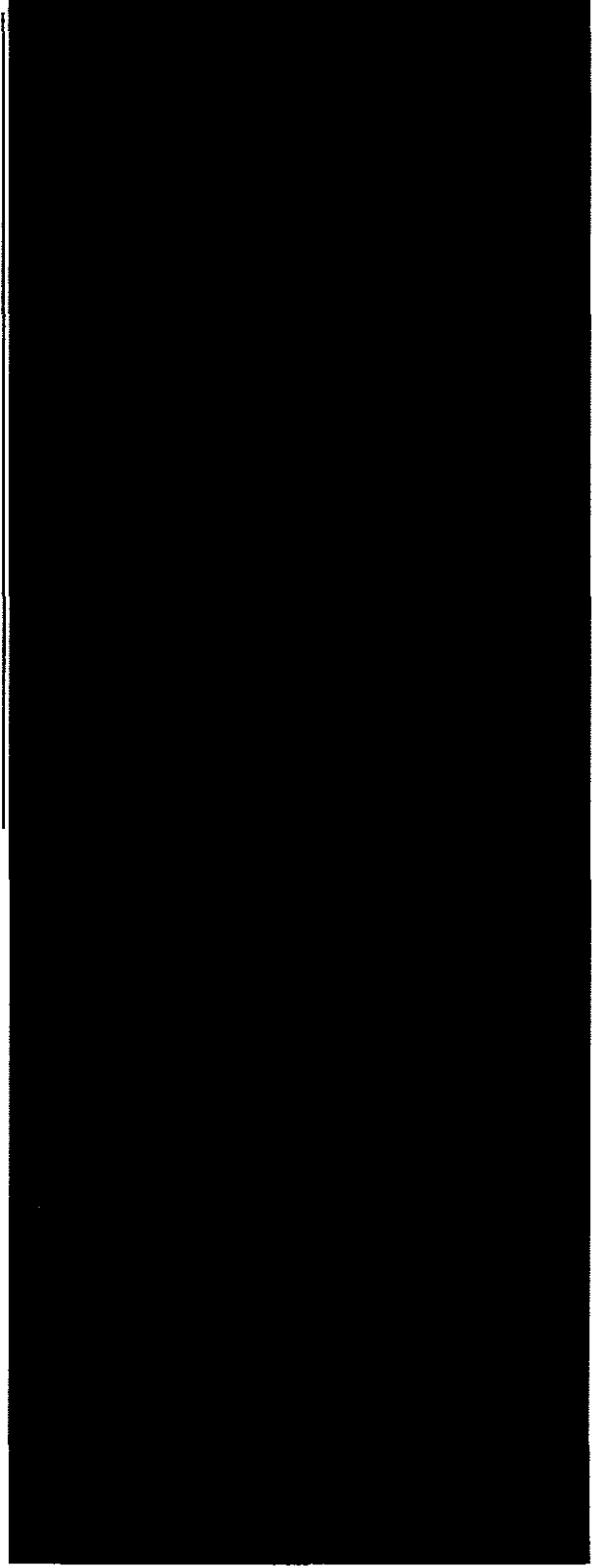
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Line 330 - Unfulfilled Broadband Service Requests Resolution

State: Ohio Year: 2014

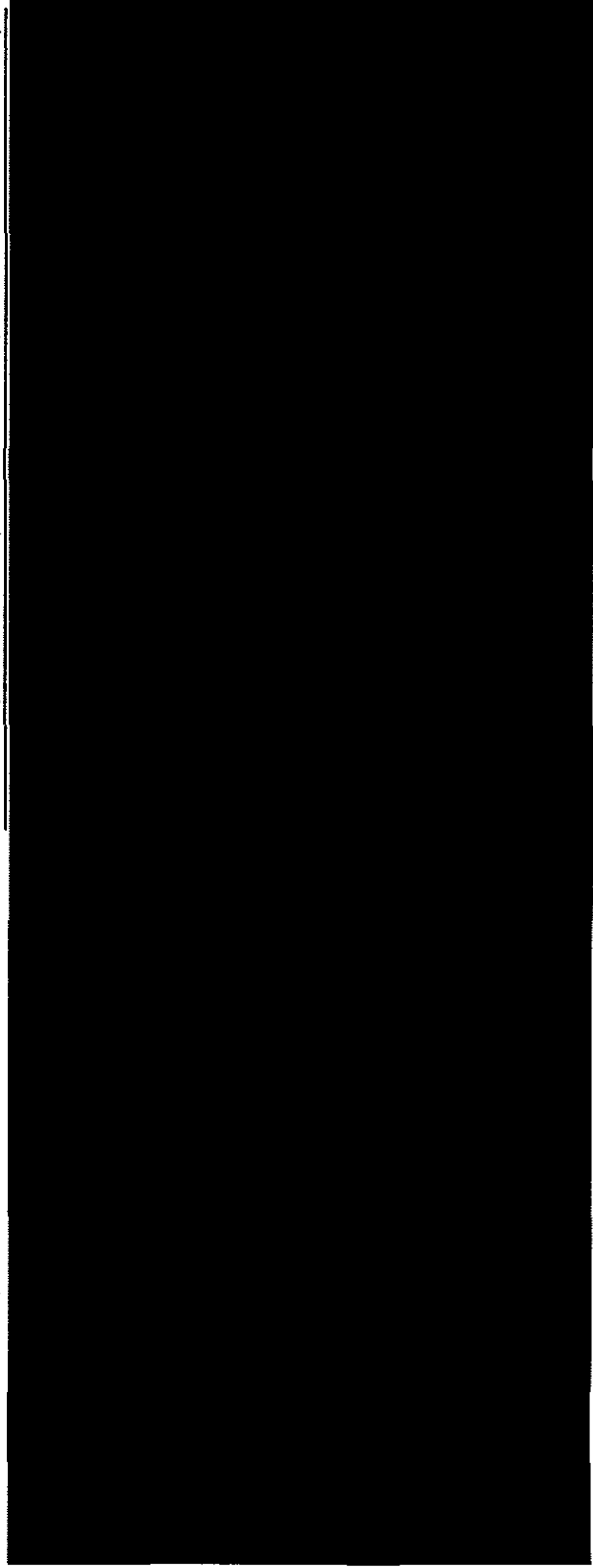
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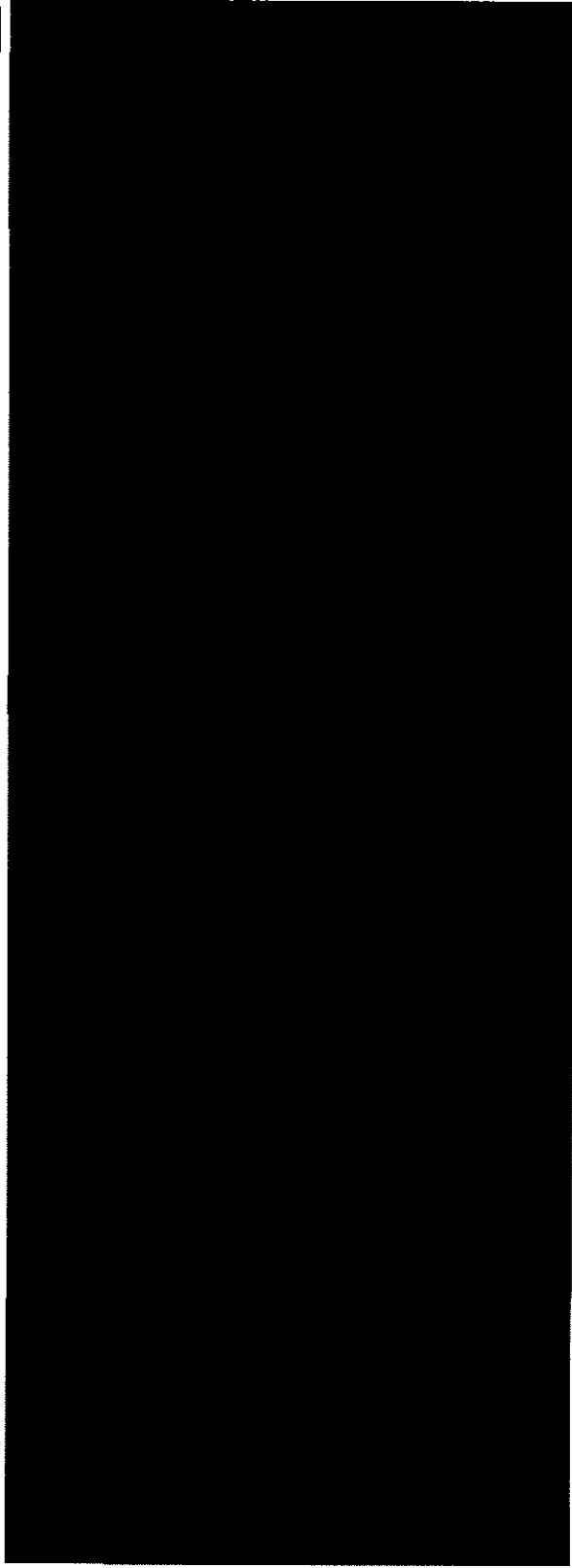
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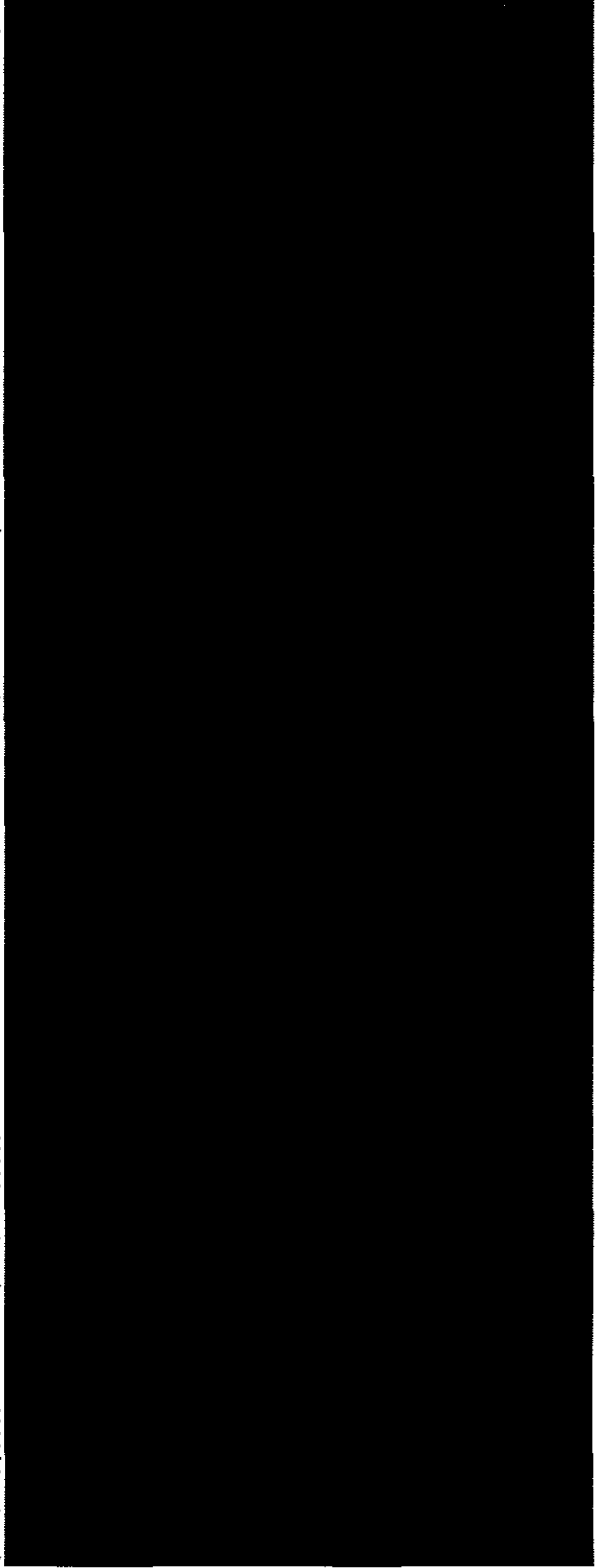
