

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Annual Application of)
Duke Energy Ohio, Inc., for an Adjustment) Case No. 14-2051-GA-RDR
to Rider AMRP Rates.)

In the Matter of the Application of Duke)
Energy Ohio, Inc., for Tariff Approval.) Case No. 14-2052-GA-ATA

DIRECT TESTIMONY OF

GARY J. HEBBELER

ON BEHALF OF

DUKE ENERGY OHIO, INC.

February 24, 2015

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I. INTRODUCTION AND PURPOSE

1 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

2 A. My name is Gary J. Hebbeler and my business address is 139 East Fourth Street,
3 Cincinnati, Ohio 45202.

4 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

5 A. I am employed by the Duke Energy Business Services LLC, a subsidiary of Duke
6 Energy Corporation (Duke Energy), as General Manager, Gas Field and Systems
7 Operations.

8 **Q. PLEASE SUMMARIZE YOUR EDUCATION AND PROFESSIONAL**
9 **QUALIFICATIONS.**

10 A. I am a graduate of the University of Kentucky, where I obtained my Bachelor of
11 Science in Civil Engineering. In 1994, I obtained my license as a Professional
12 Engineer in the Commonwealth of Kentucky and, by reciprocity, later in the state
13 of Ohio.

14 **Q. PLEASE SUMMARIZE YOUR BUSINESS EXPERIENCE.**

15 A. I began working for The Cincinnati Gas & Electric Company (CG&E), now
16 known as Duke Energy Ohio, Inc. (Duke Energy Ohio or Company), in 1987 as
17 an engineer in the Gas Engineering Department. I initially worked as a project
18 engineer. I was responsible for designing gas mains and water lines, coordinating
19 projects with governmental agencies and consulting firms, calculating pipe
20 capacity and stress, and evaluating company paving standards and designs. Until
21 1998, I worked for CG&E and then Cinergy Services, Inc., both of which were
22 subsidiaries of Cinergy Corp. I was Vice President for Michels Concrete

1 Construction, Inc., during 1998 and returned to Cinergy Corp.'s Gas Engineering
2 Department in 1999. In 2000, I was promoted to Manager, Contractor
3 Construction. In this position, I helped design the Accelerated Main Replacement
4 Program (AMRP). I also managed the construction activities for replacing the
5 cast iron/bare steel pipe under the AMRP. In 2002, I was promoted to Manager,
6 Gas Engineering. In this position, I was responsible for managing the engineering
7 activities and the capital expenditures for Gas Operations in Duke Energy Ohio's
8 and Duke Energy Kentucky, Inc.'s (Duke Energy Kentucky) gas distribution
9 systems. In 2006, I was promoted to General Manager, Gas Engineering. In
10 addition to my continued responsibilities for gas engineering activities and capital
11 expenditures, I was responsible for construction activities for the AMRP, street
12 improvements, pressure improvements, and major projects. In September 2010, I
13 was promoted to my current position of General Manager, Gas Field and Systems
14 Operations. I am responsible for managing the construction, installation,
15 operation, and maintenance of the natural gas distribution systems of Duke
16 Energy Ohio and Duke Energy Kentucky. Approximately 950 Company and
17 contractor personnel are involved in these activities on behalf of Duke Energy
18 Ohio and Duke Energy Kentucky.

19 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE THE PUBLIC**
20 **UTILITIES COMMISSION OF OHIO (COMMISSION)?**

21 **A.** Yes, I have testified in several rider proceedings before the Commission.

1 Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THESE
2 PROCEEDINGS?

3 A. The purpose of my testimony is to explain the construction and management
4 practices of Duke Energy Ohio as they relate to the AMRP for construction
5 activities during calendar year 2014.

II. DESCRIPTION OF THE AMRP

6 Q. PLEASE GENERALLY DESCRIBE THE AMRP.

7 A. Duke Energy Ohio adopted the AMRP in 2000, with construction beginning in
8 2001, to accelerate its replacement schedule for cast iron and bare steel mains and
9 associated service lines in order to improve the safety and reliability of Duke
10 Energy Ohio's natural gas distribution system.

11 When Duke Energy Ohio adopted this program, its cast iron pipe in
12 service dated back to 1873 and its bare steel pipe in service dated back to 1884.
13 Cast iron and bare steel pipe, however, are more prone to leaks than plastic and
14 coated, cathodically protected steel, which are now the material of choice for
15 main construction throughout the United States. In 1971, the U.S. Department of
16 Transportation (US DOT) adopted regulations removing cast iron from its list of
17 approved materials for new pipe construction.

