BAILEY CAVALIERI LLC

ATTORNEYS AT LAW

10 West Broad Street, Suite 2100 Columbus, Ohio 43215-3422 One Columbus telephone 614.221.3155 facsimile 614.221.0479 www.baileycavalieri.com

2015 JUN 30 PM 4: 31

direct dial: 614.229.3278 email: William.Adams@BaileyCavalieri.com PUCO

June 30, 2015

Barcy F. McNeal, Secretary **Docketing Division** Public Utilities Commission of Ohio 180 East Broad Street, 11th Floor Columbus, OH 43215-3793

> Re: In the Matter of the Annual Filing Requirements For 2015 Pertaining to the Provisioning of High Cost Universal Service Case No. 15-1115-TP-COL

In the Matter of the Annual Filing Requirements For 2015 Pertaining to the Provisioning of Lifeline Universal Service Case No. 15-1116-TP-COL

FCC Form 481 Filing of The Germantown Independent Telephone Company

Dear Ms. McNeal:

Enclosed are four (4) copies of the redacted FCC Form 481-Carrier Annual Reporting that was filed with the Federal Communications Commission for filing on the public record in the above matters on behalf of The Germantown Independent Telephone Company. Please time stamp the extra copies and return them to our courier.

Also enclosed are four (4) unredacted copies of the confidential information to be filed under seal pursuant to the Motion for Protective Order filed in these matters on June 30, 2015. Please time stamp the extra copies of the confidential information being filed under seal, and return them to our courier.

Thank you for your attention to this matter. Please contact me if you have any questions.

Very truly yours, CAWAŁIERI

William A. Adams

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician_ Date Processed 5/30/15

WAA/sg Enclosure

#829033v1 13588.12021

FCC For	m 481 - Carrier Annual Reporting Data Collection Form	REDACTED FOR PUB		FCC Form 481 OMB Control No. 306 July 2013	0-0986/OMB Control No. 3060-0819
<010>	Study Area Code	300618			
<015>	Study Area Name	GERMANTOWN IND	EPEND		
<020>	Program Year	2016			
<030>	Contact Name: Person USAC should contac with questions about this data	t Barbara Galard	0		
<035>	Contact Telephone Number: Number of the person identified in data line	2075354126 ext <030>			
<039>	Contact Email Address: Email of the person identified in data line <()30> bgalardo@fairp	oint.com		
					54.313 54.422
ANNUA	L REPORTING FOR ALL CARRIERS				Completion Completion Required Required
-					(check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached w	orksheet)	
	Outage Reporting (voice)		(complete attached w	orksheet)	
<210>		box if no outages to report			
<300>	Unfulfilled Service Requests (voice)				
<310>	Detail on Attempts (voice)				
				(attach descriptive o	jocument)
<320>	Unfulfilled Service Requests (broadband)				
<330>	Detail on Attempts (broadband)			(attach descriptive	document)
<400>	Number of Complaints por 1,000 sustamers	(voice)			
<400>	Number of Complaints per 1,000 customers Fixed				
<420>	Mobile				
<430> <440>	Number of Complaints per 1,000 customers	(broadband)			
<440>	Mobile				
<500>	Service Quality Standards & Consumer Prot 3006180H510.pdf	ection Rules Compliance	(check to indicate ce	rtification)	
<510>			(attach e d descript	ive document)	/
<600>	functionality in Emergency Situations		(check to indicate cei	rtification)	
	3006180H610.pdf				
			(attoched descriptive)	document)	
<610>					
<700>	Company Price Offerings (voice)		complete attached w	vorksheet)	
<710>	Company Price Offerings (broadband)		(complete attached w	vorksheet)	
	Operating Companies and Affiliates	а С	(complete attached w		
	Tribal Land Offerings (Y/N)? Offerings (Y/N)?	ion	(if yes, complete attached w Yes	vorksheet)	
	1010 Voice Service Rate Comparabilit				
<1010>			(attach descriptive d	locument)	
<1100>	Certify whether terrestrial backhaul option	s exist (Yes or No)	(if not, check to indi	cate certification)	
<1110>			(complete attached v	varksheet)	
<1200>	Terms and Condition for Lifeline Customers		(complete ottoched v	vorksheet)	
	Price Cap Carriers, Proceed to Price Cap Add				
<2000>	Including Rate-of-Return Carriers affiliated	what Frice Cap Local EXC	tange Carriers (check to indicate cen	tification)	
<2005>			(complete attached w	orksheet)	
<3000>	Rate of Return Carriers, Proceed to <u>ROR Add</u>	ditional Documentation		. 4	
<3000>			(check to indicate cert (complete attached w		

ta Col	(100) Service Quality Improvement Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	300618	
<015>	Study Area Name	GERMANTOWN INDEPEND	d
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com	.com
<110>	Has your company received its ETC certification from the FCC?	(ves / no)	0 0
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(ves / no)	00
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	112	112 Service Quality Improvement Reporting 2015.pdf
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.		
	Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	, vear	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets		Not Applicable
<114> <115>	Report how much universal service (USF) support was received How much (USF) was used to improve service quality and how support was used to improve service quality	e service quality	Not Applicable Not Applicable
416 417 418	How much (USF) was used to improve service coverage and how support was used to improve service coverage How much (USF) was used to improve service capacity and how support was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	ove service coverage ve service capacity	Not Applicable Not Applicable Not Applicable

