



# Public Utilities Commission

John R. Kasich, Governor  
Andre T. Porter, Chairman

Commissioners

Asim Z. Haque  
Lynn Slaby  
M. Beth Trombold  
Thomas W. Johnson

May 11, 2015

Board of Commission of  
Lucas County  
1819 Canton Avenue  
Toledo, OH 43604

Case No. 15-896-EL-CSS

Dear Mr. Hays:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against First Energy Solutions, Corp. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary  
Tanowa Troupe, Acting Secretary  
Felecia D. Burdett, Acting Secretary

Enclosure  
BFM/tmn

THIS IS TO CERTIFY THAT THE IMAGES APPEARING ARE AN  
ACCURATE AND COMPLETE REPRODUCTION OF A CASE FILE  
DOCUMENT DELIVERED IN THE REGULAR COURSE OF BUSINESS  
TECHNICIAN MC Date Processed **MAY 11 2015**