BAILEY CAVALIERI LLC

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2015 MAR 31 PM 4:08

direct dial: 614.229.3278 email: William.Adams@BaileyCavalieri.com PUCO

March 31, 2015

Barcy McNeal, Secretary Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 11th Floor Columbus, OH 43215-3793

Re: In the Matter of the Application of Windstream Holdings, Inc. et al. to Transfer, PUCO Case No. 14-1438-TP-ATR

In the Matter of the Application of Talk America Services, LLC to Provide Competitive Local Exchange and Competitive Telecommunications Services, PUCO Case No. 14-1439-TP-ATR

Dear Ms. McNeal:

In accordance with the January 14, 2015 Finding and Order entered in these cases, enclosed for filing are the original and three (3) copies of the Customer Notice Affidavit of Cesar Caballero, Senior Regulatory Counsel of Windstream Services, LLC. Please time-stamp and return the additional copies of the Customer Notice Affidavit to our courier.

Thank you for your attention to this matter.

Very truly yours.

William A. Adams

WAA/sg

Enclosure

This is to certify that the images appearing are an accurate and complete reproduction of a case file incument delivered in the regular course of businessis rectnician ______ Date Processed ______ MAR_3_1____

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of Windstream Holdings, Inc., et al. to Transfer Assets))	Case No. 14-1438-TP-ATR
In the Matter of the Application of Talk America Services, LLC to Provide Competitive Local Exchange and Competitive Telecommunications Services)))	Case No. 14-1439-TP-ACE

CUSTOMER NOTICE AFFIDAVIT

STATE OF ARKANSAS)	
)	SS:
COUNTY OF PULASKI)	

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The undersigned, being first duly cautioned and sworn, states the following to the best of his personal knowledge and belief:

- 1. I, Cesar Caballero, am Senior Regulatory Counsel of Windstream Services, LLC and am authorized to make this statement on behalf of the applicants in this case.
- 2. I attest that the customer notice accompanying this affidavit was completed on March 4, 2015, in accordance with Rule 4901:1-6-07, Ohio Administrative Code, and with the January 14, 2015 Finding and Order in these cases. Customers will be transferred no earlier than April 24, 2015.
- 3. I declare under penalty of perjury that the foregoing is true and correct.

Further Affiant sayeth naught.

Cesar Caballero

MATRILLIAN

SWORN to before me and SUBSCRIBED in my presence this $|\underline{\beta}|$ day of April, 2015. North

Notary Public My Commission Expires: 5.1.16

#821940v1



February 12, 2015

Dear Valued Customer,

Windstream Communications, Inc. and its affiliates^{*} ("Windstream") are divesting certain of its local exchange residential markets to Talk America Services, LLC ("Talk America Services"). As a result of the transaction, your local and long distance service will transfer from Windstream to Talk America Services on or about April 1, 2015.

As a customer of Talk America Services, you will continue to receive the high-quality service you have come to expect. There will be no change in your current plan, rates, features, terms and conditions of your service or customer service contracts. Also, there will be no charges associated with transferring your service to Talk America Services and no action is required by you during this transfer.

As a customer, you have a choice in carriers for your communications services. If you choose to select another provider, you should contact that carrier immediately to ensure that your services are transferred before April 1, 2015. Keep in mind, if you change carriers, you may have to pay a transfer charge.

Under Federal Communications Commission rules, any restriction or "freezes" you may have placed on your account to block changes to your preferred local and/or long distance carrier will be removed as part of the transfer process. If you wish to reinstate such restrictions, please contact us at 1-855-546-5000.

Customer service is the foundation of our business. Please let us know how we can work with you to meet your needs. If you have any questions before, during, and after the transition of your service to Talk America Services, do not hesitate to contact us at 1-855-546-5000.

Be sure to look for more information from us during the upcoming weeks. We are excited about serving you and look forward to providing you with the same high-quality, innovative products and services in the future.

Sincerely,

Talk America Services, LLC

*Windstream affiliates include Talk America, Inc, Windstream Norlight, Inc., The Other Phone Company, Windstream KDL, Inc., Windstream NuVox, Inc., Paetec Communications, Inc., US LEC Communications, LLC, McLeod USA Telecommunications Services, LLC, LDMI Telecommunications, Inc., Windstream NTI, Inc.,

TALK AMERICA SERVICES

2134 W. LABURNUM AVE.