NSPECTION	
UBLIC INS	
D FOR F	
REDACTEI	

(200) Service Outage Reporting (Voice)	FCC Form 481	
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819	ۍ
	July 2013	
<010> Study Area Code	300618	,
<015> Study Area Name	GERMANTOWN INDEPEND	

ADTO-	STUDY STUDY AFER LODE	300618
<015>	<015> Study Area Name	GERMANTOWN INDEPEND
<020>	<020> Program Year	2016
<030>	<030> Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 2075354126 ext.	2075354126 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> bcalardosfairpoint.com	bealardowfairpoint.com

Preventative Procedures ŧ Service Outage Resolution \$ <f> Did This Outage Affect Multiple Study Areas (Yes / No) Service Outage Description (Check all that apply) ŝ 911 Facilities Affected (Yes / No) ₽₽ Total Number of Customers <C2> Number of Customers Affected ŝ Outage End Time <bd>< Outage End Date
b3> Outage Start Outage Start Date Time <b2> \$ <a> NORS Reference Number <220>

Oli Description of the state	Build value of the first o	(700) Pri Data Col	(700) Price Offerings in Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Jata				70 10	FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013	B Control No. 3060-0819	
Suger Network aux aux Prepare Network aux aux Context Network Network aux Context Network Network Network Context Relevance Network Network Context Relevance Network Network Context Relevance Network Network Service Charge Network Network Network Aux Aux Aux Aux Aux <th>Subtraction Subtraction State and Center and Centrate and Cen</th> <th><010></th> <th></th> <th>ode</th> <th></th> <th></th> <th>300618</th> <th></th> <th></th> <th></th> <th></th>	Subtraction Subtraction State and Center and Centrate and Cen	<010>		ode			300618					
310. Control frame. Percent reporting that Control frame. Percent reporting that Control frame. Percent reporting that Control frame. Percent reporting that here colfs. Control frame. Colfs. Colfs. <td c<="" td=""><td>301 301 301 301 Colspan="4">301 301 Colspan="4" 301 301 301 Colspan="4" Colspan="4" 301 301 Colspan="4"</td><td><015></td><td></td><td>ame</td><td></td><td></td><td>GERMANTOWN</td><td>INDEPEND</td><td></td><td></td><td></td></td>	<td>301 301 301 301 Colspan="4">301 301 Colspan="4" 301 301 301 Colspan="4" Colspan="4" 301 301 Colspan="4"</td> <td><015></td> <td></td> <td>ame</td> <td></td> <td></td> <td>GERMANTOWN</td> <td>INDEPEND</td> <td></td> <td></td> <td></td>	301 301 301 301 Colspan="4">301 301 Colspan="4" 301 301 301 Colspan="4" Colspan="4" 301 301 Colspan="4"	<015>		ame			GERMANTOWN	INDEPEND			
Distant out out out out out out out out out ou	Total and the data Total and the data Total and the data Total and the data Total and the data Total and the data Total and t	<020>					2016					
Contract Teleption tube to data inter (3D) 2015/11.1.6. contract and the colspan="4">2015/11.1.6. contract and the colspan="4">Contract and the colspan="4" Contract and the colspan="4">2015/11.1.6. contract and the colspan="4">Contract and the colspan="4">Contract and the colspan="4">Contract and the colspan="4">Contract and the colspan="4" 2015/11.1.6. contract and the colspan="4">Contract and the colspan="4" Contract and the colspan="4">Contract and the colspan="4" Contract and the colspan="4" Contract and the colspan="4">Contract and the colspan="4">Contract and the colspan="4">Contract and the colspan="4" Contract and the	Coloratione of precondendent of a during coloration. Coloratione of precondendent of a during coloration. Coloration of some colorage fittering to a structure. Some colorage fittering to a structure. Coloration of some colorage fittering to a structure. Some colorage fittering to a structure. Coloration of some colorage fitte	<030>		e - Person USAC should	l contact regard	ing this data	Barbara Ga	lardo				
Concrete Triant Address - Frainal Address - Address	Colored transit doctors of prestor intervients Protocol drage intervients Total source charge intervients	<035		phone Number - Numb	er of person ide	ntified in data line <		ext.				
Reidental local Service Charge Effective Data Single State-worke Residential Local Service Charge Table 2 and 2	Branch B	<039>		l Address - Email Addre	ss of person ide	entified in data line -		airpoínt.com				
a1a2a3a1a1a1a1a1a1StateExchange (LEC) $3xC(CETC)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ StateExchange (LEC) $3xC(CETC)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ StateImage (LEC) $8xC(CETC)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC) $8xT(x)$ Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC) $8xT(x)$ Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC) $8xT(x)$ Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC)Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC)Image (LEC)Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC)Image (LEC)Image (LEC)Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC)Image (LEC)Image (LEC)Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC)Image (LEC)Image (LEC)Image (LEC) $8xT(x)$ $8xT(x)$ $8xT(x)$ Image (LEC)Image (LEC)Image (LEC)Image	all all <td><701> <702></td> <td></td> <td>ocal Service Charge Effe vide Residential Local S</td> <td>ective Date Service Charge</td> <td>1/1</td> <td>/2015</td> <td></td> <td></td> <td></td> <td></td>	<701> <702>		ocal Service Charge Effe vide Residential Local S	ective Date Service Charge	1/1	/2015					
Exchange (LEC) SAL (CETC) Reat Exclore late a subscripter line Charge State subscripter line Charge State subscripter line Charge Routine Structure Image: Source Rate Sanole Rate Sanole Rate Sate subscripter line Charge State Universal Structure Routine Charge Image: Source Rate Sate Subscripter line Charge Sate Universal Structure Sate Universal Structure Sate Universal Structure Image: Source Rate Image: Source Rate Sate Subscripter line Charge Sate Universal Structure Sate Universal Structure Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate Image: Source Rate <	Exchange (LEC) Action Figue Restortial Local Restortial Local Modelor Figue Modelor Figue Image (LEC) An et Type Service Rate Jate Luiveral Service Figue Jate Luiveral Service Figue Jate Luiveral Service Figue Service Charge Image (LEC) Image (LEC) Image (LEC) Image (LEC) Image (LEC) Jate Luiveral Service Figue Service Charge Image (LEC) Jate Luiveral Service Figue Service Charge Image (LEC) Jate Luiveral Service Figue Service Charge Image (LEC) Jate Luiveral Service Figue Service Charge Image (LEC) I	<703>		<a2></a2>	<a3></a3>	<b1></b1>	<5d>	\$03	<bd><bd><bd><bd><bd><bd><bd><bd><bd><bd></bd></bd></bd></bd></bd></bd></bd></bd></bd></bd>	\$ 5	Ş	
Excenting (LLLL) Mate LIN Mate Line Nate Unrersal Service Friege Source Criange Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Image (LLL) Imag							Residential Local			Mandatory Extended Area		
			סופוב		SAL (LEIL)	kate i ype	Service Kate	State Subscriber Line Lharge	State Universal Service Fee	Service Unarge	Total per line kates and Per	
							s agy	tached worksheet				
											-	
											1	
									:			

