

## Via E-FILE

March 27, 2015

Ms. Betty McCauley, Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 13th Floor Columbus, OH 43215-0573

Re: CenturyTel of Ohio, Inc. d/b/a CenturyLink

Case No. 90-5010-TP-TRF and Case No. 15-0602-TP-ATA

Dear Ms. McCauley:

Enclosed for filing is CenturyTel of Ohio, Inc. d/b/a CenturyLink's tariff to increase Late Payment Charge.

Section 3, Second Revised Sheet 6

These tariff sheets are filed with a March 27, 2015 issue date and a proposed effective date of May 1, 2015. If you have any questions regarding this filing, please call me or Mr. Josh Motzer at (614) 221-5354.

Sincerely,

/s/ Robyn Crichton

Robyn Crichton

**Enclosures** 

cc: Joshua Motzer, CenturyLink

OH 15-07 (CT)

### The Public Utilities Commission of Ohio

# TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of CenturyTel of Ohio, Inc. d/b/a CenturyLink to increase Late Payment Charge.	) ) ) )	TRF Docket No. 90-5010-TP-Case No. 15-0602-TP-NOTE: Unless you have reserved a CBLANK.	ATA
Name of Registrant(s) CenturyTel of Ohio, Inc.			
DBA(s) of Registrant(s) CenturyLink			
Address of Registrant(s) 100 CenturyLink Drive, Monroe, I	Louisiana	71203	
Company Web Address <a href="http://www.centurylink.com/tariff">http://www.centurylink.com/tariff</a>	S		
Regulatory Contact Person(s) <u>Josh Motzer</u>		Phone <u>614-221-5354</u>	Fax 614-224-3902
Regulatory Contact Person's Email Address <u>Josh.M</u>	lotzer@C	enturyLink.com	
Contact Person for Annual Report Ken Bu	ıchan		Phone <u>318-362-1538</u>
Address (if different from above)			
Consumer Contact Information Donna	Powell		Phone 866-883-7206
Address (if different from above)			
Motion for protective order included with filing?  Yes	⊠ No		
Motion for waiver(s) filed affecting this case? Yes	No [Note	: Waivers may toll any automatic	timeframe.]
Notes:			

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV - Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

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Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the
	right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to
	the applicable rule(s).

# $Section \ I-Part \ I-Common \ Filings$

Carrier Type  Other (explain below	)	⊠ For Prof	fit ILEC	☐ Not For I	Profit ILEC	☐ CI	LEC
Change terms & conditions existing BLES		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)	
Introduce non-recurring ch surcharge, or fee to BLES	arge,						TA <u>1-6-14(H)</u> 30 days)
Introduce or Increase Late	Payment	ATA <u>1-</u> (Auto 30 day	ys)	ATA <u>1-6-14(1)</u> (Auto 30 days)		ATA <u>1-6-14(1)</u> (Auto 30 days)	
Revisions to BLES Cap.		ZTA <u>1-0</u> (0 day Notic					
Introduce BLES or expand service area (calling area)	local	ZTA <u>1-0</u> (0 day Notic		☐ ZTA <u>1-6-14(H)</u> (0 day Notice)		ZTA <u>1-6-14(H)</u> (0 day Notice)	
Notice of no obligation to of facilities and provide BLE.		ZTA <u>1-6</u> (0 day Notic	e)	ZTA <u>1-6-27(C)</u> (0 day Notice)			
Change BLES Rates		TRF <u>1-6</u> (0 day Notic		TRF <u>1-6-14(F)(4)</u> (0 day Notice)		TRF <u>1-6-14(G)</u> (0 day Notice)	
To obtain BLES pricing fle	exibility	BLS <u>1-6-</u> (C)(1)(c) (Auto 30 da					
Change in boundary		ACB <u>1-0</u> (Auto 14 day		ACB <u>1-6-32</u> (Auto 14 days)			
Expand service operation a	irea		/ = /		- /		2F <u>1-6-08(G)</u> (0 day)
BLES withdrawal							'A <u>1-6-25(B)</u> Notice)
Other* (explain)							,
Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC							
Type of Notice	Direc	ect Mail Bill		Insert	Bill Nota	tion	Electronic Mail
☐ 15-day Notice							
⊠ 30-day Notice					$\boxtimes$		
Date Notice Sent: Bill Messaging began March 1, 2015.							
Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC							
IOS	Introduce New		Tariff Change		Price Change		Withdraw
□ IOS							

# Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

	ILEC	CLEC	Telecommunications	CESTC	CETC
Certification	(Out of Territory)		Service Provider		
			Not Offering Local		
* See Supplemental	ACE <u>1-6-08</u>	ACE <u>1-6-08</u>	ACE <u>1-6-</u> 08	☐ ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

<sup>\*</sup>Supplemental Certification forms can be found on the Commission Web Page.

# Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)

<sup>\*</sup> Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

# Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	☐ NAG <u>1-7-07</u>	☐ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Dequest for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>
Request for Arbitration	(Non-Auto)	(Non-Auto)
Interesting a second se	☐ ATA <u>1-7-14</u>	☐ ATA <u>1-7-14</u>
Introduce or change c-t-c service tariffs,	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	☐ UNC 1-7-23(B)	
Attachment, Conduit Occupancy and Rights-	(Non-Auto)	
of-Way.		
	RCC	□NAG
Wireless Providers See 4901:1-6-24	[Registration &	[Interconnection
	Change in Operations]	Agreement or

# Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

# **AFFIDAVIT** Compliance with Commission Rules I am an officer/agent of the applicant corporation, <u>CenturyLink</u>, and am authorized to make this statement on its behalf. (Name) Robyn M. Crichton Please Check ALL that apply: ☐ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio. ☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct. Executed on (Date) March 27, 2015 at (Location) Gardner, Kansas \*(Signature and Title) /s/Robyn M. Crichton, Tariff Analyst (Date) March 27, 2015 This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant. VERIFICATION I. Robyn M. Crichton, verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

\*(Signature and Title) /s/ Robyn M. Crichton, Tariff Analyst

Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793
Or
Make such filing electronically as directed in Case No 06-900-AU-WVR

(Date) March 27, 2015

# **EXHIBIT A**

CenturyTel of Ohio, Inc. d/b/a CenturyLink

# P.U.C.O. NO. 12 GENERAL EXCHANGE TARIFF

Section 3 First Revised Sheet 6 Cancels Original Sheet 6

## SERVICE CHARGES

#### 3.6 Restoration Charges

When the service of a customer has been temporarily denied for non-payment in accordance with Section 1.2.9 but the contract has not been terminated or the order to remove service has not been issued and completed, such service will be restored upon payment of \$10.00. In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service.

#### 3.7 Late Payment Charge

A late payment charge of \$6.00 or 3%, whichever is greater, applies to each residence customer and \$11.00 or 3%, whichever is greater, applies to each business customer when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The charge is applied to the total unpaid amount carried forward and is included in the total amount (C) due on the current bill.

(C)(I)

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

Agencies of the Federal government are exempt from the Late Payment Charge.

3.8 Returned Check Handling Charge

> Current/Max Nonrecurring Charge

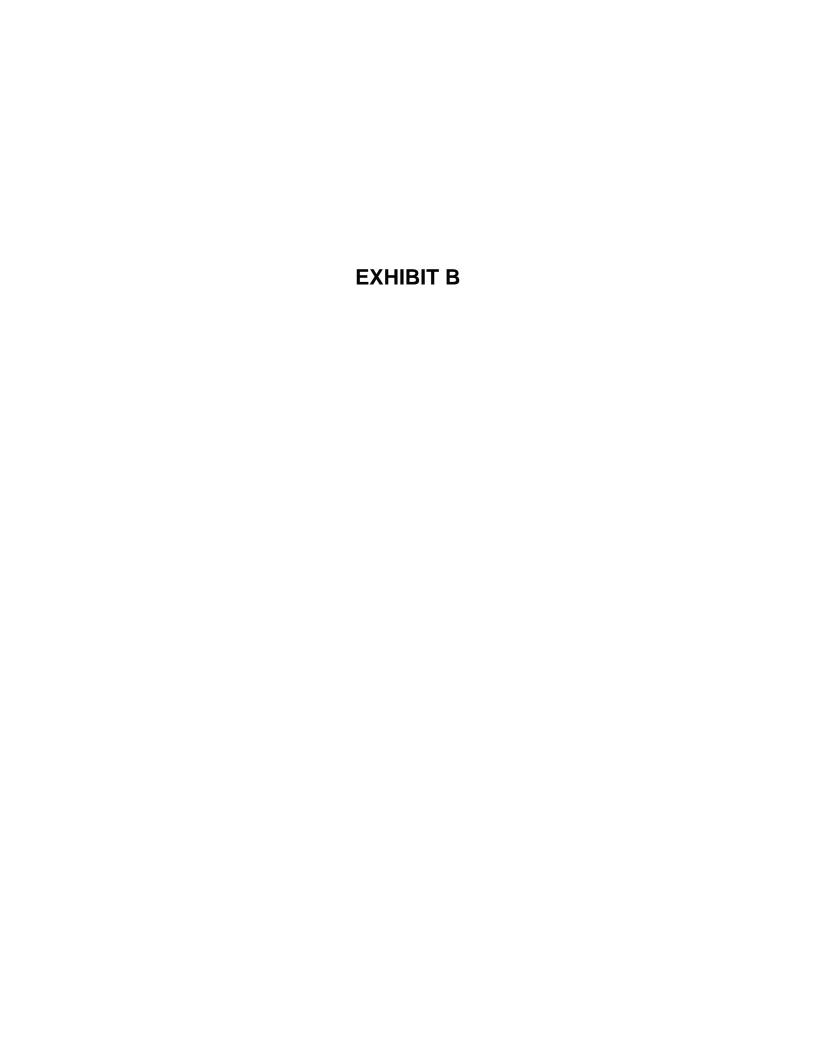
Charge per check returned

\$ 25.00

Issued: August 1, 2014 Effective: August 1, 2014

CenturyTel of Ohio, Inc. d/b/a CenturyLink By Bill Hanchey, Vice President Wake Forest, NC

In accordance with Case No.: 90-5010-TP-TRF In accordance with Case No. 14-1134-TP-ATA Issued by the Public Utilities Commission of Ohio



# P.U.C.O. NO. 12 (GENERAL EXCHANGE TARIFF

Section 3
Second Revised Sheet 6
Cancels First Revised Sheet 6

(I)

(I)

# SERVICE CHARGES

# 3.6 Restoration Charges

When the service of a customer has been temporarily denied for non-payment in accordance with Section 1.2.9 but the contract has not been terminated or the order to remove service has not been issued and completed, such service will be restored upon payment of \$10.00. In case service has been denied for non-payment of charges due, in addition to the restoration of service charge, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service.

# 3.7 Late Payment Charge

A late payment charge of **\$7.00** or **4%**, whichever is greater, applies to each residence customer and \$11.00 or **4%**, whichever is greater, applies to each business customer when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill.

If payment for a current bill is received by the Company before the bill's due date, but for technical or other reasons the payment is not applied to the customer's account prior to the issuance of a subsequent bill, the customer shall not be liable for that portion of any unpaid balance attributable to a Late Payment Charge.

A customer shall not be liable for any Late Payment Charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute.

Agencies of the Federal government are exempt from the Late Payment Charge.

3.8 Returned Check Handling Charge

Current/Max Nonrecurring <u>Charge</u>

Charge per check returned \$ 25.00

Issued: March 27, 2015 CenturyTel of Ohio, Inc. d/b/a CenturyLink By Bill Hanchey, Vice President Wake Forest, North Carolina OH 15-07 Effective: May 1, 2015
In accordance with Case Nos.: 90-5010-TP-TRF
and 15-0602-TP-ATA
Issued by the Public Utilities Commission of Ohio

# **EXHIBIT C**

This filing proposes to modify the late payment charges by increasing the percentage of the charge. Today, the amount of the late payment charge is calculated as 3% of the balance or \$6.00, whichever is greater, for residence customers and 3% of the balance due or \$11, whichever is greater, for business customers. Effective May 1, 2015, the amount of the late payment charge will be calculated as 4% of the balance due or \$7, whichever is greater, for residence customers and 4% of the balance due or \$11, whichever is greater, for business customers.

# **EXHIBIT D**

# CENTURYTEL OF OHIO, INC. d/b/a CENTURYLINK CUSTOMER NOTICE

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, CenturyTel of Ohio, Inc. d/b/a CenturyLink will send the following bill messages on customer bills beginning March 1, 2015.

### **RESIDENCE**

Effective April 1, 2015, the monthly rate for flat rate Residential and Church Lines, Simple Choice, and Simple Choice One will increase by \$1.25. The promotional rate for Additional Line with Call Waiting, Economy Pack Bundle, and the Simple Choice Two second line bundle will increase by \$2.00. The monthly rate for non-published and non-listed telephone numbers will increase by \$1.00. Effective May 1, 2015, all Directory Assistance calls completed by your local telephone company will increase by \$1.00, and the late payment charge assessed on unpaid balances for local service will increase to the greater of 4% or \$7.00. Late payment fees for services other than local services apply in addition to these charges, and are not affected by this change. If you have any questions regarding these changes, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

### **BUSINESS**

Effective April 1, 2015, the monthly rate for non-published and non-listed telephone numbers will increase by \$1.00. Effective May 1, 2015, all Directory Assistance calls completed by your local telephone company will increase by \$1.00, and the late payment charge assessed on unpaid balances for local service will increase to the greater of 4% or \$11.00. Late payment fees for services other than local services apply in addition to these charges, and are not affected by this change. If you have any questions regarding these changes, please contact a Customer Care Representative at the telephone number printed on your bill. Thank you for choosing CenturyLink for your communication needs—we value you as our customer.

# **CUSTOMER NOTICE AFFIDAVIT**

STATE OF: KANSAS

SS:

**COUNTY OF: JOHNSON** 

# <u>AFFIDAVIT</u>

I, Robyn M. Crichton, am an authorized agent of the applicant corporation, CenturyTel of Ohio, Inc. d/b/a CenturyLink and am authorized to make this statement on its behalf. I attest that customer notices accompanying this affidavit were sent to affected customers through bill message beginning March 1, 2015 in accordance with Rule 4901:1-6-07 (C), Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on February 27, 2015, Gardner, Kansas 66031

Robyn M Crichton

Subscribed and sworn to before me this \_\_\_

27th of February, 2015

(Date)

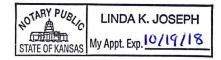
Notary Public

My Commission Expires: 10/19/18

Notary Public State of Kansas

Linda K. Joseph

My Appt. Exp. 10/19/18



This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

3/27/2015 12:23:44 PM

in

Case No(s). 15-0602-TP-ATA, 90-5010-TP-TRF

Summary: Tariff Increase Late Payment Charge electronically filed by Mrs. Robyn Crichton on behalf of CenturyTel of Ohio, Inc. d/b/a CenturyLink and Mrs. Robyn Crichton