18 Duke Energy Ohio adopted formal cast iron and bare steel main
19 replacement programs in 1988 and 1989, respectively. Each formal program
20 consisted of an internally developed program used in conjunction with two
21 commercially available programs; namely, the Cast Iron Maintenance
22 Optimization System (CIMOS®) and the Bare Steel Maintenance Optimization

1 System (BSMOS®), respectively. These programs identified certain factors
2 associated with cast iron and bare steel main activities, such as year installed,
3 operating pressure, length of pipe, and number of prior activities. The programs
4 then generated a ranking system that Duke Energy Ohio used to determine which
5 sections of cast iron and bare steel main to replace. The in-house program is still
6 being used to target these types of pipe replacement projects.

7 Under the CIMOS® and BSMOS® programs, Duke Energy Ohio was
8 replacing the cast iron and bare steel mains on a replacement schedule that would
9 have taken approximately 90 years to complete. By that time, the mains that
10 Duke Energy Ohio would have been replacing would have been over 200 years
11 old.

12 **Q. PLEASE DESCRIBE THE PROGRESS DUKE ENERGY OHIO HAS**
13 **MADE IN INSTALLING NEW MAIN AND SERVICE LINES SINCE**
14 **INITIATING THE AMRP.**

15 A. Duke Energy Ohio's gas distribution system consists of approximately 5,588
16 miles of distribution mains. Prior to commencing the AMRP, Duke Energy Ohio
17 had approximately 1,200 miles of cast iron and bare steel main in service. As
18 reflected in the following table, Duke Energy Ohio has replaced approximately
19 1,117 miles of cast iron and bare steel mains since starting the AMRP
20 construction in 2001:

<u>Year</u>	<u>Miles Replaced</u>
2001	70
2002	102
2003	103
2004	99
2005	99
2006	86
2007	80
2008	76
2009	80
2010	70
2011	76
2012	73
2013	47
2014	56

1 Duke Energy Ohio has also replaced approximately 110,928 main-to-curb
2 service lines. Duke Energy Ohio estimates that it has approximately 28 remaining
3 miles of cast iron and bare steel mains, according to Company mapping records.
4 According to Duke Energy Ohio plant records, Duke Energy Ohio has therefore
5 replaced nearly 97% of its cast iron and bare steel mains, measured in terms of
6 pipe length, since the AMRP has been in effect.

7 **Q. WHY HAVE THE MILES OF MAIN REPLACED DECLINED SINCE**
8 **2005?**

9 A. Duke Energy Ohio has managed to keep costs at the lowest possible levels
10 because over approximately 95% of the annual AMRP work is done using outside
11 contractors selected through a competitive bidding process. The competitive

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1 bidding process allows Duke Energy Ohio to award contracts to the lowest and
2 best bidder. The Company has made investments in the AMRP each year,
3 consistent with the rate cap levels established by the Commission's May 30, 2002,
4 Order in Case No. 01-1228-GA-AIR, *et al.*, May 28, 2008, Order in Case No. 07-
5 589-GA-AIR, *et al.*, and the November 11, 2013, Order in Case No. 12-1685-GA-
6 AIR, *et al.* There are three basic reasons why the number of miles Duke Energy
7 Ohio can replace with this level of investment has declined recently.

8 First, general inflation has prevented the Company from replacing the
9 same number of miles of main with the same level of investment. Costs for
10 construction materials and labor have increased significantly since 2005. In my
11 opinion, these cost increases result from other utilities adopting main and riser
12 replacement programs similar to the AMRP and Riser Replacement Program and
13 also adopting integrity management programs in response to new gas pipeline
14 safety regulations promulgated by the US DOT.

15 Second, the Company adopted new installation procedures in 2006 in
16 response to an incident in Middletown, Ohio, where a gas line breached a sewer
17 line. This circumstance was not discovered until a plumber augered out the
18 clogged sewer line. The plumber's auger pierced the gas line and caused an
19 explosion. Prior to this incident, Duke Energy Ohio relied on municipalities to
20 provide records of where their sewer lines were located. After this incident,
21 however, the Company's investigation revealed that some municipalities do not
22 maintain reliable records of sewer locations. To promote the safety of the general
23 public and Duke Energy Ohio's customers and employees, the Company changed

1 its installation practices to perform a pre-locate of the sewer lines before gas main
2 installation and to video-camera the location of the sewers after the gas main
3 installation. This additional work allows the Company to confirm that no sewer
4 line is breached during the gas main installation process. The Company also
5 limited the situations where it will allow installation of curb-to-meter service lines
6 using directional drilling. These new installation procedures have increased
7 AMRP costs but safety compels that the Company follow these additional
8 procedures.