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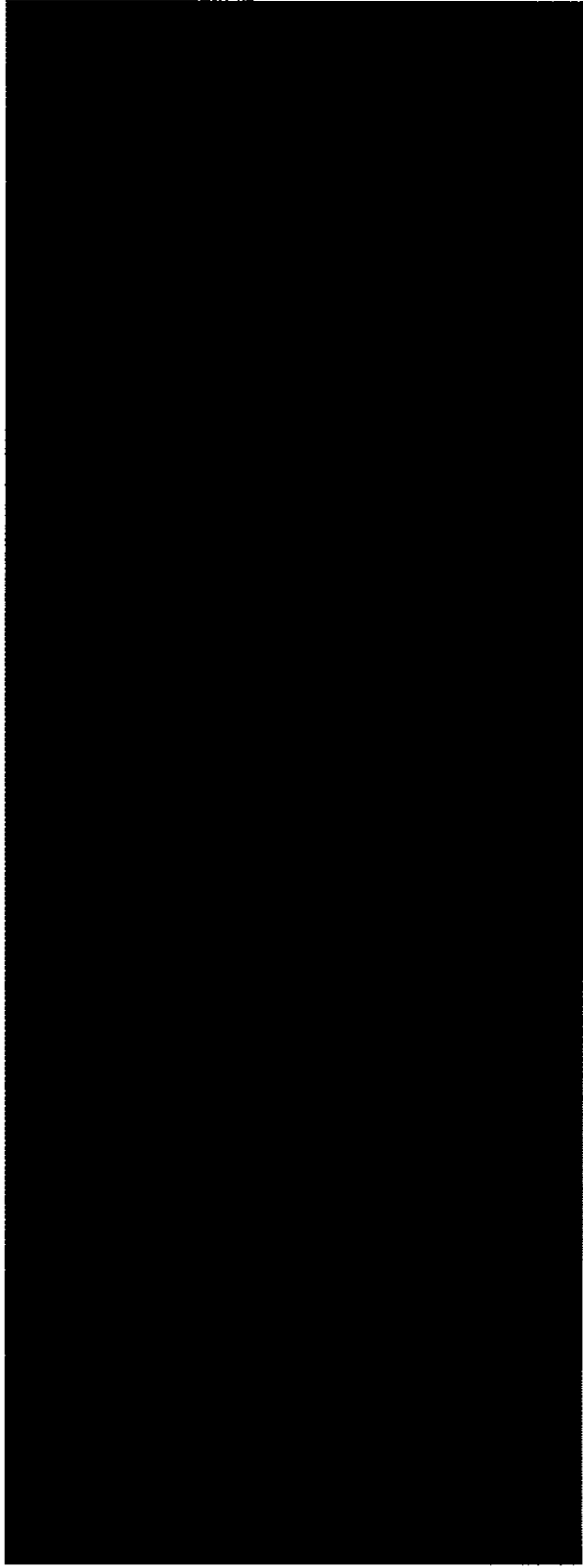
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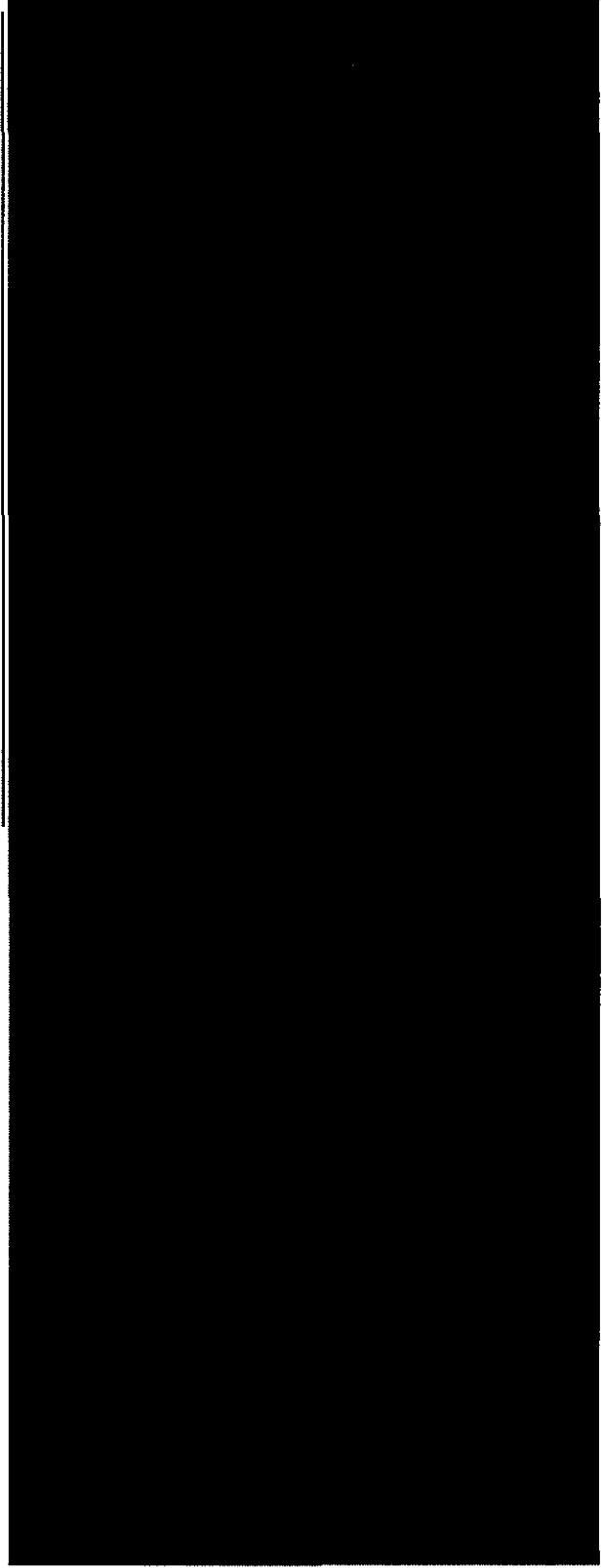
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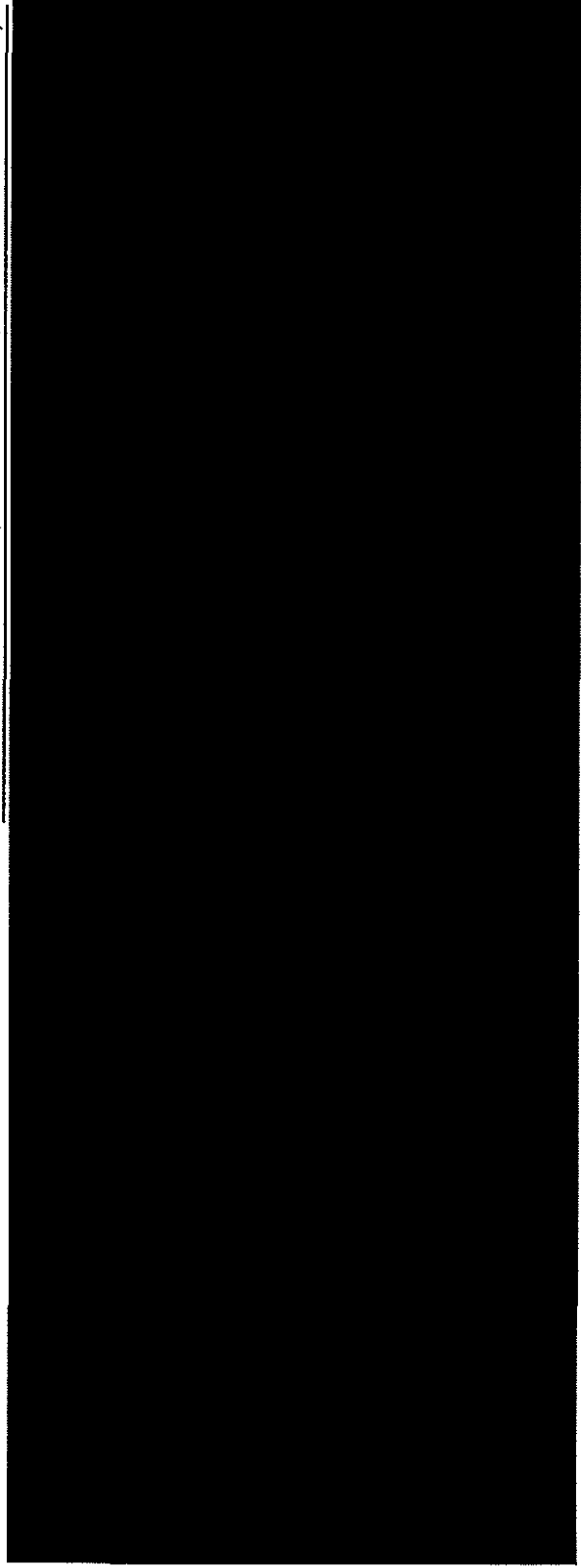
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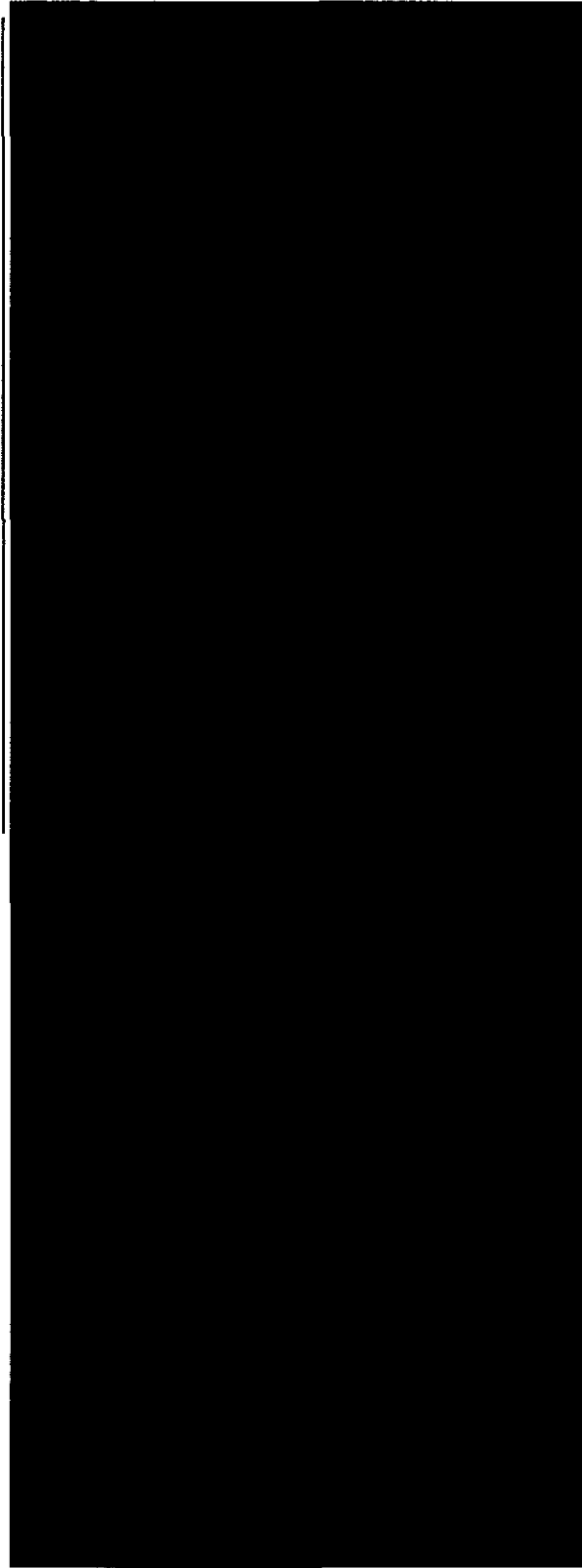
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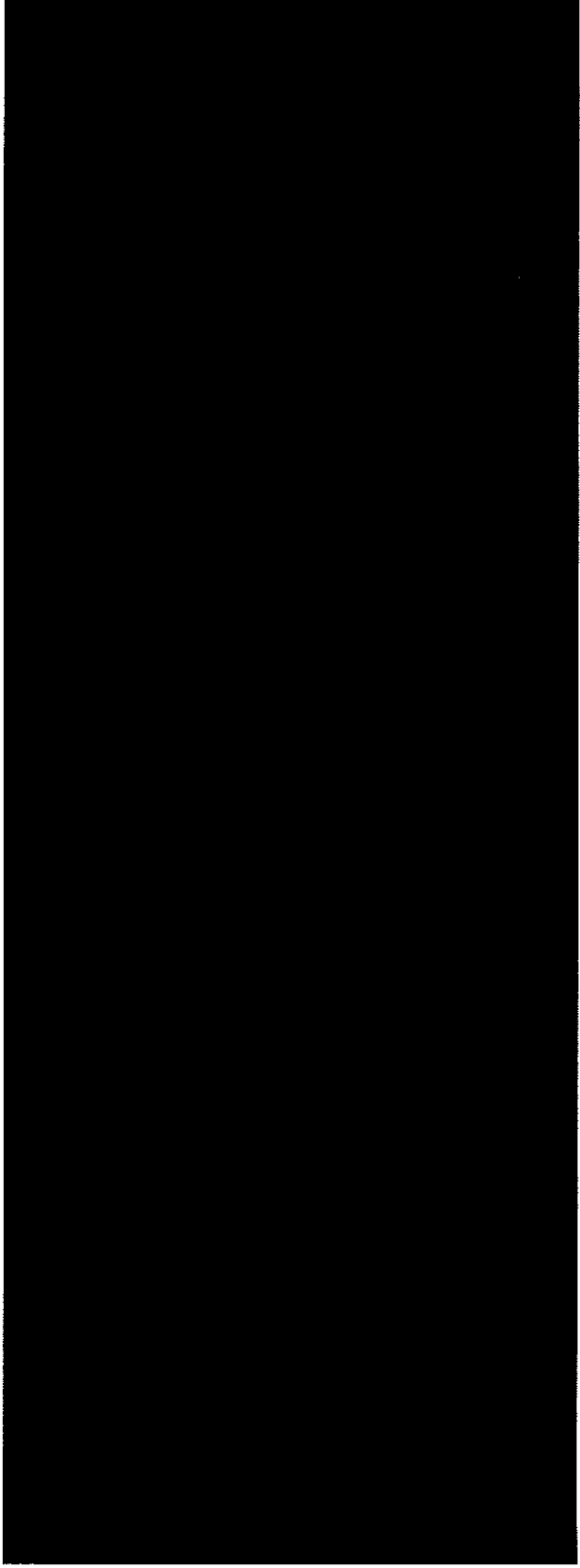