(710) Broadband Price Offerings Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	300618
<015> Study Area Name	GERMANTOM INDEPEND
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035> Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> bgalardo@fairpoint .com	bgalardo@fairpoint.com

<64>>	Usage Allowance Action Taken When Limit Reached { <i>select</i> }	-											
<03>	Usage Allowance (GB)		-										
<70>	Broadband Service - Upload Speed (Mtpps)												
<10>	Broadband Service - Download Speed (Mbps)												
<2>	Total Rate and Fees					po						. !	
<70>	State Regulated Fees					See attach	AUTASTICEL -						
<(\$)	Residential Rate												
<2>>	Exchange (ILEC)												
<15>	State												

Data Guidedon form Owns Control for 3000-0000-0000-0000-0000-0000-0000-000	(800) Operating Companies			FCC Form 481
Study Area Code 306.14 Study Area Tote 2020000000000000000000000000000000000	Data Collection Form			OM8 Control No. 3060-0986/OMB Control No. 3060-0819 1-14-2015
Study Area Code 30014 Study Area Code Study Area Mane Study Area Mane Censor Mane Contract egarding this data Enconstruct Ferent Mane Ferent Manue Ferent Mane Ferent Manue Ferent Manue Ferent Manue Ferent Manue Ferent Manue Ferent Manue Ferent Mane Ferent Manue Ferent Mane Ferent Manue Ferent Mane Ferent Ma				
Study Area Name Study Area Name Categoring Program Year 30:6 Program Year 30:6 Contact Name - FormUsc Chould contact egarding this choice 20:15:15:15:13:15:15:15:15:15:15:15:15:15:15:15:15:15:	Study Area Code	300618		
Program Year Total Contact Name - Person USAC should contact regarding this data Extrat all alloc 31.821.0. Contact Telephone Number - Number of person identified in data fine cO3D Extrat all alloc 30.821.821.81.4. Contact Telephone Number - Number of person identified in data fine cO3D Extrat all alloc 30.821.81.4.1.4. Reporting Carrier Contact Telephone Number of person identified in data fine cO3D Extrat alloc 31.8.4.1.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.	Study Area Name	CEDWANN MAN	2.00M	
Contract Name - Person USAC should contact regarding this data Burkase state Contact Telephone Number - Number of person identified in data line <03b.	Program Year	2016 2016		
Contract Telephone Number - Number of person identified in data line - G30. 2015 Native exc. Contract Final Address of person identified in data line - G30. Baai accort at report according acco	Contact Name - Person USAC should contact regarding this data	Barbara Galard		
Contact final iddress of person iddress iddress. Reporting Company statement releptione Company Reporting Company caraction iddress of person iddress	Contact Telephone Number - Number of person identified in data fine <030>	2075354126 ext		
Reporting Commany Rematricant Company Holding Commany FaitPoint Commantantion. Inc. Operating Commany exematricantion. Inc. Artillates cab Artillates soc		bgalardosfair	point.com	
Holding Company Patretic comutactions. Inc. Operating Company catabase	Reporting Carrier			
Operating Company Certain Comment Transmitter <abr></abr> all <abr></abr> all <abr></abr> all <abr></abr> all <abr></abr> all <abr></abr> all Affiliates <abr></abr> alfiliates <abr></abr> alfiliates <abr></abr> alfiliates	Holding Company			
Affiliates ab Affiliates sac Affiliates sac Sec	Operating Company			
Affiliates sate Affiliates s.c. See attrached worksheet		-	, ;	
SAC			<92>	
See attached worksheet	Affiliates		SAC	Doing Business As Company or Brand Designation
See attached worksheet				
See attached worksheet				
See attached worksheet				NA MARANA ANA ANA ANA ANA ANA ANA ANA ANA AN
		r K		
		oee	CIIED WOLKSII	