9 Third, the Company is now replacing gas mains in more urban locations,
10 where more of the gas lines tend to be located under paved surfaces. This
11 increases the labor, material, and restoration costs necessary to replace the gas
12 mains and to restore the construction site to an acceptable condition. In addition,
13 Duke Energy Ohio is encountering more gas service lines in unacceptable
14 locations. The US DOT's gas pipeline safety regulations require that gas service
15 lines be installed in locations that will not present safety hazards if a leak occurs.
16 Relocating the new gas service lines to a different, accessible location often
17 increases costs.

18 **Q. PLEASE DISCUSS THE BENEFITS OF THE AMRP PROGRAM TO**
19 **CUSTOMERS.**

20 **A.** The AMRP has been quite successful in allowing Duke Energy Ohio to reduce the
21 amount of cast iron and bare steel mains in its distribution system. This has
22 resulted in substantial benefits to Duke Energy Ohio's customers and to the public
23 at large.

1 Customers and the public at large benefit from the improved safety and
2 reliability of Duke Energy Ohio's natural gas distribution service. One key safety
3 measure of the AMRP's success is the leak rate for Duke Energy Ohio's gas
4 distribution system. The incidence of leaks repaired (excluding damages) has
5 decreased significantly, from 6,223 in 2002 to approximately 3,760 in 2014. In
6 addition, the severity of leaks reported has been reduced. Customer outages
7 resulting from water infiltration have also been reduced, thereby mitigating costly
8 emergency repairs and minimizing inconvenience to customers.

9 This reduced incidence of leaks has caused Duke Energy Ohio's
10 maintenance accounts associated with leaks to decline from approximately \$6.4
11 million in 2001 to \$3.7 million in 2014. To date, customers have realized
12 approximately \$27.3 million in maintenance savings through Rider AMRP.
13 These maintenance savings have been returned to customers through the Rider
14 AMRP tracking mechanism. Additionally, the maintenance savings were reflected
15 in the 2012 rate case. Customers also benefit from Rider AMRP because Duke
16 Energy Ohio has not had to file frequent and costly general gas rate cases to
17 recover its capital expenditures for the AMRP. The Commission has conducted
18 annual Rider AMRP proceedings for Duke Energy Ohio to update this tracking
19 mechanism in an efficient and expeditious manner.

20 In addition to these significant benefits, Duke Energy Ohio has been able
21 to coordinate certain construction activities with governmental agencies, thereby
22 reducing costs and limiting the inconvenience to the public. For example, Duke
23 Energy Ohio coordinates the replacement of natural gas facilities with

1 governmental agencies' road improvement projects. It also provides a long-term
2 construction schedule, which enables these agencies to identify those future
3 projects that may benefit from coordinated effort. The Company has also been
4 able to better integrate the existing natural gas distribution system. Prior to
5 starting the AMRP, Duke Energy Ohio's natural gas service territory included
6 areas where pressures were lowered to reduce leaks resulting from deteriorated
7 facilities. This, in turn, resulted in the system being segregated. The AMRP
8 allows Duke Energy Ohio to increase pressures without having to incur costs
9 associated with the construction of pressure improvements.

10 Finally, Duke Energy Ohio assumes ownership of the curb-to-meter
11 services when installing new services, replacing an existing service, or renewing a
12 riser. Given its expertise, as compared to the customer, Duke Energy Ohio is
13 better positioned to determine when equipment needs to be replaced.

14 **Q. PLEASE EXPLAIN DUKE ENERGY OHIO'S INTEGRITY**
15 **MANAGEMENT PROGRAMS.**

16 A. Duke Energy Ohio developed its Hazardous Liquid Integrity Management
17 Program (HLIMP) and Transmission Integrity Management Program (TIMP) in
18 response to federal legislation issued in 2000 and 2002, respectively and
19 accompanying Code of Federal Regulations (CFR) Title 49 Part 192 Subpart O
20 and Part 195 Subpart F, issued by the Pipeline and Hazardous Material Safety
21 Administration (PHMSA), US DOT. These regulations require operators of
22 hazardous liquid pipelines and natural gas transmission pipelines to provide
23 enhanced pipeline safety inspection and testing activities for their facilities. The

1 regulations also require the hazardous liquid pipeline and natural gas transmission
2 pipeline operators to develop programs to identify all heavily populated areas
3 traversed by their pipelines, develop a baseline assessment plan, conduct periodic
4 risk assessments, and implement certain preventative maintenance procedures.