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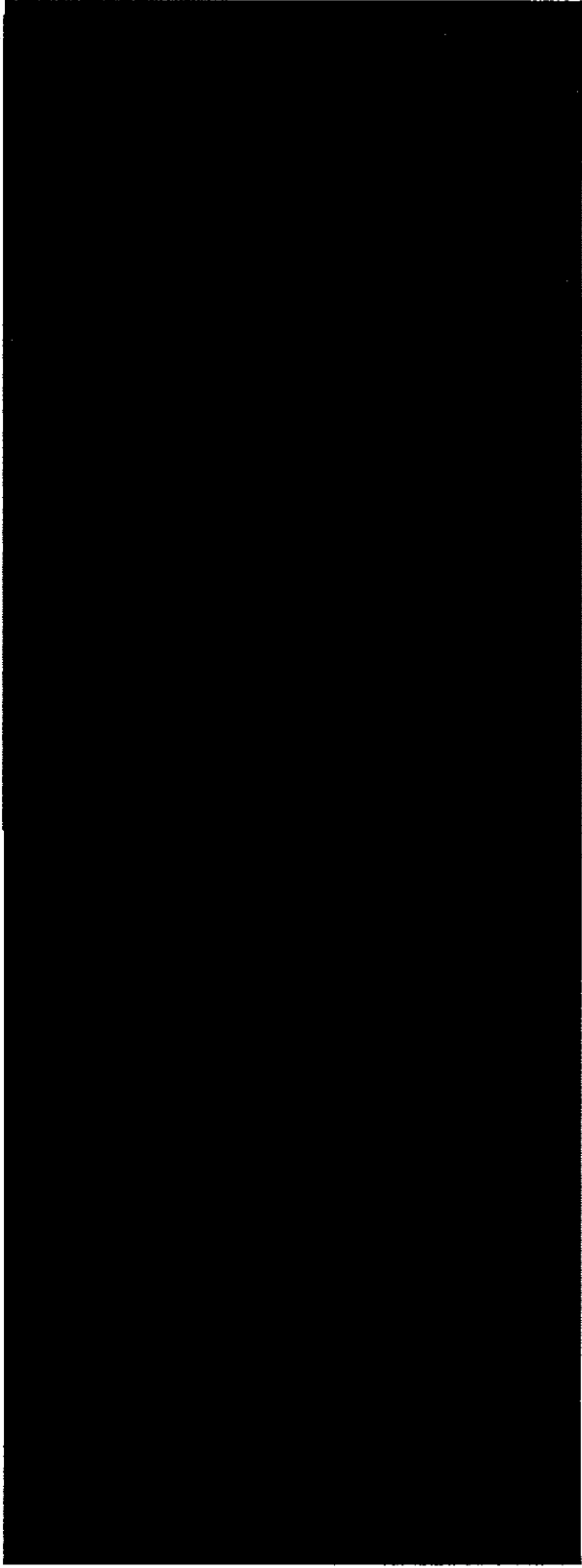
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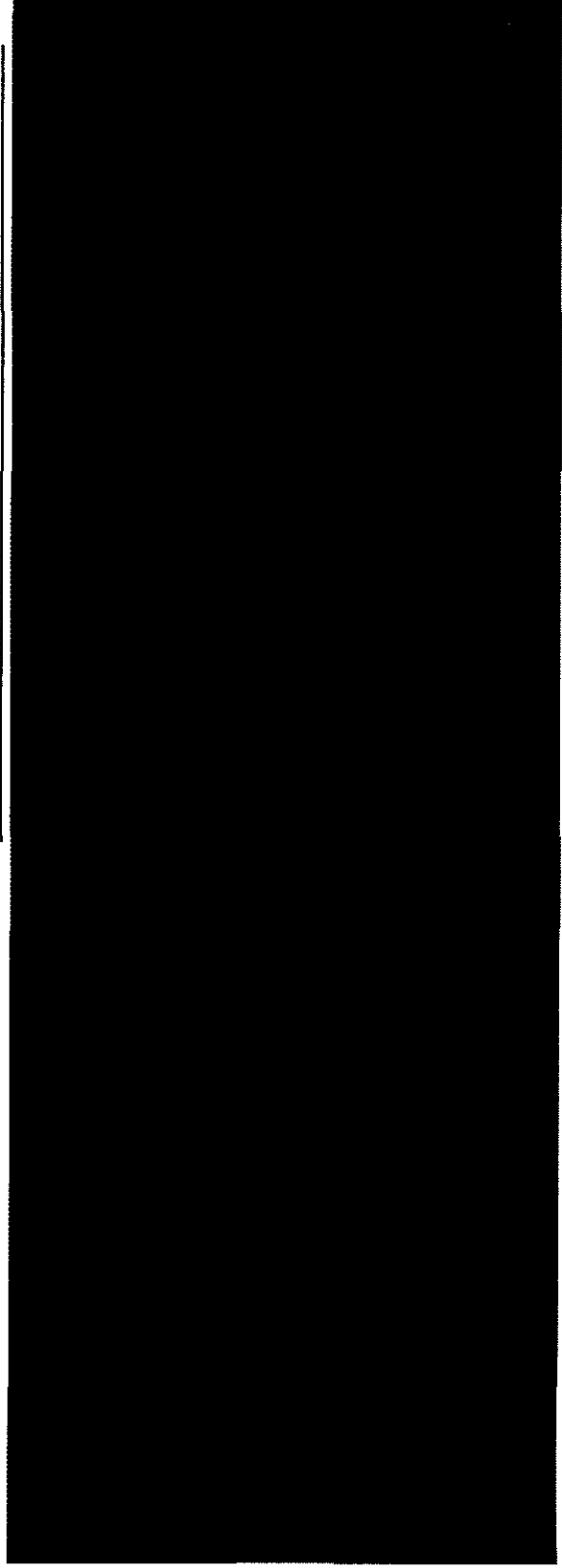
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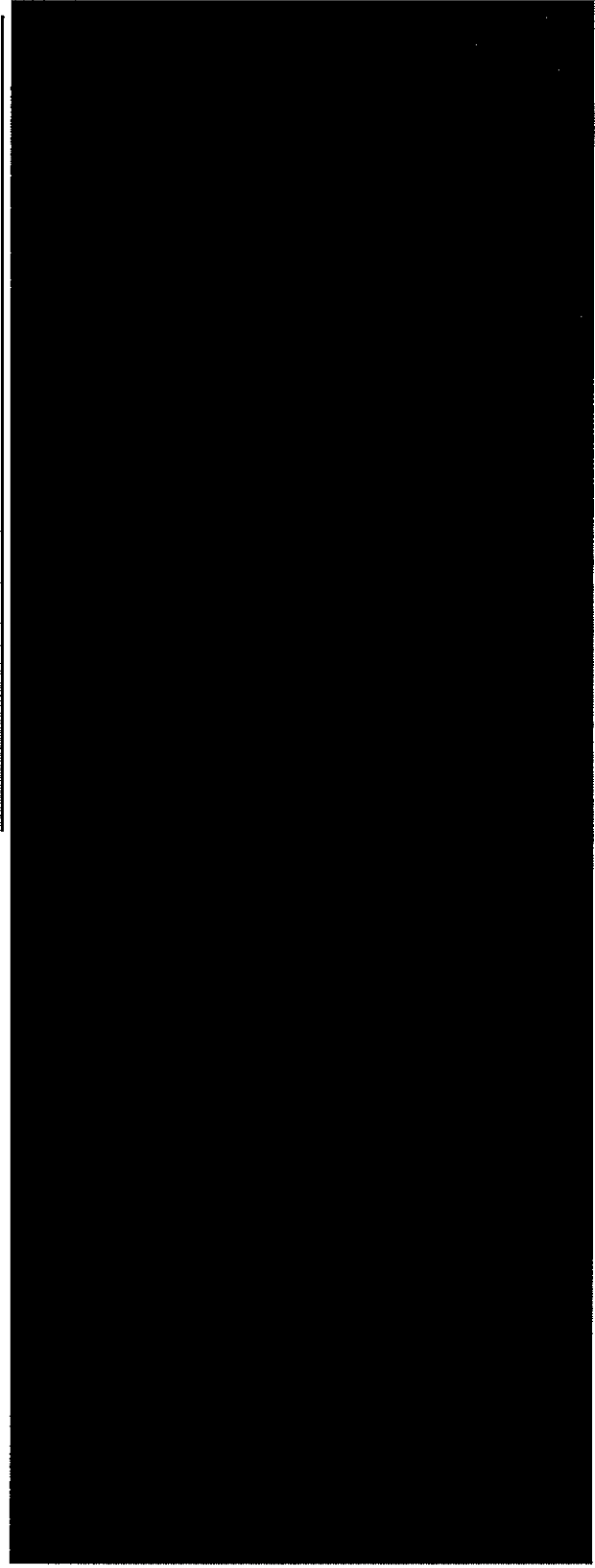
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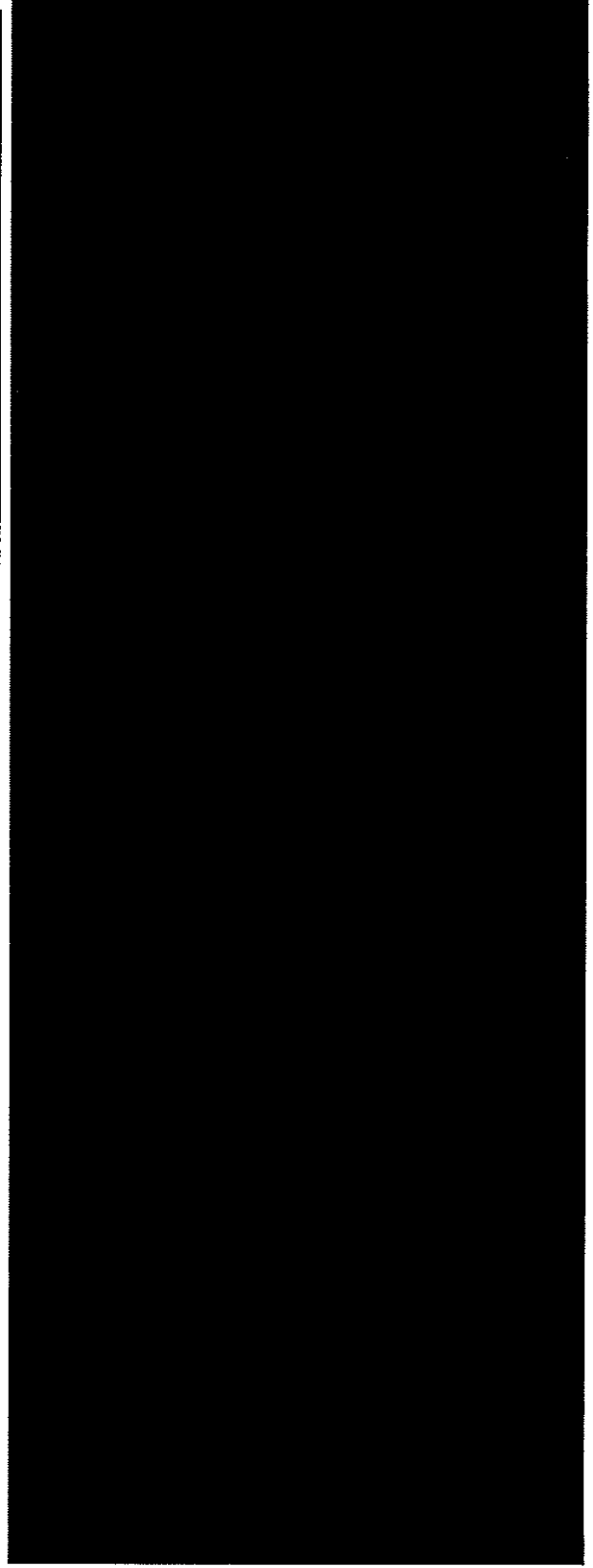