(900) Tri	(900) Tribal Lands Reporting	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	300618
<015>	Study Area Name	GERWANTOWN INDEPEND
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	30> 2075354126 ext.
<039>		3O> bgalardo@fairpoint.com
<010>	Trihal I and(s) on which ETC Sarves	
<920>	Tribal Government Engagement Obligation	
		Name of Attached Document
it your i	if your company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
to confi	to confirm the status described on the attached document(s), on line 920,	
demon.	demonstrates coordination with the Tribal government pursuant to	Select
§ 54.31	§ 54.313(a)(9) includes:	Yes of No of Not Applicable
<921>	Needs assessment and deployment planning with a focus on Tribal	
	community anchor institutions.	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

NOI	
SPECT	
SLIC IN	
OR PUBLIC	
TED FO	
REDAC	

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	<010> Study Area Code	300618
<015>	<015> Study Area Name	GERMANTOWN INDEPEND
<020>	<020> Program Year	2016
<030>	<030> Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	<035> Contact Telephone Number - Number of person identified in data line <030> 2075354126 ext.	2075354126 ext.
<039>	<039> Contact Email Address - Email Address of person identified in data line <030> bgalardosfairpoint.com	bgalardoefairpoint.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the	reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps	upstream within the supported area pursuant to § 54.313(g).
130> Pleas	repor	upstre
∇		



Γ	
{	

•

(2000) Pri	(2000) Price Cap Carrier Additional Documentation	FCC Form 431
Data Colle	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including I	including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
<010>	Study Area Code	
	Study Area Name	
<020>		CERTAINING INDEED IN THOSE IN THIS IS A STATE OF THE ST
<030>	Contact Name - Person USAC should contact regarding this data	
<035>	a line <030>	Barbara Gatardo
<039>		2013554128 ext.
199 <u>1-1991</u> -1991-1991	DGALAIDOIDT. COM - 1874 - 1844 Martin Ma	bgalardorfartpornt.com ಗೇಂಜ್ರ್ ಹಾಗ್ಗಳು ಹಾಗಾಗ್ರಾಮಿಗಳು ಬ್ರಾಮಿಕ್ರಿ ಕ್ರಾಂಗ್ರಾಹ್ಮನ್ನು ಸ್ಥಾರ್ಟ್ ಸ್ಥಾನ್ಸ್ ಕ್ರಾನ್ಸ್ ಕಾರ್ಸ್ಸ್ ಕಾರ್ನ್ಸ್ ಕಾರ್ನ್ಸ್
Select the Connect A	Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipien Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information rep	
<2010>	Incremental Connect America Phase I reporting 2nd Year Certification {47 CFR § 54.313(b)(1)i} 2-4 Vear Conference 147 conference 24 24 20 24	Not Applicable
<qt102></qt102>	oru rear berundation (47 CFK § 34:313(b)(1)il) Attachment (47 CFR § 5,4 313(h)(1)ii)	
		Name of Attached Document(s) Listing Required Information
<2012> <2013> <2014> <2014>	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a}} 2013 Frozen Support Calculation {47 CFR § 54.313(c)(1)} 2014 Frozen Support Calculation {47 CFR § 54.313(c)(2)} 2015 Frozen Support Calculation {47 CFR § 54.313(c)(3)} 2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}	
<2016>	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband	Not Applicable
<2017> <2018> <2019>	Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	ntains the required information
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document(s) Listing Required Information

(3000) R	(3000) Rate Of Return Carrier Additional Documentation	REDACTED FOR PUBLIC-INSPECTION
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819
		2013 Xint
<010>	Study Area Code	300618
<015>	ιŧ	GERMANTOWN INDEPEND
670	Program Year Contart Name - Person USAC should contact reparding this data	2016 Beschere Andare
<0355	1 1	2075354126 ext.
100 M		DGALATTDOINT. COM Deservices and the metric services of the second
CHECK	the boxes below to note compliance on its free year service quality plan (pursuan) CFR § 54.313(f)(2). I further certify that the	2(a)) and, for privately held curriers, ensuring compliance with the financial reporting requirements set ted on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54 313 (f)(1)(iii), the camer shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year	2 contains the required information pursuant to test of community anchor institutions to which began
(210E)	Community Anchor Institutions (47 CFR § 54.313([](1)(ii))	
(3013) (3014)	ls your company a Privately Held ROR Carter (47 CFR § 54.313(f)(2)} If yes, does your comeany file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 3017.	Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to \$ 54 313(f)(2) compliance requires
(3015)	Electronic corporation of their annual RUS reports (Operating Report for Telecommunications Borrowers)	
(3016)	-	Flows
(3017)	lf the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
(3018)	If the resoonse is no on line 3014. Is vour company audited?	Name of Attached Document Listing Required Information
(3019)		nat comparable to RUS Operating Report for Telecommunications
(020E)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	
(120£)	Management letter and	audit opinion issued by the independent certified public accountant that performed the company's financial audit
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
10000		C
(3023)		<u>]</u>
(3024) (3025)	Underbying information subjected to an officer certification Document(s) for Balance Sheet. Income Statement and Statement of <u>Cash Flows</u>) Flows
(3026)	Attach the worksheet listing required information	
		للمعمد مام Address والمام المحمد المعامرة المستسبط المارمينيين المارينيين.