5 Duke Energy Ohio's TIMP and HLIMP, developed in 2004, reflect a
6 comprehensive, systematic approach to maintain and improve the safety of the
7 Company's hazardous liquid and transmission pipeline system. Both are
8 comprised of five separate plans – Integrity Management Plan, Performance Plan,
9 Communications Plan, Management of Change Plan, and Quality Control Plan –
10 that provide the foundation for the program and include the processes and
11 procedures necessary to comply with the laws and regulations.

12 The ongoing integrity activities for 2015 include: identifying high
13 consequence areas, evaluating pipeline threats and conducting risk assessments
14 for each covered pipeline segment, identifying and implementing additional
15 preventative and mitigative measures, conducting integrity assessments, and
16 remediating conditions found during integrity assessments. In the Duke Energy
17 Ohio system, the total length of natural gas transmission lines is 64 miles and total
18 length of hazardous liquids lines is 4 miles.

19 Duke Energy Ohio developed its Distribution Integrity Management
20 Program (DIMP) in response to federal legislation, CFR Title 49 Part 192,
21 Subpart P issued in 2010 and accompanying regulations issued by the PHMSA.
22 These regulations require operators of natural gas distribution pipelines to develop

1 and implement an integrity management program that includes a written integrity
2 management plan.

3 Duke Energy Ohio's DIMP was developed in 2011 and became effective
4 August 2, 2011. This program is a comprehensive systematic approach to
5 maintain and improve the safety of the Company's distribution pipeline
6 system. The DIMP is comprised of seven key elements: (1) Knowledge of
7 System; (2) Identify Threats; (3) Evaluate and Rank Risks; (4) Identify and
8 Implement Measures to Address Risks; (5) Measure Performance, Monitor
9 Results, and Evaluate Effectiveness; (6) Periodic Evaluation and Improvement;
10 and (7) Report Results. This information provides the foundation for the program
11 and includes the processes and procedures necessary to comply with the laws and
12 regulations.

13 The ongoing integrity activities for 2015 include: reviewing available
14 facility data, identifying and evaluating threats, evaluating and ranking risk to the
15 distribution system, conducting root cause analysis, identifying and implementing
16 additional measures to address risk, monitoring performance of the program and
17 evaluating effectiveness, and submitting annual reports to document results of the
18 program. The top risk categories identified within the DIMP are excavation
19 damage, corrosion, and natural forces. Excavation damage includes risk from
20 third-party contractors and difficult-to-locate facilities. Corrosion risk includes
21 metallic, non-protected mains and services. Natural forces risk includes cast iron
22 main and certain types of non-restrained coupled main.

1 **Q. HOW DOES DUKE ENERGY OHIO PLAN FOR CAST IRON AND BARE**
2 **STEEL MAIN REPLACEMENT UNDER THE AMRP?**

3 A. The AMRP is designed to replace the cast iron and bare steel, along with the
4 associated metallic services in the system.

5 The AMRP consist of four types of projects: Modules, CIMOS[®],
6 BSMOS[®], and Street Improvements. The Module work encompasses two- to
7 five-mile replacement segments and is a proactive program to replace cast iron
8 and bare steel. CIMOS[®] and BSMOS[®] are responsive programs to replace the
9 cast iron and bare steel in the system with the highest possibility of developing
10 future incidents. Street Improvement work involves replacing cast iron and bare
11 steel pipe as a result of projects initiated by governmental entities. In addition to
12 replacing cast iron and bare steel mains, Duke Energy Ohio replaces associated
13 services as part of the AMRP.

14 **Q. HOW MANY MILES OF CAST IRON AND BARE STEEL MAIN DOES**
15 **DUKE ENERGY OHIO PLAN TO REPLACE UNDER THE AMRP**
16 **DURING 2015 AND WHAT IS THE PROJECTED COST?**

17 A. For 2015, Duke Energy Ohio plans to replace 28 miles of cast iron and bare steel
18 mains, main-to-curb services, and curb-to-meter services, at an estimated cost of
19 \$34 million.