Line 330 - Unfulfilled Broadband Service Requests Resolution

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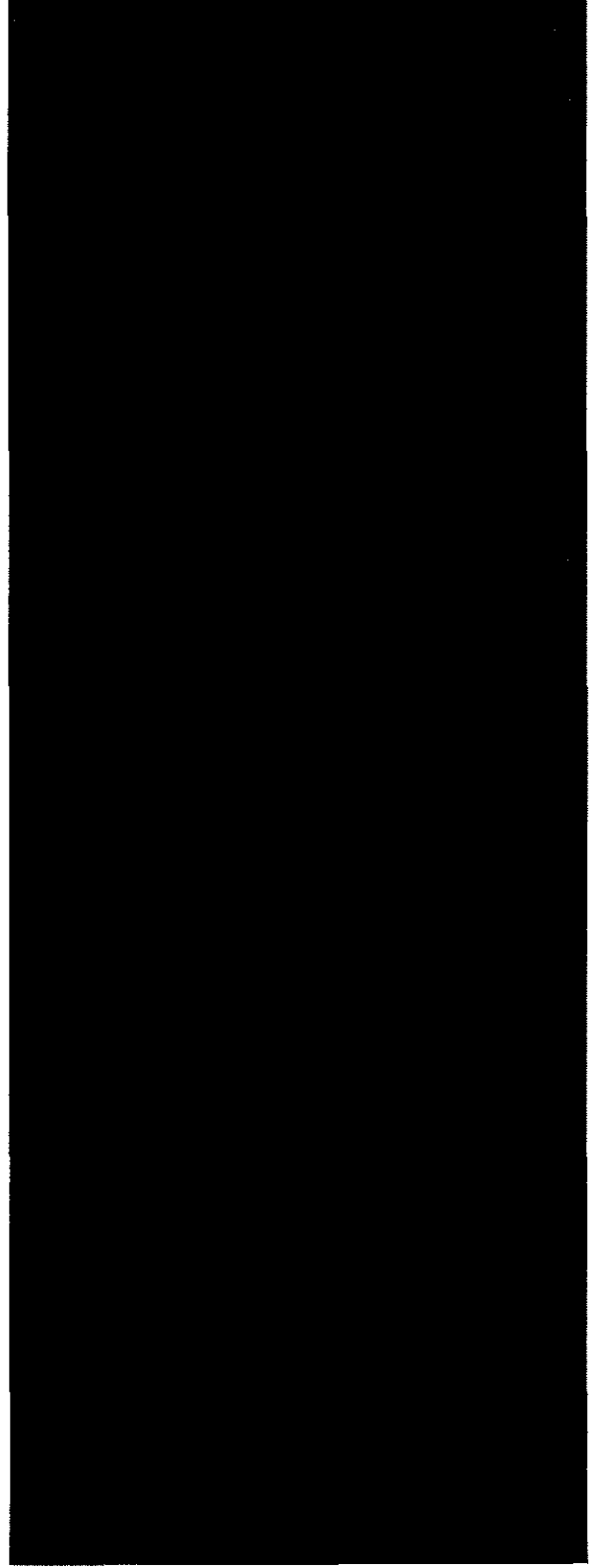
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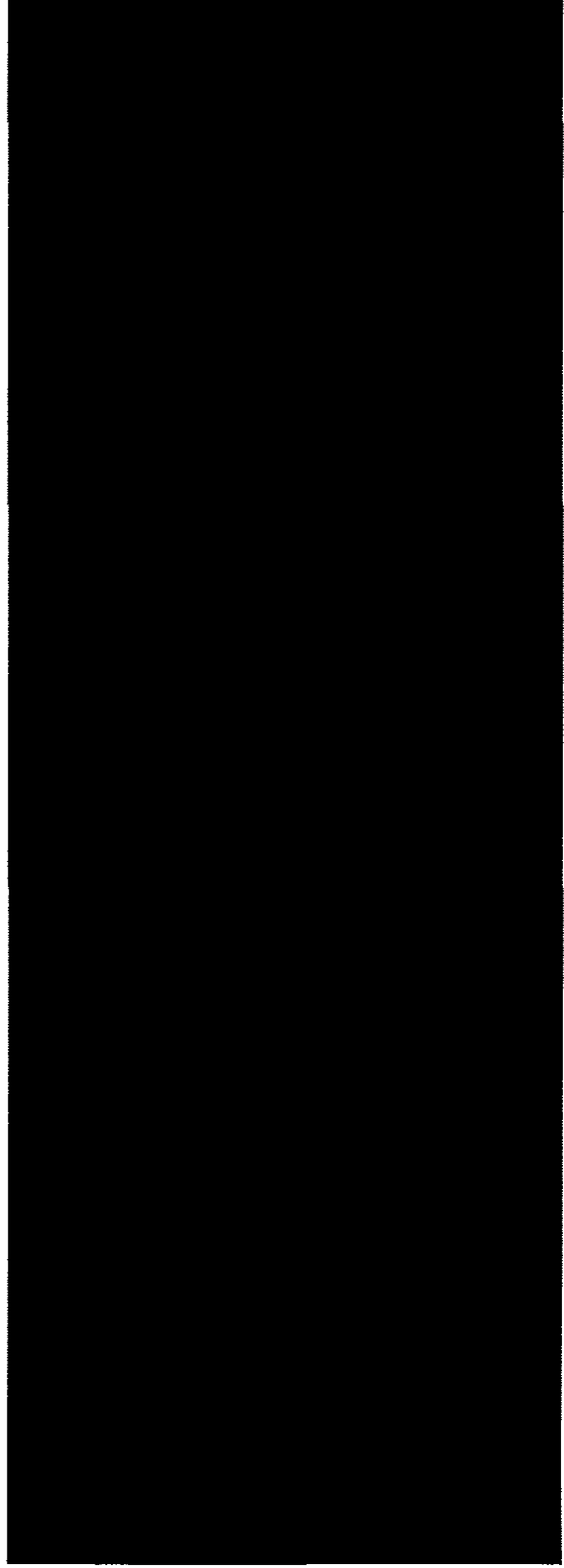
Study Area Name:

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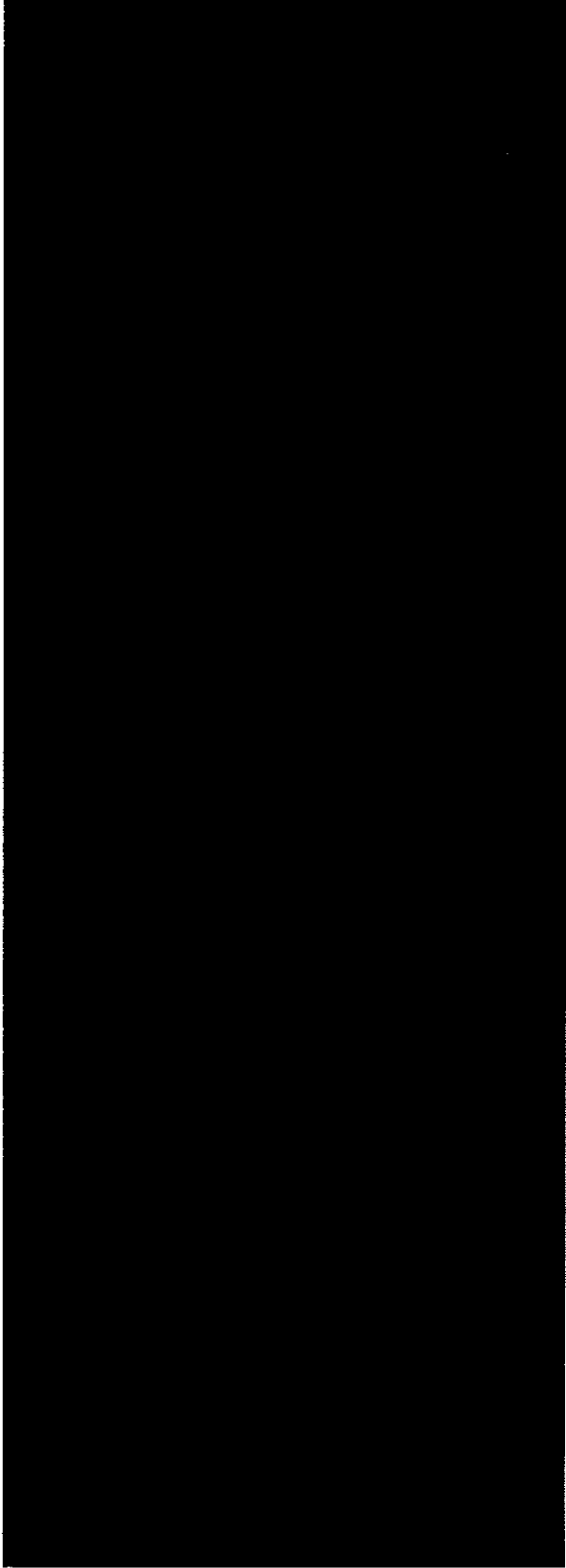
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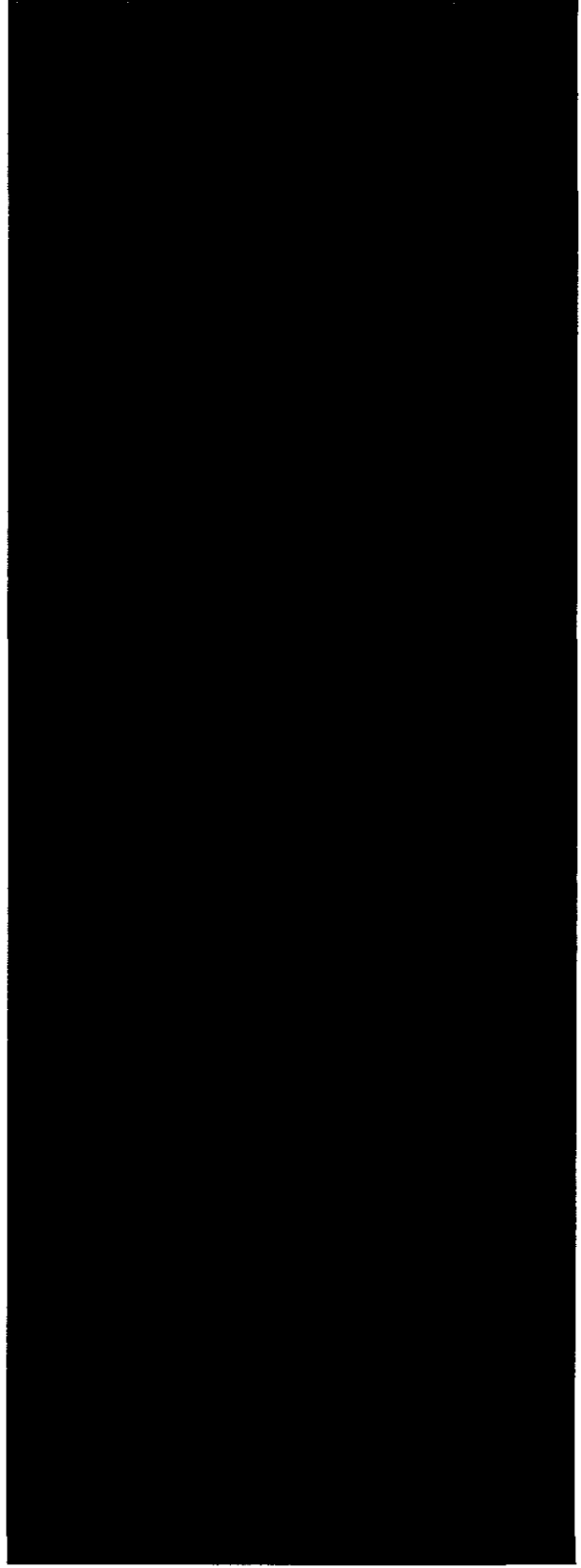