•

.

REDACTED FOR PUBLIC INSPECTION	onal Documentation (Continued) FCC Form 481	CMB Control No. 3060-0985/OMB Control No. 3060-0985/OMB Control No. 3060-0819	E102 Quul	
	(3000) Rate Of Return Carrier Additional Documentation (Co	Data Collection Form		

 40155 Study Area Name 40155 Study Area Name 40205 Program Vear 40305 Constact regending this data 40305 Constact regending this data 40305 Constact Leephone Number - Number of person, identified in data line 40305 40305 Constact Leephone Number - Number of person, identified in data line 40305 40305 Constact Leephone Number - Number of Person, identified in data line 40305 40305 Constact Leephone Number - Number of Person, identified in data line 40305 40305 Constact Leephone Number - Number of Person, identified in data line 40305 40305 Constact Leephone Number - Number of Person, identified in data line 40305 	1C> Chiefe Acon M		
	W Park Annie Con	ane	GERMANTOWN INDEPEND
	20> Program Year		2016
- 1	30> Contact Nam		Barbara Galardo
	35> Contact Telep		2075354126 ext
c039> Contact Email Address - Email Address of person identified in data line c030> bual artdox fairnoint.com	39> Contact Email	il Address - Email Address of person identified in data line <030>	baalardo%fairnoint.com

.

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

-	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060- July 2013	0819
<010>	Study Area Code	300618	
<015>	Study Area Name	GERMANTOWN INDEPEND	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.	

<039> Contact Email Address - Email Address of person identified in data line <030> bgalardo@fairpoint.com

.

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities inclu- ecipients; and, to the best of my knowledge, the information reported on t			nts for universal service support
Name of Reporting Carrier: GERMANTOWN INDEPEND			·····
Signature of Authorized Officer: CERTIFIED ONLINE			Date 06/22/2015
rinted name of Authorized Officer: Mike Skrivan	_		
itle or position of Authorized Officer: Vice President Regulatory			
elephone number of Authorized Officer: 2075354150 ext .			
Study Area Code of Reporting Carrier: 300618	Filing Due Date for this form:	07/01/2015	

	tion - Agent / Carrier lection Form	FCC Form 481 OM8 Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	300618
<015>	Study Area Name	GERMANTOWN INDEPEND
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Barbara Galardo
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354126 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	bgalardo@fairpoint.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; r agent; and, to the best of my knowledge, the reports an	is authorized to submit the information reported o ny responsibilities include ensuring the accuracy of the annual data reporting requirem I data provided to the authorized agent is accurate.	
Name of Authorized Agent:		
Name of Reporting Carrier:		
Signature of Authorized Officer:	Date	e:
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent A	Authorized to File Annual Reports for CAF or LI Recipien	ts on Behalf of Reporting Carrier
	prized to submit the annual reports for universal service support r	
the data reported herein based on data provided by the r	eporting carrier; and, to the best of my knowledge, the informatio	on reported herein is accurate.
Name of Reporting Carrier		
Name of Authorized Agent or Employee of Agent:	· · · · · · · · · · · · · · · · · · ·	
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of Age	ent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	can be punished by fine or forfeiture under the Communications Act of 19 18 of the United States Code, 18 U.S.C § 1001.	934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title

.

.

÷

Attachments

							07	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	lB Control No. 3060-0819
<010> Study	Study Area Code	de			300618				
	Study Area Name	me			GERMANTOWN INDEPEND	INDEPEND			
<020> Progra	Program Year				2016				
<030> Contae	act Name	Contact Name - Person USAC should contact regarding this data	contact regard	Jing this data	Barbara Galardo	lardo			
<035> Contae	act Telepi	Contact Telephone Number - Number of person identified in data line <030>	er of person id:	entified in data lir	re <030> 2075354126 ext	ext.			
<039> Contai	act Email	Contact Email Address - Email Address of person identified in data line <030>	ss of person id	entified in data lir		bgalardo@fairpoint.com			
<701> Reside <702> Single	đential Lo e State-w	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge	ictive Date ervice Charge		1/1/2015				
<703>									
v	<a1></a1>	<2>	<a3></a3>	 b1>	 	 b3>	<b4></b4>	 db5>	¢
ت ة 	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fee
но	<u> </u>	Germantown		FR	20.2				
	+-								
	-					ł			
	╈								
						1			

(710) Bri	(710) Broadband Price Offerings	ce Offerings							FCC Form 481	181
Data Col	Data Collection Form	-							OMB Contr July 2013	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	<010> Study Area Code	Code			300618					
<015>	<015> Study Area Name	Name			GERMANTC	GERMANTOWN INDEPEND				
<020>	<020> Program Year	ar			2016					
<030>	Contact Nar	<030> Contact Name - Person USAC should contact regarding this data	ild contact regarding	this data	Barbara	Barbara Galardo				
4035>	Contact Tel	<035> Contact Telephone Number - Number of person identified in data line <030>	ber of person identi	fied in data line <030>	2075354126 ext.	26 ext.				
<039>	Contact Em	<039> Contact Email Address - Email Address of person identified in data line <030>	Iress of person ident	ified in data line <030>		bgalardo@fairpoint.com				
<11>	<711> <a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	ŝ	<d1></d1>	<d2></d2>	<d3></d3>		<d4></d4>
				-				•	•	