20 **Q. DOES DUKE ENERGY OHIO CONTINUE TO COMPETITIVELY BID**
21 **THE WORK FOR THE AMRP PROGRAM?**

22 A. Yes. The competitive bid process has enabled Duke Energy Oho to execute the
23 AMRP efficiently since its inception. This has allowed Duke Energy Ohio to keep

1 its costs at reasonable levels. Additionally, Duke Energy Ohio has operated the
2 program such that it is on schedule and at competitive rates. Duke Energy Ohio
3 has maintained a replacement schedule that would allow it to complete the
4 program in a timely manner.

5 In addition to the customer benefits previously described, Duke Energy
6 Ohio's proficient implementation of the AMRP has allowed the Commission to
7 process the annual filings efficiently. Duke Energy Ohio anticipates that these
8 benefits will be realized throughout the remainder of the program.

9 **Q. IS DUKE ENERGY OHIO COMMITTED TO USING UNIT-BASED**
10 **PRICES FOR THE AMRP PROGRAM, EXCEPT IN SITUATIONS**
11 **OUTLINED IN PARAGRAPH 7 OF THE 2004 AMRP STIPULATION,**
12 **AND, IF SO, DID DUKE ENERGY OHIO FOLLOW THIS PRACTICE IN**
13 **2014?**

14 A. Yes. Duke Energy Ohio used unit-based prices for the contracts and paid
15 contractors the unit-based prices specified in the contracts, except for the types of
16 situations outlined in the Stipulation:¹ (a) in the case of unanticipated conditions,
17 such as unusual field conditions not contemplated by the parties; (b) where a
18 governmental entity imposed additional construction requirements for work
19 within the right-of-way; (c) where a greater number of units was required for the
20 actual work versus the number of units contemplated in the plan drawings; or (d)
21 for certain types of construction activities where Duke Energy Ohio determined

¹ *In the Matter of the Application of the Cincinnati Gas & Electric Company for an Increase in Gas Rates in Its Service Area*, Case No. 01-1228-GA-AIR, *et al.*, Stipulation and Recommendation (April 7, 2004).

1 that it would result in lower costs for the contractor to perform the work under
2 other price methods such as on a time and materials basis.

3 **Q. AT PARAGRAPH 11 OF THE 2004 AMRP STIPULATION, DUKE**
4 **ENERGY OHIO AGREED TO EXPLAIN WHY IT SELECTED THE**
5 **AREAS SCHEDULED FOR MODULE WORK UNDER THE AMRP IN**
6 **2014, INCLUDING THE REASONS WHY DUKE ENERGY OHIO**
7 **SELECTED EACH AREA, BASED ON SAFETY, RELIABILITY, AND**
8 **PERMITTING CONSIDERATIONS. PLEASE EXPLAIN HOW DUKE**
9 **ENERGY OHIO SELECTED THE MODULES FOR THE AMRP FOR**
10 **2014 BASED ON THESE CONSIDERATIONS.**

11 **A.** The module work is divided into nine categories, ranked from the highest
12 potential for reportable incidents first. Duke Energy Ohio also considers system
13 integrity, permit requirements, and public safety. System integrity is taken into
14 account when a large portion of a system is under construction. The Company
15 evaluates system integrity factors such as location of tie-ins, flow, system
16 pressures, and the time of year the tie-ins will be performed. Permitting agencies
17 require an orderly construction methodology so that an entire municipality will
18 not be directly affected, causing hardship throughout for municipal residents and
19 employees. Finally, flow of traffic must be considered for the traveling public.
20 Five of the modules constructed in 2014 were in the priority one category.
21 Twelve of the modules constructed in 2014 were in the priority two category.
22 Three of the modules constructed in 2014 were in the priority seven category.
23 The remaining modules were in the priority eight or nine category, which spread

1 the work over more of the system to reduce the hardship on particular
2 communities. This enabled Duke Energy Ohio to address safety considerations,
3 maintain system integrity, abide by permitting requirements, and maintain safety
4 to the traveling public for all construction activities.

III. CONCLUSION

5 **Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?**

6 **A. Yes.**

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Summary: Testimony Direct Testimony of Gary J. Hebbeler on Behalf of Duke Energy Ohio, Inc. electronically filed by Dianne Kuhnell on behalf of Duke Energy Ohio, Inc. and Spiller, Amy B. and Kingery, Jeanne W.