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(B)

(C)

(D)

(E)

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Date of Potential

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(mm/dd/yyyy)

Name of Exchange/
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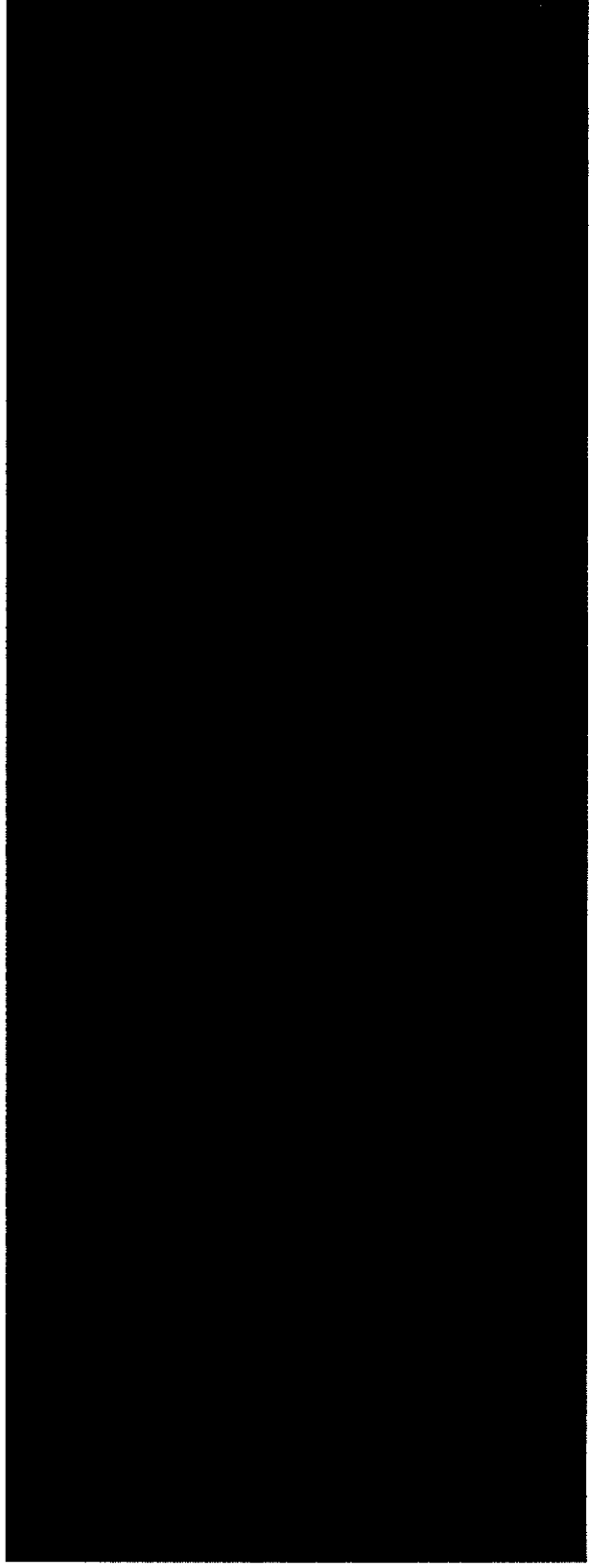
Description of Service

Request

