

# FTRenergyservices

1055 Washington Blvd., 7<sup>th</sup> Floor  
Stamford, CT 06901

December 31, 2014

Ms. Barcy F. McNeal, Secretary  
Public Utilities Commission of Ohio  
180 E. Broad St., 11<sup>th</sup> Floor  
Columbus, OH 43215-3793

Re: Case No. 11-5020-GA-CRS  
FTR Energy Services, LLC

Dear Ms. McNeal:

FTR Energy Services, LLC would like to update Section A-6 of its Renewal Application as a Competitive Retail Natural Gas Marketer. The contact person for Commission Staff use in investigating customer complaints is:

Barbara Clay  
SVP & General Counsel  
1055 Washington Blvd., 7<sup>th</sup> Floor, Stamford, CT 06901  
(203) 663-5079  
[compliance@criusenergy.com](mailto:compliance@criusenergy.com)

In the future please send all customers complaints to [compliance@criusenergy.com](mailto:compliance@criusenergy.com).

Thank you for your consideration.

Sincerely yours,

*Barbara A. Clay*

Barbara A. Clay  
SVP & General Counsel

*by Stephen M. Hawcroft*

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**Case No(s). 11-5020-GA-CRS**

Summary: Correspondence Update of Section A-6 of the Renewal Application electronically filed by Mr. Stephen M Howard on behalf of FTR Energy Services, LLC