		[ومحمد الرجعي ومحمل إحمد الرجعة الشعار فتنشأ فتثني متنعا أختنا أشنيا ومعزر وعدر المعر وحمر المرجع وجرعا ومحما	
	<d4></d4>			
		Usage Allowance (GB)		
		e Allov		
		(GB)		
	<d3></d3>	Broadband Service Usag -Upload Speed (Mbps) (GB)		
		nd Ser Speed		
		oadba pioad		
	<d2></d2>	ice - Br ed - U		-
		Broadband Service - Broadband Service Download Speed - Upload Speed (Mbp (Mbps)		
E O D		Broadbar Downlo (Mbps)		
point				-
bgalardo@fairpoint.com	<d1></d1>			
galarc				
	ŷ			
ie <030		State Regulated Fees		
data lir	 b2>	te Regu es		
ified in	÷	Sta Fe		
n ident	_	ntial		
of perso	 tb1>	Residential Rate		
ddress (-
Email A		(Lec)		
dress -	<2>>	Exchange (ILEC)		
mail Ad		Excf		-
Contact Email Address - Email Address of person identified in data line <030>	<al></al>	State		
0				

(suu) Operating Companies Data following form		FCC Form 481 OMB Control No. 3060,00086/0MB Control No. 3060,0910
		July 2013
<010> Study Area Code 300618		
Study Area Name	twine general	
Program Year		
Contact Name - Person USAC should contact regarding this data	lardo	
Contact Telephone Number of person identified in data line <030>	ext.	
	bgalardosfairpoint.com	
<810> Reporting Carrier Germantown Independent Telephone Company		
<811> Holding Company PairPoint Communications, Inc.		
<812> Operating Company Germantown Independent Telephone Company		
<813> <a>	{ <a2></a2>	<a>3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Bentlevville Communications Corporation	170145	dha FairPoint Communications Inc.
ole Corp.		FairPoint Long Distance
Berkshire Cellular, Inc.		
Berkshire New York Access, Inc.		
Berkshire Telephone Corporation	150073	dba FairPoint Communications Inc.
Big Sandy Telecom, Inc.	462192	dba FairPoint Communications Inc.
Bluestem Telephone Company	411835	dba FairPoint Communications Inc.
لان		
Chautauqua & Erie Communications, Inc.		dba FairPoint Long Distance
Chautauqua and Erie Telephone Corporation	150078	dba FairPoint Communications Inc.
China Telephone Company	10004	dba FairPoint Communications Inc.
	431981	FairPoint Communications
Columbine Telecom Company	462204	dba FairPoint Communications Inc.
Columbus Grove Telephone Co.	300604	dba FairPoint Communications Inc.
COM Networks, Inc.		
Comerco, Inc.		dba FairPoint Long Distance
Community Service Telephone Co	100015	dba FairPoint Communications Inc.
Long Dista		dba FairPoint Long Distance
LL 1	341009	dba FairPoint Communications Inc.
		dba FairPoint Long Distance
El Paso Telephone Company	341004	dba FairPoint Communications Inc.
Filonshurse Telephone Comment.		also and and a community of the

		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code 300618		
<015> Study Area Name GERMANTOWN INDEPEND	NDEPEND	
<020> Program Year 2016		
<030> Contact Name - Person USAC should contact regarding this data Barbara Galardo	rdo	
<035> Contact Telephone Number - Number of person identified in data line <030> 2075354126 ext.	xt.	
<039> Contact Email Address - Email Address of person identified in data line <030> bgalardoafairpoint.com	rpoint.com	
<810> Reporting Carrier Germantown Independent Telephone Company		
<811> Holding Company FairPoint Communications, Inc.		
<812> Operating Company Germantown Independent Telephone Company		
<813> <a1></a1>	<32>	
× ×	SAC	Doing Business As Company or Brand Designation
Corp.		dba FairPoint Long Distance
• • •		
Broadband		
FairPoint Business Services LLC		
FairPoint Carrier Services, Inc.		
FairPoint Communications Missouri, Inc.	421472	dba FairPoint Communications Inc.
FairPoint Logistics, Inc. (f/k/a MJD Capital Corp.)		
	143331	dba FairPoint Communications Inc.
	300618	dba FairPoint Communications Inc.
Germantown Long Distance Company		dba FairPoint Long Distance
	210291	a FairPoir
GTC, Inc.	210329	(Perry) dba FairPoint Communications Inc.
Maine Telephone Company, INC	100025	dba FairPoint Communications Inc.
Marianna Scenery Hill Telephone Company	170185	dba FairPoint Communications Inc.
Marianna Tel., Inc.		
MJD Services Corp.		
MJD Ventures, Inc.		
gland Telephone Operations LLC	125113	dba FairPoint Communications Inc.
Northern New England Telephone Operations LLC (NNE)	105111	dba FairPoint Communications Inc.
Northland Telephone Company of Maine, Inc.	103313	dba FairPoint Communications Inc.
Ψ	341065	dba FairPoint Communications Inc.
12		

Z
310
SPEC
SР
Z.
Ц
UBL
с С
ö
õ
Ë
Ă
Ĕ
ĽĽ.