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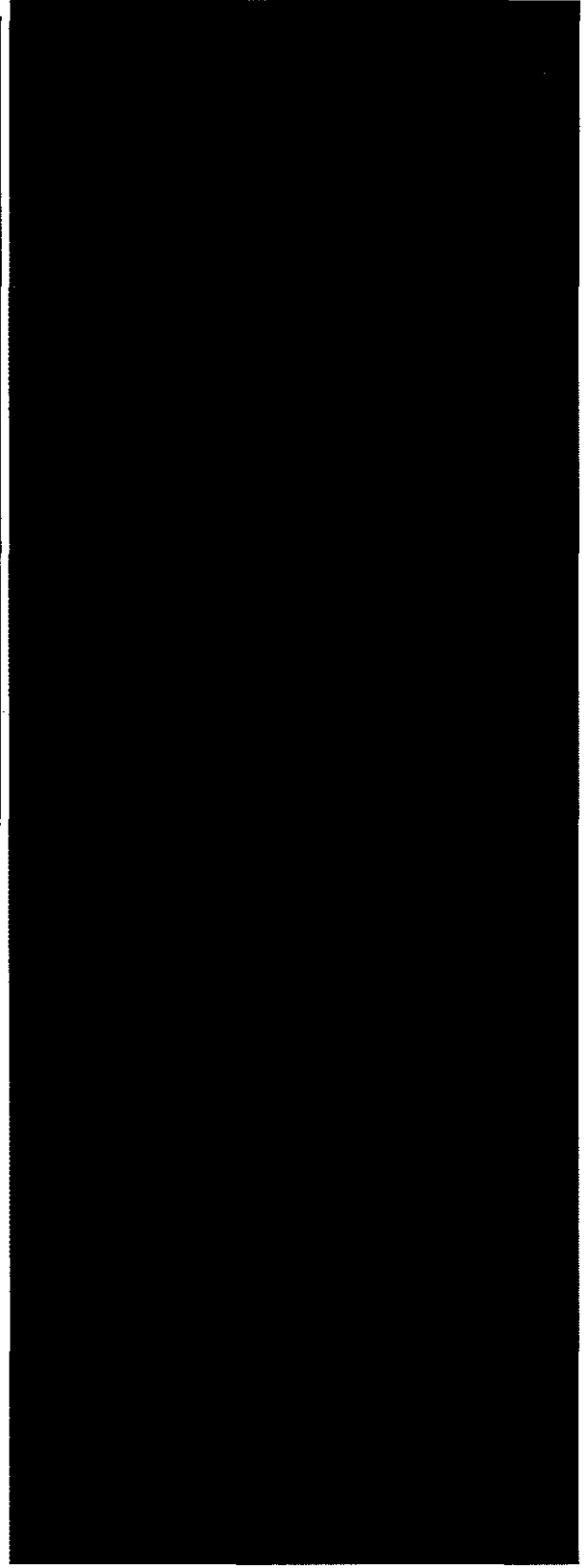
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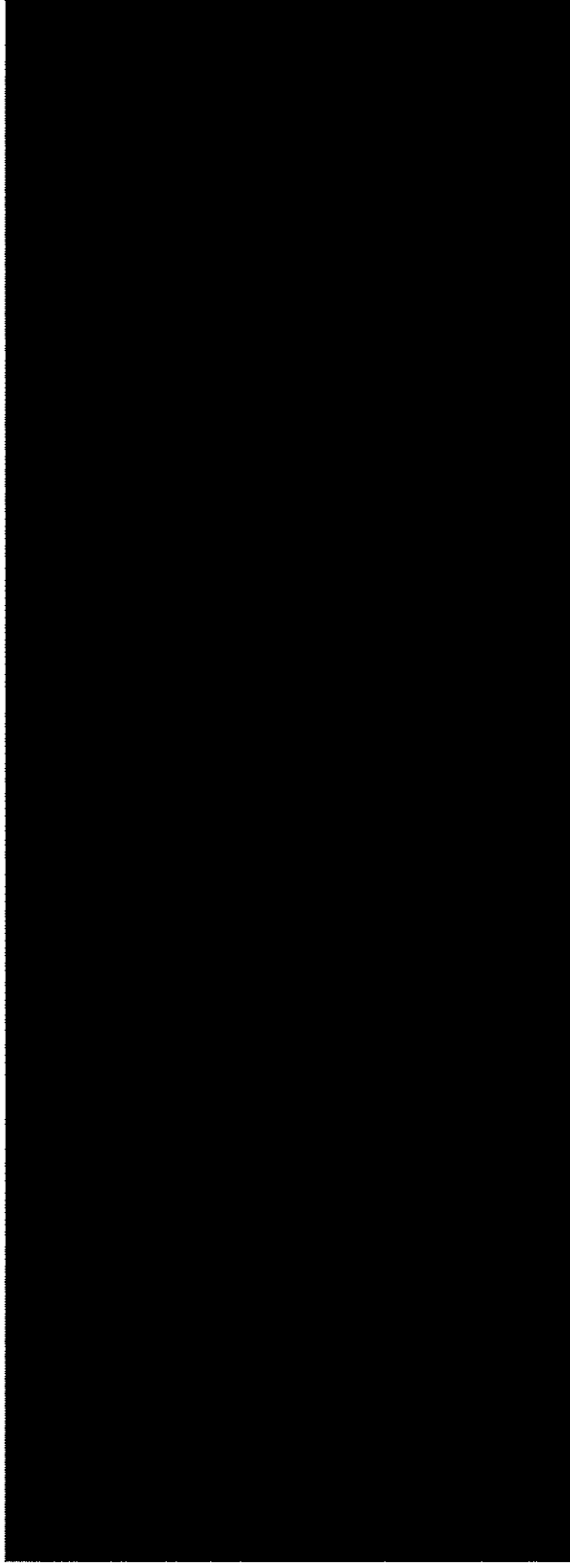
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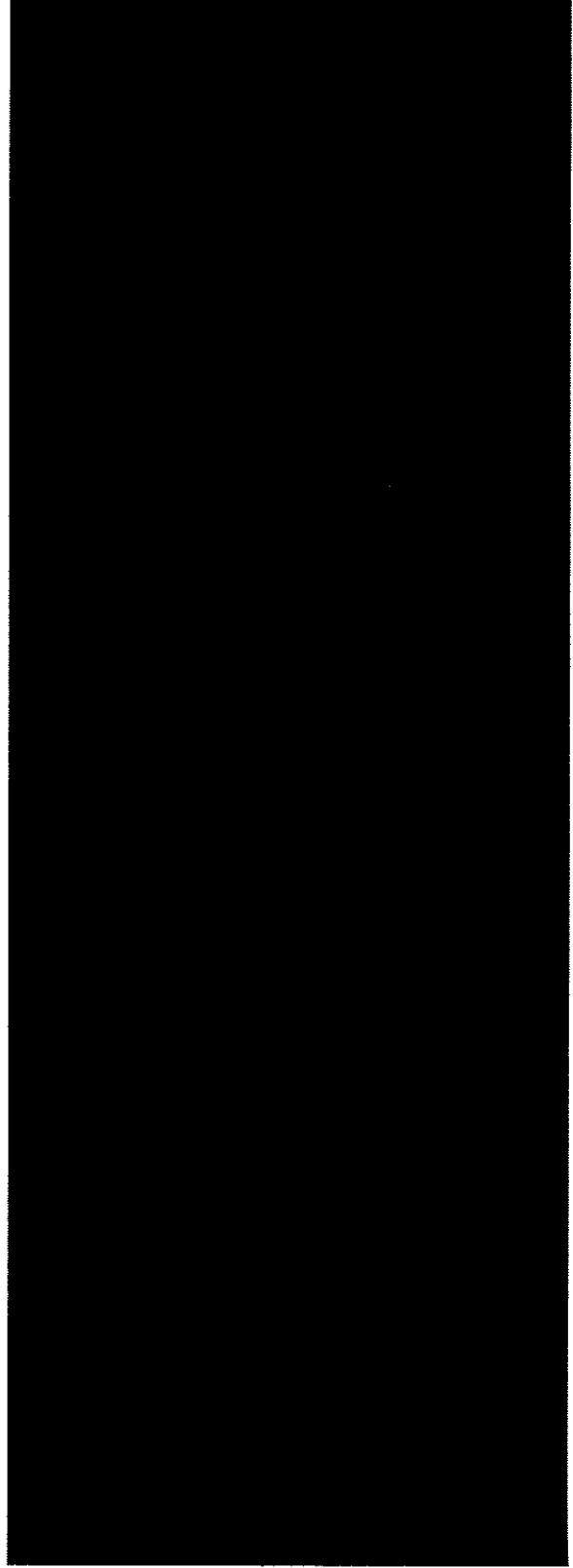
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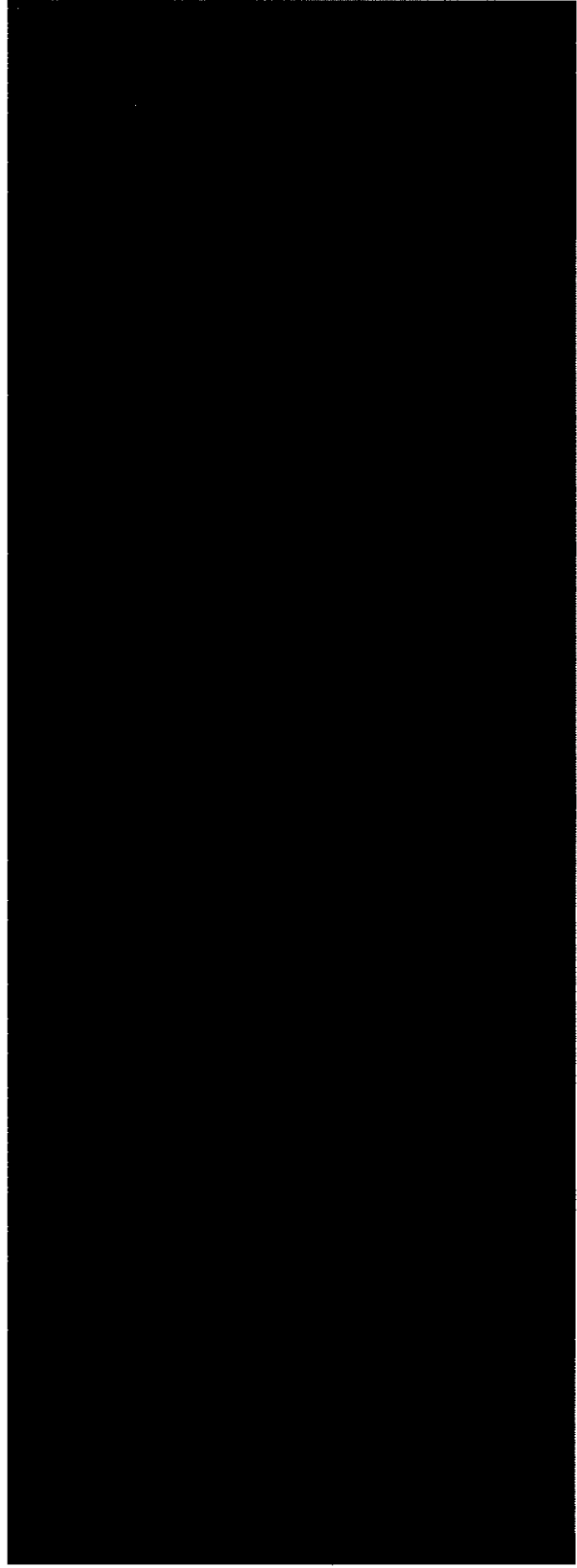
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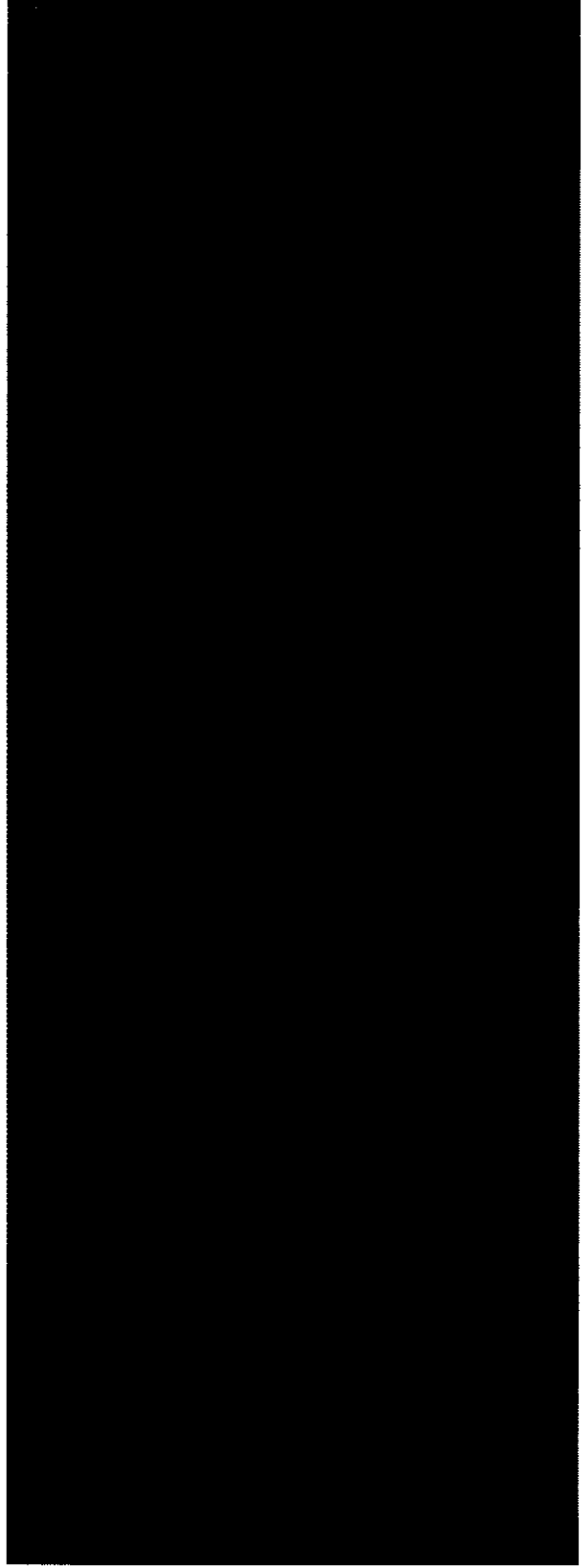
