

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of)
Jon Cook,)
)
Complainant,)
)
v.) Case No. 14-406-GA-CSS
)
Columbia Gas of Ohio, Inc.,)
)
Respondent.)

ENTRY

The Commission finds:

- (1) On March 13, 2014, Jon Cook (Complainant) filed a complaint against Columbia Gas of Ohio, Inc. (Columbia). Complainant asserted that, in August 2011, Columbia threatened to disconnect Complainant's gas service in order to access and inspect the meter at his residence at 1225 North Limestone Street in Springfield, Ohio. Complainant further asserted that Columbia assessed a \$35.00 charge for an outside automated meter reading (AMR) device, although the gas meter inside Complainant's home was already equipped with an AMR device. Additionally, Complainant alleged that Columbia installed a pressure gauge on the gas line to Complainant's furnace and then increased the pressure, thereby damaging the furnace pressure regulator.
- (2) On April 2, 2014, Columbia filed its answer, denying the material allegations of the complaint.
- (3) A settlement conference was held on August 12, 2014, following several requests for additional time by Complainant due to his age and health. The parties were unable to reach settlement at the time of the settlement conference; however, the parties continued informally to discuss settlement.
- (4) Thereafter, the attorney examiner became aware that Complainant passed away in February 2015.

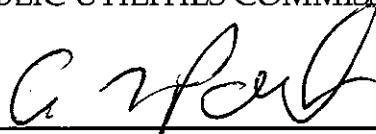
- (5) By Entry dated March 11, 2015, the attorney examiner found that, given the circumstances, it was appropriate to allow an opportunity for the individual responsible for Complainant's natural gas service at 1225 North Limestone Street in Springfield, Ohio, to pursue the complaint. The attorney examiner directed that, if this individual desired to pursue the complaint, a letter indicating that intent should be filed by May 8, 2015, in this docket; otherwise, the attorney examiner would recommend to the Commission that the complaint be dismissed, without prejudice.
- (6) To date, no letter or any other form of communication from the individual responsible for Complainant's natural gas service has been received by the Commission regarding the complaint. Accordingly, the Commission finds that the complaint should be dismissed, without prejudice.

It is, therefore,

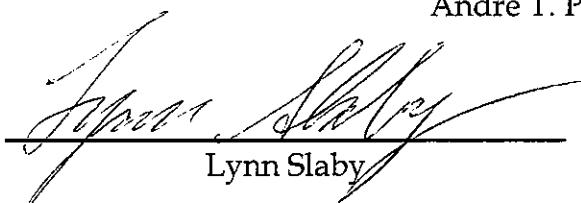
ORDERED, That Case No. 14-406-GA-CSS be dismissed, without prejudice. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



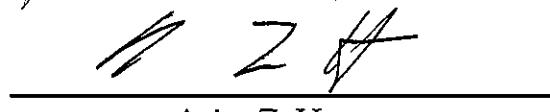
Andre T. Porter, Chairman



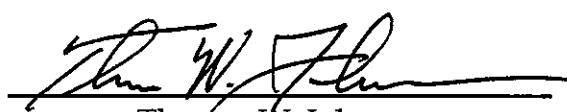
Lynn Slaby



M. Beth Trombold



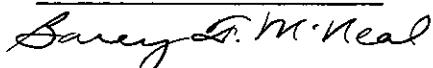
Asim Z. Haque



Thomas W. Johnson

SJP/sc

Entered in the Journal **JUN 03 2015**



Barcy F. McNeal
Secretary