(800) Operating Companies		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code		
	GERMANTOWN INDEPEND	
<030> Contact Name - Person USAC should contact regarding this data Barbara Galardo	alardo	
a line <030>	6 ext.	
	bgalardo≋fairpoint.com	
<810> Reporting Carrier Germantown Independent Telephone Company		
<811> Holding Company PairPoint Communications, Inc.	8	
<812> Operating Company Germantown Independent Telephone Company		
	•	
<813> >	<a2></a2>	<3>>
Affiliates	SAC	Doing Business As Company or Brand Designation
Orwell Telephone Company	300649	dba FairPoint Communications Inc.
Peoples Mutual Telephone Co	190244	dba FairPoint Communications Inc.
Quality One Technologies, Inc.		dba FairPoint Long Distance
Ravenswood Communications, Inc.		
Sidney Telephone Company	103313	dba FairPoint Communications Inc.
ST Enterprises, Ltd.		
ST Long Distance, Inc.		dba FairPoint Long Distance (Kansas, Colorado, Oklahoma)
St. Joe Communications, Inc.	210339	dba FairPoint Communications Inc.
Standish Telephone Company, INC	100025	dba FairPoint Communications Inc.
Sunflower Telephone Co	461835	dba FairPoint Communications Inc.
Taconic Technology Corp.		
Taconic TelCom Corp.		dba FairPoint Long Distance
Taconic Telephone Corp.	150084	dba FairPoint Communications Inc.
Telephone Operating Company of Vermont LLC (NNE)	145115	dba FairPoint Communications Inc.
UI Long Distance, Inc.		dba FairPoint Long Distance
Utilities, Inc.		dba FairPoint Communications Inc.
YCOM Networks, Inc.	522453	dba FairPoint Communications Inc.

FCC Form 481

Line 112- Service Quality Improvement Reporting {47 CFR 54.313(a)(1)}

1. In the FCC's Public Notice DA 14-951, released May 1, 2014, the FCC waived the requirement for price cap ETCs to file a five-year plan. The bureau stated that "until the [Connect America Phase II forward-looking] cost model is adopted and incumbents have the opportunity to accept a state-level commitment, it does not serve the public interest" to require price cap ETCs to file five-year plans.¹

¹ Connect America Fund et al. WC Docket No. 10-90 et al., Order, 28 FCC Rcd 2051, 2054, para. 8 (Wireline Comp. Bur. 2013) (*ETC Reporting Requirements Order*).

Germantown Independent Telephone Ohio 300618

Line 510: Service Quality Reporting/Consumer Protection Rules Compliance

Germantown Independent Telephone Company d/b/a FairPoint Communications hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company complies with service quality and consumer protection provisions under state law and rule. These provisions include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Public Utilities Commission of Ohio which discloses rates, terms and conditions of service to customers; (2) compliance with state consumer protection provisions relating to Customer Services as identified in Chapter 4901 of the Telephone Company Procedures and Standards, compliance with provisions for Quality of Service as identified in Chapter 4901 of the Telephone Company Procedures and Standards, , compliance with customer Inquiry procedure as identified in Chapter 4901 of the Telephone Company Procedures and Standards as identified in Chapter 4901 of the Telephone Company Procedure as identified in Chapter 4901 of the Telephone Company Procedures and Standards, compliance with Dispute standards as identified in Chapter 4901 of the Telephone Company Procedures and Standards; (3) compliance with truth-inbilling requirements; and (4) compliance with Federal CPNI rules, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In establishing this certification in its 2005 ETC Order, the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ²The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement and that the sufficiency of other commitments would be considered on a case-by-case basis. In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement." ³ 1 Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order"). ² Id. at para. 28.

Germantown Independent Telephone Company, is not currently subject to service quality reporting. The Public Utilities Commission of Ohio Rules Chapter 4901:1-6 "Telephone Company Procedures and Standards" section 4901:1-6-12 "Service Requirements for BLES" states "A local exchange carrier (LEC) providing basic local exchange service (BLES) shall conduct its operations so as to ensure that the service is available, adequate, and reliable consistent with applicable industry standards." FairPoint Communications currently is not required to report any service quality results unless requested by the Public Utilities Commission of Ohio. For the service quality standards FairPoint Communications does track (a) Installation within 5 business days and (b) Out of Service Repair within 24 hours, its results are available, adequate, and reliable consistent with applicable industry standards.

If a customer has a concern about their FairPoint Communications' service or billing, he/she can contact repair service, technical support or customer service with information found on their billing statement. Customers may also contact agencies, through information posted in the phone directory, website, and tariff pages. All consumer complaints whether from Attorney Generals' offices, Public Utility Commissions, Better Business Bureaus, Federal Communications Commission and all other agencies are sent to the FairPoint Communications' Maine office via U.S. Mail or by electronic mail at consumer@fairpoint.com. The complaints are directed to the appropriate responsible Company Team member within FairPoint Communications for resolution and response to the customer.