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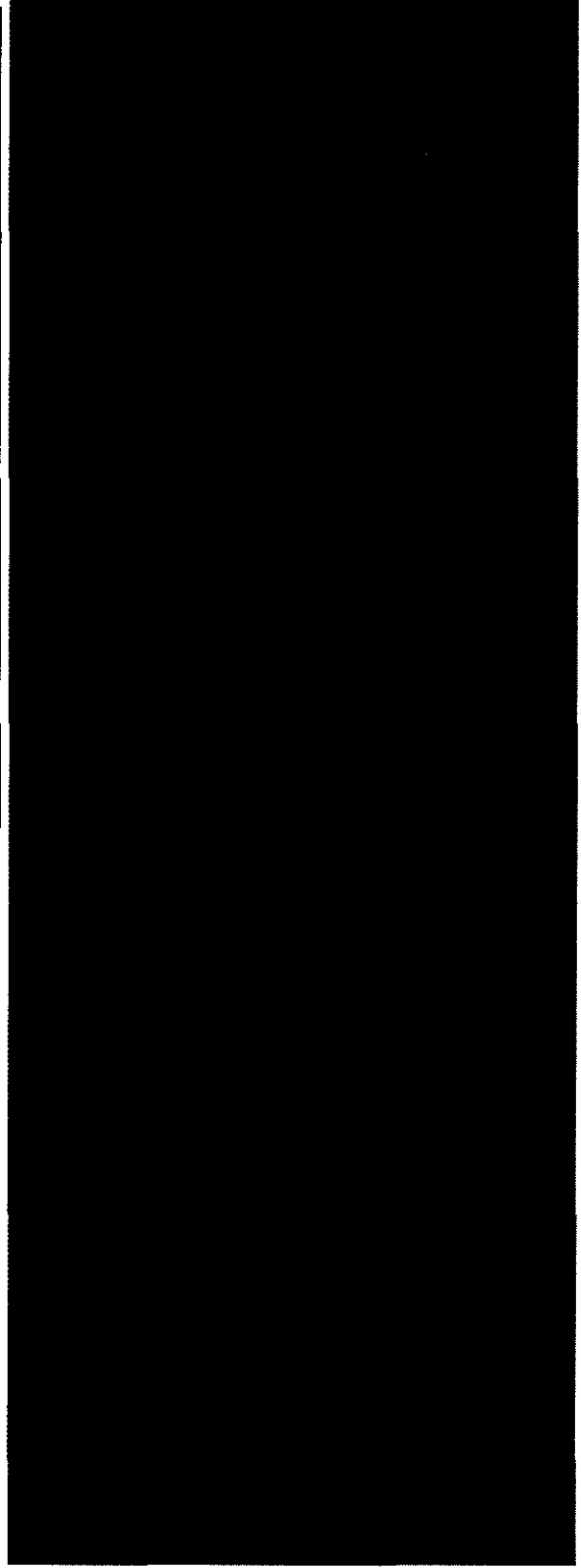
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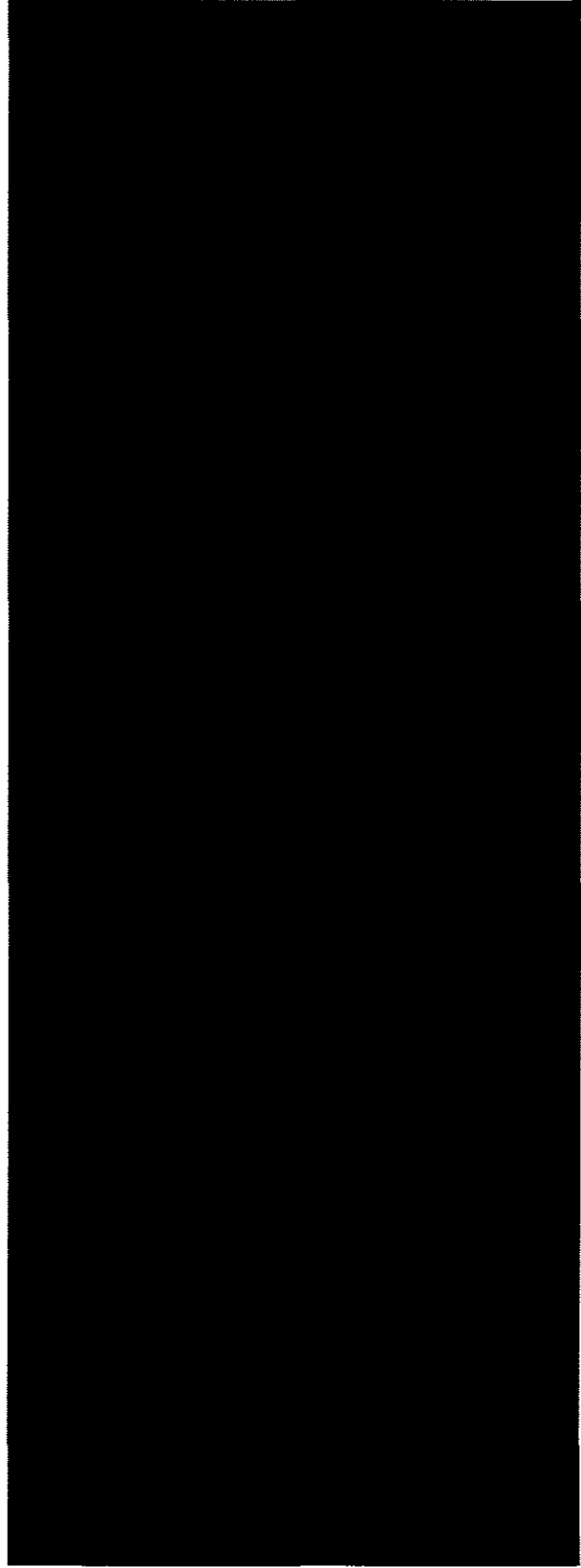
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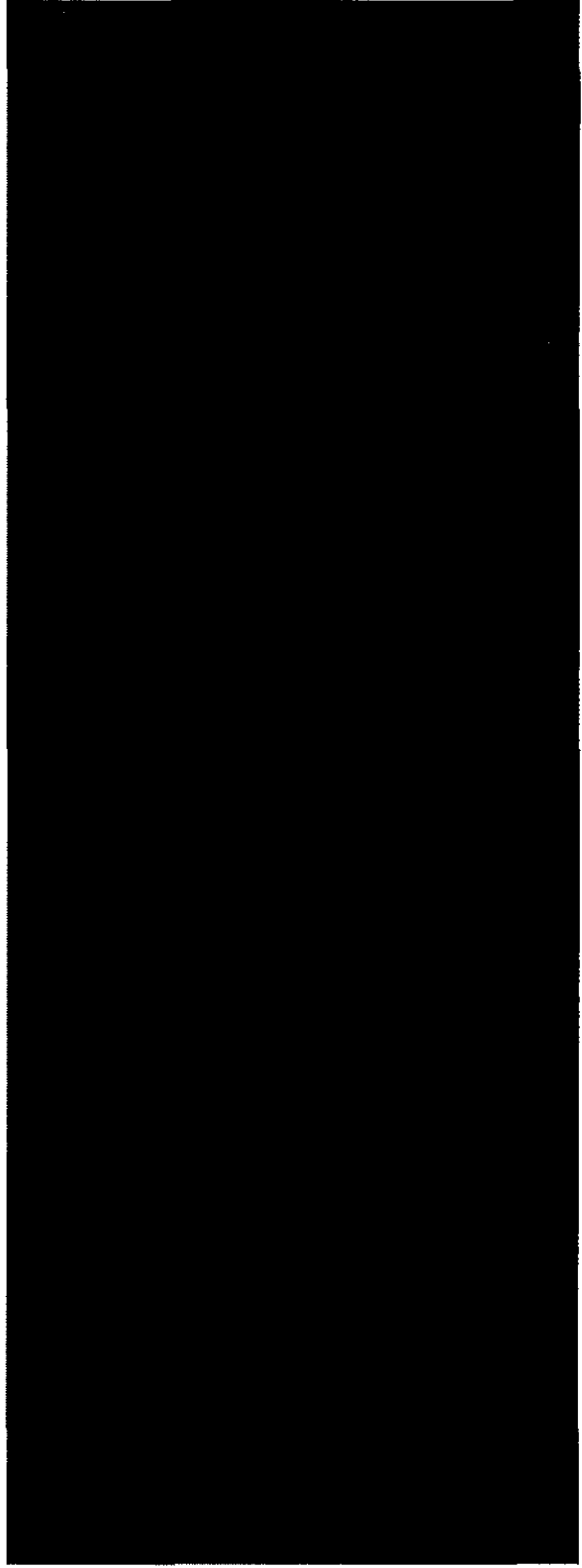
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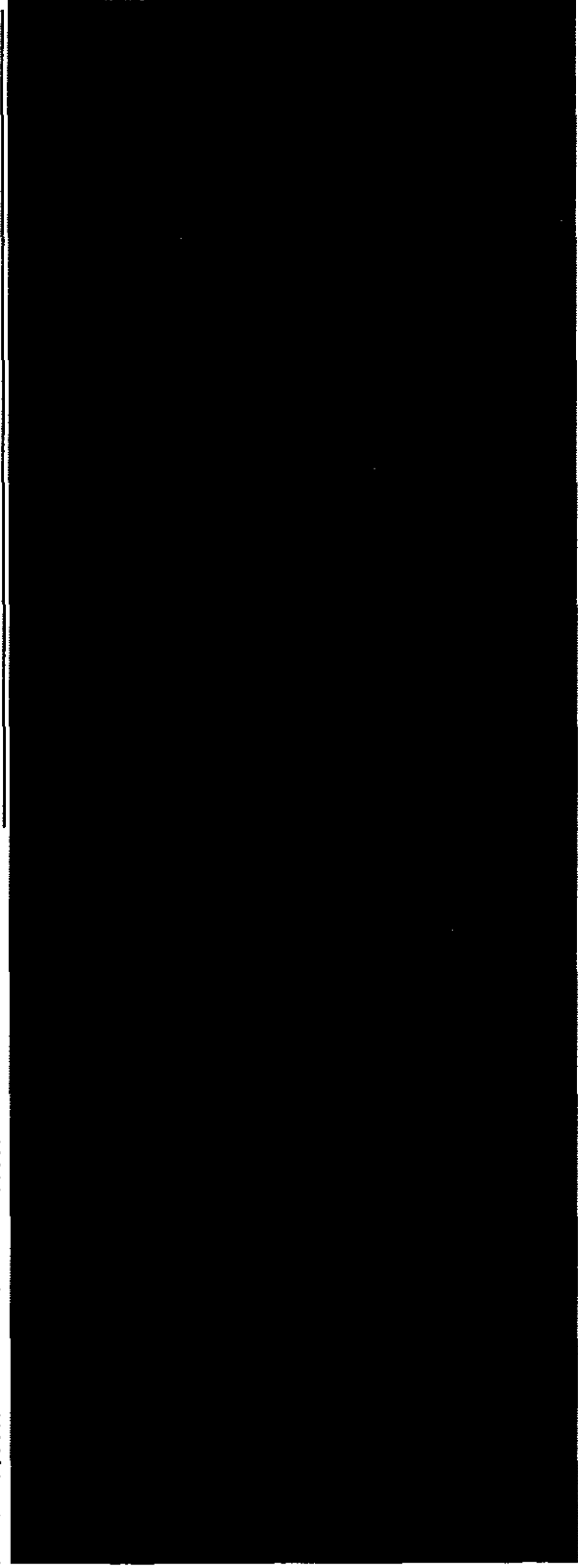
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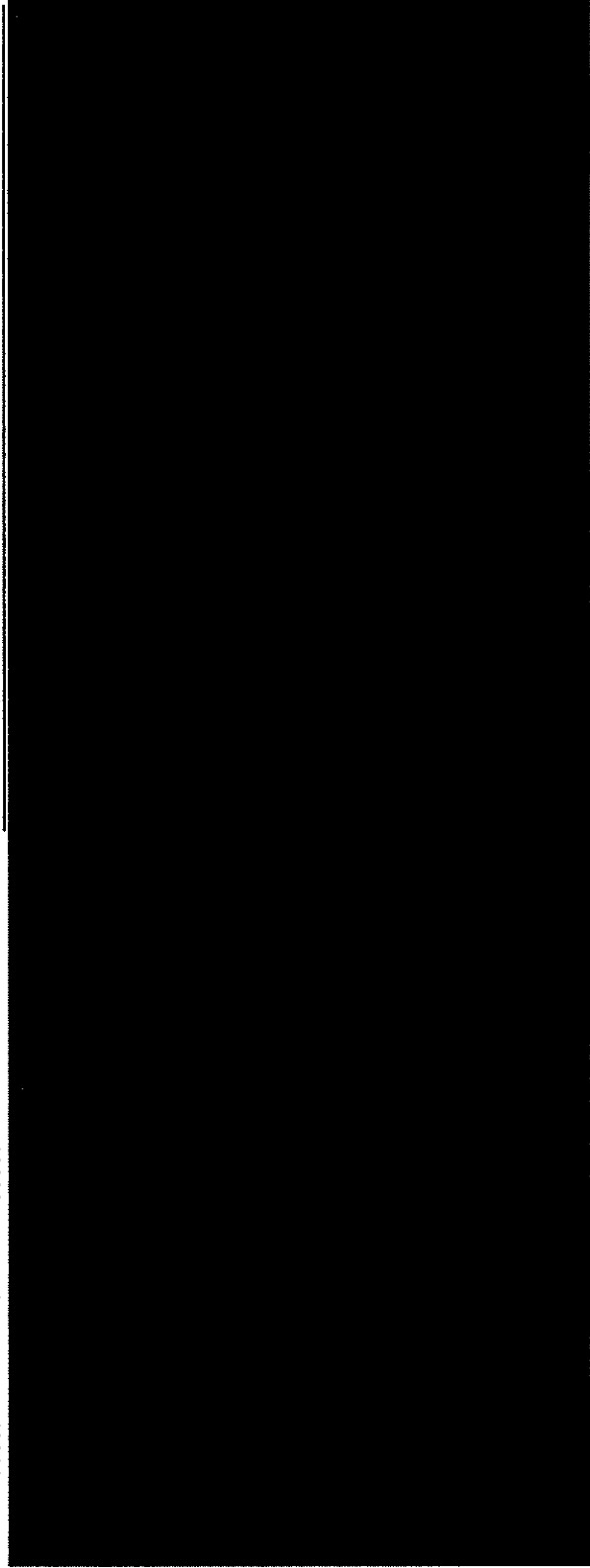
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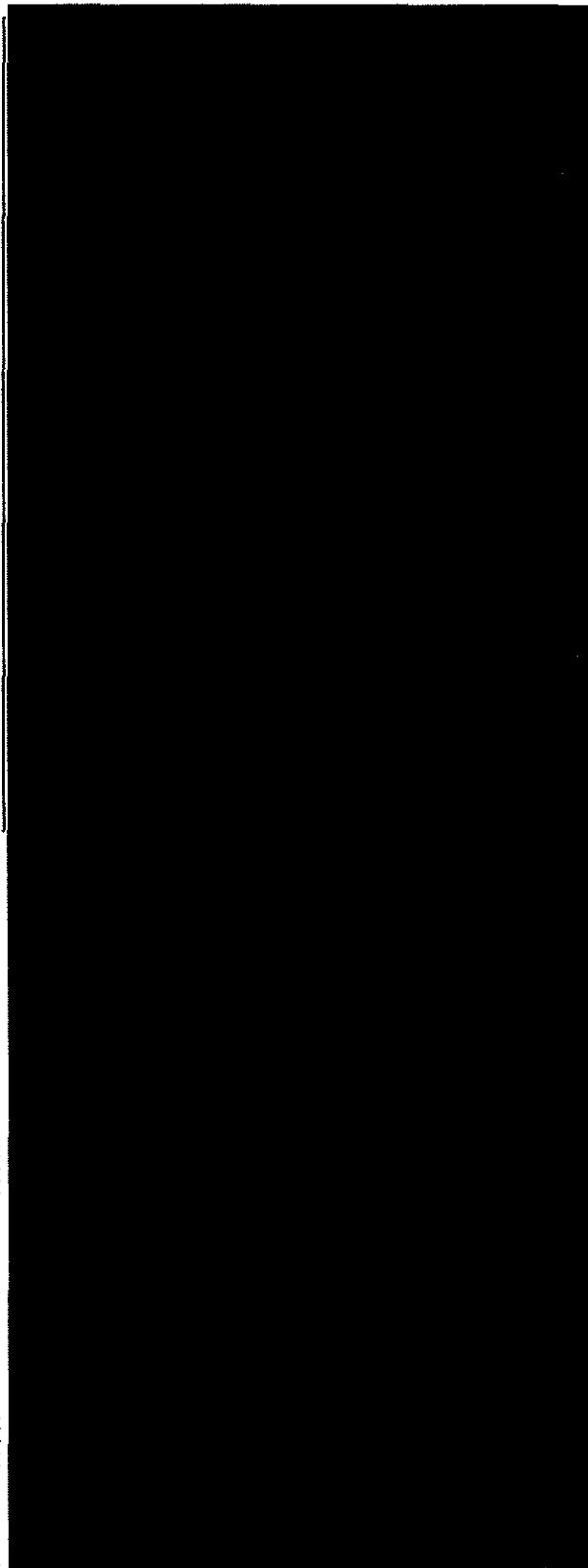
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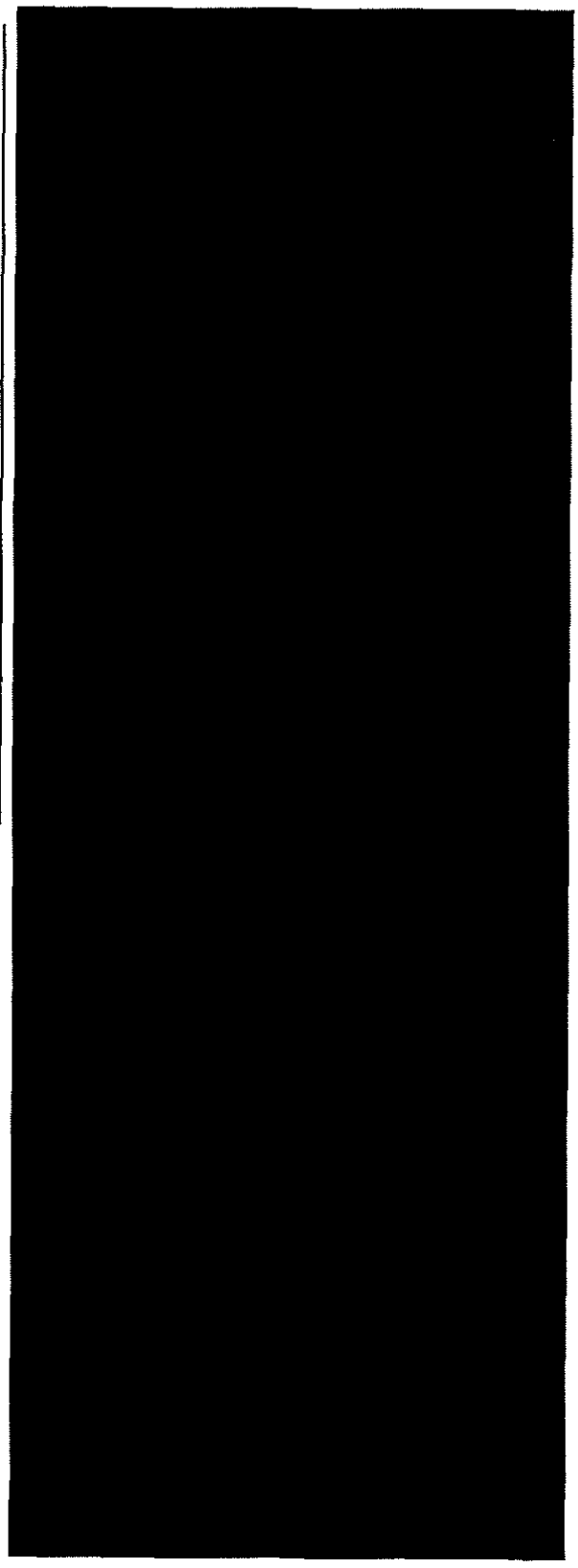
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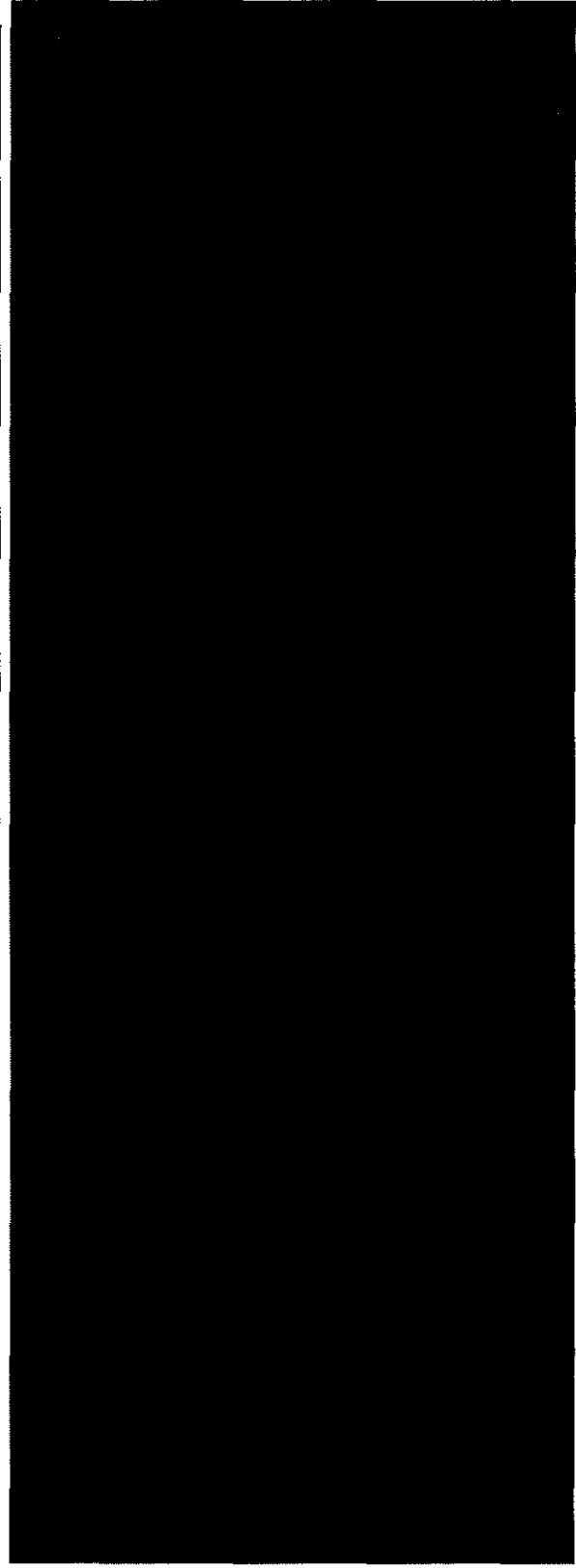
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