

FILE

Michael Grenier  
30 S. Dorcas Rd.  
Apt 22  
Toledo, Ohio 43615

15-0224-EL-CSS

2

Docking Division  
Public Utilities Commission of Ohio  
180 East Broad St.  
Columbus, Ohio 43215-3793

RECEIVED-DOCKETING DIV  
2015 MAR 12 PM 3:22  
PUCO

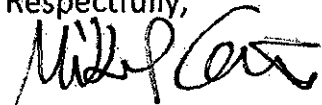
March 12, 2015

Dear P. U. C. O.:

Recently, I recieved a letter to dismiss this case (15-0224-EL-CSS). Toledo Edison/First Energy claims they attempted to contact me. However, this was only with a phone call, without any attempt in writting, prior to the letter containing the dismiss request. However, I have no proof that Toledo Edison made any adjustments to accounts or even made an attempt to contact me. I do admit, I am a person who does not trust at all. Without proof of Toledo Edison/First Energy making any attempts, I am requesting that the case not be dismissed. I am seeking definite proof of the claims that Toledo Edison reversed all fees and charges. I feel that this proof will be attainable in billing statements, to be printed around April 15th, 2015. The billing statement that came the same day as the request/motion for dismissal, did not reflect any changes. I also Paid \$541.85 (to account 110 103 977 853 on March 4, 2015 with a note), which was also not reflected on any billing. I have zero proof to any claim of any of the 2 accounts in question of being resolved. I am asking that this case not be dismissed at this time. It is possible that it could be resolved, with proof of both accounts be adjusted accordingly. I am asking for 1 more total billing cycle, to confirm one account is deactivated, and a balance or credit was added to current billing address's account. This means that the issue may be totally resolved by the end of April, 2015, if Toledo Edision shows changes said in a letter to me.

Note: The only reason I have paid the \$541.85, was to insure that I will not be cut off.

Respectfully,



Michael (Mikel) Grenier

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician fe Date Processed MAR 12 2015

Attachments to record:

Letter dated 3/04/2015 to Toledo Edision that accompanied payment.

Copies of made out Western Union Money Orders (1 of \$500.00 and 1 of \$41.85)

01021004001 40171485318474

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PLEASE DO NOT SEND THIS CARD BACK. IT MUST BE ENCLOSED WITH ALL REFUND REQUESTS. BE SURE TO READ IMPORTANT INFORMATION ON THE LOWE'S CARD BACK. For your own records, it is recommended that you make a photocopy of the completed information. Order forms provided to the receiver:

**PURCHASE AGREEMENT:** You, the purchaser, agree that Western Union Financial Services Inc. (WUFSI) need not return payment for any reason. If you do not wish to purchase, you may return the card to the originator of the offer. If you do wish to purchase, and if you do not wish to return the card to Western Union Financial Services Inc. in writing immediately, and (3) you provide a valid address for the Western Union Financial Services Inc. to send you the card. If you do not wish to purchase, you may return the card to the originator of the offer. If you do wish to purchase, and if you do not wish to return the card to Western Union Financial Services Inc. in writing immediately, and (3) you provide a valid address for the Western Union Financial Services Inc. to send you the card. If you do not wish to purchase, you may return the card to the originator of the offer. If you do wish to purchase, and if you do not wish to return the card to Western Union Financial Services Inc. in writing immediately, and (3) you provide a valid address for the Western Union Financial Services Inc. to send you the card.

service, call 1-800-253-8330.

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1. The first step in the process is to identify the problem or issue that needs to be addressed. This involves gathering information and understanding the context of the problem.

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