## **BEFORE**

## THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Orwell	)
Natural Gas Company,	)
Complainant,	) ) Case No. 15-475-GA-CSS
v.	)
Orwell-Trumbull Pipeline Company, LLC,	) ) )
Respondent.	,

## **ENTRY**

The attorney examiner finds:

- (1) Orwell Natural Gas Company (Orwell Gas or Complainant) and Orwell-Trumbull Pipeline Company, LLC (Orwell-Trumbull Pipeline or Respondent) are public utilities as defined in R.C. 4905.02 and 4905.03, and are subject to the jurisdiction of this Commission.
- On March 9, 2015, Orwell Gas filed the instant complaint (2) against Orwell-Trumbull Pipeline, pursuant to R.C. 4905.26 and 4929.24. Complainant states that it received notice from Respondent that a system fed by Respondent off of Vrooman Road in Lake County will be shut down completely for an alleged need to move pipe and/or maintenance. Orwell Gas also notes that it received an electronic mail that stated "have an Orwell crew prepared to relight the system once OTP comes back on." Complainant states that no other information or answers were provided. Orwell Gas alleges that, if the shutdown is permitted, this would leave several customers without gas during the middle of the winter season. Orwell Gas asserts that this shutdown is in violation of R.C. 4929.22 that mandates minimum service quality, safety, and reliability and Respondent should be prohibited from shutting off gas for residential and commercial customers of Orwell Gas.
- (3) Ohio Adm.Code 4901-9-01(E) provides that, if a person filing a complaint against a public utility is facing termination of service by the public utility, the person may request that the

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Commission provide assistance to prevent the termination of service during the pendency of the complaint. This section also provides that the person must explain why he or she believes that service is about to be terminated and why the person believes that the service should not be terminated.

- (4) The attorney examiner finds Complainant's request that Respondent be prohibited from shutting off service to Complainant's customers off of Vrooman Road in Lake County during the pendency of this proceeding is reasonable and should be approved. Accordingly, Orwell-Trumbull Pipeline is directed to maintain the provision of service to all customers of Orwell Gas during the pendency of this proceeding or until such time as the Commission orders otherwise.
- (5) R.C. 4905.56 provides that no officer, agent, or employee in an official capacity of a public utility shall willfully fail to comply with any lawful order or directive of the Commission with respect to any public utility. Each day's continuance of such failure is a separate offence.

It is, therefore,

ORDERED, That Orwell Gas' request that Orwell-Trumbull Pipeline be ordered to not shut off service to the residential and commercial customers served by Respondent off of Vrooman Road in Lake County is granted. It is, further,

ORDERED, That Orwell-Trumbull Pipeline is directed to maintain the provision of service to the residential and commercial customers served by Respondent off of Vrooman Road in Lake County during the pendency of this proceeding or until such time as the Commission orders otherwise. It is, further,

ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/Scott E. Farkas

By: Scott E. Farkas Attorney Examiner

CMTP/dah

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 15-0475-GA-CSS

Summary: Attorney Examiner Entry that Orwell Gas' request that Orwell-Trumbull Pipeline be ordered to not shut off service to the residential and commercial customers served by Respondent off of Vrooman Road in Lake County is granted; and that Orwell-Trumbull Pipeline is directed to maintain the provision of service to the residential and commercial customers served by Respondent off of Vrooman Road in Lake County during the pendency of this proceeding or until such time as the Commission orders otherwise; electronically filed by Debra Hight on behalf of Scott E. Farkas, Attorney Examiner.