3006180H510.pdf



FairPoint Communications 1 Davis Farm Road Portland, ME 04103

Business Continuity Plan Overview

Introduction

FairPoint Communications, Inc. ("FairPoint") is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan ("BCP") is to define the disaster preparedness and recovery protocols and procedures required to restore FairPoint's critical business support functions, inside and outside plant systems and operations within FairPoint's operating footprint.

BCP components detail FairPoint's procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope
- BCP Components
- Plan Maintenance

BCP Scope

FairPoint's business continuity response planning is concentrated on two critical operational areas:

- <u>Customer Interfacing</u> It is recognized that a "business impact" only occurs when an <u>external-interfacing</u> element is disrupted. In essence, this means that if FairPoint experiences a disruptive event, but one that does not breach the outer-shell of the FairPoint operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP
- <u>Infrastructure Integrity</u> Without critical infrastructure systems, the ability for all other FairPoint business
 operations (back / front office) can come to a halt. It is these infrastructure systems that provide the critical
 human-factor of our customer-interfacing services. Critical infrastructure would address such services /
 systems as, building space for staff and equipment, service utilities, telecommunications and data network,
 IT network, and related infrastructure based items.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- Information Technology ("IT")
- Administrative and Support Operations
- Inside and Outside Plant Operations
- Network Operations Center ("NOC")
- Enhanced 9-1-1 ("E-911")
- Dispatch
- Repair Center

FairPoint has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents. All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.



FairPoint Communications 1 Davis Farm Road Portland, ME 04103

BCP Components

The BCP consists of several components:

- Operational Preparedness for Expected Events (i.e. weather related events)
- Event / Crisis Communication Plan
- Redundancy Mapping
- Department Recovery Plans
- Information Technology Continuity Plan

The following is a brief summary of the plan components.

Operational Preparedness for Expected Events

Weather events such snow, ice and wind can negatively impact power and communications infrastructure. While this threat cannot be eliminated, FairPoint takes steps to mitigate a storm's impact through preparedness and response. Steps include:

- Pre-event planning based on information provided by National Oceanic and Atmospheric Administration ("NOAA")
- Coordinate planning and recovery efforts through state emergency management groups
- Engage supply chain vendors to delivery additional stock prior to the expected event
- Inspect, test and fuel emergency generators in anticipation of a power outage
- Reallocate / relocate staff in order to respond to the pending event

Event / Crisis Communication Plan

Communications is a key element to respond and recover business operations. Event / Crisis Communications are facilitated by FairPoint's Risk Management Team who assume the role of incident command from the onset of the event until normal operations are resumed.

FairPoint uses a dual level communication strategy as part the Event Communication Plan. The primary level is the workgroup comprised of both employees and vendors that are directly involved in the recovery work. The secondary level consists of internal interested parties made up of our Strategic Leadership Team. The role of the secondary level is to facilitate communications both internally and externally regarding the event and our path to response and recovery. For 2014, FairPoint has partnered with SunGard and will be deploying a hosted event communication platform in order increase our speed and reach of communications during an event.

Redundancy Mapping

The process of redundancy mapping reviews operations within the FairPoint organization to identify alternate facilities and work locations that can be used in the event a primary location is not accessible. Given the geographic spread of FairPoint's Northern New England footprint, capabilities exist to relocate operations from event impacted areas. Through the mapping process, FairPoint is able to identify single points of failure and develop alternative work processes.

Department Recovery Plans

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. FairPoint has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements, along with E-911 needs, have a high level of consideration in addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations. The recovery plans are built around a 24hour to 72hours response plan. This methodology



FairPoint Communications 1 Davis Farm Road Portland, ME 04103

focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

IT Recovery Plan

Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

Plan Maintenance and Exercising

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet. FCC FORM 481

Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)

.

Germantown Independent Telephone Company provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff page outlining the terms of the Lifeline Program in Germantown Independent Telephone Company is attached. The terms and conditions of residential basic local exchange service, package and bundle offerings can be found at http://www.tariffs.net/fairpoint/tier.asp?cid=1644. Germantown Independent Telephone Company Germantown, Ohio SECTION NO. 5 First Revised Sheet No. 1 Replaces Original Sheet No. 1

P.U.C.O. NO. 8

LIFELINE REQUIREMENTS

The Company shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory (N) basis to all qualifying low-income customers. The Company's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No, 11-42, et.al) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.

(T)

254(e) Affidavit for Eligible Telecommunications Carriers

Affidavit:

As an authorized corporate officer of Germantown Independent Telephone Company d/b/a FairPoint Communications (Company Name), I, under penalty of perjury, hereby affirm familiarity with and understanding of the requirement of the Communications Act of 1934 as amended by the Telecommunications Act of 1996 with respect to the receipt of Universal Service funds and affirm that any such funds that were received in the preceding calendar year (2014) were used and will be used in the coming calendar (2016) only for the provision, maintenance and upgrading of facilities and service for which the support is intended pursuant to 47 U.S.C. 254(e) and C. F. R. 54.314

Signature	Type or Print Name	Date
M. harl T. Shin	Michael T. Skrivan	6/26/15

Subscribed and Sworn to before me this 26^{th} day of f_{cont} A.D. 2015

- Cordice NOTARY PUBLIC Nicoline J. Con Nicoline F. CORDICE Notary Public, Maine My Commission Expires September 17, 2017

Commission Expires: