

John R. Kasich, Governor Thomas W. Johnson, Chairman Steven D. Lesser Asim Z. Haque Lynn Slaby M. Beth Trombold

December 22, 2014

Mark Elvey 2845 York Street Toledo, Ohio 43605

Case No. 14-2301-GA-CSS

Dear Mr. Elvey:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Columbia Gas of Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barry J. ///leaf Barry F. McNeal, Secretary

Tanowa Troupe, Acting Secretary Felecia D. Burdett, Acting Secretary

Felecia D. Burdett, Acting Secretary

Enclosure BFM/tmn