

Communication Options, Inc.

4689 REYNOLDSBURG-NEW ALBANY ROAD · NEW ALBANY, OHIO 43054 · 800-333-9967 ·

January 15, 2015

Dear Customer:

Pursuant to the Public Utilities Commission of Ohio rules and regulations, you are hereby notified that on February 13, 2015, **COI** will cease providing local telephone service in your area. To ensure that you continue to have local telephone service and keep your existing phone number after February 13, 2015, you must select an alternative local telephone service provider for your telephone service, immediately. Once you select an alternative local telephone service provider, if you currently have a PIC freeze on your line, you will need to notify that provider to reinstate your PIC freeze. Should you not select an alternative local telephone provider by February 13, 2015, you will be unable to make or receive telephone call after that date and you may lose your existing telephone number.

You are welcome to select any telecommunications provider available for your telecom needs. The termination of your local telephone service may also affect your Digital Subscriber Line (DSL) or broadband services. You will need to contact your DSL provider to ensure your DSL service will not be interrupted.

If you have any questions or concerns during the transition period, please contact **COI** directly at 800-333-9967. If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called **COI**, or for general utility information, residential and business customers may contact the utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Sincerely,

Communication Options, Incorporated

CC: The Public Utilities Commission of Ohio

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in

Case No(s). 15-0119-TP-ABN

Summary: Notification Notice of Abandonment electronically filed by Mr. Scott B Halliday on behalf of Communication Options, Incorporated